

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155328	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 09/05/2013
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NAME OF PROVIDER OR SUPPLIER WESTPARK REHABILITATION CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 25 S BOEHNE CAMP RD EVANSVILLE, IN 47712
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F000000	<p>This visit was for the Investigation of Complaint IN00134714.</p> <p>Complaint IN00134714 - Substantiated, Federal/State deficiencies related to the allegations are cited at F157 and F505.</p> <p>Survey dates: September 4 and 5, 2013</p> <p>Facility number: 000221 Provider number: 155328 AIM number: 100267620</p> <p>Survey team: Anne Marie Crays RN</p> <p>Census bed type: SNF: 19 SNF/NF: 70 Total: 89</p> <p>Census payor type: Medicare: 18 Medicaid: 61 Other: 10 Total: 89</p> <p>Sample: 4</p> <p>These deficiencies reflect state</p>	F000000	The Preparation or execution of this plan of correction does not constitute admission of agreement by the provider of the truth of the facts alleged or conclusions set forth on the statement of deficiencies. The plan of correction is prepared and executed solely because it is required by federal and state law. We respectfully request this Plan of Correction serve as our allegation of compliance.	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>findings cited in accordance with 410 IAC 16.2.</p> <p>Quality review completed on September 9, 2013, by Jodi Meyer, RN</p>			

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F000157 SS=D	<p>483.10(b)(11) NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC) A facility must immediately inform the resident; consult with the resident's physician; and if known, notify the resident's legal representative or an interested family member when there is an accident involving the resident which results in injury and has the potential for requiring physician intervention; a significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life threatening conditions or clinical complications); a need to alter treatment significantly (i.e., a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or a decision to transfer or discharge the resident from the facility as specified in §483.12(a).</p> <p>The facility must also promptly notify the resident and, if known, the resident's legal representative or interested family member when there is a change in room or roommate assignment as specified in §483.15(e)(2); or a change in resident rights under Federal or State law or regulations as specified in paragraph (b)(1) of this section.</p> <p>The facility must record and periodically update the address and phone number of the resident's legal representative or interested family member.</p> <p>Based on interview and record review, the facility failed to promptly notify the family of a resident's</p>	F000157	F 157Resident #1's family has been notified of lab results. An audit was conducted to ensure residents/families were notified as required by regulations. Residents/families and resident	09/27/2013			

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	<p>urinalysis and culture report which indicated a urinary tract infection (UTI) or the treatment ordered for the UTI, for 1 of 3 residents reviewed for family notification, in a sample of 4. Resident B</p> <p>Findings include:</p> <p>1. On 9/4/13 at 9:45 A.M., RN # 1 indicated Resident B was being treated for a UTI.</p> <p>The clinical record of Resident B was reviewed on 9/4/13 at 11:40 A.M.</p> <p>Progress Notes included the following notations:</p> <p>7/17/13 at 7:25 P.M.: "...Resident has had [increased] confusion [with] frequency today. Family requesting UA [urinalysis] [and] CS [culture and sensitivity]; awaiting response."</p> <p>7/18/13 at 9:50 A.M.: "Orders obtained for UA [and] C&S. Urine obtained...."</p> <p>A hospital laboratory report, dated 7/18/13, indicated a urinalysis was collected on 7/18/13 at 10:05 A.M., received on 7/18/13 at 2:36 P.M., and reported to the facility on 7/18/13 at 10:00 P.M. The urinalysis indicated,</p>		<p>physicians were notified as indicated by the audit. Licensed staff have been re-educated on policy and procedure on resident/family notification, and proper documentation. ADON/designee will conduct daily audits to ensure resident/family notification and documentation to ensure compliance. DON/Designee will review the daily audit sheets 5 X weekly for 6 months to ensure follow through on resident/family notification, and documentation. Identified non-compliance of proper notification and or documentation will result in 1:1 re-education with progressive discipline up to and including termination. Results of the audits are reviewed by the QA committee for recommendations. Systemic changes will be completed by 9-27-13</p>	

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	<p>"Urine WBC [white blood cells] H [high], Bacteria, Many...Hyaline Cast H [high]...."</p> <p>A hospital laboratory report, dated 7/20/13, included: "Urine Culture...>100,000 col/ml Escherichia Coli..." and indicated the medications tested that the bacteria was susceptible or resistant to.</p> <p>Progress Notes included:</p> <p>7/22/13 at 11:00 A.M.: "N.O. [new order] Keflex 500 mg QID [4 times daily] x 7 days d/t [due to] UTI." A notation on the physician order sheet which indicated, "Family notified" was left blank.</p> <p>Documentation that a family member was notified of the resident's UTI and the physician's order for the Keflex was not found in the clinical record.</p> <p>On 9/5/13 at 8:30 A.M., during interview with the interim Director of Nursing (DON), she indicated she had been inservicing staff regarding family notification.</p> <p>2. On 9/5/13 at 11:30 A.M., the Director of Nursing provided the current facility policy on "Laboratory/Diagnostic Test Values -</p>			

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	<p>Monitoring," revised July 2011. The policy included: " Document the following in the Nurses Notes: Receipt of lab/diagnostic test result, Provider/Responsible Party notification...."</p> <p>This Federal tag relates to Complaint IN00134714</p> <p>3.1-5(a)(2)</p>			

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F000505 SS=D	<p>483.75(j)(2)(ii) PROMPTLY NOTIFY PHYSICIAN OF LAB RESULTS The facility must promptly notify the attending physician of the findings.</p> <p>Based on interview and record review, the facility failed to promptly notify the physician of a resident's urinalysis and culture report which indicated a urinary tract infection (UTI), on 2 different occasions, for 1 of 3 residents reviewed with UTIs, in a sample of 4. Resident B</p> <p>Findings include:</p> <p>1. On 9/4/13 at 9:45 A.M., RN # 1 indicated Resident B was being treated for a UTI.</p> <p>The clinical record of Resident B was reviewed on 9/4/13 at 11:40 A.M.</p> <p>Progress Notes included the following notations:</p> <p>7/17/13 at 7:25 P.M.: "...Resident has had [increased] confusion [with] frequency today. Family requesting UA [urinalysis] [and] CS [culture and sensitivity]; awaiting response."</p> <p>7/18/13 at 9:50 A.M.: "Orders obtained for UA [and] C&S. Urine obtained...."</p>	F000505	<p>F 505 Resident #1's physician has been notified of lab results. An audit was conducted to ensure residents physicians were notified promptly on lab results. Resident physicians were notified as indicated by the audit. Licensed staff have been re-educated on policy and procedure for physician notification of lab results. Lab results will be audited daily for 6 months by ADON/designee to ensure physicians are notified promptly. DON/Designee will review the daily audit sheets 5 X weekly for 6 months to ensure compliance of physician notification. Identified non compliance of proper notification will result in 1:1 re-education with progressive discipline up to and including termination. Results of the audits are reviewed by the QA committee for recommendations. Systemic changes will be completed by 9-27-13</p>	09/27/2013	

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	<p>A hospital laboratory report, dated 7/18/13, indicated a urinalysis was collected on 7/18/13 at 10:05 A.M., received on 7/18/13 at 2:36 P.M., and reported to the facility on 7/18/13 at 10:00 P.M. The urinalysis indicated, "Urine WBC [white blood cells] H [high], Bacteria, Many...Hyaline Cast H [high]...." A stamped notation indicated, "Faxed" with the date space left blank.</p> <p>Documentation that the physician was notified of the lab report was not found in the clinical record.</p> <p>A hospital laboratory report, dated 7/20/13, included: "Urine Culture...>100,000 col/ml Escherichia Coli..." and indicated the medications tested that the bacteria was susceptible or resistant to. A stamped notation indicated, "Faxed" with the date space left blank.</p> <p>Documentation that the physician was notified promptly of the lab report was not found in the clinical record.</p> <p>Progress Notes included:</p> <p>7/22/13 at 11:00 A.M.: "N.O. [new order] Keflex 500 mg QID [4 times daily] x 7 days d/t [due to] UTI."</p>			

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	<p>7/23/13 at 9:00 A.M.: "Called [name of physician] office re: UA C&S, Keflex [not] on culture, awaiting call back."</p> <p>7/23/13 at 10:15 A.M.: "N.O. 1. DC Keflex, 2. Rocephin IM 1 g...x 7 days d/t UTI...."</p> <p>A faxed Physician communication form, dated 8/18/13, indicated, "...Daughter reports that resident usually shows [no] s/s [signs or symptoms] of UTI...Reports resident shows [increased] s/s of confusion. Confused about what is happening...Daughter requesting UA C&S."</p> <p>A Progress Note, dated 8/18/13 at 10:00 A.M., indicated, "N.O. per triage UA [with] C&S...."</p> <p>A urinalysis lab report indicated the urine was collected on 8/19/13 at 1:40 A.M., and reported to the facility on 8/19/13 at 12:00 P.M. A stamped notation indicated, "Faxed 8/19/13."</p> <p>A urine culture and sensitivity report, dated 8/21/13 at 12:00 P.M., indicated: "Urine Culture...>100,000 col/ml Escherichia Coli" and indicated which drugs tested were susceptible</p>			

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	<p>or resistant to the bacteria. A notation indicated, "Faxed 8/21/13 @ 4:00 p."</p> <p>Documentation regarding physician notification of the lab work was not found in the clinical record.</p> <p>A Progress Note, dated 8/22/13 at 3:00 P.M., indicated, "Order received for Z Pak xs 5 days for hoarseness...." Z Pak was not one of the medications tested on the urine culture and sensitivity.</p> <p>On 9/5/13 at 8:30 A.M., during interview with the interim Director of Nursing (DON), she indicated she had reviewed Resident B's record the previous day, and discovered the staff did not notify the physician of the lab results. The DON indicated she had instructed staff to notify the physician that day, and was inservicing staff regarding notification of lab work.</p> <p>2. On 9/5/13 at 11:30 A.M., the Director of Nursing provided the current facility policy on "Laboratory/Diagnostic Test Values - Monitoring," revised July 2011. The policy included: "1. Document receipt of the test results on the Lab/Diagnostic Test Tracking Sheet with date and time. 2. Notify provider of lab/diagnostic test results...4.</p>			

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	<p>Document the following in the Nurses Notes: Receipt of lab/diagnostic test result, Provider/Responsible Party notification, New orders received...."</p> <p>This Federal tag relates to Complaint IN00134714</p> <p>3.1-49(f)(2)</p>			