STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING / B. WING	(X3) DATE SURVEY COMPLETED
	155751	A. BUILDING 00 / B. WING	08/23/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MEADOW LAKES	200 MEADOW LAKE DR MOORESVILLE, IN 46158

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 0000 Bldg. 00	This visit was for the Investigation of Complaint IN00206060. Complaint IN00206060 - Substantiated. Federal/State deficiencies related to the allegations are cited at F282 and F309. Survey dates: August 22 & 23, 2016 Facility number: 004831 Provider number: 155751 AIM number: 200809750 Census bed type: SNF: 19 SNF/NF: 110 Residential: 51 Total: 180 Census payor type: Medicare: 24 Medicaid: 77 Other: 28 Total: 129 Sample: 25 These deficiencies reflect State findings cited in accordance with 410 IAC 16.2-3.1.	F 0000	Meadow lakes respectfully request a desk review	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	Q.R. completed by 14466 on August 25, 2016.			
F 0282 SS=E Bldg. 00	483.20(k)(3)(ii) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. Based on record review and interview, the facility failed to ensure residents were provided medications as the physician ordered for 22 of 25 reviewed for provision of services in accordance with physician orders in a sample of 27. (Resident #B, #D, #E, #F, #G, #H, #J, #K, #L, #M, #N, #O, #P, #Q, #R, #S, #T, #U, #V, #W, #X, #CC, & RN #1). Findings include: 1. The record for Resident #B was reviewed on 8/22/16 at 10:15 a.m. Diagnoses for Resident #B included but were not limited to, hypertension	F 0282	**F282 SERVICES BY QUALIFIED PERSONS/PER CARE PLAN** **What corrective action(s) will be accomplishedfor those residents found to have been affected by the deficient practice?** ·Resident'sB,D,E,F,G,H,J,K,L,M, N,O,P,Q,R,S,T,U,V,W,X,CC MARs were audited x1 to ensure themedications were administered as ordered. Any discrepancies were investigated and MD notified if applicable. ·RN#1 was an agency nurse and has been banned from working in the facility	09/09/2016

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	(HTN-high blood pressure), macular degeneration, glaucoma, insomnia, and hypothyroidism. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Carvedilol (reduce blood pressure) 12.5 milligrams (mg) twice a day Cosopt (glaucoma) 2-0.5%, 1 drop both eyes, twice a day Levothyroxine (hypothyroidism) 112 micrograms (mcg) daily Lumigan (glaucoma) 0.01%, 1 drop each eye at bedtime Natural tears (dry eye) 2 drops each eye, twice daily Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 5 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 2. The record for Resident #D was reviewed on 8/22/16 at 1:30 p.m. Diagnoses for Resident #D included but were not limited to, chronic obstructive pulmonary disease (COPD), diabetes, hypothyroidism, HTN (high blood pressure), anxiety, insomnia, major depression and constipation.		**·How will you identify otherresidents having the potential to be affected by the same deficient practiceand what corrective action will be taken?** ·All residents whoreceive medications have the potential to be affected by the alleged deficientpractice. ·Facility nurseswill be in-serviced on the appropriate process for administering ordered medicationsand medication pass by the CEC or designee on or before 9/9/2016. ·An MAR/TAR auditwill be completed on or before 9/9/16 to ensure medications have beenadministered as ordered. **What measures will be put into place or whatsystemic changes you will make to ensure that the deficient practice does notrecur?** ·Facility nurseswill be in-serviced on the appropriate process for administering ordered medicationsand medication pass by the CEC or designee on or before 9/9/2016. ·Each nurse willperform a medication pass skill validation on or before 9/9/2016. ·When a nursepasses medications the nurse will review the order and administer eachmedication as indicated in the EMAR system. If a medication is unavailable itwill be retrieved	

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	A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Amitiza (constipation) 8 mcg, twice a day Carvedilol, 12.5 mg, twice a day Flonase (COPD), 50 mcg, 1 spray both nostrils twice a day Ipratropium-albuterol nebulizer (COPD) 1 vial, three times a day Levetiracetam (seizures) 250 mg, twice a day Levothyroxine, 150 mcg, daily Lidocaine patch (pain) 5%, apply 2 patches to left knee, twice a day Neurontin (gabapentin-diabetic neuropathy) 300 mg, three times a day Oxycodone (pain) 30 mg, every 12 hours Percocet (pain-oxycodone & acetaminophen) 10-325 mg, twice a day Primidone (seizures) 250 mg, twice a day Senna (constipation) 8.6-50 mg, twice a day Symbicort (COPD-inhaler) 1 puff, every 12 hours Trazadone (insomnia) 50 mg, at bedtime Ability (depressive episodes) 5 mg, at bedtime Clonazepam (anxiety) 0.5 mg, at bedtime Lantus (diabetic insulin) 60 units at bedtime Diabetic blood sugar checks, 3 times a day before meals (7 a, 11:30 a, 4:30 p) Review of the Medication Administration		from the EDK/Med select machine if applicable. If medications are not available and are notin the EDK the MD will be notified and the medication will be ordered frompharmacy. ·The DNS ordesignee will run the MAR/TAR report daily to ensure all scheduled medicationshave been given as ordered. Anydiscrepancies will be investigated. **How the corrective action(s) will be monitoredto ensure the deficient practice will not recur, i.e., what quality assuranceprogram will be put into place?** To ensure compliance the DNS/Designee will complete the Medication Administration CQIaudit tool for six months with audits being completed once weekly for onemonth, and then monthly for 5 months by DNS or designee. The Medication CQIaudit tool will be reviewed monthly by the CQI Committee for six months afterwhich the CQI team will re-evaluate the continued need for the audit. If a 95%threshold is not achieved an action plan will be developed.Deficiency in this practicewill result in disciplinary action up to and or including termination of theresponsible employee	

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	Record for July 2016, indicated the record lacked documentation the resident received the 18 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 3. The record for Resident #E was reviewed on 8/22/16 at 11:00 a.m. Diagnoses for Resident #E included but were not limited to, HTN (high blood pressure), hypothyroidism, fibromyalgia, hypokalemia, polymyalgia, pain, anxiety and vitamin B deficiency. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Alprazolam (anxiety) 0.5 mg, twice a day Ferrex 150 (iron) 150 mg, twice a day Gabapentin, 300 mg, twice a day Hydrocodone-acetaminophen (Norco-pain) 5-325 mg, every 6 hours Levothyroxine, 100 mcg, daily Lidocaine patch, 5%, 1 patch to be removed at night Mobic (meloxica-pain/polymyalgia) 7.5 mg, twice a day Natural tears, 0.1-03%, 2 drops twice a day, both eyes Os-cal (calcium supplement) 500 mg + D3, twice a day Pataday (allergy-eye drops) 0.2%, 1 drop to both eyes, twice a day Potassium Chloride (hypokalemia) 10			

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	mEq (miliequivalent) 2 capsules, 3 times/day Tizanidine (muscle relaxant) 6 mg, daily Toprol (metoprolol-blood pressure) 25 mg, every evening Trazodone, 150 mg, at bedtime Vitamin C, 500 mg, twice a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 15 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 4. The record for Resident #F was reviewed on 8/22/16 at 11:10 a.m. Diagnoses for Resident #F included but were not limited to, arthritis, iron deficiencies, insomnia, dry eye syndrome, pain and hypothyroidism. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Bactrim DS (antibiotic) 800-160 mg, twice a day for 7 days Colace (constipation) 100 mg, twice a day Ferrex 150, 150 mg, twice a day Gabapentin, 600 mg at bedtime Magnesium oxide (supplement) 400 mg, twice a day Metoprolol, 25 mg, twice a day			

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	MS Contin (morphine-pain) 15 mg, at bedtime Os-Cal 500 + D3, daily Plaquenil (arthritis) 200 mg, twice a day Potassium Chloride, 20 mEq, twice a day Puralube (spastic eye lid) 85-15%, four times a day Ropinirole (restless leg syndrome-RLS) 0.25 mg, twice a day Vitamin C, 500 mg, twice a day Mirtazapine (depressive episodes) 15 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 14 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 5. The record for Resident #G was reviewed on 8/23/16 at 11:20 a.m. Diagnoses for Resident #G included but were not limited to, COPD (chronic obstructive pulmonary disease), constipation, pain and anxiety. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Advair Diskus (COPD-inhalation) 100-50 mcg, twice a day FiberCon (constipation) 1250 mg, twice a day			

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	Ipratropium-Albuterol, 3 ml inhalation, three times a day Lidoderm patch (lidocaine-pain), 5%, apply to right shoulder and remove at night Percocet, 7.5-325 mg, three times a day Senna, 8.6-50 mg, at bedtime Buspirone (anxiety) 10 mg, three times a day Clonazepam, 0.5 mg, three times a day Escitalopram oxalate (anxiety) 20 mg, at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 9 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 6. The record for Resident #H was reviewed on 8/23/16 at 11:30 a.m. Diagnoses for Resident #H included but were not limited to, diabetes, HTN (high blood pressure), pain, anxiety and constipation. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Humalog insulin, sliding scale, 3 times a day before meals Lantus insulin, 84 units at bed time Carafate (antacid) 1 gram, twice a day			

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	Carvedilol, 3.125 mg, twice a day Florastor (probiotic) 250 mg, twice a day Gabapentin, 300 mg, three times a day Lactulose (ammonia reducer/laxative) 30 milliliters (ml) twice a day Lidoderm patch, 5%, 1 patch to right knee, remove at 9 p.m. Risperidone (dementia/psychosis) 0.5 mg, once a day Senokot (senna-constipation) 8.6-50 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 10 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 7. The record for Resident #J was reviewed on 8/23/16 at 11:40 a.m. Diagnoses for Resident #J included but were not limited to, heart-valve replacement, pain, hyperlipidemia (HLD), and insomnia. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Docusate sodium (stool softener) 200 mg, twice a day Idomethacin 50 mg, three times a day (give with meals) Lidocaine patch, 5%, apply to back and			

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	remove in p.m. Meclizine (dizziness) 25 mg, three times a day Oxybutynin chloride (over-active bladder) 5 mg, three times a day Senexon, 15 ml at bedtime Simvastatin, 40 mg at bedtime Trazodone, 50 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 8 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 8. The record for Resident #K was reviewed on 8/23/16 at 11:50 a.m. Diagnoses for Resident #K included but were not limited to, COPD (chronic obstructive pulmonary disease), gastroesophageal reflux disease (GERD) and anxiety. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Calcium carbonate-vitamin D3 (supplement) 1250 mg, twice a day Doxycycline hyclate (COPD) 100 mg, every 12 hours Guaifenesin, 600 mg, twice a day Omeprazole (GERD) 40 mg, twice a day Oxybutynin chloride, 5 mg, twice a day			

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	Tylenol (pain) 650 mg, twice a day Clonazepam, 0.5 mg, twice a day Paxil (anxiety) 20 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 8 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 9. The record for Resident #L was reviewed on 8/23/16 at 12:00 p.m. Diagnoses for Resident #L included but were not limited to, atrial fibrillation (cardiac), dysphagia and dementia. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Vitamin C, 500 mg, twice a day Carvedilol, 6.25 mg, twice a day Ceftriaxone (antibiotic) 1 gram injection at bedtime Donepezil (aricept/dementia) 10 mg at bedtime Florastor, 250 mg, twice a day Memantine (Namenda-dementia) 10 mg at bedtime Risperidone, 0.5 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident			

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	received the 7 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 10. The record for Resident #M was reviewed on 8/23/16 at 12:10 p.m. Diagnoses for Resident #M included but were not limited to, allergic rhinitis, pain, HLD (hyperlipidemia), and HTN (high blood pressure). A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Acetazolamide (HTN), 250 mg, twice a day Cetirizine (allergic rhinitis) 10 mg at bedtime Chloraseptic throat spray 1.4%, 2 sprays, four times a day Florastor, 250 mg, twice a day Lidoderm patch, 5%, to right hip, on in the a.m. and off in the p.m. Simvastatin, 40 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 6 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 11. The record for Resident #N was reviewed on 8/23/16 at 12:20 p.m.			

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	Diagnoses for Resident #N included but were not limited to, GERD (gastroesophageal reflux disease) HTN (high blood pressure) and insomnia. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Calcium 500 +D, 500 mg, twice a day Ocuvite (supplement) 150 mg, twice a day Trazodone, 50 mg at bedtime Vitamin C, 250 mg, twice a day Vitamin D3, 1000 units, twice a day Vytorin 10-40 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 6 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 12. The record for Resident #O was reviewed on 8/23/16 at 12:40 p.m. Diagnoses for Resident #O included but were not limited to, COPD (chronic obstructive pulmonary disease), diabetes and HTN (high blood pressure). A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Advair Diskus, 250-50 mcg, 1 puff twice			

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	a day Vitamin C, 500 mg, twice a day iFerex 150, 150 mg, twice a day Metformin (diabetic medication) 500 mg, twice a day Metoprolol, 50 mg, twice a day Osyco (calcium supplement) 500 mg-200 units, twice a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 6 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 13. The record for Resident #P was reviewed on 8/23/16 at 12:50 p.m. Diagnoses for Resident #P included but were not limited to, anemia, dry eye syndrome, HTN (high blood pressure), hypothyroidism and dementia. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Aggrenox (HTN) 25-200 mg, twice a day Donepezil, 5 mg, daily Ferrex 150, 150 mg, twice a day Guaifenesin, 600 mg, twice a day Levothyroxine, 100 mcg, daily Restasis (eye lubricant) 0.05%, 2 drops both eyes, twice a day			

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
	Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 6 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 14. The record for Resident #Q was reviewed on 8/23/16 at 1:00 p.m. Diagnoses for Resident #Q included but were not limited to, Parkinson's disease, diabetes, HLD (hyperlipidemia) and convulsions. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Blood sugar checks twice daily at 7:30 a.m. & 8:00 p.m. Lantus 70 units, at bedtime Carbidopa-levodopa, 25-100 mg, twice a day Simvastatin, 10 mg at bedtime Zonisamide (seizures) 100 mg, every 12 hours Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 5 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 15. The record for Resident #R was			

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	reviewed on 8/23/16 at 1:10 p.m. Diagnoses for Resident #R included but were not limited to, GERD (gastroesophageal reflux disease), insomnia, dry eye and pain. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Asacol (GERD/anti-inflammatory) 1200 mg, twice a day Hydrocodone-acetaminophen, 7.5-325 mg, twice a day Pradaxa (A-fib) 75 mg, twice a day Restasis, 0.05%, 1 drop to both eyes, twice a day Trazodone, 50 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 5 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 16. The record for Resident #S was reviewed on 8/23/16 at 1:20 p.m. Diagnoses for Resident #S included but were limited to, Parkinson's disease, HLD (hyperlipidemia) and hypotension. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications:			

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	Maintained HCL (Parkinson's disease) 100 mg, twice a day Atorvastatin, 20 mg at bed time Midodrine (hypotension) 2.5 mg, twice a day Oyster Shell (calcium) 500 mg, three times a day Senna, 8.6 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 5 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 17. The record for Resident #T was reviewed on 8/23/16 at 1:30 p.m. Diagnoses for Resident #T included but were not limited to, pain, insomnia, Alzheimer and HTN (high blood pressure). A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Melatonin (sleep aid) 3 mg at bedtime Os-Cal 500 + D3, 500 mg, twice a day Carbidopa-Levodopa, 10-100 mg, three times a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident			

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	received the 3 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 18. The record for Resident #U was reviewed on 8/23/16 at 1:40 p.m. Diagnoses for Resident #U included but were not limited to, HLD (hyperlipidemia), Alzheimer's HTN (high blood pressure) and diabetes. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Donepezil, 10 mg at bedtime Loperamide (anti-diarrhea) 4 mg, twice a day Memantine, 5 mg, twice a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 3 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 19. The record for Resident #V was reviewed on 8/23/16 at 1:45 p.m. Diagnoses for Resident #V included but were not limited to, psychotic symptoms and pain. A recapitulation of the physician's orders for July 2016, indicated the resident			

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	required the following medications: Depakote Sprinkles (dementia) 125 mg, twice a day Tylenol, 650 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 2 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 20. The record for Resident #W was reviewed on 8/23/16 at 1:50 p.m. Diagnoses for Resident #W included but were not limited to, osteoarthritis and benign prostatic hypertrophy. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Tamulosin (BPH) 0.4 mg at bedtime Tylenol, 650 mg, twice a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 2 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 21. The record for Resident #X was reviewed on 8/23/16 at 1:55 p.m. Diagnosis for Resident #X included but			

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	was not limited to HLD (hyperlipidemia). A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Zocor (HLD) 40 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 1 listed medication on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 22. The record for Resident #CC was reviewed on 8/23/16 at 9:45 a.m. Diagnoses for Resident #CC included but were not limited to, GERD (gastroesophageal reflux disease), HTN (high blood pressure) and pain. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Carvedilol, 25 mg, twice a day Famotidine (GERD) 20 mg, twice a day Hydrocodone-acetaminophen, 5-325 mg, twice a day Senna, 8.6-50 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 4 listed medications on the			

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	evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. During an interview on 8/22/16 at 1:00 p.m., with the Director of Nursing (DON) and the 200 Hall Unit Manager, they indicated they were unable to provide any information as to why RN #1 did not document residents had not received their medications on the evening shift of 7/23/16. Additionally, they indicated RN #1 was an agency nurse and she had been reported to the agency and told not to return. During an interview on 8/23/16 at 10:30 a.m., with the DON, she indicated there had been an issue in July at the facility but it was not on the evening of 7/23/16. We don't know why RN #1 had not documented the medications had been administered to residents on the evening shift of July 23, 2016. A document titled, "Employee Timesheet" and provided by the Administrator-In-Training (AIT) and DON on 8/23/16 at 1:40 p.m., indicated RN #1 worked from 6:00 a.m., until 11:30 p.m., on 7/23/16. A document titled, "Invoice" from the (name of the agency) and provided by the AIT and DON on 8/23/16 at 1:40 p.m.,			

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	indicated the facility was billed for the hours of 6:00 a.m., through 11:30 p.m. on 7/23/16, for RN #1. This State tag relates to Complaint IN00206060. 3.1-35(g)(2)			
F 0309 SS=E Bldg. 00	483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care. Based on record review and interview,	F 0309	**F309 PROVIDE**	09/09/2016

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	the facility failed to ensure residents were provided medications as the physician ordered for 22 of 25 residents reviewed for implementation of physician orders in a sample of 27. (Resident #B, #D, #E, #F, #G, #H, #J, #K, #L, #M, #N, #O, #P, #Q, #R, #S, #T, #U, #V, #W, #X, #CC, & RN #1) Findings include: 1. The record for Resident #B was reviewed on 8/22/16 at 10:15 a.m. Diagnoses for Resident #B included but were not limited to, hypertension (HTN-high blood pressure), macular degeneration, glaucoma, insomnia, and hypothyroidism. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Carvedilol (reduce blood pressure) 12.5 milligrams (mg) twice a day Cosopt (glaucoma) 2-0.5%, 1 drop both eyes, twice a day Levothyroxine (hypothyroidism) 112 micrograms (mcg) daily Lumigan (glaucoma) 0.01%, 1 drop each eye at bedtime Natural tears (dry eye) 2 drops each eye, twice daily Review of the Medication Administration		**CARE/SERVICES FOR HIGHEST WELL BEING** **What corrective action(s) will be accomplishedfor those residents found to have been affected by the deficient practice?** ·Resident'sB,D,E,F,G,H,J,K,L,M, N,O,P,Q,R,S,T,U,V,W,X,CC MARs were audited x1 to ensure themedications were administered as ordered. Any discrepancies were investigated and MD notified if applicable. ·RN#1 was an agency nurse and has been banned from working in the facility **·How will you identify otherresidents having the potential to be affected by the same deficient practiceand what corrective action will be taken?** ·All residents whoreceive medications have the potential to be affected by the alleged deficientpractice. ·Facility nurseswill be in-serviced on the appropriate process for administering orderedmedications and medication pass by the CEC or designee on or before 9/9/2016. ·An MAR/TAR auditwill be completed on or before 9/9/16 to ensure medications have beenadministered as ordered. **What measures will be put into**	

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	Record for July 2016, indicated the record lacked documentation the resident received the 5 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 2. The record for Resident #D was reviewed on 8/22/16 at 1:30 p.m. Diagnoses for Resident #D included but were not limited to, chronic obstructive pulmonary disease (COPD), diabetes, hypothyroidism, HTN (high blood pressure), anxiety, insomnia, major depression and constipation. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Amitiza (constipation) 8 mcg, twice a day Carvedilol, 12.5 mg, twice a day Flonase (COPD), 50 mcg, 1 spray both nostrils twice a day Ipratropium-Albuterol nebulizer (COPD) 1 vial, three times a day Levetiracetam (seizures) 250 mg, twice a day Levothyroxine, 150 mcg, daily Lidocaine patch (pain) 5%, apply 2 patches to left knee, twice a day Neurontin (gabapentin-diabetic neuropathy) 300 mg, three times a day Oxycodone (pain) 30 mg, every 12 hours Percocet (pain-oxycodone & acetaminophen) 10-325 mg, twice a day		**place or whatsystemic changes you will make to ensure that the deficient practice does notrecur?** ·Facility nurseswill be in-serviced on the appropriate process for administering orderedmedications and medication pass by the CEC or designee on or before 9/9/2016. ·Each nurse willperform a medication pass skill validation on or before 9/9/2016. ·When a nurse passesmedications the nurse will review the order and administer each medication asindicated in the EMAR system. If a medication is unavailable it will beretrieved from the EDK/Med select machine if applicable. If medications are not available and are notin the EDK the MD will be notified and the medication will be ordered frompharmacy. ·The DNS ordesignee will run and review the MAR/TAR report daily to ensure all scheduledmedications have been given as ordered. Any discrepancies will be investigated. **How the corrective action(s) will be monitoredto ensure the deficient practice will not recur, i.e., what quality assuranceprogram will be put into place?** ·Toensure compliance the DNS/Designee will complete the Medication Administration CQI audit tool for six monthswith	

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	Primidone (seizures) 250 mg, twice a day Senna (constipation) 8.6-50 mg, twice a day Symbicort (COPD-inhaler) 1 puff, every 12 hours Trazadone (insomnia) 50 mg, at bedtime Ability (depressive episodes) 5 mg, at bedtime Clonazepam (anxiety) 0.5 mg, at bedtime Lantus (diabetic insulin) 60 units at bedtime Diabetic blood sugar checks, 3 times a day before meals (7 a, 11:30 a, 4:30 p) Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 18 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 3. The record for Resident #E was reviewed on 8/22/16 at 11:00 a.m. Diagnoses for Resident #E included but were not limited to, HTN (high blood pressure), hypothyroidism, fibromyalgia, hypokalemia, polymyalgia, pain, anxiety and vitamin B deficiency. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Alprazolam (anxiety) 0.5 mg, twice a day Ferrex 150 (iron) 150 mg, twice a day		audits being completed once weekly for one month, and then monthly for 5months by DNS or designee. The Medication CQI audit tool will be reviewedmonthly by the CQI Committee for six months after which the CQI team willre-evaluate the continued need for the audit. If a 95% threshold is notachieved an action plan will be developed. Deficiency in this practice will result indisciplinary action up to and or including termination of the responsibleemployee	

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	Gabapentin, 300 mg, twice a day Hydrocodone-acetaminophen (Norco-pain) 5-325 mg, every 6 hours Levothyroxine, 100 mcg, daily Lidocaine patch, 5%, 1 patch to be removed at night Mobic (meloxica-pain/polymyalgia) 7.5 mg, twice a day Natural tears, 0.1-03%, 2 drops twice a day, both eyes Os-cal (calcium supplement) 500 mg + D3, twice a day Pataday (allergy-eye drops) 0.2%, 1 drop to both eyes, twice a day Potassium Chloride (hypokalemia) 10 mEq (miliequivalent) 2 capsules, 3 times/day Tizanidine (muscle relaxant) 6 mg, daily Toprol (metoprolol-blood pressure) 25 mg, every evening Trazodone, 150 mg, at bedtime Vitamin C, 500 mg, twice a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 15 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 4. The record for Resident #F was reviewed on 8/22/16 at 11:10 a.m. Diagnoses for Resident #F included but were not limited to, arthritis, iron			

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	deficiencies, insomnia, dry eye syndrome, pain and hypothyroidism. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Bactrim DS (antibiotic) 800-160 mg, twice a day for 7 days Colace (constipation) 100 mg, twice a day Ferrex 150, 150 mg, twice a day Gabapentin, 600 mg at bedtime Magnesium oxide (supplement) 400 mg, twice a day Metoprolol, 25 mg, twice a day MS Contin (morphine-pain) 15 mg, at bedtime Os-Cal 500 + D3, daily Plaquenil (arthritis) 200 mg, twice a day Potassium Chloride, 20 mEq, twice a day Puralube (spastic eye lid) 85-15%, four times a day Ropinirole (restless leg syndrome-RLS) 0.25 mg, twice a day Vitamin C, 500 mg, twice a day Mirtazapine (depressive episodes) 15 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 14 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1.			

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	5. The record for Resident #G was reviewed on 8/23/16 at 11:20 a.m. Diagnoses for Resident #G included but were not limited to, COPD (chronic obstructive pulmonary disease), constipation, pain and anxiety. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Advair Diskus (COPD-inhalation) 100-50 mcg, twice a day FiberCon (constipation) 1250 mg, twice a day Ipratropium-Albuterol, 3 ml inhalation, three times a day Lidoderm patch (lidocaine-pain), 5%, apply to right shoulder and remove at night Percocet, 7.5-325 mg, three times a day Senna, 8.6-50 mg, at bedtime Buspirone (anxiety) 10 mg, three times a day Clonazepam, 0.5 mg, three times a day Escitalopram oxalate (anxiety) 20 mg, at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 9 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1.			

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	6. The record for Resident #H was reviewed on 8/23/16 at 11:30 a.m. Diagnoses for Resident #H included but were not limited to, diabetes, HTN (high blood pressure), pain, anxiety and constipation. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Humalog insulin, sliding scale, 3 times a day before meals Lantus insulin, 84 units at bed time Carafate (antacid) 1 gram, twice a day Carvedilol, 3.125 mg, twice a day Florastor (probiotic) 250 mg, twice a day Gabapentin, 300 mg, three times a day Lactulose (ammonia reducer/laxative) 30 milliliters (ml) twice a day Lidoderm patch, 5%, 1 patch to right knee, remove at 9 p.m. Risperidone (dementia/psychosis) 0.5 mg, once a day Senokot (senna-constipation) 8.6-50 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 10 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1.			

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	7. The record for Resident #J was reviewed on 8/23/16 at 11:40 a.m. Diagnoses for Resident #J included but were not limited to, heart-valve replacement, pain, hyperlipidemia (HLD), and insomnia. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Docusate sodium (stool softener) 200 mg, twice a day Idomethacin 50 mg, three times a day (give with meals) Lidocaine patch, 5%, apply to back and remove in p.m. Meclizine (dizziness) 25 mg, three times a day Oxybutynin chloride (over-active bladder) 5 mg, three times a day Senexon, 15 ml at bedtime Simvastatin, 40 mg at bedtime Trazodone, 50 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 8 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 8. The record for Resident #K was reviewed on 8/23/16 at 11:50 a.m. Diagnoses for Resident #K included but			

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	were not limited to, COPD (chronic obstructive pulmonary disease), gastroesophageal reflux disease (GERD) and anxiety. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Calcium carbonate-vitamin D3 (supplement) 1250 mg, twice a day Doxycycline hyclate (COPD) 100 mg, every 12 hours Guaifenesin, 600 mg, twice a day Omeprazole (GERD) 40 mg, twice a day Oxybutynin chloride, 5 mg, twice a day Tylenol (pain) 650 mg, twice a day Clonazepam, 0.5 mg, twice a day Paxil (anxiety) 20 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 8 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 9. The record for Resident #L was reviewed on 8/23/16 at 12:00 p.m. Diagnoses for Resident #L included but were not limited to, atrial fibrillation (cardiac), dysphagia and dementia. A recapitulation of the physician's orders for July 2016, indicated the resident			

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	required the following medications: Vitamin C, 500 mg, twice a day Carvedilol, 6.25 mg, twice a day Ceftriaxone (antibiotic) 1 gram injection at bedtime Donepezil (aricept/dementia) 10 mg at bedtime Florastor, 250 mg, twice a day Memantine (Namenda-dementia) 10 mg at bedtime Risperidone, 0.5 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 7 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 10. The record for Resident #M was reviewed on 8/23/16 at 12:10 p.m. Diagnoses for Resident #M included but were not limited to, allergic rhinitis, pain, HLD (hyperlipidemia), and HTN (high blood pressure). A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Acetazolamide (HTN), 250 mg, twice a day Cetirizine (allergic rhinitis) 10 mg at bedtime Chloraseptic throat spray 1.4%, 2 sprays,			

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	four times a day Florastor, 250 mg, twice a day Lidoderm patch, 5%, to right hip, on in the a.m. and off in the p.m. Simvastatin, 40 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 6 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 11. The record for Resident #N was reviewed on 8/23/16 at 12:20 p.m. Diagnoses for Resident #N included but were not limited to, GERD (gastroesophageal reflux disease) HTN (high blood pressure) and insomnia. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Calcium 500 +D, 500 mg, twice a day Ocuvite (supplement) 150 mg, twice a day Trazodone, 50 mg at bedtime Vitamin C, 250 mg, twice a day Vitamin D3, 1000 units, twice a day Vytorin 10-40 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident			

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	received the 6 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 12. The record for Resident #O was reviewed on 8/23/16 at 12:40 p.m. Diagnoses for Resident #O included but were not limited to, COPD (chronic obstructive pulmonary disease), diabetes and HTN (high blood pressure). A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Advair Diskus, 250-50 mcg, 1 puff twice a day Vitamin C, 500 mg, twice a day iFerex 150, 150 mg, twice a day Metformin (diabetic medication) 500 mg, twice a day Metoprolol, 50 mg, twice a day Osyco (calcium supplement) 500 mg-200 units, twice a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 6 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 13. The record for Resident #P was reviewed on 8/23/16 at 12:50 p.m. Diagnoses for Resident #P included but			

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	were not limited to, anemia, dry eye syndrome, HTN (high blood pressure), hypothyroidism and dementia. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Aggrenox (HTN) 25-200 mg, twice a day Donepezil, 5 mg, daily Ferrex 150, 150 mg, twice a day Guaifenesin, 600 mg, twice a day Levothyroxine, 100 mcg, daily Restasis (eye lubricant) 0.05%, 2 drops both eyes, twice a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 6 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 14. The record for Resident #Q was reviewed on 8/23/16 at 1:00 p.m. Diagnoses for Resident #Q included but were not limited to, Parkinson's disease, diabetes, HLD (hyperlipidemia) and convulsions. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Blood sugar checks twice daily at 7:30 a.m. & 8:00 p.m.			

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	Lantus 70 units, at bedtime Carbidopa-levodopa, 25-100 mg, twice a day Simvastatin, 10 mg at bedtime Zonisamide (seizures) 100 mg, every 12 hours Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 5 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 15. The record for Resident #R was reviewed on 8/23/16 at 1:10 p.m. Diagnoses for Resident #R included but were not limited to, GERD (gastroesophageal reflux disease), insomnia, dry eye and pain. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Asacol (GERD/anti-inflammatory) 1200 mg, twice a day Hydrocodone-acetaminophen, 7.5-325 mg, twice a day Pradaxa (A-fib) 75 mg, twice a day Restasis, 0.05%, 1 drop to both eyes, twice a day Trazodone, 50 mg at bedtime Review of the Medication Administration			

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	Record for July 2016, indicated the record lacked documentation the resident received the 5 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 16. The record for Resident #S was reviewed on 8/23/16 at 1:20 p.m. Diagnoses for Resident #S included but were limited to, Parkinson's disease, HLD (hyperlipidemia) and hypotension. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Maintained HCL (Parkinson's disease) 100 mg, twice a day Atorvastatin, 20 mg at bed time Midodrine (hypotension) 2.5 mg, twice a day Oyster Shell (calcium) 500 mg, three times a day Senna, 8.6 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 5 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 17. The record for Resident #T was reviewed on 8/23/16 at 1:30 p.m. Diagnoses for Resident #T included but			

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	were not limited to, pain, insomnia, Alzheimer and HTN (high blood pressure). A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Melatonin (sleep aid) 3 mg at bedtime Os-Cal 500 + D3, 500 mg, twice a day Carbidopa-Levodopa, 10-100 mg, three times a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 3 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 18. The record for Resident #U was reviewed on 8/23/16 at 1:40 p.m. Diagnoses for Resident #U included but were not limited to, HLD (hyperlipidemia), Alzheimer's HTN (high blood pressure) and diabetes. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Donepezil, 10 mg at bedtime Loperamide (anti-diarrhea) 4 mg, twice a day Memantine, 5 mg, twice a day			

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	Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 3 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 19. The record for Resident #V was reviewed on 8/23/16 at 1:45 p.m. Diagnoses for Resident #V included but were not limited to, psychotic symptoms and pain. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Depakote Sprinkles (dementia) 125 mg, twice a day Tylenol, 650 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 2 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 20. The record for Resident #W was reviewed on 8/23/16 at 1:50 p.m. Diagnoses for Resident #W included but were not limited to, osteoarthritis and benign prostatic hypertrophy. A recapitulation of the physician's orders			

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	for July 2016, indicated the resident required the following medications: Tamulosin (BPH) 0.4 mg at bedtime Tylenol, 650 mg, twice a day Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 2 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 21. The record for Resident #X was reviewed on 8/23/16 at 1:55 p.m. Diagnosis for Resident #X included but was not limited to HLD (hyperlipidemia). A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Zocor (HLD) 40 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 1 listed medication on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 22. The record for Resident #CC was reviewed on 8/23/16 at 9:45 a.m. Diagnoses for Resident #CC included but were not limited to, GERD (gastroesophageal reflux disease), HTN			

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	(high blood pressure) and pain. A recapitulation of the physician's orders for July 2016, indicated the resident required the following medications: Carvedilol, 25 mg, twice a day Famotidine (GERD) 20 mg, twice a day Hydrocodone-acetaminophen, 5-325 mg, twice a day Senna, 8.6-50 mg at bedtime Review of the Medication Administration Record for July 2016, indicated the record lacked documentation the resident received the 4 listed medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016, from RN #1. 23. Review of Medication Administration Records for Resident #Y, #Z, and #AA (alert and oriented residents) indicated RN #1 had provided these 3 residents with medications on the evening shift (2:00 p.m. - 11:30 p.m.) July 23, 2016. During an interview on 8/22/16 at 1:00 p.m., with the Director of Nursing (DON) and the 200 Hall Unit Manager, they indicated they were unable to provide any information as to why RN #1 did not document residents had not received their medications on the evening shift of 7/23/16. Additionally, they indicated RN			

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	#1 was an agency nurse and she had been reported to the agency and told not to return. During an interview on 8/23/16 at 10:30 a.m., with the DON, she indicated there had been an issue in July at the facility but it was not on the evening of 7/23/16. We don't know why RN #1 had not documented the medications had been administered to residents on the evening shift of July 23, 2016. A document titled, "Employee Timesheet" and provided by the Administrator-In-Training (AIT) and DON on 8/23/16 at 1:40 p.m., indicated RN #1 worked from 6:00 a.m., until 11:30 p.m., on 7/23/16. A document titled, "Invoice" from the (name of the agency) and provided by the AIT and DON on 8/23/16 at 1:40 p.m., indicated the facility was billed for the hours of 6:00 a.m., through 11:30 p.m. on 7/23/16, for RN #1. This State tag relates to Complaint IN00206060. 3.1-37(a)			

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