



Pipeline Safety Division Investigation Report

Investigation regarding: **Robert & Christine Jenness**

UPPAC Database Record ID: 3559

Investigator: Howard Friend

Report Date: 12/31/2012

Damage Date: 8/11/2012 4:04:18 PM

Damage Address: 4331 Old Orchard Ln

City: Wheatfield

County: Jasper

The Parties

Excavator: **Robert & Christine Jenness**

Contact: Christine Jenness

Address: 4331 Old Orchard Ln, Wheatfield, In 46392

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Robert & Christine Jenness

UPPAC Database Record ID: 3559

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$199

Excavator Activities/Cause of damage information:

Excavator request locates: No Indiana 811 ticket Number:

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Landscaping

Synopsis: A natural gas service was damaged during excavation to remove a tree stump.

Findings: Reported by Indiana 811; excavator responded to initial notice on 10/3/2012. The homeowner was using a backhoe to remove a tree stump and damaged the natural gas service. The homeowner failed to provide notice of excavation prior to excavation.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

Information Request

Pipeline Safety Division Indiana Utility Regulatory Commission

Case No. 3559

RECEIVED

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

OCT 9 3 2012

INDIANA UTILITY
REGULATORY COMMISSION

The Parties:

Excavator Information:

Business Name:

Responsible Party Personal Name: *Robert D. Jenness*

Title (if any):

Address: *4331 Old Orchard LN.*

City, State Zip: *Wheatfield, IN. 46392*

Preferred Telephone: *219-956-3978*

Cell Phone Number:

Email Address:

Facility Information:

Business Name:

Responsible Party Personal Name: *Robert D. Jenness*

Title (if any):

Address: *4331 Old Orchard LN.*

City, State, Zip: *Wheatfield, IN. 46392*

Preferred Telephone: *219-956-3978*

Cell Phone Number:

Email Address:

Locator Service Information:

Business Name:

Responsible Party Personal Name:

Title (if any):

Address:

City, State Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information:

Personal Contact:

Business/Organization Name:

Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact:

Location of Damage:

Address:

City, State Zip:

Nearest Intersection:

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): 1"

Pressure (PSIG/Inches): _____

Interruption in Service: Yes / No

Number of Customers Affected: 1

Evacuation: Yes No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ 199.00

Cause of Damage Information:

Type of Equipment (circle one):

- Auger
- Backhoe/Trackhoe
- Boring /Drilling
- Directional Drilling
- Explosives
- Farm Equipment
- Grader/Scraper
- Hand Tools
- Milling Equipment
- Probing Device
- Trencher
- Vacuum Equipment
- Unknown/Other

Type of Work Performed (circle one):

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement
- Unknown/Other

Release of Product: Yes/No

Ignition and/or Fire: Yes/No

Excavator Notify 811: Yes/No

Locate Information:

Excavator Request Locate: Yes / No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: Yes / No

Locate Marks Correct: Yes/No

Excavator "White Lined": Yes / No

Maps Used to Mark Facilities: Yes / No

Was Locate Provided within Two (2) Working Days: Yes / No

Operator Employees On-site during Excavation: Yes / No

Incident Impact Information:

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 1

Fire Department Response: Yes/No

Police Department Response: Yes/No

Ambulance Response: Yes/No

Additional Information/Comments:

YOUR PIPELINE SAFETY DIVISION CASE NO. 3559

YOUR FULL NAME: Robert D. Jenness

FULL NAME OF BUSINESS/ENTITY (if applicable): _____

YOUR BUSINESS TITLE (if applicable): _____

ADDRESS: 4331 Old Orchard Ln.

CITY: Wheatfield STATE: IN ZIP CODE: 46392

YOUR TELEPHONE NUMBER: (317) 956-3978 SECOND NO. () _____

YOUR EMAIL ADDRESS: _____

TODAY'S DATE: 9/26/12

YOUR SIGNATURE: Robert D. Jenness TITLE (if any) _____

Please return your Narrative Statement and Answers to the above questions to:

**Pipeline Safety Division – Case No. 3559
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204**

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

October 22, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3559
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3559

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 8/11/2012

Event Location: 4331 Old Orchard Ln, Wheatfield

Facility Owner: Northern Indiana Public Service Company

Excavator: Christine Jenness

Other Party: N/A

Pipeline Division Case No. 3559

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3559	
Date of Event	8/11/2012
Event Location	4331 Old Orchard Ln, Wheatfield
Facility Owner	Northern Indiana Public Service Company
Excavator	Christine Jenness
Date of IURC Information Request	9/18/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Christine Jenness (Robert)
RESPONSIBLE PARTY PERSONAL NAME	Robert Jenness
TITLE (IF ANY)	Homeowner
ADDRESS	4331 Old Orchard Lane
CITY/ STATE/ZIP	Wheatfield, IN 46392
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	

TITLE (IF ANY)	
ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	4331 Old Orchard Lane
CITY/STATE/ZIP	Wheatfield, IN 46392
NEAREST INTERSECTION	Jonathan Dr
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8 plastic
PRESSURE (PSIG/INCHES)	40
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	199.39
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	

Probing Device	
Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	X
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes 1208110193
LOCATE INFORMATION:	

EXCAVATOR REQUEST LOCATE (YES/NO)	No
INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N/A
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	N/A
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to the one-call center Compensation has been received from the excavator.</p>	

NIPSCO 00049 IUPPSa 08/11/2012 16:04:21 1208110193-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1208110193 Date: 08/11/2012 Time: 16:00 Oper: MPLUMMER Chan:021

State: IN Cnty: JASPER Twp: WHEATFIELD
Cityname: WHEATFIELD Inside: Y Near: N
Subdivision: OAK HERITAGE

#3559

Address : 4331
Street : OLD ORCHARD LN
Cross 1 : JONATHAN DR Within 1/4 mile: Y
Location: LOCATE BACK YARD

Grids : 4113A8707C 4113B8707B 4113A8707B 4113A8707A
Boundary: n 41.231293 s 41.228729 w -87.129272 e -87.124901

Work type : REMOVE STUMP
Done for : CHRISTINE JENNESS
Start date: 08/11/2012 Time: 16:02 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 2 FEET

Company : CHRISTINE JENNESS Type: HOME
Co addr : 4331 OLD ORCHARD LN
City : WHEATFIELD State: IN Zip: 46392
Caller : CHRISTINE JENNESS Phone: (219)956-3978
Contact : CHRISTINE JENNESS HOME Phone:
BestTime:
Mobile : (219)956-3978

Remarks : All tickets are taken and processed on Eastern Daylight Time
HIT NIPSCO GAS LINE IN BACK YARD UNKNOWN ON SIZE OF LINE LINE IS BLOWING
HOMEOWNER IS HOME CALLED NIPSCO NO PREV TICKET NUMBER
Will you be white-lining the dig site area? NO
:

Submitted date: 08/11/2012 Time: 16:00
Members: COMCN ID2034 ID4601 NIPSCO SM ID5857

Fact Based Investigation Report

NOTIFICATION ID: 01820120811005 **DISTRICT:** Northern IN
DAMAGE DATE: 8/11/2012 4:04:21 PM **NOTIFICATION DATE:** 8/11/2012 4:10:11 PM
NOTIFIED BY: CHRISTINE JENNESS
DAMAGE ADDRESS: 4331 OLD ORCHARD LN
CITY: WHEATFIELD **ST:** IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 08/11/2012
FROM: 18:30:00 **TO:** 18:35:00

EXCAVATOR INVOLVED: Homeowner
TYPE OF EXCAVATION: REMOVING STUMPS

ORIG. LOCATE REQ.: **START DATE/TIME:**
TYPE OF TICKET: **LOCATE REQ. INFO N/A:** Yes

DIG UP/DAMAGE REQ.: 1208110193 **START DATE/TIME:**

PICTURES TAKEN BY: DICK HANSELMAN **DATE/TIME:** 8/11/2012 6:35:00 PM
PHOTOGRAPHY TYPE: Digital **FRAME #:** N/A

INVESTIGATOR EMP#: 121917 **INVESTIGATOR NAME:** DICK HANSELMAN
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820120811005
SELECT A CUSTOMER: NIPSCO
CUSTOMER #: (optional)

FACILITY DESCRIPTION: LOWPROF **FACILITY ID:** Gas Service
LOCATOR NAME & EMP #:
LOCATOR NOT KNOWN: Yes

CHECK ALL THAT APPLY TO INVESTIGATION:
No Locate Req. By Contractor

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

DICK "NO LOCATE CALLED"

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

CHRISTINE JENNESS

LIST ANY OTHER INDIVIDUALS ON SITE:

N/A

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE CUT

REPLACEMENT FOOTAGE 2

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No N/A

WHAT CONTRACTOR EQUIPMENT WAS USED? N/A

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S) N/A



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 28, 2012

Who is submitting this information?

Name of person providing this information: Steve Noffsinger

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Robert Jenness Homeowner

Business address (*number and street*): 4331 Old Orchard Ln

City, State, and ZIP code: Wheatfield, IN, 46392

Telephone number (*area code*): (219)956-3978

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Unknown/Other

Date and Location of DamageDate of damage (*month, day, year*): Aug 11, 2012County: JasperCity: WheatfieldStreet address (*number and street, city, state, and ZIP code*):
4331 Old Orchard Ln, Wheatfield, IN, 46392Nearest intersection: Jonathan DrRight of way where damage occurred: Private - Land OwnerWas there a release of product? YesIf yes, was there an ignition of product? NoWere evacuations necessary as a result of release? NoIf yes, how many evacuated? 0Was there a customer service interruption? YesIf yes, how many affected? 1Time to restore service (*in hours*): 2.5Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0Property damage, Estimate \$

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? Service/DropWhat was the depth of the facility, in inches? 18

Notification, Locating, MarkingDid excavator request locates prior to commencing work? NoEnter Indiana 811 ticket number, if known:

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: No locates _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Damage ticket 1208110193