



## Pipeline Safety Division Investigation Report

### Investigation regarding: **Helebo Trenching**

UPPAC Database Record ID: 1839

Investigator: Howard Friend

Report Date: 05/1/2012

Damage Date: 7/7/2011 11:11:03 AM

Damage Address: Village Green Dr

City: Avon

County: Hendricks

### The Parties

Excavator: **Helebo Trenching**

Contact: Israel Kemp

Address: 689 White Ash Trail, Mooresville, In 46158

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

## **Investigation regarding: Helebo Trenching**

UPPAC Database Record ID: 1839

### **Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$973

### **Excavator Activities/Cause of damage information:**

Excavator request locates: Yes    Indiana 811 ticket Number: 1106232306

Type of Equipment: Directional Drilling

Type of work performed: Electric

**Synopsis:** A natural gas main was damaged during excavation for a new electric line.

**Findings:** Reported by Indiana 811; excavator responded to initial notice on 03/06/2012. Excavator had a valid locate but failed to maintain two feet clearance with mechanized equipment.

**Conclusion:** Excavator failed to maintain clearance.

**Violation: IC 8-1-26-20(b) Failure to maintain two (2) feet clearance with mechanized equipment.**

**Helebo Trenching** currently has two (2) other reports of damages in the record, between 5/23/2011 11:37:39 AM and 3/1/2012 2:14:17 PM.

NO

LOCATE

TICKET

PROVIDED



**DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION**  
State Form 54122 (R2 / 7-11)  
INDIANA UTILITY REGULATORY COMMISSION

1839  
**RECEIVED**

MAR 29 2012

Submitted to IURC-Pipeline Safety on: 3-27-2012

INDIANA UTILITY  
REGULATORY COMMISSION

**Who is submitting this information?**

Name of person providing this information: Darlene Kulhanek

Business address (*number and street*): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (*area code*): 812-491-4227

Fax number (*area code*): 812-491-4504

E-mail address: dkulhanek@vectren.com

**Excavator Information, if known**

Full name: Helebo Trenching

Business address (*number and street*): 689 White Ash Trail,

City, State, and ZIP code: Mooresville, IN 46158

Telephone number (*area code*): 317-710-2735

Fax number (*area code*): 317-831-1480

E-mail address: Unknown

**Excavation or Demolition Information**

Excavator type: Contractor

Excavation or demolition equipment: Boring

Type of work performed: Electric

**Date and Location of Damage**

Date of damage (month, day, year): 7-7-2011

County: Hendricks

City: Avon

Street address (number and street, city, state, and ZIP code):  
7780 Village Green Drive, Lot 90, Avon, IN

Nearest intersection: Unknown

Right of way where damage occurred: Dedicated Public Utility Easement

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (in hours): 4

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 973.44

**Affected Facility Information**

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? \_\_\_\_\_

**Notification, Locating, Marking**

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1106232306

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: \_\_\_\_\_

Was site marked by "White Lining"? Yes

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

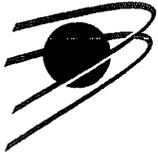
Did the excavator notify 911 in the event of a release of product? Unknown/Other

### **Description of Cause**

Select from the list the most accurate cause for the damage: --Failure to use hand tools where required

### **Additional Comments**

2" plastic main damaged by bore. Not hand exposed.



**PAID**

**NOW DUE**  
\$973.44

2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

HELEBO TRENCHING  
689 WHITE ASH TRAIL,  
MOORESVILLE, IN 46158

Type: GAS  
Invoice: FDS0014582  
BillToID: 30502  
Billing Date: 8/19/2011  
Date of Loss: 7/7/2011  
5953 103.0509

Please return this portion with your remittance.



Mail Payment To:  
Vectren Utilities Holding Company  
1239 Reliable Parkway  
Chicago, IL 60686-0012  
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5  
Risk Management/Claims Department

**NOW DUE**  
\$973.44

HELEBO TRENCHING  
689 WHITE ASH TRAIL,  
MOORESVILLE, IN 46158

Type: GAS  
Invoice: FDS0014582  
BillToID: 30502  
Billing Date: 8/19/2011  
Date of Loss: 7/7/2011

**Invoice For Costs to Repair and Reconstruct Damaged Property**

Address: 7780 VILLAGE GREEN DRIVE, 90, AVON

2" PLASTIC MAIN DAMAGED BY BORE. NOT HAND EXPOSED.

Material:	\$38.60
Company Labor:	\$486.40
Contract Labor:	\$0.00
Transportation/Equipment:	\$156.25
Misc:	\$0.00
Gas Loss:	\$292.19
Adjustments:	\$0.00
Payments:	\$0.00
<b>Total:</b>	<b>\$973.44</b>

5953 103.0509

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

FACILITIES DAMAGE REPORT GAS

Task No.: 103,0509

Capital / O&M (circle one)

FDS 0014582

Vectren Corporation  
Form 3112 (Rev. 10/04)

- Indiana Gas
 Sigeco
 Vectren Energy Delivery of Ohio

TIME: 11:35 AM/PM

DATE OF DAMAGE: 7-7-11

Cost Center No.: 5953

DAMAGE SITE ADDRESS: LOT # 90 VILLAGE GREEN DR

LOT #: CITY:

FACILITIES DAMAGED

- MAIN
 SERVICE
 REGULATOR STATION
 FARM TAP
 RESIDENTIAL METER
 METER INDUSTRIAL/COMMERCIAL
 OTHER

- SIZE(S)
 0.50 INCH
 0.75 INCH
 1.00 INCH
 2.00 INCH
 4.00 INCH
 6.00 INCH
 OTHER

TYPE OF MATERIAL

- PLASTIC
 STEEL
 CAST IRON
 OTHER

DAMAGE TYPE

- SEVERED
 NOT CUT
 PUNCTURE
SIZE 1" X 1"

PRESSURE

- 25 PSIG
 40 PSIG
 50 PSIG
 60 PSIG
 6 WC
 OTHER

PROTECTION IN PLACE

- RAIL  POST  NONE  N/A

41.274

LEAK REPORT

# 643966

DURATION OF ESCAPING GAS

MINUTES 60

- ONE-WAY FEED
 TWO-WAY FEED

EFV ACTIVATED  YES  NO

DAMAGED BY

- CONTRACTOR
 MUNICIPALITY/UTILITY
 VEHICULAR ACCIDENT
 COMPANY CREW
 UNKNOWN
 PROPERTY OWNER/TENANT
 OTHER

TYPE OF CONSTRUCTION

- SEWER/DRAIN
 WATER
 ELECTRIC
 TELEPHONE
 CEMENT/PAVING
 TV CABLE
 FENCING
 FOOTERS
 OTHER

WORKING FOR

- CITY  STATE  PROPERTY OWNER
 OTHER

NAME HELLBO TRENCHING (Hardricks Power)

TYPE OF EQUIPMENT

- BACKHOE
 TRACKHOE
 PLOW
 TRENCHER
 BULLDOZER
 POSTHOLE DIGGERS
 BORE
 AUGER
 STAKE/SHOVEL
 OTHER

DAMAGING PARTY

- DID NOT REQUEST LOCATES
 DID NOT HAND DIG
 USED EXPIRED LOCATES
 OTHER

NUMBER OF CUSTOMERS AFFECTED: 2

TOTAL HOURS SERVICE WAS OFF:

INVOICE: YES  NO

DAMAGING PARTY

NAME: HELLBO TRENCHING

ADDRESS: 689 WHITE ASH TRAIL

CITY/STATE/ZIP: Mooresville, IN 460158

PREPARED BY: James White DATE: 7-7-11

VISUAL OBSERVATION AT DAMAGE SITE

- LOCATE NOT APPLICABLE (Above Ground Damage Only)
 FACILITIES PROPERLY MARKED
MARKING METHODS:  CONVENTIONAL  OFFSET
 FLAGS  PAINT  STAKES  WHISKERS
LOCATE MARKINGS FADED:  YES  NO
 WRONG ADDRESS REQUESTED
 FACILITIES IMPROPERLY LOCATED
 QUALIFIED LOCATOR COULD NOT HAVE ACCURATELY LOCATED
 INACCURATE MAPS/CARDS
 BROKEN OR NO TRACER WIRE (PLASTIC)
 INSULATION PREVENTING ACCURATE LOCATE
 LOCATOR ERROR
 QUALIFIED LOCATOR COULD HAVE ACCURATELY LOCATED
 INCOMPLETE LOCATE
 MARKINGS OFF BY (FEET/INCHES)
 INAPPROPRIATE SITE MARKINGS
 NO LOCATE PERFORMED
 FAILURE TO FOLLOW POLICY
 WRONG ADDRESS LOCATED

OBSERVATION BY:

NAME OF LOCATOR:

COPY OF MARKOUT REQUEST PROVIDED WITHIN 2 WORKING DAYS

NOTIFICATION AND OTHER DETAILS OF LOCATE

LOCATE TICKET #: 1106232306
DATE: TIME: AM/PM

REGULAR REQUEST  EMERGENCY REQUEST

LOCATE COMPANY NOTIFIED

CONTACT NAME:
TIME CALLED: AM/PM
TIME LOCATOR ARRIVED AT SITE: AM/PM
COMPANY NOTIFIED OF LOCATE NEAR CRITICAL FACILITIES:
 YES  NO

CONTRACTOR REPAIRS

- CONTRACTOR WORKING FOR VECTREN MADE REPAIRS AT OWN EXPENSE
 CONTRACTOR REPAIRED DAMAGE

NAME OF CONTRACTOR:

# OF REGULAR HOURS

# OF OVERTIME HOURS

CREW TYPE

MATERIALS OR ROAD WORK

- METER WAS REPLACED (STORES CODE)
 REGULATOR WAS REPLACED (STORES CODE)
 TEMPORARY ASPHALT REPAIR (SQ. FT.)
 PERMANENT ASPHALT REPAIR (SQ. FT.)

PARTY TO INVOICE

NAME: SAME

ADDRESS:

CITY/STATE/ZIP:

REVIEWED BY: Alexander DATE: 7-14-2011

INCLUDE ANY OBSERVATIONS ON BACK OF FORM \* OVER \*

3/0 4885000
4884788

JUL 26 2011

HELLBO TRENCHING WAS EXTENDING PRIMARY POWER FOR HENDRICKS COUNTY POWER,  
HEY STARTED TO SPOT MAIN AND DID NOT FINISH HAND DIGGING TO SPOT MAIN.  
WHEN THEY PUSHED BORE HEAD FOR STREET CROSSING THEY HIT TOP OF 2" MAIN  
ID PUNCTURED TOP OF MAIN, *Cherry Colloid Jr* \* THIS DAMAGE HAPPENED NEXT TO  
#6275 \* ADDRESS ON FRONT OF THIS PAGE \*

NORMAL NOTICE

Ticket : 1106232306 Date: 06/23/2011 Time: 14:30 Oper: SDOERFLEIN Chan:036

State: IN Cnty: HENDRICKS Twp: WASHINGTON  
 Cityname: AVON Inside: N Near: Y  
 Subdivision: WOODCREEK CROSSING Lot: 91

Address :

Street : VILLAGE GREEN DR  
 Cross 1 : WOODCREEK CROSSING BLVD Within 1/4 mile: Y  
 Location: ON THE NORTH SIDE OF VILLAGE GREEN LOCATE A 30 FOOT RADIUS OF TRANSFORMER C16 AND LOCATE GOING EASTWARD ACROSS LOT 91 TO LOT 90 TO INCLUDE APPROX 30 FEET OFF THE CURB-ALSO LOCATE WEST TO INCLUDE A 30 FOOT RADIUS OF TRANSFORMER C15 ON LOT 93-AND THEN LOCATE ACROSS STREET FROM TRANSFORMER C16-TO INCLUDE A 30 FOOT RADIUS OF C17 ON LOT 202

Grids : 3947A8623D

Work type : BURY UG POWER  
 Done for : HENDRICKS POWER  
 Start date: 06/27/2011 Time: 14:45 Hours notice: 96/048 Priority: NORM  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
 Duration : 2 WEEKS Depth: 4 FEET

Company : HELEBO TRENCHING Type: CONT  
 Co addr : 689 WHITE ASH TRAIL  
 City : MOORESVILLE State: IN Zip: 46158  
 Caller : ISRAEL KEMP Phone: (317)710-2735  
 Contact : ISREAL KEMP---CELL Phone:  
 BestTime:  
 Mobile : (317)714-1340  
 Fax : (317)831-1480  
 Email : HELEBO@AMERITECH.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 Will you be white-lining the dig site area? YES

Submitted date: 06/23/2011 Time: 14:30  
 Members: ID0022 ID1501 ID2980 ID4471 ID5473 ID9999 SBCIN SM ID6921

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
BRIGHT HOUSE NETWORKS INDIANAPOLIS	CABLE TV
HENDRICKS POWER COOPERATIVE	ELECTRIC
MARATHON PIPE LINE CO. - CLERMONT	PIPELINE
VECTREN - DANVILLE	GAS
VEOLIA WATER INDIANAPOLIS	WATER
WEST CENTRAL CONSERVANCY DISTRICT	

[View Map](#)

[Close Map](#)

DAMAGE SEE REMARKS

Ticket : 1107071390 Date: 07/07/2011 Time: 11:05 Oper: JELEWITZ Chan:001

State: IN Cnty: HENDRICKS Twp: WASHINGTON  
 Cityname: AVON Inside: N Near: Y  
 Subdivision: WOODCREEK CROSSING Lot: 91

Address :

Street : VILLAGE GREEN DR  
 Cross 1 : WOODCREEK CROSSING BLVD Within 1/4 mile: Y  
 Location: ON THE NORTH SIDE OF VILLAGE GREEN LOCATE A 30 FOOT RADIUS OF TRANSFORMER C16 AND LOCATE GOING EASTWARD ACROSS LOT 91 TO LOT 90 TO INCLUDE APPROX 30 FEET OFF THE CURB-ALSO LOCATE WEST TO INCLUDE A 30 FOOT RADIUS OF TRANSFORMER C15 ON LOT 93-AND THEN LOCATE ACROSS STREET FROM TRANSFORMER C16-TO INCLUDE A 30 FOOT RADIUS OF C17 ON LOT 202

Grids : 3947A8623D

Work type : BURY UG POWER  
 Done for : HENDRICKS POWER  
 Start date: 07/07/2011 Time: 11:07 Hours notice: 0/000 Priority: EMER  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
 Duration : 2 WEEKS Depth: 4 FEET

Company : HELEBO TRENCHING Type: CONT  
 Co addr : 689 WHITE ASH TRAIL  
 City : MOORESVILLE State: IN Zip: 46158  
 Caller : ISRAEL KEMP Phone: (317)710-2735  
 Contact : ISREAL KEMP---CELL Phone:  
 BestTime:  
 Mobile : (317)714-1340  
 Fax : (317)831-1480  
 Email : HELEBO@AMERITECH.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 VECTREN GAS LINE HAS BEEN CUT IN FRONT OF LOT 91 ON THE NORTH SIDE OF VILLAGE GREEN DRIVE-- LINE IS BLOWING -- ADVISED TO CALL 911 AND VECTREN -- LINE IS A YELLOW PLASTIC GAS MAIN ESTIMATES ABOUT 4 INCHES -- CREW IS ON SITE -- PREVIOUS TICKET NUMBER 1106232306 --- THANK YOU  
 Will you be white-lining the dig site area? YES

Submitted date: 07/07/2011 Time: 11:05  
 Members: ID0022 ID1501 ID2980 ID4471 ID5473 ID9999 SBCIN SM ID6921

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
BRIGHT HOUSE NETWORKS INDIANAPOLIS	CABLE TV
CITIZENS WATER / FORMERLY VEOLIA WATER	WATER
HENDRICKS POWER COOPERATIVE	ELECTRIC
MARATHON PIPE LINE CO. - CLERMONT	PIPELINE
VECTREN - DANVILLE	GAS
WEST CENTRAL CONSERVANCY DISTRICT	

[View Map](#) [Close Map](#)

# Service Order Status

Wednesday, August 10, 2011

**Enter Service Order Number:**

4885000



**Banner Instance:**  CS03PROD  CS01PROD  CS02PROD

**Order Number:** N4885000

**Order Type:** INVE

**Order Status:** Completed

**Customer:** 008888888 - INACTIVE CUSTOMER

**Prem:** 5695741 - WOOD CREEK CROSSING LOT 91

**Technician:** 2408 - Waite, Steve

**Order Dates and Times**

**Need Date:** 7/7/2011 11:31:00 AM  
**Time Created:** 7/7/2011 11:26:11 AM  
**Time Dispatched:** 7/7/2011 11:26:12 AM  
**Time In Route:** 7/7/2011 2:06:18 PM  
**Time On-Site:** 7/7/2011 2:06:24 PM  
**Tech Complete:** 7/7/2011 2:07:29 PM  
**Time Closed:** 7/7/2011 2:07:29 PM

**Events Performed/Completion Code**

IVEG - CMP

**Meter Information**

**Current ReadStatus**

**Old Meter:**

**New Meter:**

**Completion Notes**

duplicate ticket to 7780 villagegreen blvd

**Request Notes**

7/7/11 INVE HIT LINE BLOWING, CALLED IN BY AMBER W/811 #317-893-1416, HIT BYHELEBO TRENCHING # 317-714-1340, LOCATE # 1106232306, CREW ON SIGHT, THIS IS AUNDEVELOPED SUB DIV. LOT 91 IN WOOD CREEK CROSSING SUB DIVISION, XST 200 N

**MDSI Event Dates and Times**

Event	Date/Time	User
AsnAssignmentManualAck_evt	7/7/2011 11:28:41 AM	Waite, Steve
AsnAssignmentEnRoute_evt	7/7/2011 2:06:18 PM	Waite, Steve
AsnAssignmentOnSite_evt	7/7/2011 2:06:24 PM	Waite, Steve
OrdOrderComplete_evt	7/7/2011 2:07:29 PM	Waite, Steve

NOTE: The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.

# Service Order Status

Wednesday, August 10, 2011

**Enter Service Order Number:**

4884988



**Banner Instance:**  CS03PROD  CS01PROD  CS02PROD

**Order Number:** N4884988

**Order Type:** LEAK

**Order Status:** Completed

**Customer:** 620432351 - MEYERS ELIZABETH A

**Prem:** 5768038 - 7780 VILLAGE GREEN DR

**Technician:** 2408 - Waite, Steve

**Order Dates and Times**

**Need Date:** 7/7/2011 11:23:00 AM  
**Time Created:** 7/7/2011 11:18:23 AM  
**Time Dispatched:** 7/7/2011 11:18:23 AM  
**Time In Route:** 7/7/2011 11:24:01 AM  
**Time On-Site:** 7/7/2011 11:34:30 AM  
**Tech Complete:** 7/7/2011 1:46:31 PM  
**Time Closed:** 7/7/2011 1:46:31 PM

**Events Performed/Completion Code**

LKOT - CMP

**Meter Information**

**Current ReadStatus**

**Old Meter:** 6522 Active

**New Meter:**

**Completion Notes**

hit gas line 2" main east of house crew on site for repairs

**Request Notes**

PER IRASEL WITH HELEBO & BOYD TRENCHING HIT GAS LINE...GAS IS BLOWING...CELL 317-714-1340...DAMAGE TICKET # 1107071390...X/ST WOODCREEK CROSSING

**MDSI Event Dates and Times**

Event	Date/Time	User
AsnAssignmentManualAck_evt	7/7/2011 11:24:00 AM	Waite, Steve
AsnAssignmentEnRoute_evt	7/7/2011 11:24:01 AM	Waite, Steve
AsnAssignmentOnSite_evt	7/7/2011 11:34:30 AM	Waite, Steve
OrdOrderComplete_evt	7/7/2011 1:46:31 PM	Waite, Steve

NOTE: The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.

## MISCELLANEOUS CASH RECEIPT

(PLEASE ATTACH A COPY OF ALL CHECKS TO THIS FORM AND  
USE PAPER CLIPS/DO NOT STAPLE CHECKS TO FORM)

PROCESS ROUTING FOR ALL VECTREN COMPANIES INCLUDING UTILITIES  
AND NON REGULATED SUBSIDIARIES: SEND COMPLETED FORM,  
ORIGINAL CHECK AND COPY OF CHECK TO REBECCA MINEAR IN  
FINANCIAL ACCOUNTING, BRAUN BUILDING, EVANSVILLE. RETAIN COPY  
OF CHECK AND FORM FOR YOUR RECORDS. PLEASE INCLUDE PROPER  
ACCOUNTING SO RECEIPT MAY BE CREDITED ACCURATELY. PLEASE  
INCLUDE YOUR PHONE NUMBER SO THE RECEIPT MAY BE EASILY  
RESEARCHED BY THE FINANCIAL ACCOUNTING GROUP.

Activity Date: **9/9/2011**  
**12:00:00 AM**

Your Name, not your initials (employee): **Pam Barber**

Your Phone Number (employee): **812-491-4734**

Party Check Received From (Check Payor):

Address of Check Writer (Check Payor):  
**BATCH1-HELEBO TRENCHING INC**

Check Number **9373**

Amount of Check **\$973.44**

Utility/Company Name **VECTREN ENERGY DELIVERY OF INDIANA - NORTH**

Task Number **103.0509**

Job Number **FDS0014582**

Date Printed: 9/12/2011

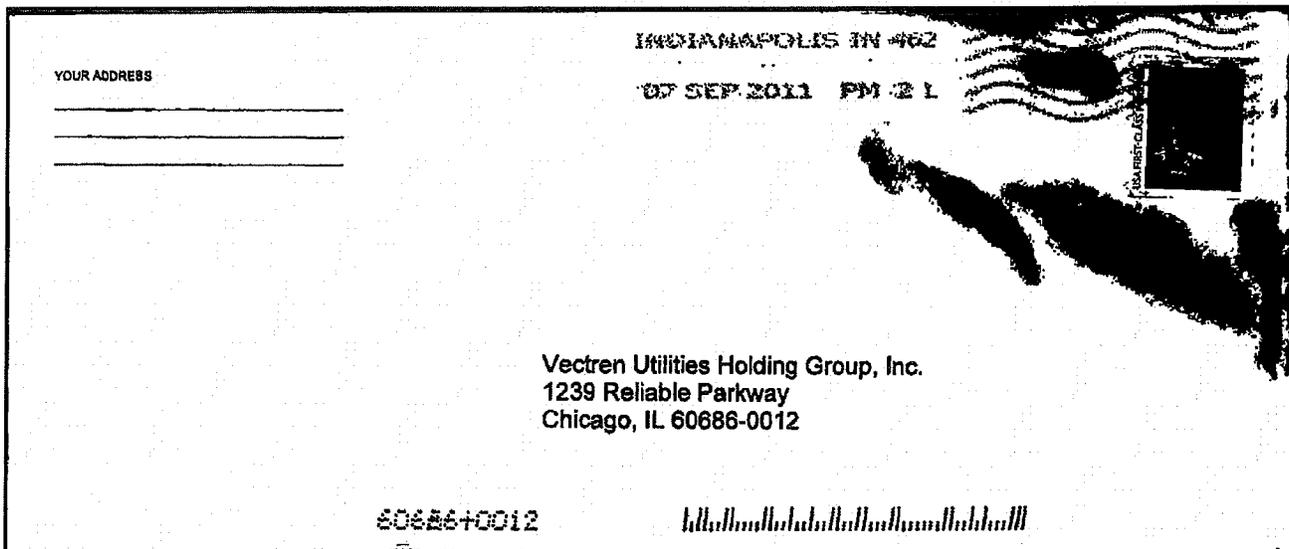
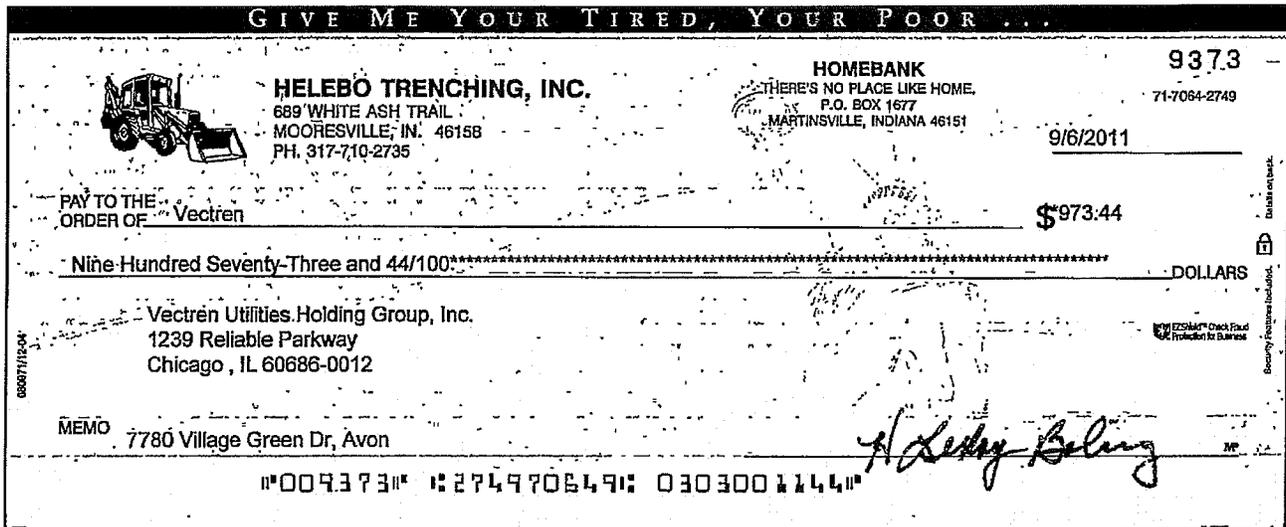
# Transaction Information G-8317393 CHI-861239 2011/09/09

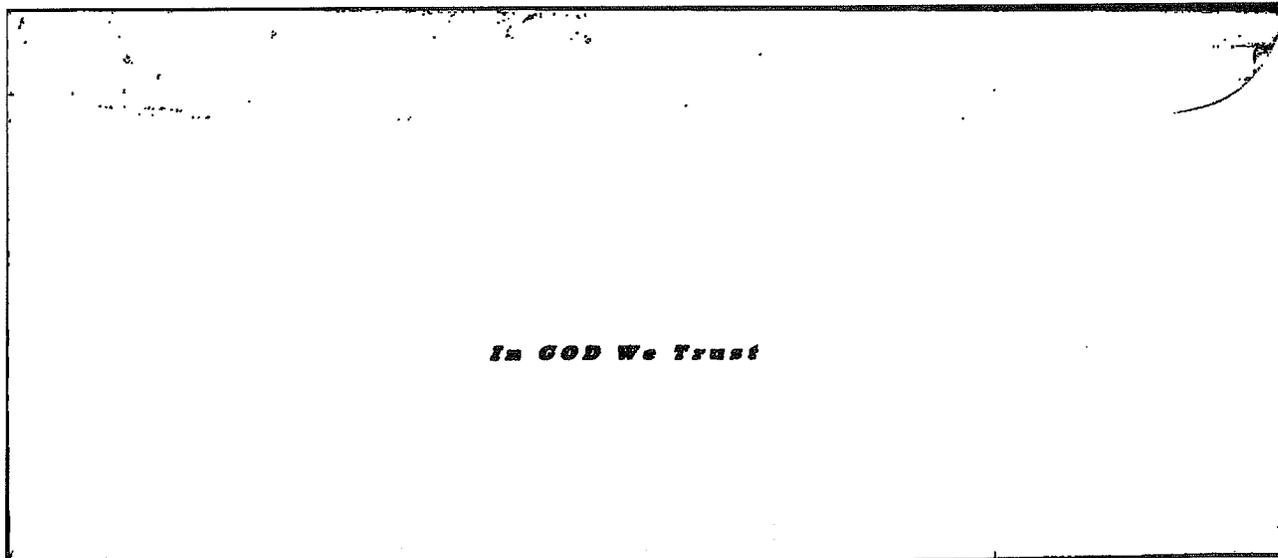
[Back to Table of Contents](#)

## Transaction Level Details

Env Num	3	Envelope	G-8317393
Transaction	G-8317393	Lockbox	CHI-861239
Date	2011/09/09	Time	12:00
Batch	1	Batch Item	3
Check	3	Amount	\$973.44
ABA/RT	274970649	Account Num	0303001144
Check Num	009373		

## Envelope and Check Image





***In GOD We Trust***

### Transaction Level Keyed Data

Remitter Name : HELEBO TRENCHING INC Check Date : 2011/09/06

### Invoice Level Keyed Data

Invoice Number	Reference Number
FDS0014582	30502

HELEBO TRENCHING, INC.						
Vectren			9/6/2011	9373		
Date	Type	Reference	Original Amt.	Balance Due	Discount	Payment
9/6/2011	Bill	FDS0014582	973.44	973.44		973.44
				Check Amount		973.44
Home Bank	7780 Village Green Dr, Avon					973.44



**NOW DUE**

2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH \$973.44

HELEBO TRENCHING  
689 WHITE ASH TRAIL,  
MOORESVILLE, IN 46158

Type: GAS  
Invoice: FDS0014582  
BillToID: 30502  
Billing Date: 8/19/2011  
Date of Loss: 7/7/2011  
5953 103.0509

Please return this portion with your remittance.

# STATE OF INDIANA



INITIAL DOCUMENTS-  
OPERATOR

INDIANA UTILITY REGULATORY COMMISSION  
101 W. WASHINGTON STREET, SUITE 1500E  
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>

Office: (317) 232-2701

Facsimile: (317) 232-6758

RECEIVED

MAR 29 2012

INDIANA UTILITY  
REGULATORY COMMISSION

March 6, 2012

Ms. Darlene Kulhanek  
Vectren  
1 N Main Street  
Evansville, IN 47702

Subject: Investigation Request for Information

Date of Event: 7/7/2011

Event Location: Village Green Dr, Avon

Facility Owner: Vectren

Excavator: Helebo Trenching

Other Party: N/A

Pipeline Division Case No. 1839

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation, maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.**

## Information Request

Pipeline Safety Division  
Indiana Utility Regulatory Commission

Case No. 1839

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

### The Parties:

#### **Excavator Information:**

Business Name: Helebo Trenching inc.

Responsible Party Personal Name:

Title (if any): Vice President Michael Boling

Address: 689 White Ash trail

City, State Zip: Mooresville IN, 46158

Preferred Telephone: 317-710-2735

Cell Phone Number: SAME

Email Address: Shininglightmike@me.com

#### **Facility Information:**

Business Name:

Responsible Party Personal Name:

Title (if any):

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

#### **Locator Service Information:**

Business Name: USIC

Responsible Party Personal Name:

Title (if any):

Address:

City, State Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

**Other (Witness, Police, Fire, Other) Information:**

Personal Contact:

Business/Organization Name:

Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

**Utility Line Impact:**

**Location of Damage:**

Address: Lot # 92 & 93

City, State Zip: Avon IN

Nearest Intersection: Middle Rd or Wood Creek Blvd.

**Product Type (circle one):**

Natural Gas

Liquid Pipeline

Unknown/Other

**Facility Type (circle one):**

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): 4"

Pressure (PSIG/Inches): ?

Interruption in Service:  Yes  No

Number of Customers Affected: ?

Evacuation: Yes  No  If yes, How Many Evacuated? none

Repair Cost (if known): \$ ?

**Cause of Damage Information:**

**Type of Equipment (circle one):**

Auger  
Backhoe/Trackhoe  
Boring /Drilling  
Directional Drilling  
Explosives  
Farm Equipment  
Grader/Scraper  
Hand Tools  
Milling Equipment  
Probing Device  
Trencher  
Vacuum Equipment  
Unknown/Other

**Type of Work Performed (circle one):**

Agriculture  
Cable TV  
Curb/Sidewalk  
Bldg. Construction  
Bldg. Demolition  
Drainage  
Driveway  
Electric  
Engineering/Surveying  
Fencing  
Grading  
Irrigation  
Landscaping  
Liquid Pipeline  
Milling  
Natural Gas  
Pole  
Public Transit Authority  
Railroad Maintenance  
Road Work  
Sewer (Sanitary/Storm)  
Site Development  
Steam  
Storm Drain/Culvert  
Street Light  
Telecommunications  
Traffic Signal  
Traffic Sign  
Water  
Waterway Improvement  
Unknown/Other

Release of Product:  Yes /  No  
Ignition and/or Fire: Yes /  No  
Excavator Notify 811:  Yes /  No

Locate Information:

Excavator Request Locate: Yes / No  
Indiana 811 Locate Ticket Number: 1106232306 Damage # 1107071390  
Locate Marks Visible:  Yes /  No  
Locate Marks Correct:  Yes /  No  
Excavator "White Lined": Yes /  No  
Maps Used to Mark Facilities:  Yes /  No  
Was Locate Provided within Two (2) Working Days:  Yes /  No  
Operator Employees On-site during Excavation:  Yes /  No

Incident Impact Information:

Number of Outpatient Treated: 0  
Number of Inpatient Treated: 0  
Number of Fatalities: 0  
Fire Department Response: Yes /  No  
Police Department Response: Yes /  No  
Ambulance Response: Yes /  No

Additional Information/Comments:  
Refer to letter please

YOUR PIPELINE SAFETY DIVISION CASE NO. ?

YOUR FULL NAME: Michael L Baling ~~Helebo Trenching Inc~~

FULL NAME OF BUSINESS/ENTITY (if applicable): Helebo Trenching Inc

YOUR BUSINESS TITLE (if applicable): Vice President

ADDRESS: 689 White Ash Trail

CITY: Mooresville IN STATE: IN ZIP CODE: 46158

YOUR TELEPHONE NUMBER: (317) 710 2735 SECOND NO. (317) 710 2736

YOUR EMAIL ADDRESS: Shin inglight mike @ Me. Com

TODAY'S DATE: 3-5-12

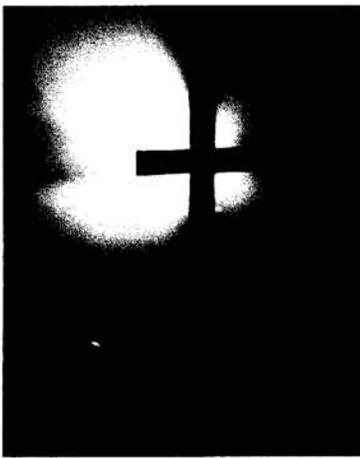
YOUR SIGNATURE: M. Baling TITLE (if any) VP

Please return your Narrative Statement and Answers to the above questions to:

**Pipeline Safety Division – Case No. \_\_\_\_\_**  
**Indiana Utility Regulatory Commission**  
**101 West Washington Street, # 1500E**  
**Indianapolis, IN 46204**

Or scan document(s) and Email to:

**PipelineDamageCase@urc.in.gov**



**HTI**

HELEBO TRENCHING  
689 White Ash Trail  
Mooreville, IN 46158

**Michael Boling**

**Title: Vice President / Co-Owner**

**Cell # 317-710-2736**

**Office # 317-710-2735**

**Case # 1839**

To whom this may concern,

I want to apologize for a very unfortunate accident regarding the gas line cut at Village Green Dr. Avon IN. I personally was not there however we had 1 Forman (Tucson Smith) and 1 crew leader (Israel Kemp) on sight since this was a joint effort job, 1 crew to excavate and install the electric line and the other crew was to make the bore across the road. Tucson had 1 man on his crew and Israel had 2 men on his crew with a total number of 5 employees on the same job.

Israel's crew hand dug all the utilities and Tucson's crew was setting up for the bore. There were several utilities they had to cross and they watched the point entering the utility hole to safely cross each utility with a proper clearance between the two. Since Israel's crew didn't have anything to do until the bore was done they assisted Tucson's crew as they were making the bore. The person that was giving hand signals back to Tucson, he was running the boring machining, was not watching when he was getting close to the gas line because another person took his place and was closest to the gas line hole. When the person at the gas line hole seen that the point was going to impact the gas line he waved to stop, but Tucson was watching the wrong person because that person was watching the phone cable hole. Tucson had thought he crossed the gas line so he was drilling at a faster speed so by the time the

person yelled stop after realizing his hand signals were not being noticed it was too late and the gas line took a direct hit.

The cut gas line was totally our fault so we didn't save any information such as pictures names and phone numbers but we do have the locate ticket number and it was up into the information request form.

Tucson and Israel and all involved in this accident were reprimanded and we now include the importance of a dedicated person to watch each hole knowing the proper hand signals at our monthly safety meetings. Having a good visible line of sight is also included and how to use multiple people to communicate back to the boring machine operator, if we don't have enough people for communications, then the boring machine is to be fully idled down and cell phones or walkie talkies are to be used as a communication devices. We are doing our best to address any hazardous situations that we are in conflict with, and we try to maintain a professional level of safety as we grow in wisdom and experience. I am truly sorry for this accident however we have learned the importance of communication and focus on the task at hand, so that we will not put ourselves and others in danger through mistakes that can be avoided.

Sincerely yours,

Mike Boling