



Pipeline Safety Division Investigation Report

Investigation regarding: **Shambaugh & Son L.p.**

UPPAC Database Record ID: 3521

Investigator: Howard Friend

Report Date: 12/7/2012

Damage Date: 7/30/2012 10:08:38 AM

Damage Address: / Lanyard Ct

City: Cicero

County: Hamilton

The Parties

Excavator: **Shambaugh & Son L.p.**

Contact: William J Meyer, Vice President

Address: 7614 Opportunity Dr., Ft Wayne, In 46825

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Investigation regarding: Shambaugh & Son L.p.

UPPAC Database Record ID: 3521

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 5

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$1388

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1207032277 EXPIRED

Type of Equipment: Hand Tools

Type of work performed: Traffic Sign

Synopsis: A natural gas main was damaged during excavation for sign post.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 10/12/2012. The excavator provided notice of excavation on 7/3/12 and damaged the line 27 days later. The original markings on the ground indicated the gas was in the clear however, the locate request was expired.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3521

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Shambaugh & Son, L.P.

Responsible Party Personal Name: William J. Meyer

Title (if any): Vice President

Address (number and street): 7614 Opportunity Drive

City, State and ZIP Code: Fort Wayne, Indiana 46825

Preferred Telephone Number (area code): 260-487-7811

Cellular Telephone Number (area code): 260-740-9110

Email Address: bmeyer@shambaugh.com

Facility Information:

Business Name: _____

Responsible Party Personal Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Locator Service Information:

Business Name: _____

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment (*select one*):

Type of Work Performed (*select one*):

Other Information (Witness, Police, Fire, Other):

Personal Contact: _____

Business/Organization Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): _____

City, State and ZIP Code: _____

Nearest Intersection: _____

Product Type (*select one*):

Facility Type (*select one*):

Size (Diameter/etc.): _____

Pressure (PSIG/Inches): _____

Interruption in Service: Yes No **Number of Customers Affected:** _____

Evacuation: Yes No **If yes, How Many Evacuated?** _____

Repair Cost (if known): \$ _____

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 1207032277

Locate Marks Visible: Yes No

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Maps Used to Mark Facilities: Yes No

Was Locate Provided within Two (2) Working Days: Yes No

Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: _____

Number of Inpatient Treated: _____

Number of Fatalities: _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

Shambaugh & Son, L.P. ("Shambaugh") did not violate IC 8-1-26-16(g), as it provided proper notice of excavation. A call was entered by computer by Shambaugh (see attached locate ticket number 1207032277) on July 3, 2012 at 1:15 p.m. The call was made to Indiana 811 for 200 feet east of the intersection of Lanyard Ct. and Lanyard Dr. on the south side of Lanyard Ct. The Notice, which is attached, reflects this information in greater detail. Shambaugh did not violate IC 8-1-26-16(h), as no white-lining was required and the Notice reflected that there would be no white-lining. White-lining was not required because a location was provided with sufficient specificity to satisfy IC 8-1-26-16(a)(2). Shambaugh did not violate IC 8-1-26-20(b) because the Operator marked the area clearly as "all clear," advising that no underground facility existed; therefore, there was no "clearance" required. The final alleged violation applies to the operator, not Shambaugh, under IC 8-1-26-18(f). With regard to this violation, as noted above, the operator failed to mark any underground facility.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3521

Your Full Name: William J. Meyer

Full Name of Business / Entity (if applicable): Shambaugh & Son, L.P.

Your Business Title (if applicable): Vice President

Address (number and street): 7614 Opportunity Drive

City: Fort Wayne State: Indiana ZIP Code: 46825

Your E-mail Address: bmeyer@shambaugh.com

Today's Date (month, day, year): October 12, 2012

Your Signature:  Title (if any) Vice President

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 3521
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov

Shambaugh utility division was awarded a INDOT JOB T-3372. This job was to replace 3655 ground mounted signs in Hamilton county. When we started the job we knew we had to have a full time locate person. Shambaugh started to call in all the locates, IU PPS locate contractor USIC was having a hard time keeping up with all the tickets. USIC had called us on occasion to talk about all the tickets.

Shambaugh utility to help with all the tickets (locates) would get ahead of the game by calling ahead and go out and check each location and see if we were in the clear. Shambaugh had also called in most of the tickets a number of times. On July 30, 2012 Shambaugh utility went to pound posts. The man on the job site Phil Garreston saw no Gas marks only gas OK. The locate man said that he did paint gas OK on the ground. Refer to Emails from our man to USIC locators.

Bart Welelan
Project Manager
10/3/12
Shambaugh & Son, L.P.



Contract T-33772

Mike Morgan to: mikeaharris, Larry Cox

Cc: Bill Charland

06/12/2012 02:36 PM

Mike/Blaine

We appreciate your meeting with us the other day. I hope with what we decided on will help you stay ahead of us for your locating of the existing utilities. As I have stated in the past this is an unusual project with a wide variety of locations. We realize the demand that is put on you is out of the norm. We are trying to get extended time on the job to allow us to get caught up on the utility locate request. Indot will consider our request at the time of the completion date in June. Could you please forward this to Blaine and have him respond to me. The most important thing here is the safety of our employees, the public and the utility companies.

Sincerely,

Mike Morgan

Shambaugh Utility Division

260-497-1598 direct dial

260-410-4193 cell

mmorgan@shambaugh.com





Hamilton Co. Sign replacement
Mike Morgan to: mikeaharris, Larry Cox
Cc: Kevin Skidmore, Bill Charland, utilitydivision

06/14/2012 12:27 PM

Mike,

I regards of my last email I have not heard back from Blaine. As we agreed upon, I had my men go ahead and mark the post we were replacing to help USIC out. Fishers worked out well but you are still several hundred ticket request behind schedule. We are now having to recall tickets in to assure liability. Tickets are being cleared 14 days after they are called leaving only a couple days for placement. Several tickets will expire with no locating being performed. Will 2nd notice calls help provide you enough man power to catch

back up and to stay ahead of our crews? I am understanding that we will not be able to work this coming weekend and probably will have to drop one crew next week. Please advise us on your thoughts so we can get this contract completed as quickly and safely as possible.

Thanks

Mike Morgan
Shambaugh Utility Division
260-497-1598 direct dial
260-410-4193 cell
mmorgan@shambaugh.com





Hamilton Co. Utility Locates

Mike Morgan to: mikeaharris

Cc: gubelhor, Kevin Skidmore, Bill Charland

05/16/2012 04:39 PM

Mike,

As per our discussion this morning. We are wanting to get more crews down to the job. I understand the abundance of locate request is putting you behind. We have not been able to load up crews since we started. The completion date is approaching rapidly and we are needing to accelerate. We have requested additional time for the contract and INDOT has noted it. I understand that this is not your only contract running but we can not allow our men to drive these post without the utilities being marked. This is an extreme Safety matter for our people, the public, USIC and the utilities themselves. Let me know your thoughts so we can address this matter as quickly and most of all Safely as possible.

Thanks

Mike Morgan

Shambaugh Utility Division

260-497-1598 direct dial

260-410-4193 cell

mmorgan@shambaugh.com



From: Blaine Walters
Sent: Friday, June 15, 2012 1:13 PM
To: Mike Morgan
Cc: Mike A Harris; Larry Cox
Subject: signs project

Mike,

Sorry it took me a bit to get back with you I have been out of office in meetings and had a few days off this week.

I understand we are all done with Fishers and you have 2 more subdivisions to do to complete your work there. I understand one is delayed a bit for a pipeline involved that you are dealing with as well? Safety first!

Today and Saturday I have resources dedicated to working in Carmel just on your sign tickets which should go pretty fast. After our meeting last week when you were kind enough committee to marking where your signs will go has been a big help to us. The way the tickets were called with footage beyond what was needed was causing us to spend more time locating stuff you didn't need than the places you did need. Things are going much smoother now so I thank you and your crews for spending the time to mark the signs.

I also understand you have some delays getting some material in so you've had to shuffle locations due to that as well, causing some delays for you as well.

We will put forth a good effort this weekend and do our best to keep ahead of you. The volume of work alone that you are doing is unprecedented and all things considered I think things are going well. I understand you have a deadline to meet which will not only be a challenge for you to meet but for us as well to help you complete your goal by the end of June.

After meeting with you on Monday I was very impressed at your commitment to safety and making sure you team gets home safe everyday. I applauded you for that and we manage with the same goal of getting all our employees home safe every night as well.

You have a great team and they are working very hard to complete the job on time. If it is possible for you to get more time I will continue to work at our commitment to work and stay ahead of you so the job will be completed as quickly as possible. Making sure you can work safe is our number one objective so working together will insure we can keep our teams safe throughout the project.

Thank you again for your time last week and I look forward to working with you going forward.

If I can be of any assistance please feel free to call me at any time on my cell.

Be safe
bw

Blaine Walters

District Manager CIN

O: 317 776 1479 x 101

C: 317 513 3923

Media at Site

Was There Ignition of Gas?

Yes

No

INVOICE:

Yes

No

N/S

- Private - Easement
- Private - Land Owner
- Public - County Road
- Public - Interstate Highway
- Public - Other
- Public - State Highway
- Public - City Street
- Unknown

DAMAGING PARTY:

Name: Sham Bauer + Son

Address: 2014 Opportunity Dr.

City/ State/ Zip: Fort Wayne IN 46825

Phone: (317) 324-8972

Prepared / Investigated By: R. Hornacker

Date: 7-30-12

PARTY TO INVOICE: ?

Name: Same

Address:

City/ State/ Zip:

Phone: ()

Reviewed by Field Supervisor:

Date:

LOCATE MAN SAID THAT TRAIL DAMAGED A NEULOW OK ON THE GROUND & LOCATES ARE OUT OF DATE. ? VECTREN IS ON SITE TO MAKE REPAIRS

Vectren Report

Shambaugh Utility Division
Underground Utility Damage Report

Subdivision: Morse Landing Job# 424072
Address: 910 + 914 Canyon CT. City: Cicero
Date: 7-30-12 Time: 9:45 AM

Utility Damaged:

<u>Gas</u>	-	Main	<u>X</u>	Service	_____	Other	_____
<u>Electric</u>	-	Primary	_____	Secondary	_____		
<u>Cable TV</u>	-	Trunk	_____	Drop	_____		
<u>Telephone</u>	-	Main	_____	Drop	_____		

Depth of Utility: _____

Photo Taken: Yes X No _____

Utility Owned By: Western

Locate Ticket # 1207032277

Was it Located Properly: No

Foreman's Comments Pertinent to Cause: Locates all said ok
So we proceeded with pouring our post.

Crew Members Name: Tony Phipps, Terry Collier, Kayla Ripley

Foreman's Signature: [Signature]
Date: 7-30-12

Name & Comments Made By Employees of Damaged Utility: _____

[Close Window](#)

"If you have a pencil handy, I have a ticket number to provide to you. If you need to call us back for any reason, your ticket number will assist us in locating this ticket. Are you ready for your number?"

NORMAL NOTICE

Ticket : 1207032277 Date: 07/03/2012 Time: 01:15 Oper: BILL.CHARLAND Chan:000

State: IN Cnty: HAMILTON Twp: JACKSON
Cityname: CICERO Inside: Y Near: N
Subdivision:

Address :

Street : LANYARD CT

Cross 1 : LANYARD DR Within 1/4 mile: Y

Location: LOCATE 200` TO THE EAST OF THE INTERSECTION ON THE SOUTH SIDE OF
LANYARD CT

:

Grids : 4007B8601B 4007B8601A 4007C8601B 4007C8601A

Work type : PLACING ROAD SIGNS

Done for : DEPARTMENT OF TRANSPORTATION

Start date: 07/06/2012 Time: 13:30 Hours notice: 84/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N

Duration : 20 DAYS Depth: UNKNOWN

Company : SHAMBAUGH UTILITY DIVISION Type: CONT

Co addr : 4711 SPEEDWAY DRIVE

City : FT WAYNE State: IN Zip: 46825

Caller : BILL CHARLAND Phone: (260)497-1555

Contact : BILL CHARLAND-- CELL Phone:

BestTime:

Pager : (260)410-4184

Mobile : (260)410-4184

Fax : (260)484-9036

Email : BCHARLAND@SHAMBAUGH.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time

Will you be white-lining the dig site area? NO

:

Submitted date: 07/03/2012 Time: 01:15

Members: ID0002 ID0103 ID0660 ID4833 ID8000 SM

Member Name	Facility Types
CICERO MUNICIPAL UTILITIES	SEWER, STORM & WATER
COMCAST NORTHEAST (NOBLESVILLE)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FRONTIER	TELEPHONE
VECTREN - NOBLESVILLE #1	GAS



INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

September 18, 2012

Ms. Darlene Kulhanek
Vectren
1 N Main Street
Evansville, IN 47702

Subject: Investigation Request for Information

Date of Event: 7/30/2012

Event Location: / Lanyard Ct, Cicero

Facility Owner: Vectren

Excavator: Shambaugh Utility Division

Other Party: N/A

Pipeline Division Case No. 3521

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation, maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.**



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: 9-28-2012

Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (*number and street*): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (*area code*): 812-491-4227

Fax number (*area code*): 812-491-4504

E-mail address: dkulhanek@vectren.com

Excavator Information, if known

Full name: Shambaugh Utility Division

Business address (*number and street*): 4711 Speedway Drive

City, State, and ZIP code: Ft Wayne, IN 46825

Telephone number (*area code*): 260-497-1555

Fax number (*area code*): 260-484-9036

E-mail address: Unknown

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Drilling

Type of work performed: Traffic Sign

Date and Location of DamageDate of damage (*month, day, year*): 7-30-2012County: HamiltonCity: CiceroStreet address (*number and street, city, state, and ZIP code*):
914 Lanyard Court, Cicero, INNearest intersection: UnknownRight of way where damage occurred: Dedicated Public Utility EasementWas there a release of product? YesIf yes, was there an ignition of product? NoWere evacuations necessary as a result of release? NoIf yes, how many evacuated? 0Was there a customer service interruption? YesIf yes, how many affected? 5Time to restore service (*in hours*): 2Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0Property damage, Estimate \$ 1,388.15

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? Distribution

What was the depth of the facility, in inches? _____

Notification, Locating, MarkingDid excavator request locates prior to commencing work? YesEnter Indiana 811 ticket number, if known: 1207032277-expired

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? No

Type of markings used: Paint

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility was not located or marked

Additional Comments

2" plastic main damaged by sign installation. Not Marked.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

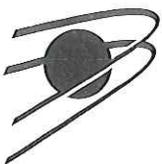
NOW DUE

\$1,388.15

USIC INC
9045 N RIVER ROAD, SUITE 300
INDIANAPOLIS, IN 46240

Type: GAS
Invoice: FDS0016637
BillToID: 32292
Billing Date: 8/9/2012
Date of Loss: 7/30/2012
5830 103.0509

Please return this portion with your remittance.



Mail Payment To:
Vectren Utilities Holding Group
1239 Reliable Parkway
Chicago, IL 60686-0012
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5
Risk Management/Claims Department

NOW DUE

\$1,388.15

USIC INC
9045 N RIVER ROAD, SUITE 300
INDIANAPOLIS, IN 46240

Type: GAS
Invoice: FDS0016637
BillToID: 32292
Billing Date: 8/9/2012
Date of Loss: 7/30/2012

Invoice For Costs to Repair and Reconstruct Damaged Property

Address: 914 LANYARD COURT, CICERO
2" PLASTIC MAIN DAMAGED BY SIGN INSTALLATION. NOT MARKED.

Material:	\$35.30
Company Labor:	\$934.30
Contract Labor:	\$0.00
Transportation/Equipment:	\$199.70
Misc:	\$0.00
Gas Loss:	\$218.85
Adjustments:	\$0.00
Payments:	\$0.00
<hr/> Total:	<hr/> \$1,388.15

5830 103.0509

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

Vectren Claim Number: _____

FDS 0016637

Task No: 103.0509 Capital / O & M (circle one)

Police Report / MO #: _____

Date of Damage 7 / 30 / 12

Cost Center # 5830

Time Occurred 10:00 (am) (pm)

Time Found 10:30 am / pm

Latitude 40.124593 Longitude: -86-029325

FACILITIES DAMAGE REPORT

GAS

Vectren Claims Camera:

VE01349

Form 3112

DAMAGE SITE:

Address 914 LANYARD CT Lot # _____

County HAMILTON City CICERO State IN Township JACKSON

FACILITY TYPE:

- Distribution Propane
- Service Storage
- Transmission: (include supplemental report)

FACILITIES DAMAGED:

	ORIFICE SIZE(S):	(1)	(2)	(3)
<input type="checkbox"/> Farm Tap	0.50 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Heater	5/8 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Main	0.75 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Residential)	1.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Industrial / Commercial)	1.25 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Odorizer	2.00 inch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Regulator Station	3.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Relief Valve	4.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Riser	5.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Service Line	6.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Valve	10.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	12.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	16.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	20.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other _____	Other			

798

TYPE OF MATERIAL:

- Cast Iron
- Plastic (HDPE)
- Plastic (MDPE)
- Steel
- Other _____

DAMAGE TYPE:

- Severed
- Not Cut
- Severed *punctured?*
- Size 2 x 1/4?

PRESSURE:

- 25 PSIG
- 40 PSIG
- 50 PSIG
- 55 PSIG
- 60 PSIG
- 6 WC (.2163)
- 7 WC (.252)
- Other _____

29.517

PROTECTION IN PLACE:

- Building Fence None
- Post Rail Vault N/A
- Other _____

DURATION OF ESCAPING GAS:

Minutes: 75

LEAK REPORT

NUMBER: 01369

EFV Activated Yes No N/S

FEED TYPE:

- One-Way Feed
- Two-Way Feed

Number of Customers Affected: 5

Total Hours Service _____ ?

Was Off: _____ ?

SERVICE ORDER NUMBER: 6000403252

DAMAGED BY:

- Company Crew
- Contractor
- County
- Developer
- Farmer
- Municipality
- Property Owner/ Tenant
- Railroad
- State
- Unknown
- Utility
- Vehicle Accident
- Other SIGN CO

TYPE OF CONSTRUCTION:

- Agriculture
- Building Construction
- Building Demolition
- Cable TV
- Curbs / Sidewalk
- Drainage
- Driveway
- Electric
- Engineering / Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Pole
- Natural Gas
- Public Transit Authority
- Railroad Maintenance
- Other SIGN POST

WORKING FOR:

- City County Developer
- State Property Owner
- Utility

VISUAL OBSERVATION AT DAMAGE SITE: 1/30

- Visual Observation: Above Ground Below Ground
- Locate Applicable: Yes No N/S
- Facilities Properly Marked: Yes No N/S
- Marking Methods: Conventional Flags None
- Offset Paint Stakes Whiskers
- Locate Marking Faded: Yes No N/S
- Wrong Address Requested: Yes No N/S

Facilities Improperly Located:

- Qualified Locator Could Not Have Accurately Located
- Inaccurate Maps / Cards
- Broken or No Tracer Wire (Plastic)
- Insulation Preventing Accurate Locate

Locator Error:

- Failure to Follow Policy
- Inappropriate Site Markings
- Incomplete Locate
- No Locates Performed
- Qualified Locator Could Have Accurately Located
- Wrong Address Located
- Marking Off By: _____ (Feet / Inches)

AUG 2 2012

- Were Facility Marks Visible: Yes No Destroyed
- Was Area White Lined: Yes No Destroyed
- Positive Response: Yes No Destroyed
- Tolerance Zone Violated: Yes No
- Part of Project: Yes No
- Company Representative On-Site: Yes No

Observation by (ID#): 2563

Name of Locator: _____

LOCATING ORGANIZATION:

- Contract Locator
- Unknown / Other
- Utility Owner

NOTIFICATIONS AND OTHER DETAILS OF LOCATE:

Locate Ticket: _____

Date: _____ Time: _____ am / pm

TYPE OF REQUEST:

- Regular Request Emergency Request
- Locate Company Notified

Contact Name: _____

Time Called: _____ am / pm

Time Locator Arrived at the Site: _____ am / pm

Company Notified of Locate Near Critical Facilities

Yes No N/S

Copy of Mark Out Request Provided Within 2 Working Days

Yes No N/S

ONE-CALL CENTER:

- IUPPS
- OUPS
- Unknown

Vectren Claim Number: _____

TYPE OF EQUIPMENT:

- Auger
- Backhoe / Track hoe
- Boring
- Drilling
- Explosives
- Farm Equipment
- Grader / Scraper
- Hand Tools
- Milling Equipment
- Plow
- Probing Device
- Trencher
- Vacuum Equipment
- Vehicle

Other SIGN POST

ROOT DAMAGING CAUSE:

- Abandoned Facility
- Deteriorated Facility
- Facility Could Not be Found/ Located
- Facility Was Not Located / Marked
- Failure to Maintain Clearance
- Failure to Maintain Marks
- Failure to Support Exposed Facility
- Failure to Use Hand Tools Where Required
- Improper Backfilling
- Incorrect Records / Maps
- Marking or Location Not Sufficient
- No Notification Made to One-Call
- One-Call Notification Error
- Previous Damage
- Wrong Information Provided

Other: SIGN POST THROUGH MAIN

CONTRACTOR REPAIRS:

- Contractor Working for Vectren Made Repairs at Own Expense
 Yes No N/S
- Contractor Repaired Damage
 Yes No N/S

Name of Contractor: _____
 # of Regular Hours; _____
 # of Overtime Hours; _____
 # of Regular Hours; _____
 Crew Type: _____

MATERIALS OR ROAD WORK:

- Meter was replaced _____ (Stores Code)
- Regulator Was Replaced _____ (Stores Code)
- Temporary Asphalt Repair: _____ (sq. ft.)
- Permanent Asphalt Repair: _____ (sq. ft.)

- Did Excavator Notify You Yes No
- Excavation Required Yes No
- Media at Site Yes No
- Was There Ignition of Gas? Yes No

RIGHT OF WAY:

- Dedicated Utility Easement
- Federal Utility Easement
- Pipeline
- Power / Transmission Line
- Private - Business
- Private - Easement
- Private - Land Owner
- Public - County Road
- Public - Interstate Highway
- Public - Other
- Public - State Highway
- Public - City Street
- Unknown

INVOICE: Yes NO N/S

DAMAGING PARTY:
 Name: SHAMBAUGH & SON
 Address: 7014 Opportunity DR.
 City/ State/ Zip: Fort Wayne IN 46825
 Phone: (360) 324-8972
 Prepared / Investigated By: R. HUNGER Date: 7-30-12

PARTY TO INVOICE: ?
 Name: SAME
 Address: _____
 City/ State/ Zip: _____
 Phone: () _____
 Reviewed by Field Supervisor: [Signature] Date: 7-31-12

LOCATE MAN SAID THAT THAT PAINTED A YELLOW OK ON THE GROUND BUT LOCATES ARE OUT OF DATE. ? VECTREN IS ON SITE TO MAKE REPAIRS

NORMAL NOTICE

Ticket : 1207032277 Date: 07/03/2012 Time: 01:15 Oper: BILL.CHARLAND Chan:000

State: IN Cnty: HAMILTON Twp: JACKSON
Cityname: CICERO Inside: Y Near: N
Subdivision:

Address :
Street : LANYARD CT
Cross 1 : LANYARD DR Within 1/4 mile: Y
Location: LOCATE 200` TO THE EAST OF THE INTERSECTION ON THE SOUTH SIDE OF
LANYARD CT
:
Grids : 4007B8601B 4007B8601A 4007C8601B 4007C8601A

Work type : PLACING ROAD SIGNS
Done for : DEPARTMENT OF TRANSPORTATION
Start date: 07/06/2012 Time: 13:30 Hours notice: 84/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 20 DAYS Depth: UNKNOWN

Company : SHAMBAUGH UTILITY DIVISION Type: CONT
Co addr : 4711 SPEEDWAY DRIVE
City : FT WAYNE State: IN Zip: 46825
Caller : BILL CHARLAND Phone: (260)497-1555
Contact : BILL CHARLAND-- CELL Phone:
BestTime:
Pager : (260)410-4184
Mobile : (260)410-4184
Fax : (260)484-9036
Email : BCHARLAND@SHAMBAUGH.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 07/03/2012 Time: 01:15
Members: ID0002 ID0103 ID0660 ID4833 ID8000 SM

Failed to get message text or map data: Object expected

Member Name	Facility Types
CICERO MUNICIPAL UTILITIES	SEWER, STORM & WATER
COMCAST NORTHEAST (NOBLESVILLE)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FRONTIER	TELEPHONE
VECTREN - NOBLESVILLE #1	GAS

[View Map](#)

[Close Map](#)

DAMAGE DAMAGE

Ticket : 1207301002 Date: 07/30/2012 Time: 10:05 Oper: RJOHNSON Chan:002

State: IN Cnty: HAMILTON Twp: JACKSON
 Cityname: CICERO Inside: Y Near: N
 Subdivision:

Address :
 Street : LANYARD CT
 Cross 1 : LANYARD DR Within 1/4 mile: Y
 Location: LOCATE 200` TO THE EAST OF THE INTERSECTION ON THE SOUTH SIDE OF
 LANYARD CT
 :
 Grids : 4007B8601B 4007B8601A 4007C8601B 4007C8601A

Work type : PLACING ROAD SIGNS
 Done for : DEPARTMENT OF TRANSPORTATION
 Start date: 07/30/2012 Time: 10:06 Hours notice: 0/000 Priority: EMER
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
 Duration : 20 DAYS Depth: UNKNOWN

Company : SHAMBAUGH UTILITY DIVISION Type: CONT
 Co addr : 4711 SPEEDWAY DRIVE
 City : FT WAYNE State: IN Zip: 46825
 Caller : PHIL GARRETSON Phone: (260)497-1555
 Contact : BILL CHARLAND-- CELL Phone:
 BestTime:
 Mobile : (260)410-4184
 Fax : (260)484-9036
 Email : BCHARLAND@SHAMBAUGH.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 GAS LINE HAS BEEN DAMAGED--VECTREN IS THE UTILITY COMPANY INVOLVED--GAS LINE IS
 BLOWING--CAN HEAR AND SMELL IT--LINE IS DAMAGED IN THE ROADWAY OF LANYARD
 CT--UNKNOWN DESCRIPTION--HAVE NOT CALLED 911--CREW IS ON SITE--HAVE CALLED
 VECTREN TO REPORT THE DAMAGED LINE--PREVIOUS TICKET 1207032277
 Will you be white-lining the dig site area? NO

Submitted date: 07/30/2012 Time: 10:05
 Members: ID0002 ID0103 ID0660 ID4833 ID8000 SM

Failed to get message text or map data: Object expected

Member Name	Facility Types
CICERO MUNICIPAL UTILITIES	SEWER, STORM & WATER
COMCAST NORTHEAST (NOBLESVILLE)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FRONTIER	TELEPHONE
VECTREN - NOBLESVILLE #1	GAS

[View Map](#)

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Service Order Status

Friday, August 3, 2012

Enter Service Order Number:

5322224



Clear Form

Refresh Data

Banner Instance: CS03PROD CS01PROD CS02PROD

Order Number: N5322224

Order Type: LEAK

Order Status: Completed

Customer: 600403252 - ALEXANDER STEPHEN J

Prem: 5401436 - 914 LANYARD CT

Technician: 2563 - Hottinger, Randy

Order Dates and Times

Need Date: 7/30/2012 10:17:00 AM
Time Created: 7/30/2012 10:03:15 AM
Time Dispatched: 7/30/2012 10:03:15 AM
Time In Route: 7/30/2012 10:13:23 AM
Time On-Site: 7/30/2012 10:34:30 AM
Tech Complete: 7/30/2012 12:11:02 PM
Time Closed: 7/30/2012 12:11:02 PM

Events Performed/Completion Code

LKOT - CMP

Meter Information

Current Read Status

Old Meter: 0 Inactive

New Meter:

Completion Notes

hit main bad locates and out of date. gas is off and vectren to make repairs

Request Notes

07/30/12 HIT LINE BLOWING PER PHIL GARRETSON W / SHAMBAUGH & SONS TX 260-224-8972...CREW ON SITE...6
 0 FT FROM BLDG....INSTALLING SIGN POST...LINE WAS NOT LOCATED...HE BELIEVES IT IS MAIN...ADVISED PRE
 CAUTIONS

MDSI Event Dates and Times

Event	Date/Time	User
AsnAssignmentManualAck_evt	7/30/2012 10:13:19 AM	Hottinger, Randy
AsnAssignmentEnRoute_evt	7/30/2012 10:13:23 AM	Hottinger, Randy
AsnAssignmentOnSite_evt	7/30/2012 10:34:30 AM	Hottinger, Randy
OrdOrderComplete_evt	7/30/2012 12:11:02 PM	Hottinger, Randy

NOTE:The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.