

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155230	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 09/23/2014
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NAME OF PROVIDER OR SUPPLIER ROSEBUD VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 2050 CHESTER BLVD RICHMOND, IN 47374
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F000000	<p>This visit was for the Investigation of Complaint IN00155351.</p> <p>Complaint IN00155351 -- Substantiated. No deficiencies related to the allegations are cited.</p> <p>Unrelated deficiency is cited.</p> <p>Survey dates: September 22 and 23, 2014</p> <p>Facility number: 000135 Provider number: 155230 AIM number: 100266820</p> <p>Survey team: Penny Marlatt, RN</p> <p>Census bed type: SNF: 5 SNF/NF: 88 Total: 93</p> <p>Census payor type: Medicare: 15 Medicaid: 50 Other: 28 Total: 93</p> <p>Sample: 3</p>	F000000	<p>This Plan of Correction constitutes the centers Allegation of Compliance. The following Plan of Correction is not an admission to any of the alleged deficiencies and is submitted at the request of the Indiana State Department of Health. Preparation and execution of this response and the Plan of Correction does not constitute an admission or agreement by the provider of the truth or the facts alleged or conclusions set forth in the Statement of Deficiencies. This Plan of Correction is prepared and/or executed solely because it is required by the provision of Federal and State law.</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F000387 SS=D	<p>This deficiency reflects state findings cited in accordance with 410 IAC 16.2-3.1.</p> <p>Quality review completed on September 24, 2014 by Cheryl Fielden, RN.</p> <p>483.40(c)(1)-(2) FREQUENCY & TIMELINESS OF PHYSICIAN VISIT The resident must be seen by a physician at least once every 30 days for the first 90 days after admission, and at least once every 60 days thereafter.</p> <p>A physician visit is considered timely if it occurs not later than 10 days after the date the visit was required.</p> <p>Based on interview and record review, the facility failed to ensure timeliness of attending physician visits for 2 of 3 visits, in a sample of 3, reviewed for timeliness of attending physician visits. (Resident #A and Resident #C)</p> <p>Findings include:</p> <p>A. Resident #A's clinical record was reviewed on 9-22-14 at 1:40 p.m. Her</p>	F000387	<p>F387Frequency and Timeliness of Physician Visit</p> <p>What corrective action will take place for those residents found to be affected by the deficient practice?</p> <p>Residents #A and #C have been placed on the Physician Visit Schedule to track the next visit due to ensure the residents are seen timely by their Physician.</p> <p>How other residents having the potential to be affected by the same deficient practice will be</p>	10/23/2014

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	<p>diagnoses included, but were not limited to, dementia, osteoarthritis and diabetes. It indicated she has resided at the facility for more than one year.</p> <p>In review of the face-to-face visits with the attending physician and/or designee, it indicated visits took place with Attending Physician #1 on 1-8-14, 2-12-14, 2-22-14, 2-28-14, 3-1-14, 3-5-14, 3-12-14, 4-19-14 and 5-10-14. The next documented attending physician visit was documented to be on 9-3-14 with Attending Physician #2. This indicated a lapse of almost 4 months between face-to-face visits with the attending physician.</p> <p>On 9-23-14 at 9:23 a.m., in an interview with LPN #1, she indicated Attending Physician #1 is no longer the facility's Medical Director. She indicated Resident #A's family chose to utilize Attending Physician #2, as opposed to the current Medical Director for Resident #A. She indicated Attending Physician #2 "only comes in [to the facility] every 2 to 3 months." She indicated Physician #2 is usually easy to reach by phone if needed.</p> <p>On 9-23-14 at 11:30 a.m., in an interview with the Administrator, he indicated the current Medical Director began in that capacity around 6-1-14, from the</p>		<p>identified and what corrective action will be taken? All residents have the potential to be affected. A 100% audit was completed by Medical Records on all residents to determine the last Physician visit date to ensure all Physician visits are up to date. All Physicians were provided a listing of due dates for their residents to be seen. Medical Records or designee will run monthly the Physician Visit Schedule to ensure all residents have been seen by the Physician in a timely manner and will notify the Physician of the date that the resident is required to be seen by.</p> <p>What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not reoccur? Home office Medical Records Consultant re-educated facility Medical Records staff on process for tracking and monitoring to ensure timely Physician visits. Medical Records or designee will run monthly the Physician Visit schedule to ensure all residents have been seen by the Physician in a timely manner and will notify the Physician of the next visit due date that the resident</p>				

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	<p>previous Medical Director, Attending Physician #1. He indicated the family of Resident #A delayed in the selection of a new attending physician. He indicated in the circumstances of an issue with a lack of a selected attending physician for a resident, the Medical Director would be utilized for any care issues.</p> <p>In an interview with the Medical Records Staff on 9-23-14 at 12:15 p.m., she indicated she was the person who tracks the physician visits for the facility. She indicated the facility's computer system has the ability to track when physician visits are due. She indicated, "I [in]put the last visit into the system and it will automatically identify when the next visit is due. I go through the progress notes to get the exact date a face to face visit takes place. I started using the computer to track the physician visits in February or March of this year." She indicated she was off work the entire month of July, 2014. She indicated Attending Physician #1 had stopped being the facility's Medical Director around the end of May or first of June this year.</p> <p>She indicated Resident #A's POA (power of attorney) did not want to continue with Attending Physician #1 and didn't want the new Medical Director as the attending physician for Resident #A. She indicated</p>		<p>is required to be seen by. Medical Records or designee will notify the Medical Director in theevent a resident's primary Physician is unable to see his/her resident in atimely manner. The Medical Director hasagreed to see any resident if their primary Physician is unable to make atimely visit.</p> <p>How will the corrective actions bemonitored to ensure they do not occur again?</p> <p>APhysician Visit CQI monitoring tool (Attachment #1) will be completed byMedical Records weekly times four weeks, then monthly x 6 months to ensure allresidents have received a visit from their Physician in a timely manner. Audit tools will be submitted to the CQIcommittee and action plans will be developed as needed of the threshold of 100%is not met.</p>		

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	<p>there was a delay in him selecting a new attending physician. She indicated, "We normally have to have a doctor's order for change of the [attending] doctors." She indicated she could not find where an order was written for the transition of care for Resident #A from Attending Physician #1 to anyone else. She indicated, "There is a physician note from 9-3-14 from Attending Physician #2 that says she was taking over care of the resident. I have put a call into her office to check on this." On 9-23-14 at 1:12 p.m., the Medical Records Staff indicated the date on the note for Resident #A of 9-3-14 was correct according to her phone conversation with Attending Physician #2.</p> <p>B. Resident #C's clinical record was reviewed on 9-23-14 at 9:35 a.m. Her diagnoses included, but were not limited to, dementia with behavioral disturbances, diabetes and anxiety. It indicated she had been a resident of the facility for more than one year. Resident #C's clinical record indicated the current Medical Director as her current attending physician.</p> <p>In review of the face-to-face visits with the attending physician and/or designee, it indicated visits took place with Attending Physician #1 on 1-18-14,</p>				

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	<p>2-22-14, 3-12-14, 4-19-14 and 5-10-14.</p> <p>The next documented attending physician visit was indicated on 9-12-14 with the Nurse Practitioner who works in conjunction with the current Medical Director. This indicated a lapse of 4 months between face-to-face visits with the attending physician and/or his designee.</p> <p>On 9-23-14 at 11:30 a.m. in an interview with the Administrator, he indicated the current Medical Director began in that capacity around 6-1-14, from the previous Medical Director, Attending Physician #1.</p> <p>In an interview with the Medical Records Staff on 9-23-14 at 12:15 p.m., she indicated she was the person who tracks the physician visits for the facility. She indicated the facility's computer system has the ability to track when physician visits are due. She indicated, "I [in]put the last visit into the system and it will automatically identify when the next visit is due. I go through the progress notes to get the exact date a face to face visit takes place. I started using the computer to track the physician visits in February or March of this year." She indicated she off work the entire month of July, 2014. She indicated Attending Physician #1 had stopped being the facility's Medical</p>						

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	<p>Director around the end of May or first of June this year.</p> <p>On 9-23-14 at 12:55 p.m., the Director of Nursing provided a copy of a policy entitled, "Physician Visits." This policy was identified as the current policy in effect for the facility.</p> <p>This policy indicated, "A qualified physician supervises the healthcare of every resident...The attending physician/nurse practitioner performs a physical examination within 48 hours of admission or not earlier than thirty (30) days prior to admission. The attending physician visits at least once every thirty (30) days for the first ninety (90) days after admission, and at least every 60 days thereafter. A physician visit is considered timely if it occurs not later than 10 days after the date the visit was required. The physician may alternate between personal visits and visits by a physician assistant, or nurse practitioner after the</p>			

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	initial visit." 3.1-22(d)(1) 3.1-22(d)(2) 3.1-22(d)(4)				