



Pipeline Safety Division Investigation Report

Investigation regarding: **Ed Patton Construction Incorporated**

UPPAC Database Record ID: 3530

Investigator: Howard Friend

Report Date: 12/12/2012

Damage Date: 8/2/2012 12:48:41 PM

Damage Address: N 26th St

City: Lafayette

County: Tippecanoe

The Parties

Excavator: **Ed Patton Construction Incorporated**

Contact: Jason Plantenga, Project Manager

Address: 1100 Wabash Avenue, Lafayette, In 47905

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Investigation regarding: Ed Patton Construction Incorporated

UPPAC Database Record ID: 3530

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 17

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$1878

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1207290253

Type of Equipment: Directional Drilling

Type of work performed: Natural Gas

Synopsis: A 4" cast iron natural gas line was damaged during a boring operation to install a gas line.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 9/28/2012. The excavator that was working for the operator had a valid locate request. The contract locator provided accurate locate marks. The excavator spotted the top portion of the natural gas facility but, tried to cross under the facility without maintaining proper clearance.

Conclusion: There was a failure to maintain proper clearance with the natural gas facility.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3530

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Ed Patton Construction, Inc.

Responsible Party Personal Name: Jason O. Plantenga

Title (if any): Project Manager

Address (number and street): 1100 Wabash Avenue

City, State and ZIP Code: Lafayette, IN 47905

Preferred Telephone Number (area code): (765) 426-7773

Cellular Telephone Number (area code): (765) 426-7773

Email Address: jason@pattonunderground.com

Facility Information:

Business Name: Vectren Energy Delivery

Responsible Party Personal Name: Tony Corradi

Title (if any): Field Supervisor

Address (number and street): 1250 S Creasy Lane

City, State and ZIP Code: Lafayette, IN 47905

Preferred Telephone Number (area code): (765) 840-6669

Cellular Telephone Number (area code): (765) 840-6669

Email Address: tcorradi@vectren.com

Locator Service Information:

Business Name: USIC

Responsible Party Personal Name: Brett Duncan

Title (if any): Supervisor

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): (574) 333-5632

Cellular Telephone Number (area code): (574) 333-5632

Email Address: _____

Cause of Damage Information

Type of Equipment (select one): Directional Drilling

Type of Work Performed (select one): Natural Gas

Other Information (Witness, Police, Fire, Other):

Personal Contact: _____

Business/Organization Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): Intersection of Brown Street and N 26th Street _____

City, State and ZIP Code: Lafayette, IN 47905 _____

Nearest Intersection: _____

Product Type (*select one*): Natural Gas

Facility Type (*select one*): Distribution

Size (Diameter/etc.): 4 inch Cast Iron _____

Pressure (PSIG/Inches): 8 inches _____

Interruption in Service: Yes No **Number of Customers Affected:** 15 _____

Evacuation: Yes No **If yes, How Many Evacuated?** _____

Repair Cost (if known): \$ _____

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 1207290253 _____

Locate Marks Visible: Yes No

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Maps Used to Mark Facilities: Yes No

Was Locate Provided within Two (2) Working Days: Yes No

Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: ⁰ _____

Number of Inpatient Treated: ⁰ _____

Number of Fatalities: ⁰ _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3530

Your Full Name: Jason O. Plantenga

Full Name of Business / Entity (if applicable): Ed Patton Construction, Inc

Your Business Title (if applicable): Project Manager

Address (number and street): 1100 Wabash Avenue

City: Lafayette State: IN ZIP Code: 47905

Your E-mail Address: jason@pattonunderground.com

Today's Date (month, day, year): 09-28-12

Your Signature: _____ Title (if any) Project Manager

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 3530
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov



INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

September 18, 2012

Ms. Darlene Kulhanek
Vectren
1 N Main Street
Evansville, IN 47702

Subject: Investigation Request for Information

Date of Event: 8/2/2012

Event Location: N 26th St, Lafayette

Facility Owner: Vectren

Excavator: Ed Patton Construction Incorporated

Other Party: N/A

Pipeline Division Case No. 3530

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation, maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.**



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: 10-5-2012

Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (*number and street*): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (*area code*): 812-491-4227

Fax number (*area code*): 812-491-4504

E-mail address: dkulhanek@vectren.com

Excavator Information, if known

Full name: Ed Patton Construction Inc.

Business address (*number and street*): 1100 Wabash Avenue

City, State, and ZIP code: Lafayette, IN 47905

Telephone number (*area code*): 765-742-2080

Fax number (*area code*): 765-429-5626

E-mail address: Unknown

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Boring

Type of work performed: Natural Gas

Date and Location of Damage

Date of damage (month, day, year): 8-2-2012

County: Tippecanoe

City: Lafayette

Street address (number and street, city, state, and ZIP code):
523 N 26th, Lafayette, IN

Nearest intersection: Unknown

Right of way where damage occurred: Dedicated Public Utility Easement

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 17

Time to restore service (in hours): 4

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 1,878.06

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? _____

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1207290253

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: Unknown

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? Yes

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Failure to maintain clearance

Additional Comments

4" cast iron main damaged by bore. Main had been exposed but still damaged.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE
FINAL
\$1,878.06

PATTON CONSTRUCTION
1100 WABASH AVENUE,
LAFAYETTE, IN 47905

Type: GAS
Invoice: FDS0016660
BillToID: 32374
Billing Date: 9/20/2012
Date of Loss: 8/2/2012
5955 001

Please return this portion with your remittance.



Mail Payment To:
Vectren Utilities Holdings Company
1239 Reliable Parkway
Chicago, IL 60686-0012
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5
Risk Management/Claims Department

NOW DUE
FINAL
\$1,878.06

PATTON CONSTRUCTION
1100 WABASH AVENUE,
LAFAYETTE, IN 47905

Type: GAS
Invoice: FDS0016660
BillToID: 32374
Billing Date: 9/20/2012
Date of Loss: 8/2/2012

Invoice For Costs to Repair and Reconstruct Damaged Property

Address: 523 N 26TH, LAFAYETTE

4" CAST IRON MAIN DAMAGED BY BORE. LINE WAS EXPOSED BUT STILL DAMAGED.

Material:	\$673.44
Company Labor:	\$1,030.29
Contract Labor:	\$0.00
Transportation/Equipment:	\$167.35
Misc:	\$0.00
Gas Loss:	\$6.98
Adjustments:	\$0.00
Payments:	\$0.00
Total:	\$1,878.06

5955 001

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

& Note: No Secondary response form need

Vectren Corporation
Form # 12 (Rev. 07/11) (CIS 10/11)

FDS001660

Task #: 001 Capital O & M (circle one)

Vectren Claim Number: _____

Date of Damage: 8/2/12

Police Report / MO #: _____

Cost Center #: 011

Vectren Claims Camera:

Time Occurred: 10:22 am / pm

FACILITIES DAMAGE

Time Found: 10:27 am / pm

REPORT

Latitude: 40.13191 Longitude: -86.86712

GAS

VE01080

Form 3112

DAMAGE SITE:

Address: 523 N. 26th Lot #: _____

FACILITY TYPE:

- Distribution Propane
- Service Storage
- Transmission: (include supplemental report)

County: Tipton City: Lafayette State: IN Township: _____

FACILITIES DAMAGED:

	ORIFICE SIZE(S):	(1)	(2)	(3)
<input type="checkbox"/> Farm Tap	0.50 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Heater	5/8 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Main	0.75 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Residential)	1.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Industrial / Commercial)	1.25 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Odorizer	2.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Regulator Station	3.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Relief Valve	4.00 inch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Riser	5.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Service Line	6.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Valve	10.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	12.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	16.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	20.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other _____	Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

VISUAL OBSERVATION AT DAMAGE SITE:

- Visual Observation: Above Ground Below Ground
- Locate Applicable: Yes No N/S
- Facilities Properly Marked: Yes No N/S
- Marking Methods: Conventional Flags None Stakes Whiskers
- Offset: Offset Paint Yes No N/S
- Locate Marking Faded: Yes No N/S
- Wrong Address Requested: Yes No N/S

TYPE OF MATERIAL:

- Cast Iron
- Plastic (HDPE)
- Plastic (MDPE)
- Steel
- Other _____

DAMAGE TYPE:

- Severed
- Not Cut
- Severed
- Size: 1 x 2

PRESSURE:

- 25 PSIG
- 40 PSIG
- 50 PSIG
- 55 PSIG
- 60 PSIG
- 6 WC (.2163)
- 7 WC (252)
- Other _____

Facilities Improperly Located:

- Qualified Locator Could Not Have Accurately Located
- Inaccurate Maps / Cards
- Broken or No Tracer Wire (Plastic)
- Insulation Preventing Accurate Locate

Locator Error:

- Failure to Follow Policy
- Inappropriate Site Markings
- Incomplete Locate
- No Locates Performed
- Qualified Locator Could Have Accurately Located
- Wrong Address Located
- Marking Off By: _____ (Feet / Inches)

PROTECTION IN PLACE:

- Building Fence None
- Post Rail Vault N/A
- Other _____

DURATION OF ESCAPING GAS:

Minutes: 15

LEAK REPORT

NUMBER: 30384

EFV Activated Yes No N/S

Observation by (ID#): Keith Reed

FEED TYPE:

- One-Way Feed
- Two-Way Feed

Number of Customers Affected: 17

Total Hours Service Was Off: 4

Name of Locator: ?

LOCATING ORGANIZATION:

- Contract Locator
- Unknown / Other
- Utility Owner

SERVICE ORDER NUMBER: 115327455

DAMAGED BY:

- Company Crew
- Contractor
- County
- Developer
- Farmer
- Municipality
- Property Owner/ Tenant
- Railroad
- State
- Unknown
- Utility
- Vehicle Accident
- Other _____

TYPE OF CONSTRUCTION:

- Agriculture
- Building Construction
- Building Demolition
- Cable TV
- Curbs / Sidewalk
- Drainage
- Driveway
- Electric
- Engineering / Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Pole
- Natural Gas
- Public Transit Authority
- Railroad Maintenance
- Other _____

NOTIFICATIONS AND OTHER DETAILS OF LOCATE:

Locate Ticket: _____

Date: _____ Time: _____ am / pm

TYPE OF REQUEST:

- Regular Request Emergency Request
- Locate Company Notified
- Contact Name: _____
- Time Called: _____ am / pm
- Time Locator Arrived at the Site: _____ am / pm

Company Notified of Locate Near Critical Facilities

Yes No N/S

Copy of Mark Out Request Provided Within 2 Working Days

Yes No N/S

ONE-CALL CENTER:

- IUPPS
- OUPS
- Unknown

CONTINUE ON BACK - INCLUDE ANY OBSERVATIONS / DIAGRAMS

Vectren Claim Number: _____

TYPE OF EQUIPMENT:

- Auger
- Backhoe / Track hoe
- Boring
- Drilling
- Explosives
- Farm Equipment
- Grader / Scraper
- Hand Tools
- Milling Equipment
- Plow
- Probing Device
- Trencher
- Vacuum Equipment
- Vehicle
- Other _____

ROOT DAMAGING CAUSE:

- Abandoned Facility
- Deteriorated Facility
- Facility Could Not be Found/ Located
- Facility Was Not Located / Marked
- Failure to Maintain Clearance
- Failure to Maintain Marks
- Failure to Support Exposed Facility
- Failure to Use Hand Tools Where Required
- Improper Backfilling
- Incorrect Records / Maps
- Marking or Location Not Sufficient
- No Notification Made to One-Call
- One-Call Notification Error
- Previous Damage
- Wrong Information Provided
- Other _____

CONTRACTOR REPAIRS:

- Contractor Working for Vectren Made Repairs at Own Expense
 - Yes No N/S
- Contractor Repaired Damage
 - Yes No N/S

Name of Contractor: Patton Construction
 # of Regular Hours: _____
 # of Overtime Hours: _____
 # of Regular Hours: 11/8
 Crew Type: _____

MATERIALS OR ROAD WORK:

- Meter was replaced _____ (Stores Code)
- Regulator Was Replaced _____ (Stores Code)
- Temporary Asphalt Repair: _____ (sq. ft.)
- Permanent Asphalt Repair: _____ (sq. ft.)

RIGHT OF WAY:

- Dedicated Utility Easement
- Federal Utility Easement
- Pipeline
- Power / Transmission Line
- Private - Business
- Private - Easement
- Private - Land Owner
- Public - County Road
- Public - Interstate Highway
- Public - Other
- Public - State Highway
- Public - City Street
- Unknown

Did Excavator Notify You Yes No

Excavation Required Yes No

Media at Site Yes No

Was There Ignition of Gas? Yes No

INVOICE:

- Yes No N/S

DAMAGING PARTY:

Name: Patton Construction
 Address: 1106 Waters Ave
 City/ State/ Zip: Dayton, OH 45424
 Phone: () _____
 Prepared / Investigated By: D. Horne Date: 8-2-12

PARTY TO INVOICE:

Name: Sarge
 Address: _____
 City/ State/ Zip: _____
 Phone: () _____
 Reviewed by Field Supervisor: [Signature] Date: 8/3/12

5" gas main was cut while working the date from the bottom of the 4" gas main showing and the hole was 4' deep the bottom of the hole was 1' from the surface and about 1' in diameter.

Patton Construction was working for Vectren on a BS/EE replacement job. Patton is the one that caused damage and also made repairs.

[Signature]

NORMAL NOTICE REMARK

Ticket : 1207290253 Date: 07/29/2012 Time: 21:29 Oper: JASON.PLANTENGA Chan:000
 Old Tkt: 1207113405 Date: 07/11/2012 Time: 22:00 Oper: JASON.PLANTENGA Rev: 00A

State: IN Cnty: TIPPECANOE Twp: FAIRFIELD
 Cityname: LAFAYETTE Inside: Y Near: N
 Subdivision:

Address :
 Street : N 26TH ST
 Cross 1 : BROWN ST Within 1/4 mile: Y
 Location: LOCATE THE EAST SIDE OF N 26TH ST STARTING AT THE S SIDE OF BROWN
 STREET GOING N TO THE S SIDE OF UNION STREET - 1050 FEET
 ***Boring Where = UNDER RIGHT OF WAY
 :
 Grids : 4025C8652D 4025B8652D

Work type : REPLACING GAS MAIN
 Done for : VECTREN
 Start date: 08/01/2012 Time: 07:00 Hours notice: 57/48 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
 Duration : ONE WEEK Depth: 48 INCHES

Company : ED PATTON CONSTRUCTION INCORPORATED Type: CONT
 Co addr : 1100 WABASH AVENUE
 City : LAFAYETTE State: IN Zip: 47905
 Caller : JASON PLANTENGA Phone: (765)742-5080
 Contact : JASON PLANTENGA--CELL Phone:
 BestTime:
 Mobile : (765)426-7773
 Fax : (765)429-5626
 Email : JASON@PATTONUNDERGROUND.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 Will you be white-lining the dig site area? NO
 :

Submitted date: 07/29/2012 Time: 21:29
 Members: G317 ID0002 ID4561 ID4866 ID8000 ID9488 SM

Failed to get message text or map data: Object expected

Member Name	Facility Types
COMCAST- LAFAYETTE	CABLE TV
DUKE ENERGY / FORMERLY CINERGY ELECTRIC	ELECTRIC
FRONTIER	TELEPHONE
LAFAYETTE UTILITIES, CITY OF	WATER
VECTREN - LAFAYETTE	GAS
ZAYO BANDWIDTH	FIBER OPTIC

[View Map](#)

[Close Map](#)

DAMAGE SEE REMARKS

Ticket : 1208021957 Date: 08/02/2012 Time: 12:44 Oper: SMCCLURE Chan:092

State: IN Cnty: TIPPECANOE Twp: FAIRFIELD
 Cityname: LAFAYETTE Inside: Y Near: N
 Subdivision:

Address :
 Street : N 26TH ST
 Cross 1 : BROWN ST Within 1/4 mile: Y
 Location: LOCATE THE EAST SIDE OF N 26TH ST STARTING AT THE S SIDE OF BROWN STREET GOING N TO THE S SIDE OF UNION STREET - 1050 FEET
 ***Boring Where = UNDER RIGHT OF WAY
 :
 Grids : 4025C8652D 4025B8652D

Work type : REPLACING GAS MAIN
 Done for : VECTREN
 Start date: 08/02/2012 Time: 12:44 Hours notice: 0/000 Priority: EMER
 Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
 Duration : ONE WEEK Depth: 48 INCHES

Company : ED PATTON CONSTRUCTION INCORPORATED Type: CONT
 Co addr : 1100 WABASH AVENUE
 City : LAFAYETTE State: IN Zip: 47905
 Caller : JASON PLANTENGA Phone: (765)742-5080
 Contact : JASON PLANTENGA--CELL Phone:
 BestTime:
 Mobile : (765)426-7773
 Fax : (765)429-5626
 Email : JASON@PATTONUNDERGROUND.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 PER JASON PLANTENGA - A VECTREN MAIN GAS LINE WAS DAMAGED AT THE NORTH EAST CORNER OF BROWN AND 26TH STREET - LINE IS 4 INCH CAST IRON - VECTREN WAS ON SITE AND REPAIR HAS ALREADY BEEN MADE - CREW IS ON SITE - PREVIOUS TICKET 1207290253
 Will you be white-lining the dig site area? NO
 :

Submitted date: 08/02/2012 Time: 12:44
 Members: ID0002 ID4561 ID4866 ID5958 ID8000 ID9488 SM

Failed to get message text or map data: Object expected

Member Name	Facility Types
COMCAST- LAFAYETTE	CABLE TV
DUKE ENERGY / FORMERLY CINERGY ELECTRIC	
FRONTIER	TELEPHONE
LAFAYETTE UTILITIES, CITY OF	WATER
VECTREN-CRAWFORDSVILLE	GAS
ZAYO BANDWIDTH	FIBER OPTIC

[View Map](#)

[Close Map](#)

Service Order Status

Wednesday, August 15, 2012

Enter Service Order Number:

5327455



Print Page | Refresh Page

Banner Instance: CS03PROD CS01PROD CS02PROD

Order Number: N5327455

Order Type: LEAK

Order Status: Completed

Customer: 009999999 - OWNER UNKNOWN

Prem: 5721830 - N 26TH & BROWN ST

Technician: 2586 - Horne, Dan

Order Dates and Times

Need Date: 8/2/2012 10:22:00 AM
Time Created: 8/2/2012 10:20:49 AM
Time Dispatched: 8/2/2012 10:20:50 AM
Time In Route: 8/2/2012 10:22:42 AM
Time On-Site: 8/2/2012 10:27:03 AM
Tech Complete: 8/2/2012 12:08:02 PM
Time Closed: 8/2/2012 12:08:02 PM

Events Performed/Completion Code

LKNS - CMP

Meter Information

Current ReadStatus

Old Meter:

New Meter:

Completion Notes

while boring the contract crews boring head took out the bottom side of a 4"cast iron main checked area pits for gas and shutoff 17 mtrs for no gas

Request Notes

PER JASON WITH ED TAPP CONSTRUCTION, THEY ARE A CONTRACTOR FORVECTREN THEY HAVE HIT A 1 INCH CAST I RON MAIN...GAS IS BLOWINGTHE MAIN IS GOING EAST TO WEST...CELL 765-426-7773

MDSI Event Dates and Times

Event	Date/Time	User
AsnAssignmentManualAck_evt	8/2/2012 10:22:41 AM	Horne, Dan
AsnAssignmentEnRoute_evt	8/2/2012 10:22:42 AM	Horne, Dan
AsnAssignmentOnSite_evt	8/2/2012 10:27:03 AM	Horne, Dan
OrdOrderComplete_evt	8/2/2012 12:08:02 PM	Horne, Dan

NOTE:The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.