

SILVER CREEK WATER CORPORATION
P.O. BOX 102
SELLERSBURG, IN 47172
(812) 246-2889

RECEIVED

APR 30 2009

INDIANA UTILITY
REGULATORY COMMISSION

April 6, 2009

Brenda Howe
Secretary of the Commission
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500
Indianapolis, Indiana 46204

RE: Request for Supplier Cost Tracker

Dear Brenda:

Silver Creek Water Corporation hereby requests a change in its tracking charge to be processed through the Commission's 30 day filing procedure in accordance with 170 IAC1-6-3. Enclosed are the schedules prescribed by the Commission in support of the requested change in schedule of rates and charges and are based solely upon the proposed change in cost of water purchased from Indiana American Water, Inc, as submitted March 25, 2009 under Cause No. 42351-DSIC-5. Supporting documents for Silver Creek Water Corporation include the accompanying exhibits 1 through 5, the Corporation's current Schedule of Rates and Charges, and Indiana-American Water Company, Inc.'s existing DSIC percentage and propose increase in DSIC percentage (Appendix A, B & C respectively). Indiana American Water Company, Inc.'s, invoices and Silver Creek Water Corporation's gallons sold to customers are presented in Appendix D.

Please notify us or our rate consultants, Kevin Mullikin or Sharon Martin, of Sherman, Barber, & Mullikin, CPAs, at (812) 265-5312, if you have any questions or wish to discuss this filing. Thank you for your attention and assistance.

We have provided a complete copy of the schedules and supporting documents to the office of the Utility Consumer Counselor.

Yours truly

SILVER CREEK WATER CORPORATION



Heidi Ham
Office Manager

Enclosures

VERIFIED STATEMENT IN SUPPORT OF CHANGE IN SCHEDULE OF RATES

TO THE INDIANA UTILITY REGULATORY COMMISSION:

1. SILVER CREEK WATER CORPORATION, under and pursuant to the Indiana Utility Regulatory Commission Act, as amended, hereby files with the Indiana Utility Regulatory Commission, an increase in its schedule of rates for water sold in the amount of \$0.05 per 1,000 gallons.
2. The accompanying changes in the schedule of rates are based solely upon the change in the cost of water purchased by this utility computed in accordance with 170 IAC 6-5-1.
3. All of the matters and facts stated herein and in the attached exhibits are true and correct. Unless disapproved or temporarily postponed, the rate changes shall take effect for the next practical consumption period following final approval by the Commission.

SILVER CREEK WATER CORPORATION

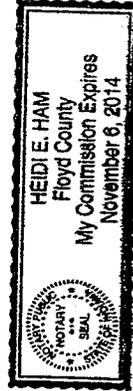
By: Fred Kelley
Executive Officer

STATE OF INDIANA)
) SS:
COUNTY OF CLARK)

Personally appeared before me, a Notary Public in and for said County and State, this 24 day of April, 2009,
FRED KELLEY, who after having been duly sworn according to law, stated that he is an officer of the
SILVER CREEK WATER CORP.; that he has read the matters and facts stated above, and in all exhibits attached hereto,
and that the same are true; that he is duly authorized to execute this instrument for and on behalf of the applicant herein.

Heidi E. Ham
Notary Public

My Commission Expires: 11-06-14



Schedule of Water Purchased and Sales

(1)		(2)	(3)
Month	Year	Gallons Purchased From Supplier	Gallons Sold To Customer
April	2008	37,725,000	31,754,600
May	2008	37,359,000	35,746,100
June	2008	45,943,500	38,514,400
July	2008	49,743,000	53,121,700
August	2008	64,489,500	56,478,800
September	2008	61,300,500	60,946,200
October	2008	61,089,750	54,347,800
November	2008	51,039,000	39,122,800
December	2008	40,869,000	35,432,200
January	2009	35,667,750	34,155,300
February	2009	45,003,750	36,836,100
March	2009	38,409,000	33,843,200
Totals		<u>568,638,750</u>	<u>510,299,200</u>

EXHIBIT 3

COMPUTATION OF CHANGE IN COST OF WHOLESALE WATER PURCHASED
DUE TO CHANGE IN RATE

Company Name: SILVER CREEK WATER CORPORATION Phone Number (812) 246-2889
 Address: P.O. BOX 102, SELLERSBURG, INDIANA 47172
 Name of Wholesale Water Supplier(s): INDIANA-AMERICAN WATER COMPANY, INC.
 Effective Date of Rate/Supplier Change: PENDING Authority - IURC Cause No: 42351 DSIC - 5
 Based Upon Water Purchased for Twelve Months Ended: FEBRUARY 28, 2009

(1) Rate Component	(2) Supplier's Rates		(3) Changed Rate	(4) Purchased Water Gallons	(5) At Rates Effective Immediately Prior to Change	(6) At Changed Rate
	Immediately Prior To Change	Annual Cost of Wholesale Water Purchased				
Service Charge:						
Meter Size (1-4")	\$ 282.18/mo.		No change	N/A	\$ 3,386.16	\$ 3,386.16
Meter Size (2-6")	\$ 564.38/mo.		No change	N/A	\$ 13,545.12	\$ 13,545.12
Meter Size (1-10")	\$1,467.38/mo.		No change	N/A	\$ 17,608.56	\$ 17,608.56
Gallorage Charge:						
First						
Next						
Next						
Next						
Next						
Over						
All Usage	\$1.5197			568,638,750	\$864,160.31	\$ 864,160.31
Total Service Charge & Water Charge		2.49%	4.99%		\$898,700.15	\$ 898,700.15
DSIC Charge					22,377.64	44,845.14
Total Cost of Water Purchased					\$921,077.79	\$ 943,545.29

EXHIBIT 4

COMPUTATION OF WATER TRACKING FACTOR
(Per 1,000 Gallons)

1. Cost of Purchases from Exhibit 3, Column 6	New Costs	\$ 943,545.29
2. Cost of Purchases from Exhibit 3, Column 5	Prior Costs	<u>921,077.79</u>
3. Increased Purchased Water Cost: (1) - (2)		22,467.50
4. Increase in Gross Receipts Taxes and Other Similar Revenue Based Tax Charges		<u>.00</u>
5. Increased Revenue Requirements: (3) + (4)		22,467.50
6. Total Metered <u>Water Sales</u> : (in Gallons) From Exhibit 2, Column (3)		<u>510,299.200</u>
7. Tracking Factor: (5) ÷ (6)		<u>\$ 0.05</u>

LEGAL NOTICE OF FILING FOR A CHANGE IN WATER RATES
BY

SILVER CREEK WATER CORPORATION

Notice is hereby given that SILVER CREEK WATER CORPORATION, under and pursuant to the Indiana Utility Regulatory Commission Act, as amended, has filed with the Indiana Utility Regulatory Commission an increase in the schedule of rates and charges for water sold by its water utility in the amount of a \$0.05 per 1,000 gallons wholesale water cost tracker.

The changes in the schedule of rates and charges submitted to the Commission are based solely upon the change in the cost of water purchased by this utility from Indiana-American Water Company, Inc. The rate changes shall apply for the next practical consumption period following final approval by the Commission.

SILVER CREEK WATER CORPORATION

By: 
Executive Officer

APPENDIX A

SILVER CREEK WATER CORPORATION
P.O. BOX 102
SELLERSBURG, INDIANA 47172

APPROVED
PER CONFERENCE MINUTES

FEB 07 2007

SCHEDULE OF RATES AND CHARGES
APPROVED JUNE 5, 1985 (CAUSE NO. 37734)

Indiana Utility Regulatory Commission

(a) General Service Metered Rate

For use of and service rendered by the corporation based upon the use of water supplied by said corporation:

<u>Consumption per Month</u>	<u>Rate Per 1,000 Gallons*</u>
First 10,000 gallons	(\$3.17)
Next 30,000 gallons	(\$2.42)
Next 60,000 gallons	(\$1.74)
Over 100,000 gallons	(\$1.33)

(b) Monthly Minimum Charge

Each member shall pay a minimum charge in accordance with the following applicable size of meter installed, for which the member will be entitled to the quantity of water set out in the above metered block rates.

<u>Meter Size</u>	<u>Gallons Allowed</u>	<u>Monthly Minimum Charge*</u>
5/8" or 3/4" meter	2,500	\$ 7.92
1" meter	9,900	\$ 31.63
1-1/2" meter	24,960	\$ 67.83
2" meter	39,390	\$ 104.04
3" meter	99,790	\$ 208.00
4" meter	198,910	\$ 339.59
6" meter	298,730	\$ 472.03

*Subject to the wholesale water tracking factor listed in "Appendix A"

(c) Fire Protection Service

Service under these rates shall generally consist of stand-by service for emergencies and all water taken through such connections shall be restricted to fire emergencies unless other temporary use shall have been specifically authorized by the corporation.

	<u>Rate Per Annum</u>
Municipal hydrants, each	\$163.38
Private hydrants, each	\$163.38

SILVER CREEK WATER CORPORATION

APPROVED
PER CONFERENCE MINUTES

SCHEDULE OF RATES AND CHARGES
APPROVED JUNE 5, 1985 (CAUSE NO. 37734)

FEB 07 2007

(c) Fire Protection Service (Cont'd.)

Indiana Utility Regulatory Commission

Private fire hydrants shall be defined as all fire hydrants in which a municipality is not paying the annual municipal fire hydrant fee.

Each member who lives within a one thousand foot (1,000) of a four inch (4") or a six inch (6") fire hydrant shall pay the following per month:

\$1.55

<u>Automatic Sprinklers</u>	<u>Rate Per Annum</u>
1" connection	\$ 4.53
1-1/4" connection	\$ 7.07
1-1/2" connection	\$ 10.23
2" connection	\$ 18.17
3" connection	\$ 40.86
4" connection	\$ 72.60
6" connection	\$ 163.37

(d) Temporary Users

Water furnished to temporary users such as contractors shall be charged on the basis of the metered gallon rates hereinbefore set forth and the number of gallons shall be estimated and/or established by the water corporation with rented hydrant meter.

(e) Connection Charge

1) Each applicant for a 5/8 x 3/4 inch meter shall pay a charge to cover the costs of: excavating and tapping the main; furnishing and installing service pipe from the main to the meter location; furnishing and installing corporation stops; and furnishing and installing meter pit (if outside), sceter and Radio Read meter. The charge for a 5/8 x 3/4 inch meter tap shall be \$1,021.00.

2) Each applicant for a tap larger than a 5/8 x 3/4 inch meter shall pay the actual cost of labor, materials, power machinery, transportation and overhead incurred for installing the tap, but shall not be less than the charge of a 5/8 x 3/4 inch meter tap.

3) Added to the fees charged in Item 1 or 2 above shall be the actual cost of all state and county permits.

SILVER CREEK WATER CORPORATION

APPROVED
PER CONFERENCE MINUTES

SCHEDULE OF RATES AND CHARGES
APPROVED JUNE 5, 1985 (CAUSE NO. 37734)

FEB 07 2007

Indiana Utility Regulatory Commission

(f) Membership Fee

A membership fee of \$100.00 shall be paid in addition to the connection charge, upon application for the membership in this corporation. The membership is refundable and shall be transferable only upon the books of the corporation's secretary.

(g) Reconnection Charge \$45.00

When the service is turned off for nonpayment of bill, or for any reason beyond the control of the corporation a reestablishment of service is required by any member, this charge will be made by the corporation for discontinuance and, if requested by the member, reestablishment of service. This charge is for services during the period of 8:00 a.m. to 4:30 p.m. weekdays. This charge, together with any arrears due, must be received before 4:30 p.m. to restore service the same business day.

(h) Reconnection Surcharge \$10.00

This charge will be made in addition to the \$45.00 reconnection charge for reestablishment of service on Saturday, Sunday, holidays and before 8:00 a.m. or after 4:30 p.m. on weekdays.

(i) Reinstallation/ Lock Surcharge \$44.00

When a meter has been removed or locked following service disconnection due to unauthorized use of the service and/or meter by a member, there shall be assessed a surcharge for the removal or locking and reinstallation of the meter. This charge as well as any costs for materials needed for repairs shall be in addition to the applicable reconnection charge and/or reconnection surcharge.

(j) General Service Charge \$44.00

This charge will be made for any trip to the members premises at their request for conditions on the members responsibility side of the meter during the period of 8:00 a.m. to 4:30 p.m. weekdays.

(k) General Service Surcharge \$10.00

This charge will be made in addition to the \$45.00 general service charge for such service on Saturday, Sunday, holidays, and before 8:00 a.m. or after 4:30 p.m. on weekdays.

SILVER CREEK WATER CORPORATION

APPROVED
PER CONFERENCE MINUTES

SCHEDULE OF RATES AND CHARGES
APPROVED JUNE 5, 1985 (CAUSE NO. 37734)

FEB 07 2007

(l) Collection and Deferred Payment Charges

Indiana Utility Regulatory Commission

All bills for water services not paid within seventeen (17) days from the due date thereof, as stated in such bills, shall be subject to the collection or deferred payment charge of ten percent (10%) on the first \$3.00 and three percent (3%) on the excess over \$3.00.

(m) Returned Check/ Drafting Charge

\$18.00

This charge will be made for each instance that a check or bank drafting issued in payment is returned to the corporation by the depository bank, such check or drafting not having been honored by the bank for any reason.

(n) Postage Charge-Delinquent Accounts

At any time a delinquent billing for water services is required to be mailed, an additional charge of twenty-five cents (\$.25) shall be made for postage.

(o) Rates Applicable to All Users

The rates herein set out shall apply to all users and/or members, regardless of prior and existing contracts calling for different rates whether lower or higher.

SILVER CREEK WATER CORPORATION

SCHEDULE OF RATES AND CHARGES

APPENDIX A

Water Tracking Adjustment - The water tracking factor set forth in this schedule is applicable where clearly denoted on other rate schedules and shall be occasioned solely by changes in the wholesale cost of water, in accordance with 170 IAC 6-5-1.

Water Tracking Rate

\$1.17 per 1,000 Gallons

(1) Inclusive of the following tracking factor:

- \$ 0.04 per 1,000 gallons approved December 7, 1994.
- \$ 0.11 per 1,000 gallons approved July 31, 1996.
- \$ 0.17 per 1,000 gallons approved February 11, 1998.
- \$ 0.42 per 1,000 gallons approved October 6, 1999.
- \$ 0.13 per 1,000 gallons approved February 25, 2004.
- \$ 0.08 per 1,000 gallons approved March 2, 2005.
- \$ 0.12 per 1,000 gallons approved October 24, 2007.
- \$ 0.05 per 1,000 gallons approved May 28, 2008.
- \$ 0.05 per 1,000 gallons approved _____.

APPROVED FOR USE ON AND AFTER _____.

SILVER CREEK WATER CORPORATION

SCHEDULE OF RATES AND CHARGES
APPROVED _____, 2009 (Cause No.)

Water Tracking Adjustment – The water tracking factor set forth in this schedule is applicable where clearly denoted on other rate schedules and shall be occasioned solely by changes in the wholesale cost of water, in accordance with 170 IAC 6-5-1.

Water Tracking Rate	\$0.05 per 1,000 Gallons
Previous Water Tracking Rate	<u>1.12</u> per 1,000 Gallons
Total Water Tracking Rate	<u>\$1.17</u> per 1,000 Gallons

Inclusive of the following tracking factors:

\$ 1.17 per 1,000 gallons approved _____.

APPENDIX B

Appendix A

Distribution System Improvement Charge (DSIC)

The Distribution System Improvement Charge (DSIC) Percentage set forth on this schedule is applicable where clearly denoted on other rate schedules, and this percentage shall be added to the volumetric rates and metered service charges billed. Changes to the DSIC shall be occasioned by filings in accordance with Indiana Code Chapter 8-1-31.

	<u>Water Groups</u>	<u>Wabash</u>
DSIC Percentage Rate	(*) 2.49%	2.88%
	(**) 4.99%	

Water Groups include the following service areas:

Kokomo	Johnson County
Flowing Wells	Muncie
Noblesville	Newburgh
Seymour	Richmond
Somerset	Shelbyville
Summitville	Southern Indiana
Crawfordsville	Wabash Valley

ISSUED PURSUANT TO

42351 DSIC 04

DATE: APR 02 2008
INDIANA UTILITY REGULATORY COMMISSION

SILVER CREEK
WATER CORPORATION

- JOHNSON Co. DSIC Rate 2.49%

* SILVER CREEK
WATER CORPORATION

- JOHNSON Co. DSIC Rate PENDING
CAUSE No. 42351-DSIC-5 RECEIVED

APR 02 2008

INDIANA UTILITY
REGULATORY COMMISSION

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: David K. Baker, President
555 E. County Line Road
Greenwood, Indiana 46143

INDIANA-AMERICAN WATER COMPANY, INC.

I.U.R.C. No. W-17-N
CANCELLING ALL PREVIOUSLY
APPROVED TARIFFS
FIRST REVISED APPENDIX A

Appendix A

Distribution System Improvement Charge (DSIC)

The Distribution System Improvement Charge (DSIC) Percentage set forth on this schedule is applicable where clearly denoted on other rate schedules, and this percentage shall be added to the volumetric rates and metered service charges billed. Changes to the DSIC shall be occasioned by filings in accordance with Indiana Code Chapter 8-1-31.

Northwest
Indiana
Operations

DSIC Percentage Rate 3.23%

ISSUED PURSUANT TO

4 2 3 5 1 DSIC 0 4

DATE: APR 02 2008
INDIANA UTILITY REGULATORY COMMISSION

RECEIVED

APR 02 2008

INDIANA UTILITY
REGULATORY COMMISSION

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: David K. Baker, President
555 E. County Line Road
Greenwood, Indiana 46143

Appendix A

Distribution System Improvement Charge (DSIC)

The Distribution System Improvement Charge (DSIC) Percentage set forth on this schedule is applicable where clearly denoted on other rate schedules, and this percentage shall be added to the volumetric rates and metered service charges billed. Changes to the DSIC shall be occasioned by filings in accordance with Indiana Code Chapter 8-1-31.

	Mooresville	Warsaw	West Lafayette	Winchester
DSIC Percentage Rate	0.58%	0.85%	1.28%	2.11%

ISSUED PURSUANT TO

42351 DSIC 04

DATE: APR 02 2008

INDIANA UTILITY REGULATORY COMMISSION

RECEIVED

APR 02 2008

INDIANA UTILITY
 REGULATORY COMMISSION

Issued: April 2, 2008

Effective: April 2, 2008

Issued by: David K. Baker, President
 555 E. County Line Road
 Greenwood, Indiana 46143

APPENDIX C

COPY

STATE OF INDIANA

FILED

MAR 26 2009

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANA-AMERICAN)
 WATER COMPANY, INC. FOR)
 APPROVAL OF (A) A NEW)
 DISTRIBUTION SYSTEM IMPROVEMENT)
 CHARGE ("DSIC") PURSUANT TO IND.)
 CODE CHAP. 8-1-31; (B) A NEW RATE)
 SCHEDULE REFLECTING THE DSIC; (C))
 INCLUSION OF THE COST OF ELIGIBLE)
 DISTRIBUTION SYSTEM)
 IMPROVEMENTS IN ITS DSIC)

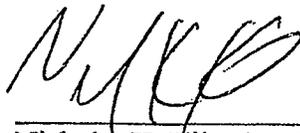
INDIANA UTILITY
REGULATORY COMMISSION

CAUSE NO. 42351 DSIC 5

**INDIANA AMERICAN WATER COMPANY, INC'S
SUBMISSION OF PROPOSED ORDER**

Indiana American Water Company, Inc., by counsel, hereby submits its form of proposed order. The Indiana Office of Utility Consumer Counselor has approved the attached form of proposed order.

Respectfully submitted,

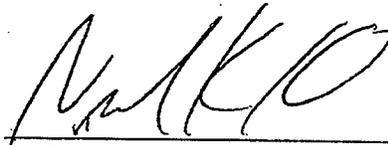


Nicholas K. Kile, Atty No. 15203-53
 Jeffrey M. Peabody, Atty. No. 28000-53
 BARNES & THORNBURG LLP
 11 South Meridian Street
 Indianapolis, Indiana 46204
 Telephone: (317) 231-7768
 Fax: (317) 231-7433
 Email: nkile@btlaw.com
 jpeabody@btlaw.com
 Attorneys for Petitioner
 Indiana American Water Company, Inc.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that the foregoing was served by hand delivery this 26th
day of March, 2009 upon:

Office of the Utility Consumer Counselor
Suite 1500 South
115 West Washington St.
Indianapolis, Indiana 46204



Jeffrey M. Peabody

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANA-AMERICAN)
WATER COMPANY, INC. FOR)
APPROVAL OF (A) A NEW)
DISTRIBUTION SYSTEM IMPROVEMENT) CAUSE NO. 42351 DSIC 5
CHARGE ("DSIC") PURSUANT TO IND.)
CODE CHAP. 8-1-31; (B) A NEW RATE) APPROVED:
SCHEDULE REFLECTING THE DSIC; (C))
INCLUSION OF THE COST OF ELIGIBLE)
DISTRIBUTION SYSTEM)
IMPROVEMENTS IN ITS DSIC)

BY THE COMMISSION:

Jeffrey L. Golc, Commissioner

David Veleta, Administrative Law Judge

On February 9, 2009, Indiana-American Water Company, Inc ("Indiana-American" or "Petitioner") filed with the Commission its Petition and Submission of Case-in-Chief for approval of a new distribution system improvement charge ("DSIC") pursuant to Indiana Code ("I.C.") 8-1-31 and 170 I.A.C. 6-1.1-1 *et seq.* As required by 170 I.A.C. 6-1.1-4, Petitioner's February 9, 2009 Petition constituted its case-in-chief in support of the requested DSIC. On March 11, 2009, the Indiana Office of the Utility Counselor ("Public") filed a report on Petitioner's proposed DSIC pursuant to I.C. 8-1-31-9. On March 20, 2009, Petitioner submitted information responsive to eleven questions propounded by a Docket Entry dated March 16, 2009 (the "Docket Entry Response"). On March 25, 2009, Petitioner filed a corrected DSIC calculation form and revised tariff sheet to make corrections that Petitioner identified at the start of the evidentiary hearing, as will be explained herein.

Pursuant to notice given as provided by law, proof of which was incorporated into the record by reference and placed in the official files of the Commission, a public evidentiary

hearing was convened in this Cause on March 24, 2009 at 10:00 a.m. in Room 224 of the National City Center, Indianapolis, Indiana. At the public hearing, the prefiled evidence of Petitioner and the Public was received and admitted into the record of the proceedings of this Cause, and Petitioner's witnesses responded to questioning. In addition, we took administrative notice of the Docket Entry Response. No members of the general public appeared or participated at the evidentiary hearing.

Having considered the evidence and being duly advised, the Commission now finds:

1. **Notice and Jurisdiction.** Due, legal and timely notice of the public hearing in this Cause was given and published as required by law. Petitioner is a "public utility" within the meaning of that term in I.C. 8-1-2-1 and is subject to the jurisdiction of the Commission in the manner and to the extent provided by the laws of the State of Indiana. The Commission has jurisdiction over Petitioner and the subject matter of this proceeding.

2. **Petitioner's Characteristics.** Petitioner is an Indiana corporation engaged in the business of rendering water utility service to customers in numerous municipalities and counties throughout the State of Indiana for residential, commercial, industrial, public authority, sale for resale and public and private fire protection purposes. Petitioner also provides sewer utility service in Wabash and Delaware Counties.

3. **Relief Requested.** Petitioner seeks approval of a DSIC pursuant to I.C. 8-1-31, a new rate schedule reflecting the DSIC, and approval of the costs of the eligible Distribution System Improvements ("Improvements") in Petitioner's DSIC. Petitioner's most recent rate order was approved in Cause No. 43187 on October 10, 2007 (the "2007 Rate Order"). Petitioner's most recent DSIC was approved in Cause No. 42351 DSIC 4 on April 2, 2008 (the

"DSIC-4 Order"). In accordance with the Commission's rules, Petitioner's Reconciliation Report is not due until the DSIC rates have been in effect for twelve months, or after April 2, 2009. In the DSIC-4 Order, the Commission approved recovery for improvements placed in service through December 31, 2007. Therefore, Petitioner proposes to update the existing DSIC to include non-revenue producing projects placed in service between January 1, 2008 and December 31, 2008 that were not included in rate base in Petitioner's rate base in the 2007 Rate Order. As corrected, Petitioner's proposed DSIC would produce total annual DSIC revenues of \$7,733,789, which would equate to an increase of approximately 4.93% above the base revenue level approved in Petitioner's 2007 Rate Order.

4. **Petitioner's Direct Evidence.** Petitioner presented the direct evidence of Gary M. Verdouw, who is the Manager of Rates and Regulations for American Water Works Service Company, and Stacy S. Hoffman, who is the Director Engineering for Indiana-American and Michigan American Water Company.

As noted previously, before the start of the evidentiary hearing, Petitioner informed the Presiding Officers and the OUCC of a need to make a minor correction to its DSIC calculation. Petitioner explained that it discovered the need for this correction after reviewing the Docket Entry Response (Question 11) in preparation for the evidentiary hearing. Petitioner's witness Hoffman explained that in DSIC-4 Petitioner had estimated the retirements for those assets which were being replaced by the new distribution infrastructure but which were still in service as of the cutoff date in DSIC-4.¹ Petitioner had indicated in DSIC-4 that it intended to reconcile

¹ Mr. Hoffman provided an example of where this occurs. When a main is replaced, both the old main and the new main will be in service for a period of time until all of the service connections have been migrated from the old main to the new main. It is this type of infrastructure which was being replaced but which had not yet been removed from service for which Petitioner had estimated the retirement and offset the estimate against the DSIC additions in DSIC-4. In this DSIC-5, Petitioner similarly estimated the retirement value for infrastructure that has been replaced but which continues to remain in service for a temporary period.

in its next DSIC the estimated retirement to the actual amount. Upon further review of a work order referenced in the Docket Entry Response, Petitioner determined that for a small number of work orders, the estimated retirement made in DSIC-4 had been reversed, but the actual retirement had not been substituted. Petitioner explained that correcting this error would result in a slightly lower DSIC. Following the hearing, Petitioner provided corrected workpapers showing the affected work orders together with a revised DSIC calculation form (Petitioner's Exhibit GMV-2R) and revised form of DSIC tariff sheet (Petitioner's Exhibit GMV-1R). For convenience and to eliminate confusion, the remainder of this Order uses the corrected calculations.

A. Calculation of DSIC-5. Mr. VerDouw provided testimony regarding the filing requirements and methodology for calculating the DSIC. Mr. VerDouw provided evidence concerning the calculation of the proposed DSIC and sponsored Petitioner's proposed rate schedules reflecting the DSIC in the same format as the existing tariff on file with the Commission. He explained that the Petitioner is proposing to treat the DSIC as per the Commission's DSIC-4 Order, in that the rate would be a percentage that would be applied to both the consumer's volumetric and metered service charge revenues. He further explained that Petitioner proposes that the DSIC to be approved in this Cause replace and supersede the DSIC that was approved in the DSIC-4 Order.

Mr. VerDouw testified that Petitioner proposes to include, in addition to the DSIC revenues approved in DSIC-4, only non-revenue producing projects placed in service between January 1, 2008 and December 31, 2008 that were not included in rate base in the 2007 Rate Order. Mr. VerDouw explained that the rate base cutoff in the 2007 Rate Order consisted of property in service as of December 31, 2006. He stated that the costs of the DSIC Additions

included in the proposed DSIC, listed in Petitioner's Exhibit SSH-1, were transferred to Utility Plant in Service ("UPIS") between January 2008 and December 2008 for all tariff groups. Mr. VerDouw concluded that these DSIC Additions are all now in UPIS, but were not included in rate base in Petitioner's last rate case. Mr. VerDouw stated that all DSIC projects included in Petitioner's request are used and useful water utility plant projects that (1) do not increase revenues by connecting the distribution system to new customers; (2) are in service; and (3) were not included in Petitioner's rate base in its 2007 Rate Order (the "DSIC Additions").

Mr. VerDouw discussed how Petitioner calculated the Net Investor Supplied DSIC Additions. He stated that Petitioner reduced the DSIC Improvements of \$33,302,564 by the amount of the related plant retirements associated with the DSIC Improvements, consistent with the DSIC-4 Order. Mr. VerDouw stated that the amount of the retirements made from January 2008 through December 2008 includes reconciled retirements to "true up" estimated retirements that were included in DSIC-4 and were described by Mr. Daniel Haddock in his testimony included in DSIC-4, as well as an estimate of retirements that have yet to be completed but will be done as a part of the DSIC Additions. Mr. VerDouw explained that he further adjusted the retirement amount of \$4,521,935 for the actual amount of the cost of removal, net of salvage in the amount of \$1,073,881. Mr. VerDouw stated that there was no reimbursement of costs by the Indiana Department of Transportation to report. The resulting Net Investor Supplied DSIC Additions is \$29,854,511, and is shown on Line 5 of Petitioner's Exhibit GMV-2R. Mr. VerDouw stated that the Petitioner has included the cost of removal, net of salvage to properly reflect the level of investment associated with the DSIC Improvements.

Mr. VerDouw also sponsored Petitioner's Exhibit GMV-3, Petitioner's rate of return summary. Mr. VerDouw explained that the rate of return used in this proceeding is Petitioner's

weighted average cost of capital computed from the actual permanent capital structure as of December 2008. He testified that Petitioner used the average embedded debt cost rate as of December 2008 to determine the long-term debt cost rate. The common equity cost rate of 10.00% was determined in the 2007 Rate Order, and the weighted cost of capital is 7.51%, with a pre-tax return of 10.68%. Mr. VerDouw stated that the resulting pre-tax return is \$3,188,462 when the pre-tax overall rate of return is multiplied by the Net Investor Supplied Improvements. He also explained how the net operating income level was grossed up for state and federal income taxes.

Mr. VerDouw next testified as to how the depreciation expense of \$613,857 was calculated. He explained that the annual depreciation rates by primary plant account previously approved by this Commission were multiplied by the DSIC Improvements, net of related retirements. The depreciation rates used were those that were approved by the Commission in Cause No. 43081 and made effective in conjunction with the rate increase approved by the Commission in Cause No. 43187. Mr. VerDouw further testified that the DSIC is based on a reasonable estimate of sales for the period in which the DSIC is to be in effect.

Mr. VerDouw testified that the proposed DSIC would not produce total DSIC Revenues exceeding 5% of Indiana-American's base revenue level approved by the Commission in the 2007 Rate Order. He stated that if the proposed DSIC revenues by rate group are compared to the base revenues by rate group approved in Cause No. 43187, the proposed DSIC would exceed 5% in four rate groups: Water Groups 1 and 2, 5.08%; Mooresville, 10.54%; Wabash, 9.38%; and Winchester, 11.00%. Mr. VerDouw stated that the 5% cap in the statute is not by rate group, but rather declares that total DSIC Revenues cannot exceed 5% of the base revenue level. He stated that, on a total company basis, the projected DSIC Revenues would be 4.93% of the base

revenue level approved in Cause No. 43187, and that this calculation excludes sewer service revenues.

Mr. VerDouw went on to state that if the Commission determines that by rate group DSIC Revenues should not exceed 5% of the revenues by rate group approved in the 2007 Rate Order, Petitioner proposes to spread the DSIC across-the-board by rate group. In this fashion, the Total DSIC Revenues would be calculated such that for every rate group the percentage of the Total Base Revenue Approved in Cause No. 43187 would be 4.93%. He noted that to achieve this percentage requires an across-the-board surcharge of 4.99%. He further noted that the estimated Volumetric and Metered Revenue is slightly less than the Total Base Revenue approved in the last rate case because the approved Total Base Revenue includes revenues other than Volumetric and Metered Revenue. The 5% cap in the statute, however, is based upon Total Base Revenue and not projected Volumetric and Metered Revenue.

Mr. VerDouw testified that nothing in either the statute or the Commission's DSIC rules requires that the DSIC Additions, DSIC Revenues, and proposed DSIC be calculated by rate group. He stated that Petitioner has done so historically, but it was his belief that Petitioner could have also proposed a single DSIC percentage to apply across all operations. He further stated that if Petitioner's historical method of computing the DSIC by rate group is found to cause an issue with the 5% cap that does not exist on a total company basis, he would propose a single DSIC be approved for all rate groups which is calculated to produce DSIC Revenues equivalent to 4.93% of the base revenue level approved in Cause No. 43187.

Petitioner's witness Stacy S. Hoffman sponsored Petitioner's Exhibit SSH-1, which lists projects individually by work order number, with a general description of the improvement, the date placed in service, the total cost incurred, and the account number assigned to each project

based on accounting standards found in NARUC's Uniform System of Accounts. Mr. Hoffman stated that these projects were placed in service after December 31, 2007, the cutoff date for Cause No. 42351 DSIC-4, Indiana-American's last DSIC filing.

Mr. Hoffman provided greater individual detail regarding the Improvements exceeding \$100,000 in cost. For each of these Improvements, he explained why the project was needed, the resulting benefits to Petitioner and its customers and whether the plant had been retired. As to the remaining projects, Mr. Hoffman summarized the descriptions of benefits and needs in the aggregate. He stated that Petitioner has invoices and other cost support for all projects listed in Petitioner's Exhibit SSH-1.

Mr. Hoffman generally described the Improvements as either replacement or reinforcement infrastructure. He explained that replacement infrastructure includes mains, valves, hydrants, customer services and meters, while reinforcement infrastructure consists of new mains built to improve service to large areas by increasing flow capacity.

Mr. Hoffman testified that all Improvements listed in Petitioner's Exhibit SSH-1 meet the DSIC statutory requirements. He stated that none of the projects increase revenues by connecting the distribution system to new customers, all of the projects are in service, none of the projects were included in the rate base in the last general rate proceeding, all necessary local, state and federal permits, approvals and authorizations have been obtained, and there was no affiliate involvement in any of the transactions. Mr. Hoffman explained that as Director Engineering he has familiarity with these projects through regular communication with Indiana-American Engineering staff during the planning, design and construction phases of these projects. Indiana-American project managers also confirm projects are in service through a physical inspection and then enter in-service dates for completed projects in the Indiana-

American accounting software system.

Mr. Hoffman testified that some of the retirements associated with the new infrastructure have not been completed because the transfer of services from the existing main to the replacement main would have required curtailment of service. Mr. Hoffman explained that in those cases, both the replacement main and the existing main needed to remain in service to maintain service for all customers during the transfer process. Mr. Hoffman testified that the retirements and costs of removal that were not completed as of the date of Petitioner's filing of its case-in-chief have been estimated and reflected in Petitioner's Exhibit SSH-1. Mr. Hoffman proposes to reconcile any variance between the actual amounts of the retirements and costs of removal in Petitioner's reconciliation report.

Mr. Hoffman stated Petitioner has a five-year Strategic Capital Expenditure Plan that provides for budgeted amounts of approximately \$125,000,000 for replacement mains, hydrants, services and meters for the period 2009-2013. He testified that this amount includes approximately \$27,000,000 budgeted over the same period for water main replacements required by state and local governments as a result of road improvements and other infrastructure projects.

5. **Public's Report.** The Public presented its report, which included the testimony of Hal Riceman. Mr. Riceman described his review of Petitioner's application for DSIC and concluded that the Petitioner provided adequate support for its DSIC request and that the DSIC filing appears substantiated and correctly calculated. At the evidentiary hearing, Mr. Riceman indicated that he did not believe the corrections discussed by Petitioner affected his report in any substantive manner.

6. **Commission Discussion and Findings.**

A. **DSIC Statute.** Indiana Code § 8-1-31 authorizes the Commission to approve a DSIC in order to allow a water utility to adjust its basic rates and charges to recover a pre-tax return and depreciation expense on eligible distribution system improvements. When a petition to establish a DSIC is filed, the Public may, within thirty (30) days of the petition being filed, confirm that the system improvements are eligible and that the charges were properly calculated and submit a report to the Commission under I.C. 8-1-31-9(b). Indiana Code § 8-1-31-9(c) directs the Commission to hold a hearing and issue its order not later than sixty (60) days after the petition is filed.

Indiana Code § 8-1-31-5 defines eligible distribution system improvements as new, used and useful water utility plant projects that:

- (a) do not increase revenues by connecting the distribution system to new customers;
- (b) are in service; and
- (c) were not included in the public utility's rate base in its most recent general rate case.

Under I.C. 8-1-31-6, the rate of return allowed on eligible distribution system improvements is equal to the public utility's weighted cost of capital. The cost of common equity is to be equal to the most recent determination in a general rate case for the utility, unless the Commission finds that such determination is no longer representative of current conditions. I.C. 8-1-31-12.

B. **170 I.A.C. 6-1.1-1 et seq.** Indiana Code § 8-1-31-17 authorizes the Commission to adopt certain procedures for DSIC administration that are not inconsistent with

the provisions of I.C. 8-1-31. Pursuant to that authority, the Commission has promulgated 170 I.A.C. 6-1.1-1 *et seq.* and has adopted GAO 2005-4 both of which set forth specific application procedures and guidelines intended to streamline the administration of distribution system improvement charges, including without limitation a clear definition of the term "distribution system" and clarification of the applicable accounting standards under the Uniform System of Accounts for Water Utilities.

Pursuant to 170 I.A.C. 6-1.1-1(c), the "distribution system" consists of the distribution mains, valves, hydrants, service lines, meters, meter installation and other appurtenances necessary to transport the finished product (treated water) from the point it exits the treatment facilities to the point at which it is delivered to the customer. Generally, costs associated with improvements to a utility's distribution system will include those recorded in Accounts 331, 333, 334 or 335 of the NARUC Uniform System of Accounts for Water Utilities, with the exception of those that connect new customers to the utility's system. However, under 170 I.A.C. 6-1.1-2(b) costs that otherwise might not be includable under those accounts may still be eligible for inclusion in the DSIC provided that the costs for which recovery is requested were incurred in a project within the utility's existing distribution system and not in projects that connect to new customers.

Pursuant to 170 I.A.C. 6-1.1-4, any petition filed to initiate a DSIC proceeding, which petition must include supporting schedules and forms, shall be deemed "the public utility's case-in-chief." By submitting the required supporting documentation set forth in 170 I.A.C. 6-1.1-5 and GAO 2005-4, a public utility is considered to have presented a *prima facie* case for the eligibility of the improvements and the reasonableness of the charges.

C. Calculation of 5% Cap on DSIC Revenues. As directed by I.C. § 8-1-31-13, the Commission may not approve a DSIC to the extent the proposed DSIC produces total revenues exceeding 5% of the public utility's base revenue level approved by the Commission in the most recent general rate proceeding. As Mr. VerDouw testified, the proposed DSIC, if calculated separately by individual rate group, would produce revenues that exceed 5% of the base revenues by rate group approved in Cause No. 43187 in four rate groups, but when viewed on a total company basis the proposed DSIC would produce revenues equal to 4.93% of the base revenue level approved in that Cause.

Based upon our review of the facts of this case, the Commission finds that the 5% cap applies only to the total company-wide base revenues approved in the last base rate case. Indiana Code § 8-1-31-13 states that the Commission "may not approve a DSIC to the extent it would produce *total DSIC revenues* exceeding five percent (5%) of the public utility's *base revenue level* approved by the commission in the public utility's most recent general rate proceeding." Emphasis added. Based upon our review of the facts of this case, the Commission finds that the 5% cap applies only to the total company-wide base revenues approved in the last base rate case.

We nevertheless are concerned that Petitioner's historic practice of calculating the DSIC individually by rate group would produce a DSIC for certain communities that is higher than one would expect from a DSIC filing. Nothing in the Commission's DSIC rules or the DSIC statute require the DSIC to be calculated separately by individual rate group. Further, Petitioner's historic practice has never before resulted in such a wide range of individual rate group DSICs. We find that Petitioner's DSIC to be implemented as a result of this Order should be calculated as a single DSIC to be applied across-the-board over all rate groups.

D. Approval of DSIC. Petitioner's direct evidence, as corrected, provides a detailed explanation of the methodology used to calculate the proposed additional DSIC revenue requirements of \$3,802,319. Starting with the total cost for distribution system improvements of \$33,302,564 identified in Petitioner's Exhibit GMV-2R, the evidence shows the pre-tax return associated with those improvements, as calculated in accordance with I.C. 8-1-31 and 170 I.A.C. 6-1.1-1 *et seq.*, is \$3,188,462. The evidence is undisputed that all of the projects reflected in the proposed DSIC are in service, will not result in the addition of new customers to Petitioner's system and fall into NARUC Accounts 331, 333, 334, 335. As such, they are eligible for inclusion in a DSIC. The revenue requirement for depreciation on the improvements is \$613,857 and the gross revenue conversion factor is 1.7075. As Petitioner's reconciliation report for DSIC-4 is not due until after April 2, 2009, there was no under- or over-recovery to report. When combined with the DSIC Costs authorized to be recovered in DSIC-4 of \$3,931,470, the total revenue requirement is \$7,733,789. This amount is 4.93% of the base revenues approved by the Commission for Petitioner's water operations (\$156,876,906), which is less than the cap of 5% imposed by I.C. 8-1-31-13. Petitioner's revised Exhibits accord with the manner in which Petitioner has calculated its proposed DSIC. Further, there is no dispute that Petitioner's Petition and its attachments substantially comply with the requirements of I.C. 8-1-31 and 170 I.A.C. 6-1.1-1 *et seq.*

The proposed DSIC is designed as an additional charge to be applied to the consumption metered for a customer on a monthly basis. Petitioner's Exhibit GMV-1R (as modified to be calculated as a single DSIC applied across all rate groups) is a proposed Appendix to Indiana-American's current schedule of rates and charges that provides for the DSIC rates. The

derivation of that DISC amount is based on an estimate of sales for 2009.

Based on the evidence presented, we find that Petitioner's request for a DSIC substantially complies with the requirements of I.C. 8-1-31 and 170 I.A.C. 6-1.1-1 *et seq.* Further, Petitioner's proposed DSIC is non-discriminatory, reasonable and just. Thus, Petitioner should be authorized to collect from each of its present and future water customers a DSIC as set forth in Petitioner's Exhibit GMV-1R (as modified to be calculated as a single DSIC applied across all rate groups).

E. Reconciliation of Petitioner's DSIC. Petitioner should be prepared to reconcile the DSIC approved by this Order in the manner prescribed by I.C. 8-1-31-14 and 170 I.A.C. 6-1.1-8. Under I.C. 8-1-31-14, at the end of each 12-month period a DSIC is in effect the difference between the revenues produced by the DSIC and the expenses and the pre-tax reflected in it should be reconciled and the difference refunded or recovered as the case may be through adjustment of the DSIC.

IT IS THEREFORE ORDERED BY THE INDIANA UTILITY REGULATORY COMMISSION, that:

1. A Distribution System Improvement Charge ("DSIC) calculated to generate \$7,733,789 in total annual DSIC revenues shall be and hereby is approved for Petitioner Indiana-American Water Company, Inc.

2. Prior to placing into effect the above-authorized DSIC, petitioner shall file with the Gas/Water/Sewer Division of the Commission an appendix to its schedule of rates and charges for water service in the form described in Finding No. 6(D) above.

3. The above-authorized DISC shall be subject to reconciliation as described in Finding No. 6(E) above.

4. This Order shall be effective on and after the date of its approval.

HADLEY, GOLC, LANDIS, SERVER, AND ZIEGNER CONCUR:
APPROVED:

I hereby certify that the above is a true and correct copy of the Order as approved.

Brenda A. Howe
Secretary to the Commission

APPENDIX D

**SILVER CREEK WATER CORP.
WATER TRACKING CHART**

A	B	C	D	E	F	G	H	I	J	K	L
Monthly	Actual Usage Billed	Total Accounts Billed	Edit Info taken from	Gallons Pumped at PS#3, CLMP, GLMP (IAWC Dates)	Gallons Pumped at PS#3, CLMP, GLMP (SCWC Dates)	SCWC Usage Service Date	% Loss with SCWC info	Dollar Amount Billed for IAWC	Gallon Amount Billed for IAWC	IAWC Service Date	% Loss with IAWC info
Jan-09	36836.1	6263	Feb-09	49037.2	40746.7	1/1-1/31	9.6%	73,347.48	45003.80	12/16-1/21	-9.0%
Feb-09	33843.2	6274	Mar-09	47241.0	36548.2	2/1-2/28	7.4%	62,774.88	38409.00	1/19-2/23	-23.0%
Mar-09			Apr-09	38477.2	40309.5	3/1-3/31	100.0%	59,703.26	36662.25	2/17-3/18	-5.0%
Apr-09			May-09			4/1-4/30	#DIV/0!				#DIV/0!
May-09			Jun-09				#DIV/0!				#DIV/0!
Jun-09			Jul-09				#DIV/0!				#DIV/0!
Jul-09			Aug-09				#DIV/0!				#DIV/0!
Aug-09			Sep-09				#DIV/0!				#DIV/0!
Sep-09			Oct-09				#DIV/0!				#DIV/0!
Oct-09			Nov-09				#DIV/0!				#DIV/0!
Nov-09			Dec-09				#DIV/0!				#DIV/0!
Dec-09			Jan-10				#DIV/0!				#DIV/0!
Totals	70679.3			134755.4	117604.4		#DIV/0! AVG	195,825.62 \$	120075.05		#DIV/0! AVG

Includes finals for the month

To Figure % Loss:
Usage Pumped - Usage Billed divided by Usage Pumped x 100 = % Loss

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Apr 01, 2008
 Billing Period: Feb 21 to Mar 20 (28 days)
 Next reading on/about: Apr 21, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:
 Meter Number 070022749A is a 4-inch meter.

Present-actual
 Last-actual

Meter Number 070022872N is a 6-inch meter.

Present-actual 207124
 Last-actual 15374

Meter Number 009512103B is a 4-inch meter.

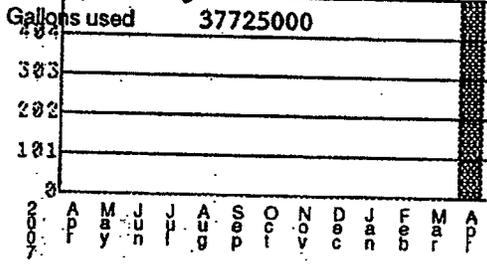
Present-actual 18363
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 273120
 Last-actual 271370

Water Usage Comparison

1 cubic foot equals 7.5 gallons



-----Prior Balance-----

Balance from last bill
 Adjustments
 Payments as of Apr 01, 2008. Thanks!
 Total prior balance, Apr 01, 2008

-----Adjustments-----

Misread - Adj OWU
 Total adjustments, Apr 01, 2008

-----Current Water Charges-----

Customer Service Charge
 Water Charge (\$1.139800x 50,300.00)
 Total water charges, Apr 01, 2008

-----Total Current Charges-----

-----TOTAL AMOUNT DUE-----

\$63,028.43
 -26,314.68
 -36,713.75
 .00

-115.12
 -115.12

2,878.32
 57,331.94
 60,210.26

\$60,095.14

\$60,095.14

RECEIVED

APR 04 2008

BY: _____

Messages from Indiana American Water

*If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.

*Need to pay your bill in person? You may pay your bill at Plaza Laundry in New Albany, Dylan's Food Mart in Clarksville, or E-Z Food Mart in Jeffersonville and your account will be credited the next business day. A minimal fee may be charged by the payment location.

*Customers paying by credit card, debit card or electronic check may do so by calling a special, toll-free number: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.

** Indiana American employees will be flushing the water mains in this area March 24 through May 8, 2008 between the hours of 8 p.m. and 6 a.m., Monday through Friday. Indiana American does this to ensure all valves are working properly and to avoid sediment buildups. During this period, we suggest you check for discolored water before doing laundry and to avoid sediment buildups. During this period, we suggest you check for discolored water before use. Thank you.

APR 07 2008

BY: CR 13032

(610.000)

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

000733/000733 PCEHMZ TMB03 1

RAW100

K5MA3 K5MA3 K5MA3 K5M3E 2647

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Apr 23, 2008
 Billing Period: Mar 20 to Apr 18 (29 days)
 Next reading on/about: May 20, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:
 Meter Number 070022749A is a 4-inch meter.

Present-actual
 Last-actual

Meter Number 070022872N is a 6-inch meter

Present-actual 29706
 Last-actual 20874

Meter Number 009512103B is a 4-inch meter

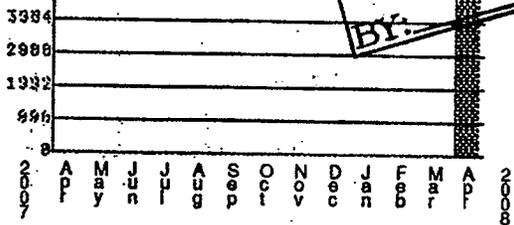
Present-actual 18363
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 277350
 Last-actual 273120

Water Usage Comparison

100 Cubic Feet Used
 Monthly usage
 1 cfm equals 7.50 gallons
 Gallons used 37359000



Prior Balance

Balance from last bill
 Payments as of Apr 23, 2008. Thanks!
 Total prior balance, Apr 23, 2008

\$60,095.14
 -60,095.14
 .00

Current Water Charges

Customer Service Charge
 Water Charge (\$1.139800x 20,611.86)
 Water Charge (\$1.139800x 29,200.14)
 Total Use Billed 49,812.00

2,878.32
 23,493.40
 33,282.32
 59,654.04

Other Current Charges

Distrib System Improv Charge
 Distrib System Improv Charge
 Total other charges, Apr 23, 2008

37.90
 832.85
 870.75

Total Current Charges

\$60,524.79

TOTAL AMOUNT DUE

\$60,524.79

PAID
 APR 30 2008
 BY: _____

RECEIVED
 APR 29 2008
 BY: _____

Messages from Indiana American Water

*If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
 *Need to pay your bill in person? You may pay your bill at Plaza Laundry in New Albany, Dylan's Food Mart in Clarksville, or E-Z Food Mart in Jeffersonville and your account will be credited the next business day. A minimal fee may be charged by the payment location.
 *Customers paying by credit card, debit card or electronic check may do so by calling a special, toll-free number: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.
 ** Indiana American employees will be flushing the water mains in this area March 24 through May 8, 2008 between the hours of 8 p.m. and 6 a.m., Monday through Friday. Indiana American does this to ensure all valves are working properly and to avoid sediment buildups. During this period, we suggest you check for discolored water before doing laundry or using the dishwasher. If the water is discolored, wait until the water runs clear before use. Thank you.
 * Indiana American's Distribution System Improvement Charge (DSIC) rate was recently adjusted by the Indiana Utility Regulatory Commission. The DSIC allows the company to recover some system improvement costs outside a general rate case. The impact on a typical bill is approximately 76 cents per month.

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

000775/000775 PCEPJV TMB04 1

RAW100

K5MA3 K5MA3 K5MA3 K5MSE 4372

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Promise Number: 10-0166515

Billing Period & Meter Information

Billing Date: May 23, 2008
 Billing Period: Apr 18 to May 21 (33 days)
 Next reading on/about: Jun 18, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:
 Meter Number 070022749A is a 4-inch meter.

Present-actual
 Last-actual

Meter Number 070022872N is a 6-inch meter.

Present-actual 27064
 Last-actual 24906

Meter Number 009512109B is a 6-inch meter.

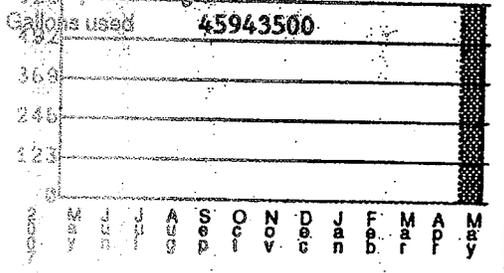
Present-actual 18363
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 281250
 Last-actual 277350

Water Usage Comparison

Monthly usage
 Gallons used 45943500



Prior Balance

Balance from last bill
 Payments as of May 23, 2008. Thanks!
 Total prior balance, May 23, 2008

Current Water Charges

Customer Service Charge 2,878.32
 Water Charge (\$1.139800x 61,258.00) 69,821.87
 Total water charges, May 23, 2008 72,700.19

Other Current Charges

Distrib System Improv Charge 28.10
 Distrib System Improv Charge 36.54
 Distrib System Improv Charge 1,745.59
 Total other charges, May 23, 2008 1,810.23

Total Current Charges

\$74,510.42

TOTAL AMOUNT DUE

\$74,510.42

PAID
 JUN 02 2008
 BY: CR 13289

(610.00)
RECEIVED
 MAY 28 2008
 BY:

Messages from Indiana American Water

*If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
 *Need to pay your bill in person? You may pay your bill at Plaza Laundry in New Albany, Dylan's Food Mart in Clarksville, or E-Z Food Mart in Jeffersonville and your account will be credited the next business day. A minimal fee may be charged by the payment location.
 *Customers paying by credit card, debit card or electronic check may do so by calling a special, toll-free number: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

001523/001523 PCEX82 TMB01 12

K5MA3 K5MA3 K5MA3 K5M3E 3182

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Jun 24, 2008
 Billing Period: May 21 to Jun 18 (28 days)
 Next reading on/about: Jul 21, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:
 Meter Number 070022749A is a 4-inch meter.

Present-actual 1
 Last-actual

Meter Number 070022872N is a 6-inch meter.

Present-actual 512
 Last-actual 30

Meter Number 009512103B is a 6-inch meter.

Present-actual 18363
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 300125
 Last-actual 281250

Water Usage: 6004892

100%



-----Prior Balance-----
 Balance from last bill
 Payments as of Jun 24, 2008: Thanks!
 Total prior balance, Jun 24, 2008
 -----Current Water Charges-----
 Customer Service Charge
 Water Charge (\$1.139800x 66,324.00)
 Total water charges, Jun 24, 2008
 -----Other Current Charges-----
 Distrib System Improv Charge
 Distrib System Improv Charge
 Distrib System Improv Charge
 Total other charges, Jun 24, 2008
 -----Total Current Charges-----
 -----TOTAL AMOUNT DUE-----

\$74,510.42
-74,510.42
.00
2,878.32
75,596.10
78,474.42
28.10
36.54
1,889.37
1,954.01
\$80,428.43
\$80,428.43

PAID
 JUN 30 2008
 BY: 0213365
 (610-000)

RECEIVED
 JUN 26 2008
 BY:

Messages from Indiana American Water
 *If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
 *Need to pay your bill in person? You may pay your bill at Plaza Laundry in New Albany, Dylan's Food Mart in Clarksville, or E-Z Food Mart in Jeffersonville and your account will be credited the next business day. A minimal fee may be charged by the payment location.
 *Customers paying by credit card, debit card or electronic check may do so by calling a special, toll-free number: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the internet at: www.indiana-american.com

0002417000241 PCF4HX TAB05

K5MA3 K5MA3 K5MA3 K5M3E 4501

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Jul 25, 2008
 Billing Period: Jun 18 to Jul 21 (33 days)
 Next reading on/about: Aug 20, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:

Meter Number 070022749A is a 4-inch meter.

Present-actual 1
 Last-actual 1

Meter Number 070022872N is a 6-inch meter.

Present-actual 5103
 Last-actual 3512

Meter Number 009512103B is a 4-inch meter.

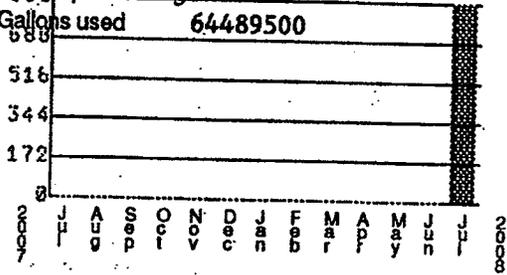
Present-actual 18363
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 325520
 Last-actual 300125

Water Usage Comparison

100 Cubic Feet Used 85986
 Monthly usage
 1 cubic foot equals 7.48 gallons
 Gallons used 64489500



Prior Balance

Balance from last bill
 Payments as of Jul 25, 2008. Thanks!
 Total prior balance, Jul 25, 2008

\$80,428.43
~~-80,428.43~~
 .00

Current Water Charges

Customer Service Charge
 Water Charge (\$1.139800x 85,986.00)
 Total water charges, Jul 25, 2008

2,878.32
 98,006.84
 100,885.16

Other Current Charges

Distrib System Improv Charge
 Distrib System Improv Charge
 Distrib System Improv Charge
 Total other charges, Jul 25, 2008

28.10
 36.54
 2,447.40
 2,512.04

Total Current Charges

\$103,397.20

TOTAL AMOUNT DUE

\$103,397.20

RECEIVED
 JUL 28 2008
 BY: _____

JUL 29 2008
 02 13481

(610-000)

Messages from Indiana American Water

*If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
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 *Customers paying by credit card, debit card or electronic check may do so by calling a special, toll-free number: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.
 * Please visit our website for information about the quality of your drinking water. An annual water quality report (also called the Consumer Confidence Report) has already been provided to you earlier this year. An additional copy can be obtained by contacting our Customer Service Center or by visiting our website. The website address and the Customer Service Center phone number are located at the bottom of this bill. Landlords, businesses, schools, hospitals and other groups are encouraged to share this important water quality information with water users at their location who may not receive a bill and therefore did not receive a copy of report directly.

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

003524/003524 PCFC93 TMB04 12

RAW100AMW511

K5MA3 K5MA3 K5MA3 K5M3E 5437

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Aug 22, 2008
 Billing Period: Jul 21 to Aug 19 (29 days)
 Next reading on/about: Sep 18, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:

Meter Number 070022749A is a 4-inch meter.

Present-actual 1
 Last-actual 1

Meter Number 070022872N is a 6-inch meter.

Present-actual 3637
 Last-actual 4113

Meter Number 009512103B is a 6-inch meter.

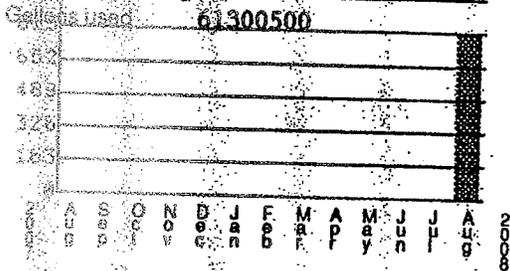
Present-actual 18363
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 354720
 Last-actual 325520

Water Usage Comparison

1 cu. ft. equals 7.47 gallons



Prior Balance

Balance from last bill
 Payments as of Aug 22, 2008. Thanks!
 Total prior balance, Aug 22, 2008

\$103,397.20
 -103,397.20
 .00

Current Water Charges

Customer Service Charge
 Water Charge (\$1.139800x 81,734.00)
 Total water charges, Aug 22, 2008

2,878.32
 93,160.41
 96,038.73

Other Current Charges

Distrib System Improv Charge
 Distrib System Improv Charge
 Distrib System Improv Charge
 Total other charges, Aug 22, 2008

28.10
 36.54
 2,326.72
 2,391.36

Total Current Charges

\$98,430.09

TOTAL AMOUNT DUE

\$98,430.09

RECEIVED
 AUG 25 2008
 BY:

PATTD
 AUG 25 2008
 BY: CB13603

Messages from Indiana American Water

*If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
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 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

000458/000458 PCFKHQ TMB04:1

K5MA3 K5MA3 K5MA3 K5M3E 4460

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Sep 24, 2008
 Billing Period: Aug 19 to Sep 19 (31 days)
 Next reading on/about: Oct 20, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:

Meter Number 070022749A is a 4-inch meter.

Present-actual 1
 Last-actual 1

Meter Number 070022872N is a 6-inch meter.

Present-actual 710
 Last-actual 47

Meter Number 009512103B is a 4-inch meter.

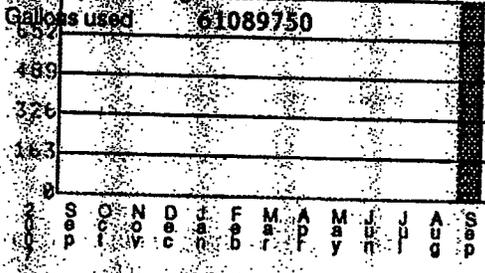
Present-actual 18363
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 389100
 Last-actual 354720

Water Usage Comparison

1 cu ft equals 7.48 gallons



Prior Balance

Balance from last bill \$98,430.09
 Payments as of Sep 24, 2008: Thanks! -98,430.09
 Total prior balance, Sep 24, 2008 .00

Current Water Charges

Customer Service Charge 2,878.32
 Water Charge (\$1.139800x 81,453.00) 92,840.13
 Total water charges, Sep 24, 2008 95,718.45

Other Current Charges

Distrib System Improv Charge 28.10
 Distrib System Improv Charge 36.54
 Distrib System Improv Charge 2,318.75
 Total other charges, Sep 24, 2008 2,383.39

Total Current Charges \$98,101.84

TOTAL AMOUNT DUE \$98,101.84

PAID
 SEP 30 2008
 0213728
 (BY: 000)

RECEIVED
 SEP 26 2008
 BY:

Messages from Indiana American Water

*If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
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Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

000467/000467 PCFTKC TMB04 1

RAW100

KSMAS KSMAS KSMAS KSMSE 7/30

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Oct 23, 2008
 Billing Period: Sep 18 to Oct 20 (32 days)
 Next reading on/about: Nov 19, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:

Meter Number 070022749A is a 4-inch meter.

Present-actual 1
 Last-actual 1

Meter Number 070022872N is a 6-inch meter.

Present-actual 5282
 Last-actual 5282

Meter Number 009512103B is a 4-inch meter.

Present-actual 18363
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 396980
 Last-actual 383100

Water Usage Comparison

1 cu. ft. equals 7.47 gallons.
 Gallons used 51039000



Billing Summary

-----Prior Balance-----
 Balance from last bill
 Payments as of Oct 23, 2008. Thanks!
 Total prior balance, Oct 23, 2008
 -----Current Water Charges-----
 Customer Service Charge
 Water Charge (\$1.139800x 68,052.00)
 Total water charges, Oct 23, 2008
 -----Other Current Charges-----
 Distrib System Improv Charge
 Distrib System Improv Charge
 Distrib System Improv Charge
 Total other charges, Oct 23, 2008
 -----Total Current Charges-----
 -----TOTAL AMOUNT DUE-----

\$98,101.84
 -98,101.84
 .00
 2,878.32
 77,565.67
 80,443.99
 28.10
 36.54
 1,938.41
 2,003.05
 \$82,447.04
 \$82,447.04

RECEIVED
 OCT 27 2008
 BY:

Messages from Indiana American Water

*If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
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PATD
 OCT 27 2008
 BY: 0213836

(610-000)

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

001475/001475 PCG118 TMB041

RAW100

K5MA3 K5MA3 K5MA3 K5MA3 3917

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information
 Billing Date: Nov 24, 2008
 Billing Period: Oct 20 to Nov 19 (30 days)
 Next reading on/about: Dec 17, 2008
 Rate Type: Sales For Resale

Meter readings in current billing period:
 Meter Number 070022749A is a 4-inch meter.

Present-actual 1
 Last-actual 1

Meter Number 070022872N is a 6-inch meter.

Present-actual 614060
 Last-actual 574882

Meter Number 009512103B is a 10-inch meter.

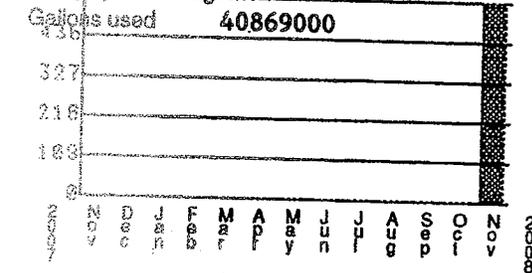
Present-actual 18367
 Last-actual 18363

Meter Number 070041633A is a 6-inch meter.

Present-actual 412290
 Last-actual 396980

Water Usage Comparison

Monthly usage



-----Prior Balance-----

Balance from last bill
 Payments as of Nov 24, 2008. Thanks!
 Total prior balance, Nov 24, 2008

\$82,447.04
 -82,447.04
 .00

-----Current Water Charges-----

Customer Service Charge
 Water Charge (\$1.139800x 54,492.00)
 Total water charges, Nov 24, 2008

2,878.32
 62,109.98
 64,988.30

-----Other Current Charges-----

Distrib System Improv Charge
 Distrib System Improv Charge
 Distrib System Improv Charge
 Total other charges, Nov 24, 2008

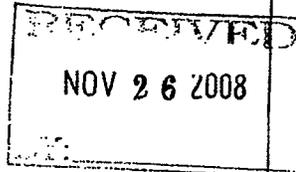
28.10
 36.54
 1,553.56
 1,618.20

-----Total Current Charges-----

\$66,606.50

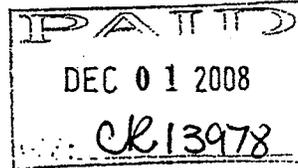
-----TOTAL AMOUNT DUE-----

\$66,606.50



Messages from Indiana American Water

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(610-000)

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

000240/000240 PCG8WB TAT05 12

RAW100A8M401

K5MA3 K5MA3 K5MA3 K5M3E 16257

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
Account Number: 10-0296230-4
Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Dec 19, 2008
Billing Period: Nov 19 to Dec 16 (27 days)
Next reading on/about: Jan 19, 2009
Rate Type: Sales For Resale

Meter readings in current billing period:

Meter Number 070022749A is a 4-inch meter.

Present-actual 1
 Last-actual 1

Meter Number 070022872N is a 6-inch meter.

Present-actual 657436
 Last-actual 614060

Meter Number 009512103B is a 10-inch meter.

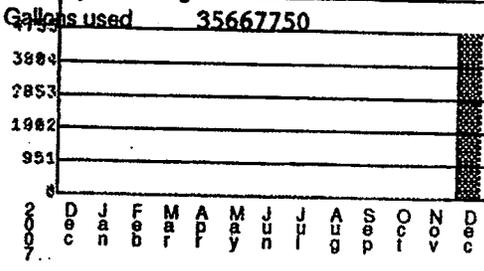
Present-actual 18368
 Last-actual 18367

Meter Number 070041633A is a 6-inch meter.

Present-actual 416470
 Last-actual 412290

Water Usage Comparison

100 Cubic Feet Used
 Monthly usage
 1 cubic foot equals 7.48 gallons



Prior Balance

Balance from last bill \$66,606.50
 Payments as of Dec 19, 2008. Thanks! -66,606.50
 Total prior balance, Dec 19, 2008 .00

Current Water Charges

Customer Service Charge 2,878.32
 Water Charge (\$1.139800x 47,557.00) 54,205.47
 Total water charges, Dec 19, 2008 57,083.79

Other Current Charges

Distrib System Improv Charge 28.10
 Distrib System Improv Charge 36.54
 Distrib System Improv Charge 1,356.74
 Total other charges, Dec 19, 2008 1,421.38

Total Current Charges

\$58,505.17

TOTAL AMOUNT DUE

\$58,505.17

IPATTD
 DEC 22 2008
 BY: CK 14068

(610-000)

Messages from Indiana American Water

- *If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
- * As of January 2009, American Water will no longer bill City of New Albany sewer, garbage or stormwater charges. Future billings for these charges will be sent to you by the City of New Albany.
- *Need to pay your bill in person? You may pay your bill at Plaza Laundry in New Albany, Dylan's Food Mart in Clarksville, or E-Z Food Mart in Jeffersonville and your account will be credited the next business day. A minimal fee may be charged by the payment location.
- *Customers paying by credit card, debit card or electronic check may do so by calling a special, toll-free number: 1-866-271-5522. Customers may also pay on-line at www.water.paymybill.com. A service fee will apply.
- * You likely noticed a new logo at the top of your bill. Indiana American Water is still your local water company but we have a new look. Our new brand represents the excellence you have come to expect and our commitment to protecting water, our most valuable resource. Visit us at www.amwater.com.

RECEIVED
 DEC 22 2008
 BY: _____

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

003946/003946 PCGFHS TMB03 1

RAW100

K5MA3 K6MA3 K5MA3 K5M3E 4395

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

Billing Date: Jan 23, 2009
 Billing Period: Dec 16 to Jan 21 (36 days)
 Next reading on/about: Feb 17, 2009
 Rate Type: Sales For Resale

Meter readings in current billing period:

Meter Number 070022749A is a 4-inch meter.

Present-actual 1
 Last-actual 1

Meter Number 070022872N is a 6-inch meter.

Present-actual 713971
 Last-actual 657436

Meter Number 009512103B is a 10-inch meter.

Present-actual 18368
 Last-actual 18368

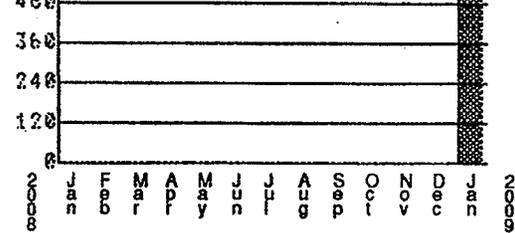
Meter Number 070041633A is a 6-inch meter.

Present-actual 419940
 Last-actual 416470

Water Usage Comparison

100 Cubic Feet Used 8905
 Monthly usage

1 cu. ft. equals 7.48 gallons
 Gallons used 45003750



Prior Balance

Balance from last bill \$58,505.17
 Payments as of Jan 23, 2009. Thanks! -58,505.17
 Total prior balance, Jan 23, 2009 .00

Current Water Charges

Customer Service Charge 3,171.80
 Water Charge (\$1.139800x 60,005.00) 68,393.70
 Total water charges, Jan 23, 2009 71,565.50

Other Current Charges

Distrib System Improv Charge 28.10
 Distrib System Improv Charge 43.85
 Distrib System Improv Charge 1,710.03
 Total other charges, Jan 23, 2009 1,781.98

Total Current Charges

\$73,347.48

TOTAL AMOUNT DUE

\$73,347.48

PAID
 JAN 26 2009
 (610.000)
 RECEIVED
 JAN 26 2009
 BY:

Messages from Indiana American Water

- *If payment is not received by the due date, a penalty of 10.0% will be assessed on your current sewer, sewer surcharges, and trash charges.
- * All City of New Albany sewer, garbage and stormwater balances not paid to American Water by 1/31/09 will be removed from your account and sent to the City for Collection.
- *Need to pay your bill in person? You may pay your bill at Plaza Laundry in New Albany, Dylan's Food Mart in Clarksville, or E-Z Food Mart in Jeffersonville and your account will be credited the next business day. A minimal fee may be charged by the payment location.
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 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

000370/000370 PCGPWS TAT05 1

RAW100

K5MA3 K5MA3 K5MA3 K5M3E 1776

Customer Account Information

For Service To: Silver Creek Water Corp
 Bulk Mill Grant Rd
 Account Number: 10-0296230-4
 Premise Number: 10-0166515

Billing Period & Meter Information

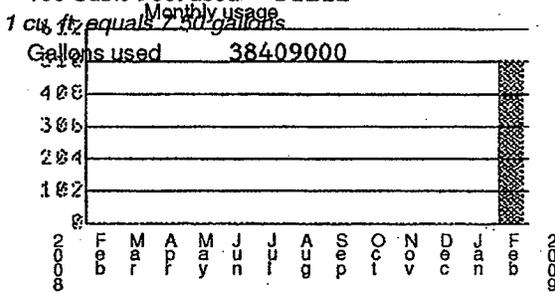
Billing Date: Feb 25, 2009
 Billing Period: Jan 19 to Feb 23 (35 days)
 Next reading on/about: Mar 17, 2009
 Rate Type: Sales For Resale

Meter readings in current billing period:

Meter Number 070022749A is a 4-inch meter.
 Present-actual 1
 Last-actual 1
 Meter Number 070022872N is a 6-inch meter.
 Present-actual 764398
 Last-actual 713971
 Meter Number 009512103B is a 10-inch meter.
 Present-actual 18368
 Last-actual 18368

Meter Number 070041633A is a 6-inch meter.
 Present-actual 420725
 Last-actual 419940

Water Usage Comparison



Billing Summary

-----Prior Balance-----
 Balance from last bill \$73,347.48
 Payments as of Feb 25, 2009 Thanks! -73,347.48
 Total prior balance, Feb 25, 2009 .00
 -----Current Water Charges-----
 Customer Service Charge 2,878.32
 Water Charge (\$1.139800x 51,212.00) 58,371.44
 Total water charges, Feb 25, 2009 61,249.76
 -----Other Current Charges-----
 Distrib System Improv Charge 28.10
 Distrib System Improv Charge 36.54
 Distrib System Improv Charge 1,460.48
 Total other charges, Feb 25, 2009 1,525.12
 -----Total Current Charges----- \$62,774.88
 -----TOTAL AMOUNT DUE----- \$62,774.88

\$73,347.48
-73,347.48
.00
2,878.32
58,371.44
61,249.76
28.10
36.54
1,460.48
1,525.12
\$62,774.88
\$62,774.88

RECEIVED
 FEB 27 2009
 BY:

Messages from Indiana American Water

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RECEIVED
 MAR 02 2009
 CE 14310
 (610-000)

Customer Service: 1-800-492-8373
 Emergency: 1-800-492-8373
 Visit us on the Internet at: www.indiana-american.com

000073/000073 PCGYBS TMB05 1