

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155744	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/05/2015
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NAME OF PROVIDER OR SUPPLIER LUTHERAN LIFE VILLAGES	STREET ADDRESS, CITY, STATE, ZIP CODE 351 N ALLEN CHAPEL RD KENDALLVILLE, IN 46755
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F000000	<p>This visit was for a Recertification and State Licensure Survey. This visit included the Investigation of Complaint IN00160788.</p> <p>Complaint IN00160788- Substantiated. No deficiencies related to the allegation are cited.</p> <p>Unrelated deficiency is cited.</p> <p>Survey dates: December 29, 30, 31, 2014 and January 2, 5, 2015.</p> <p>Facility number: 000570 Provider number: 155744 AIM number: 100275010</p> <p>Survey team: Carol Miller, RN-TC Timothy Long, RN Rick Blain, RN Angela Strass, RN (December 29, 30, 31, 2014 and January 2, 2015) Diane Nilson, RN (January 2, 5, 2015)</p> <p>Census bed type: SNF: 12 SNF/NF: 61 Total: 73</p>	F000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F000323 SS=E	<p>Census payor type: Medicare: 12 Medicaid: 42 Other: 19 Total: 73</p> <p>Sample: 3</p> <p>This deficiency reflects state findings cited in accordance with 410 IAC 16.2-31.</p> <p>Quality review completed on January 6, 2015 by Randy Fry RN.</p> <p>483.25(h) FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES The facility must ensure that the resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistance devices to prevent accidents. Based on observations, interviews, and review of Material Safety Data Sheets, the facility failed to follow their policy and procedure to ensure chemicals were kept in a locked portion of the housekeeping carts when the carts were left unattended by the housekeeping staff.</p> <p>Findings Include:</p>	F000323	<p>Investigation and corrective action No resident was affected by deficient practice. Ambulatory/cognitively impaired residents have the potential to be affected. Management reviewed security camera videos of times surveyor documented. While housekeeping staff member was observed walking away from cart into resident room, no resident was present in hallway and other staff was nearby the cart.</p>	01/16/2015

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	<p>Observation on the West wing on 12/29/14 at 9:40 a.m. a housekeeping cart was noted in the hall unattended. A container of "Super Sani Disinfecting Cloths" were noted on the top of the cart.</p> <p>Observation on the East wing (Dementia Unit) on 12/29/14 at 9:47 a.m. a housekeeping cart was noted in the hall unattended. A container of "Super Sani Disinfecting Cloths" was on top of the cart.</p> <p>Observation on the West wing on 12/29/14 at 12:11 p.m. a housekeeping cart was noted in the hall unattended. A container of Super Sani Cloths, a can of furniture polish and a can of disinfectant spray were on top of the cart. A can of Hot Shot Roach & Ant Spray was noted on the bottom shelf of the cart. Housekeeping staff returned to the cart at 12:17 p.m.</p> <p>Observation on 12/29/14 at 12:20 p.m. – Housekeeping staff were observed to go into rooms, leaving the cart in the hall unattended, come out with trash and then going into other resident rooms, leaving</p>		<p>Systemic changes and completion dates</p> <p>In-services were completed with all housekeeping staff on January 5, 2015 (attachments A and B). Emphasis was placed on the storage of chemicals and the need for them to be locked. New housekeeping carts were purchased and being used as of January 14, 2015. Carts are designed to make it easier for staff to secure chemicals and store supplies appropriately (Attachment C).</p> <p>Monitoring</p> <p>The Director of Environmental Services will randomly audit carts on a monthly basis. Reports will be submitted to the Quality Assurance Committee on a quarterly basis using audit form (attachment D). Monthly audits were initiated January 16, 2015.</p>	

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	<p>the housekeeping cart unattended.</p> <p>Observation on 12/30/14 at 10:00 a.m. a housekeeping cart was noted in the hallway on the West Wing. There were no staff noted in the hall. A can of Ant and Roach killer, 1 can of furniture polish, 1 can of disinfectant spray and 1 container of Super Sani Cloths were noted on the top shelf of the cart.</p> <p>Observation on 1/2/15 at 10:35 a.m. a housekeeping cart was noted in the hallway on the East wing Dementia Unit unattended by staff. A plastic bucket was on top of the cart with a container of Low Acid Bowel Cleaner, a bottle of Germicidal Cleanser, and a can of Disinfectant Deodorant. A container of Super Sani Cloths were also noted on the top shelf of the cart. Housekeeping staff # 1 approached the cart and was queried if the carts had locked areas on them to keep chemicals. Housekeeping staff #1 showed the writer an area on the cart which could be used to lock supplies.</p> <p>Interview with the Administrator on 1/2/15 at 1:15 p.m. indicated the facility did not have a policy on</p>			

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	<p>chemicals and the housekeeping carts, but indicated during orientation of new housekeeping staff it is reviewed. Review of the Housekeeping Orientation Record indicated storage of cleaning products (cart and janitor closet must be kept locked).</p> <p>On 1/2/15 at 1:20 p.m. review of the Material Safety Data Sheets indicated the following:</p> <ol style="list-style-type: none"> 1. Low Acid Bowel Cleaner – Corrosive. Causes eye and skin burns. Harmful or fatal if swallowed. 2. Germicidal Cleaner & Disinfectant – Corrosive to eyes. Causes eye burns and skin irritation. Harmful or fatal if swallowed. 3. Hot shot Roach & Ant Killer – Avoid contact with skin and clothing. First Aid: Take off contaminated clothing. Rinse skin immediately with plenty of water for 15–20 minutes. Call a Poison Control Center or Doctor for treatment device. If ingested, immediately call a Poison Control Center or doctor. Do not induce vomiting unless told to do so by a 			

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	<p>Poison Control Center or doctor. Do not give any liquid to the person. Do not give anything by mouth to an unconscious person</p> <p>4. Disinfectant Deodorizer – May be irritating to eyes and skin.</p> <p>5. Super Sani Cloth Germicidal Disposable Wipes – May cause skin irritation, may cause eye irritation.</p> <p>3.1-45(a)(1)</p>				