

Indiana State Department of Health

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 011914	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/05/2011
NAME OF PROVIDER OR SUPPLIER CROWN POINTE SENIOR LIVING COMMUNITY		STREET ADDRESS, CITY, STATE, ZIP CODE 1034 CROWN POINTE BLVD GREENSBURG, IN 47240		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R 000	INITIAL COMMENTS This visit was for a State Residential Licensure Survey Survey dates: January 3, 4, and 5, 2011 Facility number: 011914 Provider number: 011914 AIM number: N/A Survey team: Janie Faulkner, RN-TC Diana Sidell, RN Census bed type: Residential: 30 Total: 30 Census payor type: Other: 30 Total: 30 Sample: 7 This State Residential Finding is cited in accordance with 410 IAC 16.2 Quality review completed on January 10, 2011 by Bev Faulkner, RN	R 000	<p style="text-align: center;">RECEIVED</p> <p style="text-align: center;">JAN 26 2011</p> <p style="text-align: center;">LONG TERM CARE DIVISION INDIANA STATE DEPARTMENT OF HEALTH</p> <p><i>R 144 requires that the facility be clean, orderly, and in a state of good repair; both inside and out, and shall provide reasonable comfort for all residents. The facility will ensure this requirement is met through the following corrective measures:</i></p> <p>I. The facility ordered carpeting for the dining room on 01/21/11, to be delivered on 01/25/11. It will be installed upon arrival. (Attachment A) A plan has been devised for meeting the resident's needs while the dining room is out of use. (Attachment B) The carpeting in the living room was cleaned per facility staff on 01/10/11.</p>	
R 144	410 IAC 16.2-5-1.5(a) Sanitation and Safety Standards - Deficiency (a) The facility shall be clean, orderly, and in a state of good repair, both inside and out, and shall provide reasonable comfort for all residents. This RULE is not met as evidenced by: Based on observation and interview, the facility failed to ensure carpet in the facility dining room	R 144		

*P.D.C.
Y 31/11
V.C.*

Indiana State Department of Health

Jana Dazzo
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TE FORM

6899

LOYF11

TITLE

Administrator

(X6) DATE

1/25/11

continuation sheet 1 of 3

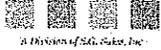
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R 144	<p>Continued From page 1</p> <p>and entrance lobby was clean and maintained in good repair. This had the potential to affect 30 of 30 residents living in the facility.</p> <p>Findings included:</p> <p>During the environmental tour on 1/5/2011 at 9:50 a.m., with the Director of Environmental Services and the Administrator, the following was observed:</p> <ul style="list-style-type: none"> - In the dining room, on the right side of the steam table partitioned area, the medium seafoam green carpet had two frayed areas beside one of ten tables. One area was approximately four foot long by one and one half inches wide and the carpet was separated from the carpet backing. The floor was partially exposed beneath the frayed carpet. The second frayed area was approximately 3 feet long and 1/2 inch wide. - During interview at the time of the observation, the Administrator and Director of Environmental Services indicated residents don't use that area of the dining room, it is an employee break area. The table the employees used was within five or six feet from three resident tables. - Under one of ten tables there were three areas where the carpet had a "run" or a missing carpet thread that had been pulled out. One area was five feet long, one was three feet long, and one area was six inches long. - The carpet throughout the dining room had scattered areas of dark gray spots. - In the entrance lobby area, in front of the sofa and two chairs, dark gray colored soiled areas 	R 144	<p>II. The facility administrator inspected the carpeting for the entire facility and found no other areas that were worn or in disrepair. Any carpeting noted to be dirty was cleaned by facility staff. (Attachment C)</p> <p>III. The preventive maintenance logs were reviewed and maintenance director was inserviced that a part of monthly preventative maintenance was to inspect carpeting and to correct/and or report problems to the administrator so appropriate action can be taken. (Attachment D,E)</p> <p>IV. Cleanliness/repair of the carpeting will be monitored by the Director</p>	

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R 144	Continued From page 2 were observed on the carpet where residents feet are placed.	R 144	of Maintenance through weekly audits of the facility common areas and monthly inspection of resident rooms. Staff has been inserviced that if they observe a soiled area on the carpeting they are to clean it immediately. (Attachment F) Random audits will be conducted by the administrator to ensure compliance. Results will be monitored in quarterly meetings of the facility Quality Assurance Committee on an ongoing basis. V. All corrections made/programs implemented by 01/25/11.	

LOTSOFCARPET.COM



825 OLD RUCKER ROAD
ALPHARETTA, GA 30004-1841
877-475-2204 TOLL FREE
706-602-2028 FAX

Estimate

Date	Estimate #
1/20/2011	1283

Name / Address
MAGNOLIA HEALTH SYSTEMS GERROD LAMBRECHT 9455 DELEGATES ROW INDIANAPOLIS, IN 46240

Project

Description	Qty	Cost	Total
CT6201 Clay Stitch 40x40	203.32	9.00	1,829.88T
Saia lift gate delivery with a call before	1	218.75	218.75
OUT OF STATE			0.00
<p>Approved & Pd 01/21/11 <i>[Signature]</i> Regional Manager</p>			
ALL GOODS SOLD "AS IS" NO WARRANTIES APPLY WITH NO DYE LOT GUARANTEES		Total	\$2,048.63

**Procedure to care for Crown Pointe Residents
while dining room carpet is being removed
and installed:**

1) Residents will receive written notification of the following procedure one day prior to the removal and installation of the dining room carpet.

2) An empty apartment (currently #101 across from the elevator) will house the following items for residents' consumption:

- a) Cooler of ice
- b) Bottled water
- c) Juices
- d) Snacks such as cookies, butter, jelly, peanut butter, crackers and bread

3) Residents will be served breakfast, lunch and dinner in their apartments.

4) Activities normally held in the dining room will be held in the downstairs living room or the 2nd floor lounge. The activity calendar will be modified as to location of same.

Diana Lozzo
1/24/11

n.magnolia.forms.pm.resident room 5

Room #
Water Temp
Cove Base
Elect. Recept & Switch
Wallpaper
Ceilings
Flooring
Paint
Beds. Furn.
Bedrails
Siderails, if used
Soap, Towel Dispenser, Toilet Paper dispenser
Windows
Doors
Call Systems
Walls
Plumbing
Lighting
HVAC-Filter
Exhaust Fan
Grab Bars
Toilet Seat
Caulking
Equipment - w/c, gerichair, walker, cane
Non-skid strips, if used
Room Temp
Privacy Curtains
Room Signage
If Comments (see back)
Initial
Date

PREVENTATIVE MAINTENANCE - RESIDENT ROOMS

60/6

**INSERVICE MEETING REGARDING CARPET MAINTENANCE
WITH THE CROWN POINTE MAINTENANCE SUPERVISOR**

January 24, 2011

Diana Iozzo, Administrator, and David Helms, Maintenance Supervisor met on above date regarding procedure to maintain carpeted areas of Crown Pointe. During the meeting the following were discussed:

- 1) All staff are to note spots on the carpet and immediately clean with spot remover and rag as noted on the general in-service for staff. If the staff member is unable to clean the spot, the problem is to be noted by him/her on the Maintenance Worksheet (located in the office).
- 2) The Maintenance Supervisor is to check the resident rooms once per month and utilize the "Preventive Maintenance – Resident Room" as a check list. Also, the general common areas are to be checked by the Maintenance Supervisor weekly and noted on the "Preventive Maintenance" form. If spots or dirty carpet are noted and he cleans same, he will put a note on the back of these respective forms that he had done so.

David Helms
1-24-2011

Diana Iozzo
Administrator
1/24/11 Page 8

In-service for Staff of Crown Pointe

Regarding CARPET

1/24/11

The goal of this in-service is to make sure that our residents live in a facility that has clean and well maintained carpeting in the residents' apartments and general areas. The following is the procedure that all staff needs to be involved:

- 1) The 2nd shift C.N.A. is responsible for vacuuming carpet the hall ways, dining area and other general areas. As this person is vacuuming and spots are noted, use carpet spot remover and clean. If you are unable to get the spot out, please leave a note for the Maintenance Man to clean.
- 2) ALL STAFF should be on the lookout for carpet spots and ALL STAFF are to clean the area(s) IMMEDIATELY when noted with carpet spot cleaner located on the Housekeeping Cart.
- 3) Areas of concern (needs shampooing or difficult spots) should be noted on the Maintenance Supervisor's "Maintenance Work Order" sheet in the front office.

PLEASE SIGN BELOW AFTER YOU READ & UNDERSTAND THIS:

Charlotte Peterson
 Denise L Power
 Phyllis in
 Herrle Dale
 Amber Duerstock
 Rachel Redmon
 Lindsey Dieckmann
 [Signature]

Jamie Sudddy
 Jammy Bryant

Diana Jozzo
 Administrator
 Kelle Powers
 D.S. Helms
 Andrea Hope
 [Signature]
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