



Pipeline Safety Division Investigation Report

Investigation regarding: **Jeremy Mccracken**

UPPAC Database Record ID: 1559

Investigator: John McLaughlin

Telephone: 317-237-3040

Report Date: 03/03/2012

Damage Date: 12/15/2009

Damage Address: 1162 Unionville Road

City: Paoli

County: Orange

The Parties

Excavator: **Jeremy Mccracken**

Contact: Norma Manship

Address: P.o. Box 215, Paoli, In 47454

Telephone: 812-723-3514

Facility Owner: Indiana Natural Gas Corporation

Contact: Phillip Ross

Address: 1080 W Hospital Road, Paoli, IN 47454

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Investigation regarding: Jeremy Mccracken

UPPAC Database Record ID: 1559

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: Yes

Number of Customers Affected: 3

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$326

Excavator Activities/Cause of damage information:

Excavator request locates: No Indiana 811 ticket Number:

Type of Equipment: Grader/Scraper

Type of work performed: Drainage

Synopsis: Damage to a natural gas service occurred while grading a side ditch to improve drainage.

Findings: Reported by Indiana Natural Gas Co.; excavator responded to initial request for information on or about 11/28/2011. Excavation occurred without a request for locates.

Conclusion: Excavation occurred without notice.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

Jeremy Mccracken currently has 3 reports of damages in the record, between 12/15/2009 and 10/05/2010.

NO

LOCATE

TICKET

PROVIDED

STATE OF INDIANA



INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

November 2, 2011

RECEIVED

NOV 28 2011

INDIANA UTILITY
REGULATORY COMMISSION

Mr. Phillip Ross
Indiana Natural Gas Corporation
1080 W Hospital Road
Paoli, IN 47454

Subject: Investigation Request for Information

Date of Event: 12/15/2009 ✓

Event Location: 1162 Unionville Road, Paoli ✓

Facility Owner: Indiana Natural Gas Corporation

Excavator: Jeremy Mccracken For Norma Manship

Other Party: N/A

Pipeline Division Case No. 1559

Dear Mr. Ross:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation,**

maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.

Please promptly provide your information to: Pipeline Safety Division – Case No. 1559, Indiana Utility Regulatory Commission, 101 West Washington Street, # 1500E, Indianapolis, IN 46204. Also, please include the Investigation Number referenced above on your materials. In the alternative, if you would prefer to scan the materials and send them electronically, please send the documents to: *PipelineDamageCase@urc.in.gov*.

Although you are not a formal party in this investigation, please treat this request for information seriously, because the potential civil penalties for violations include: a potential civil fine up to \$10,000.00; mandatory education and training for employees regarding pipeline safety; a required development plan to avoid future violations; or a warning letter for certain homeowner/tenants who are first time offenders. Consequently, your input will assist the Pipeline Division with its determination and may have a substantial impact on the case.

After the investigation is completed, the Pipeline Division will prepare an Investigation Report with findings and forward it to the Underground Plant Protection Advisory Committee (“Advisory Committee”). This is a statutory committee, comprised of excavators, facility operators, investor and municipal utilities, the 811 Association and facility locate marking companies, whose role is to evaluate the Pipeline Division’s findings and make a recommendation for a civil penalty. In the event there is disagreement regarding the Advisory Committee’s recommendation to the Commission, parties are entitled to request a hearing before the full Commission. If there is a violation, the Indiana Utility Regulatory Commission (“Commission”) will impose the penalty. Any fines imposed are statutorily required to be spent funding the Commission’s training and educational programming to promote excavation and pipeline safety.

Thank you for your *prompt* assistance in providing written information to the Pipeline Division regarding the previously referenced incident. Any information received after the deadlines will not be considered in the investigation, will be unavailable to the Advisory Committee and will result in a lack of full information being made available; hence, your participation is vital to serving the interests of justice and enhancing the public’s safety. In an effort to assist you, please find an enclosure entitled “Information Request.” Should you have procedural or legal questions regarding the Underground Plant Protection Advisory Committee or the Indiana Utility Regulatory Commission, please contact David L. Welch, Assistant General Counsel, at (317) 234-4715. Should you have questions regarding the pipeline damage identified above, or our investigation, please contact me at (317) 232-2718. Thank you for your assistance.

Sincerely,



William Boyd
Director, Pipeline Safety Division

Enclosure: Information Request

Information Request

Pipeline Safety Division Indiana Utility Regulatory Commission

Case No. 1559

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name:

Responsible Party Personal Name: JEREMY McCRACKEN

Title (if any): GRANDSON - PROPERTY OWNER

Address: NORMA MANSHIP

City, State Zip: 11628~~3~~ UNIONVILLE ROAD

Preferred Telephone: PAOLI, IN 47454

Cell Phone Number:

Email Address:

Facility Information:

Business Name: INDIANA NATURAL GAS

Responsible Party Personal Name: PHIL ROSS

Title (if any): GENERAL MANAGER

Address: PO BOX 450

City, State, Zip: PAOLI, IN 47454

Preferred Telephone: 812-723-2151

Cell Phone Number:

Email Address: phil_r@indiananatural.com

Locator Service Information:

Business Name: SAME (see above)

Responsible Party Personal Name:

Title (if any):

Address:

City, State Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information:

Personal Contact:

Business/Organization Name:

Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact:

Location of Damage:

Address: 1162 S UNIONVILLE ROAD

City, State Zip: PAOLI, IN 47454

Nearest Intersection: SR 37

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): 3/4"

Pressure (PSIG/Inches): 42 PSI

Interruption in Service: Yes / No Number of Customers Affected: 3

Evacuation: Yes No If yes, How Many Evacuated? 0

Repair Cost (if known): \$ 326.06 PAID 1/8/10

Cause of Damage Information:

Type of Equipment (circle one):

- Auger
- Backhoe/Trackhoe
- Boring /Drilling
- Directional Drilling
- Explosives
- Farm Equipment
- Grader/Scraper
- Hand Tools
- Milling Equipment
- Probing Device
- Trencher
- Vacuum Equipment
- Unknown/Other

Type of Work Performed (circle one):

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement
- Unknown/Other

SIDE DITCH

Release of Product: Yes / No

Ignition and/or Fire: Yes / No

Excavator Notify 811: Yes / No

Locate Information:

Excavator Request Locate: Yes / No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: Yes / No

Locate Marks Correct: Yes / No

Excavator "White Lined": Yes / No

Maps Used to Mark Facilities: Yes / No

Was Locate Provided within Two (2) Working Days: Yes / No

Operator Employees On-site during Excavation: Yes / No

Incident Impact Information:

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response: Yes / No

Police Department Response: Yes / No

Ambulance Response: Yes / No

Additional Information/Comments:

MR. MCCracken WAS GRADING OUT THE
SIDE DITCH AT HIS GRANDMOTHER'S HOME,
MOVING IT OVER TO MAKE THE DRIVE
WIDER, AND CUT INTO A 3/4 GAS
LINE ADJACENT TO THE DRIVE.

~~SEE ATTACHED.~~

YOUR PIPELINE SAFETY DIVISION CASE NO. 1559

YOUR FULL NAME: PHILLIP S ROSS

FULL NAME OF BUSINESS/ENTITY (if applicable): INDIANA NATURAL GAS

YOUR BUSINESS TITLE (if applicable): GENERAL MANAGER

ADDRESS: PO BOX 450

CITY: PAOLI STATE: IN ZIP CODE: 47454

YOUR TELEPHONE NUMBER: (812) 723 2151 SECOND NO. () -

YOUR EMAIL ADDRESS: phil_r@indiananatural.com

TODAY'S DATE: 11/21/11

YOUR SIGNATURE:  TITLE (if any) GENERAL MANAGER

Please return your Narrative Statement and Answers to the above questions to:

**Pipeline Safety Division – Case No. _____
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204**

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov

Information Request

Pipeline Safety Division Indiana Utility Regulatory Commission

Case No. 1559

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: *Not a business - Personal Driveway*

Responsible Party Personal Name: *Jeremy McCracken*

Title (if any):

Address: *P.O. Box 215*

City, State Zip: *Paoli, IN 47454*

Preferred Telephone: *812-723-3514*

Cell Phone Number:

Email Address:

Facility Information:

Business Name: *Not a business*

Responsible Party Personal Name: *Norma J. Manship*

Title (if any):

Address: *P.O. Box 215*

City, State, Zip: *Paoli, IN 47454*

Preferred Telephone: *812-723-3514*

Cell Phone Number:

Email Address:

Locator Service Information:

Business Name:

Responsible Party Personal Name:

Title (if any):

Address:

City, State Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information:

Personal Contact: None

Business/Organization Name:

Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact:

Location of Damage:

Address: 1162 S. Unionville Rd.

City, State Zip: Paoli, IN 47454

Nearest Intersection:

Product Type (circle one):

- Natural Gas
- Liquid Pipeline
- Unknown/Other

Facility Type (circle one):

- Distribution
- Gathering
- Service/Drop
- Transmission
- Unknown/Other

Size (Diameter/etc.): 3/4 inch

Pressure (PSIG/Inches): _____

Interruption in Service Yes / No Number of Customers Affected: 1

Evacuation: Yes No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ 326.06 Invoice Attached

Cause of Damage Information:

Type of Equipment (circle one):

Auger
Backhoe/Trackhoe
Boring /Drilling
Directional Drilling
Explosives
Farm Equipment
Grader/Scraper
Hand Tools
Milling Equipment
Probing Device
Trencher
Vacuum Equipment
Unknown/Other

Type of Work Performed (circle one):

Agriculture
Cable TV
Curb/Sidewalk
Bldg. Construction
Bldg. Demolition
Drainage
Driveway
Electric
Engineering/Surveying
Fencing
Grading
Irrigation
Landscaping
Liquid Pipeline
Milling
Natural Gas
Pole
Public Transit Authority
Railroad Maintenance
Road Work
Sewer (Sanitary/Storm)
Site Development
Steam
Storm Drain/Culvert
Street Light
Telecommunications
Traffic Signal
Traffic Sign
Water
Waterway Improvement
Unknown/Other

Release of Product: Yes / No

Ignition and/or Fire: Yes / No

Excavator Notify 811: Yes / No

Locate Information:

Excavator Request Locate: Yes / No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: Yes / No

Locate Marks Correct: Yes/No

Excavator "White Lined": Yes / No

Maps Used to Mark Facilities: Yes / No

Was Locate Provided within Two (2) Working Days: Yes / No

Operator Employees On-site during Excavation: Yes / No

Incident Impact Information:

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response: Yes / No

Police Department Response: Yes / No

Ambulance Response: Yes / No

Additional Information/Comments:

Attached Seperate Information
and Comments To Packet
Including Pictures of Ditch
Before and After Rain Cleanout

Additional Information/ Comments:

I was gradeing my Grandmother's (Norma Manship) driveway, as I have on countless occasion's with a grader box attached to my tractors 3-point hitch. There Is a drainage ditch that Is 1 foot parrallel beside the drive way that has been there for 60 years. Said ditch fills up with gravel after hard rain's. I sat my grader box to skim some of the gravel back Into the driveway, when I caught the gasline, which has only been there around 20 years.

I immediately called Indiana Natural gas co. and they responded very quickly. they spliced the 3/4" line back together, and I assumed they reburied It. While they were there, I requested that that move the line out of my drainage ditch, In which the Tech. Informed me to take It up with the office, Which they later refused my request.

YOUR PIPELINE SAFETY DIVISION CASE NO. 1559

YOUR FULL NAME: Jeremy McCracken

FULL NAME OF BUSINESS/ENTITY (if applicable): N/A

YOUR BUSINESS TITLE (if applicable): _____

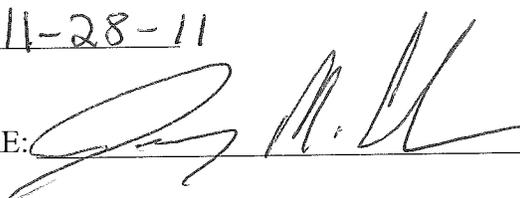
ADDRESS: P.O. Box 215

CITY: Paoli STATE: IN ZIP CODE: 47454

YOUR TELEPHONE NUMBER: (812) 723-3514 SECOND NO. () - _____

YOUR EMAIL ADDRESS: _____

TODAY'S DATE: 11-28-11

YOUR SIGNATURE:  TITLE (if any) Am.

Please return your Narrative Statement and Answers to the above questions to:

Pipeline Safety Division – Case No. _____
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov

Indiana Natural Gas Corporation
 1080 W. Hospital Rd.
 P.O. Box 450
 Paoli, IN 47454

Claim
 1050460

Invoice

Number: 1132

Date: December 17, 2009

Bill To:

Norma Manship
 P.O. Box 215
 Paoli, IN 47454

PO Number	Terms	Sales Rep	Sales Territory	Ship Via	Code

Date	Product IC	Dept.	Description	Quantity	Price	Discount	Tax 1	Tax 2	Amount
12/15/09			3/4" Stb Couplings	2.00	17.95		✓		35.90
			3/4" plastic pipe	1.00	0.61		✓		0.61
			Lg Splice Kit	2.00	1.46		✓		2.92
			Sm Splice Kit	2.00	1.24		✓		2.48
			Lost Gas		36.14		✓		36.14
			Labor	4.00	35.00				140.00
			Emergency Response Fee		100.00				100.00
			Gross Receipts Tax		2.54				2.54
Repair Hit 3/4" Service Line.									

Sub-Total \$320.59

State Tax 7.00% on 78.05 5.47

City Tax 0.00% on 0.00 0.00

Total \$326.06

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1) Grand Canyon University is regionally accredited by the Higher Learning Commission of the North Central Association of Colleges and Schools. (800-621-7440; http://www.ncaahc.org/)

0 - 30 days	31 - 60 days	61 - 90 days	> 90 days	Total
0 - 30 days	31 - 60 days	61 - 90 days	> 90 days	Total
0.00	0.00	0.00	0.00	0.00

