



## Pipeline Safety Division Investigation Report

### Investigation regarding: Tom Drexler Plumbing

UPPAC Database Record ID: 3582

Report Date: 04/17/2013

Investigator: William Boyd

Damage Date: 8/13/2012 1:06:00 PM

Damage Address: 745 W Kenwood Ave, Clarksville, Clark County

### The Parties

Excavator: Tom Drexler Plumbing (Contractor)

Address: 2232 Bardstown Road, Louisville, Ky 40205

Facility Owner: Vectren

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Sewer

### Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$911

### Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number: 1208100330

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

**Synopsis:** Excavator damaged an underground natural gas service during excavation activity to repair or install a sewer line.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 10/4/2012. Excavator requested on 08/10/2012, a Friday, that underground utilities be located and marked. The damage occurred on the following Monday, 08/13/2012. Based on previous cases where the excavator began work prior to two full working days from the day of the request, this excavator did not have a valid request, resulting in a violation of Chapter 26.

**Conclusion:** Excavator failed to wait two full working days before commencing work.

**Violation: 8-1-26-16(g)(prior) Failure to provide notice of excavation - damage occurred prior to two working days from request date.**



INDIANA UTILITY REGULATORY COMMISSION  
101 W. WASHINGTON STREET, SUITE 1500E  
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>  
Office: (317) 232-2701  
Facsimile: (317) 232-6758

September 18, 2012

Ms. Darlene Kulhanek  
Vectren  
1 N Main Street  
Evansville, IN 47702

Subject: Investigation Request for Information

Date of Event: 8/13/2012

Event Location: 745 W Kenwood Ave, Clarksville

Facility Owner: Vectren

Excavator: Tom Drexler Plumbing

Other Party: N/A

Pipeline Division Case No. 3582

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation, maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.**



## DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)  
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: 9-28-2012

### Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (*number and street*): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (*area code*): 812-491-4227

Fax number (*area code*): 812-491-4504

E-mail address: dkulhanek@vectren.com

### Excavator Information, if known

Full name: Tom Drexler Plumbing

Business address (*number and street*): 2232 Bardstown Road

City, State, and ZIP code: Louisville, KY 40205

Telephone number (*area code*): 502-456-5982

Fax number (*area code*): 502-458-9632

E-mail address: Unknown

### Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Sewer (Sanitary/Storm)

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**Date and Location of Damage**

Date of damage (*month, day, year*): 8-13-2012

County: Clark

City: Clarksville, IN

Street address (*number and street, city, state, and ZIP code*):  
745 W Kenwood Avenue, Clarksville, IN

Nearest intersection: Unknown

Right of way where damage occurred: Dedicated Public Utility Easement

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 1

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$<sup>911.27</sup>

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**Affected Facility Information**

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? \_\_\_\_\_

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**Notification, Locating, Marking**

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: 1208100330-Emergency

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: None

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? No

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

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### **Description of Cause**

Select from the list the most accurate cause for the damage: --Failure to use hand tools where required

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### **Additional Comments**

1" plastic service damaged by hoe. Not hand exposed.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE

\$911.27

DREXLER, TOM PLUMBING  
2232 BARDSTOWN RD  
LOUISVILLE, KY 40205

Type: GAS  
Invoice: FDS0016717  
BillToID: 32396  
Billing Date: 9/7/2012  
Date of Loss: 8/13/2012  
5920 103.0510

Please return this portion with your remittance.



Mail Payment To:  
Vectren Utilities Holding Group, Inc.  
1239 Reliable Parkway  
Chicago, IL 60686-0012  
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5  
Risk Management/Claims Department

NOW DUE

\$911.27

DREXLER, TOM PLUMBING  
2232 BARDSTOWN RD  
LOUISVILLE, KY 40205

Type: GAS  
Invoice: FDS0016717  
BillToID: 32396  
Billing Date: 9/7/2012  
Date of Loss: 8/13/2012

**Invoice For Costs to Repair and Reconstruct Damaged Property**

Address: 745 W KENWOOD AVE, CLARKSVILLE  
1" PLASTIC SERVICE DAMAGED BY HOE. NOT HAND EXPOSED.

Material:	\$66.01
Company Labor:	\$693.01
Contract Labor:	\$0.00
Transportation/Equipment:	\$131.10
Misc:	\$0.00
Gas Loss:	\$21.15
Adjustments:	\$0.00
Payments:	\$0.00
<b>Total:</b>	<b>\$911.27</b>

5920 103.0510

*9/21  
Steve Cogsdon  
502-724-9172  
offered 10%  
courtesy reduction.*

Remember, call two (2) working days before digging. Contact I.U.P.S. at 1-800-382-5544.

FDS0016717

Task No: \_\_\_\_\_ Capital  O & M (circle one)  
Date of Damage 8/1/12  
Cost Center # 5920  
Time Occurred 1:15 am/pm  
Time Found 1:15 am/pm  
Latitude 38.2888 Longitude: -85.76966

Vectren Claim Number: \_\_\_\_\_  
Police Report /MO #: \_\_\_\_\_

Vectren Claims Camera:

# FACILITIES DAMAGE REPORT

## GAS

VE01912  
Form 3112

DAMAGE SITE: 145 W Kenwood Ave Lot # \_\_\_\_\_  
Address \_\_\_\_\_  
County Clark City Clarksville State IN Township Clarksville

FACILITY TYPE:  
 Distribution  Propane  
 Service  Storage  
 Transmission: (include supplemental report)

FACILITIES DAMAGED:	ORIFICE SIZE(S):	(1)	(2)	(3)
<input type="checkbox"/> Farm Tap	0.50 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Heater	5/8 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Main	0.75 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Residential)	1.00 inch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Industrial / Commercial)	1.25 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Odorizer	2.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Regulator Station	3.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Relief Valve	4.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Riser	5.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Service Line	6.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Valve	10.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	12.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	16.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other _____	20.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Other _____			

VISUAL OBSERVATION AT DAMAGE SITE: 8/1/12  
 Visual Observation:  Above Ground  Below Ground  
 Locate Applicable  Yes  No  N/S  
 Facilities Properly Marked  Yes  No  N/S  
 Marking Methods:  Conventional  Flags  None  Whiskers  
 Offset  Paint  Stakes  
 Locate Marking Faded:  Yes  No  N/S  
 Wrong Address Requested  Yes  No  N/S

Facilities Improperly Located:  
 Qualified Locator Could Not Have Accurately Located  
 Inaccurate Maps / Cards  
 Broken or No Tracer Wire (Plastic)  
 Insulation Preventing Accurate Locate

Locator Error:  
 Failure to Follow Policy  
 Inappropriate Site Markings  
 Incomplete Locate  
 No Locates Performed  
 Qualified Locator Could Have Accurately Located  
 Wrong Address Located  
 Marking Off By: \_\_\_\_\_ (Feet / Inches)

TYPE OF MATERIAL:  Cast Iron  Plastic (HDPE)  Plastic (MDPE)  Steel  Other \_\_\_\_\_  
 DAMAGE TYPE:  Severed  Not Cut  Severed Size 1/2 x 1/2  
 PRESSURE:  25 PSIG  40 PSIG  50 PSIG  55 PSIG  60 PSIG  6 WC (.2163)  7 WC (252)  Other \_\_\_\_\_

Were Facility Marks Visible  Yes  No  Destroyed  
 Was Area White Lined  Yes  No  Destroyed  
 Positive Response  Yes  No  Destroyed  
 Tolerance Zone Violated  Yes  No  
 Part of Project  Yes  No  
 Company Representative On-Site  Yes  No

PROTECTION IN PLACE:  Building  Fence  None  Post  Rail  Vault  N/A  Other \_\_\_\_\_  
 DURATION OF ESCAPING GAS:  
 Minutes: 15

LEAK REPORT NUMBER: 05580  
 EFV Activated  Yes  No  N/S

Observation by (ID#): 3283

FEED TYPE:  One-Way Feed  Two-Way Feed  
 Number of Customers Affected: 1  
 Total Hours Service Was Off: 1

Name of Locator: \_\_\_\_\_  
 LOCATING ORGANIZATION:  
 Contract Locator  
 Unknown / Other  
 Utility Owner

SERVICE ORDER NUMBER: 5337518

DAMAGED BY:  Company Crew  Contractor  County  Developer  Farmer  Municipality  Property Owner/ Tenant  Railroad  State  Unknown  Utility  Vehicle Accident  Other \_\_\_\_\_  
 TYPE OF CONSTRUCTION:  Agriculture  Building Construction  Building Demolition  Cable TV  Curbs / Sidewalk  Drainage  Driveway  Electric  Engineering / Surveying  Fencing  Grading  Irrigation  Landscaping  Liquid Pipeline  Milling  Pole  Natural Gas  Public Transit Authority  Railroad Maintenance  Other sewer

### NOTIFICATIONS AND OTHER DETAILS OF LOCATE:

Locate Ticket: \_\_\_\_\_  
 Date: \_\_\_\_\_ Time: \_\_\_\_\_ am / pm

TYPE OF REQUEST:  
 Regular Request  Emergency Request  
 Locate Company Notified  
 Contact Name: \_\_\_\_\_  
 Time Called: \_\_\_\_\_ am / pm  
 Time Locator Arrived at the Site: \_\_\_\_\_ am / pm

Company Notified of Locate Near Critical Facilities  
 Yes  No  N/S

Copy of Mark Out Request Provided Within 2 Working Days  
 Yes  No  N/S

ONE-CALL CENTER:  
 IUPPS  
 OUPS  
 Unknown

Vectren Claim Number: \_\_\_\_\_

**TYPE OF EQUIPMENT:**

- Auger
- Backhoe / Track hoe
- Boring
- Drilling
- Explosives
- Farm Equipment
- Grader / Scraper
- Hand Tools
- Milling Equipment
- Plow
- Probing Device
- Trencher
- Vacuum Equipment
- Vehicle
- Other \_\_\_\_\_

**ROOT DAMAGING CAUSE:**

- Abandoned Facility
- Deteriorated Facility
- Facility Could Not be Found/ Located
- Facility Was Not Located / Marked
- Failure to Maintain Clearance
- Failure to Maintain Marks
- Failure to Support Exposed Facility
- Failure to Use Hand Tools Where Required
- Improper Backfilling
- Incorrect Records / Maps
- Marking or Location Not Sufficient
- No Notification Made to One-Call
- One-Call Notification Error
- Previous Damage
- Wrong Information Provided
- Other \_\_\_\_\_

**CONTRACTOR REPAIRS:**

- Contractor Working for Vectren Made Repairs at Own Expense  
 Yes  No  N/S
- Contractor Repaired Damage  
 Yes  No  N/S

Name of Contractor: \_\_\_\_\_  
 # of Regular Hours; \_\_\_\_\_  
 # of Overtime Hours; \_\_\_\_\_  
 # of Regular Hours; \_\_\_\_\_  
 Crew Type: \_\_\_\_\_

**MATERIALS OR ROAD WORK:**

- Meter was replaced \_\_\_\_\_ (Stores Code)
- Regulator Was Replaced \_\_\_\_\_ (Stores Code)
- Temporary Asphalt Repair: \_\_\_\_\_ (sq. ft.)
- Permanent Asphalt Repair: \_\_\_\_\_ (sq. ft.)

Did Excavator Notify You

- Yes  No

Excavation Required

- Yes  No

Media at Site

- Yes  No

Was There Ignition of Gas?

- Yes  No

INVOICE:

- Yes  No  N/S

**RIGHT OF WAY:**

- Dedicated Utility Easement
- Federal Utility Easement
- Pipeline
- Power / Transmission Line
- Private - Business
- Private - Easement
- Private - Land Owner
- Public - County Road
- Public - Interstate Highway
- Public - Other
- Public - State Highway
- Public - City Street
- Unknown

**DAMAGING PARTY:**

Name: Tom Drexler Plumbing  
 Address: 2232 Bardstown Rd  
 City/ State/ Zip: Louisville KY 40205  
 Phone: (866) 373-9537  
 Prepared / Investigated By: R. Vogt Date: 8-13-12

**PARTY TO INVOICE:**

Name: \_\_\_\_\_  
 Address: Same  
 City/ State/ Zip: \_\_\_\_\_  
 Phone: ( ) \_\_\_\_\_  
 Reviewed by Field Supervisor: \_\_\_\_\_ Date: \_\_\_\_\_

Locate # 1208132355

## Ticket Portal Production

**Ticket Text**   Photos

**Ticket Text**

ID0340 00325 IUPPSa 08/10/2012 08:26:22 1208100330-00A EMER NEW STRT  
 EMERGENCY EMERGENCY  
 Ticket : 1208100330 Date: 08/10/2012 Time: 08:19 Oper: DBROOKING Chan:008  
 State: IN Cnty: CLARK Twp: JEFFERSONVILLE  
 Cityname: CLARKSVILLE Inside: Y Near: N  
 Subdivision:  
 Address : 745  
 Street : W KENWOOD AVE  
 Cross 1 : AGNEW ST Within 1/4 mile: Y  
 Location: FACING THE FRONT OF THE HOME LOCATE ENTIRE FRONT AND RIGHT SIDE OF THE  
 PROPERTY--PLEASE MARK THE SEWER AT THE PROPERTY LINE BY THE STREET--THANK YOU!  
 ;  
 Grids : 3817C8546D 3817C8546C  
 Boundary: n 38.289162 s 38.287865 w -85.771606 e -85.767906  
 Work type : REPLACE SEWER MAIN  
 Done for : MIKE WANTY  
 Start date: 08/10/2012 Time: 08:20 Hours notice: 0/0 Priority: EMER  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
 Duration : 3 DAYS Depth: 5 FEET  
 Company : TOM DREXLER PLUMBING Type: CONT  
 Co addr : 2232 BARDSTOWN ROAD  
 City : LOUISVILLE State: KY Zip: 40205  
 Caller : RICK LUCAS Phone: (502)456-5982  
 Contact : RICK LUCAS - CELL Phone:  
 BestTime:  
 Mobile : (502)551-4064  
 Fax : (502)458-9632  
 Remarks : All tickets are taken and processed on Eastern Daylight Time  
 CREW IS EN ROUTE--LOCATORS PLEASE PLEASE MARK THE SEWER AT THE PROPERTY LINET BY  
 THE STREET--THANK YOU!  
 Will you be white-lining the dig site area? YES  
 ;  
 Submitted date: 08/10/2012 Time: 08:19  
 Members: ID0002 ID0340 ID7714 ID8203 ID8233 ID8401 SBCIN SM  
 -----  
 Email\_From: irth@iupps.org  
 Email\_Subject: IUPPS ID0340 2012/08/10 #00325 1208100330-00A EMER NEW  
 Email\_Recv\_Date: 2012-08-10 07:26:22 CDT  
 Email\_Sent\_Date: 2012-08-10 07:26:22 CDT  
 Email\_MessageID: <5024fdee.08ed320a.4a9b.4b80SMTPIN\_ADDED@mx.google.com>  
 Email\_host: imap.gmail.com  
 Email\_user: onecallin811@smptickets.com  
 Email\_To: onecallin811@smptickets.com  
 Email\_ContentType: TEXT/PLAIN

## Ticket Portal Production

**Ticket Text**   Photos

**Ticket Text**

ID0340 02202 IUPPSa 08/13/2012 13:06:06 1208132255-00A EMER DAMG STRT  
 DAMAGE SEE REMARKS  
 Ticket : 1208132255 Date: 08/13/2012 Time: 13:01 Oper: SMCCLURE Chan:092  
 State: IN Cnty: CLARK Twp: JEFFERSONVILLE  
 Cityname: CLARKSVILLE Inside: Y Near: N  
 Subdivision:  
 Address : 745  
 Street : W KENWOOD AVE  
 Cross 1 : AGNEW ST Within 1/4 mile: Y  
 Location: FACING THE FRONT OF THE HOME LOCATE ENTIRE FRONT AND RIGHT SIDE OF THE  
 PROPERTY--PLEASE MARK THE SEWER AT THE PROPERTY LINE BY THE STREET--THANK YOU!  
 ;  
 Grids : 3817C8546D 3817C8546C  
 Boundary: n 38.289162 s 38.287865 w -85.771606 e -85.767906  
 Work type : REPLACE SEWER MAIN  
 Done for : MIKE WANTY  
 Start date: 08/13/2012 Time: 13:02 Hours notice: 0/0 Priority: EMER  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
 Duration : 3 DAYS Depth: 5 FEET  
 Company : TOM DREXLER PLUMBING Type: CONT  
 Co addr : 2232 BARDSTOWN ROAD  
 City : LOUISVILLE State: KY Zip: 40205  
 Caller : DAMION WISMAN Phone: (502)456-5982  
 Contact : RICK LUCAS - CELL Phone:  
 BestTime:  
 Mobile : (502)551-4064  
 Fax : (502)458-9632  
 Remarks : All tickets are taken and processed on Eastern Daylight Time  
 PER DAMION WISMAN - A GAS LINE HAS BEEN DAMAGED ON THE PROPERTY - CALLER IS  
 UNSURE OF BLOWING OR IF GAS CAN BE HEARD OR SMELLED - CALLER DOESNT KNOW WHERE  
 ON THE PROPERTY OR ANY DISCRPTION OF THE LINE - ADVISED TO CALL 911 AND EITHER  
 DUKE OR VECTREN - CREW IS ON SITE - PREVIOUS TICKET 1208100330 - THANK YOU  
 Will you be white-lining the dig site area? YES  
 ;  
 Submitted date: 08/13/2012 Time: 13:01  
 Members: ID0002 ID0340 ID7714 ID8203 ID8233 ID8401 SBCIN SM  
 -----  
 Email\_From: irth@iupps.org  
 Email\_Subject: IUPPS ID0340 2012/08/13 #02202 1208132255-00A DAMG DAMG  
 Email\_Recv\_Date: 2012-08-13 12:06:06 CDT  
 Email\_Sent\_Date: 2012-08-13 12:06:06 CDT  
 Email\_MessageID: <502933fe.e6d8320a.6348.7197SMTPIN\_ADDED@mx.google.com>  
 Email\_host: imap.gmail.com  
 Email\_user: onecallin811@smptickets.com  
 Email\_To: onecallin811@smptickets.com  
 Email\_ContentType: TEXT/PLAIN



Property of United States Infrastructure Corporation  
Photo taken on 8/13/2012 2:38:44 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/13/2012 2:37:56 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/13/2012 2:36:00 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/13/2012 2:38:02 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/13/2012 2:38:30 PM

# Service Order Status

Wednesday, August 22, 2012

**Enter Service Order Number:**

5337518



Clear Form

Refresh Data

**Banner Instance:**  CS03PROD  CS01PROD  CS02PROD

**Order Number:** N5337518

**Order Type:** LEAK

**Order Status:** Completed

**Customer:** 600112235 - WANTY LISA D

**Prem:** 5091702 - 745 W KENWOOD AVE

**Technician:** 3283 - Vogt, Pete

**Order Dates and Times**

**Need Date:** 8/13/2012 1:14:00 PM  
**Time Created:** 8/13/2012 1:12:58 PM  
**Time Dispatched:** 8/13/2012 1:12:58 PM  
**Time In Route:** 8/13/2012 1:13:23 PM  
**Time On-Site:** 8/13/2012 1:17:32 PM  
**Tech Complete:** 8/13/2012 3:16:20 PM  
**Time Closed:** 8/13/2012 3:16:20 PM

**Events Performed/Completion Code**

LKOT - CMP

**Meter Information**

**Current Read Status**

**Old Meter:** 5372 Inactive  
**New Meter:**

**Completion Notes**

contractor hit 1"service crew on site to make repairs gas is off no one here

**Request Notes**

PER SHERRY WITH 811 HIT GAS LINE BY TOM DREXEL PLUMBINGTICKET # 1208132255...X/ST W HARRISON...JIM WEEKLY CONT ON SITE 502 387 4820/NO SIZE OR TYPE OF PIPE AVAIL/LOC#1208100330

**MDSI Event Dates and Times**

Event	Date/Time	User
AsnAssignmentManualAck_evt	8/13/2012 1:13:16 PM	Vogt, Pete
AsnAssignmentEnRoute_evt	8/13/2012 1:13:23 PM	Vogt, Pete
AsnAssignmentOnSite_evt	8/13/2012 1:17:32 PM	Vogt, Pete
OrdOrderComplete_evt	8/13/2012 3:16:20 PM	Vogt, Pete

NOTE:The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.



10/2/12

Case # 3582

Initial Documents Excavator

RECEIVED

OCT 04 2012

INDIANA UTILITY  
REGULATORY COMMISSION

Router Manager  
Steve Logsdon

TDP office 502-456-5982

cell 502-724-9172



Case  
3582

ATTN:

Pipeline Safety Division.

The incident at 745 Kenwood was operator error; misjudgement and failure to follow instructions that we train on a regular basis.

Since this happened I have increased the 811 and Osha procedural training in our weekly meetings.

Tom Drexler Plumbing has a history of being a safe and incident free employer. I regret this incident and am committed to preventing any future events.

Please call me w/ any questions or concerns

502-724-9172

Steve R. Logsdon

TDP - Rooter Manager.

745 Kenwood Ave Indiana  
47129

9/20/12 Case  
3582

Job 8/13 - 8/16

In process of digging for the sewer top of which we had no location. I dug parallel to water main approx 15" from paint mark. ~~The~~ Sewer was 6' deep at 5' we knocked a 2" water main, called water co & repaired.

After locating sewer top w/ camera. We that gas was directly over top.

Digging parallel w/ gas on both sides a tooth from bucket caught the plastic gas service due to the fact that it wasn't running perfectly straight.

See other for drawing

Jim Weckley,  
Installer

Steve Logsdon  
Manager  
502-724-9172

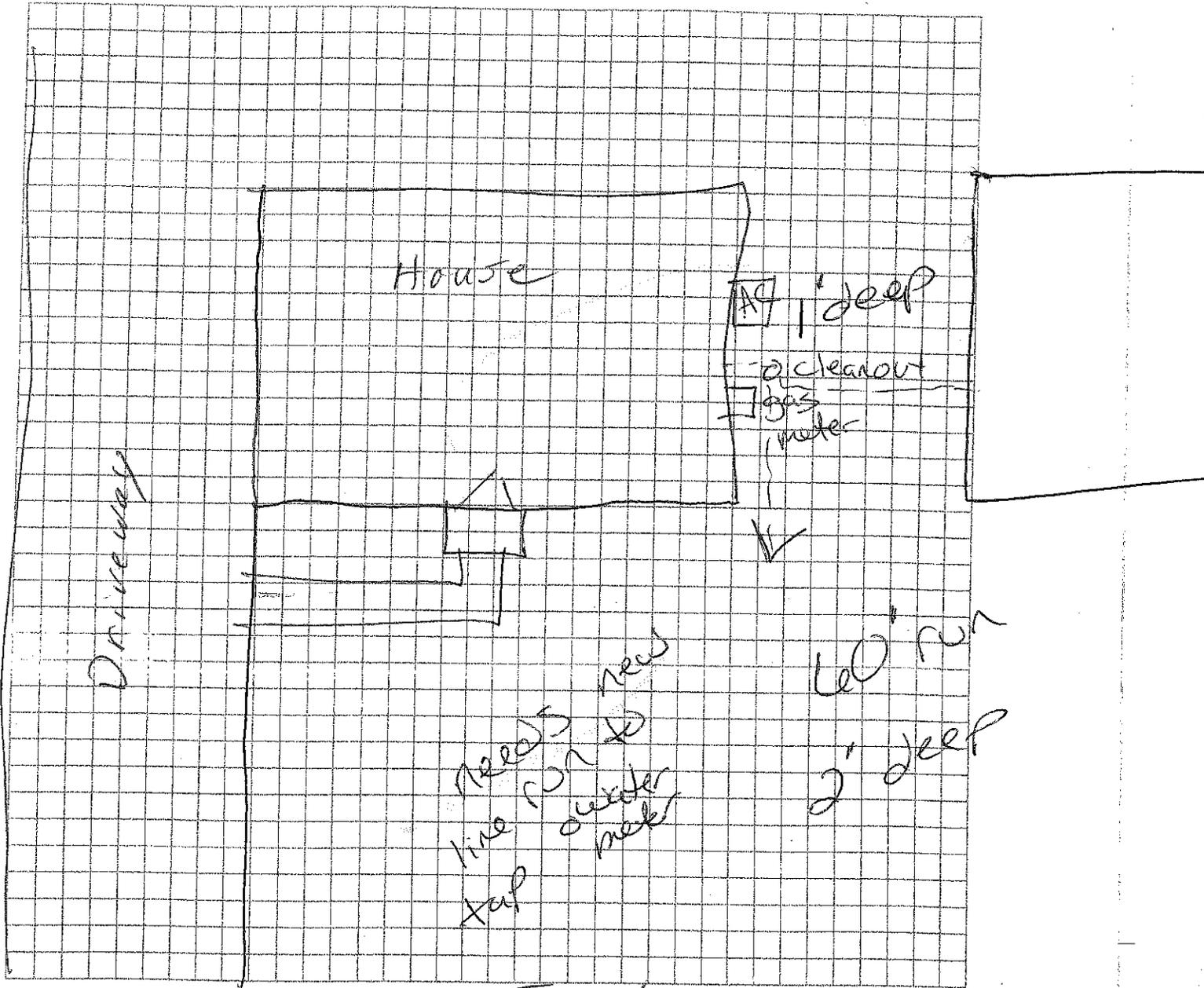
Lot/Sewer Diagram

Include lot, home, dimensions, mark all lower level plumbing locations, stacks, floor drains & fixtures. Note size & locations of all down spouts and cleanouts.

Case 3582

Tom Drexler Plumbing

Call MSD 540-6000 for tap location:



Customer Comfort Survey

Front

1. How and when did you first notice the problem?
2. How many years have you lived in this home? \_\_\_\_\_
3. Approximately how old is your current sewer system?
4. Have you had to have your sewer system cleaned before? No \_\_\_ Yes \_\_\_ How Often? \_\_\_\_\_
5. Have you ever had to replace your Sewer System? \_\_\_\_\_
6. Have any of your neighbors had similar problems with their sewer? \_\_\_\_\_
7. How long do you think you will continue to live in this home? 3Yrs 6Yrs 9Yrs 12Yrs or more

Case 3582

**ACCOUNTABILITY FORM**

Tom Drexler Plumbing

Name Jim Weekley

Date 8-17-2012

Job Position Plumber/Excavator

**Behavior to be discussed:**

- |  |  |
|--|--|
| <input type="checkbox"/> Discourtesy                               | <input type="checkbox"/> Profanity                       |
| <input type="checkbox"/> Lack of cooperation                       | <input type="checkbox"/> Wasting time                    |
| <input type="checkbox"/> Personal untidiness                       | <input type="checkbox"/> Lack of interest                |
| <input type="checkbox"/> Carelessness                              | <input type="checkbox"/> Insubordination                 |
| <input type="checkbox"/> Tardiness                                 | <input checked="" type="checkbox"/> Disregard for safety |
| <input checked="" type="checkbox"/> Failure to follow instructions | <input type="checkbox"/> Quantity of work                |
| <input type="checkbox"/> Action detrimental to morale              | <input type="checkbox"/> Excessive absence               |
| <input type="checkbox"/> Misconduct                                | <input type="checkbox"/> Unauthorized Absence            |
| <input type="checkbox"/> Quality of work                           | <input type="checkbox"/> Other                           |

Manager's Statement:

while in stalling new sewer at 745 Kenwood Ave 47129 Jim  
cut a gas service line and a water main. Jim did not follow  
all procedures to find dig utilities before excavating  
These policies have been discussed in meetings. This will not  
be tolerated

Your immediate and sustained improvement is required. Any further problems will result in additional action being taken, up to and including termination.

Manager's Signature Steve R. Logsdon

Employee's Statement:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I understand that signing this form does not imply that I agree with what is stated, but only that I have read and reviewed this **Accountability Form.**

Employee's Signature Jim Weekley

Date: 8-17-12

## Information Request

### Pipeline Safety Division Indiana Utility Regulatory Commission

Case No. 3582

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

#### The Parties:

##### **Excavator Information:**

Business Name: *Tom Drexler Plumbing Company*

Responsible Party Personal Name: *operator - (James Weekley) Tachon Job*

Title (if any): *Router Manager Mr. Steven R Logsdon*

Address: *2232 Bardstown Road*

City, State Zip: *Louisville KY 40205*

Preferred Telephone: *502-456-5982*

Cell Phone Number: *502-724-9172*

Email Address: *steve@tandrexlerplumbing.com*

##### **Facility Information:**

Business Name: *Rental Property*

Responsible Party Personal Name: *Propertyowner - Mike Warty*

Title (if any): *Investor*

Address: *(745 W. Kenwood Ave) Job* *209 Rosewood Ave,*

City, State, Zip: *(Clarksville Indiana 47129) Job* *Clarksville IN 47129*

Preferred Telephone: *Larry (manager) 502-599-5364*

Cell Phone Number: *502-599-5364*

Email Address:

##### **Locator Service Information:**

Business Name: *811* *Confirmation # 120810030*

Responsible Party Personal Name:

Title (if any):

Address:

City, State Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

**Other (Witness, Police, Fire, Other) Information:**

Personal Contact:

Business/Organization Name: 0

Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

**Utility Line Impact:**

**Location of Damage:**

Address: 745 W Kenwood Ave

City, State Zip: Clarksville Indiana

Nearest Intersection: Agnew Ave.

**Product Type (circle one):**

Natural Gas

Liquid Pipeline

Unknown/Other

**Facility Type (circle one):**

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

**Size (Diameter/etc.):** 1/2"

**Pressure (PSIG/Inches):** Not Known

**Interruption in Service:** (Yes) No      **Number of Customers Affected:** 1

**Evacuation:** Yes / (No)      **If yes, How Many Evacuated?** \_\_\_\_\_

**Repair Cost (if known):** \$ 911.27

**Cause of Damage Information:**

**Type of Equipment (circle one):**

- Auger
- Backhoe/Trackhoe
- Boring /Drilling
- Directional Drilling
- Explosives
- Farm Equipment
- Grader/Scraper
- Hand Tools
- Milling Equipment
- Probing Device
- Trencher
- Vacuum Equipment
- Unknown/Other

**Type of Work Performed (circle one):**

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement
- Unknown/Other

Release of Product:  Yes /  No  
Ignition and/or Fire: Yes /  No  
Excavator Notify 811:  Yes /  No

**Locate Information:**

Excavator Request Locate:  Yes /  No  
Indiana 811 Locate Ticket Number: 120 810 0330  
Locate Marks Visible:  Yes /  No  
Locate Marks Correct:  Yes /  No  
Excavator "White Lined": Yes /  No  
Maps Used to Mark Facilities: Yes /  No  
Was Locate Provided within Two (2) Working Days:  Yes /  No  
Operator Employees On-site during Excavation: Yes /  No

**Incident Impact Information:**

Number of Outpatient Treated: 0  
Number of Inpatient Treated: 0  
Number of Fatalities: 0  
Fire Department Response: Yes /  No  
Police Department Response: Yes /  No  
Ambulance Response: Yes /  No

**Additional Information/Comments:**  
*The operator responsible for this event has been written up and had one on one training on 811 procedures along with his helper. We have also increased our level of safety training at weekly Department Meetings.*  
*Steve R. Logan*

YOUR PIPELINE SAFETY DIVISION CASE NO. 3582

YOUR FULL NAME: Steven Ray Logsdon

FULL NAME OF BUSINESS/ENTITY (if applicable): Tom Drexler Plumbing

YOUR BUSINESS TITLE (if applicable): Router Manager

ADDRESS: 2232 Bardstown Road

CITY: Louisville STATE: Ky ZIP CODE: 40205

YOUR TELEPHONE NUMBER: (502) 456-5982 SECOND NO. (502) 724-9172

YOUR EMAIL ADDRESS: steve @ tomdrexlerplumbing.com

TODAY'S DATE: 10/2/2012

YOUR SIGNATURE: Steve R. Logsdon TITLE (if any) Router Manager

Please return your Narrative Statement and Answers to the above questions to:

**Pipeline Safety Division – Case No. 3582  
Indiana Utility Regulatory Commission  
101 West Washington Street, # 1500E  
Indianapolis, IN 46204**

Or scan document(s) and Email to:

**PipelineDamageCase@urc.in.gov**

**From:** [katiew@tomdrexlerplumbing.com](mailto:katiew@tomdrexlerplumbing.com)  
**To:** [Poon, DeAnna](#)  
**Subject:** 745 Kenwood Ave  
**Date:** Tuesday, February 26, 2013 8:45:38 AM

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This request was called in as an emergency marking on 8/10/2012 for 745 Kenwood Ave.  
BUD#1208100330

Steve Logsdon  
Tom Drexler Plumbing