

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 10/07/2013
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NAME OF PROVIDER OR SUPPLIER MCKINNEY HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 3901 HIGH STREET RD LOGANSPORT, IN 46947
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R000000	<p>This visit was for the Investigation of Complaint # IN00136126.</p> <p>Complaint # IN00136126-Substantiated. State residential deficiencies related to the allegations are cited at R29, and R270.</p> <p>Survey date: October 7, 2013</p> <p>Facility Number: 004441 Provider Number: 004441 Aim Number: N/A</p> <p>Survey team: Michelle Carter, RN</p> <p>Census bed type: Residential- 57 Total- 57</p> <p>Census payor type: Private- 57 Total- 57</p> <p>Sample: 12</p> <p>These state findings are cited in accordance with 410 IAC 16.2.</p> <p>Quality Review was completed by Tammy Alley RN on October 10, 2013.</p>	R000000	<p>Submission of this response and Plan of Correction is not a legal admission that a deficiency exists or, that this Statement of Deficiency was correctly cited, and is also not to be construed as an admission against interest by the facility, or any employees, agents, or other individuals who draft or may be discussed in the Response and Plan of Correction. In addition, preparation and submission of this Plan of Correction does not constitute an admission or agreement of any kind by the facility of the truth of any facts alleged or the correctness of any conclusions set forth in this allegation by the survey agency.</p>	
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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R000029	<p>410 IAC 16.2-5-1.2(d) Residents' Rights - Deficiency (d) Residents have the right to be treated with consideration, respect, and recognition of their dignity and individuality. Based on record review, interview and observation, the facility failed to honor a resident's personal preference related to meal portion size, for 1 of 12 residents reviewed for preferred meal portion size, in a sample of 12. (Resident A)</p> <p>Findings include:</p> <p>The record for Resident A was reviewed on 10/7/13 at 2:10 p.m.</p> <p>Diagnoses for Resident A included, but were not limited to, high blood pressure, diverticulosis, hyperlipidemia, hyperthyroidism, and sigmoid colon stricture with extensive diverticular disease.</p> <p>During a lunch time meal observation, on 10/7/13 at 12:20 p.m., Resident B's plate had the same portion amount as his 3 tablemate's. A staff member (name was not provided) was passing ice cream sundaes to Resident B and his 3 tablemate's. She did not ask Resident B, or his tablemate's, if any of them would like another lunch helping.</p>	R000029	<p>R0291. The Meal Order/Information form for Residents A and B were reviewed with dietary staff and updated to reflect their current preference for portion size. Dietary staff was re-educated and reminders were posted to ask residents if they would like a second serving. The original list of resident preferences was posted on October 8, 2013.2. The Meal Order/Information forms were reviewed for the other residents living at McKinney House to confirm that the portion size and preferences listed were in keeping with the residents' current needs.3. Going forward, the Administrator and Wellness Director will update the lists regularly according to the resident meal order form and interviews of residents by the Dining Services Coordinator.4. The Administrator or designee will attend the Resident Council meeting for the next three months and ask residents for their input on staff adherence to the meal preferences reported by them. The Regional Director of Operations will participate in the noon meal service and interview them regarding satisfaction with food quality and portion size during his/her monthly visits.5.</p>	11/04/2013			

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	<p>During an interview with Resident A, on 10/7/13 at 1:45 p.m., Resident A indicated, "The [meal] portions are not enough to eat, they're small." He continued to indicate, "We [Resident A and wife, Resident B] have complained about it to [name of administrator]. She [administrator] hasn't done anything to improve on our concern." Resident A indicated he and his wife "did not get very many green beans at lunch, today."</p> <p>A document, titled "Meal Order/Information" and dated 6/6/13, indicated Resident A preferred "regular, large portions and likes double portions. Please offer second helping."</p> <p>The administrator indicated Resident A was served a regular size meal portion, during an interview on 10/7/13 at 2:00 p.m. The administrator said the dining aides were expected to offer additional meal helpings to Resident A and verbally agreed that Resident A was not offered a second helping at lunch on 10/7/13.</p> <p>The administrator, also, indicated the cooks have a copy of requests for double portions and should prepare a plate, accordingly.</p>		Completion Date: November 4, 2013				

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	This State Finding relates to Complaint IN00136126.				

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R000270	<p>410 IAC 16.2-5-5.1(c)(1-3) Food and Nutritional Services - Deficiency (c) The facility must meet: (1) daily dietary requirements and requests, with consideration of food allergies; (2) reasonable religious, ethnic, and personal preferences; and (3) the temporary need for meals delivered to the resident 's room.</p> <p>Based on record review, interview and observation, the facility failed to honor a resident's personal preference related to meal portion size, for 1 of 12 residents reviewed for preferred meal portion size, in a sample of 12 (Resident A) and failed to provide bread to residents that was in an edible state for 3 of 12 residents. (Resident A , B, and D)</p> <p>Findings include:</p> <p>1. The record for Resident A was reviewed on 10/7/13 at 2:10 p.m.</p> <p>Diagnoses for Resident A included, but were not limited to, high blood pressure, diverticulosis, hyperlipidemia, hyperthyroidism, and sigmoid colon stricture with extensive diverticular disease.</p> <p>During a lunch time meal observation, on 10/7/13 at 12:20 p.m., Resident B's plate had the same portion amount as his 3 tablemate's. A staff</p>	R000270	R2701. The Meal Order/Information form for Resident A was reviewed with dietary staff and updated to reflect his/her current preference for portion size. Dietary staff was re-educated and reminders were posted to ask residents if they would like a second serving. The original list of resident preferences was posted on October 8, 2013. The Administrator contacted the bread vendor regarding the complaints of hard or frozen bread and also began to monitor the storage of bread items as of October 8, 2013.2. The Meal Order/Information forms were reviewed for the other residents living at McKinney House to confirm that the portion size and preferences listed were in keeping with the residents' current needs. No other residents were affected by the deficient practice.3. Going forward, the Administrator and Wellness Director will update the lists regularly according to the resident meal order form and interviews of residents by the Dining Services Coordinator. On	11/04/2013			

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	<p>member (name was not provided) was passing ice cream sundae desserts to Resident B and his 3 tablemate's. She did not ask Resident B, or his tablemate's, if any of them would like another lunch helping.</p> <p>During an interview with Resident A, on 10/7/13 at 1:45 p.m., Resident A indicated, "The [meal] portions are not enough to eat, they're small." He continued to indicate, "We [Resident A and wife, Resident B] have complained about it to [name of administrator]. She [administrator] hasn't done anything to improve on our concern." Resident A indicated he and his wife "did not get very many green beans at lunch, today."</p> <p>A document, titled "Meal Order/Information" and dated 6/6/13, indicated Resident A preferred "regular, large portions and likes double portions. Please offer second helping."</p> <p>The administrator indicated Resident A was served a regular size meal portion, during an interview on 10/7/13 at 2:00 p.m. The administrator said the dining aides were expected to offer additional meal helpings to Resident A and</p>		<p>October 14, 2013, dietary staff was educated by the Administrator on the proper storage of bread items. The Administrator is currently working with bread vendors to ensure a weekly delivery of fresh bread and bakery items.4. The Administrator or designee will attend the Resident Council meeting for the next three months and ask residents for their input on staff adherence to the meal preferences reported by them and food quality satisfaction. The Regional Director of Operations will participate in the noon meal service and interview them regarding satisfaction with food quality during his/her monthly visits.5. Completion Date: November 4, 2013</p>				

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	<p>verbally agreed that Resident A was not offered a second helping at lunch on 10/7/13.</p> <p>The administrator, also, indicated the cooks have a copy of requests for double portions and should prepare a plate, accordingly.</p> <p>2. On 10/7/13, during an interview with Resident A and B, at 1:45 p.m., they indicated bread was served "hard and cold" at most meals. Resident B indicated, "sometimes the bread seems frozen."</p> <p>During an interview with Resident D, on 10/7/13 at 2:45 p.m., she indicated, "The bread was usually frozen and was always cold!"</p> <p>The administrator indicated, during an interview, on 10/7/13 at 3:00 p.m., the bread is usually hard because it is frozen when it is delivered, by the food vendor, and does not thaw, in time.</p> <p>This State Finding relates to Complaint IN00136126.</p>						