



## Pipeline Safety Division Investigation Report

### Investigation regarding: **Karen Bickel**

UPPAC Database Record ID: 1879

Investigator: Chuck Weindorf

Report Date: 04/20/2012

Damage Date: 7/18/2011 3:14:30 PM

Damage Address: 29 Green Hill Ct

City: Huntington

County: Huntington

### The Parties

Excavator: **Karen Bickel**

Contact: Karen Bickel

Address: 29 Green Hill Court, Huntington, In 46750

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

**Investigation regarding: Karen Bickel**

UPPAC Database Record ID: 1879

**Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$655

**Excavator Activities/Cause of damage information:**

Excavator request locates: No    Indiana 811 ticket Number:

Type of Equipment: Hand Tools

Type of work performed: Fencing

**Synopsis:** Excavator struck and damaged an underground natural gas service.

**Findings:** Reported by Indiana 811, initial notice was delivered and signed for on 11/7/2011, however the excavator failed to respond. Excavator failed to provide a notice to Indiana 811 prior to excavation.

**Conclusion:** There was a failure to provide notice of excavation.

**Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.**

**Karen Bickel** currently has no other reports of damages in the record.

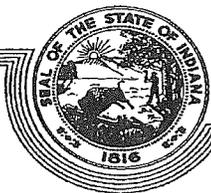
NO

LOCATE

TICKET

PROVIDED

# STATE OF INDIANA



INDIANA UTILITY REGULATORY COMMISSION  
101 W. WASHINGTON STREET, SUITE 1500E  
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>  
Office: (317) 232-2701  
Facsimile: (317) 232-6758

November 2, 2011

Ms. Darlene Kulhanek  
Vectren  
1 N Main Street  
Evansville, IN 47702

RECEIVED

NOV 14 2011

INDIANA UTILITY  
REGULATORY COMMISSION

Subject: Investigation Request for Information

Date of Event: 7/18/2011

Event Location: 29 Green Hill Ct, Huntington

Facility Owner: Vectren

Excavator: Karen Bickel

Other Party: N/A

Pipeline Division Case No. 1879

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation,**

maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.

Please promptly provide your information to: Pipeline Safety Division – Case No. 1879, Indiana Utility Regulatory Commission, 101 West Washington Street, # 1500E, Indianapolis, IN 46204. Also, please include the Investigation Number referenced above on your materials. In the alternative, if you would prefer to scan the materials and send them electronically, please send the documents to: *PipelineDamageCase@urc.in.gov*.

Although you are not a formal party in this investigation, please treat this request for information seriously, because the potential civil penalties for violations include: a potential civil fine up to \$10,000.00; mandatory education and training for employees regarding pipeline safety; a required development plan to avoid future violations; or a warning letter for certain homeowner/tenants who are first time offenders. Consequently, your input will assist the Pipeline Division with its determination and may have a substantial impact on the case.

After the investigation is completed, the Pipeline Division will prepare an Investigation Report with findings and forward it to the Underground Plant Protection Advisory Committee (“Advisory Committee”). This is a statutory committee, comprised of excavators, facility operators, investor and municipal utilities, the 811 Association and facility locate marking companies, whose role is to evaluate the Pipeline Division’s findings and make a recommendation for a civil penalty. In the event there is disagreement regarding the Advisory Committee’s recommendation to the Commission, parties are entitled to request a hearing before the full Commission. If there is a violation, the Indiana Utility Regulatory Commission (“Commission”) will impose the penalty. Any fines imposed are statutorily required to be spent funding the Commission’s training and educational programming to promote excavation and pipeline safety.

Thank you for your *prompt* assistance in providing written information to the Pipeline Division regarding the previously referenced incident. Any information received after the deadlines will not be considered in the investigation, will be unavailable to the Advisory Committee and will result in a lack of full information being made available; hence, your participation is vital to serving the interests of justice and enhancing the public’s safety. In an effort to assist you, please find an enclosure entitled “Information Request.” Should you have procedural or legal questions regarding the Underground Plant Protection Advisory Committee or the Indiana Utility Regulatory Commission, please contact David L. Welch, Assistant General Counsel, at (317) 234-4715. Should you have questions regarding the pipeline damage identified above, or our investigation, please contact me at (317) 232-2718. Thank you for your assistance.

Sincerely,



William Boyd  
Director, Pipeline Safety Division

Enclosure: Information Request



## DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)  
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: 11-9-2011

### Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (*number and street*): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (*area code*): 812-491-4227

Fax number (*area code*): 812-491-4504

E-mail address: dkulhanek@vectren.com

### Excavator Information, if known

Full name: Karen Bickel

Business address (*number and street*): Residential 29 Green Hill Court

City, State, and ZIP code: Huntington, IN 46750

Telephone number (*area code*): 260-359-3733

Fax number (*area code*): Unknown

E-mail address: Unknown

### Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Hand Tools

Type of work performed: Fencing

**Date and Location of Damage**

Date of damage (month, day, year): 7-18-2011

County: Huntington

City: Huntington

Street address (number and street, city, state, and ZIP code):  
29 Green Hill Court, Huntington, IN 46750

Nearest intersection: Unknown

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (in hours): 2

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 654.64

**Affected Facility Information**

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? \_\_\_\_\_

**Notification, Locating, Marking**

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: \_\_\_\_\_

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: \_\_\_\_\_

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: Unknown \_\_\_\_\_

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? No

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

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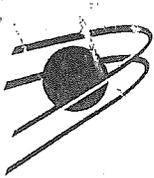
### **Description of Cause**

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

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### **Additional Comments**

Friend of property owner hit 1" plastic service with posthole diggers. Did not request locates.



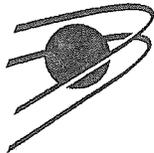
2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE  
FINAL  
\$654.64

BICKEL, KAREN  
29 GREEN HILL CT  
HUNTINGTON, IN 46750

Type: GAS  
Invoice: FDS0014654  
BillToID: 30480  
Billing Date: 10/27/2011  
Date of Loss: 7/18/2011  
5741 103.0510

Please return this portion with your remittance.



Mail Payment To:  
Vectren Utilities Holdings Company  
1239 Reliable Parkway  
Chicago, IL 60686-0012  
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5  
Risk Management/Claims Department

NOW DUE  
FINAL  
\$654.64

BICKEL, KAREN  
29 GREEN HILL CT  
HUNTINGTON, IN 46750

Type: GAS  
Invoice: FDS0014654  
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Billing Date: 10/27/2011  
Date of Loss: 7/18/2011

**Invoice For Costs to Repair and Reconstruct Damaged Property**

Address: 29 GREEN HILL CT, HUNTINGTON

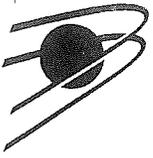
1" PLASTIC SERVICE DAMAGED BY POSTHOLE DIGGERS.

*Paid 8213.20 11/2/11*

Material:	\$55.41
Company Labor:	\$556.58
Contract Labor:	\$0.00
Transportation/Equipment:	\$42.65
Misc:	\$0.00
Gas Loss:	\$0.00
Adjustments:	\$0.00
Payments:	\$0.00
<b>Total:</b>	<b>\$654.64</b>

5741 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

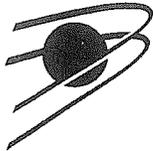
NOW DUE

\$654.64

BICKEL, KAREN  
29 GREEN HILL CT  
HUNTINGTON, IN 46750

Type: GAS  
Invoice: FDS0014654  
BillToID: 30480  
Billing Date: 10/6/2011  
Date of Loss: 7/18/2011  
5741 103.0510

Please return this portion with your remittance.



Mail Payment To:  
Vectren Utilities Holding Company  
1239 Reliable Parkway  
Chicago, IL 60686-0012  
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5  
Risk Management/Claims Department

NOW DUE  
  
\$654.64

BICKEL, KAREN  
29 GREEN HILL CT  
HUNTINGTON, IN 46750

Type: GAS  
Invoice: FDS0014654  
BillToID: 30480  
Billing Date: 10/6/2011  
Date of Loss: 7/18/2011

**Invoice For Costs to Repair and Reconstruct Damaged Property**

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5741 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

574

FACILITIES DAMAGE REPORT GAS

Task No.: 103.0510

Capital / O&M (circle one)

FDS 0014654

FACILITY TYPE

- DISTRIBUTION
PROpane
SERVICE
STORAGE
TRANSMISSION (include supplemental report)

TIME OCCURRED: 3:17 AM/PM
TIME FOUND: 3:27 AM/PM

DATE OF DAMAGE: 7/18/11
Cost Center No.: 574

DAMAGE SITE ADDRESS: 29 Green Hill Ct. LOT #

COUNTY: Huntington CITY: Huntington STATE: In. TOWNSHIP: HUNTINGTON

Table with columns: FACILITIES DAMAGED, ORIFICE SIZE(S), (1), (2), (3). Rows include Farm Tap, Heater, Main, Meter Residential, etc.

- VISUAL OBSERVATION AT DAMAGE SITE
VISUAL OBSERVATION ABOVE GROUND
LOCATE APPLICABLE?
MARKING METHODS
LOCATE MARKINGS FADED
FACILITIES IMPROPERLY LOCATED

Table with columns: TYPE OF MATERIAL, DAMAGE TYPE, PRESSURE. Rows include Cast Iron, Plastic (HDPE), Steel, etc.

PROTECTION IN PLACE
BUILDING FENCE NONE
POST RAIL VAULT N/A
DURATION OF ESCAPING GAS MINUTES: 1 min.

LEAK REPORT NUMBER # 578419
EFV ACTIVATED YES

FEED TYPE
ONE-WAY FEED
TWO-WAY FEED
NUMBER OF CUSTOMERS AFFECTED: 1
TOTAL HOURS SERVICE WAS OFF: 2

SERVICE ORDER # N4896914

DAMAGED BY TYPE OF CONSTRUCTION

- COMPANY CREW
CONTRACTOR
COUNTY
DEVELOPER
FARMER
MUNICIPALITY
PROPERTY OWNER/TENANT
RAILROAD
STATE
UNKNOWN
UTILITY
VEHICULAR ACCIDENT
IF OTHER: FRIEND OF PROPERTY OWNER
AGRICULTURE
BLDG. CONSTRUCTION
BLDG. DEMOLITION
CABLE TV
CURBS/SIDEWALKS
DRAINAGE
DRIVEWAY
ELECTRIC
ENGINEERING/SURVEYING
FENCING
GRADING
IRRIGATION
LANDSCAPE
LIQUID PIPELINE
MILLING
NATURAL GAS
POLE
PUBLIC TRANSIT AUTHORITY
RAILROAD MAINTENANCE
IF OTHER

COMPANY REPRESENTATIVE ON SITE
OBSERVATION BY: Mike Vice
NAME OF LOCATOR:
LOCATING ORGANIZATION
CONTRACT LOCATOR
UNKNOWN/OTHER
UTILITY OWNER
COPY OF MARKOUT REQUEST PROVIDED WITHIN 2 WORKING DAYS

NOTIFICATION AND OTHER DETAILS OF LOCATE
LOCATE TICKET #:
DATE: TIME: AM/PM
REGULAR REQUEST EMERGENCY REQUEST
CONTACT NAME:
TIME CALLED: AM/PM
TIME LOCATOR ARRIVED AT SITE: AM/PM
LOCATE COMPANY NOTIFIED
COMPANY NOTIFIED OF LOCATE NEAR CRITICAL FACILITIES
ONE CALL CENTER

TYPE OF EQUIPMENT

- AUGER
- BACKHOE/TRACKHOE
- BORING
- DRILLING
- EXPLOSIVES
- FARM EQUIPMENT
- GRADER/SCRAPER
- HAND TOOLS
- MILLING EQUIPMENT
- PLOW
- PROBING DEVICE
- TRENCHER
- VACUUM EQUIPMENT
- VEHICLE

IF OTHER \_\_\_\_\_

DAMAGING CAUSE

- ABANDON FACILITY
- DETERIORATED FACILITY
- FACILITY COULD NOT BE FOUND/LOCATED
- FACILITY WAS NOT LOCATED/MARKED
- FAILURE TO MAINTAIN CLEARANCE
- FAILURE TO MAINTAIN MARKS
- FAILURE TO SUPPORT EXPOSED FACILITY
- FAILURE TO USE HAND TOOLS WHERE REQ
- IMPROPER BACKFILLING
- INCORRECT RECORDS/MAPS
- MARKING OR LOCATIONS NOT SUFFICIENT
- NO NOTIFICATION MADE TO ONE-CALL CENT
- ONE-CALL NOTIFICATION ERROR
- PREVIOUS DAMAGE
- WRONG INFORMATION PROVIDED

IF OTHER \_\_\_\_\_

DID EXCAVATOR NOTIFY YOU?  YES  NO

EVACUATION REQUIRED?  YES  NO

MEDIA AT SITE?  YES  NO

WAS THERE IGNITION OF GAS?  YES  NO

INVOICE:  YES  NO  N/S

DAMAGING PARTY  
NAME: Dan Williams

ADDRESS: P.O. Box #12

CITY/STATE/ZIP: Somerset, In. 46984

PHONE NUMBER 765-981-4743

PREPARED BY Mike Vice DATE \_\_\_\_\_

CONTRACTOR REPAIRS

- CONTRACTOR WORKING FOR VECTREN MADE REPAIRS AT OWNERS EXPENSE  
 YES  NO  N/S
- CONTRACTOR REPAIRED DAMAGE  
 YES  NO  N/S

NAME OF CONTRACTOR: \_\_\_\_\_  
 # OF REGULAR HOURS \_\_\_\_\_  
 # OF OVERTIME HOURS \_\_\_\_\_  
 # OF REGULAR HOURS \_\_\_\_\_  
 CREW TYPE \_\_\_\_\_

MATERIALS OR ROAD WORK

- METER WAS REPLACED \_\_\_\_\_ (STORES CODE)
- REGULATOR WAS REPLACED \_\_\_\_\_ (STORES CODE)
- TEMPORARY ASPHALT REPAIR \_\_\_\_\_ (SQ.FT.)
- PERMANENT ASPHALT REPAIR \_\_\_\_\_ (SQ.FT.)

RIGHT OF WAY

- DEDICATED UTILITY EASEMENT
- FEDERAL UTILITY EASEMENT
- PIPELINE
- POWER/TRANSMISSION LINE
- PRIVATE - BUSINESS
- PRIVATE - EASEMENT
- PRIVATE - LAND OWNER
- PUBLIC - COUNTY ROAD
- PUBLIC - INTERSTATE HIGHWAY
- PUBLIC - OTHER
- PUBLIC - STATE HIGHWAY
- PUBLIC - CITY STREET
- UNKNOWN

PARTY TO INVOICE  
NAME: SAME

ADDRESS: \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

REVIEWED BY FIELD SUPERVISOR Brynn DATE 7-20-11

*Friend of property owner using hand post hole digger hit 1" Plastic Service. Property Owner did not request locate of Utilities.*

**SERVICE MATERIAL FORM**

Maximo WO#: \_\_\_\_\_

MARION

TRUCK #: \_\_\_\_\_

Project #: FDS 0014654

Address: 29 Green Hill Ct.

Task #: 103.0510

Town: Huntington

Submitted By: G. Heffner

Date: 7-18-11

Processed By: \_\_\_\_\_

Date: \_\_\_\_\_ Storeroom: Marion

ITEM #	ITEM DESCRIPTION	UOM	MATERIAL BALANCE		
			INSTALLED	SCRAPPED	RETURNED
Pipe - Wire					
V071850	Pipe, 1/2" Plastic 1000' coil	FT			
V075000	Pipe, 1" Plastic 500' coil	FT	1'		
V614643	Wire, Tracer (Yellow insulation) 12AWG	FT			
Fittings					
V229364	Coupling, 1" CTS X 1/2" CTS Lycofit	EA			
V229366	Coupling, 1" CTS X 1/2" IPS Lycofit	EA			
V229376	Coupling, 1/2" CTS Lycofit	EA			
V220215	Cap, 1/2" IPS Lycofit End	EA			
V220232	Cap, 1" CTS Lycofit End	EA			
V229377	Coupling, 1" CTS Lycofit Coupling	EA	3		
V222220	Elbow, 1/2" CTS 90° Lycofit	EA			
V222230	Elbow, 1" CTS Lycofit 90°	EA			
V225550	Tee, 2" x 1" Bolt-on Lycofit Service	EA			
V225575	Tee, 4" x 1" Bolt-on Lycofit Service	EA			
V224320	Protective Sleeve	EA			
V229760	Transition Fitting 1" PL x 3/4" STL	EA			
V229820	Transition Fitting 1" PL x 1-1/4" STL	EA			
Valves					
V443780	Valve, Service Tee Punch 3/4" Weld	EA			
V442705	Valve, 1-1/4 No Blow Tee	EA			
Valve Boxes					
V150400	Curb Box Small (24" - 36")	EA			
V151700	4" Valve Box	EA			
Cathodic Protection Material					
V600370	Anode 17LB	EA			
V600325	Anode 3lb	EA			
Meter Sets					
V130905	Meter Set 6" (250) 3/4"	EA			
V130050	Meter Bar	EA			
V130530	Meter Bar (415/630) 1" inlet 1 1/4" outlet	EA			
V130590	Meter Bracket Post	EA			
V144869	Valve, Plastic 1" Ball Butt Fusion (Commercial)	EA			
V408615	Riser 1" Plastic	EA			
V142855	Valve, Excess Flow 1/2"	EA			
V142870	Valve, Excess Flow 1" 700 Series	EA			
Regulators and Reliefs					
V240360	Regulator (2# Loose) 1 1/4"	EA			
V240160	Regulator (6" Loose) 3/4"	EA			
V240170	Regulator (6" Loose) 1 1/4"	EA			

ADDITIONAL MATERIAL

ITEM #	ITEM DESCRIPTION	UOM	INSTALLED	SCRAPPED	RETURNED

COMMENTS: Repair Gas 1" PL service

DAMAGE

Ticket : 1107182948 Date: 07/18/2011 Time: 15:06 Oper: JCARTER Chan:000

State: IN Cnty: HUNTINGTON Twp: HUNTINGTON  
 Cityname: HUNTINGTON Inside: Y Near: N  
 Subdivision:

Address : 29  
 Street : GREEN HILL CT  
 Cross 1 : ESTHER ST Within 1/4 mile: Y  
 Location: LOCATE FRONT YARD  
 :  
 Grids : 4052A8530D 4052A8530C

Work type : SPLIT RAIL FENCE POSTS  
 Done for : KAREN BICKEL  
 Start date: 07/18/2011 Time: 15:11 Hours notice: 0/000 Priority: EMER  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
 Duration : 20 MINUTES Depth: 2 FEET

Company : KAREN BICKEL Type: HOME  
 Co addr : 29 GREEN HILL CT  
 City : HUNTINGTON State: IN Zip: 46750  
 Caller : KAREN BICKEL Phone: (260)359-3733  
 Contact : KAREN BICKEL - HOME Phone:  
 BestTime:  
 Mobile : (260)359-3733

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 PER KAREN - GAS LINE HIT AND WAS BLOWING - DIGGING IN FRONT YARD - PROPERTY  
 OWNER ON SITE - ADVISED TO CALL GAS COMPANY - NO PRIOR TICKET  
 Will you be white-lining the dig site area? NO  
 :

Submitted date: 07/18/2011 Time: 15:06  
 Members: CC ID0002 ID1400 ID2900 SBCIN SM

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
COMCAST CABLEVISION - FT WAYNE	CABLE TV
DUKE ENERGY / FORMERLY CINERGY ELECTRIC	
HUNTINGTON, CITY OF	
VECTREN - HUNTINGTON	GAS

[View Map](#) | [Close Map](#)

# Service Order Status

Friday, August 5, 2011

**Enter Service Order Number:**

4896914



Print Page      Print Page

**Banner Instance:**  CS03PROD  CS01PROD  CS02PROD  
**Order Number:** N4896914  
**Order Type:** LEAK  
**Order Status:** Completed

**Customer:** 620667310 - BICKEL KAREN  
**Prem:** 5017633 - 29 GREEN HILL CT

**Technician:** 2130 - Vice, Mike

**Order Dates and Times**

**Need Date:** 7/18/2011 3:25:00 PM  
**Time Created:** 7/18/2011 3:22:59 PM  
**Time Dispatched:** 7/18/2011 3:22:59 PM  
**Time In Route:** 7/18/2011 3:23:59 PM  
**Time On-Site:** 7/18/2011 3:27:27 PM  
**Tech Complete:** 7/18/2011 4:59:18 PM  
**Time Closed:** 7/18/2011 4:59:18 PM

**Events Performed/Completion Code**

LKOT - CMP

**Meter Information**

**Current ReadStatus**  
**Old Meter:** 4787 Active  
**New Meter:**

**Completion Notes**

MIKE VICE,RD.4787.MADE SAFE AT 3:43 PM. SHUT DOWN SERVICE & CALLED FOR CREW TO MAKE REPAIR.ALL OTHER TESTS WERE NEG.

**Request Notes**

HIT LINE PER ANN WITH IND 811....BLOWING....HOMEOWNER HIT LINE....THERE...XSTESTHER ST...ANN'S #800-382-5544..NOT LOCATED...PH 260-359-3733/ (2:32 CST PER CUST/LOC # 1107182948/HIT WITH HAND POST HOLE DIGGER/ 25 FT FROM H.W./KBLUE)

**MDSI Event Dates and Times**

Event	Date/Time	User
AsnAssignmentManualAck_evt	7/18/2011 3:23:36 PM	Vice, Mike
AsnAssignmentEnRoute_evt	7/18/2011 3:23:59 PM	Vice, Mike
AsnAssignmentOnSite_evt	7/18/2011 3:27:27 PM	Vice, Mike
OrdOrderComplete_evt	7/18/2011 4:59:18 PM	Vice, Mike

NOTE:The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.

## MISCELLANEOUS CASH RECEIPT

(PLEASE ATTACH A COPY OF ALL CHECKS TO THIS FORM AND  
USE PAPER CLIPS/DO NOT STAPLE CHECKS TO FORM)

PROCESS ROUTING FOR ALL VECTREN COMPANIES INCLUDING UTILITIES  
AND NON REGULATED SUBSIDIARIES: SEND COMPLETED FORM,  
ORIGINAL CHECK AND COPY OF CHECK TO REBECCA MINEAR IN  
FINANCIAL ACCOUNTING, BRAUN BUILDING, EVANSVILLE. RETAIN COPY  
OF CHECK AND FORM FOR YOUR RECORDS. PLEASE INCLUDE PROPER  
ACCOUNTING SO RECEIPT MAY BE CREDITED ACCURATELY. PLEASE  
INCLUDE YOUR PHONE NUMBER SO THE RECEIPT MAY BE EASILY  
RESEARCHED BY THE FINANCIAL ACCOUNTING GROUP.

Activity Date: **11/7/2011  
12:00:00 AM**

Your Name, not your initials (employee): **Pam Barber**

Your Phone Number (employee): **812-491-4734**

Party Check Received From (Check Payor):

Address of Check Writer (Check Payor):  
**BATCH1-KAREN S BICKEL**

Check Number **1920**

Amount of Check **\$218.20**

Utility/Company Name **VECTREN ENERGY DELIVERY OF INDIANA - NORTH**

Task Number **103.0510**

Job Number **FDS0014654**

Date Printed: 11/8/2011

# Transaction Information G-7384490 CHI-861239 2011/11/07

[Back to Table of Contents](#)

## Transaction Level Details

Env Num	4	Envelope	G-7384490
Transaction	G-7384490	Lockbox	CHI-861239
Date	2011/11/07	Time	04:00
Batch	1	Batch Item	4
Check	4	Amount	\$218.20
ABA/RT	071921891	Account Num	4620856588
Check Num	1920		

## Envelope and Check Image

**KAREN S. BICKEL**  
 PH. 260-369-3733  
 29 GREEN HILL CT  
 HUNTINGTON, IN 46750-1024

1920  
70-2169/719  
171

Date 11/4/11

Pay to the Order of VECTREN UTILITIES HOLDING GROUP \$ 218.20  
TWO HUNDRED EIGHTEEN AND 20/100 Dollars

**PNC BANK**  
 PNC Bank, N.A. 071  
 Indianapolis, IN

For GAS / FOS 0.014654 Karen S Bickel

⑆071921891⑆ 4620856588⑈ 1920

Honored Clerk

YOUR ADDRESS  
 Karen S. Bickel  
 29 Green Hill Ct.  
 Huntington, IN 46750

KOKOMO IN 469  
 NOV 2011 PM 21

USA FOREVER

Vectren Utilities Holding Group, Inc.  
 1239 Reliable Parkway  
 Chicago, IL 60686-0012

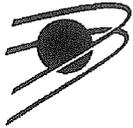
606860012

## Transaction Level Keyed Data

Remitter Name : KAREN S BICKEL Check Date : 2011/11/04

## Invoice Level Keyed Data

Invoice Number	Reference Number
FDS0014654	30480



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

BICKEL, KAREN  
29 GREEN HILL CT  
HUNTINGTON, IN 46750

Type: GAS  
Invoice: FDS0014654  
BillToID: 30480  
Billing Date: 10/27/2011  
Date of Loss: 7/18/2011  
5741 103.0510

NOW DUE \$ 218.20 CK # 1920 FINAL 11/4/11 \$654.64
--

Please return this portion with your remittance.

NO  
EXCAVATOR  
RESPONSE  
PROVIDED