



## Pipeline Safety Division Investigation Report

### Investigation regarding: **Stonemor Group**

UPPAC Database Record ID: 3571

Investigator: Howard Friend

Report Date: 12/14/2012

Damage Date: 8/15/2012 1:36:12 PM

Damage Address: 6851 S Indianapolis Rd

City: Whitestown

County: Boone

### The Parties

Excavator: **Stonemor Group**

Contact: Sean Biggs, Cemetery Superintendent

Address: 1977 S State Road 135, Greenwood, In 46143

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

## **Investigation regarding: Stonemor Group**

UPPAC Database Record ID: 3571

### **Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$1184

### **Excavator Activities/Cause of damage information:**

Excavator request locates: Yes    Indiana 811 ticket Number: 1208131378

Type of Equipment: Trencher

Type of work performed: Drainage

**Synopsis:** A natural gas service was damaged during excavation for drainage.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 10/16/2012. The excavator provided notice of excavation and was very specific about the area to locate. They marked the area to be located with white paint. The operator provided accurate locate marks for the area requested. The excavator trenched outside of the locate area.

**Conclusion:** The excavator failed to provide notice of excavation for the proper location.

**Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.**

**INFORMATION REQUEST**

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION - PIPELINE SAFETY DIVISION

Case Number: 3571

*The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.*

*Upon completion of answers select email button for submission.*

**The Parties****Excavator Information:**Business Name: STONEMOR PARTNERS L.PResponsible Party Personal Name: SEAN BIGGSTitle (if any): CEMETERY SUPERINTENDENTAddress (number and street): 1977 S STATE RD 135City, State and ZIP Code: GREENWOOD IND 46143Preferred Telephone Number (area code): (317) 535-1195Cellular Telephone Number (area code): (812) 361-7855Email Address: BENCHMARKBOULDERS@IWE.COM**Facility Information:**Business Name: STONEMOR PARTNERS L.P

Responsible Party Personal Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

**Locator Service Information:**

Business Name: 811

Responsible Party Personal Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

**Cause of Damage Information**

Type of Equipment (select one): RIDE-ON TRENCHER

Type of Work Performed (select one): DRAIN LINE TO STREET DRAIN

**Other Information (Witness, Police, Fire, Other):**

Personal Contact: SAME AS ON THE FRONT.

Business/Organization Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

Utility Line Impact **GAS LINE**

**Location of Damage:**

Address (number and street): **6851 S. INDIANAPOLIS RD**

City, State and ZIP Code: **WHITESTOWN IN 46075**

Nearest Intersection: \_\_\_\_\_

Product Type (select one): **GAS**

Facility Type (select one): **VECTREN**

Size (Diameter/etc.): **1" LINE**

Pressure (PSIG/Inches): **N/A**

Interruption in Service:  Yes  No Number of Customers Affected: **0**

Evacuation:  Yes  No If yes, How Many Evacuated? **5 PEOPLE MOVED TO CORNER OF PROPERTY UNTIL FIXED.**

Repair Cost (if known): \$ **N/A**

Release of Product:  Yes  No

Ignition and/or Fire:  Yes  No

Excavator Notify 811:  Yes  No

**Locate Information**

Excavator Request Locate:  Yes  No

Indiana 811 Locate Ticket Number: **N/A**

- Locate Marks Visible:  Yes  No
- Locate Marks Correct:  Yes  No
- Excavator "White Lined":  Yes  No
- Maps Used to Mark Facilities:  Yes  No
- Was Locate Provided within Two (2) Working Days:  Yes  No
- Operator Employees On-site during Excavation:  Yes  No

CALLER GENTLEMEN THAT DID LOCATE AND WAS TOLD TO GO OUT TO DRAIN WITH LOCATE AND DID NOT FOLLOW INSTRUCTIONS

**Incident Impact Information**

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response:  Yes  No

Police Department Response:  Yes  No

Ambulance Response:  Yes  No

**Additional Information / Comments**

PROPERTY WAS WHITE LINED TO CORNER OF PARKING LOT AND AFTER WE LEFT I RECEIVED A CALL FROM LOCATOR AND WAS TOLD IT WAS COMPLETED AND I ASKED THE GENTLEMEN THAT CALLED I TOLD HIM TO FOLLOW WHITE LINE OUT TO THE ROAD AND HE SAID NO PROBLEM SO WE ASSUMED WE WENT AHEAD AND LOCATED PROPERTY. AND THEN WE HIT THE GAS LINE.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3571

Your Full Name: SEAN M. BIGGS

Full Name of Business / Entity (if applicable): STONEMOR PARTNERS L.P

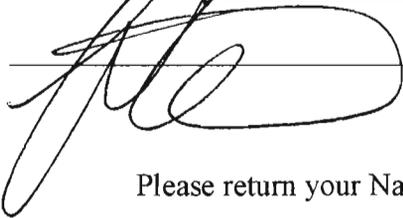
Your Business Title (if applicable): CEMETERY SUPERINTENDENT

Address (number and street): 177 S. ST RD 135 GREENWOOD IN

City: GREENWOOD State: IN ZIP Code: 46143

Your E-mail Address: BENCHMARKBUILDERS@BTLIVE.COM

Today's Date (month, day, year): 10-16-2012

Your Signature:  Title (if any) CEMETERY SUPERINTENDENT.

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number 3571**  
**Indiana Utility Regulatory Commission**  
**101 West Washington Street, 1500E**  
**Indianapolis, IN 46204**

Or scan the statement and Email to:

[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)



INDIANA UTILITY REGULATORY COMMISSION  
101 W. WASHINGTON STREET, SUITE 1500E  
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>  
Office: (317) 232-2701  
Facsimile: (317) 232-6758

September 18, 2012

Ms. Darlene Kulhanek  
Vectren  
1 N Main Street  
Evansville, IN 47702

Subject: Investigation Request for Information

Date of Event: 8/15/2012

Event Location: 6851 S Indianapolis Rd, Whitestown

Facility Owner: Vectren

Excavator: Stonemor Group

Other Party: N/A

Pipeline Division Case No. 3571

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation, maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.**



# DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)  
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: 9-28-2012

## Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (*number and street*): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (*area code*): 812-491-4227

Fax number (*area code*): 812-491-4504

E-mail address: dkulhanek@vectren.com

## Excavator Information, if known

Full name: Stonemor Group

Business address (*number and street*): 6851 Indianapolis Rd.

City, State, and ZIP code: Whitestown, IN 46075

Telephone number (*area code*): 812-361-7855

Fax number (*area code*): 317-769-6892

E-mail address: Unknown

## Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Trencher

Type of work performed: Drainage

**Date and Location of Damage**

Date of damage (month, day, year): 8-15-2012

County: Boone

City: Whitestown

Street address (number and street, city, state, and ZIP code):  
6851 S Indianapolis Rd., Whitestown, IN

Nearest intersection: Unknown

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (in hours): 2

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 1,183.68

**Affected Facility Information**

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches?

**Notification, Locating, Marking**

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1208131378

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: \_\_\_\_\_

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? No

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

### **Description of Cause**

Select from the list the most accurate cause for the damage: Other

### **Additional Comments**

1" plastic service severed by trencher. Dug outside requested area.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE  
\$1,183.68

STONEMOR GROUP  
6851 INDIANAPOLIS ROAD  
WHITESTOWN, IN 46075

Type: GAS  
Invoice: FDS0016736  
BillToID: 32438  
Billing Date: 9/7/2012  
Date of Loss: 8/15/2012  
5953 103.0510

Please return this portion with your remittance.



Mail Payment To:  
Vectren Utilities Holding Group, Inc.  
1239 Reliable Parkway  
Chicago, IL 60666-0012  
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5  
Risk Management/Claims Department

NOW DUE  
\$1,183.68

STONEMOR GROUP  
6851 INDIANAPOLIS ROAD  
WHITESTOWN, IN 46075

Type: GAS  
Invoice: FDS0016736  
BillToID: 32438  
Billing Date: 9/7/2012  
Date of Loss: 8/15/2012

Invoice For Costs to Repair and Reconstruct Damaged Property

Address: 6851 S INDIANAPOLIS RD, WHITESTOWN

1" PLASTIC SERVICE SEVERED BY TRENCHER. DUG OUTSIDE REQUESTED AREA.

Material:	\$69.85
Company Labor:	\$653.05
Contract Labor:	\$0.00
Transportation/Equipment:	\$371.88
Misc:	\$0.00
Gas Loss:	\$88.90
Adjustments:	\$0.00
Payments:	\$0.00
<b>Total:</b>	<b>\$1,183.68</b>

5953 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

*Called 9/20/12 - needed to get check from Corporate Office.*

WO# 820 7148

Vectren Corporation  
Form 3, 2 (Rev. 0711) (CIS 10/11)

Vectren Claim Number: \_\_\_\_\_

FDS 0016736

Task No: 103, 5517 Capital / O & M (circle one)

Police Report / MO #: \_\_\_\_\_

Date of Damage 8 / 15 / 12

Cost Center # 5933

Time Occurred 1:47 am / pm

Time Found 2:04 am / pm

Latitude 39.941580 Longitude: -86.350910

Vectren Claims Camera:

VE02452  
4

# FACILITIES DAMAGE REPORT GAS

### DAMAGE SITE:

Address 6851 S Indianapolis Ave Lot # \_\_\_\_\_

County ESSEX City Whitestown State IN Township \_\_\_\_\_

### FACILITY TYPE:

- Distribution
- Service
- Propane
- Storage
- Transmission: (include supplemental report)

### FACILITIES DAMAGED:

	ORIFICE SIZE(S):	(1)	(2)	(3)
<input type="checkbox"/> Farm Tap	0.50 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Heater	5/8 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Main	0.75 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Residential)	1.00 inch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Industrial / Commercial)	1.25 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Odorizer	2.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Regulator Station	3.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Relief Valve	4.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Riser	5.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Service Line	6.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Valve	10.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	12.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	16.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	20.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other _____	Other			

### VISUAL OBSERVATION AT DAMAGE SITE: 8/15

- Visual Observation:  Above Ground  
 Below Ground
- Locate Applicable:  Yes  No  N/S
- Facilities Properly Marked:  Yes  No  N/S
- Marking Methods:  Conventional  Flags  None  Offset
- Locate Marking Faded:  Yes  No  Whiskers
- Wrong Address Requested:  Yes  No  N/S

### TYPE OF MATERIAL:

- Cast Iron
- Plastic (HDPE)
- Plastic (MDPE)
- Steel
- Other \_\_\_\_\_

### DAMAGE TYPE:

- Severed
- Not Cut
- Severed
- Size 1" x 1"

### PRESSURE:

- 25 PSIG
- 40 PSIG
- 50 PSIG
- 55 PSIG
- 60 PSIG
- 6 WC (.2163)
- 7 WC (.252)
- Other \_\_\_\_\_

### PROTECTION IN PLACE:

- Building  Fence  None
- Post  Rail  Vault  N/A
- Other \_\_\_\_\_

### DURATION OF ESCAPING GAS:

Minutes: 38

### LEAK REPORT NUMBER:

EFV Activated  Yes  No  N/S

### FEED TYPE:

- One-Way Feed
- Two-Way Feed

Number of Customers Affected: 1

Total Hours Service Was Off: 2

### SERVICE ORDER NUMBER: N5340228

### DAMAGED BY:

- Company Crew
- Contractor
- County
- Developer
- Farmer
- Municipality
- Property Owner/ Tenant
- Railroad
- State
- Unknown
- Utility
- Vehicle Accident
- Other \_\_\_\_\_

### TYPE OF CONSTRUCTION:

- Agriculture
- Building Construction
- Building Demolition
- Cable TV
- Curbs / Sidewalk
- Drainage
- Driveway
- Electric
- Engineering / Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Pole
- Natural Gas
- Public Transit Authority
- Railroad Maintenance
- Other \_\_\_\_\_

### WORKING FOR:

- City  County  Developer
- State  Property Owner
- Utility

### Facilities Improperly Located:

- Qualified Locator Could Not Have Accurately Located
- Inaccurate Maps / Cards
- Broken or No Tracer Wire (Plastic)
- Insulation Preventing Accurate Locate

### Locator Error:

- Failure to Follow Policy
- Inappropriate Site Markings
- Incomplete Locate
- No Locates Performed
- Qualified Locator Could Have Accurately Located
- Wrong Address Located
- Marking Off By: \_\_\_\_\_ (Feet / Inches)

### Were Facility Marks Visible

- Yes  No  Destroyed
- Was Area White Lined:  Yes  No  Destroyed
- Positive Response:  Yes  No  Destroyed
- Tolerance Zone Violated:  Yes  No
- Part of Project:  Yes  No
- Company Representative On-Site:  Yes  No

Observation by (ID#): M. Cordery

### Name of Locator:

### LOCATING ORGANIZATION:

- Contract Locator
- Unknown / Other
- Utility Owner

### NOTIFICATIONS AND OTHER DETAILS OF LOCATE:

Locate Ticket: \_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_ am / pm

### TYPE OF REQUEST:

- Regular Request  Emergency Request
- Locate Company Notified
- Contact Name: \_\_\_\_\_
- Time Called: \_\_\_\_\_ am / pm
- Time Locator Arrived at the Site: \_\_\_\_\_ am / pm

### Company Notified of Locate Near Critical Facilities

- Yes  No  N/S
- Copy of Mark Out Request Provided Within 2 Working Days:  Yes  No  N/S

### ONE-CALL CENTER:

- IUPPS
- OUPS
- Unknown

Vectren Claim Number: \_\_\_\_\_

**TYPE OF EQUIPMENT:**

- Auger
- Backhoe / Track hoe
- Boring
- Drilling
- Explosives
- Farm Equipment
- Grader / Scraper
- Hand Tools
- Milling Equipment
- Plow
- Probing Device
- Trencher
- Vacuum Equipment
- Vehicle
- Other \_\_\_\_\_

**ROOT DAMAGING CAUSE:**

- Abandoned Facility
- Deteriorated Facility
- Facility Could Not be Found/ Located
- Facility Was Not Located / Marked
- Failure to Maintain Clearance
- Failure to Maintain Marks
- Failure to Support Exposed Facility
- Failure to Use Hand Tools Where Required
- Improper Backfilling
- Incorrect Records / Maps
- Marking or Location Not Sufficient
- No Notification Made to One-Call
- One-Call Notification Error
- Previous Damage
- Wrong Information Provided
- Other \_\_\_\_\_

**CONTRACTOR REPAIRS:**

- Contractor Working for Vectren Made Repairs at Own Expense  
 Yes  No  N/S
- Contractor Repaired Damage  
 Yes  No  N/S

Name of Contractor: \_\_\_\_\_  
 # of Regular Hours; \_\_\_\_\_  
 # of Overtime Hours; \_\_\_\_\_  
 # of Regular Hours; \_\_\_\_\_  
 Crew Type: \_\_\_\_\_

**MATERIALS OR ROAD WORK:**

- Meter was replaced \_\_\_\_\_ (Stores Code)
- Regulator Was Replaced \_\_\_\_\_ (Stores Code)
- Temporary Asphalt Repair: \_\_\_\_\_ (sq. ft.)
- Permanent Asphalt Repair: \_\_\_\_\_ (sq. ft.)

**RIGHT OF WAY:**

- Dedicated Utility Easement
- Federal Utility Easement
- Pipeline
- Power / Transmission Line
- Private - Business
- Private - Easement
- Private - Land Owner
- Public - County Road
- Public - Interstate Highway
- Public - Other
- Public - State Highway
- Public - City Street
- Unknown

- Did Excavator Notify You  Yes  No
- Excavation Required  Yes  No
- Media at Site  Yes  No
- Was There Ignition of Gas?  Yes  No
- INVOICE:  Yes  No  N/S

**DAMAGING PARTY:** Shawn Riggs  
 Name: Stonebor Group  
 Address: 6851 Indianapolis Rd  
 City/ State/ Zip: Whitestown, IN  
 Phone: (812) 36-7855  
 Prepared / Investigated By: M. Cardney Date: 8-15-12

**PARTY TO INVOICE:**  
 Name: SAME  
 Address: \_\_\_\_\_  
 City/ State/ Zip: \_\_\_\_\_  
 Phone: ( \_\_\_\_\_ ) \_\_\_\_\_  
 Reviewed by Field Supervisor: Alexander Date: 8-17-12

Property management co. hit 1" plastic service line  
 outside area white lined by locator

## NORMAL NOTICE

Ticket : 1208131378 Date: 08/13/2012 Time: 10:41 Oper: DMEYER Chan:034

State: IN Cnty: BOONE Twp: EAGLE  
 Cityname: WHITESTOWN Inside: Y Near: N  
 Subdivision:

Address : 6851  
 Street : S INDIANAPOLIS RD  
 Cross 1 : IN RT 334 Within 1/4 mile: Y  
 Location: BEHIND THE ADMINISTRATION OFFICE --- LOCATE THE AREA MARKED WITH WHITE  
 PAINT  
 :  
 Grids : 3956C8621D 3956B8621D 3956C8621C 3956B8621C

Work type : INSTALL DRAINAGE LINE  
 Done for : STONEMOR GROUP  
 Start date: 08/15/2012 Time: 11:00 Hours notice: 48/048 Priority: NORM  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
 Duration : 1 DAY Depth: 5 FEET

Company : STONEMOR GROUP Type: HOME  
 Co addr : 6851 INDIANAPOLIS RD  
 City : WHITESTOWN State: IN Zip: 46075  
 Caller : SEAN RIGGS Phone: (812)361-7855  
 Contact : SEAN RIGGS CELL Phone:  
 BestTime:  
 Mobile : (812)361-7855  
 Fax : (317)769-6892

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 Will you be white-lining the dig site area? YES  
 :

Submitted date: 08/13/2012 Time: 10:41  
 Members: ID1048 ID1504 ID2708 ID3011 ID4471 ID5291 ID5555 ID9999 ID6921 SM

Failed to get message text or map data: Object expected

Member Name	Facility Types
BOONE COUNTY REMC	ELECTRIC
BRIGHT HOUSE NETWORKS INDIANAPOLIS	CABLE TV
COMMUNICATIONS CORP / TDS TELECOM	TELEPHONE
COUNTRYMARK REFINING AND LOGISTICS, LLC	PIPELINE
INDIANAPOLIS POWER & LIGHT COMPANY	ELECTRIC
MCI	FIBER OPTIC
VECTREN - DANVILLE	GAS
WHITESTOWN UTILITY	

[View Map](#)[Close Map](#)



Property of United States Infrastructure Corporation  
Photo taken on 8/14/2012 4:28:38 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/14/2012 4:29:24 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/14/2012 4:29:20 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/14/2012 4:29:20 PM

DAMAGE SEE REMARKS

Ticket : 1208152150 Date: 08/15/2012 Time: 13:34 Oper: KSWANK Chan:063

State: IN Cnty: BOONE Twp: EAGLE  
 Cityname: WHITESTOWN Inside: Y Near: N  
 Subdivision:

Address : 6851  
 Street : S INDIANAPOLIS RD  
 Cross 1 : IN RT 334 Within 1/4 mile: Y  
 Location: BEHIND THE ADMINISTRATION OFFICE --- LOCATE THE AREA MARKED WITH WHITE PAINT  
 :  
 Grids : 3956C8621D 3956B8621D 3956C8621C 3956B8621C

Work type : INSTALL DRAINAGE LINE  
 Done for : STONEMOR GROUP  
 Start date: 08/15/2012 Time: 13:34 Hours notice: 0/000 Priority: EMER  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
 Duration : 1 DAY Depth: 5 FEET

Company : STONEMOR GROUP Type: HOME  
 Co addr : 6851 INDIANAPOLIS RD  
 City : WHITESTOWN State: IN Zip: 46075  
 Caller : SEAN RIGGS Phone: (812)361-7855  
 Contact : SEAN RIGGS CELL Phone:  
 BestTime:  
 Mobile : (812)361-7855  
 Fax : (317)769-6892

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 A VECTREN GAS LINE WAS HIT ABOUT 200 FEET BEHIND THE BUILDING - GAS IS BLOWING -  
 CREW ON SITE - THIS IS A ONE INCH GRAY LINE - CALLER HAD BEEN ADVISED TO CALL  
 911 AND VECTREN TO REPORT THE DAMAGED LINE - PREVIOUS TICKET NUMBER 1208131378 -  
 THANKS!

Will you be white-lining the dig site area? YES

Submitted date: 08/15/2012 Time: 13:34  
 Members: ID1048 ID1504 ID2708 ID3011 ID4471 ID5291 ID5555 ID9999 ID6921 SM

Failed to get message text or map data: Object expected

Member Name	Facility Types
BOONE COUNTY REMC	ELECTRIC
BRIGHT HOUSE NETWORKS INDIANAPOLIS	CABLE TV
COMMUNICATIONS CORP / TDS TELECOM	TELEPHONE
COUNTRYMARK REFINING AND LOGISTICS, LLC	PIPELINE
INDIANAPOLIS POWER & LIGHT COMPANY	ELECTRIC
MCI	FIBER OPTIC
VECTREN - DANVILLE	GAS
WHITESTOWN UTILITY	

[View Map](#) | [Close Map](#)



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:23:14 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:23:12 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:25:18 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:26:12 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:26:24 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:26:30 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:26:34 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:26:38 PM



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Photo taken on 8/15/2012 2:26:42 PM



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Photo taken on 8/15/2012 2:26:46 PM



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Photo taken on 8/15/2012 2:26:54 PM



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Photo taken on 8/15/2012 2:27:00 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:27:04 PM



Property of United States Infrastructure Corporation  
Photo taken on 8/15/2012 2:26:46 PM



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Photo taken on 8/15/2012 2:26:52 PM



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Photo taken on 8/15/2012 2:29:18 PM

Tuesday, September 4, 2012

# Service Order Status

**Enter Service Order Number:**

5340228



[Print Form](#) [Refresh Data](#)

**Banner Instance:**  CS03PROD  CS01PROD  CS02PROD

**Order Number:** N5340228

**Order Type:** LEAK

**Order Status:** Completed

**Customer:** 620398828 - LINCOLN MEMORY GARDENS

**Prem:** 5775387 - 6851 S INDIANAPOLIS RD UNIT VAULT

**Technician:** 3562 - Cordray, Mark

**Order Dates and Times**

**Need Date:** 8/15/2012 2:01:00 PM  
**Time Created:** 8/15/2012 1:48:38 PM  
**Time Dispatched:** 8/15/2012 1:48:38 PM  
**Time In Route:** 8/15/2012 1:49:02 PM  
**Time On-Site:** 8/15/2012 2:09:12 PM  
**Tech Complete:** 8/15/2012 4:00:09 PM  
**Time Closed:** 8/15/2012 4:00:09 PM

**Events Performed/Completion Code**

LKOT - CMP

**Meter Information**

**Current ReadStatus**

**Old Meter:** 0000 Active

**New Meter:**

**Completion Notes**

CUT 1" PLASTIC SERVICE TO OFFICE, SHUT OFF AT 2:25, CREW ONSITE & REPAIRS MADE, SERVICE TURNED BACK ON, LEFT OK, NO READ, MCORDRAY

**Request Notes**

08/15/12 HIT LINE BLOWING PER SHERRY AT 811...XST IS 334..CREW ON SITE FROM STONEMOR GROUP...CONTACT IS SHAWN RIGGS @ 812-361-7855...LOCATE REQUEST # 1208131378 1" PLSTIC. HISSING & BWING. MILD ODOR. FDP ONSITE.

**MDSI Event Dates and Times**

Event	Date/Time	User
AsnAssignmentManualAck_evt	8/15/2012 1:49:02 PM	Cordray, Mark
AsnAssignmentEnRoute_evt	8/15/2012 1:49:02 PM	Cordray, Mark
AsnAssignmentOnSite_evt	8/15/2012 2:09:12 PM	Cordray, Mark
OrdOrderComplete_evt	8/15/2012 4:00:09 PM	Cordray, Mark

NOTE: The Reporting database replicates in near real-time; it has been approximately 1 minute(s) since the last transaction replicated.