



Pipeline Safety Division Investigation Report

Investigation regarding: **Bore-it**

UPPAC Database Record ID: 3294

Investigator: Mike Orr

Report Date: 1/5/2013

Damage Date: 6/29/2012

Damage Address: Columbia Ave

City: Hammond

County: Lake

The Parties

Excavator: **Bore-it**

Contact: Thomas Taylor, President/owner

Address: 7329 Mcconnell Avenue, Lowell, In 46356

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Bore-it

UPPAC Database Record ID: 3294

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1206203179

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Telecommunications

Synopsis: Damage to a natural gas service occurred during a procedure to install telecommunications.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 7/23/2012. The excavator had a valid locate request prior to beginning the work; however, the gas operator failed to provide an accurate locate marking of the service line damaged; and, after IURC notice was sent to the operator with response time expired, the determination is an OPERATOR VIOLATION.

Conclusion: There was a failure to locate or provided incorrect locate markings.

Violation: IC 8-1-26-18(f): Operator failed to locate or provided incorrect locate markings.



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3294

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Bore-It Corporation

Responsible Party Personal Name: Thomas Taylor

Title (if any): President/Owner

Address (number and street): 7329 McConnell Avenue

City, State and ZIP Code: Lowell, IN 46356

Preferred Telephone Number (area code): 219-696-5742

Cellular Telephone Number (area code): 219-712-0823

Email Address: boreitcorp@sbcglobal.net

Facility Information:

Business Name: NIPSCO

Responsible Party Personal Name: unknown

Title (if any): unknown

Address (number and street): unknown

City, State and ZIP Code: unknown

Preferred Telephone Number (area code): unknown

Cellular Telephone Number (area code): unknown

Email Address: unknown

Locator Service Information:

Business Name: General Contractor/USIC

Responsible Party Personal Name: Rocco C. Taglia

Title (*if any*): Project Superintendent

Address (*number and street*): unknown

City, State and ZIP Code: Hammond, IN

Preferred Telephone Number (area code): 7401 Columbia Avenue & 174th Place

Cellular Telephone Number (area code): _____

Email Address: rtaglia@crgresidential.com

Cause of Damage Information

Type of Equipment (*select one*): Backhoe/Trackhoe

Type of Work Performed (*select one*): Telecommunications

Other Information (Witness, Police, Fire, Other):

Personal Contact: Lyle Daghy

Business/Organization Name: Bore-It Corporation

Title (*if any*): Laborer

Address (*number and street*): _____

City, State and ZIP Code: Lowell, IN 46356

Preferred Telephone Number (area code): 219-696-5742

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): behind 7401 Columbia Ave on south side of 174th Place

City, State and ZIP Code: Hammond, IN

Nearest Intersection: Columbia Avenue & 174th Place

Product Type (*select one*): Natural Gas

Facility Type (*select one*): Unknown/Other

Size (Diameter/etc.): unknown

Pressure (PSIG/Inches): unknown

Interruption in Service: Yes No Number of Customers Affected: _____

Evacuation: Yes No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ _____

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 1206203179

- Locate Marks Visible: Yes No
- Locate Marks Correct: Yes No
- Excavator "White Lined": Yes No
- Maps Used to Mark Facilities: Yes No
- Was Locate Provided within Two (2) Working Days: Yes No
- Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: none

Number of Inpatient Treated: none

Number of Fatalities: none

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

This is a new construction area with continuous excavation taking place. Locates need to be refreshed constantly and in a timely manner so that damages do not occur. Employee was digging with a backhoe, staying within the designated distance away from the marked utility. An unmarked abandoned stub was running perpendicular to the marked utility and was hit. Employee was unable to avoid something he was not aware was in the ground. Our locates were current.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3294

Your Full Name: Deborah Kelley

Full Name of Business / Entity (if applicable): Bore-It Corporation

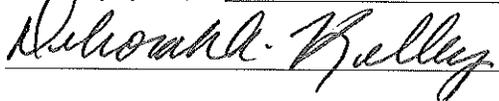
Your Business Title (if applicable): Project Manager

Address (number and street): 7329 McConnell Avenue

City: Lowell, IN 46356 State: _____ ZIP Code: _____

Your E-mail Address: debandterra@sbcglobal.net

Today's Date (month, day, year): 7/23/12

Your Signature:  Title (if any) Project Manager

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number 3294
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204**

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov

Picture 2. Case No 3294



Picture 1 Case No. 5294



06/29/2012 10:27



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

August 13, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3294
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3294

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 6/29/2012

Event Location: Columbia Ave, Hammond

Facility Owner: Northern Indiana Public Service Company

Excavator: Bore-It

Other Party: N/A

Pipeline Division Case No. 3294

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3294	
Date of Event	6/29/2012
Event Location	Columbia Ave, Hammond
Facility Owner	Northern Indiana Public Service Company
Excavator	Bore-It
Date of IURC Information Request	7/13/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Bore-It
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	7329 Mcconnell Ave
CITY/ STATE/ZIP	Lowell, IN 46356
PREFERRED TELEPHONE	219 696 5742
CELL PHONE TELEPHONE	219 545 2553
EMAIL ADDRESS	carlosgaul@sbcglobal.net
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	Columbia Ave & 174 th Pl
CITY/STATE/ZIP	Hammond, IN
NEAREST INTERSECTION	174 th Pl
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	X
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	X
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1206291484
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1206203179
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Facility marking or location not good. Nipsco emergency repair ticket #: 1206291583</p>	

Fact Based Investigation Report

01820120629006
Northern IN
6/29/2012 12:26:00 PM
6/29/2012 12:35:08 PM
DEBRA KELLEY
COLUMBIA AVE
HAMMOND
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

06/29/2012
11:30:00
11:45:00

INVESTIGATION DATE:
FROM:
TO:

Bore-it
placing conduit

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

1206290267
7/3/2012 8:30:00 AM
Ongoing Project

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1206291484
6/29/2012 12:25:00 PM

DIG UP/DAMAGE REQ.:
START DATE/TIME:

guillermo garcia
6/29/2012 11:30:00 AM
Digital

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

131985
guillermo garcia
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

No

Fact Based Investigation Customer Information

01820120629006

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Garcia Jr Guillermo - 131985

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Abandoned Facility

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

gas service was cut that was supposed to be abandoned. gas service was cut off and retired at the meter several months ago when buildings were beginning to be demolished. However, NIPSCO never shut off the gas at the main, so line was still active, and buried in the ground. USIC not at fault. Damage photos are attached to the locate ticket 1206290267

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

na

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

na

LIST ANY OTHER INDIVIDUALS ON SITE:

na

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

No

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

No

EXTENT OF FACILITY DAMAGE

cut service

REPLACEMENT FOOTAGE

none

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No

WHAT CONTRACTOR EQUIPMENT WAS USED?

unknown

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

No

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 00532 IUPPSa 06/29/2012 12:29:52 1206291484-00A EMER DAMG GRID

#3294

DAMAGE SEE REMARKS

Ticket : 1206291484 Date: 06/29/2012 Time: 12:26 Oper: KREED Chan:090

State: IN Cnty: LAKE Twp: NORTH
Cityname: HAMMOND Inside: Y Near: N
Subdivision: COLUMBIA CENTER

Address :

Street : COLUMBIA AVE

Cross 1 : 174TH PL Within 1/4 mile: Y

Location: LOCATE ALL UTILITY EASEMENTS AND RIGHT OF WAYS BEWEEN COLUMBIA AVE AND
LINDEN PLACE STARTING FROM 174TH PLACE GOING SOUTH 500 FT

:

Grids : 4134B8729A 4134A8729A 4134B8730D 4134A8730D

Boundary: n 41.579773 s 41.577667 w -87.500641 e -87.498207

Work type : PLACING CONDUIT FOR ATT CABLE

Done for : ATT

Start date: 06/29/2012 Time: 12:26 Hours notice: 0/0 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y

Duration : 3 WEEKS Depth: UNKNOWN

Company : BORE-IT Type: CONT

Co addr : 7329 MCCONNELL AVENUE

City : LOWELL State: IN Zip: 46356

Caller : DEBRA KELLEY Phone: (219)696-5742

Contact : TRACY GARRETT - CELL Phone:

BestTime:

Mobile : (219)545-2553

Fax : (219)696-5755

Email : CARLOSGAUL@SBCGLOBAL.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time
HIT NIPSCO GAS SERVICE LINE - GAS IS BLOWING - COULD BE HEARD AND SMELLED - LINE
HIT BEHIND 7401 COLUMBIA AVE - CANNOT DESCRIBE LINE - ADVISED TO CALL 911 - CREW
ON SITE - HAVE CALLED NIPSCO - PREVIOUS TICKET 1206203179 - THANK YOU
Will you be white-lining the dig site area? NO

:

Submitted date: 06/29/2012 Time: 12:26

Members: COMCN IB ID6405 ID6428 NIPSCO SM

NIPSCO 00955 IUPPSa 06/20/2012 16:22:54 1206203179-00A NORM NEW GRID

3294

NORMAL NOTICE REMARK

Ticket : 1206203179 Date: 06/20/2012 Time: 16:20 Oper: CARLOS.GAUL Chan:000
Old Tkt: 1206141336 Date: 06/14/2012 Time: 10:18 Oper: CARLOS.GAUL Rev: 00A

State: IN Cnty: LAKE Twp: NORTH
Cityname: HAMMOND Inside: Y Near: N
Subdivision: COLUMBIA CENTER

Address :

Street : COLUMBIA AVE

Cross 1 : 174TH PL Within 1/4 mile: Y

Location: LOCATE ALL UTILITY EASEMENTS AND RIGHT OF WAYS BETWEEN COLUMBIA AVE AND
LINDEN PLACE STARTING FROM 174TH PLACE GOING SOUTH 500 FT

:

Grids : 4134B8729A 4134A8729A 4134B8730D 4134A8730D

Boundary: n 41.579773 s 41.577667 w -87.500641 e -87.498207

Work type : PLACING CONDUIT FOR ATT CABLE

Done for : ATT

Start date: 06/22/2012 Time: 16:30 Hours notice: 48/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N

Duration : 3 WEEKS Depth: UNKNOWN

Company : BORE-IT Type: CONT

Co addr : 7329 MCCONNELL AVENUE

City : LOWELL State: IN Zip: 46356

Caller : CARLOS GAUL Phone: (219)696-5742

Contact : TRACY GARRETT - CELL Phone:

BestTime:

Mobile : (219)545-2553

Fax : (219)696-5755

Email : CARLOSGAUL@SBCGLOBAL.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time

PLEASE REMARK DUE TO CONSTRUCTION

REFER TO PREVIOUS TICKET NUMBER 1206141336

PLEASE REFER TO JOB 8686341 WITH ANY QUESTIONS

Will you be white-lining the dig site area? NO

:

Submitted date: 06/20/2012 Time: 16:20

Members: COMCN IB ID6405 ID6428 NIPSCO SM



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

October 3, 2012

[Via Electronic Transmission – PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Pipeline Safety Division – Case No. 3294
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Notification of Possible Violations; Pipeline Division Case No. 3294
Date of Event: 6/29/2012
Event Location: 174th Place, Hammond, IN
Excavator: Bore-It
Other Party: N/A

To Whom It May Concern:

This letter responds to the Indiana Utility Regulatory Commission, Division of Pipeline Safety, Notification of Possible Violations for Case No. 3294 (as detailed above) identifying potential violations of Indiana law dated September 13, 2012. NIPSCO has not identified any additional information related to this incident not already provided in its August 13, 2012 response.

If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher C. Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com