



Pipeline Safety Division Investigation Report

Investigation regarding: NIPSCO

UPPAC Database Record ID: 3577

Report Date: 5/6/2013

Investigator: Mike Orr

Damage Date: 8/16/2012 8:54:56 AM

Damage Address: 1507 W Indiana Ave, Elkhart, Elkhart

The Parties

Excavator: **The City Of Elkhart**

Address: 1201 South Nappanee Street, Elkhart, In 46516

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Water

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1208091255

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: A natural gas service was damaged during excavation for a water line.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 10/11/2012. The excavator had a valid locate request; however, the operator failed to locate the natural gas service.

Conclusion: There was a failure to provide accurate locate markings.

Violation: 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

October 17, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3577
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3577

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 8/16/2012

Event Location: 1507 W Indiana Ave, Elkhart

Facility Owner: Northern Indiana Public Service Company

Excavator: Elkhart Public Utilities

Other Party: N/A

Pipeline Division Case No. 3577

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3577	
Date of Event	8/16/2012
Event Location	1507 W Indiana Ave, Elkhart
Facility Owner	Northern Indiana Public Service Company
Excavator	Elkhart Public Utilities
Date of IURC Information Request	9/18/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Elkhart Public Utilities
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1201 S Nappanee St
CITY/ STATE/ZIP	Elkhart, IN 46516
PREFERRED TELEPHONE	574-293-2572
CELL PHONE TELEPHONE	574-320-3444
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1507 W Indiana Ave
CITY/STATE/ZIP	Elkhart, IN 46516
NEAREST INTERSECTION	Thomas St
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8" Plastic
PRESSURE (PSIG/INCHES)	50
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	X
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y- 1208160653
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1208091255
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Facility marking or location not sufficient.	

Fact Based Investigation Report

NOTIFICATION ID: 01820120816005 **DISTRICT:** Northern IN
DAMAGE DATE: 8/16/2012 8:55:15 AM **NOTIFICATION DATE:** 8/16/2012 9:00:13 AM
NOTIFIED BY: JONATHAN BROWN
DAMAGE ADDRESS: 1507 W INDIANA AVE
CITY: ELKHART **ST:** IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 08/16/2012
FROM: 10:35:00 **TO:** 11:00:00

EXCAVATOR INVOLVED: CITY OF ELKHART PUBLIC WORKS
TYPE OF EXCAVATION: Retire Water Service

ORIG. LOCATE REQ.: 1208091255 **START DATE/TIME:**
TYPE OF TICKET: **LOCATE REQ. INFO N/A:**

DIG UP/DAMAGE REQ.: 1208160653 **START DATE/TIME:**

PICTURES TAKEN BY: Dan Miley **DATE/TIME:** 8/16/2012 10:30:00 AM
PHOTOGRAPHY TYPE: Digital **FRAME #:**

INVESTIGATOR EMP#: 113448 **INVESTIGATOR NAME:** Dan Miley
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? Possibly

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820120816005
SELECT A CUSTOMER: NIPSCO
CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF **FACILITY ID:** Gas Service
LOCATOR NAME & EMP #: Klapp Jason - 131802
LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:
Other

Other: Not Marked

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):
Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

Contractor hit the long side service feeding 1502 W Indiana. The service was an unmarked 5/8" pl. The 8" stl main was marked running east and west on the south side of Indiana.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

John Brown Elkhart Water

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

n/a

LIST ANY OTHER INDIVIDUALS ON SITE:

n/a

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE cut in half

REPLACEMENT FOOTAGE 5'

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED? Backhoe

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 00163 IUPPSa 08/16/2012 08:55:15 1208160653-00A EMER DAMG STRT

DAMAGE DAMAGE

Ticket : 1208160653 Date: 08/16/2012 Time: 08:52 Oper: LPORTER Chan:046

State: IN Cnty: ELKHART Twp: CONCORD
Cityname: ELKHART Inside: Y Near: N
Subdivision:

#3577

Address : 1507
Street : W INDIANA AVE
Cross 1 : THOMAS ST Within 1/4 mile: Y
Location: LOCATE THE PUBLIC RIGHT OF WAY IN FRONT OF THE PROPERTY
:
Grids : 4140C8559C
Boundary: n 41.674774 s 41.673664 w -85.991341 e -85.988731

Work type : RETIRE SERVICE
Done for : CITY OF ELKHART
Start date: 08/16/2012 Time: 08:53 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : ONE DAY Depth: SEVEN FEET

Company : ELKHART PUBLIC UTILITIES Type: MEMB
Co addr : 1201 SOUTH NAPPANEE STREET
City : ELKHART State: IN Zip: 46516
Caller : JONATHAN BROWN Phone: (574)293-2572
Contact : JONATHAN BROWN - CELL Phone:
BestTime:
Mobile : (574)320-3444
Fax : (574)293-7658

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER TERRY BUNN - HIT A NIPSCO GAS LINE - GAS IS LEAKING BUT NOT BLOWING - LINE
IS HALF INCH COLOR UNKNOWN - CREW STILL ON SITE - TERRY HAS CALLED NIPSCO -
PREVIOUS TICKET 1208091255
Will you be white-lining the dig site area? NO
:

Submitted date: 08/16/2012 Time: 08:52
Members: AEPIN COMCN ID0252 ID0598 ID5121 ID5693 ID8000 ID9556 NIPSCO SM

NIPSCO 00405 IUPPSa 08/09/2012 11:35:36 1208091255-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1208091255 Date: 08/09/2012 Time: 11:30 Oper: JONATHAN.BROWN Chan:000

State: IN Cnty: ELKHART Twp: CONCORD
Cityname: ELKHART Inside: Y Near: N
Subdivision:

3577

Address : 1507
Street : W INDIANA AVE
Cross 1 : THOMAS ST Within 1/4 mile: Y
Location: LOCATE THE PUBLIC RIGHT OF WAY IN FRONT OF THE PROPERTY
:
Grids : 4140C8559C
Boundary: n 41.674774 s 41.673664 w -85.991341 e -85.988731

Work type : RETIRE SERVICE
Done for : CITY OF ELKHART
Start date: 08/13/2012 Time: 11:45 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : ONE DAY Depth: SEVEN FEET

Company : ELKHART PUBLIC UTILITIES Type: MEMB
Co addr : 1201 SOUTH NAPPANEE STREET
City : ELKHART State: IN Zip: 46516
Caller : JONATHAN BROWN Phone: (574)293-2572
Contact : JONATHAN BROWN - CELL Phone:
BestTime:
Mobile : (574)320-3444
Fax : (574)293-7658

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 08/09/2012 Time: 11:30
Members: AEPIN COMCN ID0252 ID0598 ID5121 ID5693 ID8000 ID9556 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA 060 CIS# 786284201
 MAXIMO WO# 60583546207
 OPERATING AREA CONTACT Tim Armstrong JOB ORDER# 575729
 TRACKING NUMBER 018 2012 0816 005 LOCATE REF# 1208091255
 Locate Performed By: _____

DATE AND TIME OF ACCIDENT 8-16-12 7:49 am M DATE OF REPORT 8-16-12
 PLACE OF DAMAGE (INCLUDE CITY) 1507 W Indiana Elkhart, IN

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) _____
GAS: SERVICE () MAIN () SIZE 5/8" MATERIAL: PLASTIC () STEEL () METER () REG STATION () STUB ()
 OTHER (DESCRIBE) _____

DEPTH OF FACILITY (inches) 24" PRESSURE (PSI) 50 Lbs.
 RELEASE OF GAS: YES NO () IGNITION OF GAS: YES () NO EVACUATION REQUIRED: YES () # _____ NO
 INTERRUPTION OF SERVICE: YES NO () NUMBER OF CUSTOMERS LOST: 1
 DURATION OF INTERRUPTION: TIME REPORTED 7:49 am TIME RESTORED 10:58 squeezed off at 9:27 AM
 DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1/2"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO MISLOCATED
 HOW LOCATED: PAINT FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) City of Elkhart Water works
 ADDRESS OF PARTY (INCLUDE CITY) 1201 S Appanee, Elkhart, IN
 WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Rick Moore
 WITNESS NAME AND ADDRESS None
 WITNESS REMARKS None

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY _____ REPORT # _____
 FIRE () AGENCY Elkhart Fire REPORT # last 4 digits 24816
 OTHER () _____ Any Injuries? () YES # _____ NO

PHOTOS TAKEN: YES () NO TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
 MEDIA ON SITE YES () NO

- WORK IN PROGRESS WHEN FACILITY DAMAGED** - CHECK APPROPRIATE CHOICE BELOW
- | | | | |
|--|-------------------------------------|--|---|
| <input type="checkbox"/> AGRICULTURE/FARMING | <input type="checkbox"/> CABLE TV | <input type="checkbox"/> CURB/SIDEWALK | <input type="checkbox"/> TELECOMMUNICATIONS |
| <input type="checkbox"/> BLDG CONSTRUCTION | <input type="checkbox"/> DEMOLITION | <input type="checkbox"/> DRAINAGE | <input checked="" type="checkbox"/> WATER |
| <input type="checkbox"/> DRIVEWAY | <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> SURVEYING | <input type="checkbox"/> DRAINS/CULVERTS |
| <input type="checkbox"/> FENCING | <input type="checkbox"/> GRADING | <input type="checkbox"/> IRRIGATION | <input type="checkbox"/> MOWING |
| <input type="checkbox"/> LANDSCAPING | <input type="checkbox"/> PIPELINE | <input type="checkbox"/> MILLING | <input type="checkbox"/> OTHER _____ |
| <input type="checkbox"/> POLE/SIGN POST | <input type="checkbox"/> ROAD WORK | <input type="checkbox"/> SEWER | |

- TYPE OF EQUIPMENT USED** - CHECK APPROPRIATE CHOICE BELOW
- | | | |
|--|---|--|
| <input type="checkbox"/> AUGER | <input type="checkbox"/> HAND TOOLS | <input checked="" type="checkbox"/> BACKHOE/TRACKHOE |
| <input type="checkbox"/> MILLING EQUIPMENT | <input type="checkbox"/> PROBING DEVICE | <input type="checkbox"/> BORING / DRILLING |
| <input type="checkbox"/> EXPLOSIVES | <input type="checkbox"/> TRENCHER | <input type="checkbox"/> FARM EQUIPMENT |
| <input type="checkbox"/> VACCUUM EQUIPMENT | <input type="checkbox"/> GRADER | <input type="checkbox"/> OTHER _____ |

- REASON DAMAGE OCCURRED** - CHECK APPROPRIATE CHOICE BELOW
- | | | |
|--|--|---|
| <input type="checkbox"/> AUTOMOTIVE ACCIDENT | <input type="checkbox"/> EXCAVATING BEFORE LOCATES DUE | <input type="checkbox"/> CARELESS MACHINE OPERATOR |
| <input type="checkbox"/> NO NOTIFICATION | <input type="checkbox"/> MARKS DISTURBED | <input type="checkbox"/> STUB |
| | | <input checked="" type="checkbox"/> OTHER <u>MISLOCATED</u> |

COMMENTS: 5/8" GAS SERVICE WAS MISMAKED BY USC

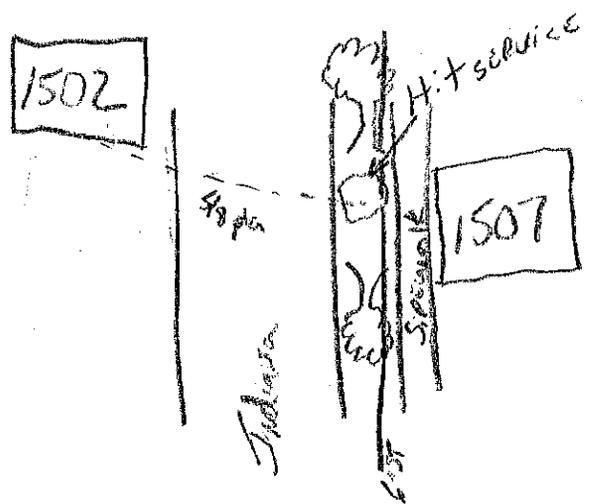
PERSON PREPARING REPORT TOOO OVERMYER

FIELD SUPERVISOR TIM ARMSTRONG *Tim Gray*

FIELD MANAGER *Gray*

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 29, 2012

Who is submitting this information?

Name of person providing this information: Steve Noffsinger

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Elkhart Public Utilities

Business address (*number and street*): 1201 South Nappanee St

City, State, and ZIP code: Elkhart, IN, 46516

Telephone number (*area code*): (574)293-2572

Fax number (*area code*): (574)293-7658

E-mail address: _____

Excavation or Demolition Information

Excavator type: Municipality

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of DamageDate of damage (*month, day, year*): Aug 16, 2012County: ElkhartCity: ElkhartStreet address (*number and street, city, state, and ZIP code*):
1507 W Indiana Ave, Elkhart, IN, 46514Nearest intersection: Thomas StRight of way where damage occurred: Private - Land OwnerWas there a release of product? YesIf yes, was there an ignition of product? NoWere evacuations necessary as a result of release? NoIf yes, how many evacuated? 0Was there a customer service interruption? YesIf yes, how many affected? 1Time to restore service (*in hours*): 3Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0Property damage, Estimate \$

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? Service/DropWhat was the depth of the facility, in inches? 24

Notification, Locating, MarkingDid excavator request locates prior to commencing work? YesEnter Indiana 811 ticket number, if known: 1208091255

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint

If other, please specify:

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Mislocated

Damage ticket 1208160653

Nipsco emergency repair ticket 1208160869



150 West Market Street, Suite 600
Indianapolis, IN 46204

February 15, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3577
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Notification of Possible Violations; Pipeline Division Case No. 3577
Date of Event: 8/16/12
Event Location: 1507 W INDIANA AVE, ELKHART
Excavator: The City of Elkhart
Other Party: N/A

To Whom It May Concern:

This letter responds to the Indiana Utility Regulatory Commission, Division of Pipeline Safety, Notification of Possible Violations for Case No. 3577(as detailed above) identifying potential violations of Indiana law dated January 16, 2013. NIPSCO has not identified any additional information related to this incident not already provided in its October 17, 2012 response. The line struck was not correctly marked.

If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher C. Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 29, 2012

Who is submitting this information?

Name of person providing this information: Steve Noffsinger (NIPSCo)

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Elkhart Public Utilities

Business address (*number and street*): 1201 South Nappanee St

City, State, and ZIP code: Elkhart, IN, 46516

Telephone number (*area code*): (574)293-2572

Fax number (*area code*): (574)293-7658

E-mail address: _____

Excavation or Demolition Information

Excavator type: Municipality

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of Damage

Date of damage (*month, day, year*): Aug 16, 2012

County: Elkhart

City: Elkhart

Street address (*number and street, city, state, and ZIP code*):
1507 W Indiana Ave, Elkhart, IN, 46514

Nearest intersection: Thomas St

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 3

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 24

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1208091255

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Mislocated

Damage ticket 1208160653

Nipsco emergency repair ticket 1208160869

Excavator did report damage to IN811 having a valid locate; however, Gas operator failed to locate or provided incorrect locate markings. MAO 8/29/2012.

Information Request

Pipeline Safety Division
Indiana Utility Regulatory Commission

Case No. 3577

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information: Business Name: **The City of Elkhart**

Responsible Party Personal Name: **Jonathan Brown**

Title (if any): **Water Distribution Supervisor**

Address: **1201 South Nappanee St.**

City, State Zip: **Elkhart, IN 46516**

Preferred Telephone: **Please contact Utility Staff Attorney, Margaret M. Marnocha, (574) 293-2572**

Cell Phone Number:

Email Address: **Please contact Utility Staff Attorney: maggie.marnocha@coei.org**

Facility Information:

Business Name: **NIPSCO**

Responsible Party Personal Name: Title (if any):

Address:

City, State, Zip: Preferred Telephone: Cell Phone Number:

Email Address:

Locator Service Information:

Business Name: **Indiana Underground Plant Protection Service (aka Call Before You Dig)**

Responsible Party Personal Name: Title (if any):

Address:

City, State Zip:

Preferred Telephone: **(800) 382-5544**

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information: Personal Contact:

Business/Organization Name: Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact: This information is unknown to the Excavator

Location of Damage:

Address: **1507 Indiana Ave.**

City, State Zip: **Elkhart, IN 46516**

Nearest Intersection: **Indiana Ave. and Albany St.**

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one): Distribution

Gathering Service/Drop Transmission Unknown/Other

Size (Diameter/etc.): _____

Pressure (PSIG/Inches): _____

Interruption in Service: Yes /No Number of Customers Affected: _____

Evacuation: Yes/No If yes, How Many Evacuated? _____

Repair Cost (if Known): \$ _____

Cause of Damage Information:

Type of Equipment (circle one):

Auger

Backhoe/Trackhoe

Boring/Drilling

Directional Drilling

Explosives

Farm Equipment

Grader/Scraper

Hand Tools

Milling Equipment

Probing Device

Trencher

Vacuum Equipment

Unknown/Other

Type of Work Performed (circle one):

Agriculture

Cable TV

Curb/Sidewalk Bldg.

Construction

Bldg. Demolition

Drainage Driveway

Electric

Engineering/Surveying

Fencing

Grading Irrigation

Landscaping

Liquid Pipeline

Milling

Natural Gas

Pole

Public Transit Authority

Railroad Maintenance

Road Work

Sewer (Sanitary/Storm)

Site Development

Steam

Storm Drain/Culvert

Street Light

Telecommunications

Traffic Signal

Traffic Sign

Water

Release of Product: **Yes**

Ignition and/or Fire: **No**

Excavator Notify 811: **Yes**

Locate Information:

Excavator Request Locate: **Yes**

Indiana 811 Locate Ticket Number: 1208091255

Locate Marks Visible: **Yes**

Locate Marks Correct: **No, the gas service line was not marked.**

Excavator "White Lined": **No**

Maps Used to Mark Facilities: **No**

Was Locate Provided within Two (2) Working Days: **Yes**

Operator Employees On-site during Excavation: **No**

Incident Impact Information:

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response: **Yes**

Police Department Response: **No**

Ambulance Response: **No**

Additional Information/Comments:

Please see attached documents. Exhibit 1 is the reference ticket for the facility location request dated 6/4/12. Exhibit 2 is the Damage ticket.

The City of Elkhart's position as to this Notice Violation is as follows:

1. IC 8-1-26-1(g) Failure to provide notice of excavation: The attached Exhibit 1 shows that the City notified Indiana Underground Plant Protection Service of the excavation 3 days prior to excavating. The City of Elkhart has not violated this statute.

2. IC 8-26-16(h) Failure to perform required white lining: Pursuant to the referenced statute, white lining is only necessary if the excavator is unable to provide the physical location by one of the following means: a) street address; b) legal description; or c) a highway location. The City of Elkhart provided the street address (see Exhibit 1), therefore, white lining was not necessary. The City of Elkhart has not violated the statute.

3. IC 8-1-26-20(b) Failure to maintain two feet clearance with mechanized equipment: The gas service line was unmarked. Since the service line was not marked the excavation crew was not able to maintain the two feet clearance. The City of Elkhart has not violated the statute.

4. IC 8-1-26-1(f) Failure to properly locate facilities: The City was not the operator in this case. The City of Elkhart has not violated this statute.

YOUR PIPELINE SAFETY DIVISION CASE NO.: 3577

YOUR FULL NAME: Margaret Marnocha

FULL NAME OF BUSINESS/ENTITY (if applicable): City of Elkhart, Indiana

YOUR BUSINESS TITLE (if applicable): Utility Staff Attorney

ADDRESS: 1201 South Nappanee St.

CITY: Elkhart STATE: IN ZIP CODE: 46516

YOUR TELEPHONE NUMBER: (574) 293-2572 SECOND NO. () -

YOUR EMAIL ADDRESS: maggie.marnocha@coei.org

TODAY'S DATE: 10-11-12

YOUR SIGNATURE: Margaret M. Marnocha TITLE (if any): Utility Staff Attorney

Please return your Narrative Statement and Answers to the above questions to:

Pipeline Safety Division- Case No.:---:--- Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov

Close Window

If you have a pencil handy, I have a ticket number to provide to you. If you need to call us back for any reason, your ticket number will assist us in locating this ticket. Are you ready for your number?"

NORMAL NOTICE

Ticket : 1208091255 Date: 08/09/2012 Time: 11:30 Oper: JONATHAN.BROWN Chan:000

State: IN Cnty: ELKHART Twp: CONCORD
Cityname: ELKHART Inside: Y Near: N
Subdivision:

Address : 1507
Street : W INDIANA AVE
Cross 1 : THOMAS ST Within 1/4 mile: Y
Location: LOCATE THE PUBLIC RIGHT OF WAY IN FRONT OF THE PROPERTY
Grids : 4140C8559C

Work type : RETIRE SERVICE
Done for : CITY OF ELKHART
Start date: 08/13/2012 Time: 11:45 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : ONE DAY Depth: SEVEN FEET

Company : ELKHART PUBLIC UTILITIES Type: MEMB
To addr : 1201 SOUTH NAPPANEE STREET
City : ELKHART State: IN Zip: 46516
Caller : JONATHAN BROWN Phone: (574)293-2572
Contact : JONATHAN BROWN - CELL Phone:
BestTime:
Mobile : (574)320-3444
Fax : (574)293-7658

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO

Submitted date: 08/09/2012 Time: 11:30
Members: AEPIN COMCN ID0252 ID0598 ID5121 ID5693 ID8000 ID9556 NIPSCO SM

Member Name	Facility Types
AMERICAN ELECTRIC POWER	ELECTRIC
COMCAST NORTH	CABLE TV
ELANTIC TELECOM	FIBER OPTIC
ELKHART PUBLIC UTILITIES	WATER
FRONTIER	TELEPHONE
JOB 8, LLC	
LIGHTCORE, A CENTURYLINK COMPANY	FIBER OPTIC
NIPSCO	GAS & ELECTRIC
QWEST COMMUNICATIONS	FIBER OPTIC

Locater Requests

From: irth@iupps.org
Sent: Thursday, August 16, 2012 9:31 AM
To: Locater Requests
Subject: IUPPS ID0598 2012/08/16 #00008 1208160869-00A EMER NEW

Importance: High

ID0598 00008 IUPPSa 08/16/2012 09:30:33 1208160869-00A EMER NEW STRT
EMERGENCY

Ticket : 1208160869 Date: 08/16/2012 Time: 09:24 Oper: BTHOMPSON Chan:084

State: IN Cnty: ELKHART Twp: CONCORD
Cityname: ELKHART Inside: Y Near: N
Subdivision:

Address : 1507
Street : W INDIANA AVE
Cross 1 : FLAKE ST Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4140C8559C
Boundary: n 41.674774 s 41.673664 w -85.991341 e -85.988731

Work type : REPAIRING GAS LINE
Done for : NIPSCO
Start date: 08/16/2012 Time: 09:26 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : NICOLE WADDELL Phone: (800)322-2806
Contact : GARY DODGE--CELL Phone:
BestTime:
Mobile : (574)876-6040

Remarks : All tickets are taken and processed on Eastern Daylight Time CREW IS ENROUTE
Will you be white-lining the dig site area? NO
:

Submitted date: 08/16/2012 Time: 09:24
Members: AEPIN COMCN ID0252 ID0598 ID5121 ID5693 ID8000 ID9556 NIPSCO SM

RB
8/16/12

1507 W. Indiana Ave

On August 9, 2012 I received a work order from the Service Department to retire the water service at 1507 W. Indiana Avenue.

I used web ticket entry for utility locate request at 11:30am on August 9th for work to start on or after 11:45am on August 13th, IUPPS ticket #1208091255.

On August 16th Rick Moore and Steve Rose was assigned the work order. When the crew arrived on site the NIPSCO gas main was marked approximately 12" north of the sidewalk in front of 1507 W. Indiana Avenue. The crew began to excavate using a backhoe approximately 5' north of the gas main adjacent to the south curb of Indiana Avenue. While excavating adjacent to the curb, the crew struck an unmarked gas service that extended to the north side of Indiana Avenue. The crew notified Water Operations that a gas service was leaking and requested that they notify NIPSCO. City of Elkhart Fire Department crews arrived on site and blocked traffic on Indiana Avenue shortly thereafter, and NIPSCO crews arrived on site within two hours to make repairs.



8-20-12

Myself and Rick Moore were to kill a
Water Service at 1507 W Indiana Ave for Demolition.

We noted the location of all utility Locates
and took pictures to verify all of the locations.

I outlined Rick Moors operating Window
around the Gas Main that was located. We were
well away from the Allowed window to dig from
the located Gas Main. After about 1/4 Bucket
of Digging with the Back hoe I noticed
a gas line that was Proptonal. This Service
line was never marked. Rick Moor I immediately
notified Operations and we stopped all
excavating. This happened on 8-16-12

Later the Representative from the
Locating Company said the person who did
the Locate Request told us that he forgot
about the Service line Crossing the Street.
That was the line that we encountered.

Sto Soc

8-30-12

Rick Moore

8-16-12

We went to 1507 W Indiana to retrieve service, took pictures of locates, there was a gas main but no gas service located. I cut the gas service while exposing water service. We were 5' or so away from gas main. I called operations & Jon Brown. We waited almost 2 hrs till crew got on site.

