



Pipeline Safety Division Investigation Report

Investigation regarding: **A + Plumbing Heating Cooling Inc.**

UPPAC Database Record ID: 1325

Investigator: Dan Novak

Telephone: 317-232-2781

Report Date: 01/23/2012

Damage Date: 10/04/2010

Damage Address: 64921 Miami Rd

City: Lakeville

County: St Joseph

The Parties

Excavator: **A + Plumbing Heating Cooling Inc.**

Contact: Jason Richards

Address: 9595 Tyler Road, Bremen, In 46506

Telephone: (574) 784-2110

Facility Owner: NIPSCO

Contact: Luke Selking

Address: 1501 Hale Avenue, Fort Wayne, IN 46802

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: A + Plumbing Heating Cooling Inc.

UPPAC Database Record ID: 1325

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$151

Excavator Activities/Cause of damage information:

Excavator request locates: No Indiana 811 ticket Number: 1009091732

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Unknown/Other

Synopsis: Damage to a 5/8" natural gas service occurred during excavation.

Findings: Reported by Indiana 811; excavator signed for initial notice on 10/31/2011. Homeowner called Indiana 811 to request locates; excavator was working on the date of damage five days after ticket expiration date.

Conclusion: There was a failure to call to request locates.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

A + Plumbing Heating Cooling Inc. currently has no other reports of damages in the record.

NO

LOCATE

TICKET

PROVIDED



December 2, 2011

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 1325
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 1325

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information relating to the following event:

Date of Event: 10/2/2010
Event Location: 64921 Miami Rd, lakeville
Facility Owner: NIPSCO
Excavator: Dan Houser
Other Party: N/A
Pipeline Division Case No. 1325

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. Also enclosed are photos taken at the site.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST

NIPSCO CLAIM # (INTERNAL USE ONLY)
NIPSCO JOB ORDER # (INTERNAL USE ONLY)
FIELD SUPERVISOR

Based upon the information provided, we are unable to identify the damage incident.

Pipeline Safety Division Case No.

1325

Date of Event
Event Location
Facility Owner
Excavator
Date of IURC Information Request

10/4/2010
64921 Miami Rd, Lakeville
Northern Indiana Public Service Company
Dan Houser
9/2/2011

EVENT LOCATION:

ADDRESS
STREET
CITY/TOWN/IN ZIP CODE
COUNTY
TOWNSHIP
PROPERTY OWNER
USE - COMMERCIAL/RESIDENTIAL
TENANT'S NAME
IF COMMERCIAL USE, TENANT OR OWNER OCCUPIED
IF TENANT OCCUPIED, TENANT'S FULL NAME

64921
Miami Rd
Bremen, In.
St Joseph
Union
Dan Houser
Residential

EXCAVATOR:

NON BUSINESS FULL PERSONAL NAME
BUSINESS NAME
ADDRESS
STREET
CITY/ STATE/ZIP
PREFERRED TELPHONE
SECONDARY TELEPHONE
EMAIL ADDRESS

Dan Houser

64921
Miami Rd
Bremen, In.
(574)291-7693

FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:

BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE BUSINESS PERSON NAME AND TITLE	LUKE SELKING
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM

LOCATE MARKS:

DATE LOCATE REQUESTED	9-9-10
DATE LOCATE PERFORMED	9-10-10
DATE OF EVENT	10-4-10
LOCATE NUMBER	1009091732
811 DAMAGE NOTIFICATION NUMBER	1010041040
WERE LOCATE MARKS VISIBLE	Yes
DID THE EXCAVATOR WHITE LINE	No
WERE MAPS USED TO MARK FACILITY	Unknown
WAS THERE A POSITIVE RESPONSE FROM OPERATOR/HOW	Yes - Paint and Flags
WAS OPERATOR EMPLOYEES ON SITE AT TIME OF INCIDENT	No

INJURIES:

NUMBER OF OUT-PATIENT	0
NUMBER OF IN-PATIENT INJURIES	0
WAS LOCAL FIRE DEPARTMENT CALLED	Unknown
FIRE DEPARTMENT NAME	Unknown
FIRE DEPARTMENT RESPONSE DESCRIPTION	Unknown
WAS LOCAL POLICE DEPARTMENT CALLED	Unknown
DEPARTMENT NAME	Unknown
POLICE DEPARTMENT RESPONSE DESCRIPTION	Unknown
ANY OTHER RESPONSE - IF SO, WHO AND DESCRIBE	Unknown

DESCRIBE WHAT HAPPENED AND WHY

Hit 5/8" service and then crimped off - review of USIC photos of damage, it appears to be due to failure to hand expose

Our records show the line was hit by A+ Plumbing and Heating
The line was located at the time of the damage.





Information Request

**Pipeline Safety Division
Indiana Utility Regulatory Commission**

Case No. 1325

RECEIVED

DEC 02 2011

INDIANA UTILITY
REGULATORY COMMISSION

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: *At Plumbing Heating Cooling Inc.*

Responsible Party Personal Name: *Jasan Richards*

Title (if any): *President*

Address: *9595 Tyler Rd.*

City, State Zip: *Bremen, IN 46506*

Preferred Telephone: *(574) 784-2110*

Cell Phone Number:

Email Address: *jrichards.1@fourway.net*

Facility Information:

Business Name: *Northern Indiana Public Service Company*

Responsible Party Personal Name:

Title (if any):

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Locator Service Information:

Business Name:

Responsible Party Personal Name:

Title (if any):

Address:

City, State Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information:

Personal Contact:

Business/Organization Name:

Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact:

Location of Damage:

Address: *04921 Miami Rd*

City, State Zip: *Bremen IN 46506*

Nearest Intersection: *Osborn Rd*

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): *5/8"*

Pressure (PSIG/Inches): _____

Interruption in Service: Yes / No

Number of Customers Affected: *1*

Evacuation: Yes / No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ *151.00*

Cause of Damage Information:

Type of Equipment (circle one):

- Auger
- Backhoe/Trackhoe
- Boring /Drilling
- Directional Drilling
- Explosives
- Farm Equipment
- Grader/Scraper
- Hand Tools
- Milling Equipment
- Probing Device
- Trencher
- Vacuum Equipment
- Unknown/Other

Type of Work Performed (circle one):

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement
- Unknown/Other

Release of Product: Yes/No

Ignition and/or Fire: Yes/No

Excavator Notify 811: Yes/No *contacted NIPSCO*

Locate Information:

Excavator Request Locate: Yes/No *Don Houser requested*

Indiana 811 Locate Ticket Number: 1009091732

Locate Marks Visible: Yes/No

Locate Marks Correct: Yes/No

Excavator "White Lined": Yes/No

Maps Used to Mark Facilities: Yes/No

Was Locate Provided within Two (2) Working Days: Yes/No

Operator Employees On-site during Excavation: Yes/No

Incident Impact Information:

Number of Outpatient Treated: none

Number of Inpatient Treated: none

Number of Fatalities: none

Fire Department Response: Yes/No

Police Department Response: Yes/No

Ambulance Response: Yes/No

Additional Information/Comments:

Homeowner called for locate on Sept 9, 2010 to be located by Sept 13. However, A+ was unaware that he did not mention to 811 that we would be excavating. Also, we were unaware of the ticket expiration date. The utilities were still clearly marked. However, gas line was under 12" deep and not as located. The line was nicked and was a "minor" incident. NIPSCO was contacted and we pinched the line off until crew arrived. They repaired line and billed us for approximately \$51.00 which was immediately paid.

YOUR PIPELINE SAFETY DIVISION CASE NO. 1325

YOUR FULL NAME: Jason Dale Richards

FULL NAME OF BUSINESS/ENTITY (if applicable): At Plumbing, Heating, Cooling, Inc.

YOUR BUSINESS TITLE (if applicable): President

ADDRESS: 9595 Tyler Rd.

CITY: Bloomington STATE: IN ZIP CODE: 46506

YOUR TELEPHONE NUMBER: (574) 784-2110 SECOND NO. () -

YOUR EMAIL ADDRESS: jnrichards1@farcry.net

TODAY'S DATE: 11-21-11

YOUR SIGNATURE:  TITLE (if any) President

Please return your Narrative Statement and Answers to the above questions to:

Pipeline Safety Division – Case No. 1325
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov