



Pipeline Safety Division Investigation Report

Investigation regarding: **Teloptic Cable**

UPPAC Database Record ID: 3210

Investigator: Mike Orr

Report Date: 1/12/2013

Damage Date: 6/20/2012

Damage Address: 4770 E 1068 N

City: De Motte

County: Newton

The Parties

Excavator: **Teloptic Cable**

Contact: Jennifer Korczak

Address: Po Box 368, Mchenry, IL 60051

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Teloptic Cable

UPPAC Database Record ID: 3210

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1206153456

Type of Equipment: Boring

Type of work performed: Cable TV

Synopsis: A natural gas service was damaged during excavation for cable TV.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 8/3/2012. The excavator had a valid locate request however, the locating contractor failed to accurately locate the natural gas service.

Conclusion: There was a failure to accurately locate the natural gas service.

Violation: IC 8-1-26-18(f): Operator failed to locate or provided incorrect locate markings.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

August 13, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3210
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3210

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 6/20/2012

Event Location: 4770 E 1068 N, De Motte

Facility Owner: Northern Indiana Public Service Company

Excavator: Teloptic Cable

Other Party: N/A

Pipeline Division Case No. 3210

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3210	
Date of Event	6/20/2012
Event Location	4770 E 1068 N, De Motte
Facility Owner	Northern Indiana Public Service Company
Excavator	Teloptic Cable
Date of IURC Information Request	7/13/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Teloptic
RESPONSIBLE PARTY PERSONAL NAME	Jon Greer
TITLE (IF ANY)	Foreman
ADDRESS	755 Ridgeview Drive
CITY/ STATE/ZIP	McHenry, IL 60050
PREFERRED TELEPHONE	815 363-2490 Jen
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	4770 E. 1068 N.
CITY/STATE/ZIP	Demotte, IN 46310
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8 plastic
PRESSURE (PSIG/INCHES)	40
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	X
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	X
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes 1206203444
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes

INDIANA 811 LOCATE TICKET NUMBER	1206153456
LOCATE MARKS VISIBLE (YES/NO)	Yes
LOCATE MARKS CORRECT (YES/NO)	No
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	Yes
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	Yes Newton County FD
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Locate contractor failed to accurately locate facility	

Fact Based Investigation Report

01820120620018

Northern IN

6/20/2012 6:09:00 PM

6/20/2012 6:15:09 PM

JOHN GREER

4770 E 1068 N

DE MOTTE

ST: IN ZIP:

NOTIFICATION ID:

DISTRICT:

DAMAGE DATE:

NOTIFICATION DATE:

NOTIFIED BY:

DAMAGE ADDRESS:

CITY:

NIPSCO

DAMAGED CUSTOMER:

06/20/2012

INVESTIGATION DATE:

18:55:00

FROM:

20:00:00

TO:

Teleoptic Cable

EXCAVATOR INVOLVED:

CATV-install

TYPE OF EXCAVATION:

1206153456

ORIG. LOCATE REQ.:

START DATE/TIME:

TYPE OF TICKET:

LOCATE REQ. INFO N/A:

1206203444

DIG UP/DAMAGE REQ.:

6/20/2012 6:10:00 PM

START DATE/TIME:

TimBednarz

PICTURES TAKEN BY:

6/20/2012 7:45:00 PM

DATE/TIME:

Digital

PHOTOGRAPHY TYPE:

FRAME #:

116288

INVESTIGATOR EMP#:

TimBednarz

INVESTIGATOR NAME:

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?

Possibly

Fact Based Investigation Customer Information

01820120620018

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Puent Robert - 125915

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Other

Other: mismarked

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,
Investigator Verified Existing Marks By Hooking Up

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

From gas meter you get 2 different signals going in opposite directions. The area marking gas line to actual line is 40' off. Locator had the gas main marked, but it was on the other side of the road. The tracer wire is broken between the meter and wher ethe damage is.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

NIPSCO Repair

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

John-Greer-and-helper

LIST ANY OTHER INDIVIDUALS ON SITE:

None

Yes
Yes
No
cracked
1-Foot-splice
No
No

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?
WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?
WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?
EXTENT OF FACILITY DAMAGE
REPLACEMENT FOOTAGE
WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?
WHAT CONTRACTOR EQUIPMENT WAS USED?
IS THE FACILITY SHOWN ON THE UTILITY RECORDS?
IF YES, PLEASE LIST RECORD #(S)

NIPSCO 01048 IUPPSa 06/20/2012 18:11:14 1206203444-00A EMER DAMG STRT

#3210

DAMAGE SEE REMARKS

Ticket : 1206203444 Date: 06/20/2012 Time: 18:09 Oper: SPOPE Chan:044

State: IN Cnty: NEWTON Twp: LINCOLN
Cityname: DE MOTTE Inside: N Near: Y
Subdivision:

Address : 4770
Street : E 1068 N
Cross 1 : N 500 E Within 1/4 mile: Y
Location: LOCATE THE ENTIRE LOT TO INCLUDE THE DRIVEWAY AND BOTH SIDES OF THE
DRIVEWAY FOR THE WIDTH OF THE LOT
***Boring Where = DRIVEWAY
:
Grids : 4109C8717A 4109C8718D 4109C8718C
Boundary: n 41.156788 s 41.155060 w -87.305695 e -87.296524

Work type : CATV BURY
Done for : MEDIACOM
Start date: 06/20/2012 Time: 18:09 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
Duration : 10 DAYS Depth: 3 FEET

Company : TELOPTIC CABLE Type: CONT
Co addr : PO BOX 368
City : MCHENRY State: IL Zip: 60051
Caller : JOHN GREER Phone: (815)363-7598
Contact : JOHN GREER--CELL Phone:
BestTime:
Mobile : (815)790-3171
Fax : (815)479-9233

Remarks : All tickets are taken and processed on Eastern Daylight Time
UNKNOWN GAS LINE HAS BEEN CUT--LINE IS BLOWING--ADVISED TO CALL 911--LINE WAS
CUT IN FRONT OF PROPERTY APPROX 20FT OFF ROAD ALONG DRIVEWAY--1/2 INCH YELLOW
LINE--CREW ON SITE--PREV TICKET 1206153456--THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 06/20/2012 Time: 18:09
Members: ID2009 ID2189 ID4601 NIPSCO SM

NIPSCO 00859 IUPPSa 06/15/2012 17:20:33 1206153456-00A NORM NEW STRT

NORMAL NOTICE JOB EXTENSION

#3210

Ticket : 1206153456 Date: 06/15/2012 Time: 17:14 Oper: AHINES Chan:085

State: IN Cnty: NEWTON Twp: LINCOLN
Cityname: DE MOTTE Inside: Y Near: N
Subdivision:

Address : 4770
Street : E 1068 N
Cross 1 : N 500 E Within 1/4 mile: Y
Location: LOCATE THE ENTIRE LOT TO INCLUDE THE DRIVEWAY AND BOTH SIDES OF THE
DRIVEWAY FOR THE WIDTH OF THE LOT
***Boring Where = DRIVEWAY

:
Grids : 4109C8717A 4109C8718D 4109C8718C
Boundary: n 41.156788 s 41.155060 w -87.305695 e -87.296524

Work type : CATV BURY
Done for : MEDIACOM
Start date: 06/19/2012 Time: 17:30 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 10 DAYS Depth: 3 FEET

Company : TELOPTIC CABLE Type: CONT
Co addr : PO BOX 368
City : MCHENRY State: IL Zip: 60051
Caller : RUTH MUSSETT Phone: (815)363-7598
Contact : STEPHENIE WALDORF Phone:
BestTime:
Mobile : (815)363-7598
Fax : (815)479-9233

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER EME MANLIGUES - REMARK AS NEEDED - PREVIOUS TICKET 1206053335
Will you be white-lining the dig site area? NO
:

Submitted date: 06/15/2012 Time: 17:14
Members: ID2009 ID2189 ID4601 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES * FAXED JUN 27 2012

REPORTING OPERATING AREA Crown Point ASD MAXIMO WO# C039511620606200523
OPERATING AREA CONTACT JOB ORDER # 572957
TRACKING NUMBER 01820120620021 LOCATE REF # 1206153456
Locate Performed By: UCIS

DATE AND TIME OF ACCIDENT 6:40:12 17:23 20 M DATE OF REPORT 6:20:12
PLACE OF DAMAGE (INCLUDE CITY) 4770 E. 1068 N. DEHORTE 46310

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE MAIN () SIZE 5/8" MATERIAL: PLASTIC () STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 18" PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES (X) NO () IGNITION OF GAS: YES () NO (X) EVACUATION REQUIRED: YES () # NO (X)

INTERRUPTION OF SERVICE: YES (X) NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 17:43 TIME SHUT OFF 18:15 TIME RESTORED 19:26

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: N/A (ESCAPE OF GAS STOPPED BY FLOW VALVE)

LOCATE MARKS ON SITE: YES (X) DISTANCE BETWEEN FACILITY AND LOCATE MARKS N/A NO ()
HOW LOCATED: PAINT (X) FLAGS () BOTH () WHITE LINED () *

PARTY THAT CAUSED DAMAGES (NAME) Tel-Optic "Sen" 815-363-2490

ADDRESS OF PARTY (INCLUDE CITY) 755 Ridgeview DR. McHenry IL.

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Jon Greer "Foreman" - Greer Cable Construction

WITNESS NAME AND ADDRESS N/A

WITNESS REMARKS N/A

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #

FIRE (X) AGENCY Newton CO REPORT # N-A

OTHER () Any Injuries? () YES # (X) NO

PHOTOS TAKEN: YES (X) NO () TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO (X)

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- () AGRICULTURE/FARMING (X) CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- () AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE (X) BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACUUM EQUIPMENT () GRADER () OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- () AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB (X) OTHER Pao locates

SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

SIN #110601 Rev. 6-12



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

November 21, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3210
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Notification of Possible Violations; Pipeline Division Case No. 3210
Date of Event: 6/20/12
Event Location: 4770 E 1068 N, De Motte, IN
Excavator: Teloptic Cable
Other Party: N/A

To Whom It May Concern:

This letter responds to the Indiana Utility Regulatory Commission, Division of Pipeline Safety, Notification of Possible Violations for Case No. 3210 (as detailed above) identifying potential violations of Indiana law dated October 22, 2012. NIPSCO has not identified any additional information related to this incident not already provided in its August 13, 2012 response.

If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: August 3, 2012

Who is submitting this information?

Name of person providing this information: Jennifer Korczak

Business address (*number and street*): Tel-Optic Cable Contracting Services, Inc.

City, State, and ZIP code: McHenry, IL 60050

Telephone number (*area code*): 815-363-7598 Ext. 505

Fax number (*area code*): 815-363-7637

E-mail address: Jkorczak@tel-optic.com

Excavator Information, if known

Full name: Tel-Optic Cable Contracting Services, Inc.

Business address (*number and street*): 755 Ridgeview Dr

City, State, and ZIP code: McHenry, IL 60050

Telephone number (*area code*): 815-363-7598

Fax number (*area code*): 815-363-7637

E-mail address: Support@tel-optic.com

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Boring

Type of work performed: Cable TV

Date and Location of Damage

Date of damage (*month, day, year*): 6/20/2012

County: Newton County

City: De Motte

Street address (*number and street, city, state, and ZIP code*):
4770 E 1068 N

Nearest intersection: N 450 E

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? _____

Was there a customer service interruption? No

If yes, how many affected? _____

Time to restore service (*in hours*): _____

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ _____

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 18

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1206153456

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC _____

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Yes

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --Facility was not located or marked

Additional Comments

I am attaching videos to this incident. Our crew began the bore for the CATV service line. You will see in the video that the gas locates were extremely off. For the questions listed above that I could not type in for some reason here are the answers that I was trying to enter.

Was there a customer service interruption? No service was interrupted at the address we were working at. The gas company could not find what or if any address that was effected.

If yes, how many affected? Unsure

Time to restore service (in hours): Unsure of the time frame it took for the gas company to fix the line.

Property damage, Estimate \$ Unsure of any money costs of property damage. No damage to any buildings, driveways, or roads.