



Pipeline Safety Division Investigation Report

Investigation regarding: **Gradex Incorporated**

UPPAC Database Record ID: 3479

Report Date: 4/19/2013

Investigator: Mike Orr

Damage Date: 5/11/2012

Damage Address: 690 E Main St Apt 2, Russiaville, Howard

The Parties

Excavator: **Gradex Incorporated**

Address: 12900 N Meridian St., Suite 120, Carmel, In 46032

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Road Work

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$1137.06

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1204260417

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: A natural gas service was damaged during excavation for drainage and road work.

Findings: Reported by NIPSCO; excavator's response to initial notice was received on 10/9/2012. The excavator had a valid locate request however, the operator failed to accurately locate the gas facility.

Conclusion: There was a failure to provide accurate locate markings.

Violation: 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jul 16, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCO)

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Gradex Inc

Business address (*number and street*): 3685 Priority Way South Dr Suite 140

City, State, and ZIP code: Indianapolis, IN 46240

Telephone number (*area code*): 317 573 3970

Fax number (*area code*): 317 573 3979

E-mail address:

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Unknown/Other

Type of work performed: Road Work

Date and Location of Damage

Date of damage (*month, day, year*): May 11, 2012

County: Howard

City: Russiaville

Street address (*number and street, city, state, and ZIP code*):
690 E Main St Apt 2

Nearest intersection: N 775 W

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): _____

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ _____

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 12

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1204260417

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Utility Owner

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Nipsco emergency repair ticket #: 1205111183



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

October 18, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3479
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3479

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/11/2012

Event Location: 690 E Main St Apt 2, Russiaville

Facility Owner: Northern Indiana Public Service Company

Excavator: Gradex Incorporated

Other Party: N/A

Pipeline Division Case No. 3479

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher C. Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3479	
Date of Event	5/11/2012
Event Location	690 E Main St Apt 2, Russiaville
Facility Owner	Northern Indiana Public Service Company
Excavator	Gradex Incorporated
Date of IURC Information Request	9/18/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Gradex Inc
RESPONSIBLE PARTY PERSONAL NAME	Clint Gingecich
TITLE (IF ANY)	
ADDRESS	3685 Priority Way South Dr
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	317/573-3970
CELL PHONE TELEPHONE	
EMAIL ADDRESS	kchristians@gradexinc.com
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	690 E. Main St
CITY/STATE/ZIP	Russiaville, IN 46979
NEAREST INTERSECTION	N 775 W
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	1" steel
PRESSURE (PSIG/INCHES)	40
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	1,137.07
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	X
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	X
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	No
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes

INDIANA 811 LOCATE TICKET NUMBER	1204260417
LOCATE MARKS VISIBLE (YES/NO)	Yes
LOCATE MARKS CORRECT (YES/NO)	No
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	Yes
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>Facility marking or location not sufficient.</p> <p>Nipsco emergency repair ticket 1205111183.</p>	

ID8011 00006 IUPPSa 04/26/2012 08:37:31 1204260417-00A NORM NEW GRID

NORMAL NOTICE JOB EXTENSION

Ticket : 1204260417 Date: 04/26/2012 Time: 08:37 Oper: KYLE.CHRISTIANS Chan:000
Old Tkt: 1204110498 Date: 04/11/2012 Time: 08:50 Oper: KYLE.CHRISTIANS Rev: 00A

State: IN Cnty: HOWARD Twp: HONEY CREEK
Cityname: RUSSIAVILLE Inside: Y Near: N
Subdivision:

CASE

3479

Address :
Street : IN RT 26
Cross 1 : N 775 W Within 1/4 mile: Y
Location: PLEASE LOCATE THE SOUTH SIDE OF SR 26 BEGINNING 250 FEET EAST OF CR
775 AND PROCEEDING FOR 1500 FEET TO THE WEST

Grids : 4025D8616C 4025D8616B 4025D8616A
Boundary: n 40.417950 s 40.416771 w -86.281311 e -86.274506

Work type : GRADING AND INSTALLING PAVED SIDE DITCH
Done for : INDOT
Start date: 04/30/2012 Time: 08:45 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 3 WEEKS Depth: ABOUT 2 FEET DEEP

Company : GRADEX INC Type: CONT
Co addr : 3685 PRIORITY WAY SOUTH DRIVE SUITE 140
City : INDIANAPOLIS State: IN Zip: 46240
Caller : KYLE CHRISTIANS Phone: (317)573-3970
Contact : RANDY YEAKLE Phone:
BestTime:
Mobile : (317)294-1438
Fax : (317)573-3979
Email : KCHRISTIANS@GRADEXINC.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 04/26/2012 Time: 08:37
Members: ID0002 ID7017 ID8011 SBCIN



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jul 16, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Gradex Inc

Business address (*number and street*): 3685 Priority Way South Dr Suite 140

City, State, and ZIP code: Indianapolis, IN 46240

Telephone number (*area code*): 317 573 3970

Fax number (*area code*): 317 573 3979

E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Unknown/Other

Type of work performed: Road Work

Date and Location of DamageDate of damage (month, day, year): May 11, 2012County: HowardCity: RussiavilleStreet address (number and street, city, state, and ZIP code):
690 E Main St Apt 2 Russiaville INNearest intersection: N 775 WRight of way where damage occurred: Private - Land OwnerWas there a release of product? YesIf yes, was there an ignition of product? NoWere evacuations necessary as a result of release? NoIf yes, how many evacuated? 0Was there a customer service interruption? YesIf yes, how many affected? 1

Time to restore service (in hours): _____

Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ _____

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? Service/DropWhat was the depth of the facility, in inches? 12

Notification, Locating, MarkingDid excavator request locates prior to commencing work? YesEnter Indiana 811 ticket number, if known: 1204260417

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Utility Owner

If a contractor locator, enter the company name, if known: Kokomo

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify:

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Unknown/Other

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Nipsco emergency repair ticket #: 1205111183



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

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Time to restore service (in hours): _____

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If a contractor locator, enter the company name, if known: Kokomo

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Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify:

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Unknown/Other

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Nipsco emergency repair ticket #: 1205111183



150 West Market Street, Suite 600
Indianapolis, IN 46204

February 15, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3479
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Notification of Possible Violations; Pipeline Division Case No. 3479
Date of Event: 5/11/12
Event Location: 690 E Main St Apt 2, Russiaville
Excavator: GRADEX INCORPORATED
Other Party: N/A

To Whom It May Concern:

This letter responds to the Indiana Utility Regulatory Commission, Division of Pipeline Safety, Notification of Possible Violations for Case No. 3479 (as detailed above) identifying potential violations of Indiana law dated January 16, 2013. NIPSCO has not identified any additional information related to this incident not already provided in its October 18, 2012 response. One clarification: the line would have been subject to location by the Kokomo personnel, not by USIC. As the excavator response indicates, NIPSCO proactively addressed remaining issues in the area with the contractor.

If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

Information Request

Pipeline Safety Division Indiana Utility Regulatory Commission

Case No. 3479

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: GRADEX, INC.

Responsible Party Personal Name: CLINT GINGERICH

Title (if any): FOREMAN

Address: 12900 N. MERIDIAN STREET, SUITE 120

City, State Zip: CARMEL, IN 46032

Preferred Telephone: 317-573-3970

Cell Phone Number: 317-502-8044

Email Address:

Facility Information:

Business Name: NORTHERN INDIANA PUBLIC SERVICE COMPANY

Responsible Party Personal Name: KENNY HINKLE

Title (if any):

Address: 801 E. 86TH AVENUE

City, State, Zip: MERRILLVILLE, IN 46410-6271

Preferred Telephone: 765-459-4141

Cell Phone Number: 765-419-0433

Email Address:

Locator Service Information:

Business Name: USIC

Responsible Party Personal Name: JAMES

Title (if any):

Address:

City, State Zip:

Preferred Telephone: 317-219-8166

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information: N/A

Personal Contact:

Business/Organization Name:

Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact:

Location of Damage:

Address: 690 E. MAIN STREET

City, State Zip: RUSSIAVILLE, IN

Nearest Intersection:

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): 1/2"

Pressure (PSIG/Inches): UNKNOWN

Interruption in Service: Yes / No Number of Customers Affected: 1

Evacuation: Yes / No If yes, How Many Evacuated? N/A

Repair Cost (if known): \$ 1137.07

Cause of Damage Information:

Type of Equipment (circle one):

- Auger
- Backhoe/Trackhoe
- Boring /Drilling
- Directional Drilling
- Explosives
- Farm Equipment
- Grader/Scraper
- Hand Tools
- Milling Equipment
- Probing Device
- Trencher
- Vacuum Equipment
- Unknown/Other BULLDOZER

Type of Work Performed (circle one):

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement
- Unknown/Other

Release of Product: Yes / No

Ignition and/or Fire: Yes / No

Excavator Notify 811: Yes / No

Locate Information:

Excavator Request Locate: Yes / No

Indiana 811 Locate Ticket Number: 1205030238, 1205030241

Locate Marks Visible: Yes / No

Locate Marks Correct: Yes / No

Excavator "White Lined": Yes / No *Unknown*

Maps Used to Mark Facilities: Yes / No *Unknown*

Was Locate Provided within Two (2) Working Days: Yes / No

Operator Employees On-site during Excavation: Yes / No

Incident Impact Information:

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response: Yes / No

Police Department Response: Yes / No

Ambulance Response: Yes / No

Additional Information/Comments:

PER DISCUSSIONS WITH KENNY HINKLE OF NIPSCO, THEY ACCEPTED LIABILITY FOR THE REPAIR OF THIS LINE. SERVICE LINE WAS NOT PROPERLY RELOCATED WHEN INSTALLING THE NEW LINES IN PREPARATION FOR CONSTRUCTION. A MEETING WAS SUBSEQUENTIALLY CALLED FOR NIPSCO, GRADEX, AND OTHER CONTRACTORS TO DISCUSS OTHER LINES THAT MAY POTENTIALLY BE MISLOCATED ALONG THE PROJECT.

YOUR PIPELINE SAFETY DIVISION CASE NO. 3479

YOUR FULL NAME: W. KYLE WIETHOLTER

FULL NAME OF BUSINESS/ENTITY (if applicable): GRADEX, INC.

YOUR BUSINESS TITLE (if applicable): CFO

ADDRESS: 12900 N. MERIDIAN STREET, SUITE 120

CITY: CARMEL STATE: IN ZIP CODE: 46032

YOUR TELEPHONE NUMBER: (317) 573 - 3970 SECOND NO. () -

YOUR EMAIL ADDRESS: KYLE@GRADEXINC.COM

TODAY'S DATE: 10/05/2012

YOUR SIGNATURE:  TITLE (if any) CFO

Please return your Narrative Statement and Answers to the above questions to:

**Pipeline Safety Division – Case No. 3479
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204**

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov