

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155764	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 08/08/2016
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NAME OF PROVIDER OR SUPPLIER SPRING MILL HEALTH CAMPUS	STREET ADDRESS, CITY, STATE, ZIP CODE 101 W 87TH AVE MERRILLVILLE, IN 46410
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R 0000 Bldg. 00	<p>This visit was for the Investigation of Complaint IN00206857.</p> <p>Complaint IN00206857 - Substantiated. State Residential deficiency related to the allegations is cited at R187.</p> <p>Survey date: August 8, 2016</p> <p>Facility number: 010739 Provider number: 010739 AIM number: N/A</p> <p>Residential Census: 61</p> <p>Sample: 1</p> <p>These State findings are cited in accordance with 410 IAC 16.2-5.</p> <p>Quality review completed by 32883 on 8/9/16.</p>	R 0000	<p>The preparation or execution of this plan of correction does not constitute admission or agreement of provider of the truth of the facts alleged or conclusions set forth on the Statement of Deficiencies. The Plan of Correction is prepared and executed solely because it is required by the position of Federal and State Law. The Plan of Correction is submitted in order to respond to the allegation of noncompliance cited during the Complaint survey IN00206857 on August 8, 2016. Please accept this Plan of Correction as Spring Mill Healthcare credible allegation of compliance effective August 21, 2016 Spring Mill respectfully requests a desk review with paper compliance to be considered in establishing that the provider is in substantial compliance.</p>	
R 0187 Bldg. 00	<p>410 IAC 16.2-5-1.6(k) Physical Plant Standards - Deficiency (k) Hot water temperature for all bathing and hand washing facilities shall be controlled by</p>			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>an automatic control valve. Water temperature at point of use must be maintained between one hundred (100) degrees Fahrenheit and one hundred twenty (120) degrees Fahrenheit.</p> <p>Based on observation, record review, and interview, the facility failed to ensure hot water temperatures for all bathing and handwashing areas were maintained between 100 and 120 degrees, related to 5 out of 9 bathroom water temperatures not rising above 100 degrees for 1 of 2 Residential Living Units. (Legacy)</p> <p>Finding includes:</p> <p>During an interview on 08/08/16 at 9:30 a.m., the Legacy Unit Director indicated every resident had a shower in their bathroom and some resident's use their own shower (including 3 of the 9 resident rooms checked) and some use the "Spa" (Unit shower/bath).</p> <p>During an interview on 08/08/16 at 9:40 a.m., CNA #1 indicated it takes 30 minutes for the water to be hot. CNA #1 indicated all the water is turned on at once in the morning and within the 30 minutes the water is hot</p> <p>During observations on 08/08/16 from 9:45 a.m. through 10:15 a.m., the Maintenance Director obtained the following water temperatures after two</p>	R 0187	<p>R187: Physical plant standards - Hot water temperature</p> <p>The Facility will ensure hot water temperature for all bathing and hand washing at point of contact will be maintained between one hundred (100) degrees Fahrenheit and one hundred twenty (120) degrees Fahrenheit.</p> <p>1. The findings below related to hot water temperature have been corrected as follows:</p> <p>The Facility replaced two circulating water pumps on the exiting water system which corrected the findings sited with temperatures as follows</p> <table border="0"> <tr> <td>Room 605</td> <td>108.6 degrees Fahrenheit</td> </tr> <tr> <td>Room 607</td> <td>107.9 degrees Fahrenheit</td> </tr> <tr> <td>Room 615</td> <td>114.3 degrees Fahrenheit</td> </tr> <tr> <td>Room 703</td> <td>112.8 degrees Fahrenheit</td> </tr> <tr> <td>Room 706</td> <td>115.5 degrees Fahrenheit</td> </tr> </table> <p>2. Director of Plant Operations conducted an audit of the unit to ensure no related concerns regarding any related water temperatures below one hundred (100) degrees Fahrenheit existed. Any findings were corrected immediately.</p> <p>3. Director of Plant Operations was</p>	Room 605	108.6 degrees Fahrenheit	Room 607	107.9 degrees Fahrenheit	Room 615	114.3 degrees Fahrenheit	Room 703	112.8 degrees Fahrenheit	Room 706	115.5 degrees Fahrenheit	08/21/2016
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	<p>minutes of running the hot water, in the resident's bathrooms:</p> <p>Room 605 the water was 92 degrees Room 607 the water was 87.8 degrees Room 615 the water was 87.8 degrees Room 703 the water was 82 degrees Room 706 the water was 80.6 degrees</p> <p>During an interview at the time of the observation, Maintenance Director indicated the water temperatures were checked weekly and the system was an "on demand" system and the water had to be run for a while to get the temperature above 100 degrees.</p> <p>An interview with a family member, on 08/08/16 at 11 a.m., indicated the water in the resident's room was too cold and it took too long to get warm.</p> <p>During an interview on 08/08/16 at 11:05 a.m., the Legacy Unit Manager indicated there had been concerns about the water temperature in the past 30 days and Maintenance checked the temperatures. The Unit Manager indicated the staff had to let the hot water run to get the water to be hot.</p> <p>During an interview on 08/08/16 at 11:10 a.m., CNA #2 indicated to get hot water, the hot water had to be turned on for</p>		<p>re-educated on standard procedures regarding water temperature testing within the Facility. Director of Plant Operations or designee will conduct an audit of five room temperatures three times a week for 90 days to ensure compliance.</p> <p>4. QA&A will monitor findings for trends and make recommendation to the plan of correction as needed. QA&A will monitor monthly for three months or until 100 percent compliance is achieved.</p> <p>5. Date of completion will be on 8/21/2016.</p>	

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	<p>10-15 minutes when they first arrive for the day shift, then they go and turn all the hot water off and the water is usually alright after that. CNA #2 indicated when she washed her hands during the day the water felt warm. CNA #2 indicated first thing in the morning the resident's complain of the cold water.</p> <p>During an interview on 08/08/16 at 12 p.m., the Administrator indicated there was no policy for taking water temperatures and the facility followed the temperature logs.</p> <p>The Temperature Logs, dated 07/04/16 through 08/01/16, received from the Maintenance Director, indicated, "Weekly Domestic-Hot Water Temperature Form...Domestic hot water temperature should be 110 degrees F. (Fahrenheit) with a plus or minus 5 degrees tolerance. Water temperature delivered to any resident unit is not to exceed 120 degrees F...."</p> <p>This Residential tag relates to Complaint IN00206857.</p>			

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