



Pipeline Safety Division Investigation Report

Investigation regarding: **C-tech Corporation**

UPPAC Database Record ID: 3373

Investigator: Mike Orr

Report Date: 1/13/2013

Damage Date: 7/16/2012 1:27:28 PM

Damage Address: Lake Ave

City: Fort Wayne

County: Allen

The Parties

Excavator: **C-tech Corporation**

Contact: Brian Barth, Operations Manager

Address: 5300 West Co Rt 100 North, Boggstown, In 46110

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: C-tech Corporation

UPPAC Database Record ID: 3373

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1207132078

Type of Equipment: Drilling

Type of work performed: Unknown/Other

Synopsis: A natural gas service was damaged during excavation for a guard rail.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 9/4/2012. The excavator had a valid locate request but the operator failed to accurately locate the natural gas facility.

Conclusion: There was a failure to accurately locate the facility.

Violation: IC 8-1-26-18(f): Operator failed to locate or provided incorrect locate markings.



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 23, 2012

Who is submitting this information?

Name of person providing this information: Steve Noffsinger

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: C - Tech Corp

Business address (*number and street*): 5300 W 100 N

City, State, and ZIP code: Boggstown, IN, 46110

Telephone number (*area code*): (317)412-1513

Fax number (*area code*): (317)835-2781

E-mail address: BBARTH@C-TECHINC.NET

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Drilling

Type of work performed: Unknown/Other

Date and Location of Damage

Date of damage (*month, day, year*): Jul 16, 2012 _____

County: Allen _____

City: Fort Wayne _____

Street address (*number and street, city, state, and ZIP code*):
Lake Ave & Beacon St _____

Nearest intersection: Beacon St _____

Right of way where damage occurred: Public - City Street

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0 _____

Was there a customer service interruption? Yes

If yes, how many affected? 1 _____

Time to restore service (*in hours*): 6 _____

Enter number of injuries, if applicable and known: 0 _____

Enter number of fatalities, if applicable and known: 0 _____

Property damage, Estimate \$ _____

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 41 _____

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1207132078 and 1207030230 _____

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC _____

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Requested USIC report

Type of work is guard rail posts

Nipsco emergency repair ticket 1207162640

Damage ticket 1207162412



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

September 14, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3373
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3373

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 7/16/2012

Event Location: Lake Ave, Fort Wayne

Facility Owner: Northern Indiana Public Service Company

Excavator: C-tech Corporation

Other Party: N/A

Pipeline Division Case No. 3373

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3373	
Date of Event	7/16/2012
Event Location	Lake Ave, Fort Wayne
Facility Owner	Northern Indiana Public Service Company
Excavator	C-tech Corporation
Date of IURC Information Request	8/16/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	C - Tech Corp
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	5300 W 100 N
CITY/ STATE/ZIP	Boggstown, IN 46110
PREFERRED TELEPHONE	217 835 2781
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	Lake Ave & Beacon St
CITY/STATE/ZIP	Fort Wayne, IN
NEAREST INTERSECTION	Beacon St
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	X
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	4"
PRESSURE (PSIG/INCHES)	35
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	X
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	X
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1207162412
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1207132078
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Excavator called for a remark, but failed to allow time for the remark to be completed before commencing excavation.</p> <p>Nipsco emergency repair ticket #: 1207162640</p>	

Fact Based Investigation Report

01820120716008
Northern IN
7/16/2012 1:27:48 PM
7/16/2012 1:35:12 PM
BRIAN BARTH
LAKE AVE
FORT WAYNE
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

07/16/2012
13:30:00
13:45:00

INVESTIGATION DATE:
FROM:
TO:

C-TECH
guardrail install

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

1207132078
Routine

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1207162412
7/16/2012 1:30:00 PM

DIG UP/DAMAGE REQ.:
START DATE/TIME:

chris schiebel
7/16/2012 1:45:00 PM
Digital

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

124410

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

chris schiebel
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
Possibly

Fact Based Investigation Customer Information

01820120716008

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

main - 4"

Schiebel Christophe - 124410

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Contractor Dug Before Ticket Due,
Other

Other: mismarked

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

contractor called in a remark for a guardrail install i marked about a week ago. upon arrival contractor stated that his crew had potholes on a couple of marks east of the bridge that is approx 200-300' east of beacon on north side of lake. he also stated that he needed the main marked about 100' further to the east than originally marked. hooked back up to the fink box at the bridge which was the original hook up spot and received same, albeit mediocre, signal. there are 5 services in the area tied into main, hooked up to all but but couldn't get a clearer tone on this section of main. i finally began to mark the main by print measure of 24NCL but as i was doing this the contractor decided to work off of the old marks and began digging new post holes. i was about 50' from where they were working to complete the marking when we all smelled gas. i continued to mark the rest of main by print which led right to damage site. although the main was mismarked originally by 30", i was

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

n/a nipsco not on site at time of investigation.

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

c-tech crew

LIST ANY OTHER INDIVIDUALS ON SITE:

n/a

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

No

EXTENT OF FACILITY DAMAGE

cut 4" plastic main

REPLACEMENT FOOTAGE

splice, less than 5'

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No

WHAT CONTRACTOR EQUIPMENT WAS USED?

post pounder

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

Yes

field browser

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 00815 IUPPSa 07/16/2012 13:27:48 1207162412-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Case 3373

Ticket : 1207162412 Date: 07/16/2012 Time: 13:26 Oper: CSCOTT Chan:001

State: IN Cnty: ALLEN Twp: ADAMS
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision:

Address :
Street : LAKE AVE
Cross 1 : BEACON ST Within 1/4 mile: Y
Location: LOCATE PARALLEL TO THE SHOULDER ON BOTH SIDES OF LAKE AVENUE STARTING
AT BEACON ST LOCATE TO THE EAST 500 FEET

Grids : 4105C8505A 4105C8506D
Boundary: n 41.090572 s 41.089413 w -85.103722 e -85.099838

Work type : INSTALLING GUARDRAIL
Done for : INDOT
Start date: 07/16/2012 Time: 13:27 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 5 FEET

Company : C-TECH CORPORATION Type: CONT
Co addr : 5300 WEST CO RT 100 NORTH
City : BOGGSTOWN State: IN Zip: 46110
Caller : BRIAN BARTH Phone: (317)412-1513
Contact : BRIAN BARTH - CELL Phone:
BestTime:
Mobile : (317)412-1513
Fax : (317)835-2781
Email : BBARTH@C-TECHINC.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time
A NIPSCO GAS LINE HAS BEEN HIT - CALLER IS UNSURE OF WHERE THE LINE WAS HIT -
THE GAS IS NOT BLOWING - CALLER IS UNABLE TO DESCRIBE LINE SIZE COLOR OR
MATERIAL - CALLER HAS NOTIFIED 911 AND NIPSCO - CREW IS ON SITE - PREVIOUS
TICKET NUMBER 1207132078 - THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 07/16/2012 Time: 13:26
Members: AEPIN CC FW ID8000 ID9275 NIPSCO SM

NIPSCO 00649 IUPPSa 07/13/2012 12:48:54 1207132078-00A NORM NEW GRID

NORMAL NOTICE REMARK

Case 3373

Ticket : 1207132078 Date: 07/13/2012 Time: 12:46 Oper: BRIAN.BARTH Chan:000
Old Tkt: 1207030230 Date: 07/03/2012 Time: 07:57 Oper: BRIAN.BARTH Rev: 00A

State: IN Cnty: ALLEN Twp: ADAMS
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision:

Address :

Street : LAKE AVE

Cross 1 : BEACON ST Within 1/4 mile: Y

Location: LOCATE PARALLEL TO THE SHOULDER ON BOTH SIDES OF LAKE AVENUE STARTING
AT BEACON ST LOCATE TO THE EAST 500 FEET

:

Grids : 4105C8505A 4105C8506D

Boundary: n 41.090572 s 41.089413 w -85.103722 e -85.099838

Work type : INSTALLING GUARDRAIL

Done for : INDOT

Start date: 07/17/2012 Time: 13:00 Hours notice: 96/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N

Duration : 1 DAY Depth: 5 FEET

Company : C-TECH CORPORATION Type: CONT

Co addr : 5300 WEST CO RT 100 NORTH

City : BOGGSTOWN State: IN Zip: 46110

Caller : BRIAN BARTH Phone: (317)412-1513

Contact : BRIAN BARTH - CELL Phone:

BestTime:

Mobile : (317)412-1513

Fax : (317)835-2781

Email : BBARTH@C-TECHINC.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time
PLEASE REMARK ASAP CREWS ONSITE CONTACT JAMIE THURSTON 317 946 3148 WITH
QUESTIONS

Will you be white-lining the dig site area? NO

:

Submitted date: 07/13/2012 Time: 12:46

Members: AEPIN CC FW ID8000 ID9275 NIPSCO SM

REPORTING OPERATING AREA ST. WAYNE MAXIMO WO# M 509876
OPERATING AREA CONTACT JASON HANER JOB ORDER# 564399
TRACKING NUMBER 018-2012-0716-008 LOCATE REF # _____
Locate Performed By: _____

DATE AND TIME OF ACCIDENT 7-16 2012 1:33 M DATE OF REPORT 7-16-12 Hjt
PLACE OF DAMAGE (INCLUDE CITY) 200' E OF INTERSECTION OF BEACON - ON LAKE
3rd Wayne, Dr 46805

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # _____ SIZE 4" R YEAR INSTALLED _____ BROKEN YES () NO ()
OTHER (DESCRIBE) STEEL PILAR FOR GUARD RAIL CUT THEN 4" R

GAS: SERVICE () MAIN SIZE 4" MATERIAL: PLASTIC STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (Inches) 41" PRESSURE (PSI) 35 Lbs.

RELEASE OF GAS: YES NO () IGNITION OF GAS: YES () NO EVACUATION REQUIRED: YES () # _____ NO

INTERRUPTION OF SERVICE: YES NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 12:33 TIME SHUT OFF 13:50 TIME RESTORED 18:00

DIAMETER MEASUREMENT OF HOLE IN GAS FACILITY: 1/8" x 4"

LOCATE MARKS ON SITE: YES DISTANCE BETWEEN FACILITY AND LOCATE MARKS 3' NO ()
HOW LOCATED: PAINT FLAGS BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) C-TECH CORPORATION, INC - 5300 W. 100 North
ADDRESS OF PARTY (INCLUDE CITY) C TEL: 317-855-2145 DOUGSTOWN, IN
46010

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE JEREMY
WITNESS NAME AND ADDRESS Wendell - Butts - Culver - Taylor - Chris Haner

WITNESS REMARKS _____

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY _____ REPORT # _____
FIRE () AGENCY _____ REPORT # _____
OTHER () _____ Any Injuries? () YES # _____ () NO

PHOTOS TAKEN: YES NO () TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER GUARDRAIL POST
() POLE/SIGN POST () ROAD WORK () SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB OTHER: HAD 2 SETS OF LOCATE MARKS

COMMENTS: LOCATOR PUT NEW MARKS DOWN AFTER GAS
MININ WAS DAMAGED

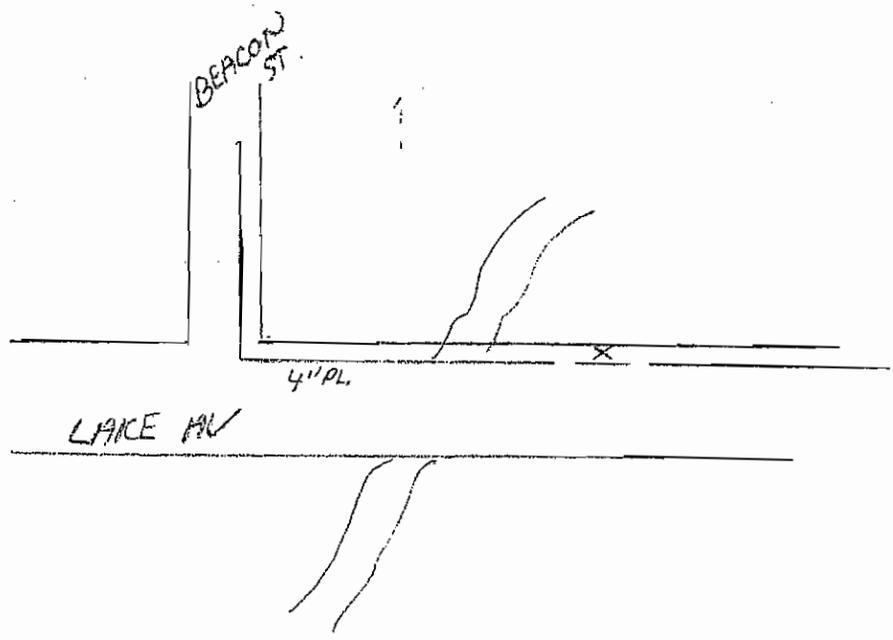
PERSON PREPARING REPORT [P. TAYLOR] JOHN HOAGLAND

FIELD SUPERVISOR Jason Haner

FIELD MANAGER Rodell Dunn

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 23, 2012

Who is submitting this information?

Name of person providing this information: Steve Noffsinger

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: C - Tech Corp

Business address (*number and street*): 5300 W 100 N

City, State, and ZIP code: Boggstown, IN, 46110

Telephone number (*area code*): (317)412-1513

Fax number (*area code*): (317)835-2781

E-mail address: BBARTH@C-TECHINC.NET

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Drilling

Type of work performed: Unknown/Other

Date and Location of Damage

Date of damage (*month, day, year*): Jul 16, 2012

County: Allen

City: Fort Wayne

Street address (*number and street, city, state, and ZIP code*):
Lake Ave & Beacon St, Fort Wayne, IN, 46805

Nearest intersection: Beacon St

Right of way where damage occurred: Public - City Street

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 6

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 41

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1207132078 and 1207030230

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Requested USIC report

Type of work is guard rail posts

Nipsco emergency repair ticket 1207162640

Damage ticket 1207162412



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

November 21, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3373
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Notification of Possible Violations; Pipeline Division Case No. 3373
Date of Event: 7/26/12
Event Location: Lake Ave., Fort Wayne, IN
Excavator: C-Tech Corp.
Other Party: N/A

To Whom It May Concern:

This letter responds to the Indiana Utility Regulatory Commission, Division of Pipeline Safety, Notification of Possible Violations for Case No. 3373 (as detailed above) identifying potential violations of Indiana law dated October 22, 2012. NIPSCO has not identified any additional information related to this incident not already provided in its August 23, 2012 response. NIPSCO contests that it committed a violation of Ind. Code § 8-1-26-18(f) based on the following facts:

- USIC, NIPSCO's locate contractor, was delayed in completing the remark of the facilities in question based on the inability to generate a consistent signal, and thus was required to perform the remarking of the facilities by measurement.
- The excavator called for a remark of the original locate marks and the damage occurred within 50' of the USIC representative remarking the facilities. The excavator was therefore on notice that the original marks under locate ticket 1207030230 were inaccurate (consistent with the need for a remark).

- According to the USIC Fact-based Investigation provided in support of NIPSCO's September 14, 2012 response, conversations with the excavator on site demonstrated an awareness that the original locate markings were inaccurate based on the excavator's potholing. USIC also reported that the excavator on-site requested a different scope for the remark than had been requested in the original locate ticket.

These facts demonstrate that NIPSCO's locate contractor was in the process of performing a remark of facilities using reasonable and necessary alternative techniques at the time the damage occurred, and that the excavator was aware of all of these circumstances but elected to go forward with its excavation.

If there are any additional questions, please contact the undersigned.

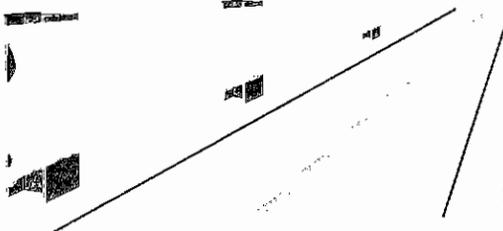
Very truly yours,



Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

C-TECH

GUARDRAIL  FENCE  SIGNS



C-TECH CORPORATION, INC.

September 4, 2012

William Boyd
Director Pipeline Safety Division
Indiana Utility Regulatory Commission

Re: Case #3373, Initial Documents – Excavator – Lake Ave, Fort Wayne, Allen County – 7/16/2012

Mr. Boyd:

I've received the notice of preliminary determination of violation and would like to respond to the alleged violations against C-Tech Corporation, Inc. as follows:

IC 8-1-26-16(g) – Failure to provide notice of excavation.

IUPPS Ticket #1207030230 and 1207132079 were originated on 7/3/12, 7:57 AM, Start date was 7/6/2012, 8:15 AM, Date of damage was 7/16/2012, 1:00pm.

IC 8-1-26-16(h) – Failure to perform required white lining.

Per the contractor handbook white lining is required when specific information of dig site cannot be given, our ticket was clear, "Locate parallel to the shoulder on the both sides of Lake avenue starting at Beacon St. locate to the east 500 feet."

IC 8-1-26-20(b) – Failure to maintain two (2) feet clearance with mechanized equipment.

No marks where present for gas in the dig area, this was cleared through USIC prior to start of work. IUPPS Damage Ticket #1207162412. C Tech has never received any correspondence or invoice for this damage from NIPSCO Gas, and our internal investigated revealed that C Tech was not at fault for this damage.

Please see attached supporting documentation, we are confident that our crews didn't act in a negligent manner prior to damage of this utility. Please feel free to contact us with any questions.

Sincerely,

Brian Barth
Operations Manager, C-Tech

Cc: Dana Sherwood, President, C-Tech
Jeff Beaty, Vice President, C-Tech
Brent Swonger, Safety Manager, C-Tech

EQUAL OPPORTUNITY EMPLOYER



INFORMATION REQUEST

State Form 54908 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3373

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: C-TECH CORP. INC.

Responsible Party Personal Name: Jamie Thurston

Title (if any): Operator

Address (number and street): 5300 W. 100 N

City, State and ZIP Code: Boggstown, IN 46110

Preferred Telephone Number (area code): 317-835-2745

Cellular Telephone Number (area code): _____

Email Address: _____

Facility Information:

Business Name: NIPSCO

Responsible Party Personal Name: MARK

Title (if any): _____

Address (number and street): 3725 Hillegas RD

City, State and ZIP Code: FORT WAYNE, IN 46808

Preferred Telephone Number (area code): 260-482-6444

Cellular Telephone Number (area code): _____

Email Address: _____

Locator Service Information:

Business Name: _____

Responsible Party Personal Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment (select one): POST DRIVER

Type of Work Performed (select one): GUARDRAIL

Other Information (Witness, Police, Fire, Other):

Personal Contact: _____

Business/Organization Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (number and street): LAKE AVENUE 2800 Block

City, State and ZIP Code: FORT WAYNE, IN 46805

Nearest Intersection: BEACON ST

Product Type (select one): GAS

Facility Type (select one): 4" service

Size (Diameter/etc.): 4" OVM

Pressure (PSIG/Inches): N/A

Interruption in Service: Yes No Number of Customers Affected: NA

Evacuation: Yes No If yes, How Many Evacuated? immediate area

Repair Cost (if known): \$ _____

Release of Product: Yes No minimal

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 1207030221 + 1207030230

- Locate Marks Visible:** Yes No
- Locate Marks Correct:** Yes No
- Excavator "White Lined":** Yes No
- Maps Used to Mark Facilities:** Yes No
- Was Locate Provided within Two (2) Working Days:** Yes No
- Operator Employees On-site during Excavation:** Yes No

Incident Impact Information N/A

Number of Outpatient Treated: _____

Number of Inpatient Treated: _____

Number of Fatalities: _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

Locator marked abandoned line, not relocated line.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3373

Your Full Name: Brent Austin Swonger

Full Name of Business / Entity (if applicable): C-TECH CORP. INC

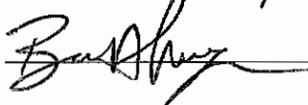
Your Business Title (if applicable): Safety Manager

Address (number and street): 5300 W. 100 N

City: Boggs town State: IN ZIP Code: 46110

Your E-mail Address: bswonger@c-techinc.net

Today's Date (month, day, year): 8/20/12

Your Signature:  Title (if any) _____

Please return your Narrative Statement to:

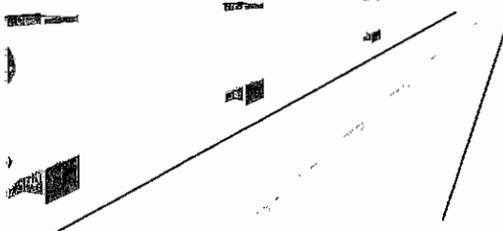
Pipeline Safety Division – Case Number 3373
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov

C-TECH

GUARDRAIL  FENCE  SIGNS



C-TECH CORPORATION, INC.

August 21, 2012

William Boyd
Director Pipeline Safety Division
Indiana Utility Regulatory Commission

Re: Utility Procedure

Mr. Boyd:

It has come to my attention that your safety division has requested information on four gas pipeline utility hits our company was involved with. I would like to take a moment to address the importance our company places on utility safety. Attached to this letter is our field manual 5 step procedure and a training log highlighting utility safety training. All of our field staff is trained on utility procedure, along with the hazards associated with utilities. All of our staff takes utility conflicts very seriously, which is why we maintain continuity in the responsibility of requesting locates, coordinating with locators, and directing operations. Upon the occurrence of utility damage we launch a full internal investigation to find the root cause of the damage. We train that even if the damage was out of our control, it still jeopardized everyone's safety and production. Our goal is to eliminate all utility conflicts by following procedures and communicating with all parties. Please feel free to contact me with any comments or concerns. Thank you for your time.

Sincerely,

A handwritten signature in black ink, appearing to read "Brent Swonger".

Brent Swonger

Safety Coordinator, C-Tech

Cc: Dana Sherwood, President, C-Tech
Brian Barth, Operations Manager, C-Tech

EQUAL OPPORTUNITY EMPLOYER



C-Tech Incident Report

Personal Information

Employee <i>Jamie Thurston</i>		Superintendent		Job # <i>704</i>
Date of Incident <i>7/16/12</i>	Time <i>1:00 pm</i>	Weather <i>Hot</i>	Office Notified? <i>y</i>	
Location of Incident <i>LAKE AVE - ALLEN COUNTY</i>				
Part Of Body Injured <i>-</i>		Time Shift Started		Hours Worked
Property Damaged <i>-</i>		Report prepared by <i>BS</i>		
Estimated Cost of Damage <i>Not at fault</i>		Police Report # <i>-</i>		

Treatment

How Injury was Treated	Cause Of Incident	Severity (Office Use Only)
<input type="radio"/> First AID <input type="radio"/> Near Miss/NO treatment <input type="radio"/> Taken To Clinic <input type="radio"/> Taken to hospital <input checked="" type="radio"/> Ambulance Describe Treatment: _____ _____ _____ _____ _____ _____	<input checked="" type="radio"/> Utilities <input type="radio"/> Housekeeping <input type="radio"/> Traffic <input type="radio"/> Equipment <input type="radio"/> PPE <input type="radio"/> Blind Spot <input type="radio"/> Fatigue <input type="radio"/> Rushing <input type="radio"/> Procedures not followed <input type="radio"/> Improperly Trained Other _____ Explain on Sheet Below	<input type="radio"/> Near Miss <input checked="" type="radio"/> Record Only <input type="radio"/> Medical not recordable <input type="radio"/> Medical Recordable <input type="radio"/> Lost Workdays _____ <input type="radio"/> Restricted Workdays _____ Other _____ _____ _____ _____

INCIDENT FOLLOW-UP	YES	NO
Was employee drug tested post accident?		<input checked="" type="checkbox"/>
Were incident procedures followed correctly?	<input checked="" type="checkbox"/>	
Was daily huddle held?	<input checked="" type="checkbox"/>	
Were Safe work Procedures understood?	<input checked="" type="checkbox"/>	
Was the employee trained/licensed to perform work?	<input checked="" type="checkbox"/>	
Were photographs taken of scene?	<input checked="" type="checkbox"/>	
Will there be physician follow up?		<input checked="" type="checkbox"/>



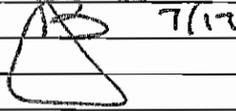
DESCRIPTION OF INJURY/ DAMAGE (Specific Sequence of events)

Jamie was installing guardrail posts parallel to a marked gas line approx 30" away. Half-way through the run he smelled Nat. gas. He turned off the machine & evacuated the area. NipSCO was on site & relayed the situation to a crew. The NipSCO crew told Jamie that the line marked was abandoned and a new one was directly below his guardrail Run. The locator quickly arrived to mark the hit line before Jamie was able to get

CAUSE OF INJURY

pictures of the guardrail post.

if NipSCO was able to mark (re-mark) then we should have been able to take pictures and document before re-marked



CORRECTION OF INJURY / DAMAGE

NOT AT fault. Jamie was more than 26" away from the 4" line.

C-TECH

GUARDRAIL ○ FENCE ▼ SIGNS



C-TECH CORPORATION, INC.

WITNESSES NAMES AND NUMBERS

Jamie Thurston

Joe Crafton

Phil Short

MARK - NIPSCO ~ We should get name of both locater
: crew member that said it was
a mis mark

1800-464-7726

Kelly - Mary → 1800 889 2684

ROOT CAUSE-(OFFICE USE ONLY)

Locator mis-marked gas line.

Supervisors Signature _____

Employees Signature _____

Safety Coordinators Signature

Bert Meyer

Close Window

704

7/14 - Hit gas line - 30' from
mark - NIPSCO locator onsite

"If you have a pencil handy, I have a ticket number to provide to you. If you need to call us back for any reason, your ticket number will assist us in locating this ticket. Are you ready for your number?"

1207132078

Damage Tax # 1207162412

NORMAL NOTICE

Ticket : 1207030230 Date: 07/03/2012 Time: 07:57 Oper: BRIAN.BARTH Chan:000

State: IN Cnty: ALLEN Twp: ADAMS
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision:

Address :
Street : LAKE AVE
Cross 1 : BEACON ST Within 1/4 mile: Y
Location: LOCATE PARALLEL TO THE SHOULDER ON BOTH SIDES OF LAKE AVENUE STARTING
AT BEACON ST LOCATE TO THE EAST 500 FEET
:
Grids : 4105C8505A 4105C8506D

Work type : INSTALLING GUARDRAIL
Done for : INDOT
Start date: 07/06/2012 Time: 08:15 Hours notice: 72/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 1 DAY Depth: 5 FEET

Company : C-TECH CORPORATION Type: CONT
Co addr : 5300 WEST CO RT 100 NORTH
City : BOGGSTOWN State: IN Zip: 46110
Caller : BRIAN BARTH Phone: (317)412-1513
Contact : BRIAN BARTH - CELL Phone:
BestTime:
Mobile : (317)412-1513
Fax : (317)835-2781
Email : BBARTH@C-TECHINC.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time
PLEASE MARK WITH PAINT AND FLAGS
Will you be white-lining the dig site area? NO
:

Submitted date: 07/03/2012 Time: 07:57
Members: AEPIN CC FW ID8000 ID9275 NIPSCO SM

Member Name	Facility Types
AMERICAN ELECTRIC POWER	ELECTRIC
COMCAST CABLEVISION - FT WAYNE	CABLE TV
FORT WAYNE, CITY OF	TRAFFIC
FRONTIER	TELEPHONE
NIPSCO	GAS & ELECTRIC
PARKVIEW MEMORIAL HOSPITAL	COMMUNICATIONS

Close Window

"If you have a pencil handy, I have a ticket number to provide to you. If you need to call us back for any reason, your ticket number will assist us in locating this ticket. Are you ready for your number?"

1207132079

NORMAL NOTICE

Ticket : 1207030221 Date: 07/03/2012 Time: 07:48 Oper: BRIAN.BARTH Chan:000

State: IN Cnty: ALLEN Twp: ST JOSEPH
 Cityname: FORT WAYNE Inside: Y Near: N
 Subdivision:

Address :
 Street : LAKE AVE
 Cross 1 : BEACON ST Within 1/4 mile: Y
 Location: LOCATE PARALLEL TO THE SHOULDER ON BOTH SIDES OF LAKE AVENUE STARTING
 AT BEACON ST LOCATE TO THE EAST 500 FEET
 :
 Grids : 4105C8505A 4105C8506D

Work type : INSTALLING GUARDRAIL
 Done for : INDOT
 Start date: 07/06/2012 Time: 08:15 Hours notice: 72/48 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
 Duration : 1 DAY Depth: 5 FEET

Company : C-TECH CORPORATION Type: CONT
 Co addr : 5300 WEST CO RT 100 NORTH
 City : BOGGSTOWN State: IN Zip: 46110
 Caller : BRIAN BARTH Phone: (317)412-1513
 Contact : BRIAN BARTH - CELL Phone:
 BestTime:
 Mobile : (317)412-1513
 Fax : (317)835-2781
 Email : BBARTH@C-TECHINC.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time
 PLEASE MARK WITH PAINT AND FLAGS
 Will you be white-lining the dig site area? NO
 :

Submitted date: 07/03/2012 Time: 07:48
 Members: AEPIN CC FW ID8000 ID9275 NIPSCO SM

Member Name	Facility Types
AMERICAN ELECTRIC POWER	ELECTRIC
COMCAST CABLEVISION - FT WAYNE	CABLE TV
FORT WAYNE, CITY OF	TRAFFIC
FRONTIER	TELEPHONE
NIPSCO	GAS & ELECTRIC
PARKVIEW MEMORIAL HOSPITAL	COMMUNICATIONS



This mark added after the fact

07/16/2012 13:05

This is the original locate for the Gas line

07/16/2012 13:05





This is the next mark to the East

07/16/2012 13:05



New mark to the East looking straight down

07/16/2012 13:05



Mark added after the line hit

07/16/2012 13:05



More lines added after the line hit Pot holed the conduit run (orange)

07/16/2012 13:06



North side of Lake Ave where gas line was hit.

07/16/2012 13:18

Repair crew beginning to dig up line to squeeze it off



07/16/2012 14:53

-----Original locate mark, ruler at string line for back of post.



07/16/2012 15:00

Ruler is at our string line, still 6" from original gas line locate mark.

