

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155328	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/22/2014
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NAME OF PROVIDER OR SUPPLIER WESTPARK REHABILITATION CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 25 S BOEHNE CAMP RD EVANSVILLE, IN 47712
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F000000	<p>This visit was for the Investigation of Complaint IN00141125.</p> <p>Complaint IN00141125 - Substantiated, Federal/State deficiencies related to the allegations are cited at F157 and F505.</p> <p>Survey dates: January 21, and 22, 2014</p> <p>Facility number: 000221 Provider number: 155328 AIM number: 100267620</p> <p>Survey team: Anne Marie Crays RN</p> <p>Census bed type: SNF: 20 SNF/NF: 68 Total: 88</p> <p>Census payor type: Medicare: 17 Medicaid: 57 Other: 14 Total: 88</p> <p>Sample: 5</p> <p>These deficiencies reflect state</p>	F000000	<p>The Preparation or execution of this plan of correction does not constitute admission of agreement by the provider of the truth of the facts alleged or conclusions set forth on the statement of deficiencies. The plan of correction is prepared and executed solely because it is required by federal and state law. We respectfully request this Plan of Correction serve as our allegation of compliance.</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>findings cited in accordance with 410 IAC 16.2.</p> <p>Quality review completed on January 23, 2014, by Jodi Meyer, RN</p>			

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F000157 SS=D	<p>483.10(b)(11) NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC) A facility must immediately inform the resident; consult with the resident's physician; and if known, notify the resident's legal representative or an interested family member when there is an accident involving the resident which results in injury and has the potential for requiring physician intervention; a significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life threatening conditions or clinical complications); a need to alter treatment significantly (i.e., a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or a decision to transfer or discharge the resident from the facility as specified in §483.12(a).</p> <p>The facility must also promptly notify the resident and, if known, the resident's legal representative or interested family member when there is a change in room or roommate assignment as specified in §483.15(e)(2); or a change in resident rights under Federal or State law or regulations as specified in paragraph (b)(1) of this section.</p> <p>The facility must record and periodically update the address and phone number of the resident's legal representative or interested family member.</p> <p>Based on interview and record review, the facility failed to follow-up on a faxed physician notification of a resident's symptoms of a urinary</p>	F000157	Physician of the identified resident has been notified of the resident change. An audit was conducted to ensure resident's physicians were being notified timely of resident changes.	02/14/2014	

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	<p>tract infection for 3 days, for 1 of 4 residents reviewed with UTIs, in a sample of 5. Resident B</p> <p>Findings include:</p> <p>1. On 1/21/14 at 9:30 A.M., during the initial tour, the Assistant Director of Nursing (ADON) indicated Resident B had been treated recently for a UTI.</p> <p>The clinical record of Resident B was reviewed on 1/21/14 at 12:50 P.M.</p> <p>Nursing Progress Notes included the following notations:</p> <p>11/29/13 at 9:20 A.M.: "...Pt [patient] alert [with] [increased] confusion...Questioned CNA et they reported pt's urine has a foul odor...."</p> <p>11/29/13 at 11:20 A.M.: "Faxed about [sic] info to [name of physician]. Will continue to monitor."</p> <p>Documentation regarding the physician responding to the fax, or if a nurse followed up with the resident's symptoms, was lacking on 11/29, 11/30 and 12/1, which was</p>		<p>Resident's physicians were notified as indicated by the audit.</p> <p>Licensed staff have been re-educated on policy and procedure on physician notification by FAX.</p> <p>ADON/designee will conduct daily audits to ensure resident's physicians were followed up. DON/Designee will review the daily audit sheets 5 X weekly for 6 months to ensure follow through on physician notification.</p> <p>Identified non-compliance of proper notification will result in 1:1 re-education with progressive discipline up to and including termination. Results of the audits are reviewed by the QA committee for recommendations.</p> <p>Systemic changes will be completed by 2-14-14</p>	

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	<p>the Friday after Thanksgiving, a Saturday and a Sunday.</p> <p>A Nursing Progress Note, dated Monday 12/2/13 at 11:00 A.M., indicated, "...Confused to place et time. Res [resident] becomes agitated easily today. Urine has a foul odor. Rec'd [received] order for UA C&S [urinalysis, culture and sensitivity]...Will monitor."</p> <p>A Nursing Progress Note, dated 12/3/13 at 10:00 A.M., indicated, "...Rec'd N.O. [new order] to start Bactrim DS [an antibiotic] d/t [due to] UTI...."</p> <p>On 1/22/14 at 2:15 P.M., during interview with the Director of Nursing (DON), she indicated she thought the resident's physician had office staff during the weekend, but had spoken to the resident's physician, and he indicated he did not. The DON indicated the nursing staff should have followed up the faxed notification by calling the physician and reporting the resident's symptoms.</p> <p>2. On 1/22/14 at 2:30 P.M., the DON provided the current facility policy on "Physician Notification," dated June 2009. The policy included:</p>			

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F000505 SS=D	<p>"...Complete the Physician Notification [form] for physician update. Use for non-emergency update. Call physician with change of condition...Follow-up with the physician response as indicated."</p> <p>This Federal tag relates to Complaint IN00141125.</p> <p>3.1-5(a)(2)</p> <p>483.75(j)(2)(ii) PROMPTLY NOTIFY PHYSICIAN OF LAB RESULTS The facility must promptly notify the attending physician of the findings.</p>			

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	<p>Based on observation, interview, and record review, the facility failed to promptly notify the physician of urine culture results, in which infections were present, for 2 of 4 residents reviewed with urinary tract infections, in a sample of 5. Resident A, Resident C</p> <p>Findings include:</p> <p>1. On 1/21/14 at 9:30 A.M., during the initial tour, the Director of Nursing (DON) indicated Resident A was in contact isolation for a urinary tract infection (UTI). An isolation cabinet was observed outside of the resident's room.</p> <p>The clinical record of Resident A was reviewed on 1/21/14 at 10:45 A.M.</p> <p>Nursing Progress Notes included the following notations:</p> <p>1/15/14 at 7:45 A.M.: "...Pt [patient] alert [with] confusion noted this AM. Pt took meds [with] lots of cueing et [and] encouragement...pt trying to self transfer...Incont [incontinent] of B et B [bowels and bladder]..."</p> <p>1/15/14 at 3:30 P.M.: "N.O. [new order] received in regards [sic] to</p>	F000505	<p>Physician of the identified resident has been notified of lab results. An audit was conducted to ensure residents physicians were notified promptly on lab results. Resident physicians were notified as indicated by the audit. Licensed staff have been re-educated on policy and procedure for physician notification of lab results. Lab results will be audited daily for 4 weeks then 5 X weekly for 6 months by ADON/designee to ensure physicians are notified promptly. DON/Designee will review the daily audit sheets 5 X weekly for 6 months to ensure compliance of physician notification. Identified non compliance of proper notification will result in 1:1 re-education with progressive discipline up to and including termination. Results of the audits are reviewed by the QA committee for recommendations. Systemic changes will be completed by 2-14-14</p>	02/14/2014			

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	<p>[increased] confusion."</p> <p>A Physician's order, dated 1/15/14, indicated, "U/A C&S [urinalysis, culture and sensitivity]...."</p> <p>A Urinalysis report indicated, "Coll [collected] 01/16/2014...Culture comment in progress...Bacteria moderate..." The report indicated it was "Faxed 1-16-14."</p> <p>A Urine Culture report indicated the report was sent to the facility on 1/18/14 at "12:00." The culture included: "1. >100,000 col/ml Vancomycin Resistant Enterococcus Faecium [VRE]. 2. 10,000 to 100,000 col/ml pseudomonas...." The report indicated what antibiotics the organisms were resistant and susceptible to. The report indicated, "Faxed 1/18/14. Refaxed 1/20/14." The date 1/18/14 was on a Sunday.</p> <p>A Physician's order, dated 1/20/14, indicated, "...Cipro [an antibiotic] 250 mg...Dx [diagnosis]: UTI [urinary tract infection]. Isolation per protocol [related to] VRE...."</p> <p>On 1/22/14 at 11:00 A.M., during interview with the Director of Nursing [DON], she indicated Resident A's physician had office staff "24/7." The</p>			

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	<p>DON indicated the physician's staff should have notified the physician of the lab report faxed on 1/18/14.</p> <p>On 1/22/14 at 2:15 P.M., during interview with the DON, she indicated she had spoken with the physician of Resident A, and he did not have staff covering the fax machine during weekends. The DON indicated the nurses should have followed up the fax by phoning the physician and informing him of the urine culture results. She indicated no other residents developed VRE.</p> <p>2. On 1/21/14 at 11:10 A.M., the DON indicated Resident C had a history of a UTI.</p> <p>The clinical record of Resident C was reviewed on 1/21/14 at 2:30 P.M.</p> <p>Nursing Progress Notes included the following notations:</p> <p>12/4/13 at 4:00 P.M.: "All staff noted pt to have [increased] confusion today. Had faxed info to [name of physician] office this AM. Called office D/T [no] answer. Explained [increased] confusion et N.O. [new</p>			

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	<p>order] received [sic]."</p> <p>A Physician's order, dated 12/4/13, indicated to obtain a urinalysis and culture and sensitivity.</p> <p>Nursing Progress Notes continued:</p> <p>12/5/13 at 2:20 P.M.: "...lab notified urine has been obtain [sic]...."</p> <p>12/6/13 at 10:00 A.M.: "Res. resting in recliner. [Increased] confusion noted...Awaiting UA results. Remained in room most of day. Incont [incontinent] of urine today...Appetite poor...."</p> <p>Sunday 12/8/13 at 11:00 A.M.: "Received lab results et faxed to [name of physician] office."</p> <p>A urine culture, dated 12/8/13, indicated: ">100,000 col/ml Escherichia Coli..." and indicated what antibiotics were resistant and susceptible to that organism.</p> <p>Documentation that the physician responded to the fax on 12/8/13 was not found in the clinical record.</p> <p>Nursing Progress Notes, dated 12/9/13 at 10:05 A.M., indicated, "Called [name of physician] office to</p>			

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	<p>check on faxed U/A result..."</p> <p>The resident was started on an antibiotic on 12/10/13.</p> <p>During interview with the DON on 1/22/14 at 2:15 P.M., she indicated the nurses should have followed up on the fax to the physician with a phone call on 12/8/13 to report the urine culture report.</p> <p>This Federal tag relates to Complaint IN00141125.</p> <p>3.1-49(f)(2)</p>			

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