STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Underground Contractors Incorporated

UPPAC Database Record ID: 1916

Investigator: Chuck Weindorf

Report Date: 04/20/2012

Damage Date: 7/28/2011 1:17:33 PM

Damage Address: Brooks School Rd

City: Fishers

County: Hamilton

The Parties

Excavator: **Underground Contractors Incorporated**

Contact: John Saylor

Address: 9824 Rawles Avenue, Indianapolis, In 46229

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Investigation regarding: Underground Contractors Incorporated

UPPAC Database Record ID: 1916

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: False

Number of Customers Affected: 0

Injuries: 0

Fatalities: 0

Repair Cost (if known): $8705

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1107073232

Type of Equipment: Trencher

Type of work performed: Telecommunications

Synopsis: Excavator struck and damaged while trenching to install telecommunications conduit.

Findings: Reported by Indiana 811, initial notice was delivered and signed for on 9/29/2011, however the excavator failed to respond. Excavator requested locates on 7/7/2011 and damaged the natural gas line 21 days later, therefore working on an expired locate.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.

Underground Contractors Incorporated currently has no other reports of damages in the record.

NO

LOCATE

TICKET

PROVIDED

STATE of INDIANA

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INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

September 27, 2011

RECEIVED
OCT 4 - 2011
INDIANA UTILITY
REGULATORY COMMISSION

Ms. Darlene Kulhanek
Vectren
1 N Main Street
Evansville, IN 47702

Subject: Investigation Request for Information

Date of Event: 7/28/2011

Event Location: Brooks School Road, Fishers

Facility Owner: Vectren

Excavator: Underground Contractors Incorporated

Other Party: N/A

Pipeline Division Case No. 1916

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation,**

maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.

Please promptly provide your information to: Pipeline Safety Division – Case No. 1916, Indiana Utility Regulatory Commission, 101 West Washington Street, # 1500E, Indianapolis, IN 46204. Also, please include the Investigation Number referenced above on your materials. In the alternative, if you would prefer to scan the materials and send them electronically, please send the documents to: *PipelineDamageCase@urc.in.gov.*

Although you are not a formal party in this investigation, please treat this request for information seriously, because the potential civil penalties for violations include: a potential civil fine up to $10,000.00; mandatory education and training for employees regarding pipeline safety; a required development plan to avoid future violations; or a warning letter for certain homeowner/tenants who are first time offenders. Consequently, your input will assist the Pipeline Division with its determination and may have a substantial impact on the case.

After the investigation is completed, the Pipeline Division will prepare an Investigation Report with findings and forward it to the Underground Plant Protection Advisory Committee ("Advisory Committee"). This is a statutory committee, comprised of excavators, facility operators, investor and municipal utilities, the 811 Association and facility locate marking companies, whose role is to evaluate the Pipeline Division's findings and make a recommendation for a civil penalty. In the event there is disagreement regarding the Advisory Committee's recommendation to the Commission, parties are entitled to request a hearing before the full Commission. If there is a violation, the Indiana Utility Regulatory Commission ("Commission") will impose the penalty. Any fines imposed are statutorily required to be spent funding the Commission's training and educational programming to promote excavation and pipeline safety.

Thank you for your *prompt* assistance in providing written information to the Pipeline Division regarding the previously referenced incident. Any information received after the deadlines will not be considered in the investigation, will be unavailable to the Advisory Committee and will result in a lack of full information being made available; hence, your participation is vital to serving the interests of justice and enhancing the public's safety. In an effort to assist you, please find an enclosure entitled "Information Request." Should you have procedural or legal questions regarding the Underground Plant Protection Advisory Committee or the Indiana Utility Regulatory Commission, please contact David L. Welch, Assistant General Counsel, at (317) 234-4715. Should you have questions regarding the pipeline damage identified above, or our investigation, please contact me at (317) 232-2718. Thank you for your assistance.

Sincerely,

William Boyd

William Boyd
Director, Pipeline Safety Division

Enclosure: Information Request

Information Request

Pipeline Safety Division
Indiana Utility Regulatory Commission
Case No. 1916

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:
Business Name: **Underground Contractors**

Responsible Party Personal Name:

Title (if any): **Unknown**

Address: **9824 Rawles**

City, State Zip: **Indianapolis, IN 46229**

Preferred Telephone: **810-343-9731**

Cell Phone Number:

Email Address:

Facility Information:
Business Name: **Vectren Energy**

Responsible Party Personal Name: **Darlene Kulhanek**

Title (if any): **Manager Facilities Damages**

City, State, Zip **Evansville, IN 47711**

Address: **1 Main Street**

Preferred Telephone: **812-491-4227**

Cell Phone Number: **812-568-5235**

Email Address: **Dkulhanek@vectren.com**

Locator Senrice Information:
Business Name: **USIC Inc.**

Responsible Patty Personal Name: **Morgan Thompson**

Title (if any): **Claims Coordinator**

Address: **9045 N. River Rd., Suite 300**

City, State Zip: **Indianapolis, IN 46240**

Preferred Telephone: **317-575-7800x109**

Cell Phone Number:

Email Address: **morganthompson@usicinc.com**

Other (Witness, Police, Fire, Other·) Information: N/A
Personal Contact: Business/Organization Name: N/A

Title (if any)

Address:

City, State, Zip Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact:

Product Type (circle one):
Natural Gas
Liquid Pipeline
Unknown/Other

Facility Type (circle one):
Distribution
Gathering
Service/Drop
Transmission
Unknown/Other

Size (Diametea·/etc.): 4"

Pressure (PSIG/Inches): 60 PSIG

Interruption in Service: Yes / No Numbea· of Customer·s Affected: 0

Evacuation: Yes / No If yes, How Many Evacuated? 0

Repair Cost (if known): $ 8705.00

Cause of Damage Information:

Type of Equipment (circle one):
Auger
Backhoe/Trackhoe
Boring /Drilling
Directional Drilling
Explosives
Farm Equipment
Grader/Scrapper
Hand Tools
Milling Equipment
Probing Device
Trencher
Vacuum Equipment
Unknown/Other

Type of Worl{ Performed (circle one):
Agriculture Cable
TV Curb/Sidewalk
Bldg. Construction
Bldg. Demolition
Drainage
Driveway Electric
Engineering/Surveying
Fencing
Grading
Irrigation
Landscaping
Liquid Pipeline
Milling
Natural Gas
Pole
Public Transit Authority
Railroad Maintenance
Road Work
Sewer (Sanitary/Stom1)
Site Development
Steam
Storm Drain/Culvert
Street Light
Telecommunications
Traffic Signal
Traffic Sign
Water
Waterway Improvement
Unknown/Other

Release of Product: Yes / No

Ignition and/or Fire: Yes / No

Excavator Notify 811: Yes / No

Locate Information:

Excavator Request Locate: Yes / No

Indiana 811 Locate Ticket Number: 1107073232

Locate Marks Visible: Yes / No

Locate Marl<s Correct: Yes/No

Excavator "White Lined": Yes / No

Maps Used to Mark Facilities: Yes / No UNK

Was Locate Provided within Two (2) Worldng Days: Yes / No UNK

Operator Employees On-site during Excavation: Yes / No

Incident Impact Information:

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response: Yes / No

Police Department Response: Yes / No

Ambulance Response: Yes / No

Additional Information/Comments:

4" plastic main damaged by Trencher. No valid locates but maps inaccurate.

FACILITIES DAMAGE REPORT GAS
Vectren Corporation
Form 3112 (Rev. 10/04)

Task No.: 103.0509 Capital / O&M (circle one) FDS 0014733

☒ Indiana Gas
☐ Sigeco
☐ Vectren Energy Delivery of Ohio

TIME: 200 AM/PM DATE OF DAMAGE: 7/28/11

Cost Center No.: 5830

DAMAGE SITE ADDRESS: 11988 Brookschool Rd.

LOT #: _____ CITY: ~~Fortville~~ Fishers

FACILITIES DAMAGED
☒ MAIN
☐ SERVICE
☐ REGULATOR STATION
☐ FARM TAP
☐ RESIDENTIAL METER
☐ METER INDUSTRIAL/COMMERICAL
☐ OTHER

SIZE(S)
☐ 0.50 INCH
☐ 0.75 INCH
☐ 1.00 INCH
☐ 2.00 INCH 1.784
☒ 4.00 INCH
☐ 6.00 INCH
☐ OTHER _____

TYPE OF MATERIAL
☒ PLASTIC
☐ STEEL
☐ CAST IRON
☐ OTHER _____

DAMAGE TYPE
☐ SEVERED
☐ NOT CUT
☒ PUNCTURE
SIZE 1/8" X 5"

PRESSURE
☐ 25 PSIG
☐ 40 PSIG
☐ 50 PSIG
☒ 60 PSIG
☐ 6 WC
☐ OTHER _____

PROTECTION IN PLACE
☐ RAIL ☐ POST ☐ NONE ☒ N/A

175.180

LEAK REPORT
637630
☐ ONE-WAY FEED
☒ TWO-WAY FEED

DURATION OF ESCAPING GAS
MINUTES 168
EFV ACTIVATED ☐ YES ☒ NO

DAMAGED BY
☒ CONTRACTOR
☐ MUNICIPALITY/UTILITY
☐ VEHICULAR ACCIDENT
☐ COMPANY CREW
☐ UNKNOWN
☐ PROPERTY OWNER/TENANT
☐ OTHER _____

TYPE OF CONSTRUCTION
☐ SEWER/DRAIN
☐ WATER
☐ ELECTRIC
☒ TELEPHONE
☐ CEMENT/PAVING
☐ TV CABLE
☐ FENCING
☐ FOOTERS
☐ OTHER _____

WORKING FOR
☐ CITY ☐ STATE ☒ PROPERTY OWNER
☐ OTHER
NAME Phone Co.

TYPE OF EQUIPMENT
☐ BACKHOE
☐ TRACKHOE
☐ PLOW
☒ TRENCHER
☐ BULLDOZER
☐ POSTHOLE DIGGERS
☐ BORE
☐ AUGER
☐ STAKE/SHOVEL
☐ OTHER _____

DAMAGING PARTY
☐ DID NOT REQUEST LOCATES
☐ DID NOT HAND DIG
☐ USED EXPIRED LOCATES
☐ OTHER _____

NUMBER OF CUSTOMERS AFFECTED: 0

TOTAL HOURS SERVICE WAS OFF: 0

INVOICE: YES ☐ NO ☒

DAMAGING PARTY
NAME: Underground Contractors
ADDRESS: 9824 Rawles
CITY/STATE/ZIP: Indpls 46229

G Wyatt 2976 7-28-11
PREPARED BY DATE

VISUAL OBSERVATION AT DAMAGE SITE
☐ LOCATE NOT APPLICABLE (Above Ground Damage Only)
☐ FACILITIES PROPERLY MARKED
MARKING METHODS: ☐ CONVENTIIONAL ☐ OFFSET
☐ FLAGS ☐ PAINT ☐ STAKES ☐ WHISKERS
LOCATE MARKINGS FADED: ☐ YES ☐ NO
☐ WRONG ADDRESS REQUESTED
☒ FACILITIES IMPROPERLY LOCATED
☐ QUALIFIED LOCATOR COULD NOT HAVE ACCURATELY LOCATED
☒ INACCURATE MAPS/CARDS
☐ BROKEN OR NO TRACER WIRE (PLASTIC)
☐ INSULATION PREVENTING ACCURATE LOCATE
☐ LOCATOR ERROR
☐ QUALIFIED LOCATOR COULD HAVE ACCURATELY LOCATED
☐ INCOMPLETE LOCATE
☐ MARKINGS OFF BY _____ (FEET/INCHES)
☐ INAPPROPRIATE SITE MARKINGS
☐ NO LOCATE PERFORMED
☐ FAILURE TO FOLLOW POLICY
☐ WRONG ADDRESS LOCATED
OBSERVATION BY: _____
NAME OF LOCATOR: _____

AUG 8 2011

☐ COPY OF MARKOUT REQUEST PROVIDED WITHIN 2 WORKING DAYS

NOTIFICATION AND OTHER DETAILS OF LOCATE
☐ LOCATE TICKET #: _____
DATE: _____ TIME: _____ AM/PM
☐ REGULAR REQUEST ☐ EMERGENCY REQUEST
☐ LOCATE COMPANY NOTIFIED
CONTACT NAME: _____
TIME CALLED: _____ AM/PM
TIME LOCATOR ARRIVED AT SITE: _____ AM/PM
COMPANY NOTIFIED OF LOCATE NEAR CRITICAL FACILITIES:
☐ YES ☐ NO

CONTRACTOR REPAIRS
☐ CONTRACTOR WORKING FOR VECTREN MADE REPAIRS AT OWN EXPENSE
☐ CONTRACTOR REPAIRED DAMAGE
NAME OF CONTRACTOR: _____
OF REGULAR HOURS _____
OF OVERTIME HOURS _____
CREW TYPE _____

MATERIALS OR ROAD WORK
☐ METER WAS REPLACED _____ (STORES CODE)
☐ REGULATOR WAS REPLACED _____ (STORES CODE)
☐ TEMPORARY ASPHALT REPAIR _____ (SQ. FT.)
☐ PERMANENT ASPHALT REPAIR _____ (SQ. FT.)

PARTY TO INVOICE
NAME: Vectren
ADDRESS: _____
CITY/STATE/ZIP: _____

R Mathews 8-2-11
REVIEWED BY FIELD SUPERVISOR DATE

Nothing on our Maps in this Area. Found where we installed this in 2002 on Field Sketch. In GIS - Now! R Mathews

INCLUDE ANY OBSERVATIONS ON BACK OF FORM

Service Order Status

Tuesday, August 9, 2011

Enter Service Order Number:
4908625 Go

Banner Instance: CS03PROD CS01PROD CS02PROD
Order Number: N4908625
Order Type: LEAK
Order Status: Completed

Customer: 009999999 - OWNER UNKNOWN
Prem: 5696154 - BROOKSCHOOL S OF CARRIAGE STON

Technician: 2976 - Wyatt, Greg

Order Dates and Times

Need Date:	7/28/2011 1:27:00 PM
Time Created:	7/28/2011 1:27:52 PM
Time Dispatched:	7/28/2011 1:27:53 PM
Time In Route:	7/28/2011 1:29:14 PM
Time On-Site:	7/28/2011 1:38:14 PM
Tech Complete:	7/28/2011 3:38:25 PM
Time Closed:	7/28/2011 3:38:25 PM

Events Performed/Completion Code
LKNS - CMP

Meter Information

	Current ReadStatus
Old Meter:	
New Meter:	

Completion Notes
4 inch cutmain south of duval never mapped 2 way feed crew to make repairs

Request Notes
PER JOHN SAYLOR W UNDERGROUND CONTRACTORS HIT LINE/BLOWING..CELL 810-343- 9731..ONSITE CONT DONNIE RIBINSON CELL 248-705-9614 ORIG LOC# 1107281867

MDSI Event Dates and Times

Event	Date/Time	User
AsnAssignmentManualAck_evt	7/28/2011 1:29:10 PM	Wyatt, Greg
AsnAssignmentEnRoute_evt	7/28/2011 1:29:14 PM	Wyatt, Greg
AsnAssignmentOnSite_evt	7/28/2011 1:38:14 PM	Wyatt, Greg
OrdOrderComplete_evt	7/28/2011 3:38:25 PM	Wyatt, Greg

NOTE:The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.

DAMAGE DAMAGE

Ticket : 1107281867 Date: 07/28/2011 Time: 13:15 Oper: LPORTER Chan:046

State: IN Cnty: HAMILTON Twp: FALL CREEK
Cityname: FISHERS Inside: Y Near: N
Subdivision:

Address :
Street : BROOKS SCHOOL RD
Cross 1 : HAMBLE BLVD Within 1/4 mile: Y
Location: FROM THE ABOVE INTERSECTION--LOCATE--GOING NORTH ON THE WEST SIDE OF THE ROAD--APPROX 500 FEET--ENDING AT CARRIAGE STONE DRIVE--
***Boring Where = UNDER RIGHT OF WAY
:
Grids : 3957B8556C 3957A8556C 3957B8556B 3957A8556B

Work type : INSTALLING CABLE CONDUITS
Done for : ATT
Start date: 07/28/2011 Time: 13:15 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
Duration : 3 DAYS Depth: 4 FEET

Company : UNDERGROUND CONTRACTORS INCORPORATED Type: CONT
Co addr : 9824 RAWLES AVENUE
City : INDIANAPOLIS State: IN Zip: 46229
Caller : JOHN SAYLOR Phone: (317)377-1901
Contact : JOHN SAYLOR--CELL Phone:
BestTime:
Mobile : (810)343-9831
Fax : (317)377-1902
Email : ALEX@UNDERGROUNDCONTRACTORS.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER JOHN SAYLOR - HIT A VECTREN GAS LINE - GAS IS BLOWING - CREW STILL ON SITE - DIGGING 200 FEET SOUTH OF CARRIAGE STONE DR - JOHN HAS NOT CALLED 911 -JOHN TO CALL VECTREN - PREVIOUS TICKET 1107073232
Will you be white-lining the dig site area? NO
:

Submitted date: 07/28/2011 Time: 13:15
Members: ID0002 ID0022 ID0103 ID0660 ID1501 ID3162 ID3642 SBCIN SM

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
COMCAST NORTHEAST (NOBLESVILLE)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FISHERS, TOWN OF	
HAMILTON SOUTHEASTERN SEWER	
MARATHON PIPE LINE CO. - CLERMONT	PIPELINE
VECTREN - NOBLESVILLE #1	GAS
VEOLIA WATER INDIANAPOLIS	WATER

View Map Close Map

NORMAL NOTICE

Ticket : 1107073232 Date: 07/07/2011 Time: 17:41 Oper: DWILSON Chan:006

State: IN Cnty: HAMILTON Twp: FALL CREEK
Cityname: FISHERS Inside: Y Near: N
Subdivision:

Address :
Street : BROOKS SCHOOL RD
Cross 1 : HAMBLE BLVD Within 1/4 mile: Y
Location: FROM THE ABOVE INTERSECTION--LOCATE--GOING NORTH ON THE WEST SIDE OF THE ROAD--APPROX 500 FEET--ENDING AT CARRIAGE STONE DRIVE--
***Boring Where = UNDER RIGHT OF WAY
:
Grids : 3957B8556C 3957A8556C 3957B8556B 3957A8556B

Work type : INSTALLING CABLE CONDUITS
Done for : ATT
Start date: 07/11/2011 Time: 18:00 Hours notice: 96/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 3 DAYS Depth: 4 FEET

Company : UNDERGROUND CONTRACTORS INCORPORATED Type: CONT
Co addr : 9824 RAWLES AVENUE
City : INDIANAPOLIS State: IN Zip: 46229
Caller : JOHN SAYLOR Phone: (317)377-1901
Contact : JOHN SAYLOR--CELL Phone:
BestTime:
Mobile : (810)343-9831
Fax : (317)377-1902
Email : ALEX@UNDERGROUNDCONTRACTORS.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 07/07/2011 Time: 17:41
Members: ID0002 ID0022 ID0103 ID0660 ID1501 ID3162 ID3642 SBCIN SM

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
COMCAST NORTHEAST (NOBLESVILLE)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FISHERS, TOWN OF	
HAMILTON SOUTHEASTERN SEWER	
MARATHON PIPE LINE CO. - CLERMONT	PIPELINE
VECTREN - NOBLESVILLE #1	GAS
VEOLIA WATER INDIANAPOLIS	WATER

View Map Close Map

NO

EXCAVATOR

RESPONSE

PROVIDED