STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155702	(X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING	(X3) DATE SURVEY COMPLETED 04/20/2012

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARING HANDS HEALTH CARE CENTER	1850 MATADOR ST PERU, IN 46970

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F0000	This visit was for the Investigation of Complaints IN00107194 and IN00106808. Complaint IN00107194: Substantiated, Federal/state deficiencies related to the allegations are cited at F155. Complaint IN00106808: Unsubstantiated due to lack of evidence. Survey date: 4/20/12 Facility number: 003130 Provider number: 155702 AIM number: 200386750 Survey team: Ellen Ruppel, RN TC Ann Armey, RN Census bed type: SNF/NF: 70 Total: 70 Census payor type: Medicare: 15 Medicaid: 44 Other: 11 Total: 70 Sample: 3	F0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	This deficiency also reflects state findings cited in accordance with 410 IAC 16.2. Quality review completed 4/23/12 Cathy Emswiller RN			

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F0155 SS=D	483.10(b)(4) RIGHT TO REFUSE; FORMULATE ADVANCE DIRECTIVES The resident has the right to refuse treatment, to refuse to participate in experimental research, and to formulate an advance directive as specified in paragraph (8) of this section. Based on interviews and record review, the facility failed to follow a resident's the advanced directive request not to be resuscitated. This deficiency affected 1 of 3 expired residents whose advance directives were reviewed, in a sample of 3. (Resident #C) Findings include: The closed clinical record of Resident #C was reviewed on 4/20/12 at 11:00 a.m. and indicated the resident was readmitted to the facility on 2/23/12, with a diagnoses which included but was not limited to, end stage renal disease, diabetes mellitus and peripheral vascular disease. Resident #B expired in the facility on 4/16/12. The Health Care Declaration, in the record, signed by Resident #C, dated 11/17/09, indicated in part, "...I do not want electrical or mechanical resuscitation of my heart when it has stopped beating if there is not a reasonable chance that I will recover to a	F0155	Facility respectfully requests paper compliance. **F155** The filing of this plan of correction does not constitute an admission that the alleged deficiency exists. This plan of correction is provided as evidence of the facility's desire to comply with the regulations and to continue to provide quality care. **1) Immediate actions taken for those residents identified:** Regarding resident C resident was discharged. **2) How the facility identified other residents:** An audit including all residents code status was completed and no other issues were identified. **3) System in place:** Advanced directives will be discussed with all newly admitted residents/responsible party, and as resident/responsible party requests changes in advanced directive after admission. If resident wishes to be a DNR, a doctors order will be obtained. Advanced directives will be placed in a designated area in the hard copy of the charts. An inservice was provided to all licensed nurses regarding advanced directives and the location of code status information. **4) How the**	05/02/2012

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	meaningful, sentient life and in such circumstances I authorize and direct my treating physician to enter a "Do Not Resuscitate" order in my medical record..." The facility's Code Status Form, dated 2/23/12, signed by the Co-Health Care Representative for Resident #C, indicated the resident did not want CPR (Cardio-Pulmonary Resuscitation). The Minimum Data Set Assessment, dated 3/20/12, indicated Resident #C had no cognitive impairment with score of 15 on the Brief Interview of Mental Status. A Care Plan Meeting Note, written by Social Services, dated 3/22/12 at 10:35 a.m., indicated "...continues DNR (Do not Resuscitate) code status with Advance directives in place..." Nursing notes, dated 4/16/12 at 8:55 a.m., indicated "At 7:20 CNA (Certified Nursing Assistant) approached this nurse and stated that it appeared resident was not breathing. Upon assessment this nurse found no resperations (sic) and no pulse. No code status found. This nurse told CNA to call other nursing staff for help and call 911. CPR (Cardio-Pulmonary Resuscitation) initiated. At approximately 7:35 AM paramedics		**corrective actions will be monitored:** A quality assurance audit will be completed on all newly admitted residents which will include review of advanced directives and to ensure appropriate orders were obtained following each new admission. An audit on all hard charts will be completed monthly to ensure all advanced directives are in designated areas. Director of nursing/designee will be responsible for coordination and monitoring of this quality assurance program. **5. Date of compliance: 5/2/2012**	

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	arrived and took over care of resident. Family notified. This nurse informed by family that no CPR is to be performed. Paramedics notified of no CPR per family. paramedics (sic)stopped CPR at 8:00 AM." On 4/20/12 at 11:30 a.m., LPN #4, who was present during the resuscitation of Resident #C, was interviewed. LPN #4, indicated she was paged to the West Wing and told by the staff that they could not find a code status for Resident #C, so she checked the electronic physician's orders and could not find the resident's code status either. LPN #4 indicated CPR was then initiated by the facility staff until the paramedics took over and intubated the resident. She indicated, after the paramedics took over, facility staff found Resident #C's DNR (Do Not Resuscitate) code status in the resident's non-electronic record and the code was stopped. On 4/20/12 at 1:50 p.m., LPN #16, who initially assessed Resident #C, was interviewed. LPN #16 indicated an aide told him the resident was not breathing and he went to the computer but could not find Resident #C's code status so he started CPR (Cardio-pulmonary Resuscitation). LPN #16 indicated the paramedics arrived and took over. He			

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	indicated he called the family and told them they had initiated CPR and they thanked him but a short time later, after facility staff located Resident #C's DNR document and the paramedics had stopped the code, the family called back and confirmed the resident did not want to be resuscitated. LPN #16 indicated he was instructed that he should have looked in the non-electronic record for the resident's code status, but he indicated he was told in orientation that he should look for the code status on the electronic face sheet. During interview on 4/20/12 at 2:00 p.m., the Administrator indicated, after the incident with Resident #C, the electronic records for each resident was audited for advanced directives. The Administrator indicated the format of the electronic dash board was also changed so the code status for each resident was at the top of the dash board and could be easily found in an emergency. The Administrator indicated they were in the process color coding the code status for each resident in the non-electronic record and were inservicing the staff. Review of the Advanced Directive Policy, dated 11/2011, provided by the Administrator, was reviewed on 4/20/12 at 2:30 p.m., and indicated "TLC			

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	Management recognizes that every adult has the fundamental right to control decisions about his or her medical treatment... The constitutional right of privacy means that each person had the right to decide whether to accept or reject treatment,... This right applies where the adult expressed his or her desires in a written advance directive, such as a "Living Will";...." This Federal tag relates to Complaint #IN00107194. 3.1-4(d)			