

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155683	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 11/19/2015
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NAME OF PROVIDER OR SUPPLIER B & B CHRISTIAN HEALTHCARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 3208 N SHERMAN DR INDIANAPOLIS, IN 46218
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F 0000 Bldg. 00	<p>This visit was for the Investigation of Complaints IN00185179 and IN00186167.</p> <p>Complaint IN00185179 - Substantiated. Federal/State deficiency related to the allegations is cited at F465.</p> <p>Complaint IN00186167 - Substantiated. Federal/State deficiency related to the allegations is cited at F465.</p> <p>Survey dates: November 18 and 19, 2015</p> <p>Facility number: 011032 Provider number: 155683 AIM number: 200262860</p> <p>Census bed type: NF: 20 SNF/NF: 4 Total: 24</p> <p>Census payor type: Medicaid: 24 Total: 24</p> <p>Sample: 4</p> <p>This deficiency reflects State findings</p>	F 0000	Please accept this as my credible allegation of compliance.	
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0465 SS=F Bldg. 00	<p>cited in accordance with 410 IAC 16.2-3.1.</p> <p>QR completed by 11474 on November 23, 2015.</p> <p>483.70(h) SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public. Based on interview and observation, the facility failed to provided a sanitary living environment. This deficient practice had the potential to effect 24 of 24 residents currently living in the facility. (Rooms # 1, 3, 5, 6,16, 19, and 22; the Dining Room, the Food Pantry, the Main Hallway, and the North Shower Room.)</p> <p>Findings include:</p> <p>During the initial facility tour conducted on 11/18/15 at 7:45 a.m., the following concerns were noted: Room #1 - Discolored floor tiles around the base of the toilet and baseboards. Dead insects on the window ledge and dust build up on the front of the air</p>	F 0465	<p>In rooms 1, 3, 5, 6, 16, 19, & 22, the old tiles in each bathroom were removed and replaced with new tile. The baseboards, window ledges, and air conditioning units of these rooms were cleaned. In rooms 3 & 16, the door frames that had jagged edges were repaired. In room 18, the wall near the air conditioner was repaired. The baseboards and air conditioner were also cleaned. In room 22, the air conditioner, baseboards, and window ledges were cleaned. The jagged edges on the door frame were also repaired. The window ledges in the dining room were cleaned. The food pantry was also cleaned and the hole in the ceiling of the pantry was repaired. The ceiling in the main hallway was also repaired. The floors and the air</p>	12/19/2015

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	<p>conditioner unit.</p> <p>Room #3 - Discolored floor tiles around the base of the toilet and baseboards. Dead insects on window ledge and dust build up on the front of the air conditioner unit. Base of the door frame bent and presented with jagged edges.</p> <p>Room # 5 - Discolored floor tiles around the base of the toilet and baseboards. Dead insects on window ledge and dust build up on the front of the air conditioner unit.</p> <p>Room #6 - Discolored floor tiles around the base of the toilet and baseboards. Floor tiles cracked. Dead insects on the window ledge and dust build up on the front of the air conditioner unit.</p> <p>Room #16 - Bathroom floor and base boards stained and discolored. Floor tiles broken and cracked. Base of door frame bent and presented with jagged edges. Dead insects on the window ledge and dust build up on the front of the air conditioner unit. Visible speckled black debris on wall.</p> <p>Room #18 - Wall near the air conditioned unit with dry wall damaged, discolored with dark stains. Dead insects on the window ledge and dust build up on the front of the air conditioner. Base boards in the bathroom discolored.</p> <p>Room #19 - Dark red stains on the floor. Dust and dark debris on wall guards next to the beds.</p>		<p>vents of the main hallway were cleaned. All tile in the north hall shower room was removed and replaced. The entire building was treated for gnats and other flying insects by Ecolab on November 12, 2015. The Maintenance Supervisor will continue to spray for flying insects as needed. All residents had the potential to be affected by this deficient practice. No others were found to be affected. The Administrator will give an inservice on a revised daily cleaning schedule and routine for the housekeeping and maintenance departments on December 18, 2015. The updated routine has placed a bigger emphasis on certain problem areas to look out for. Any problem areas that are found will be cleaned immediately or any repairs needed will be placed in a maintenance repair log book and repaired as soon as possible. On top of the Administrator and Maintenance Supervisor's individual daily walk throughs, they will also do a joint weekly walk through to ensure that these policies and routines are being followed and to also check for problem areas that may have been overlooked. These changes will be implemented and completed by December 19, 2015.</p>	

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	<p>Room #22 - Dead insects on window ledge and dust build up on the front of the air conditioner. Base boards in bathroom discolored. Base of door frame bent and presented with jagged edges.</p> <p>Dining Room - Dead insects on window ledges.</p> <p>Food Pantry - Flying insects noted on counter top. The ceiling damaged with an open hole noted.</p> <p>Main Hallway - Cracks in the ceiling and walls. Floor tiles discolored, broken and cracked. Visible dust in the air vents.</p> <p>North Hall Shower Room - Black debris on caulking and grout between tiles. Tiles broken, cracked and separating from the wall.</p> <p>During an interview on 11/18/15 at 2:14 p.m., Resident B was observed with insects flying around his face and head. Resident B indicated the facility was having a problem with flying insects. "These bugs are everywhere."</p> <p>During a second walk through of the facility with the Maintenance Supervisor on 11/18/15 at 11:34 a.m., the Maintenance Supervisor indicated the facility was having a problem with flying gnats. Several flying insects were observed in the food pantry and resident rooms during the tour. A current copy of the Pest Control Program was requested.</p>			

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	<p>The pest control contract was provided and viewed on 11/19/14 at 9:34 a.m. The contract indicated the facility would be treated once a month for the following: cockroaches, rodents, flies, small files, ants, bed bugs, birds and termites. The contracted exterminator had treated the facility September, October and November 2015.</p> <p>During an interview on 11/19/15 at 9:05 a.m., the Maintenance Supervisor indicated the facility did not keep a log of work orders. "I just keep a clip board at the nurse's station and they write down issues I need to look into. When I'm done, I just throw them away. I haven't been keeping them but I guess I will from now on." The Maintenance Supervisor also indicated the facility does not keep a log of cleaning resident rooms or common areas.</p> <p>During an interview on 11/19/15 at 9:34 a.m., CNA (Certified Nursing Aide) #5 indicated the facility had 2 (two) shower rooms that were open for use to all residents.</p> <p>Review of the cleaning schedule and protocol on 11/19/15 at 10:00 a.m. indicated the following: "Bi Weekly Week 1:</p>			

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	<p>Mon. **Move Furniture out. Sweep and mop behind it. Even number rooms.</p> <p>Tue.[sic] **Move Furniture out. Sweep and mop behind it. Odd number rooms.</p> <p>Wed. **Spot wash doors and walls.</p> <p>Thu.[sic] **Clean light fixtures over sink in the bathrooms.</p> <p>Fri. **Change cubicle curtains.</p> <p>Week 2:</p> <p>Mon. **Clean bed frames--sides and bottoms.</p> <p>Tue.[sic] **Check and clean behind entrance doors.</p> <p>Wed. **Dust and clean wood base of your cleaning route. Dust hand rails, pictures, and fire extinguishers.</p> <p>Thu.[sic] ** Clean closet tracks.</p> <p>Fri. *Dust bathroom vents.</p> <p>Seven Point Cleaning System...</p> <p>15. Wipe down shower with Quaternary Disinfectant</p> <p>16. Write maintenance requests for missing or broken hardware and furniture."</p> <p>This federal tag relates to Complaints IN00185179 and IN00186167.</p> <p>3.1-19(f)</p>			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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