

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	X3) DATE SURVEY COMPLETED 10/20/2015
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NAME OF PROVIDER OR SUPPLIER  BICKFORD OF GREENWOOD	STREET ADDRESS, CITY, STATE, ZIP CODE 3021 STELLA DRIVE GREENWOOD, IN 46143
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R 0000  Bldg. 00	<p>This visit was for the Investigation of Complaint IN00182801.</p> <p>Complaint IN00182801 - Substantiated. State deficiencies related to the allegations are cited at R273.</p> <p>Survey date: October 20, 2015</p> <p>Facility number: 012938 Provider number: 012938 AIM number: N/A</p> <p>Census bed type: Residential: 58 Total: 58</p> <p>Sample: 03</p> <p>This State finding is cited in accordance with 410 IAC 16.2-5.</p> <p>QR completed by 14466 on October 27, 2015.</p>	R 0000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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R 0273  Bldg. 00	<p>410 IAC 16.2-5-5.1(f) Food and Nutritional Services - Deficiency (f) All food preparation and serving areas (excluding areas in residents ' units) are maintained in accordance with state and local sanitation and safe food handling standards, including 410 IAC 7-24.</p> <p>Based on observation, interview, and record review, the facility failed to ensure food was stored in a safe and sanitary manner in 2 of 2 freezers, 2 of 3 refrigerators, and in the sugar and flour containers and the kitchen preparation area was maintained in a sanitary manner as indicated by facility policy for 58 of 58 residents being served meals from the kitchen.</p> <p>Findings include:</p> <p>On 10/20/15 at 11:35 a.m., the following were observed during the kitchen tour.</p> <p>1). Upon entrance to the kitchen, in the preparation area, was a large container labeled "dirty laundry." The container was noted to be dirty.</p> <p>2) In freezer #1, it was observed the frozen vegetables were not dated. Also observed was a large light blue bag, with what appeared to be frozen mixed frozen vegetables, which was unlabeled and had numerous holes in the bag.</p>	R 0273	In response to R 273: No residents were negatively affected by this deficient practice although potential for harm did exist. The Director provided an all staff in-service on 10/21/15 on basic sanitation practices, labeling food and the documentation of cleaning schedules. The Kitchen Manager will be in-serviced on the prescribed written cleaning schedule for the kitchen and general dining service procedures by 11/6/15. Food labeling procedures as included in the Serv-Safe educational resources to be reviewed by Kitchen Manager and Director. Director and Kitchen Manager to audit all food storage areas and any compromised, contaminated food disposed of, and all storage areas cleaned by 11/6/15. Director to review general cleanliness of the kitchen and food storage areas Monday - Friday for two weeks, then weekly for two months, and monthly indefinitely using the Dining Service Observation Core Check document. Full kitchen, storage, and dining service audit to be conducted yearly by Divisional Director. Date of completion - 11/6/15 and ongoing	11/06/2015			

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	<p>3) In freezer #2, a brown meat like substance, labeled prime rib, with date of 6/21, had numerous holes in the plastic wrap and appeared to have freezer burn (dry deep brown wrinkled areas).</p> <p>4) In refrigerator #1 on the bottom shelf was thawing meat in an uncovered pan. Inside of the pan was noted a red liquid substance. An uncovered pie was observed to on the next shelf above, without a cover and date on it.</p> <p>5) Inside a stand alone refrigerator it was observed that carafe's of orange-colored liquid, small pint size jars with pudding like substance, and numerous small glasses of different liquids, were all noted not to be labeled.</p> <p>On the stand alone refrigerator a note indicated, for all items placed in refrigerators/freezers be labeled and dated.</p> <p>6) Two large bins, one containing sugar and the other flour, were both observed to have a scoop inside. Both bins were dirty. Interview with the KM (Kitchen Manager) indicated the scoops were not supposed to be inside the containers. Staff in the kitchen were observed to not move to clean the bins nor to place the scoops in the correct place.</p>			

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	<p>7) Observation of spice containers on 2 walls, it was noted that none of them had labels with a documented date opened.</p> <p>During the kitchen tour an interview with the LED (Life Enrichment Director), indicated she assisted in the kitchen frequently. One person was normally in the kitchen for day and evening meals. She also indicated the night CNA and LPN had a cleaning schedule to clean the kitchen and prepare it for the kitchen manager when she came in. The LED also indicated the facility just hired a second person to help.</p> <p>On 10/20/15, at 1:30 p.m. the Administrator provided a policy and procedure non-dated and titled "Dining Services," A review of the policy indicated it did not have any reference to the labeling of items placed in the freezers or refrigerators.</p> <p>After the kitchen tour the LED provided a blank cleaning checklist. When asked to provide present and previous checklists, the LED indicated these were the brand new forms and no other forms were available at that time.</p> <p>On 10/20/15, review of the Food Manual Retail Manual, dated indicated a food</p>			

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	<p>specified in section 191(a) and 192 (b) shall be discarded if (2 it is not in a container that is labeled or dated.</p> <p>This State tag related to Complaint IN00182801.</p>				