

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155165	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 02/18/2015
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NAME OF PROVIDER OR SUPPLIER RIVERVIEW VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 586 EASTERN BLVD CLARKSVILLE, IN 47129
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F 000 Bldg. 00	<p>This visit was for the Investigation of Complaint IN00166854.</p> <p>This visit was in conjunction with the Recertification and State Licenseure Survey. This visit included the the Investigation of Complaints IN00164413 and IN00163649.</p> <p>Complaint IN00166854-Substantiated. Federal/State deficiency related to the allegation is cited at F-441.</p> <p>Survey dates: February 9, 10, 11, 12, 13, 17 and 18th, of 2015</p> <p>Facility number: 000082 Provider number: 155165 AIM number: 100289640</p> <p>Survey team: Josh Emily, RN, TC Trudy Lytle, RN Gloria Reiser, LSW</p> <p>Census bed type: SNF/NF: 115 Total: 115</p> <p>Census payor type: Medicare: 19</p>	F 000	Requesting paper compliance	
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 441 SS=E Bldg. 00	<p>Medicaid: 70 Private: 12 Other: 14 Total: 115</p> <p>These deficiencies reflect State findings cited in accordance with 410 IAC 16.2-3.1.</p> <p>Quality reivew completed on Febuary 26, 2015, by Janelyn Kulik, RN.</p> <p>483.65 INFECTION CONTROL, PREVENT SPREAD, LINENS</p> <p>The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection.</p> <p>(a) Infection Control Program The facility must establish an Infection Control Program under which it - (1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections.</p> <p>(b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to</p>				

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	<p>prevent the spread of infection, the facility must isolate the resident.</p> <p>(2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease.</p> <p>(3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of infection.</p> <p>Based on observation, record review and interview, the facility failed to follow the policy and procedure for hand washing and glove use when providing incontinence care and dressing changes for 5 of 5 residents (Resident # D, E, L, M and K) observed.</p> <p>Findings include:</p> <p>1. On 02/10/15 at 1:09 p.m., a strong smell of urine was noted upon entering the Resident # L's room. The smell was noted to be stronger over the resident. The resident was asleep.</p> <p>On 02/12/15 at 9:40 a.m., CNA # 1 and CNA # 3 provided incontinence care on the Resident # L. They applied gloves after hand washing and rolled down the resident's brief to provide care. One pair</p>	F 441	<p>F 441</p> <p>1.What corrective actions will be accomplished for those residents found to have been affected by the deficient practice? Residents D, E, L, M and K are provided with proper incontinent care and dressing changes. Residents D, E, L, M and K affected by the alleged deficient practice have been identified by the Interdisciplinary team and have had no negative outcomes from this alleged deficient practice. Care plans and cna assignment sheets have been reviewed and updated.</p> <p>1.How will you identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken? All residents have the potential to be affected by the alleged deficient practice. All licensed</p>	03/12/2015

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	<p>of gloves was worn throughout the care. The CNAs washed their hands for 12 seconds each.</p> <p>On 02/12/15 at 2:49 p.m., the DoN # 7 indicated proper hand washing would involve washing hands while singing Happy Birthday. After looking at the Hand Washing Policy on her computer, she indicated hands should be washed for 20 seconds. She also indicated the gloves should be changed dirty to clean.</p> <p>2. On 02/12/15 at 10:15 a.m., Resident # K was provided incontinence care by CNA # 2, CNA # 3 and CNA # 1. The CNAs indicated they had washed their hands. Gloves were applied. Incontinence care was provided to the resident The gloves were removed. The same pair of gloves was used for the entire care.</p> <p>3. On 02/12/15 at 9:56 a.m., CNA # 3 and CNA # 2 provided incontinence care on the Resident # M. The CNAs indicated they had washed their hands. They applied gloves and provided incontinence care on the resident. One pair of gloves was worn throughout care. CNA # 3 washed her hands for 17 seconds. CNA # 2 washed her hands for 12 seconds.</p>		<p>staff, and cna's willbe re educated on incontinent care, glove use, dressing changes, and glove useby 3/12/15 100% audit was completed by 3/6/15 to verify residents who require incontinent care addressing changes by DNS/ ADNS/Nurse Managers/designee.</p> <p>1.What measures will be put into placeor what systemic changes you will make to ensure that the deficient practicedoes not recur?</p> <p>DNS/Designee willconduct rounds each shift to ensure appropriate incontinent care and handwashing is provided per facility policy. All licensed staff, and cna's willbe re educated on incontinent care, glove use, dressing changes, and glove useby 3/12/15 CEC/Designee will conduct skillsvalidations check off for all cna's, licensed staff by 3/12/2015 on incontinentcare, glove use, dressing changes, and glove use.</p> <p>1.How the corrective action will bemonitored to ensure the deficient practice will not recur, i.e., what qualityassurance program will be put into place?</p> <p>DNS/designee will daily utilize theInfection control review and skin management program review CQI tool times 2weeks, then weekly times 12 weeks, then monthly times 6 months to ensurepreventative measures in place. If threshold of 95% is not achieved, an actionplan will be</p>				

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	<p>On 02/12/15 at 10:08 a.m., CNA # 2 indicated when she washed her hands: "The sink is turned on. Wash for 30 seconds, I think. Dry towels to dry your hands. Use towels to turn off the water."</p> <p>4. On 02/12/15 at 10:50 a.m., RN # 6 provided wound care on Resident # E's right heel. She pulled granulex, kerlix, tape, an ABD pad, gauze and wound cleanser from the treatment cart. She indicated the wound was not open. She washed her hands for 11 seconds. The RN sat on the floor using her right gloved hand to balance herself on the floor as she sat. She removed the resident's shoe and the kerlix. The tissue at the edge of the wound was peeling. It was 2.0 by 2.2 cm and dark red in color. She cleansed the wound with the cleanser and gauze. Sprayed the granulex on the abd pad and rubbed granulex on the wound with her left gloved hand and applied the ABD pad and wrapped the kerlix around it and the foot. The dressing was dated and the shoe was replaced per the resident's request. The RN removed her gloves and washed her hands for 22 seconds. The garbage was removed from the room.</p> <p>5. On 02/17/15 at 2:55 p.m., RN # 5 brought supplies into the Resident #D's room to provide wound care on the resident. She washed her hands for 5</p>		developed. Findings will be reported in continuous qualityimprovement every month for a minimum of 6 months.		

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	<p>seconds. She set up the supplies, moved the trash can away from her feet and washed her hands again for 2 seconds. The right lower calf was exposed by removing the pressure boot. The wound was located on the right lower calf area. The RN washed her hands again for 5 seconds and applied gloves. The wound cleanser was applied to the gauze and the wound was washed. The RN again washed her hands for 5 seconds. She applied fresh gloves. The resident's bilateral calves were light brown in color with dry scaly skin. The fresh dressing was applied. The RN removed her gloves. She washed her hands for 9 seconds and applied fresh gloves. RN # 6 and LPN #4, assisting the RN, removed the left boot. The RN removed the old dressing from the wounds to the left ball of foot and the lateral bottom of the left foot. The 2 areas to the bottom of the foot had black eschar on the wounds. The RN removed her gloves and washed her hands for 5 seconds. She applied fresh gloves. Wound cleanser was sprayed on the gauze to clean the wounds. She washed her hands for 4 seconds after cleaning the wounds with the gauze. She opened the dressing packaging, dated and initialed the dressing and applied Santyl cream onto the swabs and onto the wounds. She then applied the dressing. She removed</p>			

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	<p>her gloves and washed her hands for 4 seconds. The left boot was applied by Jenny Rogers, RN. The RN applied fresh gloves. She removed the dressing from left knee and washed her hands for 10 seconds. The wound was circular and the size of a pencil eraser with a small amount of eschar to half of the wound. There was slight redness around the wound. The cleanser was applied to the gauze and the wound was cleaned. She removed her gloves and washed her hands for 9 seconds. She applied fresh gloves. The Santyl cream was applied to the wound with a swab. Fresh dressing was applied to the wound. The RN removed her gloves and washed her hands for 5 seconds. She applied fresh gloves. Normal saline was applied to the kerlix times 2. She removed her gloves and washed her hands for 4 seconds She applied fresh gloves. The resident was rolled to his right side. The old packing was removed. She removed her gloves and washed her hands for 4 seconds. She applied fresh gloves and applied the wound cleanser to 4 gauze and cleaned the sacral area and the packing was applied into the wound. ABD pads times 4 were applied. She removed her gloves and washed her hands for 5 seconds. She applied fresh gloves. The resident was rolled to his left side, the packing was applied to remaining sacral area wound,</p>			

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	<p>and ABD pads were used to cover the remaining wound. Clean chucks were placed under the resident as he was rolled from side to side. The RN removed her gloves and washed her hands for 8 seconds.</p> <p>On 02/12/15 at 2:34 p.m., the DoN # 7 provided a copy of the Policy and Procedure for Hand Washing. The Policy indicated to:</p> <ol style="list-style-type: none"> 1. Turn on water. 2. Adjust temperature (Water should be warm not hot). 3. Angle arms down, holding hands lower than your elbows. 4. Apply soap, rub hand together, between fingers to create a lather. 5. Lather all surfaces of fingers and hands including wrists. 6. Use friction for at least 20 seconds. 7. clean nails by rubbing palms on other hand. 8. Rinse hands, fingers, and wrists thoroughly holding downward. 9. Use a clean paper towel to pat dry all hands, fingers, and wrists. 10. Turn off faucet with paper towel and discard paper towel immediately. <p>On 02/12/15 at 2:49 p.m., the DoN # 7 indicated proper hand washing would involve washing hands while singing Happy Birthday. After looking at the</p>			

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	<p>Hand Washing Policy on her computer, she indicated hands should be washed for 20 seconds. She also indicated the gloves should be changed dirty to clean.</p> <p>This Federal tag is related to complaint IN00166854.</p> <p>3.1-18(l)</p>			