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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155209 | X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____ | X3) DATE SURVEY COMPLETED 04/26/2013 |
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| F000000 | <p>This visit was for the Investigation of Complaint IN00127389.</p> <p>Complaint IN00127389 - Substantiated.</p> <p>Federal/State deficiencies related to the allegation are cited at F333.</p> <p>Survey Dates: April 24, 25 & 26, 2013</p> <p>Facility number: 000116 Provider number: 155209 AIM number: 100266330</p> <p>Survey team: Cheryl Fielden RN-TC</p> <p>Census bed type: SNF/NF: 103 Total: 103</p> <p>Census payor type: Medicare: 24 Medicaid: 69 Other: 10 Total: 103</p> <p>Sample: 3</p> <p>This deficiency reflects state findings cited in accordance with 410 IAC 16.2.</p> | F000000 | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| | Quality review 5/01/13 by Suzanne Williams, RN | | | |

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| F000333 SS=G | <p>483.25(m)(2) RESIDENTS FREE OF SIGNIFICANT MED ERRORS The facility must ensure that residents are free of any significant medication errors. Based on record review and interview, the facility failed to ensure a resident was free of a significant medication error, resulting in digoxin toxicity requiring hospitalization for treatment, for 1 of 3 residents reviewed for a medication error in a sample of 3. (Resident # C)</p> <p>Findings include:</p> <p>Resident # C's record was reviewed on 4/24/13 at 3:30 p.m., diagnosis included, but was not limited to; HTN (hypertension - high blood pressure), atrial fibrillation (irregular heartbeat), history of digoxin toxicity (high level of medication), COPD (chronic obstructive pulmonary disease), acute respiratory failure, HX ETOH (history of alcohol use), acute renal failure, neuropathy (nerve damage causing pain and numbness) and diabetes.</p> <p>A handwritten readmission recapitulation order dated 3/14/13 included, but was not limited to, "Digoxin 0.25mg 1 1/2 tab QD, afib, 9am." Typed physician recapitulation orders dated 4/1/13 to 4/30/13 included, but</p> | F000333 | <p>Preparation or execution of this Plan of Correction in general, or this corrective action in particular, does not constitute an admission or agreement by this facility of the facts alleged or conclusions set forth in this statement of deficiencies. The plan of correction and specific corrective actions are prepared and/or executed in compliance with state and federal laws.</p> <p>F- 333 Residents free of Significant Med Errors The facility's intent is to comply with all residents being free of any significant medication errors.</p> <p>A. ACTIONS TAKEN: 1. Resident # C returned to the facility no longer on Digoxin.</p> <p>B. OTHERS IDENTIFIED: 1. 100% audit of all residents on Digoxin was completed with no Errors noted by 4/21/13 and again on 4/25/13.</p> <p>C. MEASURES TAKEN: 1. An in-service was conducted with nursing staff that administers medication on 4/10/13. The purpose was to reeducate on medication administration and the 5 rights of medication. A post-test was completed by each nurse and QMA.. 2. Nurses and QMA's who pass</p> | 04/27/2013 | | | |

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| | <p>was not limited to, "Digoxin tab 0.125mg, take one tablet with 0.25mg (total dose =0.375mg) by mouth once daily (DX: A fib) *check & record pulse*...3/14/13 (order written). Digoxin tab 0.25mg take 1 tablet with 0.125mg (total dose = 0.375) by mouth once daily (DX: A fib) *check & record pulse* 3/14/13 (order written)."</p> <p>Physician orders (included but was not limited to): "3/22/13 128 (a.m., or p.m., not noted) (handwritten) Hold digoxin til (symbol for after) dig level drawn 3/25/13." "3/27/13 145 p (handwritten) Restart digoxin 0.25 mg po (by mouth) QD (every day), re (check mark) dig level in 2 wks. due 4/10/13." "4/4/13 418 p ...Dig level in AM..." "4/5/13 1. DC (discontinue) digoxin orders. 2. Check dig level & chem (chemistry) 14 on 4/6/13 notify MD of any (symbol for changes)." "4/6/13 Send to (local hospital) ER." "4/19/13 Digoxin level every month starting 5/6/13."</p> <p>A review of the MAR dated 3/14/2013 (handwritten) included, but was not limited to, digoxin 0.25mg 1 1/2 tab QD, 9 am and documented as given 3/15/13 through 3/22/13 and 3/28/13 through 3/31/13. For 3/23/13 through</p> | | <p>medications was observed by a nurse manager to ensure proper administration of medications. This was complete by 4/12/13. 3.All residents receiving Digoxin were checked to ensure appropriate labs are being obtained and all care plans updated to reflect potential for dig toxicity and signs and symptoms of toxicity 4/25/13. D. HOW MONITORED: 1. Nurses will be observed with medication pass. 2 nurses for 2 weeks, then 1 nurse for 2 weeks and then 1 nurse monthly with results presented to the QA scheduled meeting for further auditing. 2. An in-service will be conducted at a minimum yearly on Medication Pass. 3. The DON /Nurse Designee will review all new orders daily on scheduled work days. The DON or Nurse Designee will check new orders against the MAR to ensure accuracy in medication transcription 4. The DON /Nurse Designee will report audit finding to the am meeting to Administrator. 5. This will be an ongoing process and reviewed at the scheduled QA meeting and reviewed for further actions. 1.This plan of correction constitutes our credible allegation of compliance with all regulatory requirements, our date of completion is: 04/27/13.</p> | | | | |

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| | <p>3/27/13, the medication was on hold. A review of the MAR dated 4/1/13 through 4/30/13 included, but was not limited to, "Digoxin tab 0.125mg, take 1 tablet with 0.25mg (total dose = 0.375mg) by mouth once daily (DX: A-Fib) *Check & record pulse* (order written 3/14/13) 9am. Digoxin tab 0.25mg take 1 tablet with 0.125mg (total dose=0.375mg) by mouth once daily (DX: A-fib) *Check & Record pulse* (written 3/14/13) 9am."</p> <p>Nurse's notes dated 4/5/13 11:50 p.m., included, but was not limited to, "Med (medication) error noted @ this x (time), (physicians name) on call for (physician's name), (physician's name) notified @ this x, recheck dig level in am, chem 14 digoxin dc'd (discontinued) @ this x, ...aware of lab results & new orders, will continue to monitor."</p> <p>A lab result dated 3/22/13 1706 (5:06 p.m.) indicated, "Test: digoxin, result: 4.6, Flag: H (high), Reference: 0.8-2.0 ng/ml."</p> <p>A lab result dated 3/26/13 at 22:20 (10:20 p.m.), indicated "digoxin, result-1.4, reference 0.6-1.2 ng/ml."</p> <p>On 3/27/13 the following was handwritten on the lab result dated 3/26/13, "digoxin 0.25mg, 1 1/2 tab QD, A fib, has been on hold since</p> | | | |

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| | <p>3/23/13. Restart at 0.25mg, QD (was on previously) and re (check mark) dig level in 2 wks, restart on 3/28/13, (physician's signature)."</p> <p>A digoxin lab result for 4/5/13 "result: (symbol for greater than) 5.0, Normal range: 0.9-2.0 ng/ml."</p> <p>A review of lab results dated 4/6/13 indicated "Result: digoxin 5.7, Flag: H (high), reference level: 0.8 to 2.0. ng/ml." A handwritten note on the lab result indicated, digoxin 0.125 po qd, with a line drawn through it, 0.375 mg, dc digoxin, re (check mark) dig level on 4/6/13, chem 14, notify of any changes, (physician's signature)."</p> <p>A review of Resident #C's H&P (history and physical) dated 4/6/13, (from the local hospital) included but was not limited to: "prior episode of dig (digoxin) toxicity, recently in the hosp (hospital)...digoxin toxicity...she was getting...digoxin. I believe up to 0.375 mg daily and I was called about the digoxin level Friday night, of 5.2. The labs were repeated as of Saturday morning and she was noted to have a digoxin level up to 5.7. There is report of hallucinations and she is noted to have a BUN (blood test for blood urea nitrogen) of 52 and creatinine (blood test for renal health) up to 1.7. She was seen in the emergency room and felt to have</p> | | | |

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| | <p>digoxin toxicity...Assessment: admission with digoxin toxicity and nausea, auditory and visual hallucinations at the nursing home with evidence of multifactoral encephalopathy and toxic metabolic encephalopathy. Plans...Digoxin has been held, We will check levels today and tomorrow."</p> <p>Resident #C's discharge summary for the local hospital, dated 4/10/13, was reviewed and included, but was not limited to, "...Last time she was in the hospital...her digoxin was subtherapeutic despite 0.25 mg every day on a reg basis. That was increased. In the nursing home, she showed levels of elevated digoxin and her dose was backed down, but was never relayed to nursing and never got changed. She came in primarily agitated with a digoxin level of 5.7. She was having hallucinations and had acute renal failure with a BUN of 59 and creatinine of 1.7 and was admitted to the hosp, she was placed on IV... (physician's name) saw her in consultation for her heart issues, He reviewed the labs and just thought that her digoxin if it was reinstated should be started again at a very low dose."</p> <p>A handwritten document, dated</p> | | | | |

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| | <p>4/1/2013 by Nurse #1, included but was not limited to, "...regarding order I had transcribed on (resident # C) on digoxin. I reviewed the chart; I did take the order off. Reviewed the MAR where it showed the med (medication) was on hold, saw the order for digoxin 0.25 mg on MAR & Restart the order (symbol for without) rewriting it. I did not notice that the held order was for digoxin 0.25 mg 1 1/2 tabs Q (every) day instead of (symbol for one) tab Q day. (signed nurse #1) 4-1-13."</p> <p>An interview on 4/25/13 at 1:30 p.m., with the Administrator and DON (Director of Nursing) indicated, "(Nurse #1) transcribed the digoxin dose incorrectly...used the previous dose of medication."</p> <p>A form entitled "Employee memorandum" (This form is to be discussed with the employee) and dated 4/11/13, included, but was not limited to, "Name of Employee: (Nurse #1); State subject or code of conduct rule violated: Poor work quality...; Describe in detail information you have available which supports taking the above course of action...Nurse transcribed a med incorrectly; State what corrective action you feel the employee may</p> | | | |

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| | <p>take to eliminate the above problem area: Verify 5 rights of medications to ensure accuracy."</p> <p>A form titled "Medication discrepancy report" for Resident #C, and dated 4/5/13 at 11:10 p.m., was reviewed. "Employee discovering discrepancy: Nurse # 2; The actual discrepancy: digoxin dose suppose to be 0.25 mg, res (Resident # C) getting 0.375 since 3/27/13 when (symbol for changed); How did you discover the discrepancy? Critical high dig (digoxin) level received MD notified, noted order for 0.25 mg digoxin ordered 3/27/13 MAR stated to give 0.375 mg; Corrective action taken: Digoxin Dc'd (discontinued) Dig level & chem (chemistry) 14 on 4/6/13 (check mark) v/s Q 1 hr (hour) till lab results back & MD notified, notify MD of any status (symbol for changes). Physician notified, (physician's name), Date: 4/5/13, Time: 1150 pm, Nurse's signature: (nurse # 2); Employee responsible for discrepancy (nurse #1); physician order was written in Medical Record; yes; Did medication sheet agree with order? Order was written but not transcribed to MAR (signed by DON)."</p> <p>An interview with Resident # C on 4/26/13 at 10:30 a.m., indicated that</p> | | | |

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| | <p>she was in the hospital recently with a "high medication level." "I was crazy for two days then I woke up and I was okay. It was a high medication level. I woke up after two days and was okay."</p> <p>This federal tag is related to complaint IN00127389.</p> <p>3.1-25(b)(9) 3.1-48(c)(2)</p> | | | |