STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155323	(X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING	(X3) DATE SURVEY COMPLETED 01/05/2012

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WHISPERING PINES REHABILITATION CENTRE	410 TIOGA RD MONTICELLO, IN47960

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F0000	This visit was for the investigation of Complaint Numbers IN00101561, IN00101608 and IN00101772. Complaint Number IN00101561 Unsubstantiated due to lack of evidence Complaint Number IN00101608 Substantiated, Federal/State deficiencies related to the allegations are cited at F157 and F309. Complaint Number IN00101772 Unsubstantiated due to lack of evidence Survey Dates: January 4, 5, 2012 Facility Number: 000216 Provider Number: 155323 AIM Number: 100267580 Survey Team: Linda Campbell, RN Census Bed Type: SNF/NF: 51 Total: 51 Census Payor Type: Medicare: 7 Medicaid: 34 Other: 10 Total: 51	F0000	Submission of this plan of correction does not constitute admission or agreement by the provider of the truth of facts alleged or correction set forth on the statement of deficiencies.This plan of correction is prepared and submitted because of requirement under state and federal law.Please accept this plan of correction as our credible allegation of compliance.	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	Sample: 5 These deficiencies also reflect state findings cited in accordance with 410 IAC 16.2. Quality review completed 1/6/12 Cathy Emswiller RN			

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F0157 SS=G	A facility must immediately inform the resident; consult with the resident's physician; and if known, notify the resident's legal representative or an interested family member when there is an accident involving the resident which results in injury and has the potential for requiring physician intervention; a significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life threatening conditions or clinical complications); a need to alter treatment significantly (i.e., a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or a decision to transfer or discharge the resident from the facility as specified in §483.12(a). The facility must also promptly notify the resident and, if known, the resident's legal representative or interested family member when there is a change in room or roommate assignment as specified in §483.15(e)(2); or a change in resident rights under Federal or State law or regulations as specified in paragraph (b)(1) of this section. The facility must record and periodically update the address and phone number of the resident's legal representative or interested family member. Based on record review and interview, the facility failed to ensure a physician was notified in a timely manner related to a resident's elevated temperature resulting in a delay of treatment for sepsis, pneumonia, and systemic inflammatory response syndrome requiring hospitalization for 1 of 1 residents with	F0157	1. The physician of resident B was notified of the increase in temperature on 12/12/11. 2. The medical records of any resident sent to the ER and/or admitted to the hospital in the last 30 days were reviewed to ensure appropriate assessment and notification occurred when the resident condition changed. 3.	01/20/2012

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	elevated temperature in a sample of 5. (Res #B). Findings include: Resident #B's closed clinical record was reviewed on 1/4/12 at 12:20 P.M. The record indicated the resident was admitted with diagnoses which included, but were not limited to, lymphoma (blood cancer), cerebrovascular accident (stroke), anxiety, diabetes mellitus, urinary tract infection, and peripheral neuropathy. A hospital history and physical dated 12/6/11..." (prior to admission to facility) indicated "...she has a history of lymphoma, undergoing chemotherapy...Review of systems is negative for fever, chills...neck pain or stiffness...Temperature 99.9, heart rate 113...Urinary tract infection..." An "Admission Orders & Plan of Care" form dated 12/9/11 indicated "...Hydrocodone 5/325 mg (milligrams) i (one) po (by mouth) q40 (every 4 hours) PRN (as needed) pain x 7 days then re-eval (re-evaluate)..." Documentation was lacking related to medications to be given for elevated temperature. Nurses' notes indicated:		The licensed nursing staff was re-educated on the facility policy and procedure for notification of the family and physician. the Director of Nursing and/or designee will review the 24 hr report, new physician's orders and the nursing notes 5 x weekly to monitor for compliance. These reviews will be completed indefinitely. 4. The results of these reviews will be brought to QAA and reviewed monthly for 3 months and then quarterly.	

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	12/9/11 at 11:00 P.M. "...T (temperature) 100.1 - P (pulse) 95..." 12/10/11 at 2:50 A.M. "...T 101.1. At 6:00 A.M. "...T @ 100.2..." 12/11/11 at 6:05 A.M. "...T 102.2...P 134...Cold wash cloth applied to forehead. Lortab (Hydrocodone) given." Documentation was lacking related to the physician being notified of the increase in the resident's temperature and pulse rate. 12/11/11 at 9:00 A.M. "T @ 99.5..." At 2:30 P.M. "T @ 101.3...94 (pulse)..." 12/12/11 at 3:30 A.M. "...T (Lt [left] ear) 102.2 (Rt [right] ear) 103.9. P 106...Cold wash cloths placed on forehead and neck. Lortab given..." Documentation was lacking related to the physician being notified of the increase in the resident's temperature and pulse. 12/12/11 at 5:45 A.M. "...T (Rt ear 102.6) (Lt ear 102.8). No urine output this shift..." Documentation was lacking related to the physician being notified related to the continued elevation of the resident's temperature and pulse. 12/12/11 at 7:30 A.M. "Family requested res (resident) be transferred to (hospital name). MD notified."			

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	12/12/11 at 7:45 A.M. "Paramedics arrived to transport res to hospital..." A hospital "Emergency Department Record" dated 12/12/11 indicated "...T 102.6...P 110...Recently treated for urosepsis, inpatient in (hospital name), returned to ECF (extended care facility) w/o (without) antibiotic. fever since return. Decreased (indicated by arrow) U/O (urine output) x 8 hrs (hours)...started Rocephin (an antibiotic)...Zithromax (an antibiotic) started IV (intravenously)..." A hospital "Emergency Physician Record" dated 12/12/11 indicated "...LLL (left lower lobe) infiltrate pneum (pneumonia)...Sepsis...SIRS (systemic inflammatory response syndrome)...UTI (urinary tract infection)..." A chest x-ray report dated 12/12/11 indicated "...Fever...Left lower lobe infiltrate/pneumonia..." Laboratory reports dated 12/12/11 indicated: Urinalysis:...Clarity turbid (normal clear)...Leukocytes moderate (normal negative)...WBC's (white blood cells) 11-20 (normal none)..."			

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	Complete Blood Count:...WBC's 16.0 (normal 4.0-12.0)..." Blood Culture: "...Gram positive cocci (bacteria)..." The resident was transferred to another hospital with on 12/12/11 with diagnoses of UTI and pneumonia..." Interview on 1/4/12 at 1:00 P.M. with the Director of Nursing indicated the hospital considered "anything above 100.5 a fever." She indicated the nurses "were not concerned" about the elevated temperature and were giving the Lortab for "neck pain." She indicated the Lortab was ordered for pain and not for fever. She indicated the night nurse "wanted to see if there was a response." She indicated the physician should have been notified. Review on 1/4/12 at 2:00 P.M. of an undated facility policy and procedure, provided by the Administrator, identified as current, and titled "Physician & Family Notification Procedure" indicated "...Telephone notification is required for all emergencies or all condition changes that require an immediate response...Notify the physician of any change in condition that may or may not warrant a change in the treatment plan..."			

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	3.1-5(a)(2) 3.1-5(a)(3)			
F0309 SS=G	Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care. Based on record review and interview, the facility failed to ensure necessary care and services were provided to a resident with an elevated temperature related to performing a comprehensive assessment and obtaining treatment resulting in hospitalization for sepsis, SIRS (systemic inflammatory response syndrome) and pneumonia. (Res #B). Findings include: Resident #B's closed clinical record was reviewed on 1/4/12 at 12:20 P.M. The record indicated the resident was admitted with diagnoses which included, but were not limited to, lymphoma (blood cancer), cerebrovascular accident (stroke), anxiety, diabetes mellitus, urinary tract infection, and peripheral neuropathy.	F0309	1. Resident B was discharged from the facility on 12/12/11. 2. The medical record of any resident sent to the ER and/or admitted to the hospital in the last 30 days were reviewed to ensure an assessment was completed, documented, treatment obtained if needed and was reflective of the resident condition change. 3. The licensed nursing staff was re-educated on assesment and documentation. The Director of Nursing and/or designee will review the 24 hr report, physician orders and the nursing notes 5 x weekly to monitor for compliance. These reviews will be completed indefinitely. 4. The results of these reviews will be brough to QAA and reviewed monthly for 3 months and then quarterly.	01/20/2012

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	A hospital history and physical dated 12/6/..." (prior to admission to facility) indicated "...she has a history of lymphoma, undergoing chemotherapy...Review of systems is negative for fever, chills...neck pain or stiffness...Temperature 99.9, heart rate 113...Urinary tract infection..." An "Admission Orders & Plan of Care" form dated 12/9/11 indicated "...Hydrocodone 5/325 mg (milligrams) i (one) po (by mouth) q40 (every 4 hours) PRN (as needed) pain x 7 days then re-eval (re-evaluate)..." Documentation was lacking related to medications to be given for elevated temperature. Nurses' notes indicated: 12/9/11 at 11:00 P.M. "...T (temperature) 100.1 - P (pulse) 95..." 12/10/11 at 2:50 A.M. "...T 101.1. At 6:00 A.M. "...T @ 100.2..." 12/11/11 at 6:05 A.M. "...T 102.2...P 134...Cold wash cloth applied to forehead. Lortab (Hydrocodone) given." Documentation was lacking related to an assessment being done of the resident's lungs, abdomen or appearance of urine. There was no reassessment of the resident's temperature for 3 hours.			

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	12/11/11 at 9:00 A.M. "T @ 99.5..." At 2:30 P.M. "T @ 101.3...94 (pulse)..." Documentation was lacking related to an assessment being done of the resident's lungs, abdomen, or appearance of urine. There was no reassessment of the resident's temperature until 12/12/11 at 3:30 A.M. (17.5 hours later). 12/12/11 at 3:30 A.M. "...T (Lt [left] ear) 102.2 (Rt [right] ear) 103.9. P 106...Cold wash cloths placed on forehead and neck. Lortab given..." Documentation was lacking related to an assessment being done of the resident's lungs, abdomen or appearance of the urine. 12/12/11 at 5:45 A.M. "...T (Rt ear 102.6) (Lt ear 102.8). No urine output this shift..." Documentation was lacking related to an assessment being done of the resident's lungs, abdomen or appearance of the urine. 12/12/11 at 7:30 A.M. "Family requested res (resident) be transferred to (hospital name). MD notified. 12/12/11 at 7:45 A.M. "Paramedics arrived to transport res to hospital..." A hospital "Emergency Department Record" dated 12/12/11 indicated "...T			

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	102.6...P 110...Recently treated for urosepsis, inpatient in (hospital name), returned to ECF (extended care facility) w/o (without) antibiotic. fever since return. Decreased (indicated by arrow) U/O (urine output) x 8 hrs (hours)...started Rocephin (an antibiotic)...Zithromax (an antibiotic) started IV (intravenously)..." A hospital "Emergency Physician Record" dated 12/12/11 indicated "...LLL (left lower lobe) infiltrate pneum (pneumonia)...Sepsis...SIRS (systemic inflammatory response syndrome)...UTI (urinary tract infection)..." A chest x-ray report dated 12/12/11 indicated "...Fever...Left lower lobe infiltrate/pneumonia..." Laboratory reports dated 12/12/11 indicated: Urinalysis:...Clarity turbid (normal clear)...Leukocytes moderate (normal negative)...WBC's (white blood cells) 11-20 (normal none)..." Complete Blood Count:...WBC's 16.0 (normal 4.0-12.0)..." Blood Culture: "...Gram positive cocci (bacteria)..."			

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	The resident was transferred to another hospital with on 12/12/11 with diagnoses of UTI and pneumonia..." Interview on 1/4/12 at 1:00 P.M. with the Director of Nursing indicated there should have been an assessment of the resident related to the elevated temperature. 3.1-37(a)			