

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155215	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 12/16/2012
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NAME OF PROVIDER OR SUPPLIER PLAINFIELD HEALTH CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 3700 CLARKS CREEK RD PLAINFIELD, IN 46168
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F0000	<p>This Visit was for the Investigation of Complaint IN00120573.</p> <p>This visit was in conjunction with the Recertification and State Licensure Survey.</p> <p>Complaint IN00120573-Substantiated. Federal/state deficiencies related to the allegation (s) are cited at F247.</p> <p>Survey date (s): December 11, 12, 13, 14, & 17, 2012</p> <p>Facility number: 000121 Provider number: 155215 AIM number 100290940</p> <p>Survey Team: Lora Brettnacher, RN, TC Christi Davidson, RN Michelle Hosteter, RN Heather Lay, RN (12/11, 12/13, 12/14, & 12/17, 2012) Janet Stanton, RN (12/11, 12/12, 12/13, & 12/14, 2012)</p> <p>Census bed type: SNF: 10 SNF/NF: 127 Total: 137</p>	F0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Census payor type:</p> <p>Medicare: 10</p> <p>Medicaid: 102</p> <p>Other: 25</p> <p>Total: 137</p> <p>Sample: 11</p> <p>These deficiencies reflect state findings cited in accordance with 410 IAC 16.2.</p> <p>Quality review completed on 12/25/2012 by Brenda Nunan, RN.</p>				

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F0247 SS=E	<p>483.15(e)(2) RIGHT TO NOTICE BEFORE ROOM/ROOMMATE CHANGE A resident has the right to receive notice before the resident's room or roommate in the facility is changed. Based on interview and record review, the facility failed to give notice to 3 of 11 residents who received a roommate changes (Resident A, Resident B, and Resident C).</p> <p>Findings:</p> <p>1) Resident A's record was reviewed on 12/14/2012 at 1:46 P.M. Resident A was admitted to the facility on 8/30/2010 and had current diagnoses which included, but were not limited to, Alzheimer's disease and dementia. A progress note, dated 12/5/2012, indicated Resident A was alert but not oriented. Her son was her legal representative.</p> <p>During an interview on 12/13/2012 at 10:00 A.M., the Executive Director (ED) indicated there had been several room changes due to remodeling. She indicated she personally notified the families of the residents involved and Social Service staff should have documented in each residents' chart.</p> <p>During an interview on 12/13/2012 at 12:55 P.M., Social Service (SS) #18</p>	F0247	-What corrective actions will be accomplished for those residents found to have been affected by the deficient practice; Social Services will contact the affected Residents A, B, C with ability to understand and primary family contact or responsible party (Power of Attorney, Health Care Representative, Legal Guardian, ect.) of Resident A, B, C who did not receive notification of room change for follow up on current roommate situation. Social Services will address and concerns / make any necessary adjustments and follow up will be documented in Residents A, B, C medical charts. -How other residents have the potential to be affected by the dame deficient practice will be identified and what corrective actions will be taken; Residents will be assessed for compatibility and suitability to share a room by Social Services, Nursing, Admissions, or Administration prior to any room move. All Residents with ability to understand and primary family contact of responsible party of residents (Power of Attorney, Health Care Representative, Legal Guardian, ect.) who may receive a new roommate will be	01/16/2013	

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	<p>indicated she was given a list by the ED. It had the names of the residents who had been moved out of their rooms due to the construction. She was told to document the room change and that the families were notified. Three of the residents were moved into other residents' rooms. SS #18 indicated those three residents (which included Resident A) or their families were not given any notification regarding receiving a new roommate because she was not aware it was required.</p> <p>A document titled "Room Moves for Construction at Plainfield Healthcare 2012" provided by Assisted Director of Nursing (ADON) #6 on 12/13/2012 at 9:00 A.M., indicated Resident A received a new room mate during the construction period.</p> <p>During an interview on 12/13/2012 at 1:27 P.M., The ED, ADON #6 (Assistant Director of Nursing), and SS #18 were asked to provide documentation which included all the residents who were relocated to other rooms, documentation of the resident and/or family being informed, and documentation of notification for the residents who received those residents as new roommates.</p>		<p>notified of potential new roommate prior to any room move by nursing facility staff from Social Services, Admissions, Nursing, Housekeeping departments or Administration. Residents (with ability to understand) and primary family contact of responsible party will be given option of declining or accepting new roommate. Resident notification of roommate change will be documented in Social Services section of resident's medical chart. -What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not reoccur; The nursing facility policy pertaining to room transfers will be revised to reflect the above-stated corrective actions and reviewed with nursing facility staff from affected departments (Social Services, Admissions, Nursing, Housekeeping). -How the corrective actions will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place; The deficiency will be addressed in the 1/17/13 Quality Assurance meeting by completing a revised resident transfer / roommate change policy. A follow-up audit for documentation of new room moves involving a roommate change will be completed and reported at the subsequent Quality Assurance meeting. -By</p>				

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	<p>During an interview on 12/14/2012 at 10:30 A.M., the ED indicated the facility did not provide a notice to Resident A or her family before they moved a resident into her room.</p> <p>During an interview on 12/17/2012 at 12:18 P.M., Resident A's legal representative indicated he was not notified of his mother having a new room mate.</p> <p>2) Resident B's record was reviewed on 12/14/2012 at 2:20 P.M. Resident B was admitted to the facility on 11/14/12 and had current diagnoses which included, but were not limited to, dementia with behavior disturbances.</p> <p>During an interview on 12/13/2012 at 10:00 A.M., the Executive Director (ED) indicated there had been several room changes due to remodeling. She indicated she personally notified the families of the residents involved and Social Service staff should have documented in each residents' chart.</p> <p>During an interview on 12/13/2012 at 12:55 P.M., Social Service (SS) #18 indicated she was given a list by the ED. It had the names of the residents who had been moved out of their rooms due to the construction. She</p>		what date the systemic changes will be completed. The systemic changes will be completed by 1/16/2013	

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	<p>was told to document the room change and that the families were notified. Three of the residents were moved into other residents' rooms. SS #18 indicated those three residents (which included Resident B) or their families were not given any notification regarding receiving a new roommate because she was not aware it was required.</p> <p>A document titled "Room Moves for Construction at Plainfield Healthcare 2012" provided by Assisted Director of Nursing (ADON) #6 on 12/13/2012 at 9:00 A.M. indicated Resident B received a new room mate during the construction period</p> <p>During an interview on 12/13/2012 at 1:27 P.M., The ED, ADON #6 (Assistant Director of Nursing), and SS #18 were asked to provide documentation which included all the residents who were relocated to other rooms, documentation of the resident and/or family being informed of the room change, and documentation of notification for the residents who received those residents as new room mates.</p> <p>During an interview on 12/14/2012 at 10:30 A.M., the ED indicated the facility did not provide a notice to</p>				

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	<p>Resident B or her family before they moved a resident into her room.</p> <p>3. Resident C's record was reviewed 12/14/2012 at 9:30 A.M. Resident C was admitted to the facility on 10/16/2008 and had current diagnoses, which included but were not limited to, Parkinson's disease and heart disease. Resident C was alert and oriented.</p> <p>During an interview on 12/13/2012 at 10:00 A.M., the Executive Director (ED) indicated there had been several room changes due to remodeling. She indicated she personally notified the families of the residents involved and Social Service staff should have documented in each residents' chart.</p> <p>During an interview on 12/13/2012 at 12:55 P.M., Social Service (SS) #18 indicated she was given a list by the ED. It had the names of the residents who had been moved out of their rooms due to the construction. She was told to document the room change and that the families were notified. Three of the residents were moved into other residents' rooms. SS #18 indicated those three residents (which included Resident C) or their families were not given any notification regarding receiving a new</p>						

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	<p>roommate because she was not aware it was required.</p> <p>A document titled "Room Moves for Construction at Plainfield Healthcare 2012" provided by Assisted Director of Nursing (ADON) #6 on 12/13/2012 at 9:00 A.M., indicated Resident C received a new roommate during the construction period.</p> <p>During an interview on 12/13/2012 at 1:27 P.M., The ED, ADON #6 (Assistant Director of Nursing), and SS #18 were asked to provide documentation which included all the residents who were relocated to other rooms, documentation of the resident and/or family being informed, and documentation of notification for the residents who received those residents as new room mates.</p> <p>During an interview on 12/14/2012 at 10:30 A.M., the ED indicated the facility did not provide a notice to Resident C or his family before they moved a resident into his room.</p> <p>Review of a current facility policy titled "Admissions Policies" provided on 12/13/2012 at 11:30 A.M., indicated, "The Social Worker or Admissions Coordinator is responsible for all room assignments.</p>						

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	<p>Patients/Family/Legal Representatives will be notified prior to any change of room or roommate. The Social Worker will document notification of all room changes in the patient's medical record. . ."</p> <p>This Federal Tag relates to complaint IN00120573.</p> <p>3.1-3(v)(2)</p>			