

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155632	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 05/30/2014
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NAME OF PROVIDER OR SUPPLIER LODGE OF THE WABASH	STREET ADDRESS, CITY, STATE, ZIP CODE 723 E RAMSEY RD VINCENNES, IN 47591
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F000000	<p>This visit was for the Investigation of Complaint IN00148118 and Complaint IN149251.</p> <p>Complaint IN00148118 - Substantiated, Federal/State deficiencies related to the allegations are cited at F241.</p> <p>Complaint IN00149251 - Substantiated, Federal/State deficiencies related to the allegations are cited at F241.</p> <p>Survey dates: May 29 and 30, 2014</p> <p>Facility number: 001138 Provider number: 155632 AIM number: 200157070</p> <p>Survey team: Anne Marie Crays RN TC Sylvia Martin Scales RN</p> <p>Census bed type: SNF/NF: 43 Residential: 13 Total: 56</p> <p>Census payor type: Medicare: 6 Medicaid: 46 Other: 4</p>	F000000	Preparation and execution of this Plan of Correction does not constitute admission or agreement by the facility of the truth of the facts alleged or conclusions set forth in the Statement of Deficiencies. The Plan of Correction is prepared and/or executed solely because it is required by law. Submission of this response and Plan of Correction is not a legal admission that a deficiency exists or that this Statement of Deficiency was correctly cited and is also not to be construed as an admission against interest of the facility, the HFA or any employees, agents or other individuals who draft or may be discussed in this response and Plan of Correction. This Plan of Correction shall constitute this facility's credible allegation of compliance on or before June 16, 2014.	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Total: 56</p> <p>Sample: 6</p> <p>These deficiencies reflect state findings cited in accordance with 410 IAC 16.2.</p> <p>Quality review completed on June 2, 2014 by Jodi Meyer, RN</p>			
F000241 SS=D	<p>483.15(a) DIGNITY AND RESPECT OF INDIVIDUALITY</p> <p>The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.</p>			

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	<p>Based on observation, interview, and record review, the facility failed to ensure call lights and call light requests were answered timely, for 3 of 3 residents sampled regarding call light, in a sample of 6. (Residents E, C, and D)</p> <p>Findings Include:</p> <p>1. The clinical record for Resident E was reviewed on 5/29/14 at 10:00 A.M. An Admission Resident Assessment dated 5/27/14 at 5:15 P.M., indicated the resident was alert and oriented to person, place, and time.</p> <p>On 5/29/14 at 9:45 A.M., Resident E was interviewed. Resident E indicated that on 5/28/14, she had to wait for 45 min for her call light to be answered. She also indicated she knew how long it was because she had watched the clock on her table.</p> <p>2. A list of interviewable residents was provided by the facility on 5/27/14 at 7:10 A.M. It included, but was not limited to, Resident C.</p> <p>On 5/29/14 at 5:30 A.M., Resident C was observed in bed with eyes closed.</p> <p>On 5/29/14 at 9:30 A.M., during an interview with Resident C, she indicated</p>	F000241	<p>It is the practice of the facility to promote care for residents in a manner and environment that maintains or enhances each resident's dignity and respect in full recognition of his/her individuality. The facility has been interviewing alert and oriented residents and/or family members to ensure there are no other concerns regarding timely response to call lights. An inservice was conducted with all nursing and management staff on June 6, 2014 to review concerns and expectations for timely answering of call lights and responding to resident needs. The agenda of the next four monthly resident council meetings will include a question and review of timeliness of call light response and follow up. The Social Service Director is responsible to bring all concerns from the meeting to the HFA for immediate interventions. The HFA will conduct weekly rounds and interviews with a minimum of 6 residents and/or family members per week for 6 weeks to ensure timeliness of call light response. All negative outcomes from the rounds and meetings will be submitted to the QAPI committee to identify trends or patterns and for further direction for continued compliance.</p>	06/16/2014	

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	<p>that she had to wait for a while for her call light to be answered. She indicated she knows they are busy a lot so she just waits. She did not indicate a specific shift which was worse than the others, or specify on how long she had to wait.</p> <p>3. The closed clinical record of Resident D was reviewed on 5/29/14 at 8:15 A.M.</p> <p>An admission Minimum Data Set (MDS) assessment, dated 2/5/14, indicated the resident scored a 15 out of 15 for cognition, indicating no memory impairment.</p> <p>Nurses notes, dated 4/16/14 at 1:54 P.M., indicated, "This AM during med pass this nurse went to administer meds to resident. Resident stated 'I am not very happy right now.' This nurse asked resident what was wrong. Resident stated 'I turned on my call light at 10:30 last night and waited 45 minutes for somebody to answer it.' Resident stated that 'a girl came in and I told her that I had dirtied myself. She said ok I will be right back and never came back.'...Resident had a bowel movement and the CNA reported that BM had been dried to resident and had appeared to have been there for a while."</p> <p>On 5/30/14 at 11:05 A.M., during an</p>			

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	<p>interview with Resident D's responsible party, he indicated while the resident was at the facility, the resident informed him that he had "dirtied" himself, and rang his call light for assistance. Resident D informed him that a CNA answered the call light, told him she would return, and "never came back."</p> <p>On 5/30/14 at 11:20 A.M., during an interview with CNA # 4, she indicated she remembered an incident with Resident D. She indicated she was uncertain of the date, but thought on approximately the end of April 2014, she came in to work around 6:30 A.M. She indicated she noticed Resident D's call light sounding, and went to answer it. She indicated Resident D informed her he had been sitting in dirty pants since 10:30 P.M., and that he could not get anyone to help him. She indicated Resident D informed her that his bottom was sore. She indicated she could not tell how long the BM had been left on the resident, but that it was dried on the resident's skin and pants.</p> <p>4. On 5/29/14 at 5:00 A.M., during initial entrance to the facility, no staff was observed at the nursing station. One call light was observed to be lit up on the 300 hall.</p>				

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	<p>On 5/29/14 at 5:20 A.M., no staff was observed around the nursing station. CNA # 1 was interviewed at that time regarding call lights. She indicated call lights were outside every resident room, except on the "200 hall." She indicated if a resident would need help on that hall "it would sound at the nurses station. There's a board that lights up and sounds. We are always walking by, and can hear it." She indicated she thought there were enough people on the day shift who would hear the call lights.</p> <p>During confidential interview with Staff # 3, she indicated, "The only way we know if a call light is on the 200 hall is by the box at the nurses station. If we hear a light, we check it. It makes it kind of bad."</p> <p>5. On 5/29/14 at 8:30 A.M., the Activities Director provided Resident Council minutes. Minutes, dated 4/2/14, indicated 12 residents attended, and included: "...Call lights being answered varies depending on whats going on...."</p> <p>On 5/30/14 at 1:30 P.M., during an interview with the Director of Nursing, she indicated she would expect call lights to be answered "in a timely manner."</p> <p>This Federal tag relates to Complaint</p>				

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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FORM APPROVED

OMB NO. 0938-0391

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	IN00148118 and Complaint IN00149251. 3.1-3(t)				