

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155695	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 12/11/2013
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NAME OF PROVIDER OR SUPPLIER RIVERSIDE VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 1400 W FRANKLIN ST ELKHART, IN 46516
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F000000	<p>This visit was for a Complaint #IN00138133.</p> <p>#IN00138133- Substantiated. Federal/state deficiency related to the allegations is cited at F371.</p> <p>Survey dates: December 10 and 11, 2013</p> <p>Facility number: 003075 Provider number: 155695 AIM number: 200364160</p> <p>Survey team: Shelly Vice RN, TC Lora Swanson, RN (12/11/13)</p> <p>Census bed type: SNF/NF: 89 Total: 89</p> <p>Census payor type: Medicare: 10 Medicaid: 63 Other: 16 Total: 89</p> <p>This deficiency reflects state findings cited in accordance with 410 IAC 16.2.</p> <p>Quality Review completed on December 17, 2013, by Brenda Meredith, R.N.</p>	F000000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F000371 SS=B	<p>483.35(i) FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY The facility must - (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and (2) Store, prepare, distribute and serve food under sanitary conditions Based on observation, interview and record review, the facility failed to assure the kitchen floors and walls were clean. This affected 1 of 1 kitchen areas in the facility.</p> <p>Findings included:</p> <p>On 12/10/13 at 1:30 p.m. to 1:45 p.m., a kitchen tour was conducted alongside of the Administrator. The following observations were made:</p> <p>Upon entrance to the kitchen the floors at the dishwasher station were littered with bits of debris throughout. The dishwasher area had a dried-cloth-mop leaning on the wall by a plastic container by a cart of loafs of bread. The dry storage area was littered with debris, visually dirty and felt dirty underfoot. The main food-prep area was littered with debris and felt dirty underfoot. The floor was matted in appearance and felt greasy along the edges of the baseboards. The</p>	F000371	The creation and submission of this plan of correction does not constitute an admission by this provider of any conclusion set forth in the statement of deficiencies, or of any violation of regulation. Due to the relative low scope and severity of this survey, the facility respectfully requests a desk review in lieu of a post-survey revisit on or after 1/10/14. F371 – Food, Procure, Store/Prepare/Serve – Sanitary is the practice of this provider to procure food from sources approved or considered satisfactory by Federal, State or local authorities and to store, prepare, distribute and serve food under sanitary conditions. What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice: The floors near the dishwasher stations, dry storage area, main food prep area and along the areas of the baseboards have been thoroughly cleaned/scrubbed and are free of debris, grease and dirt by kitchen staff. The range has been thoroughly cleaned/sanitized including the surrounding walls.	01/10/2014			

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	<p>range was dirty on the cooking surface and the walls/ floors under the range was visually dirty and had grease build up.</p> <p>At 1:30 p.m.- 1:45 p.m. an interview was conducted with the Administrator indicating the Dietary Manager was, "...sick today, so I'm not real familiar with some of this stuff..." It was also indicated that the floors were swept and mopped daily and was not sure about the scheduling of this or the staff.</p> <p>On 12/10/13 at 4:10 p.m., an interview was conducted with the Dietary Manager indicating that the cleaning of the kitchen floor duties was not logged. It was indicated, "...the staff at night before leaving should go around together and use the cleaning logs as a reference to what should be done before locking up the kitchen..." It was indicated that no logs of cleaning were maintained and a policy/ procedure was not supported for doing things in this manner.</p> <p>On 12/10/13 at 4:20 p.m., a record review was conducted along-with the Dietary manager of the items listed below:</p>		<p>The floor under the range has been thoroughly cleaned and the grease build up has been removed. There were no residents negatively affected by this finding. How other residents having the potential to be affected by the same deficient practice will be identified and what corrective action(s) will be taken:All residents have the potential to be affected by this finding. Dietary Management staff and Executive Director will conduct a thorough, detailed inspection of the entire kitchen and dry food storage areas including floors and walls. Any concerns/issues noted during this inspection will be addressed immediately. What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:A Dietary Staff In-Service will be held on or before 1/10/13. This in-service will include review of the policy related to kitchen sanitation and the facility policy related to kitchen and dry storage cleanliness, proper cleaning of equipment , floors, proper procedures for cleaning, drying and storage of dishes. In addition, the dietary staff will be re-educated on the newly updated cleaning schedule and routine cleaning assignments. The CDM will record all cleaning and sanitation tasks for the Dietary Department. Tasks will be designated to be the responsibility</p>		

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	<p>"Sanitation of Kitchen. Policy. The dietary staff will maintain the sanitation of the dietary department through compliance with a written, comprehensive cleaning schedule. Procedure: 1. The Dietary Services manager will record all cleaning and sanitation tasks for the department.... 4. A cleaning schedule will be posted for all cleaning tasks, and employees will initial tasks as completed...."</p> <p>" Cleaning Schedule. Daily.... Store room* Sweep & mop. Sweep/Mop Work Area* move carts & floor mat... Twice Weekly: Under Mismatching* walls... Clean Walls from milk cooler to back door... Monthly... walls in work area...," indicating a grid to record a daily initialing task for completion. There were no initials recorded in the logs titled, "...October, November and December 2013...."</p> <p>On 12/10/13 at 4:21 p.m., an interview was conducted with the Dietary Manager indicating, "...we use these as a resource, not a record that we check off... it's a work in progress.. it isn't helpful to do it this way... so, we just do our jobs... we like to get it to the place where the cook does a walk-through before</p>		<p>of specific positions in the department. All tasks will be addressed as to the frequency of cleaning. A cleaning schedule will be posted for all cleaning tasks and employees will initial tasks as completed. Dietary Manager/designee will conduct a walk-through of the kitchen daily to ensure cleanliness and to ensure cleaning schedule is followed and documented. The CDM is responsible for compliance with the cleaning schedules and routine cleaning assignments. How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place:The CDM will record all cleaning and sanitation tasks for the Dietary Department. Tasks will be designated to be the responsibility of specific positions in the department. All tasks will be addressed as to the frequency of cleaning. A cleaning schedule will be posted for all cleaning tasks and employees will initial tasks as completed. The CDM is responsible for compliance with the cleaning schedules and routine cleaning assignments. In addition, the kitchen floors will be placed on a routine floor scrubbing schedule. To ensure ongoing compliance with this corrective action, the ED/CDM/designee will be responsible for completion of the CQI Audit Tool titled, "Short</p>		

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	<p>they leave each night..."</p> <p>On 12/11/13 at 5:45 a.m., an observation was conducted of the kitchen area for cleanliness indicating dirty floors, dirty dishwasher area, dirty pot and pans dishwashing area on the floor and in the dry storage areas.</p> <p>On 12/11/13 at 5:50 a.m., an interview was conducted with Staff #10 indicating the kitchen was opened back up at, "...5:30 we come in and begin working on breakfast...yes, the floors have been cleaned...the kitchen is cleaned at night by the P.M. shift...no, we have a cleaning list, but we don't use it..."</p> <p>On 12/11/13 at 5:55 a.m., an interview was conducted with Staff #12 indicating the kitchen had been cleaned the evening before and there was a log for cleaning duties but it was not followed, "... we all just do what we do..."</p> <p>On 12/11/13 at 12:45 p.m. a record review was conducted of the form titled, " Dietary Aide Position Description. Updated: 7/31/05. Essential Position Functions:...Cleans workspaces,... according to department</p>		<p>Kitchen Sanitation/Environmental Review" daily for 3 weeks and then 3 times weekly thereafter for at least 6 months. If threshold of 90% is not met, an action plan will be developed. Findings will be submitted to the CQI Committee for review and follow up.By what date the systemic changes will be completed:Compliance Date: 1/10/14.</p>				

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	<p>procedures...."</p> <p>This Federal tag relates to Complaint IN00138133.</p> <p>3.1-21(i)(2)</p>			