



Pipeline Safety Division Investigation Report

Investigation regarding: Berry-It, Inc

UPPAC Database Record ID: 3515

Investigator: Howard Friend

Telephone: (317) 650-9105

Report Date: 10/23/12

The Parties

Excavator: Berry-It, Inc

Contact: Dan Jones

Address (City, State): 225 W 450N, Kokomo, IN 46901

Telephone: 765-450-8804

Facility Owner Information:

Business Name: NIPSCO

Contact: Luke Selking

Address (City, State): 1501 Hale Avenue, Fort Wayne, IN 46802

Telephone: (260) 439-1290

Utility Line Impact:

Damage Date: 7/27/12

Damage Address: 3120 E IN RT 8

City: Knox

Pipeline Facility

Product Type: Natural Gas

Facility Type/Function: Distribution

Facility size: 3"

Service Interruption: Yes

Number of Customers 22

Repair Cost (if known): \$3653.99

Excavator Activities/Cause of damage information:

Type of Equipment: Boring

Type of work performed: Telecommunications

Product release: Yes

Ignition: No

Excavator notify 811: Yes

Locate Information:

Excavator request locates: Yes

Indiana 811 ticket Number: 1207122319

Incident Impact Information:

Injuries: None

Fatalities: None

Synopsis: A natural gas line was damaged during boring operations to install a telecommunications line.

Findings: The excavator had a valid locate request and the operator provided accurate locate markings. The excavator failed to expose the gas facility prior to boring.

Conclusion: There was a failure to maintain two (2) feet of clearance with mechanized equipment.

Violation: IC 8-1-26-20(b): Failure to maintain two (2) feet of clearance with mechanized equipment.

NOTE: The excavator has not responded to the information request from the IURC dated 9/14/12. The summary is based on information provided by the operator.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

October 17, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3515
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3515

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 7/27/2012

Event Location: 3120 E In Rt 8, Knox

Facility Owner: Northern Indiana Public Service Company

Excavator: Berry-it, Inc.

Other Party: N/A

Pipeline Division Case No. 3515

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3513	
Date of Event	7/30/2012
Event Location	Northside Blvd, South Bend
Facility Owner	Northern Indiana Public Service Company
Excavator	Youngs Excavating
Date of IURC Information Request	9/18/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Berry It
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	225 W. 450 N.
CITY/ STATE/ZIP	Kokomo, IN 46901
PREFERRED TELEPHONE	1-800-368-8511 317 508-2807
CELL PHONE TELEPHONE	
EMAIL ADDRESS	DISPATCH@BERRYIT.NET
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	SR 8
CITY/STATE/ZIP	Knox, IN
NEAREST INTERSECTION	Hwy 35
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	X
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	3 plastic
PRESSURE (PSIG/INCHES)	45
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	22
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	3,653.99
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	X
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	X
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y - 1207272554
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1207122319
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO)	Y
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Failure to verify location by test-hole pot-holing Contractor hit accurately marked facility.</p>	

Fact Based Investigation Report

01820120727009
Northern IN
7/27/2012 4:47:15 PM
7/27/2012 4:50:11 PM
KAMIE ALLEN
3120 E IN RT 8
KNOX
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

07/27/2012
18:00:00
18:30:00

INVESTIGATION DATE:
FROM:
TO:

BERRY IT INC
FIBER INSTALL

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1207272554

DIG UP/DAMAGE REQ.:
START DATE/TIME:

ROB PUENT
7/27/2012 6:15:00 PM
Digital
NA

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

117330

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

BRAD WELLMAN
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

01820120727009

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

main - 3"

Ferguson Richard - 112319

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Facility Marked Accurately

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

CONTRACTOR BORED INTO A 3 INCH PL. GAS MAIN THAT WAS MARKED RIGHT ON. THEY DID NOT EXPOSE MAIN. NIPSCO PINCHED MAIN OFF AND HAD TO RELIGHT AROUND 6 CUSTOMERS.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

NA

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

NA

LIST ANY OTHER INDIVIDUALS ON SITE:

NA

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

Yes

EXTENT OF FACILITY DAMAGE

CUT 3 INCH PL.

REPLACEMENT FOOTAGE

3 FT

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No

WHAT CONTRACTOR EQUIPMENT WAS USED?

NA

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

Yes

IF YES, PLEASE LIST RECORD #(S)

FLDDBROWSER

NIPSCO 00787 IUPPSa 07/27/2012 16:47:16 1207272554-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1207272554 Date: 07/27/2012 Time: 16:44 Oper: RJOHNSON Chan:002

State: IN Cnty: STARKE Twp: CENTER
Cityname: KNOX Inside: N Near: Y
Subdivision:

#3515

Address : 3120
Street : E IN RT 8
Cross 1 : SR 35 Within 1/4 mile: Y
Location: PAINT AND FLAG ENTIRE AREA FROM 3120 IN RT 8 GOING EAST TO NORTH EAST
INTERSECTING CORNER OF IN RT 8 AND IN RT 35
***Boring Where = DIRECTIONAL

:
Grids : 4118A8637D 4119D8637D 4118A8637C 4119D8637C 4118A8637B
Grids : 4119D8637B
Boundary: n 41.317551 s 41.316395 w -86.628105 e -86.620224

Work type : FIBER
Done for : FRONTIER
Start date: 07/27/2012 Time: 16:45 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
Duration : 2 WEEKS Depth: 10 FEET

Company : BERRY-IT INCORPORATED Type: CONT
Co addr : 225 WEST 450 NORTH
City : KOKOMO State: IN Zip: 46901
Caller : KAMIE ALLEN Phone: (765)450-8804
Contact : DAN JONES Phone:
BestTime:
Mobile : (765)450-8804
Fax : (765)450-6042
Email : DISPATCH@BERRYIT.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time
GAS LINE HAS BEEN DAMAGED--NIPSCO IS THE UTILITY COMPANY--GAS LINE IS
BLOWING--CAN HEAR AND SMELL IT--LINE IS DAMAGED ON THE NORTHWEST CORNER OF E IN
RT 8 AND IN RT 35--UNKNOWN DESCRIPTION OF THE DAMAGED LINE--HAVE NOT CALLED
911--CREW IS ON SITE--HAVE CALLED NIPSCO TO REPORT THE DAMAGE--PREVIOUS TICKET
1207122319

Will you be white-lining the dig site area? NO
:

Submitted date: 07/27/2012 Time: 16:44
Members: ID2034 ID2511 ID2885 NIPSCO ID5857 SM

NIPSCO 00875 IUPPSa 07/12/2012 12:39:19 1207122319-00A NORM NEW GRID

NORMAL NOTICE JOB EXTENSION

Ticket : 1207122319 Date: 07/12/2012 Time: 12:39 Oper: KAMIE.ALLEN Chan:000
Old Tkt: 1206281490 Date: 06/28/2012 Time: 11:31 Oper: KAMIE.ALLEN Rev: 00A

State: IN Cnty: STARKE Twp: CENTER
Cityname: KNOX Inside: N Near: Y
Subdivision:

3515

Address : 3120
Street : E IN RT 8
Cross 1 : SR 35 Within 1/4 mile: Y
Location: PAINT AND FLAG ENTIRE AREA FROM 3120 IN RT 8 GOING EAST TO NORTH EAST
INTERSECTING CORNER OF IN RT 8 AND IN RT 35

***Boring Where = DIRECTIONAL

:
Grids : 4118A8637D 4119D8637D 4118A8637C 4119D8637C 4118A8637B
Grids : 4119D8637B
Boundary: n 41.317551 s 41.316395 w -86.628105 e -86.620224

Work type : FIBER
Done for : FRONTIER
Start date: 07/16/2012 Time: 13:00 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 2 WEEKS Depth: 10 FEET

Company : BERRY-IT INCORPORATED Type: CONT
Co addr : 225 WEST 450 NORTH
City : KOKOMO State: IN Zip: 46901
Caller : KAMIE ALLEN Phone: (765)450-8804
Contact : DAN JONES Phone:
BestTime:
Mobile : (317)508-2807
Fax : (765)450-6042
Email : DISPATCH@BERRYIT.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO

:
Submitted date: 07/12/2012 Time: 12:39
Members: ID2034 ID2511 ID2885 NIPSCO ID5857 SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA PLYMOUTH MAXIMO WO #

OPERATING AREA CONTACT Bob Somers JOB ORDER # 566259

TRACKING NUMBER 01820120787008 LOCATE REF #

Locate Performed By:

DATE AND TIME OF ACCIDENT 7/27/12 20 3:45 PM DATE OF REPORT 7/27/12

PLACE OF DAMAGE (INCLUDE CITY) Hwy 35 & St. Rd 8 - Knox

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE () MAIN (X) SIZE 3" MATERIAL: PLASTIC (X) STEEL () METER () REG STATION () STUB ()

OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 4 FT PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES (X) NO () IGNITION OF GAS: YES () NO (X) EVACUATION REQUIRED: YES () # NO (X)

INTERRUPTION OF SERVICE: YES (X) NO () NUMBER OF CUSTOMERS LOST: 22

DURATION OF INTERRUPTION: TIME REPORTED 3:45 PM TIME SHUT OFF 7:45 PM TIME RESTORED 11:30 PM

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 2 3/4"

LOCATE MARKS ON SITE: YES (X) DISTANCE BETWEEN FACILITY AND LOCATE MARKS 8" NO ()

HOW LOCATED: PAINT (X) FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) BERRY UNDERGROUND UTILITY SERVICE

ADDRESS OF PARTY (INCLUDE CITY) 800 368 8511 317 568 2807

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE

WITNESS NAME AND ADDRESS

WITNESS REMARKS

AGENCIES NOTIFIED / ONSITE: POLICE (X) AGENCY KNOX REPORT #

FIRE (X) AGENCY KNOX REPORT #

OTHER () Any Injuries? () YES # (X) NO

PHOTOS TAKEN: YES () NO (X) TAKEN BY: (ATTACH PHOTOS TO REPORT)

MEDIA ON SITE YES () NO (X)

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- () AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK (X) TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- () AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE (X) BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- () AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE (X) CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER

COMMENTS :

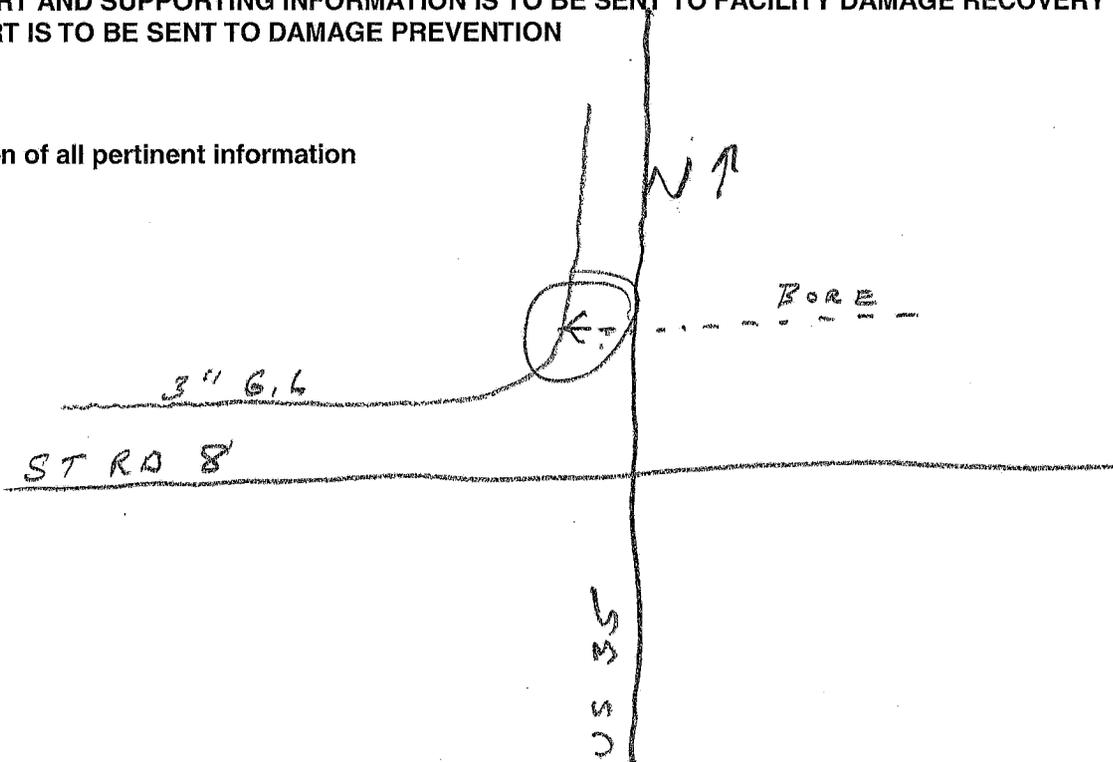
PERSON PREPARING REPORT CHRIS DEWIS

FIELD SUPERVISOR TIM ARMSTRONG

FIELD MANAGER _____

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE YES NO
- NO IN 811 LOCATE CALLED IN YES NO
- DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE YES NO
- EXPIRED LOCATE YES NO
- WAS WHITE LINING INDICATED ON LOCATE REQUEST YES NO

COMPLETED BY: _____ DATE: _____



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 21, 2012

Who is submitting this information?

Name of person providing this information: Steve Noffsinger

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Berry-It Inc

Business address (*number and street*): 225 West 450 North

City, State, and ZIP code: Kokomo, IN, 46901

Telephone number (*area code*): (317)508-2807

Fax number (*area code*): (765)450-6042

E-mail address: DISPATCH@BERRYIT.NET

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Boring

Type of work performed: Telecommunications

Date and Location of DamageDate of damage (*month, day, year*): Jul 27, 2012

County: Starke

City: Knox

Street address (*number and street, city, state, and ZIP code*):
US 35 & St Rd 8 W, Knox, IN

Nearest intersection: US 35

Right of way where damage occurred: Public - State Highway

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 22

Time to restore service (*in hours*): 3.75

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 48

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1207122319

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint

If other, please specify:

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Failure to verify location by test-hole (pot-holing)

Additional Comments

Nipsco emergency repair ticket 1207272629

Damage ticket 1207272554