| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155249 | (X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING | (X3) DATE SURVEY COMPLETED 03/28/2013 |
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| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
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| KINDRED TRANSITIONAL CARE AND REHAB-FORT WAYNE | 6006 BRANDY CHASE COVE<br>FORT WAYNE, IN 46815 |

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| F000000 | This visit was for the Investigation of Complaint IN00126204.<br>This visit resulted in a partially extended survey - immediate jeopardy.<br><br>Complaint IN00126204<br>-Substantiated. Federal/state deficiencies related to the allegations are cited at F282 and F309.<br><br>Survey dates: March 26, 27, and 28, 2013<br><br>Facility number: 000153<br>Provider number: 155249<br>AIM number: 100266910<br><br>Survey team:<br>Rick Blain, RN - TC<br>Tim Long, RN<br><br>Census bed type:<br>SNF/NF: 115<br>Total: 115<br><br>Census payor type:<br>Medicare: 4<br>Medicaid: 83<br>Other: 28<br>Total: 115<br><br>Sample: 3 | F000000 | This serves as the Allegation of Compliance for Kindred Transitional Care and Rehabilitation - Fort Wayne for the recent complaint survey dated 3/26/13-3/28/13. Kindred - Fort Wayne asserts that all corrections described on this Plan of Correction have been implemented. In regards to the specific deficiencies, we have outilined our corrective actions and continued interventions to assure compliance with regulations and our plan of action. The staff at Kindred - Fort Wayne is committed to delivering high quality health care to its residents to obtain their highest level of mental, physical and psychosocial functioning. We respectfully submit Kindred - Fort Wayne is in substantial compliance as set forth below, we are confident that it will be found in substantial compliance with regulations upon re-survey. The statements made on the plan of correction are not an admission to and do not constitute an agreement with the alleged deficiencies herein. | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| | These deficiencies reflect state findings cited in accordance with 410 IAC 16.2.<br><br>Quality review 4/03/13 by Suzanne Williams, RN<br><br>This visit was for the Investigation of Complaint IN00126204.<br>This visit resulted in a partially extended survey - immediate jeopardy.<br><br>Complaint IN00126204<br>-Substantiated. Federal/state deficiencies related to the allegations are cited at F282 and F309.<br><br>Survey dates: March 26, 27, and 28, 2013<br><br>Facility number: 000153<br>Provider number: 155249<br>AIM number: 100266910<br><br>Survey team:<br>Rick Blain, RN - TC<br>Tim Long, RN<br><br>Census bed type:<br>SNF/NF: 115 | | | |

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| | Total: 115<br><br>Census payor type:<br>Medicare: 4<br>Medicaid: 83<br>Other: 28<br>Total: 115<br><br>Sample: 3<br><br>These deficiencies reflect state findings cited in accordance with 410 IAC 16.2.<br><br>Quality review 4/03/13 by Suzanne Williams, RN | | | |

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| F000282 SS=J | 483.20(k)(3)(ii) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. | | | |
| | Based on record review and interview, the facility failed to ensure medications were administered as ordered by the physician for 2 of 3 residents reviewed for following physician orders (Resident #B and Resident #D) in a sample of 3 residents. Resident #B was transferred to the hospital emergency room for lethargy, shortness of breath, and fluid retention and was subsequently admitted to the hospital intensive care unit.<br><br>The immediate jeopardy began on 2/15/2013 when Resident #B was admitted to the facility and was not administered medications as ordered by the discharging acute care hospital. The facility Executive Director and Director of Nursing were notified of the immediate jeopardy on 3/27/2013 at 11:25 A.M. The immediate jeopardy was removed on 3/28/2013, but noncompliance remained at the lower scope and severity level of isolated, no actual harm with potential for more than minimal harm that is not immediate | F000282 | 1. Identified resident no longer resides at nursing center, therefore, no further corrective action could be taken for this resident. Licensed nurse who transcribed resident's admission orders has been re-educated and given disciplinary action. The Unit Manager responsible for the post admission chart review is no longer employed at nursing center.2. The charts of all residents admitted or readmitted within the last 60 days were audited on March 26, 2013, to validate accuracy of medication reconciliation. Identified concerns were corrected at the time of the audit. The charts of all residents will be audited and completed on March 27, 2013, through the "rewrite review" process to ensure medication reconciliation is accurate. Any identified concerns will be corrected at the time of the audit. Resident C's physician was notified of the medication error with clarification orders obtained. Please note, resident did not incur any negative outcome related to the Dilantin dose. 3. Licensed nurses will be re-educated relative to missing medication/medication administration/transcription of | 03/28/2013 |

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| | jeopardy.<br><br>Findings include:<br><br>1. The record for Resident #B was reviewed on 3/26/2013 at 9:45 A.M. Diagnoses included, but were not limited to, Prader-Willi Syndrome (a syndrome characterized by a chronic feeling of hunger and excessive eating, cognitive disabilities, behavior problems, and obesity), uncontrolled diabetes mellitus, chronic respiratory failure, congestive heart failure, and hypertension. The record indicated Resident #B was admitted to the facility on 2/15/2013.<br><br>A Hospital Discharge Summary, with an admission date of 2/10/2013 and a discharge date of 2/14/2013, indicated discharge diagnoses included, but were not limited to, noncompliance with medications and recurrent biventricular congestive heart failure, predominantly chronic diastolic dysfunction, acute on (sic) chronic, aggravated by non-compliance and uncontrolled type 2 diabetes mellitus due to non compliance. The summary indicated "...The grandfather would like him placed in a long -term care facility or some facility that can manage him appropriately. The patient has had | | orders including but not limited to, accurate reconciliation of medication orders upon resident admission/re-admission. This education will be completed by March 27, 2013.A PI tool has been developed to monitor to ensure accurate reconciliation of medication orders upon admission/re-admission. An additional PI tool has been developed to monitor telephone orders. Any identified concerns will be promptly addressed with the responsible individual(s).Unit Managers, or designee, will be responsible to review the admission/re-admission orders of all residents within 24 hours of admission/re-admission for 30 days. Thereafter, admission/re-admission charts will be reviewed by the responsible individual(s) of all residents within 48 hours to ensure accuracy. Any identified concerns will be promptly addressed with the responsible individual(s).Thereafter, Unit Managers, or designee, will be responsible to review the admission/re-admission orders of all residents admitted/re-admitted, ongoing, post-admission/re-admission. Any identified concerns will be promptly addressed with the responsible individual(s). DNS/designee will monitor 3x week to validate that process remains in place.4. Director of Nursing Services, or designee, | |

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| | recurrent hospitalizations that are clearly avoidable secondary to noncompliance." The note further indicated "...The patient was brought to the hospital due to edema and shortness of breath. His chest x-ray has been consistent with congestive heart failure in the past. It was not repeat at this time (sic). He was started on higher dose diuretics with significant improvement in his lower extremity swelling and shortness of breath. The patient was also started on only a partial dose of insulin, whereupon his sugars were consistently in the 100 range."<br>The discharge summary indicated discharge medications included, but were not limited to, Aldactone (a diuretic medication used to treat fluid retention or edema related to congestive heart failure) 50 mg (milligrams) every day), Atrovent and albuterol nebulizer (respiratory medications) treatments 4 times per day, glucophage (diabetic medication)1000 mg twice daily, Lasix (a diuretic medication used to treat fluid retention or edema related to congestive heart failure) 40 mg twice daily and quinapril (medication used to treat high blood pressure) 20 mg daily.<br><br>A hospital medication summary, with | | will present results of the aforementioned reviews/audits during the monthly, or as needed, PI committee meeting for a minimum of 6 months. 5. Completion Date: March 28, 2013 | |

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| | a print date of 2/15/13, indicated the resident was to receive medications that included aspirin 81 mg daily, Aldactone daily , a multivitamin daily, children's vitamin D daily, Atrovent 0.02% solution for inhalation four times daily as needed, glucophage 1000 mg twice daily, humulin 70/30 insulin three times daily, Lipitor 20 mg at bed time, Nasonex nasal spray twice daily, Topamax (an anti-seizure medication also used to manage behavior) 50 mg twice daily, oxacarbazepine (an anti-seizure medication also used to manage behavior) 300 mg twice daily, sertraline (medication used to treat depression) 50 mg at bedtime, acetazolamide (medication used to treat fluid retention) 250 mg every other day, albuterol sulfate inhaler four times daily as needed, furosemide (generic for Lasix) 40 mg twice daily, docusate sodium 100 mg twice daily, potassium 20 meq (milliequivalents) daily and quinapril 20 mg daily.<br><br>Facility admission orders, dated 2/15/2013, did not indicate the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril had been transcribed onto the the facility admission orders. | | | |

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| | The Medication Administration Record (MAR) for February 2013 for Resident #B did not indicate the resident had been administered the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril from 2/15/2013 through 2/28/2013.<br><br>A pharmacist for the facility's contract pharmacy was interviewed by telephone on 3/27/2013 at 12:45 P.M. During the interview, the pharmacist indicated the pharmacy had not received orders from the facility for the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril and had not sent any of those medications to the facility for Resident #B.<br><br>A nursing note, dated 2/23/2013 at 2:35 P.M., indicated "...Res (resident) slept late the A.M. and slept on Lt (left) side. Upon awakening res Lt side of face with edema present. Lt eye swollen almost shut. Res denies pain. No abnormalities noted to the eye. NP (Nurse Practitioner) notified and family (sic), no N.O. (new orders) at this time just monitor and notify if any changes."<br><br>A nursing note, dated 2/24/2013 at 12:49 P.M., indicated "Res Lt side of face remains swollen. Denies pain. BrSo (breath sounds) clr (clear), SOB | | | |

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| | (shortness of breath) with exertion at times. Amb (ambulation) indep (independent). Gait steady. Informed by grandparents that res has been going into (memory care) unit to pet the cat and he is extremely allergic. Staff alerted, mother notified, edu (educated) res, NP notified. No adverse reaction to increased insulin. No adverse reaction to increased topiramate (generic of Topamax)."<br><br>A nursing note, dated 2/25/2013 at 3:23 P.M., indicated "Res difficult to awaken again today. Requires tactile and verbal stimuli for a lengthy period of time. Res falling asleep while eating and conversing. Lt eye remains swollen. No adverse reaction r/t (related to) increased insulin and Topomax. NP in and N.O. to start Claratin Q D (once daily) and that res must wear C PAP (a device that provides continuous positive airway pressure to keep air ways open when sleeping) at noc (night) d/t hypersomnolence (excessive sleeping). Family notified."<br><br>A nursing note, dated 2/26/2013 at 1:01 P.M., indicated "res alert at this time took several attempts to waken res...." The note further indicated "...l (left) eye remains slightly swollen 0 (no) c/o (complaints of) pain or | | | |

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| | discomfort noted this shift."<br><br>A nursing note, dated 2/26/2013 at 10:02 P.M., indicated "No adverse reactions noted to new med order of Claratin. Res non compliant with wearing C PAP while sleeping...." The note further indicated "...Res very lethargic and hard to arouse. "<br><br>A nursing note, dated 2/27/2013 at 3:21 P.M., indicated "res fell in dinning (sic) room was sitting in chair and fell asleep which caused res to fall off chair doctor and family notified no injuries."<br><br>A nursing note, dated 2/27/2013 at 2:41 A.M., indicated "Res received n.o. for affected left eye. Erythromycin (antibiotic) to lt eye, et (and) remains sl (slightly) puffy...."<br><br>A nursing note, dated 2/28/2013 at 10:25 P.M., indicated "Res sent to ER (emergency room) from scheduled appt (appointment) . Family in this evening to gather some belongings. DON (Director of Nursing) notified, will follow up in the am."<br><br>A review of a blood sugar summary for Resident #B indicated the following blood sugar levels: | | | |

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| | 2/17/2013 at 11:03 A.M. - 350<br>2/18/2013 at 7:33 A.M. - 426<br>2/18/2013 at 11:33 A.M. - 437<br>2/19/2013 at 7:30 A.M. - 461<br>2/19/2013 at 11:30 A.M. - 447<br>2/19/13 at 10:36 P.M. - 441<br>2/20/2013 at 7:17 A.M. - 463<br>2/20/2013 at 11:17 A.M. - 439<br>2/20/2013 at 4:43 P.M. - 218<br>2/20/2013 at 8:43 P.M. - 219<br>2/21/2013 at 11:00 A.M. - 387<br>2/22/2013 at 6:05 A.M. - 297<br>2/22/2013 at 11:12 A.M. - 254<br>2/22/2013 at 4:00 P.M. - 247<br>2/22/2013 at 8:00 P.M. - 390<br>2/23/2013 at 7:15 A.M. - 214<br>2/23/2013 at 11:15 A.M. - 164<br>2/23/2013 at 4:33 P.M. 159<br>2/23/2013 at 8:33 P.M. - 163<br>2/24/2013 at 8:08 A.M. - 226<br>2/24/2013 at 11:15 A.M. - 156<br>2/24/2013 at 4:02 P.M. - 250<br>2/24/2013 at 8:44 P.M. - 178<br>2/25/2013 at 11:21 A.M. - 85<br>2/25/2013 at 4:37 P.M. - 142<br>2/25/2013 at 10:37 P.M. - 157<br>2/26/2013 at 11:00 A.M. - 143<br>2?26/2013 at 4:00 P.M. - 91<br>2/26/2013 at 8:00 P.M. - 200<br>2/27/2013 at 4:27 P.M. - 286<br>2/27/2013 at 8:27 P.M. - 272<br><br>A review of Resident #B's weights indicated the following:<br>2/15/2013 - 301.4 lbs | | | |

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| | 2/17/2013 - 294 lbs<br>2/24/2013 - 303.2 lbs<br><br>A note by the Nurse Practitioner, dated 2/18/2013, indicated "Elevated accuchecks (blood sugar checks) on no sliding scale, recent DKA (diabetic ketoacidosis) hospitalization; followed by (physician's name) in hospital. On 70/30 INPH (type of insulin). Resident is using vending machine - eating candy, drinking pop. Discussed treatment w (with) family." The note further indicated "Will call (physician's name) regarding DM (diabetes mellitus) management. Monitor use of vending machines. Add sliding scale (insulin administration based on blood sugar levels)." An addendum to the note, dated 2/18/2013, indicated the physician agreed with the sliding scale.<br><br>A Physician Order, dated 2/18/2013 indicated Resident #B was to receive additional insulin based on a sliding scale.<br><br>An Occupational Therapy note, signed 2/26/2013, indicated "Pt has been very fatigued as noticed by therapy staff due to allergic reaction from petting facility cat in alz (Alzheimer's) unit..." | | | |

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| | An Occupational Therapy Discharge Summary, dated 2/28/2013, indicated "pt d/c (discharged) to hospital. Pt participated in program for balance & fatigue. Progress was minimal 2 (secondary to) (increased) fatigue & edema."<br><br>Physical Therapist Assistant (PTA) #5 was interviewed on 3/27/2013 at 10:00 A.M. During the interview, PTA #5 indicated Resident #B had been in therapy and one of the therapies he had been receiving was "progressive resistive breathing" to help with his shortness of breath.<br><br>A note from the ophthalmologist, dated 2/28/2013, indicated "...Pt's mother and grandfather states that for the last week the left eye has been very swollen with very little redness or mattering. He is unable to open the left eye. They recently found out that he is allergic to cats and the home where he stays has a cat but the family believes that if it were allergies it would be in both...." The note further indicates "...pt having trouble staying awake, rapid respiratory rate and pulse of 88, very lethargic." Under "discussion/plan", the note further indicated "Swelleing (sic) of left upper lid seems more just edema | | | |

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| NAME OF PROVIDER OR SUPPLIER KINDRED TRANSITIONAL CARE AND REHAB-FORT WAYNE | | STREET ADDRESS, CITY, STATE, ZIP CODE 6006 BRANDY CHASE COVE FORT WAYNE, IN 46815 | |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
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| | than infection...." The note further indicated "....Shortness of breath, lethargy, nearly unresponsive today. This plus fluid retention and history CHF plus blood sugar 400 this am have brought us to call EMS (emergency medical service) to bring patient to ER for evaluation."<br><br>A hospital Emergency Department Notes report, dated 2/28/2013, indicated "Patient is a (resident's age) male who presents emergency room via EMS from his nursing home. At this time patient is obtunded (decreased alertness) and the history is provided per grandfather and mother. Grandmother (sic) states the patient was recently placed in a nursing home. He has mental retardation, congestive heart failure, renal failure, massive obesity. He states that patient's medications have changed from Topamax 50 mg once a day to 100 mg once a day and they are concerned. They state patient has had altered mental status for the past 3 days during change of this medication. They also state patient fell out of his chair at the nursing home yesterday. Patient was seen at the ophthalmologist today for swelling to the left eye and at that time they were told to come straight to the emergency Department due to | | | |

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| | patient's altered mental status. They state patient has not been alert and oriented for the past 3 days. I was able to arouse the patient with multiple sternal rubs patient denied any pain or difficulty breathing. Patient is currently on 4L (liters) of oxygen nasal cannula at all times. I did review his previous records noted last time he was here he was in diabetic ketoacidosis as well. Grandmother states patient appears to be pale and diaphoretic. They state patient has been just sleeping for the past 3 days and is a complete change in behavior." Under the "physical exam" section, the note indicated "...bilateral lower extremity swelling and edema...." The note further indicated "...Patient is able to arouse with multiple sternum rubs. He answered the question to what his name was correctly. He did not stay awake to answer any further questions." The note further indicated "Critical care was necessary to treat or prevent life-threatening deterioration of the following conditions: respiratory failure."<br><br>A hospital discharge summary, dated 3/10/2013 indicated Resident #B was admitted to the hospital on 2/28/2013 and was discharged on 3/10/2013. The summary indicated under | | | |

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| | "Hospital Course," "The patient is well-known to me with chronic respiratory failure secondary to obesity, Prader-Willi Syndrome and sleep apnea syndrome. He had been transferred to a nursing home more than a week ago...." The note further indicated "...with increasing problems with lethargy, (ophthalmologist's name) who happened to see him as an outpatient ophthalmologic consultation sent him to the emergency room where he was treated aggressively and after discussions with me, admitted to intensive care unit (ICU)...." The note further indicated "He was in obvious acute respiratory failure. His blood gases revealed a pH of 7.16, pCO2 of 85, pO2 of 100 and oxygen (O2) saturation of 96%. He was treated aggressively with bi-level positive airway pressure (Bi-PAP) and much closer control of his sugars and diet and he showed gradual improvement. He was on diuretics." The note indicated admission diagnoses were "respiratory failure acute, altered mental status, abnormal liver enzymes, and diabetes mellitus." The final discharge diagnoses were indicated as "respiratory failure acute, right sided congestive heart failure, essential hypertension benign, Prader-Willi Syndrome, diabetes | | | |

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| | mellitus type 2 insulin requiring, obstructive sleep apnea on C PAP, and hyperlipidemia." The note further indicated the resident's discharge medications included, but were not limited to, furosemide, albuterol, ipratropium bromide (Atrovent), Metformin (glucophage), and spironolactone (Aldactone).<br><br>LPN #3 was interviewed on 3/26/2013 at 1:45 P.M. During the interview, LPN #3 indicated the nurses were to transcribe the hospital discharge orders to the the facility admission orders and were to clarify any discrepancies with the physician. LPN #3 further indicated the facility should have transcribed the facility admission orders from the hospital discharge medication summary with the print date of 2/15/2013.<br><br>The facility Director of Nursing (DON) was interviewed on 3/26/2013 at 1:55 P.M. During the interview, the DON indicated a second nurse was expected to verify any new admission orders for a new resident. The DON indicated the second nurse was expected to check the hospital discharge orders against the new admission orders transcribed by the facility's admitting nurse for accuracy. The DON indicated it appeared the | | | |

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| | second nurse had not verified the orders and some of the medications had not been accurately transcribed from the hospital discharge orders onto the the facility's admission orders and Resident #B had not been administered all of the medications listed on the hospital discharge orders.<br><br>The facility's Nurse Practitioner (NP) was interviewed by telephone on 3/27/2013 at 3:15 P.M. During the interview, the NP indicated she had treated Resident #B's swollen left eye as a possible allergic reaction, as the swelling appeared to be localized. The NP further indicated she had not been aware that the resident had been receiving Aldactone, furosemide, glucophage, Atrovent, albuterol, or quinapril prior to admission to the nursing facility and had not been aware the medications had been indicated on the hospital discharge orders but had not been transcribed onto the facility's admission orders.<br><br>Resident #B's physician/facility Medical Director was interviewed by telephone on 3/27/2013 at 3:45 P.M. During the interview, the physician indicated he had not been aware the hospital discharge orders had | | | |

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| | included Aldactone, furosemide, glucophage, albuterol, Atrovent or quinapril. He further indicated he would have continued the medications listed on the hospital discharge orders. He further indicated he did not routinely compare the facility admission orders he signed with the hospital discharge orders, as he expected the facility nurses to verify the orders as being correct and accurate.<br><br>The facility DON was interviewed on 3/28/2013 at 2:15 P.M. During the interview, the DON indicated the facility had not been aware Resident #B had not received the medications in question until 3/26/2013.<br><br>A facility policy entitled "Physician Orders", dated 11/21/2012, was provided by the DON on 3/27/2013. The policy indicated "Once new admission /readmission orders are completed by the nurse transcribing the orders from the transferring facility/acute hospital documentation, do not add new orders change orders." The policy further indicated "Double check to ensure there were no transcription errors."<br><br>The immediate jeopardy that began on 2/15/2013 was removed on | | | |

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| | 3/28/2013 when the facility audited the charts of all residents admitted or readmitted within the past 60 days to validate the accuracy of medication orders and corrected identified concerns. The facility also re-educated all licensed nursing staff on the transcription of orders, instituted a policy of review of all admission orders by Unit Nursing Managers within 24 hours of admission, and developed a tool to ensure accurate reconciliation of medication orders upon admission and re-admission, but noncompliance remained at the scope and severity level of isolated, no actual harm with potential for more than minimal harm that is not immediate jeopardy because of on-going monitoring of admission/readmission physician orders.<br>2. Resident #C's clinical record was reviewed on 3/26/13 at 1:30 P.M.. The record indicated the resident was admitted to the facility on 3/13/13 and had diagnoses including, but not limited to, seizure disorder and acute kidney injury. Resident #C's physician's order upon admission on 3/13/13 included Dilantin (an anti-seizure medication) 100 milligrams (mg) three times daily for seizures. On 3/18/13 a physician's | | | |

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| | order was received to increase Dilantin to 200 mg three times daily.<br><br>Review of the resident's medication administration record (MAR) for March 2013 indicated the resident was to receive Dilantin 100 mg three times daily starting at 8:00 A.M. on 3/14/13 through the last dose (4:00 P.M.) on 3/18/13. The MAR indicated the resident did not receive the 12:00 P.M. dose of Dilantin 100 mg on 3/16/13, 3/17/13 and 3/18/13 along with the 4:00 P.M. dose on 3/18/13. The MAR indicated Dilantin 200 mg three times daily was to have started on 3/19/13 at 8:00 A.M. and was to continue through 3/26/13 including the 12:00 P.M. dose. The MAR indicated the resident did not receive the 12:00 P.M. dose of Dilantin 200 mg on 3/20/13, 3/21/13, 3/22/13, 3/25/13 and 3/26/13. An interview with LPN #1 on 3/26/13 at 3:00 P.M. indicated she administered the resident's 12:00 P.M. dose of Dilantin 200 mg on 3/26/13, but had not documented the administration yet.<br><br>Review of Resident #C's medication cards for Dilantin on 3/26/13 at 2:30 P.M. indicated the resident currently had 2 medication cards for Dilantin 100 mg which were delivered on 3/13/13. The Dilantin card marked | | | |

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| | two of three, originally had 30 capsules, but had 23 capsules currently in the card, indicating 7 doses had been administered out of the card. A second card for Resident #C's Dilantin 100 mg indicated it was the third of three cards and had 30 capsules of Dilantin 100 mg currently. An interview with LPN #1 indicated the resident had a third card of Dilantin 100 mg which would have been card one of three which had been administered previously. The total of administered Dilantin, according to the medication cards, was 37 capsules of 100 mg had been administered since admission on 3/13/13, starting on 3/14/13.<br><br>An interview with the Director of Nursing (DON) on 3/26/13 at 3:00 P.M. included an examination of the resident's Dilantin medication cards indicated resident #C was administered 37 capsules of Dilantin 100 mg since 3/14/13. The DON verified the resident should have received 15 Dilantin capsules between 3/14/13 and 3/18/13 (when the physician's order was Dilantin 100 mg three times daily) and 46 capsules of Dilantin 100 mg between 3/19/13 and 3/26/13 at 12:00 P.M. (when the physician's order was Dilantin 200 mg three times daily). The DON verified | | | |

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| | the resident received a total of 37 Dilantin capsules between 3/14/13 and 3/26/13 at 12:00 P.M. and should have received 61 capsules. The DON indicated she contacted the pharmacy to verify the amount of Dilantin 100 mg which was sent to the facility on 3/13/13 and the pharmacy indicated they sent 3 cards with 30 capsules of Dilantin 100 mg on 3/13/13. According to the DON the pharmacy indicated they would not send new Dilantin medication cards for 200 mg three times daily until the Dilantin 100 mg three times daily cards were used up. The DON indicated the nurse who received the physician order change on 3/18/13 should have put a sticker on the Dilantin 100 mg cards indicating the directions had changed, and to refer to medical record.<br><br>An interview with Resident #C's wife on 3/27/13 at 10:00 A.M. indicated her husband had not had any seizures since admission to the facility on 3/13/13.<br><br>Review of the resident's clinical record indicated the resident had not had a seizure since admission to the facility on 3/13/13.<br><br>Review of the facility policy "Change of Medication Direction", dated | | | |

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| | 4/28/09, provided by the DON on 3/27/13 at 11:00 A.M. indicated: "4. Notify the provider pharmacy of the change of directions so that the refilled prescription has current directions. 5. Place a change of direction sticker on the medication's label. 6. When giving a medication with a change of direction sticker, refer to the medication sheet and/or physician's orders for the current medication directions."<br><br>This federal tag relates to Complaint IN000126204.<br><br>3.1-35(g)(2)<br><br>Based on record review and interview, the facility failed to ensure medications were administered as ordered by the physician for 2 of 3 residents reviewed for following physician orders (Resident #B and Resident #D) in a sample of 3 residents. Resident #B was transferred to the hospital emergency room for lethargy, shortness of breath, and fluid retention and was subsequently admitted to the hospital intensive care unit.<br><br>The immediate jeopardy began on | | | |

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| | 2/15/2013 when Resident #B was admitted to the facility and was not administered medications as ordered by the discharging acute care hospital. The facility Executive Director and Director of Nursing were notified of the immediate jeopardy on 3/27/2013 at 11:25 A.M. The immediate jeopardy was removed on 3/28/2013, but noncompliance remained at the lower scope and severity level of isolated, no actual harm with potential for more than minimal harm that is not immediate jeopardy.<br><br>Findings include:<br><br>1. The record for Resident #B was reviewed on 3/26/2013 at 9:45 A.M. Diagnoses included, but were not limited to, Prader-Willi Syndrome (a syndrome characterized by a chronic feeling of hunger and excessive eating, cognitive disabilities, behavior problems, and obesity), uncontrolled diabetes mellitus, chronic respiratory failure, congestive heart failure, and hypertension. The record indicated Resident #B was admitted to the facility on 2/15/2013.<br><br>A Hospital Discharge Summary, with an admission date of 2/10/2013 and a discharge date of 2/14/2013, | | | |

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| | indicated discharge diagnoses included, but were not limited to, noncompliance with medications and recurrent biventricular congestive heart failure, predominantly chronic diastolic dysfunction, acute on (sic) chronic, aggravated by non-compliance and uncontrolled type 2 diabetes mellitus due to non compliance. The summary indicated "...The grandfather would like him placed in a long -term care facility or some facility that can manage him appropriately. The patient has had recurrent hospitalizations that are clearly avoidable secondary to noncompliance." The note further indicated "...The patient was brought to the hospital due to edema and shortness of breath. His chest x-ray has been consistent with congestive heart failure in the past. It was not repeat at this time (sic). He was started on higher dose diuretics with significant improvement in his lower extremity swelling and shortness of breath. The patient was also started on only a partial dose of insulin, whereupon his sugars were consistently in the 100 range."<br>The discharge summary indicated discharge medications included, but were not limited to, Aldactone (a diuretic medication used to treat fluid retention or edema related to | | | |

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| | congestive heart failure) 50 mg (milligrams) every day), Atrovent and albuterol nebulizer (respiratory medications) treatments 4 times per day, glucophage (diabetic medication)1000 mg twice daily, Lasix (a diuretic medication used to treat fluid retention or edema related to congestive heart failure) 40 mg twice daily and quinapril (medication used to treat high blood pressure) 20 mg daily.<br><br>A hospital medication summary, with a print date of 2/15/13, indicated the resident was to receive medications that included aspirin 81 mg daily, Aldactone daily , a multivitamin daily, children's vitamin D daily, Atrovent 0.02% solution for inhalation four times daily as needed, glucophage 1000 mg twice daily, humulin 70/30 insulin three times daily, Lipitor 20 mg at bed time, Nasonex nasal spray twice daily, Topamax (an anti-seizure medication also used to manage behavior) 50 mg twice daily, oxacarbazepine (an anti-seizure medication also used to manage behavior) 300 mg twice daily, sertraline (medication used to treat depression) 50 mg at bedtime, acetazolamide (medication used to treat fluid retention) 250 mg every other day, albuterol sulfate inhaler | | | |

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| | four times daily as needed, furosemide (generic for Lasix) 40 mg twice daily, docusate sodium 100 mg twice daily, potassium 20 meq (milliequivalents) daily and quinapril 20 mg daily.<br><br>Facility admission orders, dated 2/15/2013, did not indicate the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril had been transcribed onto the the facility admission orders.<br><br>The Medication Administration Record (MAR) for February 2013 for Resident #B did not indicate the resident had been administered the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril from 2/15/2013 through 2/28/2013.<br><br>A pharmacist for the facility's contract pharmacy was interviewed by telephone on 3/27/2013 at 12:45 P.M. During the interview, the pharmacist indicated the pharmacy had not received orders from the facility for the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril and had not sent any of those medications to the facility for Resident #B.<br><br>A nursing note, dated 2/23/2013 at 2:35 P.M., indicated "...Res (resident) | | | |

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| | slept late the A.M. and slept on Lt (left) side. Upon awakening res Lt side of face with edema present. Lt eye swollen almost shut. Res denies pain. No abnormalities noted to the eye. NP (Nurse Practitioner) notified and family (sic), no N.O. (new orders) at this time just monitor and notify if any changes."<br><br>A nursing note, dated 2/24/2013 at 12:49 P.M., indicated "Res Lt side of face remains swollen. Denies pain. BrSo (breath sounds) clr (clear), SOB (shortness of breath) with exertion at times. Amb (ambulation) indep (independent). Gait steady. Informed by grandparents that res has been going into (memory care) unit to pet the cat and he is extremely allergic. Staff alerted, mother notified, edu (educated) res, NP notified. No adverse reaction to increased insulin. No adverse reaction to increased topiramate (generic of Topamax)."<br><br>A nursing note, dated 2/25/2013 at 3:23 P.M., indicated "Res difficult to awaken again today. Requires tactile and verbal stimuli for a lengthy period of time. Res falling asleep while eating and conversing. Lt eye remains swollen. No adverse reaction r/t (related to) increased insulin and Topomax. NP in and N.O. | | | |

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| | to start Claratin Q D (once daily) and that res must wear C PAP (a device that provides continuous positive airway pressure to keep air ways open when sleeping) at noc (night) d/t hypersomnolence (excessive sleeping). Family notified."<br><br>A nursing note, dated 2/26/2013 at 1:01 P.M., indicated "res alert at this time took several attempts to waken res...." The note further indicated "...l (left) eye remains slightly swollen 0 (no) c/o (complaints of) pain or discomfort noted this shift."<br><br>A nursing note, dated 2/26/2013 at 10:02 P.M., indicated "No adverse reactions noted to new med order of Claratin. Res non compliant with wearing C PAP while sleeping...." The note further indicated "...Res very lethargic and hard to arouse. "<br><br>A nursing note, dated 2/27/2013 at 3:21 P.M., indicated "res fell in dinning (sic) room was sitting in chair and fell asleep which caused res to fall off chair doctor and family notified no injuries."<br><br>A nursing note, dated 2/27/2013 at 2:41 A.M., indicated "Res received n.o. for affected left eye. Erythromycin (antibiotic) to lt eye, et | | | |

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| | (and) remains sl (slightly) puffy...."<br><br>A nursing note, dated 2/28/2013 at 10:25 P.M., indicated "Res sent to ER (emergency room) from scheduled appt (appointment) . Family in this evening to gather some belongings. DON (Director of Nursing) notified, will follow up in the am."<br><br>A review of a blood sugar summary for Resident #B indicated the following blood sugar levels:<br><br>2/17/2013 at 11:03 A.M. - 350<br>2/18/2013 at 7:33 A.M. - 426<br>2/18/2013 at 11:33 A.M. - 437<br>2/19/2013 at 7:30 A.M. - 461<br>2/19/2013 at 11:30 A.M. - 447<br>2/19/13 at 10:36 P.M. - 441<br>2/20/2013 at 7:17 A.M. - 463<br>2/20/2013 at 11:17 A.M. - 439<br>2/20/2013 at 4:43 P.M. - 218<br>2/20/2013 at 8:43 P.M. - 219<br>2/21/2013 at 11:00 A.M. - 387<br>2/22/2013 at 6:05 A.M. - 297<br>2/22/2013 at 11:12 A.M. - 254<br>2/22/2013 at 4:00 P.M. - 247<br>2/22/2013 at 8:00 P.M. - 390<br>2/23/2013 at 7:15 A.M. - 214<br>2/23/2013 at 11:15 A.M. - 164<br>2/23/2013 at 4:33 P.M. 159<br>2/23/2013 at 8:33 P.M. - 163<br>2/24/2013 at 8:08 A.M. - 226<br>2/24/2013 at 11:15 A.M. - 156 | | | |

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| | 2/24/2013 at 4:02 P.M. - 250<br>2/24/2013 at 8:44 P.M. - 178<br>2/25/2013 at 11:21 A.M. - 85<br>2/25/2013 at 4:37 P.M. - 142<br>2/25/2013 at 10:37 P.M. - 157<br>2/26/2013 at 11:00 A.M. - 143<br>2?26/2013 at 4:00 P.M. - 91<br>2/26/2013 at 8:00 P.M. - 200<br>2/27/2013 at 4:27 P.M. - 286<br>2/27/2013 at 8:27 P.M. - 272<br><br>A review of Resident #B's weights indicated the following:<br>2/15/2013 - 301.4 lbs<br>2/17/2013 - 294 lbs<br>2/24/2013 - 303.2 lbs<br><br>A note by the Nurse Practitioner, dated 2/18/2013, indicated "Elevated accuchecks (blood sugar checks) on no sliding scale, recent DKA (diabetic ketoacidosis) hospitalization; followed by (physician's name) in hospital. On 70/30 INPH (type of insulin). Resident is using vending machine - eating candy, drinking pop. Discussed treatment w (with) family." The note further indicated "Will call (physician's name) regarding DM (diabetes mellitus) management. Monitor use of vending machines. Add sliding scale (insulin administration based on blood sugar levels)." An addendum to the note, dated 2/18/2013, indicated the | | | |

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| | physician agreed with the sliding scale.<br><br>A Physician Order, dated 2/18/2013 indicated Resident #B was to receive additional insulin based on a sliding scale.<br><br>An Occupational Therapy note, signed 2/26/2013, indicated "Pt has been very fatigued as noticed by therapy staff due to allergic reaction from petting facility cat in alz (Alzheimer's) unit..."<br><br>An Occupational Therapy Discharge Summary, dated 2/28/2013, indicated "pt d/c (discharged) to hospital. Pt participated in program for balance & fatigue. Progress was minimal 2 (secondary to) (increased) fatigue & edema."<br><br>Physical Therapist Assistant (PTA) #5 was interviewed on 3/27/2013 at 10:00 A.M. During the interview, PTA #5 indicated Resident #B had been in therapy and one of the therapies he had been receiving was "progressive resistive breathing" to help with his shortness of breath.<br><br>A note from the ophthalmologist, dated 2/28/2013, indicated "...Pt's mother and grandfather states that for | | | |

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| | the last week the left eye has been very swollen with very little redness or mattering. He is unable to open the left eye. They recently found out that he is allergic to cats and the home where he stays has a cat but the family believes that if it were allergies it would be in both...." The note further indicates "...pt having trouble staying awake, rapid respiratory rate and pulse of 88, very lethargic." Under "discussion/plan", the note further indicated "Swelleing (sic) of left upper lid seems more just edema than infection...." The note further indicated "....Shortness of breath, lethargy, nearly unresponsive today. This plus fluid retention and history CHF plus blood sugar 400 this am have brought us to call EMS (emergency medical service) to bring patient to ER for evaluation."<br><br>A hospital Emergency Department Notes report, dated 2/28/2013, indicated "Patient is a (resident's age) male who presents emergency room via EMS from his nursing home. At this time patient is obtunded (decreased alertness) and the history is provided per grandfather and mother. Grandmother (sic) states the patient was recently placed in a nursing home. He has mental retardation, congestive heart failure, | | | |

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| | renal failure, massive obesity. He states that patient's medications have changed from Topamax 50 mg once a day to 100 mg once a day and they are concerned. They state patient has had altered mental status for the past 3 days during change of this medication. They also state patient fell out of his chair at the nursing home yesterday. Patient was seen at the ophthalmologist today for swelling to the left eye and at that time they were told to come straight to the emergency Department due to patient's altered mental status. They state patient has not been alert and oriented for the past 3 days. I was able to arouse the patient with multiple sternal rubs patient denied any pain or difficulty breathing. Patient is currently on 4L (liters) of oxygen nasal cannula at all times. I did review his previous records noted last time he was here he was in diabetic ketoacidosis as well. Grandmother states patient appears to be pale and diaphoretic. They state patient has been just sleeping for the past 3 days and is a complete change in behavior." Under the "physical exam" section, the note indicated "...bilateral lower extremity swelling and edema...." The note further indicated "...Patient is able to arouse with multiple sternum rubs. | | | |

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| | He answered the question to what his name was correctly. He did not stay awake to answer any further questions." The note further indicated "Critical care was necessary to treat or prevent life-threatening deterioration of the following conditions: respiratory failure."<br><br>A hospital discharge summary, dated 3/10/2013 indicated Resident #B was admitted to the hospital on 2/28/2013 and was discharged on 3/10/2013. The summary indicated under "Hospital Course," "The patient is well-known to me with chronic respiratory failure secondary to obesity, Prader-Willi Syndrome and sleep apnea syndrome. He had been transferred to a nursing home more than a week ago...." The note further indicated "...with increasing problems with lethargy, (ophthalmologist's name) who happened to see him as an outpatient ophthalmologic consultation sent him to the emergency room where he was treated aggressively and after discussions with me, admitted to intensive care unit (ICU)...." The note further indicated "He was in obvious acute respiratory failure. His blood gases revealed a pH of 7.16, pCO2 of 85, pO2 of 100 and oxygen (O2) saturation of 96%. He was treated | | | |

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| | aggressively with bi-level positive airway pressure (Bi-PAP) and much closer control of his sugars and diet and he showed gradual improvement. He was on diuretics." The note indicated admission diagnoses were "respiratory failure acute, altered mental status, abnormal liver enzymes, and diabetes mellitus." The final discharge diagnoses were indicated as "respiratory failure acute, right sided congestive heart failure, essential hypertension benign, Prader-Willi Syndrome, diabetes mellitus type 2 insulin requiring, obstructive sleep apnea on C PAP, and hyperlipidemia." The note further indicated the resident's discharge medications included, but were not limited to, furosemide, albuterol, ipratropium bromide (Atrovent), Metformin (glucophage), and spironolactone (Aldactone).<br><br>LPN #3 was interviewed on 3/26/2013 at 1:45 P.M. During the interview, LPN #3 indicated the nurses were to transcribe the hospital discharge orders to the the facility admission orders and were to clarify any discrepancies with the physician. LPN #3 further indicated the facility should have transcribed the facility admission orders from the hospital discharge medication summary with | | | |

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| | the print date of 2/15/2013.<br><br>The facility Director of Nursing (DON) was interviewed on 3/26/2013 at 1:55 P.M. During the interview, the DON indicated a second nurse was expected to verify any new admission orders for a new resident. The DON indicated the second nurse was expected to check the hospital discharge orders against the new admission orders transcribed by the facility's admitting nurse for accuracy. The DON indicated it appeared the second nurse had not verified the orders and some of the medications had not been accurately transcribed from the hospital discharge orders onto the the facility's admission orders and Resident #B had not been administered all of the medications listed on the hospital discharge orders.<br><br>The facility's Nurse Practitioner (NP) was interviewed by telephone on 3/27/2013 at 3:15 P.M. During the interview, the NP indicated she had treated Resident #B's swollen left eye as a possible allergic reaction, as the swelling appeared to be localized. The NP further indicated she had not been aware that the resident had been receiving Aldactone, furosemide, glucophage, Atrovent, | | | |

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| | albuterol, or quinapril prior to admission to the nursing facility and had not been aware the medications had been indicated on the hospital discharge orders but had not been transcribed onto the facility's admission orders.<br><br>Resident #B's physician/facility Medical Director was interviewed by telephone on 3/27/2013 at 3:45 P.M. During the interview, the physician indicated he had not been aware the hospital discharge orders had included Aldactone, furosemide, glucophage, albuterol, Atrovent or quinapril. He further indicated he would have continued the medications listed on the hospital discharge orders. He further indicated he did not routinely compare the facility admission orders he signed with the hospital discharge orders, as he expected the facility nurses to verify the orders as being correct and accurate.<br><br>The facility DON was interviewed on 3/28/2013 at 2:15 P.M. During the interview, the DON indicated the facility had not been aware Resident #B had not received the medications in question until 3/26/2013.<br><br>A facility policy entitled "Physician | | | |

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| | Orders", dated 11/21/2012, was provided by the DON on 3/27/2013. The policy indicated "Once new admission /readmission orders are completed by the nurse transcribing the orders from the transferring facility/acute hospital documentation, do not add new orders change orders." The policy further indicated "Double check to ensure there were no transcription errors."<br><br>The immediate jeopardy that began on 2/15/2013 was removed on 3/28/2013 when the facility audited the charts of all residents admitted or readmitted within the past 60 days to validate the accuracy of medication orders and corrected identified concerns. The facility also re-educated all licensed nursing staff on the transcription of orders, instituted a policy of review of all admission orders by Unit Nursing Managers within 24 hours of admission, and developed a tool to ensure accurate reconciliation of medication orders upon admission and re-admission, but noncompliance remained at the scope and severity level of isolated, no actual harm with potential for more than minimal harm that is not immediate jeopardy because of on-going monitoring of | | | |

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| | admission/readmission physician orders.<br>2. Resident #C's clinical record was reviewed on 3/26/13 at 1:30 P.M..<br>The record indicated the resident was admitted to the facility on 3/13/13 and had diagnoses including, but not limited to, seizure disorder and acute kidney injury. Resident #C's physician's order upon admission on 3/13/13 included Dilantin (an anti-seizure medication) 100 milligrams (mg) three times daily for seizures. On 3/18/13 a physician's order was received to increase Dilantin to 200 mg three times daily.<br><br>Review of the resident's medication administration record (MAR) for March 2013 indicated the resident was to receive Dilantin 100 mg three times daily starting at 8:00 A.M. on 3/14/13 through the last dose (4:00 P.M.) on 3/18/13. The MAR indicated the resident did not receive the 12:00 P.M. dose of Dilantin 100 mg on 3/16/13, 3/17/13 and 3/18/13 along with the 4:00 P.M. dose on 3/18/13. The MAR indicated Dilantin 200 mg three times daily was to have started on 3/19/13 at 8:00 A.M. and was to continue through 3/26/13 including the 12:00 P.M. dose. The MAR indicated the resident did not receive the 12:00 P.M. dose of Dilantin 200 | | | |

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| | mg on 3/20/13, 3/21/13, 3/22/13, 3/25/13 and 3/26/13. An interview with LPN #1 on 3/26/13 at 3:00 P.M. indicated she administered the resident's 12:00 P.M. dose of Dilantin 200 mg on 3/26/13, but had not documented the administration yet.<br><br>Review of Resident #C's medication cards for Dilantin on 3/26/13 at 2:30 P.M. indicated the resident currently had 2 medication cards for Dilantin 100 mg which were delivered on 3/13/13. The Dilantin card marked two of three, originally had 30 capsules, but had 23 capsules currently in the card, indicating 7 doses had been administered out of the card. A second card for Resident #C's Dilantin 100 mg indicated it was the third of three cards and had 30 capsules of Dilantin 100 mg currently. An interview with LPN #1 indicated the resident had a third card of Dilantin 100 mg which would have been card one of three which had been administered previously. The total of administered Dilantin, according to the medication cards, was 37 capsules of 100 mg had been administered since admission on 3/13/13, starting on 3/14/13.<br><br>An interview with the Director of Nursing (DON) on 3/26/13 at 3:00 | | | |

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| | P.M. included an examination of the resident's Dilantin medication cards indicated resident #C was administered 37 capsules of Dilantin 100 mg since 3/14/13. The DON verified the resident should have received 15 Dilantin capsules between 3/14/13 and 3/18/13 (when the physician's order was Dilantin 100 mg three times daily) and 46 capsules of Dilantin 100 mg between 3/19/13 and 3/26/13 at 12:00 P.M. (when the physician's order was Dilantin 200 mg three times daily). The DON verified the resident received a total of 37 Dilantin capsules between 3/14/13 and 3/26/13 at 12:00 P.M. and should have received 61 capsules. The DON indicated she contacted the pharmacy to verify the amount of Dilantin 100 mg which was sent to the facility on 3/13/13 and the pharmacy indicated they sent 3 cards with 30 capsules of Dilantin 100 mg on 3/13/13. According to the DON the pharmacy indicated they would not send new Dilantin medication cards for 200 mg three times daily until the Dilantin 100 mg three times daily cards were used up. The DON indicated the nurse who received the physician order change on 3/18/13 should have put a sticker on the Dilantin 100 mg cards indicating the directions had changed, and to refer to medical record. | | | |

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| | An interview with Resident #C's wife on 3/27/13 at 10:00 A.M. indicated her husband had not had any seizures since admission to the facility on 3/13/13.<br><br>Review of the resident's clinical record indicated the resident had not had a seizure since admission to the facility on 3/13/13.<br><br>Review of the facility policy "Change of Medication Direction", dated 4/28/09, provided by the DON on 3/27/13 at 11:00 A.M. indicated: "4. Notify the provider pharmacy of the change of directions so that the refilled prescription has current directions. 5. Place a change of direction sticker on the medication's label. 6. When giving a medication with a change of direction sticker, refer to the medication sheet and/or physician's orders for the current medication directions."<br><br>This federal tag relates to Complaint IN000126204.<br><br>3.1-35(g)(2) | | | |

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| F000309 SS=J | 483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care. | | | |
| | Based on record review and interview, the facility failed to ensure a resident received medications for congestive heart failure, respiratory problems, and diabetes as ordered by the physician for 1 of 3 residents reviewed for medications (Resident #B) in a sample of 3 residents. Resident #B was transferred to the hospital emergency room for lethargy, shortness of breath, and fluid retention and was subsequently admitted to the hospital intensive care unit.<br><br>The immediate jeopardy began on 2/15/2013 when Resident #B was admitted to the facility and was not administered medications as ordered by the discharging acute care hospital. The facility Executive Director and Director of Nursing were notified of the immediate jeopardy on 3/27/2013 at 11:25 A.M. The immediate jeopardy was removed on 3/28/2013, but noncompliance remained at the scope and severity | F000309 | 1. Identified resident no longer resides at nursing center, therefore, no further corrective action could be taken for this resident. Licensed nurse who transcribed resident's admission orders has been re-educated and given disciplinary action. The Unit Manager responsible for the post admission chart review is no longer employed at nursing center.2. The charts of all residents admitted or readmitted within the last 60 days were audited on March 26, 2013, to validate accuracy of medication reconciliation. Identified concerns were corrected at the time of the audit. The charts of all residents will be audited and completed on March 27, 2013, through the "rewrite review" process to ensure medication reconciliation is accurate. Any identified concerns will be corrected at the time of the audit.3. Licensed nurses will be re-educated relative to missing medication/medication administration/transcription of orders including but not limited to, accurate reconciliation of medication orders upon resident | 03/28/2013 |

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| | level of isolated, no actual harm with potential for more than minimal harm that is not immediate jeopardy.<br><br>Findings include:<br><br>1. The record for Resident #B was reviewed on 3/26/2013 at 9:45 A.M. Diagnoses included, but were not limited to, Prader-Willi Syndrome (a syndrome characterized by a chronic feeling of hunger and excessive eating, cognitive disabilities, behavior problems, and obesity), uncontrolled diabetes mellitus, chronic respiratory failure, congestive heart failure, and hypertension. The record indicated Resident #B was admitted to the facility on 2/15/2013.<br><br>A Hospital Discharge Summary, with an admission date of 2/10/2013 and a discharge date of 2/14/2013, indicated discharge diagnoses included, but were not limited to, noncompliance with medications and recurrent biventricular congestive heart failure, predominantly chronic diastolic dysfunction, acute on (sic) chronic, aggravated by non-compliance and uncontrolled type 2 diabetes mellitus due to non compliance. The summary indicated "...The grandfather would like him placed in a long -term care facility or | | admission/re-admission. This education will be completed by March 27, 2013.A PI tool has been developed to monitor to ensure accurate reconciliation of medication orders upon admission/re-admission. An additional PI tool has been developed to monitor telephone orders. Any identified concerns will be promptly addressed with the responsible individual(s).Unit Managers, or designee, will be responsible to review the admission/re-admission orders of all residents within 24 hours of admission/re-admission for 30 days. Thereafter, admission/re-admission charts will be reviewed by the responsible individual(s) of all residents within 48 hours to ensure accuracy. Any identified concerns will be promptly addressed with the responsible individual(s).Thereafter, Unit Managers, or designee, will be responsible to review the admission/re-admission orders of all residents admitted/re-admitted, ongoing, post-admission/re-admission. Any identified concerns will be promptly addressed with the responsible individual(s). DNS/designee will monitor 3x week to validate that process remains in place.4. Director of Nursing Services, or designee, will present results of the aforementioned reviews/audits during the monthly, or as needed, | |

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| | some facility that can manage him appropriately. The patient has had recurrent hospitalizations that are clearly avoidable secondary to noncompliance." The note further indicated "...The patient was brought to the hospital due to edema and shortness of breath. His chest x-ray has been consistent with congestive heart failure in the past. It was not repeat at this time (sic). He was started on higher dose diuretics with significant improvement in his lower extremity swelling and shortness of breath. The patient was also started on only a partial dose of insulin, whereupon his sugars were consistently in the 100 range." The discharge summary indicated discharge medications included, but were not limited to, Aldactone (a diuretic medication used to treat fluid retention or edema related to congestive heart failure) 50 mg (milligrams) every day), Atrovent and albuterol nebulizer (respiratory medications) treatments 4 times per day, glucophage (diabetic medication)1000 mg twice daily, Lasix (a diuretic medication used to treat fluid retention or edema related to congestive heart failure) 40 mg twice daily and quinapril (medication used to treat high blood pressure) 20 mg daily . | | PI committee meeting for a minimum of 6 months. 5. Completion Date: March 28, 2013 | |

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| | A hospital medication summary, with a print date of 2/15/13, indicated the resident was to receive medications that included aspirin 81 mg daily, Aldactone daily , a multivitamin daily, children's vitamin D daily, Atrovent 0.02% solution for inhalation four times daily as needed, glucophage 1000 mg twice daily, humulin 70/30 insulin three times daily, Lipitor 20 mg at bed time, Nasonex nasal spray twice daily, Topamax (an anti-seizure medication also used to manage behavior) 50 mg twice daily, oxacarbazepine (an anti-seizure medication also used to manage behavior) 300 mg twice daily, sertraline (medication used to treat depression) 50 mg at bedtime, acetazolamide (medication used to treat fluid retention) 250 mg every other day, albuterol sulfate inhaler four times daily as needed, furosemide (generic for Lasix) 40 mg twice daily, docusate sodium 100 mg twice daily, potassium 20 meq (milliequivalents) daily and quinapril 20 mg daily.<br><br>Facility admission orders, dated 2/15/2013, did not indicate the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril had been transcribed onto the the facility | | | |

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| | admission orders.<br><br>The Medication Administration Record (MAR) for February 2013 for Resident #B did not indicate the resident had been administered the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril from 2/15/2013 through 2/28/2013.<br><br>A pharmacist for the facility's contract pharmacy was interviewed by telephone on 3/27/2013 at 12:45 P.M. During the interview, the pharmacist indicated the pharmacy had not received orders from the facility for the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril and had not sent any of those medications to the facility for Resident #B.<br><br>A nursing note, dated 2/23/2013 at 2:35 P.M., indicated "...Res (resident) slept late the A.M. and slept on Lt (left) side. Upon awakening res Lt side of face with edema present. Lt eye swollen almost shut. Res denies pain. No abnormalities noted to the eye. NP (Nurse Practitioner) notified and family (sic), no N.O. (new orders) at this time just monitor and notify if any changes."<br><br>A nursing note, dated 2/24/2013 at 12:49 P.M., indicated "Res Lt side of | | | |

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| | face remains swollen. Denies pain. BrSo (breath sounds) clr (clear), SOB (shortness of breath) with exertion at times. Amb (ambulation) indep (independent). Gait steady. Informed by grandparents that res has been going into (memory care) unit to pet the cat and he is extremely allergic. Staff alerted, mother notified, edu (educated) res, NP notified. No adverse reaction to increased insulin. No adverse reaction to increased topiramate (generic of Topamax)."<br><br>A nursing note, dated 2/25/2013 at 3:23 P.M., indicated "Res difficult to awaken again today. Requires tactile and verbal stimuli for a lengthy period of time. Res falling asleep while eating and conversing. Lt eye remains swollen. No adverse reaction r/t (related to) increased insulin and Topomax. NP in and N.O. to start Claratin Q D (once daily) and that res must wear C PAP (a device that provides continuous positive airway pressure to keep air ways open when sleeping) at noc (night) d/t hypersomnolence (excessive sleeping). Family notified."<br><br>A nursing note, dated 2/26/2013 at 1:01 P.M., indicated "res alert at this time took several attempts to waken res...." The note further indicated "...l | | | |

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| | (left) eye remains slightly swollen 0 (no) c/o (complaints of) pain or discomfort noted this shift."<br><br>A nursing note, dated 2/26/2013 at 10:02 P.M., indicated "No adverse reactions noted to new med order of Claratin. Res non compliant with wearing C PAP while sleeping...." The note further indicated "...Res very lethargic and hard to arouse. "<br><br>A nursing note, dated 2/27/2013 at 3:21 P.M., indicated "res fell in dinning (sic) room was sitting in chair and fell asleep which caused res to fall off chair doctor and family notified no injuries."<br><br>A nursing note, dated 2/27/2013 at 2:41 A.M., indicated "Res received n.o. for affected left eye. Erythromycin (antibiotic) to lt eye, et (and) remains sl (slightly) puffy...."<br><br>A nursing note, dated 2/28/2013 at 10:25 P.M., indicated "Res sent to ER (emergency room) from scheduled appt (appointment) . Family in this evening to gather some belongings. DON (Director of Nursing) notified, will follow up in the am."<br><br>A review of a blood sugar summary for Resident #B indicated the | | | |

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| | following blood sugar levels:<br><br>2/17/2013 at 11:03 A.M. - 350<br>2/18/2013 at 7:33 A.M. - 426<br>2/18/2013 at 11:33 A.M. - 437<br>2/19/2013 at 7:30 A.M. - 461<br>2/19/2013 at 11:30 A.M. - 447<br>2/19/13 at 10:36 P.M. - 441<br>2/20/2013 at 7:17 A.M. - 463<br>2/20/2013 at 11:17 A.M. - 439<br>2/20/2013 at 4:43 P.M. - 218<br>2/20/2013 at 8:43 P.M. - 219<br>2/21/2013 at 11:00 A.M. - 387<br>2/22/2013 at 6:05 A.M. - 297<br>2/22/2013 at 11:12 A.M. - 254<br>2/22/2013 at 4:00 P.M. - 247<br>2/22/2013 at 8:00 P.M. - 390<br>2/23/2013 at 7:15 A.M. - 214<br>2/23/2013 at 11:15 A.M. - 164<br>2/23/2013 at 4:33 P.M. 159<br>2/23/2013 at 8:33 P.M. - 163<br>2/24/2013 at 8:08 A.M. - 226<br>2/24/2013 at 11:15 A.M. - 156<br>2/24/2013 at 4:02 P.M. - 250<br>2/24/2013 at 8:44 P.M. - 178<br>2/25/2013 at 11:21 A.M. - 85<br>2/25/2013 at 4:37 P.M. - 142<br>2/25/2013 at 10:37 P.M. - 157<br>2/26/2013 at 11:00 A.M. - 143<br>2?26/2013 at 4:00 P.M. - 91<br>2/26/2013 at 8:00 P.M. - 200<br>2/27/2013 at 4:27 P.M. - 286<br>2/27/2013 at 8:27 P.M. - 272<br><br>A review of Resident #B's weights | | | |

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| | indicated the following:<br>2/15/2013 - 301.4 lbs<br>2/17/2013 - 294 lbs<br>2/24/2013 - 303.2 lbs<br><br>A note by the Nurse Practitioner, dated 2/18/2013, indicated "Elevated accuchecks (blood sugar checks) on no sliding scale, recent DKA (diabetic ketoacidosis) hospitalization; followed by (physician's name) in hospital. On 70/30 INPH (type of insulin). Resident is using vending machine - eating candy, drinking pop. Discussed treatment w (with) family." The note further indicated "Will call (physician's name) regarding DM (diabetes mellitus) management. Monitor use of vending machines. Add sliding scale (insulin administration based on blood sugar levels). An addendum to the note, dated 2/18/2013, indicated the physician agreed with the sliding scale.<br><br>A Physician Order, dated 2/18/2013 indicated Resident #B was to receive additional insulin based on a sliding scale.<br><br>An Occupational Therapy note, signed 2/26/2013, indicated "Pt has been very fatigued as noticed by therapy staff due to allergic reaction | | | |

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| | from petting facility cat in alz (Alzheimer's) unit..."<br><br>An Occupational Therapy Discharge Summary, dated 2/28/2013, indicated "pt d/c (discharged) to hospital. Pt participated in program for balance & fatigue. Progress was minimal 2 (secondary to) (increased) fatigue & edema."<br><br>Physical Therapist Assistant (PTA) #5 was interviewed on 3/27/2013 at 10:00 A.M. During the interview, PTA #5 indicated Resident #B had been in therapy and one of the therapies he had been receiving was "progressive resistive breathing" to help with his shortness of breath.<br><br>A note from the ophthalmologist, dated 2/28/2013, indicated "...Pt's mother and grandfather states that for the last week the left eye has been very swollen with very little redness or mattering. He is unable to open the left eye. They recently found out that he is allergic to cats and the home where he stays has a cat but the family believes that if it were allergies it would be in both...." The note further indicates "...pt having trouble staying awake, rapid respiratory rate and pulse of 88, very lethargic." Under "discussion/plan", the note | | | |

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| | further indicated "Swelleing (sic) of left upper lid seems more just edema than infection...." The note further indicated "....Shortness of breath, lethargy, nearly unresponsive today. This plus fluid retention and history CHF plus blood sugar 400 this am have brought us to call EMS (emergency medical service) to bring patient to ER for evaluation."<br><br>A hospital Emergency Department Notes report, dated 2/28/2013, indicated "Patient is a (resident's age) male who presents emergency room via EMS from his nursing home. At this time patient is obtunded (decreased alertness) and the history is provided per grandfather and mother. Grandmother (sic) states the patient was recently placed in a nursing home. He has mental retardation, congestive heart failure, renal failure, massive obesity. He states that patient's medications have changed from Topamax 50 mg once a day to 100 mg once a day and they are concerned. They state patient has had altered mental status for the past 3 days during change of this medication. They also state patient fell out of his chair at the nursing home yesterday. Patient was seen at the ophthalmologist today for swelling to the left eye and at that time they | | | |

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| | were told to come straight to the emergency Department due to patient's altered mental status. They state patient has not been alert and oriented for the past 3 days. I was able to arouse the patient with multiple sternal rubs patient denied any pain or difficulty breathing. Patient is currently on 4L (liters) of oxygen nasal cannula at all times. I did review his previous records noted last time he was here he was in diabetic ketoacidosis as well. Grandmother states patient appears to be pale and diaphoretic. They state patient has been just sleeping for the past 3 days and is a complete change in behavior." Under the "physical exam" section, the note indicated "...bilateral lower extremity swelling and edema...." The note further indicated "...Patient is able to arouse with multiple sternum rubs. He answered the question to what his name was correctly. He did not stay awake to answer any further questions." The note further indicated "Critical care was necessary to treat or prevent life-threatening deterioration of the following conditions: respiratory failure."<br><br>A hospital discharge summary, dated 3/10/2013 indicated Resident #B was admitted to the hospital on 2/28/2013 | | | |

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| | and was discharged on 3/10/2013. The summary indicated under "Hospital Course," "The patient is well-known to me with chronic respiratory failure secondary to obesity, Prader-Willi Syndrome and sleep apnea syndrome. He had been transferred to a nursing home more than a week ago...." The note further indicated "...with increasing problems with lethargy, (ophthalmologist's name) who happened to see him as an outpatient ophthalmologic consultation sent him to the emergency room where he was treated aggressively and after discussions with me, admitted to intensive care unit (ICU)...." The note further indicated "He was in obvious acute respiratory failure. His blood gases revealed a pH of 7.16, pCO2 of 85, pO2 of 100 and oxygen (O2) saturation of 96%. He was treated aggressively with bi-level positive airway pressure (Bi-PAP) and much closer control of his sugars and diet and he showed gradual improvement. He was on diuretics." The note indicated admission diagnoses were "respiratory failure acute, altered mental status, abnormal liver enzymes, and diabetes mellitus." The final discharge diagnoses were indicated as "respiratory failure acute, right sided congestive heart failure, | | | |

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| | essential hypertension benign, Prader-Willi Syndrome, diabetes mellitus type 2 insulin requiring, obstructive sleep apnea on C PAP, and hyperlipidemia." The note further indicated the resident's discharge medications included, but were not limited to, furosemide, albuterol, ipratropium bromide (Atrovent), Metformin (glucophage), and spironolactone (Aldactone).<br><br>LPN #3 was interviewed on 3/26/2013 at 1:45 P.M. During the interview, LPN #3 indicated the nurses were to transcribe the hospital discharge orders to the the facility admission orders and were to clarify any discrepancies with the physician. LPN #3 further indicated the facility should have transcribed the facility admission orders from the hospital discharge medication summary with the print date of 2/15/2013.<br><br>The facility Director of Nursing (DON) was interviewed on 3/26/2013 at 1:55 P.M. During the interview, the DON indicated a second nurse was expected to verify any new admission orders for a new resident. The DON indicated the second nurse was expected to check the hospital discharge orders against the new admission orders transcribed by the | | | |

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| | facility's admitting nurse for accuracy. The DON indicated it appeared the second nurse had not verified the orders and some of the medications had not been accurately transcribed from the hospital discharge orders onto the the facility's admission orders and Resident #B had not been administered all of the medications listed on the hospital discharge orders.<br><br>The facility's Nurse Practitioner (NP) was interviewed by telephone on 3/27/2013 at 3:15 P.M. During the interview, the NP indicated she had treated Resident #B's swollen left eye as a possible allergic reaction, as the swelling appeared to be localized. The NP further indicated she had not been aware that the resident had been receiving Aldactone, furosemide, glucophage, Atrovent, albuterol, or quinapril prior to admission to the nursing facility and had not been aware the medications had been indicated on the hospital discharge orders but had not been transcribed onto the facility's admission orders.<br><br>Resident #B's physician/facility Medical Director was interviewed by telephone on 3/27/2013 at 3:45 P.M. During the interview, the physician | | | |

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| | indicated he had not been aware the hospital discharge orders had included Aldactone, furosemide, glucophage, albuterol, Atrovent or quinapril. He further indicated he would have continued the medications listed on the hospital discharge orders. He further indicated he did not routinely compare the facility admission orders he signed with the hospital discharge orders, as he expected the facility nurses to verify the orders as being correct and accurate.<br><br>The facility DON was interviewed on 3/28/2013 at 2:15 P.M. During the interview, the DON indicated the facility had not been aware Resident #B had not received the medications in question until 3/26/2013.<br><br>A facility policy entitled "Physician Orders", dated 11/21/2012, was provided by the DON on 3/27/2013. The policy indicated "Once new admission /readmission orders are completed by the nurse transcribing the orders from the transferring facility/acute hospital documentation, do not add new orders change orders." The policy further indicated "Double check to ensure there were no transcription errors." | | | |

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| | The immediate jeopardy that began on 2/15/2013 was removed on 3/28/2013 when the facility audited the charts of all residents admitted or readmitted within the past 60 days to validate the accuracy of medication orders and corrected identified concerns. The facility also re-educated all licensed nursing staff on the transcription of orders, instituted a policy of review of all admission orders by Unit Nursing Managers within 24 hours of admission, and developed a tool to ensure accurate reconciliation of medication orders upon admission and re-admission, but noncompliance remained at the scope and severity level of isolated, no actual harm with potential for more than minimal harm that is not immediate jeopardy because of on-going monitoring of admission/readmission physician orders.<br><br>This Federal tag relates to Complaint IN00126204.<br><br>3.1-37(a)<br><br>Based on record review and interview, the facility failed to ensure a resident received medications for congestive heart failure, respiratory | | | |

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| | problems, and diabetes as ordered by the physician for 1 of 3 residents reviewed for medications (Resident #B) in a sample of 3 residents. Resident #B was transferred to the hospital emergency room for lethargy, shortness of breath, and fluid retention and was subsequently admitted to the hospital intensive care unit.<br><br>The immediate jeopardy began on 2/15/2013 when Resident #B was admitted to the facility and was not administered medications as ordered by the discharging acute care hospital. The facility Executive Director and Director of Nursing were notified of the immediate jeopardy on 3/27/2013 at 11:25 A.M. The immediate jeopardy was removed on 3/28/2013, but noncompliance remained at the scope and severity level of isolated, no actual harm with potential for more than minimal harm that is not immediate jeopardy.<br><br>Findings include:<br><br>1. The record for Resident #B was reviewed on 3/26/2013 at 9:45 A.M. Diagnoses included, but were not limited to, Prader-Willi Syndrome (a syndrome characterized by a chronic feeling of hunger and excessive | | | |

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| | eating, cognitive disabilities, behavior problems, and obesity), uncontrolled diabetes mellitus, chronic respiratory failure, congestive heart failure, and hypertension. The record indicated Resident #B was admitted to the facility on 2/15/2013.<br><br>A Hospital Discharge Summary, with an admission date of 2/10/2013 and a discharge date of 2/14/2013, indicated discharge diagnoses included, but were not limited to, noncompliance with medications and recurrent biventricular congestive heart failure, predominantly chronic diastolic dysfunction, acute on (sic) chronic, aggravated by non-compliance and uncontrolled type 2 diabetes mellitus due to non compliance. The summary indicated "...The grandfather would like him placed in a long -term care facility or some facility that can manage him appropriately. The patient has had recurrent hospitalizations that are clearly avoidable secondary to noncompliance." The note further indicated "...The patient was brought to the hospital due to edema and shortness of breath. His chest x-ray has been consistent with congestive heart failure in the past. It was not repeat at this time (sic). He was started on higher dose diuretics with | | | |

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| | significant improvement in his lower extremity swelling and shortness of breath. The patient was also started on only a partial dose of insulin, whereupon his sugars were consistently in the 100 range." The discharge summary indicated discharge medications included, but were not limited to, Aldactone (a diuretic medication used to treat fluid retention or edema related to congestive heart failure) 50 mg (milligrams) every day), Atrovent and albuterol nebulizer (respiratory medications) treatments 4 times per day, glucophage (diabetic medication)1000 mg twice daily, Lasix (a diuretic medication used to treat fluid retention or edema related to congestive heart failure) 40 mg twice daily and quinapril (medication used to treat high blood pressure) 20 mg daily .<br><br>A hospital medication summary, with a print date of 2/15/13, indicated the resident was to receive medications that included aspirin 81 mg daily, Aldactone daily , a multivitamin daily, children's vitamin D daily, Atrovent 0.02% solution for inhalation four times daily as needed, glucophage 1000 mg twice daily, humulin 70/30 insulin three times daily, Lipitor 20 mg at bed time, Nasonex nasal spray | | | |

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| | twice daily, Topamax (an anti-seizure medication also used to manage behavior) 50 mg twice daily, oxacarbazepine (an anti-seizure medication also used to manage behavior) 300 mg twice daily, sertraline (medication used to treat depression) 50 mg at bedtime, acetazolamide (medication used to treat fluid retention) 250 mg every other day, albuterol sulfate inhaler four times daily as needed, furosemide (generic for Lasix) 40 mg twice daily, docusate sodium 100 mg twice daily, potassium 20 meq (milliequivalents) daily and quinapril 20 mg daily.<br><br>Facility admission orders, dated 2/15/2013, did not indicate the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril had been transcribed onto the the facility admission orders.<br><br>The Medication Administration Record (MAR) for February 2013 for Resident #B did not indicate the resident had been administered the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril from 2/15/2013 through 2/28/2013.<br><br>A pharmacist for the facility's contract pharmacy was interviewed by | | | |

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| | telephone on 3/27/2013 at 12:45 P.M. During the interview, the pharmacist indicated the pharmacy had not received orders from the facility for the Aldactone, Atrovent, glucophage, albuterol, furosemide, or quinapril and had not sent any of those medications to the facility for Resident #B.<br><br>A nursing note, dated 2/23/2013 at 2:35 P.M., indicated "...Res (resident) slept late the A.M. and slept on Lt (left) side. Upon awakening res Lt side of face with edema present. Lt eye swollen almost shut. Res denies pain. No abnormalities noted to the eye. NP (Nurse Practitioner) notified and family (sic), no N.O. (new orders) at this time just monitor and notify if any changes."<br><br>A nursing note, dated 2/24/2013 at 12:49 P.M., indicated "Res Lt side of face remains swollen. Denies pain. BrSo (breath sounds) clr (clear), SOB (shortness of breath) with exertion at times. Amb (ambulation) indep (independent). Gait steady. Informed by grandparents that res has been going into (memory care) unit to pet the cat and he is extremely allergic. Staff alerted, mother notified, edu (educated) res, NP notified. No adverse reaction to increased insulin. No adverse reaction to increased | | | |

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| | topiramate (generic of Topamax)."<br><br>A nursing note, dated 2/25/2013 at 3:23 P.M., indicated "Res difficult to awaken again today. Requires tactile and verbal stimuli for a lengthy period of time. Res falling asleep while eating and conversing. Lt eye remains swollen. No adverse reaction r/t (related to) increased insulin and Topomax. NP in and N.O. to start Claratin Q D (once daily) and that res must wear C PAP (a device that provides continuous positive airway pressure to keep air ways open when sleeping) at noc (night) d/t hypersomnolence (excessive sleeping). Family notified."<br><br>A nursing note, dated 2/26/2013 at 1:01 P.M., indicated "res alert at this time took several attempts to waken res...." The note further indicated "...l (left) eye remains slightly swollen 0 (no) c/o (complaints of) pain or discomfort noted this shift."<br><br>A nursing note, dated 2/26/2013 at 10:02 P.M., indicated "No adverse reactions noted to new med order of Claratin. Res non compliant with wearing C PAP while sleeping...." The note further indicated "...Res very lethargic and hard to arouse. " | | | |

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| | A nursing note, dated 2/27/2013 at 3:21 P.M., indicated "res fell in dinning (sic) room was sitting in chair and fell asleep which caused res to fall off chair doctor and family notified no injuries."<br><br>A nursing note, dated 2/27/2013 at 2:41 A.M., indicated "Res received n.o. for affected left eye. Erythromycin (antibiotic) to lt eye, et (and) remains sl (slightly) puffy...."<br><br>A nursing note, dated 2/28/2013 at 10:25 P.M., indicated "Res sent to ER (emergency room) from scheduled appt (appointment) . Family in this evening to gather some belongings. DON (Director of Nursing) notified, will follow up in the am."<br><br>A review of a blood sugar summary for Resident #B indicated the following blood sugar levels:<br><br>2/17/2013 at 11:03 A.M. - 350<br>2/18/2013 at 7:33 A.M. - 426<br>2/18/2013 at 11:33 A.M. - 437<br>2/19/2013 at 7:30 A.M. - 461<br>2/19/2013 at 11:30 A.M. - 447<br>2/19/13 at 10:36 P.M. - 441<br>2/20/2013 at 7:17 A.M. - 463<br>2/20/2013 at 11:17 A.M. - 439<br>2/20/2013 at 4:43 P.M. - 218<br>2/20/2013 at 8:43 P.M. - 219 | | | |

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| | 2/21/2013 at 11:00 A.M. - 387<br>2/22/2013 at 6:05 A.M. - 297<br>2/22/2013 at 11:12 A.M. - 254<br>2/22/2013 at 4:00 P.M. - 247<br>2/22/2013 at 8:00 P.M. - 390<br>2/23/2013 at 7:15 A.M. - 214<br>2/23/2013 at 11:15 A.M. - 164<br>2/23/2013 at 4:33 P.M. 159<br>2/23/2013 at 8:33 P.M. - 163<br>2/24/2013 at 8:08 A.M. - 226<br>2/24/2013 at 11:15 A.M. - 156<br>2/24/2013 at 4:02 P.M. - 250<br>2/24/2013 at 8:44 P.M. - 178<br>2/25/2013 at 11:21 A.M. - 85<br>2/25/2013 at 4:37 P.M. - 142<br>2/25/2013 at 10:37 P.M. - 157<br>2/26/2013 at 11:00 A.M. - 143<br>2?26/2013 at 4:00 P.M. - 91<br>2/26/2013 at 8:00 P.M. - 200<br>2/27/2013 at 4:27 P.M. - 286<br>2/27/2013 at 8:27 P.M. - 272<br><br>A review of Resident #B's weights indicated the following:<br>2/15/2013 - 301.4 lbs<br>2/17/2013 - 294 lbs<br>2/24/2013 - 303.2 lbs<br><br>A note by the Nurse Practitioner, dated 2/18/2013, indicated "Elevated accuchecks (blood sugar checks) on no sliding scale, recent DKA (diabetic ketoacidosis) hospitalization; followed by (physician's name) in hospital. On 70/30 INPH (type of insulin). | | | |

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| NAME OF PROVIDER OR SUPPLIER KINDRED TRANSITIONAL CARE AND REHAB-FORT WAYNE | | STREET ADDRESS, CITY, STATE, ZIP CODE 6006 BRANDY CHASE COVE FORT WAYNE, IN 46815 | |

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| | Resident is using vending machine - eating candy, drinking pop. Discussed treatment w (with) family." The note further indicated "Will call (physician's name) regarding DM (diabetes mellitus) management. Monitor use of vending machines. Add sliding scale (insulin administration based on blood sugar levels). An addendum to the note, dated 2/18/2013, indicated the physician agreed with the sliding scale.<br><br>A Physician Order, dated 2/18/2013 indicated Resident #B was to receive additional insulin based on a sliding scale.<br><br>An Occupational Therapy note, signed 2/26/2013, indicated "Pt has been very fatigued as noticed by therapy staff due to allergic reaction from petting facility cat in alz (Alzheimer's) unit..."<br><br>An Occupational Therapy Discharge Summary, dated 2/28/2013, indicated "pt d/c (discharged) to hospital. Pt participated in program for balance & fatigue. Progress was minimal 2 (secondary to) (increased) fatigue & edema."<br><br>Physical Therapist Assistant (PTA) #5 | | | |

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| | was interviewed on 3/27/2013 at 10:00 A.M. During the interview, PTA #5 indicated Resident #B had been in therapy and one of the therapies he had been receiving was "progressive resistive breathing" to help with his shortness of breath.<br><br>A note from the ophthalmologist, dated 2/28/2013, indicated "...Pt's mother and grandfather states that for the last week the left eye has been very swollen with very little redness or mattering. He is unable to open the left eye. They recently found out that he is allergic to cats and the home where he stays has a cat but the family believes that if it were allergies it would be in both...." The note further indicates "...pt having trouble staying awake, rapid respiratory rate and pulse of 88, very lethargic." Under "discussion/plan", the note further indicated "Swelleing (sic) of left upper lid seems more just edema than infection...." The note further indicated "....Shortness of breath, lethargy, nearly unresponsive today. This plus fluid retention and history CHF plus blood sugar 400 this am have brought us to call EMS (emergency medical service) to bring patient to ER for evaluation."<br><br>A hospital Emergency Department | | | |

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| | Notes report, dated 2/28/2013, indicated "Patient is a (resident's age) male who presents emergency room via EMS from his nursing home. At this time patient is obtunded (decreased alertness) and the history is provided per grandfather and mother. Grandmother (sic) states the patient was recently placed in a nursing home. He has mental retardation, congestive heart failure, renal failure, massive obesity. He states that patient's medications have changed from Topamax 50 mg once a day to 100 mg once a day and they are concerned. They state patient has had altered mental status for the past 3 days during change of this medication. They also state patient fell out of his chair at the nursing home yesterday. Patient was seen at the ophthalmologist today for swelling to the left eye and at that time they were told to come straight to the emergency Department due to patient's altered mental status. They state patient has not been alert and oriented for the past 3 days. I was able to arouse the patient with multiple sternal rubs patient denied any pain or difficulty breathing. Patient is currently on 4L (liters) of oxygen nasal cannula at all times. I did review his previous records noted last time he was here he was in | | | |

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| | diabetic ketoacidosis as well. Grandmother states patient appears to be pale and diaphoretic. They state patient has been just sleeping for the past 3 days and is a complete change in behavior." Under the "physical exam" section, the note indicated "...bilateral lower extremity swelling and edema...." The note further indicated "...Patient is able to arouse with multiple sternum rubs. He answered the question to what his name was correctly. He did not stay awake to answer any further questions." The note further indicated "Critical care was necessary to treat or prevent life-threatening deterioration of the following conditions: respiratory failure."<br><br>A hospital discharge summary, dated 3/10/2013 indicated Resident #B was admitted to the hospital on 2/28/2013 and was discharged on 3/10/2013. The summary indicated under "Hospital Course," "The patient is well-known to me with chronic respiratory failure secondary to obesity, Prader-Willi Syndrome and sleep apnea syndrome. He had been transferred to a nursing home more than a week ago...." The note further indicated "...with increasing problems with lethargy, (ophthalmologist's name) who happened to see him as | | | |

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| | an outpatient ophthalmologic consultation sent him to the emergency room where he was treated aggressively and after discussions with me, admitted to intensive care unit (ICU)...." The note further indicated "He was in obvious acute respiratory failure. His blood gases revealed a pH of 7.16, pCO2 of 85, pO2 of 100 and oxygen (O2) saturation of 96%. He was treated aggressively with bi-level positive airway pressure (Bi-PAP) and much closer control of his sugars and diet and he showed gradual improvement. He was on diuretics." The note indicated admission diagnoses were "respiratory failure acute, altered mental status, abnormal liver enzymes, and diabetes mellitus." The final discharge diagnoses were indicated as "respiratory failure acute, right sided congestive heart failure, essential hypertension benign, Prader-Willi Syndrome, diabetes mellitus type 2 insulin requiring, obstructive sleep apnea on C PAP, and hyperlipidemia." The note further indicated the resident's discharge medications included, but were not limited to, furosemide, albuterol, ipratropium bromide (Atrovent), Metformin (glucophage), and spironolactone (Aldactone). | | | |

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| | LPN #3 was interviewed on 3/26/2013 at 1:45 P.M. During the interview, LPN #3 indicated the nurses were to transcribe the hospital discharge orders to the the facility admission orders and were to clarify any discrepancies with the physician. LPN #3 further indicated the facility should have transcribed the facility admission orders from the hospital discharge medication summary with the print date of 2/15/2013.<br><br>The facility Director of Nursing (DON) was interviewed on 3/26/2013 at 1:55 P.M. During the interview, the DON indicated a second nurse was expected to verify any new admission orders for a new resident. The DON indicated the second nurse was expected to check the hospital discharge orders against the new admission orders transcribed by the facility's admitting nurse for accuracy. The DON indicated it appeared the second nurse had not verified the orders and some of the medications had not been accurately transcribed from the hospital discharge orders onto the the facility's admission orders and Resident #B had not been administered all of the medications listed on the hospital discharge orders. | | | |

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| | The facility's Nurse Practitioner (NP) was interviewed by telephone on 3/27/2013 at 3:15 P.M. During the interview, the NP indicated she had treated Resident #B's swollen left eye as a possible allergic reaction, as the swelling appeared to be localized. The NP further indicated she had not been aware that the resident had been receiving Aldactone, furosemide, glucophage, Atrovent, albuterol, or quinapril prior to admission to the nursing facility and had not been aware the medications had been indicated on the hospital discharge orders but had not been transcribed onto the facility's admission orders.<br><br>Resident #B's physician/facility Medical Director was interviewed by telephone on 3/27/2013 at 3:45 P.M. During the interview, the physician indicated he had not been aware the hospital discharge orders had included Aldactone, furosemide, glucophage, albuterol, Atrovent or quinapril. He further indicated he would have continued the medications listed on the hospital discharge orders. He further indicated he did not routinely compare the facility admission orders he signed with the hospital discharge orders, as he expected the facility | | | |

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| | nurses to verify the orders as being correct and accurate.<br><br>The facility DON was interviewed on 3/28/2013 at 2:15 P.M. During the interview, the DON indicated the facility had not been aware Resident #B had not received the medications in question until 3/26/2013.<br><br>A facility policy entitled "Physician Orders", dated 11/21/2012, was provided by the DON on 3/27/2013. The policy indicated "Once new admission /readmission orders are completed by the nurse transcribing the orders from the transferring facility/acute hospital documentation, do not add new orders change orders." The policy further indicated "Double check to ensure there were no transcription errors."<br><br>The immediate jeopardy that began on 2/15/2013 was removed on 3/28/2013 when the facility audited the charts of all residents admitted or readmitted within the past 60 days to validate the accuracy of medication orders and corrected identified concerns. The facility also re-educated all licensed nursing staff on the transcription of orders, instituted a policy of review of all admission orders by Unit Nursing | | | |

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| | Managers within 24 hours of admission, and developed a tool to ensure accurate reconciliation of medication orders upon admission and re-admission, but noncompliance remained at the scope and severity level of isolated, no actual harm with potential for more than minimal harm that is not immediate jeopardy because of on-going monitoring of admission/readmission physician orders.<br><br>This Federal tag relates to Complaint IN00126204.<br><br>3.1-37(a) | | | |