

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155206	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 04/10/2012
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NAME OF PROVIDER OR SUPPLIER BROWNSBURG HEALTH CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1010 HORNADAY RD BROWNSBURG, IN 46112
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F0000	<p>This visit was for the Investigation of Complaints IN00106190 and IN00106748.</p> <p>This visit was in conjunction with a Post Survey Revisit to the Recertification and State Licensure Survey completed on 2/10/2012.</p> <p>Complaint IN00106190 - Substantiated. No deficiencies related to the allegations are cited.</p> <p>Complaint IN00106748 - Substantiated. Federal/state deficiencies related to the allegations are cited at F157, F281, and F309.</p> <p>Survey Dates: 4/09/12 and 4/10/12</p> <p>Facility Number: 000113 Provider Number: 155206 AIM Number: 100287670</p> <p>Survey Team: Heather Lay, RN - TC Janet Stanton, RN Michelle Hosteter, RN Melanie Strycker, RN (4/9/12)</p> <p>Census Bed Type:</p>	F0000	Submission of this Plan of Correction shall not constitute or be construed as an admission by Brownsburg Healthcare Center that the allegations contained in the survey report are accurate or reflect accurately the provisions of Nursing Care and services to the residents of Brownsburg Healthcare Center	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>SNF: 3 SNF/NF: 109 Total: 112</p> <p>Census Payor Type: Medicare: 12 Medicaid: 79 Other: 21 Total: 112</p> <p>Sample: 14</p> <p>These deficiencies reflect state findings cited in accordance with 410 IAC 16.2.</p> <p>Quality review completed 4/12/12 Cathy Emswiler RN</p>			

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F0157 SS=D	<p>483.10(b)(11) NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC) A facility must immediately inform the resident; consult with the resident's physician; and if known, notify the resident's legal representative or an interested family member when there is an accident involving the resident which results in injury and has the potential for requiring physician intervention; a significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life threatening conditions or clinical complications); a need to alter treatment significantly (i.e., a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or a decision to transfer or discharge the resident from the facility as specified in §483.12(a).</p> <p>The facility must also promptly notify the resident and, if known, the resident's legal representative or interested family member when there is a change in room or roommate assignment as specified in §483.15(e)(2); or a change in resident rights under Federal or State law or regulations as specified in paragraph (b)(1) of this section.</p> <p>The facility must record and periodically update the address and phone number of the resident's legal representative or interested family member.</p> <p>Based on record review and interview, the facility failed to notify a resident's physician and legal representative regarding a resident's complaints of right hip pain for 2 days. The deficient practice</p>	F0157	It is the policy of the facility to notify the resident, resident's physician and the resident's legal representative of any accident involving the resident which results in injury or any significant	05/04/2012

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	<p>impacted 1 of 1 resident reviewed for lack of physician notification in a sample of 14 residents reviewed. [Resident B].</p> <p>Findings include:</p> <p>1. On 4/9/12 at 2:35 P.M., Resident B's record was reviewed. Diagnoses included, but were not limited to, profound mental retardation, seizure disorder, osteoporosis, contractures, and status post fractured right hip diagnosed on 4/7/12.</p> <p>A "Nurse's Notes" dated 4/6/12, 6:00 A.M., included, but was not limited to, "Res [Resident B] complains of right leg pain, requested to stay in bed..." [Qualified Medication Aide #3]</p> <p>No other documentation for 4/6/12 was located in Resident B's clinical record.</p> <p>A "Nurse's Notes" dated 4/7/12 at 6:00 A.M., included, but was not limited to, "Res [Resident B] continues to complain of right leg pain. Will continue to monitor..." [Qualified Medication Aide #3]</p> <p>A "Nurse's Notes" dated 4/7/12 at 10:00 A.M., included, but was not limited to, "Res [Resident B] complains of right leg pain, doctor faxed..." [QMA #4]</p>		<p>change in the physical, mental or psychosocial status of the resident. Resident #B complained of right leg pain on 4/6/12 when her leg was touched. When assessed by the nurse on 4/6/12, she complained of right foot pain and not leg pain. There were no other complaints made. She has had no injuries or falls prior to the complaint of pain. She does have diagnoses of osteoporosis and osteoarthritis. She complained of pain again on 4/7/12 and x-rays were ordered which revealed a right hip fracture. She was sent to the hospital and admitted. Focused training for all nurses, QMA's and C.N.A.'s was presented by the Director of Nurses on 4/19/12 and subsequent dates. Topic of this training was policy and procedure related to Notification of Condition communication and the roles of various nursing staff in this notification. Training included return demonstration of competency through post-test administered to all who attended the training. Clinical Nurse Consultant will perform Directed In-service on this topic on May 2, 2012. All residents have the potential to be affected by the alleged deficient practice. New employee orientation and annual in-servicing for all nursing staff will include a training module on Notification of Change. The DON/designee will perform random checks of in-service logs</p>				

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	<p>A "Nurse's Notes" dated 4/7/12 at 3:00 P.M., included, but was not limited to, "No fax return from [Resident's physician]. Called answering service. Res [Resident B] still complaining of back pain as well as pain in the right leg..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12, no time, included, but was not limited to, "New order for x-ray... Family notified..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12 at 7:00 P.M., included, but was not limited to, "Results from x-rays received, positive for right intertrochanteric fracture..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12 at 7:20 P.M., included, but was not limited to, "New order to sent resident to hospital for treatment and evaluation..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12 at 8:15 P.M., included, but was not limited to, "Ambulance here to transport resident to hospital..." [Licensed Practical Nurse #5]</p> <p>No other documentation for 4/7/12 was located in Resident B's clinical record.</p>		to monitor that training has occurred. DON or designee will also perform weekly, random reviews of sample charts to monitor that condition changes have been appropriately documented. All findings will be reported to the Facility Quality Assurance Program monthly until the issue is resolved.				

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	<p>On 4/9/12 at 4:00 P.M., the investigation of Resident B's fracture was requested and any other information related to assessment of Resident B's pain and right leg were requested from the Director of Nursing [DoN] and Administrator.</p> <p>On 4/10/12 at 8:45 A.M. the facility investigation of Resident B's fracture was received from the DoN. At that time, in an interview, the DoN indicated she did not have any further documentation regarding assessment of Resident B's pain or right leg.</p> <p>The facility abuse investigation included, but was not limited to the following:</p> <p>A "Fax/Incident Reporting Form", no date or time, included, but was not limited to, "Name of Resident: [Resident B]... Incident date: 4/7/12 at 7:00 P.M....Brief Description of Incident: Resident [Resident B] has not had any falls or injuries. On 4/7/12, she complained of pain when moved or turned on her right side... No bruising, red areas, etc... Noted complaints of right hip and back pain... Resident always says since admission in 2001 that they dropped me and broke my leg..."</p> <p>A written statement dated 4/9/12 at 7:50 A.M., from CNA #2, included, but was</p>			

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	<p>not limited to, "[Resident B] complained leg hurting when I [CNA #2] went to get her up on Friday [4/6/12] then complained of back pain and didn't want to get up... I told [Qualified Medical Aide #3] [QMA] she [Resident B] complained of pain... she cried when moved her legs..."</p> <p>A written statement dated 4/9/12 at 8:45 A.M., from Certified Nursing Assistant [CNA] #1, included, but was not limited to, "I [CNA #1] had [Resident B] from 7:00 P.M. to 11:00 P.M. on Thursday [4/5/12]. [Resident B] acted like in pain... I had on 11:00 P.M. to 7:00 A.M. on Friday [4/6/12]... complained of pain and hollering didn't want to get up... she [Resident B] had leg tight to her... When I checked it [right leg] on Saturday [4/7/12] it looked funny to me... All she said was ok, ok, it hurts... didn't say what hurt or where it hurt..."</p> <p>The written statement dated 4/9/12 at 12:35 P.M. from LPN #5, included, but was not limited to, "On Friday [4/6/12] [Resident B] wanted to stay in bed... on Saturday [4/7/12] got report and 11:00 P.M. to 7:00 A.M. said [Resident B] complained of pain and couldn't really tell where... I checked her out [7:30 A.M.] and she had right leg turned out and she moved like it hurt then said ok, ok, my</p>			

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	<p>back, my back... faxed [the doctor] for leg pain at 10:00 A.M.... Doctor hadn't called back so called at 3:00 P.M..."</p> <p>A written statement dated 4/10/12, no time, from QMA #3, included, but was not limited to, "Res [Resident B] said ok, ok... I [QMA #3] asked her what and she said her leg... no bruising or nothing wrong with skin... Reported off to 7:00 A.M. to 3:00 P.M. nurse [QMA #4] [on 4/7/12]..."</p> <p>A written statement dated 4/10/12 at 12:00 P.M. from QMA #4 was received from the DoN on 4/10/12 at 12:45 P.M.</p> <p>The written statement included, but was not limited to, "They [nursing staff] told me in report [on 4/7/12] she [Resident B] was having leg pain on 11:00 P.M. to 7:00 P.M. shift [on 4/6/12]...[QMA #4] told Licensed Practical Nurse [LPN] #5 and looked at her right after report around 7:30 P.M., then faxed the M.D... if touched the right leg said it hurts and ok, ok..."</p> <p>The first complaints of right leg pain from Resident B were made on 4/5/12 between 7:00 P.M. to 11:00 P.M. per interview with CNA #1. Resident B's physician was faxed without success on 4/7/12 at 10:00 A.M., then called on 4/7/12 at 3:00</p>			

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	<p>P.M. with receipt of new orders.</p> <p>2. On 4/9/12 at 11:00 A.M., the facility's policy and procedure regarding notification was obtained from the Administrator.</p> <p>The "Significant Change of Condition: Physician Notification" policy and procedure dated 12/3/08, included, but was not limited to, "Policy: The attending physician will be notified of a change in a resident's condition by a licensed staff member as warranted... Responsibility: All licensed nursing personnel... Procedure: Physician notification is to include but is not limited to: Abnormal complaints of pain..."</p> <p>This federal tag relates to Complaint IN00106748.</p> <p>This federal tag was cited on 2/10/12. The facility failed to implement a systemic plan of correction to prevent recurrence.</p> <p>3.1-5(a)(3)</p>						

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F0281 SS=D	<p>483.20(k)(3)(i) SERVICES PROVIDED MEET PROFESSIONAL STANDARDS The services provided or arranged by the facility must meet professional standards of quality.</p> <p>Based on record review and interview, the facility failed to ensure a resident with complaints of right leg pain for 2 days was assessed by licensed nursing personnel and allowed a non-licensed nursing personnel, a Qualified Medication Aide, to assess a resident who complained of right leg pain. for 2 days and failed to manage a resident's verbal and nonverbal complaints of pain for 2 days. The deficient practice impacted 1 of 1 resident reviewed for a fracture of unknown origin in a sample of 14 residents reviewed. [Resident B].</p> <p>Findings include:</p> <p>1. On 4/9/12 at 2:35 P.M., Resident B's record was reviewed. Diagnoses included, but were not limited to, profound mental retardation, seizure disorder, osteoporosis, contractures, and status post fractured right hip diagnosed on 4/7/12.</p> <p>A "Pain Care Plan" dated 3/23/12, included, but was not limited to, "At risk for pain related to osteoporosis, past fracture, unable to consistently</p>	F0281	<p>It is the facility policy that services provided by the facility meet professional standards of quality. Resident #B complained of right leg pain to the QMA, which she documented and reported to the nurse. She reported and documented but did not assess. When the nurse assessed the resident complained of right foot pain and no right leg pain. An x-ray was obtained which revealed a right hip fracture and the resident was sent to the hospital and admitted. The resident has had no injury or falls prior to the complaints of pain She does have diagnoses of osteoporosis and osteoarthritis. She also will maneuver in her chair until she is in a position to let her right foot dangle over the side. X-rays were ordered which revealed a right hip fracture and resident was sent to the hospital and admitted. Focus training for all nurses and QMA's was presented by Director of Nursing on 4/19/12 and subsequent dates. Topic of this training was policy and procedure related to meeting professional standards through Nurse assessment, treatment, communication and working and working within a professional's scope of practice. Training</p>	05/04/2012

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	<p>communicate pain related to mental retardation... Approaches: Assess effectiveness of pain medication... Ongoing assessment of pain status - nonverbal facial expressions, diaphoresis, tear, agitation, increase in blood pressure, pulse, report as needed, monitor break-through pain, maintain proper body alignment, ask if she is in pain each shift..."</p> <p>A "CNA Assignment Sheet" no date, included, but was not limited to, "[Resident B]... up in geriatric chair daily, can answer simple yes/no questions, monitor for nonverbal signs of pain such as moaning, sweating, increased verbal activity..."</p> <p>A "Nurse's Notes" dated 4/6/12, 6:00 A.M., included, but was not limited to, "Res [Resident B] complains of right leg pain, requested to stay in bed..." [Qualified Medication Aide #3]</p> <p>No assessment or notification of licensed nursing personnel was present in Resident B's clinical record.</p> <p>A "Nurse's Notes" dated 4/7/12 at 6:00 A.M., included, but was not limited to, "Res [Resident B] continues to complain of right leg pain. Will continue to monitor..." [Qualified Medication Aide</p>		<p>included return demonstration of competency through post-test administered to all staff who attended the training. All residents have the potential to be affected by this alleged deficient practice. New employee orientation and annual in-servicing for all nursing staff will include a training module on Meeting Professional Standards through Nurse assessment. DON or designee will perform random checks of in-service logs to monitor that training has occurred. DON or designee will also perform random reviews of documented assessment to monitor for compliance. All findings will be reported to the Facility Quality Assurance Program monthly until the issue is resolved.</p>		

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	<p>#3]</p> <p>No assessment or notification of licensed nursing personnel was present in Resident B's clinical record.</p> <p>A "Nurse's Notes" dated 4/7/12 at 10:00 A.M., included, but was not limited to, "Res [Resident B] complains of right leg pain, doctor faxed..." [QMA #4]</p> <p>No assessment or notification of licensed nursing personnel was present in Resident B's clinical record.</p> <p>A "Nurse's Notes" dated 4/7/12 at 3:00 P.M., included, but was not limited to, "No fax return from [Resident's physician]. Called answering service. Res [Resident B] still complaining of back pain as well as pain in the right leg..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12, no time, included, but was not limited to, "New order for x-ray... Family notified..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12 at 7:00 P.M., included, but was not limited to, "Results from x-rays received, positive for right intertrochanteric fracture..." [Licensed Practical Nurse #5]</p>			

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	<p>A "Nurse's Notes" dated 4/7/12 at 7:20 P.M., included, but was not limited to, "New order to sent resident to hospital for treatment and evaluation..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12 at 8:15 P.M., included, but was not limited to, "Ambulance here to transport resident to hospital..." [Licensed Practical Nurse #5]</p> <p>A "Radiology Report" dated 4/7/12 at 6:57 P.M., included, but was not limited to, "Exam: Hip, Right... Conclusion: Acute right intertrochanteric fracture..."</p> <p>On 4/9/12 at 4:00 P.M., the investigation of Resident B's fracture was requested and any other information related to assessment of Resident B's pain and right leg were requested from the Director of Nursing [DoN] and Administrator.</p> <p>On 4/10/12 at 8:45 A.M. the facility investigation of Resident B's fracture was received from the DoN. At that time, the DoN did not provided any further documentation regarding assessment of Resident B's pain or right leg.</p> <p>The facility abuse investigation included, but was not limited to the following:</p> <p>A "Fax/Incident Reporting Form", no date</p>			

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	<p>or time, included, but was not limited to, "Name of Resident: [Resident B]... Incident date: 4/7/12 at 7:00 P.M....Brief Description of Incident: Resident [Resident B] has not had any falls or injuries. On 4/7/12, she complained of pain when moved or turned on her right side... No bruising, red areas, etc... Noted complaints of right hip and back pain... Resident always says since admission in 2001 that they dropped me and broke my leg..."</p> <p>A written statement dated 4/9/12 at 7:50 A.M., from CNA #2, included, but was not limited to, "[Resident B] complained leg hurting when I [CNA #2] went to get her up on Friday [4/6/12] then complained of back pain and didn't want to get up... I told [Qualified Medical Assistant #3] [QMA] she [Resident B] complained of pain... she cried when moved her legs..."</p> <p>A written statement dated 4/9/12 at 8:45 A.M., from Certified Nursing Assistant [CNA] #1, included, but was not limited to, "I [CNA #1] had [Resident B] from 7:00 P.M. to 11:00 P.M. on Thursday [4/5/12]. [Resident B] acted like in pain... I had on 11:00 P.M. to 7:00 A.M. on Friday [4/6/12]... complained of pain and hollering didn't want to get up... she [Resident B] had leg tight to her... When I</p>			

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	<p>checked it [right leg] on Saturday [4/7/12] it looked funny to me... All she said was ok, ok, it hurts... didn't say what hurt or where it hurt..."</p> <p>CNA #1 was made aware of Resident B's complaints of verbal and nonverbal pain on 4/5/12 and the morning of 4/7/12; however, did not notify licensed nursing personnel.</p> <p>The written statement dated 4/9/12 at 12:35 P.M. from LPN #5, included, but was not limited to, "On Friday [4/6/12] [Resident B] wanted to stay in bed... on Saturday [4/7/12] got report and 11:00 P.M. to 7:00 A.M. said [Resident B] complained of pain and couldn't really tell where... I checked her out [7:30 A.M.] and she had right leg turned out and she moved like it hurt then said ok, ok, my back, my back... faxed [the doctor] for leg pain at 10:00 A.M.... Doctor hadn't called back so called at 3:00 P.M..."</p> <p>A written statement dated 4/10/12, no time, from QMA #3, included, but was not limited to, "Res [Resident B] said ok, ok... I [QMA #3] asked her what and she said her leg... no bruising or nothing wrong with skin... Reported off to 7:00 A.M. to 3:00 P.M. nurse [QMA #4] [on 4/7/12]..."</p>						

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	<p>QMA #3 reported Resident B's complaints of pain to QMA #4, not licensed nursing personnel.</p> <p>A written statement dated 4/10/12 at 12:00 P.M. from QMA #4 was received from the DoN on 4/10/12 at 12:45 P.M.</p> <p>The written statement included, but was not limited to, "They [nursing staff] told me in report [on 4/7/12] she [Resident B] was having leg pain on 11:00 P.M. to 7:00 P.M. shift [on 4/6/12]...[QMA #4] told Licensed Practical Nurse [LPN] #5 and looked at her right after report around 7:30 P.M., then faxed the M.D... if touched the right leg said it hurts and ok, ok..."</p> <p>The first complaints of right leg pain from Resident B were made on 4/5/12 between 7:00 P.M. to 11:00 P.M. per interview with CNA #1. Licensed nursing personnel were not notified of Resident B's complaints of right leg pain by facility CNA's or QMA's as indicated by the written interviews in the investigation.</p> <p>2. The facility job description for CNA's and QMA's was requested from the Administrator on 4/10/11 at 11:30 A.M.</p> <p>The "Certified Nursing Assistant" and "Certified [Qualified] Medication Aide"</p>			

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	<p>job descriptions, no dates, were received from the Administrator on 4/10/12 at 12:45 P.M.</p> <p>The job descriptions included, but were not limited to, "Duties and Responsibilities: Report all changes in the resident's condition to the Nurse Supervisor/Charge Nurse as soon as practical..."</p> <p>The Qualified Medication Aide Basic Curriculum, October, 2003, included, but was not limited to, "Curriculum-Lesson 1: Role and Responsibilities of the Qualified Medication Aide... Tasks that the QMA is prohibited from Performing: A. Assess a resident 's condition. B. Call a physician. C. Take a physician 's written or verbal order The QMA Scope of Practice: ... Document in the clinical record the QMA observations, including what the QMA sees, hears, or smells and document what is reported to the QMA by the resident "</p> <p>This federal tag relates to Complaint #IN00106748.</p> <p>3.1-35(g)(1)</p>						

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F0309 SS=D	<p>483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.</p> <p>Based on record review and interview, the facility failed to completely assess a resident with complaints of right leg pain for 2 days and failed to manage a resident's verbal and nonverbal complaints of pain for 2 days. The deficient practice impacted 1 of 1 resident reviewed for a fracture of unknown origin in a sample of 14 residents reviewed. [Resident B].</p> <p>Findings include:</p> <p>1. On 4/9/12 at 2:35 P.M., Resident B's record was reviewed. Diagnoses included, but were not limited to, profound mental retardation, seizure disorder, osteoporosis, contractures, and status post fractured right hip diagnosed on 4/7/12.</p> <p>A "Pain Care Plan" dated 3/23/12, included, but was not limited to, "At risk for pain related to osteoporosis, past fracture, unable to consistently communicate pain related to mental</p>	F0309	<p>It is the policy of the facility that each resident receive the necessary care and services to obtain or maintain their highest practicable physical, mental and psychosocial well-being. Resident #B expressed pain in her right hip on 4/6/12 and 4/7/12. She received daily scheduled Tylenol for diagnoses of osteoporosis and osteoarthritis. She did not have PRN pain medications. An X-ray was performed which revealed a right hip fracture and resident was sent to the hospital and admitted. Focused training for all nurses was presented by the Director of Nurses on 4/20/12 and subsequent dates. Topic of this training was policy and procedure related to Nurse assessment of pain and pain management. Training included return demonstration of competency through post-test administered to all who attended the training. All residents have the potential to be affected by this practice. New employee orientation and annual in-servicing for all nursing staff will include a training module on Pain assessment and Pain</p>	05/04/2012	

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	<p>retardation... Approaches: Assess effectiveness of pain medication... Ongoing assessment of pain status - nonverbal facial expressions, diaphoresis, tear, agitation, increase in blood pressure, pulse, report as needed, monitor break-through pain, maintain proper body alignment, ask if she is in pain each shift..."</p> <p>A "Physician's Order Sheet" dated 4/12, included, but was not limited to, "MAPAP TAB 325 milligrams (Tylenol) 2 tablets by mouth twice daily for pain..."</p> <p>A "Medication Administration Record" dated 4/1/12 through 4/30/12, included, but was not limited to, "MAPAP TAB 325 milligrams (Tylenol) 2 tablets by mouth twice daily for pain... doses given at 6:00 A.M. and 6:00 P.M. on 4/1/12, 4/2/12, 4/3/12, 4/4/12/ 4/5/12/ 4/6/12, and 4/7/12..."</p> <p>A "CNA Assignment Sheet" no date, included, but was not limited to, "[Resident B]... up in geriatric chair daily, can answer simple yes/no questions, monitor for nonverbal signs of pain such as moaning, sweating, increased verbal activity..."</p> <p>Resident B did not have any other pain medications.</p>		<p>management. Training included return demonstration of competency through post-test administered to all who attended the training.DON or designee will perform random checks on in-service logs to monitor that training has occurred. DON or designee will also perform random reviews of documented assessment and pain flow sheets to monitor for compliance.All findings will be reported to the Facility Quality Assurance Program monthly until the issue is resolved.</p>		

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	<p>A "Nurse's Notes" dated 4/6/12, 6:00 A.M., included, but was not limited to, "Res [Resident B] complains of right leg pain, requested to stay in bed..." [Qualified Medication Aide #3]</p> <p>No other documentation for 4/6/12 was located in Resident B's clinical record.</p> <p>A "Nurse's Notes" dated 4/7/12 at 6:00 A.M., included, but was not limited to, "Res [Resident B] continues to complain of right leg pain. Will continue to monitor..." [Qualified Medication Aide #3]</p> <p>A "Nurse's Notes" dated 4/7/12 at 10:00 A.M., included, but was not limited to, "Res [Resident B] complains of right leg pain, doctor faxed..." [QMA #4]</p> <p>A "Nurse's Notes" dated 4/7/12 at 3:00 P.M., included, but was not limited to, "No fax return from [Resident's physician]. Called answering service. Res [Resident B] still complaining of back pain as well as pain in the right leg..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12, no time, included, but was not limited to, "New order for x-ray... Family notified..." [Licensed Practical Nurse #5]</p>			

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	<p>A "Nurse's Notes" dated 4/7/12 at 7:00 P.M., included, but was not limited to, "Results from x-rays received, positive for right intertrochanteric fracture..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12 at 7:20 P.M., included, but was not limited to, "New order to sent resident to hospital for treatment and evaluation..." [Licensed Practical Nurse #5]</p> <p>A "Nurse's Notes" dated 4/7/12 at 8:15 P.M., included, but was not limited to, "Ambulance here to transport resident to hospital..." [Licensed Practical Nurse #5]</p> <p>A "Radiology Report" dated 4/7/12 at 6:57 P.M., included, but was not limited to, "Exam: Hip, Right... Conclusion: Acute right intertrochanteric fracture..."</p> <p>On 4/9/12 at 4:00 P.M., the investigation of Resident B's fracture was requested and any other information related to assessment of Resident B's pain and right leg were requested from the Director of Nursing [DoN] and Administrator.</p> <p>On 4/10/12 at 8:45 A.M. the facility investigation of Resident B's fracture was received from the DoN. At that time, the DoN did not provided any further</p>			

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	<p>documentation regarding assessment of Resident B's pain or right leg.</p> <p>The facility abuse investigation included, but was not limited to the following:</p> <p>A "Fax/Incident Reporting Form", no date or time, included, but was not limited to, "Name of Resident: [Resident B]... Incident date: 4/7/12 at 7:00 P.M....Brief Description of Incident: Resident [Resident B] has not had any falls or injuries. On 4/7/12, she complained of pain when moved or turned on her right side... No bruising, red areas, etc... Noted complaints of right hip and back pain... Resident always says since admission in 2001 that they dropped me and broke my leg..."</p> <p>A written statement dated 4/9/12 at 7:50 A.M., from CNA #2, included, but was not limited to, "[Resident B] complained leg hurting when I [CNA #2] went to get her up on Friday [4/6/12] then complained of back pain and didn't want to get up... I told [Qualified Medication Aide #3] [QMA] she [Resident B] complained of pain... she cried when moved her legs..."</p> <p>A written statement dated 4/9/12 at 8:45 A.M., from Certified Nursing Assistant [CNA] #1, included, but was not limited</p>			

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	<p>to, "I [CNA #1] had [Resident B] from 7:00 P.M. to 11:00 P.M. on Thursday [4/5/12]. [Resident B] acted like in pain... I had on 11:00 P.M. to 7:00 A.M. on Friday [4/6/12]... complained of pain and hollering didn't want to get up... she [Resident B] had leg tight to her... When I checked it [right leg] on Saturday [4/7/12] it looked funny to me... All she said was ok, ok, it hurts... didn't say what hurt or where it hurt..."</p> <p>The written statement dated 4/9/12 at 12:35 P.M. from LPN #5, included, but was not limited to, "On Friday [4/6/12] [Resident B] wanted to stay in bed... on Saturday [4/7/12] got report and 11:00 P.M. to 7:00 A.M. said [Resident B] complained of pain and couldn't really tell where... I checked her out [7:30 A.M.] and she had right leg turned out and she moved like it hurt then said ok, ok, my back, my back... faxed [the doctor] for leg pain at 10:00 A.M.... Doctor hadn't called back so called at 3:00 P.M..."</p> <p>A written statement dated 4/10/12, no time, from QMA #3, included, but was not limited to, "Res [Resident B] said ok, ok... I [QMA #3] asked her what and she said her leg... no bruising or nothing wrong with skin... Reported off to 7:00 A.M. to 3:00 P.M. nurse [QMA #4] [on 4/7/12]..."</p>			
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	<p>A written statement dated 4/10/12 at 12:00 P.M. from QMA #4 was received from the DoN on 4/10/12 at 12:45 P.M.</p> <p>The written statement included, but was not limited to, "They [nursing staff] told me in report [on 4/7/12] she [Resident B] was having leg pain on 11:00 P.M. to 7:00 P.M. shift [on 4/6/12]...[QMA #4] told Licensed Practical Nurse [LPN] #5 and looked at her right after report around 7:30 P.M., then faxed the M.D... if touched the right leg said it hurts and ok, ok..."</p> <p>The first complaints of right leg pain from Resident B were made on 4/5/12 between 7:00 P.M. to 11:00 P.M. per interview with CNA #1.</p> <p>Resident B was not assessed by Licensed Nursing Personnel until 4/7/12, 2 days after the first complaints of verbal and nonverbal pain per the investigation. Per LPN #5's written statement, she suggested Resident B was assessed after report at 7:30 A.M.; however, the physician was not notified via fax until 10:00 A.M. and then by phone at 3:00 P.M. Resident B's pain was not addressed with additional pain medication or intervention.</p> <p>This federal tag relates to Complaint</p>				

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