

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155703	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 09/17/2013
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NAME OF PROVIDER OR SUPPLIER BROOKSIDE VILLAGE INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1111 CHURCH AVE JASPER, IN 47546
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F000000	<p>This visit was for a Recertification and State Licensure Survey.</p> <p>Survey Dates: September 11, 12, 13, 16, 17, 2013</p> <p>Facility Number: 003240 Provider Number: 155703</p> <p>Survey Team: Martha Saull, RN TL Dorothy Watts, RN Sylvia Martin, RN September 12, 13, 16, 17, 2013</p> <p>Census Bed Type: SNF: 18 Residential: 37 Total: 55</p> <p>Census Payor Type: Medicare: 5 Other: 13 Residential: 37 Total: 55</p> <p>These deficiencies also reflect state findings in accordance with 410 IAC 16.2.</p> <p>Qualtiy review completed on September 25, 2013, by Jodi Meyer, RN</p>	F000000	<p>This plan of correction is to serve as Brookside Village's credible allegation of compliance. Submission of this plan of correction does not constitute an admission by Brookside Village or their management companies that the allegations contained in the survey report are a true and accurate portrayal of the provision of nursing care and other services in this facility. Nor does this submission constitute an agreement or admission of the survey allegations. The facility respectfully requests desk review for compliance.</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F000250 SS=D	<p>483.15(g)(1) PROVISION OF MEDICALLY RELATED SOCIAL SERVICE</p> <p>The facility must provide medically-related social services to attain or maintain the highest practicable physical, mental, and psychosocial well-being of each resident.</p> <p>Based on interview and record review, the facility failed to ensure a resident with behavioral symptoms received evaluation and treatment of the resident's behaviors in a timely manner for 1 of 3 resident's reviewed for hospitalization.</p> <p>Resident #43</p> <p>Findings include:</p> <p>On 9/16/13 at 3 P.M., the clinical record of Resident #43 was reviewed. Diagnoses included, but were not limited to, the following: dementia. The MDS (minimum data set assessment) dated 4/24/13 indicated the following for the resident: total cognition score of 1, indicated severely impaired cognition; behavior of inattention present "fluctuates"; being short tempered or easily annoyed "never or 1 day"; presence of overall behaviors "no"; rejection of care occurred 1 to 3 days"; no psychoactive medications were being used; no psychological mood disorders were identified.</p> <p>The resident was admitted to the</p>	F000250	F 250 483.15(g)(1) PROVISION OF MEDICALLY RELATED SOCIAL SERVICE I. Resident #43 no longer resides at this facility. II. All residents with behavioral symptoms will be identified and reviewed for an appropriate evaluation and treatment of their behavior in a timely manner. Any concerns will be addressed. III. The systemic change includes that documentation recorded in the computerized medical record will be reviewed daily during the clinical meeting (Monday through Friday) for any behavioral symptoms. The interdisciplinary team will review any behavioral symptoms and notify the physician when there is a significant change or increase in a resident's problematic behaviors for an evaluation and treatment. In addition, if there is a significant change or increase in a resident's problematic behaviors on the weekend or holidays, the charge nurse will notify the on-call administrative nurse for guidance, and the physician will be notified as needed. Education will be provided to Social Services and Nursing staff regarding the	10/17/2013			

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	<p>skilled unit on 4/16/13, from the Assisted Living portion of the facility.</p> <p>A physician progress note dated 4/19/13 indicated the following: "past medical history: psychiatric: reports hx (history) of depression...dementia...complaints of memory problems...Assessment: chronic osteoarthritis, dementia; Medically stable at this time. Patient was moved from assisted living to the nursing home care side of the facility because of progressive decline in his ability to care for himself. He is requiring increased nursing services. Continue with present medical management."</p> <p>The Point of Care History (facility computer system when certified nursing assistants (CNAs) document resident behaviors) dated 4/17/13, indicated the resident was physically and verbally abusive towards others and rejected care. Actions taken included, but were not limited to, the following: 1 on 1, offer food and fluids and toilet.</p> <p>Nurses notes (NN) dated 4/21/13 at 7:30 P.M. indicated the following: "Resident has required 1:1 care 2 p.m. - 7:30 p.m. today d/t (due to) frequent attempts to transfer</p>		<p>systemic change. IV. The Social Services Director or designee will complete a quality improvement audit tool to review for timely evaluation and treatment for a resident experiencing behavioral symptoms. Any concerns will be addressed. This audit will be completed daily M-F for a total of 12 months of monitoring. The results of these reviews will be discussed at the monthly facility Quality Assurance Committee meeting monthly for 3 months and then quarterly thereafter once compliance is at 100%. Frequency and duration of reviews will be increased as needed, if compliance is below 100%. V. Date of completion: October 17, 2013</p>		

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	<p>self...bed alarms functional...will continue to monitor."</p> <p>NN dated 4/21/13 at 10:33 P.M. indicated the following: "Resident required 1:1 care since 7:45 p.m. this evening...fluids and snacks offered. Will continue to monitor."</p> <p>NN dated 4/22/13 at 12:51 A.M. indicated the following: "1:1 care provided til 12:30 a.m. Multiple attempts at transferring self..."</p> <p>NN dated 4/25/13 at 6:06 A.M. indicated the following: "Resident has required 1 on 1 care throughout night shift. At each interaction, nurse and aides have spent 15 - 30 minutes attempting to redirect (resident name). He has had difficulty complying with staff's request this morning..."</p> <p>A plan of care dated 4/25/13 addressed the following problem: "Resident displays multiple behavioral symptoms. He has resisted care (staff assistance, refused meals, etc) and has been physical abusive with staff. Resident has used profanity." Approaches included, but were not limited to, the following: Assess resident for placement in a specially designed therapeutic unit; assess</p>						

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	<p>resident's resistance to care; offer one step verbal directions for tasks. Allow for extra time to process the information; when resident begins to resist care, stop and try tasks later; reiterate the purpose and advantage of treatment for the resident."</p> <p>Nurses notes, dated 4/27/13, at 2:10 A.M. indicated "Staff providing 1:1 care at this time. Very agitated and refusing to sit in wheelchair. Food and drink provided. Hitting at staff with redirection. Will continue to monitor." At 2:49 A.M., "staff continues to provide 1:1 care at this time. Resident continues to attempt to transfer self. Resistent to redirection...will continue to monitor."</p> <p>Nurses notes, dated 4/27/13 at 12:41 P.M.: "...resident refusing care from staff...swinging his arms at staff. Called family to see if someone could come sit with res (resident), son (name of son) out of town...going to try to get ahold of another family member..."</p> <p>Nurses notes, date 4/27/13 at 8:03 P.M., "...alarm sounding...resident began swinging arms at the CNA et resident was attempting to go into a female resident's room. Took 4 staff to keep resident from going into the</p>				

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	<p>female resident's room et resident was swinging arms at staff et trying to stomp staff's feet. Offered resident a snack et resident refused...Called resident's son et (and) he is currently on way to facility."</p> <p>Social Service Director (SSD) note dated 4/29/13 at 10:30 A.M. indicated the following: "Phone call made to resident's son, (son name), regarding out placement for resident to a different facility. Resident has been requiring 1:1 care a (sic) times, etc. (Son name) voiced an understanding and did indicate being suprised by our conversation. Explained that I could help in the process if family would like. (Son name) states family has discussed (name of other facility). Informed (son name) that I would make referral and give (name of other nursing home) contact information..."</p> <p>NN dated 4/29/13 at 1:15 P.M. "(name of staff from other nursing home) out to assess. Resident not appropriate for memory care unit. Did not state that resident was not appropriate for skilled placement, but will re-evaluate once a bed is available."</p> <p>NN dated 4/29/13 at 3:35 P.M. "Resident attempts to get up out of</p>			

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	<p>wheelchair multiple times. Unable to comprehend nursing...when in restroom unable to understand need to sit on toilet. resident (sic) resistant to care and transfer. held onto grab bar and would not let go...transferred back...with assist of 4 nurses."</p> <p>Note from Administrator on 4/29/13 at 5 P.M.: "Message left for resident's son...regarding more appropriate placement for resident. Explained we need to move forward with a different plan other than being on waiting list at (name of other facility). Explained that we could assist with this process. Requested return call to discuss further."</p> <p>Note from Administrator on 4/29/13 at 5:45 P.M.: "Return call from resident's son...Expressed understanding for resident's placement in a more appropriate facility. Family would prefer resident to remain in Jasper, however, knows that they may need to accept placement outside of Jasper depending on bed availability. SSD to call area facilities in and outside of Jasper for immediate bed availability...Also told (son name) that we would do our best to monitor resident during restless periods but that we may need to call family to sit</p>						

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	<p>1:1. He expresses understanding."</p> <p>SSN dated 5/2/13 at 10:07 A.M.: "Area facilities called this morning regarding placement options for resident..."</p> <p>NN 5/2/13 at 3:17 P.M.: "Return call from (name of other local nursing facility). Informed they could not accept resident for placement without first having a stay at behavior unit. They were pretty sure they were able to accept once that was completed..."</p> <p>NN 5/3/13 at 10:49 A.M.: "...when staff attempted to assist...he began swinging his arms at and attempted to hit staff members trying to help him..."</p> <p>SSN 5/3/13 at 11:46 A.M.: "Spoke with resident's son...He indicated that he preferred for resident to stay in Jasper...(name of behavior unit) unable to assess at the current time but would be able to come Monday. If something immediate needed to be done, resident would need to be brought to the ER...Understanding made with family that if 1:1 care was required between now and Monday that family could be called to assist.</p> <p>NN 5/3/13 at 12:45 P.M.: "...new order for UA (urinalysis)..."</p>				

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	<p>NN 5/3/13 at 6:07 P.M.: "UA results are negative..."</p> <p>NN 5/4/13 at 10:42 P.M.: "Resident was hitting staff, trying to kick staff members. Resident hit CNA in between the legs. Resident tried to grab this nurse's throat, instead grabbed this nurse's wrist, and it required the help of 3 CNAs to release his grasp. Staff tried to redirect resident with 0 effectiveness. Family called in for 1:1 care d/t (due to) resident's combativeness towards staff members."</p> <p>NN 5/6/13 at 11:04 A.M.: "Spoke with (name of staff) at (name of other local nursing home). She states they will more than likely not be able to accept until behavior stay. Talked with (name of staff) at (name of behavior unit). Stated that she would plan on resident being an admission. She stated that she did not see why resident wouldn't be admitted. Resident's son notified and will be here to pick resident up at 12:30. (sic). (name of behavior unit) notified regarding time that resident would be taken to the ER."</p> <p>NN 5/6/13 at 12 P.M.: "New order received from (name of physician</p>			

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	<p>covering for resident physician). May send to (name of hospital behavior unit) for eval (evaluation)."</p> <p>NN 5/6/13 at 12:30 P.M.: "Resident transported by family vehicle at this time to (name of hospital)."</p> <p>NN 5/6/13 at 2:51 P.M.: "(name of resident physician) noted that resident was to be transferred to ER today for possible placement at (name of hospital behavior unit) et possible transition to (name of other local nursing home) after behavior stay."</p> <p>NN 5/7/13 a 9:09 A.M.: "Spoke with...from (name of hospital behavior unit). Resident was admitted to behavioral unit yesterday..."</p> <p>On 9/17/13 at 9:10 A.M. the SSD was interviewed. The SSD indicated the resident was transferred from the AL (Assisted Living) unit due to an increase in behaviors with dementia and was also exit seeking. He was transferred to the skilled nursing unit to be more closely monitored. At the time, the SSD indicated they had talked about placement elsewhere or a psychiatric stay at the hospital. The SSD, indicated the family decided at that point to take the resident to the</p>			

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	<p>(name of other local nursing facility).</p> <p>On 9/17/13 at 1 P.M., the SSD provided a current policy and procedure for "Behavior Assessment and Monitoring." This policy was dated as revised April 2007. This policy included, but was not limited to, the following: "...As part of the initial assessment, the nursing staff and attending physician will identify individuals with a history of impaired cognition (e.g. dementia...). The nursing staff will identify, document, and inform the physician about a change in an individual's mental status, behavior and cognition including: onset, duration and frequency of problematic behaviors or significant changes in behavior, cognition or mood...the staff will identify and discuss with the practioner, with significant changes, situations where nonpharmacologic approaches are indicated and will institute such measures to the extent possible.</p> <p>On 9/17/13 at 1:10 P.M., the Administrator(Adm), Social Service Director (SSD) and the Director of Nursing (DON) were interviewed. She indicated the resident had settled in "so so." The Adm indicated there were "issues" that prompted the</p>						

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	<p>facility to make changes for arrangements for placement of the resident. The Adm indicated the facility and the family made the decision to place the resident outside the facility. The Adm indicated they "were able to manage the resident's behaviors short term." The Adm indicated the resident's physician is well aware of the resident and the physician had given the resident a diagnosis of dementia. The Adm indicated the physician "knows there are behaviors that go with this."</p> <p>The Adm indicated the facility makes decisions about what they need the physicians input on. The Adm indicated she felt they could deal with the resident inhouse. She indicated the physician saw the resident on 4/19/13 and the physician is able to view the facility computer documentation system on site and off site. The SSD indicated she was unable to provide documentation of the physician being faxed and/or notified of the resident's behaviors. The Adm and SSD indicated they began talking to the family about alternative placement for the resident on 4/29/13. The Adm indicated they were working to meet the resident's needs.</p>			

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