

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  155546	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  02/24/2015
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NAME OF PROVIDER OR SUPPLIER  BETHEL POINTE HEALTH AND REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 3400 W COMMUNITY DR MUNCIE, IN 47304
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F 000  Bldg. 00	<p>This visit was for the Investigation of Complaint IN00163709.</p> <p>Complaint IN00163709 - Substantiated. Federal/State deficiency related to the allegation is cited at F465.</p> <p>Survey dates: February 23 and 24, 2015</p> <p>Facility number: 000565 Provider number: 155546 AIM number: 100267630</p> <p>Surveyor: Betty Retherford RN</p> <p>Census bed type: SNF/NF: 66 SNF: 17 Total: 83</p> <p>Census payor type: Medicare: 17 Medicaid: 57 Other: 9 Total: 83</p> <p>Sample: 4</p> <p>This deficiency also reflects state findings cited in accordance with 410</p>	F 000	<p>The following Plan of Correction constitutes our written allegation of compliance for the deficiencies cited. Submission of the Plan of Correction is not an admission that a deficiency exists or that one was cited correctly. This Plan of Correction is submitted to meet the requirements established by State and Federal law. This facility respectfully requests paper compliance for the deficiencies cited.</p>	
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 465 SS=E Bldg. 00	<p>IAC 16.2-3.1.</p> <p>Quality review completed on February 25, 2015 by Randy Fry RN.</p> <p>483.70(h) SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRONMENT The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public. Based on observation and interview, the facility failed to provide a safe, sanitary, and functional environment for 5 of 7 resident rooms (rooms 18, 27, 31, 34, and 43) , 2 of 3 soiled utility rooms, and 3 of 3 shower rooms observed during the initial tour. This had the potential to affect all 83 residents residing in the facility.</p> <p>Findings include:</p> <p>During the initial facility tour, conducted with LPN #1 on 2/23/15 from 10:25 a.m. through 11:15 a.m., the following was observed:</p> <p>1. Locked unit:</p> <p>Shower room - the floor of the shower stall had multiple nicked areas in the surface topping and multiple worn porous looking areas with a dark undersurface</p>	F 465	<p>1. Locked unit: An outside vendor will be repairing the shower stall floor by 3/26/15. A kick plate has been ordered for the entrance door and will be placed upon delivery. Center hall: Room 18 – A kick plate has been ordered for Room 18's door and will be placed upon delivery. The bedside stands have been repainted. Room 27 – The bedside stands has been sanded and refinished. A kick plate has been ordered for the entrance door and will be placed upon delivery. East hall: Shower room – An outside vendor will be repairing the shower stall floor by 3/26/15. A kick plate has been ordered for the shower room door and will be placed upon delivery. The door frame has been repainted. Room 31 – The nightstand has been refinished. A kick plate has been ordered for the bathroom door and will be placed upon delivery. Room 34 – A kick plate has been ordered for Room 34's entrance and</p>	03/26/2015

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	<p>exposed.</p> <p>Entrance door into the locked unit - The lower edge of the door was scraped along the bottom and the door edge had gouged wood and scraped areas.</p> <p>2. Center hall:</p> <p>Room 18 - The inner and outer edges of the door into the room were nicked and scuffed with some surface wood missing.</p> <p>The bedside stands for both beds in the room were nicked around the top and bottom with scuffs and/or missing paint.</p> <p>Room 27 - 2 of 3 bedside stands in the room were nicked and scuffed with missing surface paint and exposed wood around the tops and bottoms of the stands.</p> <p>The entrance door of the room and the bathroom door in the room had gouged edges at least 12 inches up from the bottom with exposed wood undersurface.</p> <p>3. East hall:</p> <p>Shower room: The floor of both shower stalls had some nicked areas and worn surface areas which exposed a dark undersurface which was porous looking</p>		<p>bathroom doors and will be placed upon delivery. The bedside stand has been refinished. The door frame has been repainted. Room 43 – A kick plate has been ordered for Room 43's door and will be placed upon delivery. The large tub sinks will be replaced by 3/26/15. Rehab Unit: Soiled utility room – The two linen barrels were removed and from the room and placed in the shower room. Shower room – An outside vendor will be repairing the shower stall floor by 3/26/15.</p> <p>2. All residents have the potential to be affected by the deficient practice. An audit was completed on all facility doors, door frames, and bedside stands to ensure there were no nicks, gouges, or exposed wood. Any facility doors found to be scuffed or chipped will have a kick plate ordered by 3/6/15 and be placed on the door upon delivery. Any door frames and/or bedside stands that have been found to be scuffed or chipped have been repainted and refinished. An audit was completed on all shower stall floors to ensure there were no nicked or chipped areas. Shower stall floors will be refinished by 3/26/15. An audit was completed on all soiled utility rooms to ensure handwashing sinks were not blocked and the tubs were not soiled or stained. Any findings will be fixed and repaired immediately. 3. The</p>				

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	<p>in appearance.</p> <p>The door entering into the shower room was gouged along the edges with wood undersurface exposed. The right side of the door frame was scuffed with a dark discoloration.</p> <p>Room 31 - The nightstand by the bed on the window side of the room was nicked around the edges with missing paint surface</p> <p>The edge of the bathroom door was nicked approximately 12 inches up from the bottom with exposed wood undersurface.</p> <p>Room 34 - The door to the room had nicked areas on both the hinged edge and the outer edge with wood undersurface exposed. There was a long scrape on the lower exterior side of the door.</p> <p>The bedside stand by the bed by the door was nicked around the edges.</p> <p>The bathroom door had a deep gouged area approximately 18 inches long on the hinged side of the door with an exposed rough wood surface.</p> <p>There was a grooved area approximately 2 feet in length on the interior side of the</p>		<p>Housekeeping Supervisor and Maintenance Supervisor were inserviced by the Director of Property Maintenance on 2/24/15 regarding the TELS monthly maintenance system. The Houskeeping staff was inserviced on 2/25/15 on areas cited and the maintenance work order procedure. 4. The Maintenance Director or Designee will monitor facility doors, door frames, bedside stands, and shower stall floors on a monthly basis as set up by the TELS Maintenance system. Concerns will be reported via Maintenance Work Order and fixed by the Maintenance department. The Maintenance Supervisor or Designee will monitor the Soiled utility rooms to ensure barrels are not blocking the handwashing sinks and for soilage during daily rounds. This process will be ongoing and the results will be presented and discussed at the facility's QA program on a monthly basis for six months.</p>		

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	<p>door.</p> <p>The door frame going into the bathroom was nicked and gouged with missing paint.</p> <p>Room 43 - The room entrance door and the bathroom door edges were nicked with wood undersurface exposed.</p> <p>Soiled utility room - Both large tub sinks in the room were soiled and stained. There was a dark mold like substance in the front corners of the sinks.</p> <p>4. Rehab unit:</p> <p>Soiled utility room - Access to the handwashing sink was blocked by two linen barrels and one trash barrel. A hopper was present in the room. The staff would have to move the linen and trash barrel to obtain access to the handwashing sink after rinsing soiled items in the hopper.</p> <p>Shower room - The floor of 1 of 2 shower stalls had multiple chipped areas exposing a dark colored undersurface.</p> <p>5. The Director of Property Maintenance was interviewed on 2/24/15 at 10:00 a.m. He indicated he had completed a tour of the building and work had already been</p>				

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	<p>started on the doors and bedside stands. He indicated he was checking on the possibility of resurfacing the floors in the shower stalls.</p> <p>This federal tag relates to Complaint IN00163709.</p> <p>3.1-19(f)</p>				