



Pipeline Safety Division Investigation Report

Investigation regarding: Abe's Free Flow

UPPAC Database Record ID: 1066

Investigator: William Boyd

Report Date: 04/27/2012

Damage Date: 07/19/2010 2:32:05 PM

Damage Address: 53200 Berwick Dr

City: South Bend

County: St Joseph

The Parties

Excavator: **Abe's Free Flow**

Contact: Krista Mishler

Address: 226 S Elder Street, Mishawaka, In 46544

Telephone: (574) 259-4534

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Abe's Free Flow

UPPAC Database Record ID: 1066

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1007140118

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Sewer (Sanitary/Storm)

Synopsis: A natural gas service was damaged during excavation for septic installation.

Findings: Reported by Indiana 811; excavator signed for initial notice on 12/08/2011 but has not responded. According to available documentation, excavator failed to maintain required clearance from the gas service.

Conclusion: Excavator failed to maintain the required clearance with mechanized equipment.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.

Abe's Free Flow currently has 5 reports of damages in the record, between 03/13/2010 1:58:32 PM and 03/06/2012 2:25:37 PM.

NO

LOCATE

TICKET

PROVIDED



101 West Ohio Street
Suite 1707
Indianapolis, IN 46204

March 2, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 1066
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 1066

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information relating to the following event:

Date of Event: 7/19/2010

Event Location: 53200 Berwick Dr, South Bend

Facility Owner: NIPSCO

Excavator: Abe's Free Flow

Other Party: N/A

Pipeline Division Case No. 1066

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle

NiSource Corporate Services - Legal

Phone: 317-684-4904

Fax: 317-684-4918

Email: cearle@nisource.com

IURC INFORMATION REQUEST**Pipeline Safety Division Case No. 1066**

Date of Event	7/19/2010
Event Location	53200 Berwick Dr, South Bend
Facility Owner	Northern Indiana Public Service Company
Excavator	Abe's Free Flow
Date of IURC Information Request	1/12/2012

THE PARTIES**EXCAVATOR:**

BUSINESS NAME	Abe's Plumbing
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	226 S Elder St
CITY/ STATE/ZIP	Mishawaka, In. 46544
PREFERRED TELEPHONE	574-259-4534
CELL PHONE TELEPHONE	
EMAIL ADDRESS	

FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:

BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM

LOCATOR SERVICE INFORMATION

BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd Suite 300
CITY/ STATE/ZIP	Indianapolis, In. 46240

PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	Unknown
BUSINESS/ORGANIZATION NAME	Unknown
TITLE (IF ANY)	Unknown
ADDRESS	Unknown
CITY/ STATE/ZIP	Unknown
PREFERRED TELEPHONE	Unknown
CELL PHONE TELEPHONE	Unknown
EMAIL ADDRESS	Unknown
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	53200 Berwick Dr
CITY/STATE/ZIP	South Bend, In.
NEAREST INTERSECTION	Londonberry Ln.
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8" Plastic
PRESSURE (PSIG/INCHES)	30
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	

REPAIR COST (IF KNOWN) (\$)

\$175 est

CAUSE OF DAMAGE INFORMATION:

TYPE OF EQUIPMENT (Select One)

Auger

Backhoe/Trackhoe

X

Boring/Drilling

Directional Drilling

Explosives

Farm Equipment

Grader/Scraper

Hand Tools

Milling Equipment

Probing Device

Trancher

Vacuum Equipment

Unknown/Other

TYPE OF WORK PERFORMED (Select One)

Agriculture

Cable TV

Curb/Sidewalk

Bldg. Construction

Bldg. Demolition

Drainage

Driveway

Electric

Engineering/Surveying

Fencing

Grading

Irrigation

Landscaping

Liquid Pipeline

Milling

Natural Gas

Pole

Public Transit Authority

Railroad Maintenance

Road Work	
Sewer (Sanitary/Storm)	X
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	No
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes
INDIANA 811 LOCATE TICKET NUMBER	1007140118
LOCATE MARKS VISIBLE (YES/NO)	Yes
LOCATE MARKS CORRECT (YES/NO)	Yes
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	Unknown
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	No
FPOLICE DEPARTMENT RESPONSE (YES/NO)	No
AMBULANCE RESPONSE (YES/NO)	No
ADDITIONAL INFORMATION/COMMENTS	Excavator hit an accurately located facility due to failing to expose by hand

DAMAGE DAMAGE

Ticket : 1007192357 Date: 07/19/2010 Time: 14:28 Oper: DKEMP Chan:034

#1066

State: IN Cnty: ST JOSEPH Twp: CLAY
Cityname: SOUTH BEND Inside: N Near: Y
Subdivision: OAK PARK ESTATES

Address : 53200
Street : BERWICK DR
Cross 1 : LONDONBERRY LN Within 1/4 mile: Y
Location: LOCATE ENTIRE PROPERTY--PAINT/FLAG

:
Grids : 4143D8611B 4143C8611B 4143D8611A 4143C8611A
Boundary: n 41.722206 s 41.720097 w -86.197487 e -86.195717

Work type : INSTALL SEPTIC
Done for : RICHARD/LESLIE JAGER
Start date: 07/19/2010 Time: 14:28 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 3 DAYS Depth: 6FT

Company : ABES FREE FLOW Type: CONT
Co addr : 226 S ELDER ST
City : MISHAWAKA State: IN Zip: 46544
Caller : KRISTA MISHLER Phone: (574)259-4534
Contact : KRISTA MISHLER OFFICE Phone:
BestTime:
Mobile : (574)259-4534
Fax : (574)257-0992

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER SHERRY TAYLOR - HIT A GAS LINE, IT IS BLOWING, NIPSCO HAS BEEN CALLED, CREW
WAS DIGGING IN THE BACKYARD, THE CREW IS STILL ON SITE --- TKT 1007140118
Will you be white-lining the dig site area? NO

:
Submitted date: 07/19/2010 Time: 14:28
Members: AEPIN COMCN ID1639 ID5610 NIPSCO SBCIN SM ID0106

Notice History:

Date/Time	Notice ID	Description
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NORMAL NOTICE

Ticket : 1007140118 Date: 07/14/2010 Time: 07:20 Oper: SPOPE Chan:044

1066

State: IN Cnty: ST JOSEPH Twp: CLAY
Cityname: SOUTH BEND Inside: N Near: Y
Subdivision:

Address : 53200
Street : BERWICK DR
Cross 1 : LONDONBERRY LN Within 1/4 mile: Y
Location: LOCATE ENTIRE PROPERTY--PAINT/FLAG

:
Grids : 4143D8611B 4143C8611B 4143D8611A 4143C8611A
Boundary: n 41.722206 s 41.720097 w -86.197487 e -86.195717

Work type : INSTALL SEPTIC
Done for : RICHARD/LESLIE JAGER
Start date: 07/16/2010 Time: 07:30 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 3 DAYS Depth: 6FT

Company : ABES FREE FLOW Type: CONT
Co addr : 226 S ELDER ST
City : MISHAWAKA State: IN Zip: 46544
Caller : KRISTA MISHLER Phone: (574)259-4534
Contact : KRISTA MISHLER OFFICE Phone:
BestTime:
Mobile : (574)259-4534
Fax : (574)257-0992

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO

:
Submitted date: 07/14/2010 Time: 07:20
Members: AEPIN COMCN ID1639 ID5610 NIPSCO SBCIN SM ID0106

Notice History:

Date/Time	Notice ID	Description
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NO
EXCAVATOR
RESPONSE
PROVIDED