

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155070	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 11/09/2011
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NAME OF PROVIDER OR SUPPLIER GREEN VALLEY CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 3118 GREEN VALLEY RD NEW ALBANY, IN47150
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F0000	<p>This visit was for Investigation of Complaint IN00098656</p> <p>Complaint IN00098656 - Substantiated. Federal/State deficiency related to the allegation is cited at F253.</p> <p>Survey date: November 9, 2011</p> <p>Facility number: 000028 Provider number: 155070 Aim number: 100275370</p> <p>Survey team: Avona Connell, RN, TC Gloria Reisert, MSW Dorothy Navetta, RN</p> <p>Census bed type: SNF/NF: 117 Total: 117</p> <p>Census payor type: Medicare: 11 Medicaid: 87 Other: 19 Total: 117</p> <p>Sample: NA</p> <p>These deficiencies also reflect state findings cited in accordance with 410 IAC</p>	F0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F0253 SS=E	<p>16.2.</p> <p>Quality review 11/14/11 by Suzanne Williams, RN</p> <p>The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior. Based on observation and interview, the facility failed to maintain a sanitary environment related to observation of heavy dust on air conditioning/heating equipment in resident, activity, dining, shower and clean utility rooms, and related to soiled floors and a soiled hopper and odors in the dirty utility room, and a heavy build up of lime on the ice machine in the clean utility room. This affected 15 of 30 resident rooms, 1 of 1 dining room, 1 of 1 clean utility room, 1 of 1 dirty utility room and 1 of 1 shower room on the locked 400 unit. This deficient practice had the potential to affect 55 residents who resided in the locked 400 unit, of 117 residents in the facility.</p> <p>Findings include:</p> <p>On 11/09/2011, from 10:30 a.m. to 10:55 a.m., the following was observed during environmental tour of the locked 400 unit:</p> <p>1. Resident rooms 400, 401, 402, 403, 406, 407, 408, 411, 413, 415, 416, 419, 422, 423 - heavy dust on the air</p>	F0253	<p>This Plan of Correction is submitted under Federal and State regulations and status applicable to long term care providers. This plan of Correction does not constitute an admission of liability on the part of the facility and such liability is hereby denied. The submission of this Plan does not constitute an agreement by the facility that the surveyors' findings or conclusions are accurate, that the findings constitute a deficiency, or that the scope and severity regarding any of the deficiencies are cited correctly. Furthermore, we request this Plan of Correction serve as our credible allegation of compliance.</p> <p>F 253</p> <p>It is the practice of this facility to provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior.</p> <p>I.</p> <p>The air conditioner/heating vents and filters were cleaned in rooms 400, 401, 402, 403, 406, 407, 408, 411, 413, 415, 416, 419, 422, and 423. The air conditioner/heating vents and filters of two units in the activity</p>	11/28/2011	

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	<p>conditioner/heating vents and filters.</p> <p>2. Activity Room - 2 of 2 air conditioner/heating vents and filters had a heavy build-up of dust.</p> <p>3. Dining Room - heavy dust on both of the air conditioner/heating vents and filters.</p> <p>4. Shower Room - middle vent had a heavy accumulation of dust on the vents.</p> <p>5. Room 412 - heavy dust on the air conditioner/heating vent and filter. Pieces of tissue were also observed in the top of the air conditioner vents.</p> <p>6. Clean Utility Room - ceiling vent in the nourishment part of the room had a heavy build-up of dust on the vent slates. The ice machine was observed to have a heavy build-up of lime on the spout, the drainage tray, and the silver splash guard behind the spout.</p> <p>7. Dirty Utility Room - a reddish-brown substance was observed in a puddle on the floor by the back wall with smears of the same color across the floor from the door. The floor was also sticky to the shoe. A strong garbage/feces-like odor was noted upon opening the door. The hopper [to rinse soiled linen out in] was observed to</p>		<p>room were cleaned. Both Dining room air conditioners / heating vents and filters were cleaned. The middle vent in the Shower Room was cleaned. The tissue bits were removed from the top of air conditioning /heat vents in room 412. The ceiling vent in the Clean Utility Room was cleaned. The ice machine was cleaned. The floor in the Dirty Utility Room was cleaned. The hopper was cleaned.</p> <p>II. All air conditioning /heating vents have been inspected and cleaned, if necessary. The vents in the Shower Rooms and Clean Utility Rooms have been inspected and cleaned, if needed. All ice machines have been inspected and cleaned, if needed. The Dirty Utility Rooms, including floor and hopper, have been inspected and cleaned, if needed.</p> <p>III All air conditioning/heating vents have been added to a cleaning schedule two times a week. The vents in the Shower Room and Clean Utility Room have been placed on a cleaning schedule. The ice machine has been placed on a cleaning schedule. The Dirty Utility Room has been placed on a cleaning schedule that includes both the floor and hopper. The housekeeping staff has been inserviced by the Director of Housekeeping Services on the cleaning schedules and consequences of</p>		

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	<p>have pink and beige spots across the back and down the front and a black ring inside at the water line.</p> <p>During an interview with the Environmental Service Director on 11/9/2011 at 11:00 a.m., he indicated the CNAs [certified nursing assistants] were responsible for keeping the hopper clean but that housekeeping also tried to help them with it. He indicated the spill on the floor was fruit punch and that since their garbage cans had cracks in the bottom of them, staff were supposed to put big trash bags in the cans to prevent any spills. He also indicated that obviously things were not being kept up like they should have been.</p> <p>When the Dirty Utility Room and resident rooms were shown to the Administrator at 11:17 a.m. on 11/9/2011, she indicated that although the air conditioner/filters were supposed to be cleaned monthly, she did not believe that was the case as there was too much dust for only a month.</p> <p>During a second interview with the Environmental Director at 11:20 a.m., he indicated that he still thought the spill in the utility room was fruit punch because it was sticky, but that he treated it as if it was blood.</p>		<p>non-compliance. The maintenance staff has been inserviced by the Director of Maintenance on the Ice Machine Cleaning Schedule.</p> <p>IV The Director of Housekeeping, or Designee, will review the cleaning schedules on a weekly basis to validate compliance. Additionally, the Director of Housekeeping, or Designee, will monitor the air conditioning/heating filters and vents by randomly choosing 5 a week to inspect for 8 weeks then 5 every other week for 8 weeks. The Director of Maintenance will review the ice machine cleaning log monthly for compliance. All outcomes will be reported by the department director to the Performance Improvement Committee on a monthly basis and the plan will be adjusted as recommended by the committee.</p>				

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	<p>On 11/09/2011 at 1:10 p.m., in an interview with the Administrator, she indicated maintenance could not find a cleaning schedule related to the cleaning of the air conditioning/heating units. She indicated that the cleaning of the vents and filters was the responsibility of housekeeping department but that no one was keeping track when they were cleaned.</p> <p>This Federal Tag relates to Complaint IN00098656.</p> <p>3.1-19(f)</p>				