STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Ellettsville Municipal Utilities

UPPAC Database Record ID: 3255

Investigator: Mike Orr

Report Date: 1/2/2013

Damage Date: 6/19/2012

Damage Address: 7110 W. Reeves Rd.

City: Elletsville

County: Monroe

The Parties

Excavator: **Ellettsville Municipal Utilities**

Contact:

Address: 221 N. Sale St., Elletsville, In 47429

Telephone: 812-876-2297

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Ellettsville Municipal Utilities

UPPAC Database Record ID: 3255

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 62

Injuries: 0

Fatalities: 0

Repair Cost (if known): $6794.5200000000004

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1206140804

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Water

Synopsis: Damage to a natural gas service occurred during a procedure to install drainage.

Findings: Reported by Vectren Corporation; excavator's response to initial notice was received on 7/20/2012. Excavator had a valid locate; however, the gas operator failed to provide accurate locate markings.

Conclusion: The gas operator provided incorrect markings and was put on notice of the event in a mailing from the IURC on 8/1/2012 resulting in a determination of an OPERATOR VIOLATION.

Violation: IC 8-1-26-18(f): Operator failed to locate or provided incorrect locate markings.

INFORMATION REQUEST
State Form 54909 (2-12)
INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3255

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Town of Ellettsville Utilities

Responsible Party Personal Name: tom cornman

Title (*if any*): Lineman

Address (*number and street*): 221 N Sale St.

City, State and ZIP Code: Ellettsville IN. 47429

Preferred Telephone Number (area code): 812-876-2297

Cellular Telephone Number (area code): 812-327-7503

Email Address: n/a

Facility Information:

Business Name: Ellettsville Utilities

Responsible Party Personal Name: Michael Farmer

Title (*if any*): Manager

Address (*number and street*): 221 N. Sale st.

City, State and ZIP Code: Ellettsville In. 47429

Preferred Telephone Number (area code): 812-876-2297

Cellular Telephone Number (area code): 812-327-8030

Email Address: mfarmer@bynumfanyo.com

Locator Service Information:

Business Name: USCI

Responsible Party Personal Name: do not know

Title (*if any*): ?

Address (*number and street*): ?

City, State and ZIP Code: ?

Preferred Telephone Number (area code): ?

Cellular Telephone Number (area code): ?

Email Address: ?

Cause of Damage Information

Type of Equipment *(select one)*: Backhoe/Trackhoe

Type of Work Performed *(select one)*: Water

Other Information (Witness, Police, Fire, Other):

Personal Contact: Same

Business/Organization Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): Intersection Reeves Rd. and Thomas Rd.

City, State and ZIP Code: Ellettsville In. 47429

Nearest Intersection: Same

Product Type *(select one)*: Natural Gas

Facility Type *(select one)*: Service/Drop

Size (Diameter/etc.): 1 inch ?

Pressure (PSIG/Inches): unknown

Interruption in Service: ☒ Yes ☐ No **Number of Customers Affected:** _____

Evacuation: ☐ Yes ☒ No **If yes, How Many Evacuated?** _____

Repair Cost (if known): $_____

Release of Product: ☒ Yes ☐ No

Ignition and/or Fire: ☐ Yes ☒ No

Excavator Notify 811: ☒ Yes ☐ No

Locate Information

Excavator Request Locate: ☒ Yes ☐ No

Indiana 811 Locate Ticket Number: 1206140804

Locate Marks Visible: ☐ Yes ☒ No

Locate Marks Correct: ☐ Yes ☒ No

Excavator "White Lined": ☐ Yes ☒ No

Maps Used to Mark Facilities: ☐ Yes ☐ No

Was Locate Provided within Two (2) Working Days: ☒ Yes ☐ No

Operator Employees On-site during Excavation: ☐ Yes ☐ No

Incident Impact Information

Number of Outpatient Treated: n/a

Number of Inpatient Treated: n/a

Number of Fatalities: n/a

Fire Department Response: ☒ Yes ☐ No

Police Department Response: ☐ Yes ☒ No

Ambulance Response: ☐ Yes ☒ No

Additional Information / Comments

Vectren's sub-contractor did not mark this main. They did not have a record of it and when Vectren arrived at the scene they did not know about this main as well. We damaged the service drop and pulled it out of the main at the "tap" point. All needed procedures were followed before excavation. This was a water main installation project of approx. 1000 ft. with requests for locates from one intersection to the next. We follow all the protocol for the " Call before you dig" Locate request system. This is the second time I have had to fill out a report for this particular job. It is worth noting that the last "hit" involved a incorrectly installed service drop imbedded in the pavement that prevented our crews from hand excavating the site for the drop. Vectren never investigated what transpired. We lost work time because of the event but ironically they tried to bill us for the event. It would seem that Vectren should look into the events more carefully and apply some personal time in evaluating some of these accidents. It is there corporate policy it seems to stay arms-length away from protecting us and their facilities with hands-on information and locating expertise. Instead they contract out that important function to a low-bid operation that is constantly, it seems, undermanned, ill-equipped with institutional memory, and constant turn-over, to lead the way in protecting their system. Everytime something fails or there is an accident then they want to fault someone else and have them pay. It's automatic. I have worked in this type of business since 1969. When the Corporate Utilities such as Vectren and Duke subbed out their locating responsibility the quality of protection for all of us has suffered. Just so they could make more money. If they paid they subs personnel what they pay their line people, things might improve. The best solution would be to keep their own

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3255

Your Full Name: Michael Farmer

Full Name of Business / Entity (*if applicable*): Bynum Fanyo Utilities

Your Business Title (*if applicable*): Utilities Manager

Address (*number and street*): 528 N Walnut st.

City: Bloomington State: IN ZIP Code: 47404

Your E-mail Address: mfarmer@bynumfanyo.com

Today's Date *(month, day, year)*: 7-20-12

Your Signature: _____ Title (*if any*) Mi

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 3255
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov

STATE OF INDIANA

INITIAL DOCUMENTS - OPERATOR

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

July 13, 2012

Ms. Darlene Kulhanek
Vectren
1 N Main Street
Evansville, IN 47702

Subject: Investigation Request for Information

Date of Event: 6/19/2012

Event Location: 7110 W. Reeves Rd., Elletsville

Facility Owner: Vectren

Excavator: Ellettsville Municipal Utilities

Other Party: N/A

Pipeline Division Case No. 3255

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation, maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.**

DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: 7-20-2012

Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address *(number and street)*: 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number *(area code)*: 812-491-4227

Fax number *(area code)*: 812-491-4504

E-mail address: dkulhanek@vectren.com

Excavator Information, if known

Full name: Ellettsville Municipal Utilities

Business address *(number and street)*: 221 N Sale Street

City, State, and ZIP code: Ellettsville, IN 47429

Telephone number *(area code)*: 812-876-2297

Fax number *(area code)*: 812-876-6850

E-mail address: Unknown

Excavation or Demolition Information

Excavator type: Municipality

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Drainage

Date and Location of Damage

Date of damage (*month, day, year*): 6-19-2012

County: Monroe

City: Ellettsville

Street address (*number and street, city, state, and ZIP code*):
7110 W Reeves Rd., Elletsville, IN

Nearest intersection: Unknown

Right of way where damage occurred: Dedicated Public Utility Easement

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 62

Time to restore service (*in hours*): 9

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate $6,794.52

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? _____

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1206140804

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? No

Type of markings used: Other

If other, please specify: None

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

3/4" steel service pulled from tap. Incomplete.

2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE
$6,794.52

USIC INC
9045 N RIVER ROAD, SUITE 300
INDIANAPOLIS, IN 46240

Type: GAS
Invoice: FDS0016431
BillToID: 32105
Billing Date: 7/17/2012
Date of Loss: 6/19/2012
5924 103.0510

Please return this portion with your remittance.

Mail Payment To: VECTREN ENERGY DELIVERY OF INDIANA - NORTH
Vectren Utilities Holding Group, Inc.
1239 Reliable Parkway
Chicago, IL 60686-0012
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5
Risk Management/Claims Department

NOW DUE
$6,794.52

USIC INC
9045 N RIVER ROAD, SUITE 300
INDIANAPOLIS, IN 46240

Type: GAS
Invoice: FDS0016431
BillToID: 32105
Billing Date: 7/17/2012
Date of Loss: 6/19/2012

Invoice For Costs to Repair and Reconstruct Damaged Property

Address: 7110 W REEVES RD, ELLETTSVILLE
3/4" STEEL SERVICE SEVERED BY HOE. INCOMPLETE

Material:	$168.16
Company Labor:	$5,313.46
Contract Labor:	$0.00
Transportation/Equipment:	$1,091.85
Misc:	$0.00
Gas Loss:	$221.05
Adjustments:	$0.00
Payments:	$0.00
Total:	$6,794.52

5924 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

Vectren Corporation
Form 3112 (Rev.0711) (CIS 10/11)

FDS 001643

Vectren Claim Number: _____

Police Report /MO #: _____

Task No: 103.0510 Capital / O &M (circle one)
Date of Damage 6 / 19 / 12
Cost Center # 5924
Time Occurred 10:48 am / pm
Time Found 11:09 am / pm
Latitude: N39°16'37" Longitude: W086°50'174

FACILITIES DAMAGE REPORT GAS

Vectren Claims Camera:

VE01527

NO Camera

Form 3112

DAMAGE SITE:
Address 3110 W Reeves Rd Lot # _____
County Monroe City Ellettsville State IN Township Richland

FACILITY TYPE:
☐ Distribution ☐ Propane
☒ Service ☐ Storage
☐ Transmission: (include supplemental report)

FACILITIES DAMAGED:
☐ Farm Tap
☐ Heater
☐ Main
☐ Meter (Residential)
☐ Meter (Industrial / Commercial)
☐ Odorizer
☐ Regulator Station
☐ Relief Valve
☐ Riser
☒ Service Line
☐ Valve
☐ Other _____

ORIFICE SIZE(S):

	(1)	(2)	(3)
0.50 inch	☐	☐	☐
5/8 inch	☐	☐	☐
0.75 inch	☒	☐	☐
1.00 inch	☐	☐	☐
1.25 inch	☐	☐	☐
2.00 inch	☐	☐	☐
3.00 inch	☐	☐	☐
4.00 inch	☐	☐	☐
5.00 inch	☐	☐	☐
6.00 inch	☐	☐	☐
10.00 inch	☐	☐	☐
12.00 inch	☐	☐	☐
16.00 inch	☐	☐	☐
20.00 inch	☐	☐	☐
Other _____			

.824

VISUAL OBSERVATION AT DAMAGE SITE: 6/21

Visual Observation: ☐ Above Ground ☒ Below Ground
Locate Applicable ☒ Yes ☐ No ☐ N/S
Facilities Properly Marked ☐ Yes ☒ No ☐ N/S
Marking Methods: ☐ Conventional ☐ Flags ☒ None
☐ Offset ☒ Paint ☐ Stakes ☐ Whiskers
Locate Marking Faded: ☐ Yes ☐ No ☒ N/S
Wrong Address Requested ☐ Yes ☒ No ☒ N/S

Facilities Improperly Located:
☐ Qualified Locator Could Not Have Accurately Located
☐ Inaccurate Maps / Cards
☐ Broken or No Tracer Wire (Plastic)
☐ Insulation Preventing Accurate Locate

Locator Error:
☐ Failure to Follow Policy
☐ Inappropriate Site Markings
☒ Incomplete Locate
☐ No Locates Performed
☐ Qualified Locator Could Have Accurately Located
☐ Wrong Address Located
☐ Marking Off By: Serv. Not Located (Feet / Inches)

Were Facility Marks Visible ☐ Yes ☐ No
Was Area White Lined ☐ Yes ☐ No ☐ Destroyed
Positive Response ☐ Yes ☐ No ☐ Destroyed
Tolerance Zone Violated ☐ Yes ☐ No
Part of Project ☐ Yes ☐ No
Company Representative On-Site ☐ Yes ☐ No

Observation by (ID#): _____

Name of Locator: _____

LOCATING ORGANIZATION:
☐ Contract Locator
☐ Unknown / Other
☐ Utility Owner

JUL 2 2012

TYPE OF MATERIAL:
☐ Cast Iron
☐ Plastic (HDPE)
☐ Plastic (MDPE)
☒ Steel
☐ Other _____

DAMAGE TYPE:
☒ Severed
☐ Not Cut
☐ Severed
Size 3/4 x 3/4

PRESSURE:
☐ 25 PSIG
☒ 40 PSIG
☐ 50 PSIG
☐ 55 PSIG
☐ 60 PSIG
☐ 6 WC (.2163)
☐ 7 WC (252)
☐ Other _____

11.907

PROTECTION IN PLACE:
☐ Building ☐ Fence ☒ None
☐ Post ☐ Rail ☐ Vault ☐ N/A
☐ Other _____

DURATION OF ESCAPING GAS:
Minutes: 180

LEAK REPORT NUMBER: 10511

EFV Activated ☐ Yes ☒ No ☐ N/S

Number of Customers Affected; 9602
Total Hours Service Was Off: 9 hrs

FEED TYPE:
☒ One-Way Feed
☐ Two-Way Feed

SERVICE ORDER NUMBER: _____

DAMAGED BY:
☐ Company Crew
☐ Contractor
☐ County
☐ Developer
☐ Farmer
☒ Municipality
☐ Property Owner/ Tenant
☐ Railroad
☐ State
☐ Unknown
☐ Utility
☐ Vehicle Accident
☐ Other _____

TYPE OF CONSTRUCTION:
☐ Agriculture
☐ Building Construction
☐ Building Demolition
☐ Cable TV
☐ Curbs / Sidewalk
☒ Drainage
☐ Driveway
☐ Electric
☐ Engineering / Surveying
☐ Fencing
☐ Grading
☐ Irrigation
☐ Landscaping
☐ Liquid Pipeline
☐ Milling
☐ Pole
☐ Natural Gas
☐ Public Transit Authority
☐ Railroad Maintenance
☐ Other _____

NOTIFICATIONS AND OTHER DETAILS OF LOCATE:

☐ Locate Ticket: _____

Date: _____ Time: _____ am / pm

TYPE OF REQUEST:
☐ Regular Request ☐ Emergency Request
☐ Locate Company Notified
Contact Name: _____
Time Called: _____ am / pm
Time Locator Arrived at the Site: _____ am / pm

Company Notified of Locate Near Critical Facilities
☐ Yes ☐ No ☒ N/S

Copy of Mark Out Request Provided Within 2 Working Days
☐ Yes ☐ No ☒ N/S

WORKING FOR:
☒ City ☐ County ☐ Developer
☐ State ☐ Property Owner
☐ Utility

ONE –CALL CENTER:
☒ IUPPS
☐ OUPS
☐ Unknown

CONTINUE ON BACK – INCLUDE ANY OBSERVATIONS / DIAGRAMS

Vectren Claim Number: _____

TYPE OF EQUIPMENT:
- ☐ Auger
- ☒ Backhoe / Track hoe
- ☐ Boring
- ☐ Drilling
- ☐ Explosives
- ☐ Farm Equipment
- ☐ Grader / Scraper
- ☐ Hand Tools
- ☐ Milling Equipment
- ☐ Plow
- ☐ Probing Device
- ☐ Trencher
- ☐ Vacuum Equipment
- ☐ Vehicle
- ☐ Other _____

ROOT DAMAGING CAUSE:
- ☐ Abandoned Facility
- ☐ Deteriorated Facility
- ☐ Facility Could Not be Found/ Located
- ☐ Facility Was Not Located / Marked
- ☐ Failure to Maintain Clearance
- ☐ Failure to Maintain Marks
- ☐ Failure to Support Exposed Facility
- ☐ Failure to Use Hand Tools Where Required
- ☐ Improper Backfilling
- ☐ Incorrect Records / Maps
- ☒ Marking or Location Not Sufficient
- ☐ No Notification Made to One-Call
- ☐ One-Call Notification Error
- ☐ Previous Damage
- ☐ Wrong Information Provided
- ☒ Other Service Not Located

Did Excavator Notify You	☐ Yes	☒ No
Excavation Required	☒ Yes	☐ No
Media at Site	☐ Yes	☒ No
Was There Ignition of Gas?	☐ Yes	☒ No
INVOICE:	☒ Yes	☐ No ☐ N/S

CONTRACTOR REPAIRS:
- ☐ Contractor Working for Vectren Made Repairs at Own Expense
  ☐ Yes ☐ No ☐ N/S
- ☐ Contractor Repaired Damage
  ☐ Yes ☐ No ☐ N/S

Name of Contractor: _____
# of Regular Hours; _____
# of Overtime Hours; _____
# of Regular Hours; _____
Crew Type: _____

MATERIALS OR ROAD WORK:
- ☐ Meter was replaced _____ (Stores Code)
- ☐ Regulator Was Replaced _____ (Stores Code)
- ☐ Temporary Asphalt Repair: _____ (sq. ft.)
- ☐ Permanent Asphalt Repair: _____ (sq. ft.)

RIGHT OF WAY:
- ☐ Dedicated Utility Easement
- ☐ Federal Utility Easement
- ☐ Pipeline
- ☐ Power / Transmission Line
- ☐ Private - Business
- ☐ Private - Easement
- ☐ Private - Land Owner
- ☐ Public - County Road
- ☐ Public - Interstate Highway
- ☐ Public - Other
- ☐ Public - State Highway
- ☐ Public – City Street
- ☐ Unknown

DAMAGING PARTY:
Name: City of Ellettsville Utilities
Address: _____
City/ State/ Zip: _____
Phone: (_____) _____

Prepared / Investigated By: _____ Date: _____

PARTY TO INVOICE:
Name: USTC
Address: _____
City/ State/ Zip: _____
Phone: (_____) _____

Reviewed by Field Supervisor: Randa Powers Date: 6/19/12

NORMAL NOTICE JOB EXTENSION

Ticket : 1206140804 Date: 06/14/2012 Time: 09:21 Oper: KMINGUS Chan:000

State: IN Cnty: MONROE Twp: RICHLAND
Cityname: ELLETTSVILLE Inside: Y Near: N
Subdivision:

Address :
Street : S SALE ST
Cross 1 : PINE LN Within 1/4 mile: Y
Location: STARTING AT THE ABOVE INTERSECTION---LOCATE GOING WEST FOR APPROX 600 FEET TO THE INTERSECTION OF SALE ST AND THOMAS LN FOR THE ENTIRE ROAD RIGHT OF WAY
:
Grids : 3913A8637B 3913A8637A

Work type : INSTALL WATER MAIN
Done for : ELLETTSVILLE UTILITIES
Start date: 06/18/2012 Time: 09:30 Hours notice: 96/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 WEEKS Depth: 5 FEET

Company : ELLETTSVILLE UTILITIES Type: MEMB
Co addr : 221 NORTH SALE STREET
City : ELLETTSVILLE State: IN Zip: 47429
Caller : BRIAN MILLER Phone: (812)876-2297
Contact : BRIAN MILLER--CELL Phone:
BestTime:
Mobile : (812)327-7501
Fax : (812)876-8618

Remarks : All tickets are taken and processed on Eastern Daylight Time
REMARK AS NEEDED---PREVIOUS TICKET NUMBER 1205300887
Will you be white-lining the dig site area? YES
:

Submitted date: 06/14/2012 Time: 09:21
Members: ID0002 ID1443 ID3147 ID6084 ID8060 SM

Member Name	Facility Types
COMCAST CENTRAL (BLOOMINGTON)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
ELLETTSVILLE UTILITIES	SEWER & WATER
SMITHVILLE TELEPHONE COMPANY, INC	TELEPHONE
VECTREN - BLOOMINGTON	GAS

View Map | Close Map

NORMAL NOTICE

Ticket : 1205300887 Date: 05/30/2012 Time: 09:30 Oper: SDOERFLEIN Chan:029

State: IN Cnty: MONROE Twp: RICHLAND
Cityname: ELLETTSVILLE Inside: Y Near: N
Subdivision:

Address :
Street : S SALE ST
Cross 1 : PINE LN Within 1/4 mile: Y
Location: STARTING AT THE ABOVE INTERSECTION-LOCATE GOING WEST FOR APPROX 600 FEET-TO THE INTERSECTION OF SALE AND THOMAS-ENTIRE ROAD R/O/W
:
Grids : 3913A8637B 3913A8637A

Work type : INSTALL WATER MAIN
Done for : ELLETTSVILLE UTILITIES
Start date: 06/01/2012 Time: 09:45 Hours notice: 48/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 WEEKS Depth: 5 FEET

Company : ELLETTSVILLE UTILITIES Type: MEMB
Co addr : 221 NORTH SALE STREET
City : ELLETTSVILLE State: IN Zip: 47429
Caller : BRIAN MILLER Phone: (812)876-2297
Contact : BRIAN MILLER--CELL * Phone:
BestTime:
Mobile : (812)327-7501
Fax : (812)876-8618

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? YES
:

Submitted date: 05/30/2012 Time: 09:30
Members: ID0002 ID1443 ID3147 ID6084 ID8060 SM

Member Name	Facility Types
COMCAST CENTRAL (BLOOMINGTON)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
ELLETTSVILLE UTILITIES	SEWER & WATER
SMITHVILLE TELEPHONE COMPANY, INC	TELEPHONE
VECTREN - BLOOMINGTON	GAS

View Map | Close Map

DAMAGE DAMAGE

Ticket : 1206111578 Date: 06/11/2012 Time: 11:10 Oper: DBROOKING Chan:008

State: IN Cnty: MONROE Twp: RICHLAND
Cityname: ELLETTSVILLE Inside: Y Near: N
Subdivision:

Address :
Street : S SALE ST
Cross 1 : W RITTER ST Within 1/4 mile: Y
Location: STARTING AT THE ABOVE INTERSECTION-LOCATE GOING WEST FOR 400 FEET TO THE INTERSECTION OF SALE AND PINE LANE-ENTIRE ROAD R/O/W
:
Grids : 3913A8637B

Work type : INSTALL WATER MAIN
Done for : ELLETTSVILLE UTILITIES
Start date: 06/11/2012 Time: 11:11 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 2 WEEKS Depth: 5 FEET

Company : ELLETTSVILLE UTILITIES Type: MEMB
Co addr : 221 NORTH SALE STREET
City : ELLETTSVILLE State: IN Zip: 47429
Caller : LORI FARMER Phone: (812)876-2297
Contact : BRIAN MILLER--CELL Phone:
BestTime:
Mobile : (812)327-7501
Fax : (812)876-6850

Remarks : All tickets are taken and processed on Eastern Daylight Time
THEY HAVE CUT A VECTREN GAS LINE--SHE DOES NOT KNOW IF THE LINE IS BLOWING AND SHE DOES NOT KNOW THE SIZE OR COLOR OR MATERIAL OF THE LINE--CREW IS ON SITE--PREVIOUS TICKET 1205300882--THANK YOU
Will you be white-lining the dig site area? YES
:

Submitted date: 06/11/2012 Time: 11:10
Members: ID0002 ID1443 ID3147 ID6084 ID8060 SM

Member Name	Facility Types
COMCAST CENTRAL (BLOOMINGTON)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
ELLETTSVILLE UTILITIES	SEWER & WATER
SMITHVILLE TELEPHONE COMPANY, INC	TELEPHONE
VECTREN - BLOOMINGTON	GAS

View Map | Close Map

NORMAL NOTICE

Ticket : 1205300882 Date: 05/30/2012 Time: 09:28 Oper: SDOERFLEIN Chan:029

State: IN Cnty: MONROE Twp: RICHLAND
Cityname: ELLETTSVILLE Inside: Y Near: N
Subdivision:

Address :
Street : S SALE ST
Cross 1 : W RITTER ST Within 1/4 mile: Y
Location: STARTING AT THE ABOVE INTERSECTION-LOCATE GOING WEST FOR 400 FEET-TO THE INTERSECTION OF SALE AND PINE LANE-ENTIRE ROAD R/O/W
:
Grids : 3913A8637B

Work type : INSTALL WATER MAIN
Done for : ELLETTSVILLE UTILITIES
Start date: 06/01/2012 Time: 09:45 Hours notice: 48/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 WEEKS Depth: 5 FEET

Company : ELLETTSVILLE UTILITIES Type: MEMB
Co addr : 221 NORTH SALE STREET
City : ELLETTSVILLE State: IN Zip: 47429
Caller : BRIAN MILLER Phone: (812)876-2297
Contact : BRIAN MILLER--CELL * Phone:
BestTime:
Mobile : (812)327-7501
Fax : (812)876-8618

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? YES
:

Submitted date: 05/30/2012 Time: 09:28
Members: ID0002 ID1443 ID3147 ID6084 ID8060 SM

Member Name	Facility Types
COMCAST CENTRAL (BLOOMINGTON)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
ELLETTSVILLE UTILITIES	SEWER & WATER
SMITHVILLE TELEPHONE COMPANY, INC	TELEPHONE
VECTREN - BLOOMINGTON	GAS

View Map | Close Map

Service Order Status

Monday, July 2, 2012

Enter Service Order Number:
5283172 Go

Clear Form | Refresh Data

Banner Instance: ○ CS03PROD ○ CS01PROD ◉ CS02PROD
Order Number: N5283172
Order Type: LEAK
Order Status: Completed

Customer: 620357821 - WALL STEPHANIE
Prem: 5464740 - 7110 W REEVES RD

Technician: 5065 - Burton, Matt

Order Dates and Times

Need Date:	6/19/2012 11:09:00 AM
Time Created:	6/19/2012 10:52:46 AM
Time Dispatched:	6/19/2012 10:52:46 AM
Time In Route:	6/19/2012 11:42:56 AM
Time On-Site:	6/19/2012 11:42:57 AM
Tech Complete:	6/19/2012 1:25:29 PM
Time Closed:	6/19/2012 1:25:29 PM

Events Performed/Completion Code
LKOT - CMP

Meter Information

	Current Read	Status
Old Meter:	6228	Active
New Meter:		

Completion Notes
city of utilitys hit 3/4 stl serv dist on site making repairs ck surrounding hou ses sewer houses ok , opened manhole lids to vent sewer

Request Notes
06/19/12 HIT SERVICE BLOWING PER THOMAS CORNMAN W / ELLETTSVILLE UTILITIES...XST SALE...TX 812-327-7 503...APPROX 100 FT FROM NEAREST BLDG...NOT LOCATED...CREW ON SITE....ADVISED PRECAUTIONS..

MDSI Event Dates and Times

Event	Date/Time	User
AsnAssignmentManualAck_evt	6/19/2012 10:54:01 AM	Burton, Matt
AsnAssignmentEnRoute_evt	6/19/2012 10:54:09 AM	Burton, Matt
AsnAssignmentOnSite_evt	6/19/2012 11:10:21 AM	Burton, Matt
OrdOrderSuspend_evt	6/19/2012 11:40:52 AM	Burton, Matt
AsnAssignmentEnRoute_evt	6/19/2012 11:42:56 AM	Burton, Matt
AsnAssignmentOnSite_evt	6/19/2012 11:42:57 AM	Burton, Matt
OrdOrderComplete_evt	6/19/2012 1:25:29 PM	Burton, Matt

NOTE:The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.