



Pipeline Safety Division Investigation Report

Investigation regarding: Mckibbin Excavating

UPPAC Database Record ID: 3374

Investigator: Howard Friend

Report Date: 10/30/2012

Damage Date: 7/16/2012 2:42:01 PM

Damage Address: 3003 Benham Ave

City: Elkhart

County: Elkhart

The Parties

Excavator: **Mckibbin Excavating**

Contact: Nate Koets

Address: 2615 Martin Manor Drive, Goshen, In 46526

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Mckibbin Excavating

UPPAC Database Record ID: 3374

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1206262468

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Demolition

Synopsis: A natural gas service was damaged during excavation to find a water line during demolition of a building.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 8/16/2012. The excavator provided notice of excavation and the operator provided accurate locate markings. The excavator dug outside of the requested excavation area.

Conclusion: There was a failure to provide notice of excavation in the area of excavation.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.



Date: 08/25/2012

MAIL MAIL:

The following is in response to your 08/25/2012 request for delivery information on your Certified Mail(TM)/RRE item number 9214 8901 0661 5400 0002 6828 97. The delivery record shows that this item was delivered on 08/24/2012 at 12:11 PM in INDIANAPOLIS, IN 46204. The scanned image of the recipient information is provided below.

Signature of Recipient:

Delivery Section	
0	Mary M Becerra
1	Mary M Becerra

Address of Recipient:

11	MARY M BECERRA
12	101 W. Washington St. #1500

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local Post Office or postal representative.

Sincerely,

United States Postal Service

The customer reference info shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

3374
Nate Koets
Mckibben Excavating
Goshen, In IN



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

September 14, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3374
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3374

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 7/16/2012

Event Location: 3003 Benham Ave, Elkhart

Facility Owner: Northern Indiana Public Service Company

Excavator: Mckibben Excavating

Other Party: N/A

Pipeline Division Case No. 3374

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3374	
Date of Event	7/16/2012
Event Location	3003 Benham Ave, Elkhart
Facility Owner	Northern Indiana Public Service Company
Excavator	Mckibben Excavating
Date of IURC Information Request	8/16/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Mckibben Excavating
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	
CITY/ STATE/ZIP	Goshen, IN
PREFERRED TELEPHONE	574 536 1117
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	3003 Benham Ave
CITY/STATE/ZIP	Elkhart, IN
NEAREST INTERSECTION	W Hively Ave
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	3/4"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	X
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	X
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1207162831
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1206262468
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	Y
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Excavator struck facility outside scope of locate request. Nipsco emergency repair ticket #: 1207162904</p>	

Fact Based Investigation Report

01820120716009
Northern IN
7/16/2012 2:42:04 PM
7/16/2012 2:50:17 PM
NATE KOETS
3003 BENHAM AVE
ELKHART
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

07/16/2012
15:00:00
15:30:00

INVESTIGATION DATE:
FROM:
TO:

MCKIBBEN EXCAVATING
DEMO OF BUILDING

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

1206262468

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1207162904/120716

DIG UP/DAMAGE REQ.:
START DATE/TIME:

CHIP ALVORD
7/16/2012 2:30:00 PM
Digital

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

113397

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

MIKEOBERLIN
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
Possibly

Fact Based Investigation Customer Information

01820120716009

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

service

Alvord Charles - 134850

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Contractor Dug Outside Marking Instructions

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

CONTRACTOR DUG PAST THE ARROWED MARK FOR THE GAS MAIN LOOKING FOR A WATER LINE AND HIT A SERVICE FROM ANOTHER BUILDING

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

U/K

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

U/K

LIST ANY OTHER INDIVIDUALS ON SITE:

U/K

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

Yes

EXTENT OF FACILITY DAMAGE

SERVICE

REPLACEMENT FOOTAGE

2'

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No

WHAT CONTRACTOR EQUIPMENT WAS USED?

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

No

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 00932 IUPPSa 07/16/2012 14:42:04 1207162831-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Case 3374

Ticket : 1207162831 Date: 07/16/2012 Time: 14:37 Oper: JSMITH Chan:088

State: IN Cnty: ELKHART Twp: CONCORD
Cityname: ELKHART Inside: Y Near: N
Subdivision:

Address : 3003
Street : BENHAM AVE
Cross 1 : W HIVELEY AVE Within 1/4 mile: Y
Location: THIS IS THE AMBS CAMPUS--LOCATE THE ENTIRE PROPERTY OF BUILDING
180--WHICH IS THE 3RD BUILDING ON THE RIGHT FROM THE ENTERANCE

:
Grids : 4139D8558D 4139C8558D 4139B8558D 4139D8558C 4139C8558C
Grids : 4139B8558C
Boundary: n 41.659733 s 41.653397 w -85.974808 e -85.969170

Work type : DEMOLITION OF BUILDING
Done for : AMBS
Start date: 07/16/2012 Time: 14:37 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 4 DAYS Depth: 4 FEET

Company : MCKIBBEN EXCAVATING Type: OTHR
Co addr :
City : GOSHEN State: IN
Caller : NATE KOETS Phone: (574)536-1117
Contact : NATE KOETS--CELL Phone:
BestTime:
Mobile : (574)612-9331
Email : NKOETS@AMBS.EDU

Remarks : All tickets are taken and processed on Eastern Daylight Time
NIPSCO GAS LINE WAS CUT ON THE SOUTHEAST CORNER OF WHERE BUILDING NUMBER 180
USED TO SIT--CALLER HAS NOTIFIED NIPSCO OF THE CUT LINE--GAS LINE IS SLOWLY
BLOWING--CALLER HAS BEEN ADVISED TO NOTIFY 911 OF THE DAMAGED LINE--CREW IS ON
SITE--CALLER HAS DESCRIBED THE LINE AS A 3/4 OF AN INCH METALLIAC LINE BUT IS
UNSURE OF THE MATERIAL OF THE LINE--PREVIOUS TICKET NUMBER IS 1206262468--THANK
YOU!!

Will you be white-lining the dig site area? YES
:

Submitted date: 07/16/2012 Time: 14:37
Members: AEPIN COMCN ID0598 ID7053 ID8000 ID8240 NIPSCO SM

NIPSCO 00705 IUPPSa 06/26/2012 14:32:56 1206262468-00A NORM NEW GRID

NORMAL NOTICE

Case 3374

Ticket : 1206262468 Date: 06/26/2012 Time: 14:26 Oper: BBASTIN Chan:045

State: IN Cnty: ELKHART Twp: CONCORD
Cityname: ELKHART Inside: Y Near: N
Subdivision:

Address : 3003
Street : BENHAM AVE
Cross 1 : W HIVELY AVE Within 1/4 mile: Y
Location: THIS IS THE AMBS CAMPUS--LOCATE THE ENTIRE PROPERTY OF BUILDING
180--WHICH IS THE 3RD BUILDING ON THE RIGHT FROM THE ENTERANCE
:
Grids : 4139D8558D 4139C8558D 4139B8558D 4139D8558C 4139C8558C
Grids : 4139B8558C
Boundary: n 41.659733 s 41.653397 w -85.974808 e -85.969170

Work type : DEMOLITION OF BUILDING
Done for : AMBS
Start date: 06/28/2012 Time: 14:45 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 4 DAYS Depth: 4 FEET

Company : MCKIBBEN EXCAVATING Type: OTHR
Co addr :
City : GOSHEN State: IN
Caller : NATE KOETS Phone: (574)536-1117
Contact : NATE KOETS--CELL Phone:
BestTime:
Mobile : (574)612-9331
Email : NKOETS@AMBS.EDU

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? YES
:

Submitted date: 06/26/2012 Time: 14:26
Members: AEPIN COMCN ID0598 ID7053 ID8000 ID8240 NIPSCO SM

McKibbin Excavating, LLC
2615 Martin Manor Drive
Goshen, IN 46526

January 14, 2013

Indiana Utility Regulatory Commission
101 W. Washington Street, Suite 1500E
Indianapolis, IN 46204-3407

RE: Case Number: 3374

Dear DeAnna L. Poon,

McKibbin Excavating, LLC damage to your gas line was due the fact that the locator did not mark the entire area that was requested. Nate Koets had an on site meeting to show the locator where we would be digging to cap the water and sewer lines to the building being demolished, which included the area along side street where the gas line was. He stated that he was not aware of any gas lines in that area, that is why we was digging in the area looking for water service to building.

If there are any questions, please call me at 574-536-1177.

Sincerely,



Louis McKibbin, Pres
McKibbin Excavating, LLC