



Pipeline Safety Division Investigation Report

Investigation regarding: **Heritage Group**

UPPAC Database Record ID: 1930

Investigator: William Boyd

Report Date: 05/29/2012

Damage Date: 08/01/2011 12:03:19 PM

Damage Address: 920 Anchorage Rd

City: Warsaw

County: Kosciusko

The Parties

Excavator: **Heritage Group**

Contact: Robin Lanie, Regional Manager

Address: 120 W Lexington Ave, Elkhart, In 46516

Telephone: 574-522-8000

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Investigation regarding: Heritage Group

UPPAC Database Record ID: 1930

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 20

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1106240982

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Waterway Improvement

Synopsis: Damage to a natural gas main occurred during excavation to install water main flush valves.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 11/30/2011. Damage occurred after locate request expired.

Conclusion: Expired ticket equates to failure to provide notice of excavation.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

Heritage Group currently has no other reports of damages in the record.

NO

LOCATE

TICKET

PROVIDED



101 West Ohio Street
Suite 1707
Indianapolis, IN 46204

December 19, 2011

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 1930
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 1930

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information relating to the following event:

Date of Event: 8/1/2011

Event Location: 920 Anchorage Rd., Warsaw

Facility Owner: NIPSCO

Excavator: Heritage Group

Other Party: N/A

Pipeline Division Case No. 1930

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST**Pipeline Safety Division Case No. 1930**

Date of Event	8/1/2011
Event Location	920 Anchorage Rd, Warsaw
Facility Owner	Northern Indiana Public Service Company
Excavator	Heritage Group
Date of IURC Information Request	11/18/2011

EVENT LOCATION:

ADDRESS	920
STREET	Anchorage
CITY/TOWN/IN ZIP CODE	Warsaw, IN
COUNTY	Kosciusko
TOWNSHIP	Wayne
PROPERTY OWNER	
USE - COMMERCIAL/RESIDENTIAL	
TENANT'S NAME	
IF COMMERCIAL USE, TENANT OR OWNER OCCUPIED	
IF TENANT OCCUPIED, TENANT'S FULL NAME	

EXCAVATOR:

NON BUSINESS FULL PERSONAL NAME	
BUSINESS NAME	Heritage Group (see comments below)
ADDRESS	
STREET	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
SECONDARY TELEPHONE	
EMAIL ADDRESS	

FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:

BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE BUSINESS PERSON NAME AND TITLE	LUKE SELKING

ADDRESS
CITY/STATE/ZIP
PREFERRED TELEPHONE
SECONDARY TELEPHONE
EMAIL ADDRESS

1501 HALE AVENUE
FORT WAYNE, IN 46802
260/439-1290

LSELKING@NISOURCE.COM

LOCATE MARKS:

DATE LOCATE REQUESTED
DATE LOCATE PERFORMED
DATE OF EVENT
LOCATE NUMBER
811 DAMAGE NOTIFICATION NUMBER
WERE LOCATE MARKS VISIBLE
DID THE EXCAVATOR WHITE LINE
WERE MAPS USED TO MARK FACILITY
WAS THERE A POSITIVE RESPONSE FROM OPERATOR/HOW
WAS OPERATOR EMPLOYEES ON SITE AT TIME OF INCIDENT

No locate requested.
No locate requested.
08/01/11
No locate requested.
1108011774
No locate requested.
No locate requested.
No locate requested.
No locate requested.
No

INJURIES:

NUMBER OF OUT-PATIENT
NUMBER OF IN-PATIENT INJURIES
WAS LOCAL FIRE DEPARTMENT CALLED
FIRE DEPARTMENT NAME
FIRE DEPARTMENT RESPONSE DESCRIPTION
WAS LOCAL POLICE DEPARTMENT CALLED
DEPARTMENT NAME
POLICE DEPARTMENT RESPONSE DESCRIPTION
ANY OTHER RESPONSE - IF SO, WHO AND DESCRIBE

0
0
Unknown
Unknown
Unknown
Unknown
Unknown
Unknown
Unknown

DESCRIBE WHAT HAPPENED AND WHY

#####

#1930

NIPSCO 00262 IUPPSa 06/24/2011 10:51:41 1106240982-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1106240982 Date: 06/24/2011 Time: 10:50 Oper: DSEGO Chan:087

State: IN Cnty: KOSCIUSKO Twp: WAYNE
Cityname: WARSAW Inside: Y Near: N
Subdivision:Address : 920
Street : ANCHORAGE RD
Cross 1 : US RT 30 Within 1/4 mile: Y
Location: THIS PROPERTY IS IN SHAMROCK MOBILE HOME PARK---LOCATE THE ENTIRE
SOUTH SIDE OF THE PROPERTY OF LOT NUMBER 29
:
Grids : 4115B8550B 4115A8550B 4115B8550A 4115A8550A
Boundary: n 41.263943 s 41.261570 w -85.847977 e -85.841789Work type : INSTALLING WATER MAIN FLUSH VALVES
Done for : SHAMROCK VILLAGE
Start date: 06/28/2011 Time: 11:00 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 1 WEEK Depth: 6 FEETCompany : HERITAGE GROUP Type: OTHR
Co addr : 120 W LEXINGTON AVE
City : ELKHART State: IN Zip: 46516
Caller : JACKIE BLUE Phone: (574)522-8000
Contact : JACKIE BLUE---CELL Phone:
BestTime:
Mobile : (574)306-6896Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:Submitted date: 06/24/2011 Time: 10:50
Members: COMCN ID2034 ID3040 ID6232 ID7053 NIPSCO SM ID5857

#1930

NIPSCO 00583 IUPPSa 08/01/2011 12:03:31 1108011774-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1108011774 Date: 08/01/2011 Time: 12:01 Oper: JCARTER Chan:000

State: IN Cnty: KOSCIUSKO Twp: WAYNE
Cityname: WARSAW Inside: Y Near: N
Subdivision:Address : 920
Street : ANCHORAGE RD
Cross 1 : US RT 30 Within 1/4 mile: Y
Location: THIS PROPERTY IS IN SHAMROCK MOBILE HOME PARK---LOCATE THE ENTIRE
SOUTH SIDE OF THE PROPERTY OF LOT NUMBER 29:
Grids : 4115A8550D 4115B8550C 4115A8550C 4115B8550B 4115A8550B
Grids : 4115B8550A 4115A8550A
Boundary: n 41.263660 s 41.262344 w -85.848038 e -85.833496Work type : INSTALLING WATER MAIN FLUSH VALVES
Done for : SHAMROCK VILLAGE
Start date: 08/01/2011 Time: 12:01 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 WEEK Depth: 6 FEETCompany : HERITAGE GROUP Type: OTHR
Co addr : 120 W LEXINGTON AVE
City : ELKHART State: IN Zip: 46516
Caller : JACKIE BLUE Phone: (574)522-8000
Contact : JACKIE BLUE---CELL Phone:
BestTime:
Mobile : (574)306-6896Remarks : All tickets are taken and processed on Eastern Daylight Time
PER JACKIE - GAS LINE HIT AND BLOWING - DIGGING ON NORTH SIDE OF HOME - CREW ON
SITE - PRIOR TICKET 1106240982 - HAS CALLED NIPSCO
Will you be white-lining the dig site area? NO
:Submitted date: 08/01/2011 Time: 12:01
Members: COMCN ID2034 ID3040 ID4636 ID5098 ID6232 ID7053 ID7362 NIPSCO SM
ID5857

SHAMROCK VILLAGE

920 Anchorage Road, Box 133

Warsaw, Indiana 46580

574 ~~269~~-267-3555

FAX 574-269-3557

RECEIVED

NOV 30 2011

INDIANA UTILITY
REGULATORY COMMISSION

FAX TRANSMITTAL FORM

NUMBER OF PAGES INCLUDING COVER SHEET 6

TO: MR William Boyd DATE: 11-29-11

COMPANY: Director Pipe Line Div. FAX # 317 233-2410

FROM: JACKIE BLUE

MESSAGE:

MR. Boyd,
Per our conversation of today, please
find the attached information you asked
for.
Sincerely,
Jackie Blue

Information Request**Pipeline Safety Division
Indiana Utility Regulatory Commission**Case No. 1930

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:**Excavator Information:** CAROL ROBINSON

Business Name:

Responsible Party Personal Name: C + R MOBILE Home Repairs

Title (if any): OWNER / CAROLYN ROBINSON

Address: 235 E. TENTH ST

City, State Zip: JONESBORO, IN. 46935

Preferred Telephone: 765-603-0117

Cell Phone Number:

Email Address: N/A

Facility Information:

Business Name: SHAMROCK BAY LP

Responsible Party Personal Name: JACKIE BLUE

Title (if any): MANAGER

Address: N/A

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address: SHAMROCK@MHC.COM

Locator Service Information:

Business Name: Before You Dig (811)

Responsible Party Personal Name: UNKNOWN

Title (if any):

Address: UNKNOWN

City, State Zip:

Preferred Telephone: 811

Cell Phone Number: NONE N/A

Email Address: N/A

Other (Witness, Police, Fire, Other) Information:

Personal Contact: KOSCIUSKO COUNTY Fire Dept. / Police Dept OF WARSAW

Business/Organization Name:

Title (if any)

Address:

City, State, Zip:

Preferred Telephone: 911 - NON EMERGENCY NO. 574-372-9511

Cell Phone Number: N/A

Email Address: N/A

Utility Line Impact:

Location of Damage:

Address: 920 ANCHORAGE Rd site # 29

City, State Zip: WARSAW, IN. 46580

Nearest Intersection: US 30

Product Type (circle one):

- Natural Gas
- Liquid Pipeline
- Unknown/Other

Facility Type (circle one):

- Distribution
- Gathering
- Service/Drop
- Transmission
- Unknown/Other

Size (Diameter/etc.): UNKNOWN

Pressure (PSIG/Inches): UNKNOWN

Interruption in Service: Yes / No 20 min. Number of Customers Affected: 20

Evacuation: Yes / No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ UNKNOWN

Cause of Damage Information:**Type of Equipment (circle one):**

Auger

 Backhoe/Trackhoe Boring /Drilling Directional Drilling Explosives Farm Equipment Grader/Scraper Hand Tools Milling Equipment Probing Device Trencher Vacuum Equipment Unknown/Other**Type of Work Performed (circle one):** Agriculture Cable TV Curb/Sidewalk Bldg. Construction Bldg. Demolition Drainage Driveway Electric Engineering/Surveying Fencing Grading Irrigation Landscaping Liquid Pipeline Milling Natural Gas Pole Public Transit Authority Railroad Maintenance Road Work Sewer (Sanitary/Storm) Site Development Steam Storm Drain/Culvert Street Light Telecommunications Traffic Signal Traffic Sign Water Waterway Improvement Unknown/Other

Release of Product: Yes/No UNKNOWN

Ignition and/or Fire: Yes/No

Excavator Notify 811: Yes/No

Locate Information:

Excavator Request Locate: Yes/No

Indiana 811 Locate Ticket Number: 1106240982

Locate Marks Visible: Yes/No

Locate Marks Correct: Yes/No

Excavator "White Lined": Yes/No

Maps Used to Mark Facilities: Yes/No

Was Locate Provided within Two (2) Working Days: Yes/No

Operator Employees On-site during Excavation: Yes/No

Incident Impact Information:

Number of Outpatient Treated: N/A

Number of Inpatient Treated: N/A

Number of Fatalities: NONE

Fire Department Response: Yes/No

Police Department Response: Yes/No

Ambulance Response: Yes/No

Additional Information/Comments:

[Empty rectangular box for additional information or comments]

YOUR PIPELINE SAFETY DIVISION CASE NO. 1930

YOUR FULL NAME: JACKIE BLUE

FULL NAME OF BUSINESS/ENTITY (if applicable): SHAMROCK BAY LP

YOUR BUSINESS TITLE (if applicable): COMMUNITY MANAGER

ADDRESS: 920 ANCHORAGE RD # 133

CITY: WAYSAN STATE: IN ZIP CODE: 46580

YOUR TELEPHONE NUMBER: (514) 267 - 3555 SECOND NO. () -

YOUR EMAIL ADDRESS: SHAMROCK@MHCOMM.COM

TODAY'S DATE: 11-29-11

YOUR SIGNATURE: Jackie Blue TITLE (if any) manager

Please return your Narrative Statement and Answers to the above questions to:

Pipeline Safety Division - Case No. _____
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov