

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	X3) DATE SURVEY COMPLETED 08/22/2016
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NAME OF PROVIDER OR SUPPLIER INDEPENDENT LIVING CLUB	STREET ADDRESS, CITY, STATE, ZIP CODE 6038 W 25TH ST INDIANAPOLIS, IN 46224
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R 0000 Bldg. 00	<p>This visit was for the Investigation of Complaints IN00200918 and IN00207138.</p> <p>Complaint IN00200918 - Substantiated. State deficiency related to the allegation is cited at R 149.</p> <p>Complaint IN00207138 - Substantiated. State deficiency related to the allegation is cited at R 149.</p> <p>Survey date: August 22, 2016</p> <p>Facility number: 001132 Provider number: 001132 AIM number: N/A</p> <p>Census bed type: Residential: 33 Total: 33</p> <p>Census payor type: Other: 33 Total: 33</p> <p>Sample: 6</p> <p>This state finding is cited in accordance with IAC 16.2-5.</p>	R 0000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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R 0149 Bldg. 00	<p>Quality review completed 08/23/2016 by 29479.</p> <p>410 IAC 16.2-5-1.5(f) Sanitation and Safety Standards - Deficiency (f) The facility shall have a pest control program in operation in compliance with 410 IAC 7-24.</p> <p>Based on observation and interview, the facility failed to maintain an effective pest control program to treat and prevent bedbugs and cockroaches in residents' rooms [Residents B, C, E, and F]; and to prevent mice infestations in the kitchen. This deficient practice had the potential to affect 33 of 33 residents in the facility.</p> <p>Findings include:</p> <p>1. The Housekeeping Supervisor was interviewed on 8/22/16 at 10:20 a.m. She indicated she knew there was a bed bug problem in the Independent Living</p>	R 0149	<p>the corrective actions accomplished are as follows: the facility fired the current pest control company as they were obviously not performing up to par the facility interviewed several new pest control and found a new company that is outstanding the pest control commended us on our control of bedbugs. as the facility had none at present time. the company stated what we are doing as a facility was perfect and obviously working. the company in regard to mice had worked with us extensively in the kitchen. they have pointed out all of the deficiencies of the dietary manager and her cleaning, as</p>	09/23/2016

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	<p>apartments. She indicated many of those residents eat in the Assisted Living Dining Room. She indicated a pest control service comes in from time to time if needed. She indicated if she had a concern she would report it to the owner, and had not had anything to report the past year.</p> <p>On 8/22/16 at 10:35 a.m., with the Maintenance Supervisor, Resident B's room was observed. The Supervisor indicated the resident's room had been treated last Thursday for bedbugs. He indicated he had seen a few today going up the walls. No active bugs were observed. A cob web was in the corner behind the head of the bed with small round, brown things in the web. The Maintenance Supervisor removed the web, could not identify the small brown things, said "Whatever it is it's dead now."</p> <p>On 8/22/16 at 10:55 a.m., with the Maintenance Supervisor, Resident F's room was observed. A white powder was observed along the baseboards of the room. The Supervisor indicated there had been bed bugs in the room, it had been treated about a month ago. The Supervisor indicated he thought the bugs in Resident B's room came from Resident F's room.</p>		<p>well as the past pest company and their deficiencies. the kitchen has been thoroughly cleaned and bleached. under and behind problem areas the pest control pointed out to us. the dietary manager was counseled and write up in her file by the director of operations the dietary manger then had an inservice with her staff re: the deficiencies. all staff was in attendance the pest company also worked with the maintenance man to show him his deficiencies in the kitchen. there was a hold discovered well hidden that has been repaired and fixed. the pest company said that was a lot of our problem. they also stated the grass next to the kitchen from us and the post office could be a problem as well. that is being maintained. the new pest control has also been back in to monitor his findings and make sure we made our repairs. the new pest control company is an amazing find. they make the one we thought was good look worthless. the measures and changes are obviously to hire the new pest company as well as new cleaning forms made for dietary that are currently in use. in regard to the maint statement that no log was maintained is false. the log is maintained and has been for years. it is the same log the surevey team looked at on yearly survey every year. the reason he is such a half wit escapes me...the log is</p>	

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	<p>On 8/22/16 at 11:00 a.m., the Maintenance Supervisor provided the products utilized in the facility for treatment of bedbugs. It was three different forms of the same product "Hot Shot Bedbug & Flea Home Insect Killer." He had a non-aerosol liquid, an aerosol spray, and a fogger. The Supervisor indicated a professional pest control service had not been brought in.</p> <p>On 8/22/16 at 1:40 p.m., Resident C was interviewed. He indicated a couple of weeks ago he had a bug in his room and reported it to a staff member. Saw one more in about the same area on the mirror over his sink. Around the same time he indicated he had a baby one inside his bathroom cabinet where he stored his denture brush. He indicated it had been reported but was not treated by the facility, so he purchased some traps himself.</p> <p>On 8/22/16 at 2:45 p.m., Resident E and H's room was observed. No current bug activity was observed. Resident H was interviewed. He indicated they had bedbugs a couple of months ago, the mattresses were covered with plastic, and the room treated.</p> <p>The Maintenance Supervisor was</p>		<p>maintained by the housekeeping super and the director of resident accomodations. it has the daily cleanings as well as if there is a resident complaint that needs addressed or a concern seen by housekeeping or nursing when they are in the rooms. the maint man is given daily order sheets by the res accom director to complete. he sees these every day. his lack of sense and sensibility sometimes has caused him to be written up and inserviced by the director and the pest control company. the pest control has walked around with him and pointed out all of his problem areas and they have been fixed. this has been monitored by pest control and the director. as far as the pest control records thatwere locked up at time of complaint, they do exist, they were just locked in an office the director had no keys for. only owners had keys. however, these forms were copied in their entirety by the survey team on their yearly . the pest control policy was included and checked off in their paperwork. we will have to type up a new policy now and change pest company names. the new pest said he may actually have something for us we could use. he said he has given other state facilities a policy. most of the changes have already been completed as you can see from above reading. the pest control obviously is on ongoing process.</p>	

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	<p>interviewed on 8/22/16 at 2:50 p.m. He indicated the room had been paneled and was infested with bed bugs behind the paneling. He indicated the paneling had been removed and the room treated.</p> <p>The Supervisor indicated he had been battling bedbugs for three years. He indicated he was not aware of any written policy for pest control, and did not keep records of what rooms had been treated and for what. He indicated the facility policy was for residents to report to staff if they have any pests in their rooms. He indicated a log of reported concerns was not maintained.</p> <p>The Business Office Manager was interviewed on 8/22/16 at 1:30 p.m., and indicated no one in the facility had access to any pest control records.</p> <p>This State Residential Rule finding relates to Complaint IN00200918.</p> <p>2. On 8/22/16 at 10:15 a.m., with the Dietary Manager, mouse droppings were observed along the wall underneath a food prep work service. Mouse bait was observed under the table, and in between refrigeration units in the kitchen.</p> <p>A heavy accumulation of bugs was observed in the light covering over the steam table.</p>		<p>we are very happy with the new company and humbled at the items they have helped us with to create a better environment. with the new company and all of the problem areas fixed, we can ensure this does not recur. the pest control company will monitor the problem areas on return visits. they have been there twice a week so far helping us. they will work hand in hand with the director.</p>				

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	<p>On 8/22/16 at 1:55 p.m., Dietary Aide #6 was interviewed. The staff member indicated last week she had seen a mouse in the kitchen, and had seen droppings.</p> <p>On 8/22/16 at 2:00 p.m., Dietary Aide #7 was interviewed. The staff member indicated there are mice or evidence of in the kitchen daily.</p> <p>The Maintenance Supervisor was interviewed on 8/22/16 at 2:50 p.m. He indicated he was not aware of any written policy for pest control, and did not keep records of what rooms had been treated and for what. He indicated the facility policy was for residents to report to staff if they have any pests in their rooms. He indicated a log of reported concerns was not maintained.</p> <p>This State Residential Rule finding relates to Complaint IN00200918 and IN00207138.</p>						