

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  155506	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  08/03/2015
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NAME OF PROVIDER OR SUPPLIER  SANCTUARY AT HOLY CROSS--INDIANA	STREET ADDRESS, CITY, STATE, ZIP CODE 17475 DUGDALE DR SOUTH BEND, IN 46635
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F 0000  Bldg. 00	<p>This visit was for a Recertification and State Licensure Survey.</p> <p>This visit was in conjunction with the Investigation of Complaint IN00178634.</p> <p>Survey dates: July 28, 29, 30, 31 and August 3, 2015</p> <p>Facility number: 001201 Provider number: 155506 AIM number: 100380860</p> <p>Census bed type: SNF: 26 SNF/NF: 84 Total: 110</p> <p>Census payor type: Medicare: 21 Medicaid: 69 Other: 20 Total: 110</p> <p>This deficiency reflects State findings cited in accordance with 410 IAC 16.2-3.1.</p>	F 0000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0371 SS=D Bldg. 00	<p>483.35(i) FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY</p> <p>The facility must - (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and (2) Store, prepare, distribute and serve food under sanitary conditions</p> <p>Based on observation, interview and record review, the facility failed to serve food under sanitary conditions related to handwashing and serving food for 2 of 5 dining rooms observed.</p> <p>Findings include: 1. On 7/28/2015 a lunch service was observed in the main dining room from 11:55 A.M. to 12:40 P.M.</p> <p>At 12:22 P.M., LPN #5 (Licensed Practical Nurse), was observed assisting Resident #108 with a lunch sandwich. LPN #5 picked up the resident 's sandwich with her bare hands, pulled off the crust, tore the sandwich in half, then offered it back to the resident to eat. LPN #5 did not wash her hands or use hand sanitizer before or after handling the sandwich.</p> <p>At 12:31 P.M., an interview the CDM</p>	F 0371	<p>What corrective action will be accomplished for those residents found to have been affected by the deficient practice; the residents in the affected dining areas have been assessed and no findings. How other residents having the potential to be affected by the same deficient practice will be identified; an audit was completed of the other dining areas with no findings. What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur; The Policy was reviewed and found to be sufficient. The Staff Educator and Executive Chef re-educated staff on the correct procedure of meal delivery and correct procedure hand washing both included return demonstration. The corrective action will be monitored to ensure the deficient practice will not recur:management will monitor dining areas 5 times weekly for correct delivery, foodhandling, and hand washing. The results will be reported to Mission Driven</p>	08/21/2015

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	<p>(Certified Dietary Manager) indicated the LPN #5 should not handle food with bare unwashed hands.</p> <p>On 7/30/2015 at 11:19 A.M., an interview with the Infection Control Nurse, indicated employees should never directly handle food with bare unwashed hands.</p> <p>On 7/31/2015 at 11:48 A.M., the current policy titled, Infection: Prevention &amp; Control, provided by the ED (Executive Director), was reviewed. The policy indicated hand washing with soap and water was required before and after handling food, and before and after assisting a resident with meals.</p> <p>2. On 8/3/15 between 11:51 A.M., to 12:40 P.M., during the noon dining observation in the East and West dining rooms the following was observed:</p> <p>At 12:03 P.M., LPN #4 (Licensed Practical Nurse) was observed to wash her hands for 15 seconds then served a resident a lunch plate.</p> <p>At 12:05 P.M., CNA #8 (Certified Nursing Assistant) was observed to wash</p>		<p>Quality Improvement committee monthly times 6 then until 3 months of compliance is reached, the committee will then determine the need for further monitoring. Completion date, August 21, 2015.</p>				

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	<p>her hands for 5 seconds then served a resident a lunch plate.</p> <p>At 12:07 P.M., Employee # 9 was observed serving 2 bowls of soup to 2 residents with her thumb on the inside edge of the bowls.</p> <p>At 12:10 P.M., LPN #10 was observed serving 2 bowls of soup to 2 residents with her thumb on the inside edge of the bowls.</p> <p>At 12:11 P.M., Employee #9 was observed serving a bowl of soup to a resident with her thumb on the inside edge of the bowl.</p> <p>At 12:13 P.M., LPN #4 was observed serving a lunch plate to a resident with her thumb on the inside edge of the plate.</p> <p>At 12:14 P.M., CNA #11 was observed serving a lunch plate to a resident with her thumb on the inside edge of the plate.</p> <p>At 12:15 P.M., RN (Registered Nurse) #12 was observed to talk on the nursing phone then served a resident lunch plate without washing hands.</p> <p>At 12:18 P.M., CNA #8 was observed to serve a lunch plate and a dessert plate with her thumbs on inside edge of plates.</p>			

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	<p>At 12:22 CNA #8 was observed to serve a lunch plate and a dessert plate with her thumbs on inside edge of plates.</p> <p>At 12:23 P.M., CNA #13 was observed to wash her hands for 15 seconds then served a lunch plate to resident.</p> <p>At 12:25 P.M., CNA #14 was observed to serve a lunch plate and dessert plate with her thumb inside edge of the plates.</p> <p>At 12:28 P.M., CNA #15 was observed leaning on her forearms, on the dining table, taking a residents lunch order.</p> <p>At 12:29 P.M., CNA #15 was observed leaning on her forearms, on the dining table, taking a residents lunch order.</p> <p>At 12:40 P.M., CNA #16 was observed handing a resident a glass of water by the rim, with the open palm of her hand over the top of the glass.</p> <p>During an interview on 8/3/15 at 1:55 P.M., the DON (Director of Nursing) indicated "we expect bowls and plates to be served from the bottom ... at no time should fingers come in contact with the food surface of the plate and bowl... glasses should not be served with the palm of the hand over the top of the</p>			

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	glass...hands should be washed for at least 20 seconds..."  3.1-21(i)(2)				