

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155770	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 10/19/2011
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NAME OF PROVIDER OR SUPPLIER VILLAS OF GUERIN WOODS	STREET ADDRESS, CITY, STATE, ZIP CODE 1002 SISTER BARBARA WAY GEORGETOWN, IN47122
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F0000	<p>This visit was for Investigation of Complaint IN00097469.</p> <p>Complaint IN00097469 - Substantiated. Federal/State deficiencies related to the allegations are cited at F282, F309, and F441.</p> <p>Survey dates: 10/18 and 10/19/11</p> <p>Facility number: 011509 Provider number: 155770 AIM number: 200909280</p> <p>Survey team: Jennie Bartelt, RN</p> <p>Census bed type: SNF: 4 SNF/NF: 25 Residential: 10 Total: 39</p> <p>Census payor type: Medicare: 4 Medicaid: 9 Other: 26 Total: 39</p> <p>Sample: 5</p> <p>These deficiencies also reflect state findings cited in accordance with 410 IAC</p>	F0000	<p>Submission of the plan of correction shall not constitute an admission by the Villas of Guerin Woods to the allegations contained in this survey report. The Villas of Guerin Woods specifically and generally denies that the survey allegations are indicative of the quality of nursing care and services provided to the residents of this care facility. The plan of correction is submitted in accordance with the requirements of the State and Federal Law.</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F0282 SS=D	<p>16.2.</p> <p>Quality review completed on October 24, 2011 by Bev Faulkner, RN</p> <p>The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care.</p> <p>Based on record review and interview, the facility failed to ensure medication was administered upon the order of a physician. The deficient practice affected 1 of 5 residents reviewed related to physician's orders in a sample of 5. (Resident D)</p> <p>Findings include:</p> <p>The clinical record for Resident D was reviewed on 10/18/11 at 10:35 a.m.</p> <p>Nurse's Notes indicated the following: 8/10/11 at 10:00 p.m., "...C/O [complains of] itching so [symbol for with] meds [medications] this evening Benadryl was given....," and 8/12/11 at 10:00 p.m., "...Still has itching and has hives on</p>	F0282	<p>The Administrator and the Director of Nursing reviewed the Villas' Medication Administration Policy on October 27, 2011 (Exhibit #1).The Administrator provided in-service training on October 27, 2011 to staff on the Villas' Medication Administration Policy (Exhibit #2). The Pharmacist Consultant completed medication administration audit on 11/3/11 to verify techniques of LPN #5 are within compliance (Exhibit #3). Following the medication administration LPN #5 successfully completed written tests on passing medication (Exhibit#3). The Director of Nursing will in-service staff on the Medication Administration Policy quarterly for one year then annually thereafter (Exhibit #4).The Administrator will bring</p>	11/04/2011	

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	<p>back....i [one] Benadryl given for itching."</p> <p>Documentation failed to indicate a physician's order for the Benadryl.</p> <p>During interview on 10/19/11 at 2:55 p.m., the DON indicated she was unable to locate an order, but the nurse who administered the medication was looking for the order.</p> <p>During interview on 10/19/11 at 3:00 p.m., LPN #5 indicated she thought the resident had current physician's orders when she administered the Benadryl. She indicated the most recent order she found in the clinical record was received 7/24/11 for "Benadryl 25 mg i po [by mouth] q [every] 4 [symbol for hours] r/t [related to] itching X [times] 3 days." LPN #5 indicated she thought the order meant the itching had been going on for three days. LPN #5 also indicated the medication was not listed as a medication to be administered on the Medication Administration Record for August 2011.</p> <p>This federal tag relates to Complaint IN00097469.</p> <p>3.1-35(g)(2)</p>		<p>these in-services to the Quality Assurance Committee for recommendations and further actions. Completion Date: November 4, 2011</p>		

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F0309 SS=D	<p>Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.</p> <p>Based on observation, record review, and interview, the facility failed to consistently ensure assessment by a nurse and development and implementation of plans of care related to the skin care needs of 1 of 5 residents reviewed related to skin care in a sample of 5. (Resident D)</p> <p>Findings include:</p> <p>The clinical record for Resident D was reviewed on 10/18/11 at 10:35 a.m.</p> <p>1.a. A Nurse's Note, dated 10/10/11 at 12:00 p.m., indicated, "CNAs report to this nurse blisters on elder [resident] backside. Upon assessment a straight row of 3 to 4 blisters are noted vertically down middle of back. Blisters are fluid filled but do not appear to be infected. [Symbol for no] redness noted around edges; elder does not appear to be in pain. Covered area [symbol for with] non-adherent dsg [dressing] and contacted [name] NP [nurse practitioner]...." A Condition Change Form, dated 10/10/11, indicated, "Status Change: N/O [new order] for blistered area on middle of back. See</p>	F0309	<p>The Administrator and the Director of Nursing reviewed the Villas' Elder Care Plan Policy on October 27, 2011 (Exhibit #5). The Administrator provided in-servicing on October 27, 2011 on Care Plans and the need for keeping them current and how to keep them current (Exhibit #2). Resident D, care plan was updated with the family, staff and Elder on November 1, 2011 (Exhibit #6). The Director of Nursing and Registered Nurse made skin rounds on all elders at the Villas as a follow up from treatment of rash. The Elders are free of rash (Exhibit #7). The Director of Nursing will complete audit tool reviewing orders for Medications, skin assessments, care plans and wound tracking Monday thru Friday for 30 days then once a week for 4 weeks then monthly for 3 months (Exhibit #8). The Administrator will bring these audits to Quality Assurance Committee for recommendation and further actions. Completion Date November 4, 2011</p>	11/04/2011	

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	<p>MAR [Medication Administration Record]."</p> <p>The MAR for October 2011 indicated a treatment initiated on 10/11/11 for "Apply Bactroban to blistered area on middle back, cover [symbol for with] gauze daily. Report to NP if ruptures." The MAR indicated the dressing had been changed daily from 10/11 through 10/18/11.</p> <p>A Nurse's Note, dated 10/15/11 at 1:00 p.m., indicated, "...Tx. to blister on back intact...."</p> <p>Documentation in Nurse's Notes failed to indicate further assessment of the wound.</p> <p>The weekly Skin Integrity Report, dated 10/11/11, indicated the skin was intact with a check mark for "Open area: Old." The weekly Skin Integrity Report, dated 10/18/11, was not completed at the time of the record review.</p> <p>The resident's Care Plan, dated 5/13/11, indicated, "Problem: Potential alteration in skin impairment r/t [related to] freq [frequent] incont [incontinent] B&B [bowel and bladder], requires staff assist for mobility, recent rash, area to lt [left] hand fragile skin - S/T's [skin tears]. Goal: Will have no skin impairment X 90 days 8/13/11. Approaches: Routine</p>				

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	<p>toileting with incont care prn [as needed]; Routine repositioning; Weekly skin assessments, 2 assist if needed for transfers, PT [physical therapy] as ordered to increase mobility/adls [activities of daily living], Nystatin [antifungal medication] 10 days chest/abd [abdomen], TAO [triple antibiotic ointment] to L [left] hand as ordered until healed, Tx [treatment] as ordered."</p> <p>During interview on 10/19/11 at 12:30 p.m., the Administrator indicated there was no other care plan related to the resident's skin.</p> <p>Resident D's skin was observed on 10/19/11 at 2:15 p.m., during incontinence care provided by LPN #5 and CNA #8, with the assistance of CNA #3. The resident's back was observed to have an elongated, vertical, irregularly shaped reddish brown area on the skin at the middle of the back, above the site on the lower back where the resident's Lidoderm pain patch was located. The area was not covered by a dressing. During interview at this time, the nurse indicated the area was over the resident's spine, and she wondered if it was caused when the resident sits in her leather recliner. LPN #5 indicated the resident sits somewhat hunched over in her chair.</p>				

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	<p>During interview on 10/19/11 at 3:00 p.m., LPN #5 indicated for non-pressure wounds, a tracking is not maintained in the Skin Book. She indicated record of a treatment on the MAR was the only documentation of a wound, unless the nurse's notes included documentation.</p> <p>b. Resident D's record included an admission assessment, dated 5/2/11, with the section for "Skin Assessment" indicating, "...She has a rash on abdomen and left side..." The quarterly assessment, dated 6/25/11, indicated in the "Skin Assessment" section, "Rash on neck that itches - spots on arms that itch..." The quarterly assessment, dated 9/19/11, indicated in the "Skin Assessment" section, "...rash throughout body, legs, abdomen..."</p> <p>The resident's Care Plan, dated 5/13/11, indicated, "Problem: Potential alteration in skin impairment r/t [related to] freq [frequent] incont [incontinent] B&B [bowel and bladder], requires staff assist for mobility, recent rash, area to lt [left] hand fragile skin - S/T's [skin tears]. Goal: Will have no skin impairment X 90 days 8/13/11. Approaches: Routine toileting with incont care prn [as needed]; Routine repositioning; Weekly skin assessments, 2 assist if needed for transfers, PT [physical therapy] as ordered</p>				

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	<p>to increase mobility/adls [activities of daily living], Nystatin [antifungal medication] 10 days chest/abd [abdomen], TAO [triple antibiotic ointment] to L [left] hand as ordered until healed, Tx [treatment] as ordered."</p> <p>During interview on 10/19/11 at 12:30 p.m., the Administrator indicated there was no other care plan related to the resident's skin.</p> <p>Physician's orders on 5/2/11 included, but were not limited to, "Hydrocortisone cream 0.5% topically to rash area BID [twice daily] until healed, the D/C [discontinue]," and "Nystatin powder to chest & abdomen BID X 10 days." Medication Administration Records for May, June, July, August, September, and October 2011 indicated the resident continued to receive the Hydrocortisone cream twice daily to the rash area.</p> <p>A report from a dermatology consult, dated 6/6/11, indicated the resident was seen for "evaluation of a number of crusty growths on her skin....She has a number of lesions on her face and neck as well as the upper chest that have been bothersome, persistent and itchy....Her son states that her skin overall is very dry and irritated and itchy." The physical exam of the skin indicated the skin was</p>				

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	<p>"very dry and xerotic [extremely dry]." The Assessment/Plan included, "...For her dry skin I recommend Cetaphil Cream to be applied at least daily and Sarna lotion for areas that are itchy...."</p> <p>Physician's orders for 6/6/11 indicated, "Apply Cetaphil cream daily to dry skin," and "Apply Sarna lotion q.d. [daily] for itching."</p> <p>Weekly Skin Integrity Reports for June 2011 indicated only one report was completed, on 6/14/11, and had check marks next to "Rash" and "Redness." No further assessment of the areas was indicated.</p> <p>The Nurse Practitioner's Progress Note, dated 6/30/11, indicated, "...Son @ facility & states C/O [complaints of] itching. PRN [as needed] Benadryl in place but only ordered X 3 days...." Physician's orders were received 6/30/11 for Benadryl 25 mg PO [by mouth] q [every] 4 hrs. prn X 1 week."</p> <p>"Elder Skin Sheet Assessment, "signed by CNAs, indicated information including, but not limited to, the following related to the resident's skin: 7/5/11: "Small scabs secondary to itching on skin (all over)." 7/12/11: "Scratch places all over skin."</p>			

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	<p>7/18/11: "Scratch places all over body." 7/23/11: "No new areas. Does have a bunch of scratch marks been there for awhile."</p> <p>The Weekly Skin Integrity Reports For July 2011, indicated four reports were completed and indicated: 7/5/11: Skin intact; 7/12/11: check mark next to "Other" with the following handwritten: "Rash chest area has Tx." 7/19/11: Skin intact; 7/26/11: Skin intact.</p> <p>Nurse's Notes indicated the following related to the resident's rash/itching in July 2011: 7/8/11 at 2:00 a.m., "...Elder was scratching left leg and scratched off an old scab...." 7/13/11 at 1:00 a.m., "...Elder has dry skin on upper chest and neck and arms. Digs at areas and needs something for itch. Wound nurse will be @ facility during the [illegible word] left notes to have them see this patients skin."</p> <p>Documentation in assessments and Nurse's Notes for July 2011 failed to indicate a complete nursing assessment of the resident's skin.</p> <p>A physician's order was received 7/24/11 for "Benadryl q 4 [symbol for hours] r/t related to] itching X 3 days." The</p>						

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	<p>Medication Administration Record for July 2011 indicated the medication was administered three times on 7/24, once on 7/25, and twice on 7/26/11.</p> <p>"Elder Skin Sheet Assessment, "signed by CNAs, indicated information including, but not limited to, the following related to the resident's skin in August 2011: 8/2/11: "Open spots all over skin due to scratching." 8/9/11: "Small spots all over secondary to scratching." 8/12/11: A circle was drawn around the back of the body from shoulder to waist on around a body picture. An arrow pointed to the circle and written was "Hives?" 8/16/11: "Red spots all over skin secondary to scratching." 8/27/11: A circle was drawn around the left upper thigh/groin area on a body picture. An arrow pointed to the circle and written was "Red rash." 8/30/11: "Small open spots all over secondary to scratching."</p> <p>Weekly Skin Integrity Reports For August 2011, five reports were completed and indicated: Skin intact on 8/2/11 and 8/9/11; 8/16/11: check marks were next to: Skin intact, Dry, Rash with handwritten "Ongoing tx for rash and dry skin," 8/23/11: check marks next to:</p>				

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	<p>Dry, Other "Old scratches [symbol for no] new issues," and "small spots" handwritten next to "Old" in the "Open Areas" section.; 8/30/11: checkmarks next to Skin intact and Bruises.</p> <p>Nurse's Notes indicated the following related to the resident's rash/itching in August 2011: 8/10/11 at 10:00 p.m., "...C/O [complains of] itching so [symbol for with] meds [medications] this evening Benadryl was given...." 8/12/11 at 4:00 a.m., indicated the resident's bedtime medications were given with "Lortab held due to report taken from 7A [a.m.] to 7P p.m.] nurse stating she saw hives or rash on chest...." 8/12/11 at 10:00 p.m., "...Still has itching and has hives on back....i [one] Benadryl given for itching." 8/24/11 at 4:00 a.m., "...C/O itching....Elder skin dry [symbol for with] patches of scabs on arms where scratched by Elder...."</p> <p>Documentation in assessments and Nurse's Notes for August 2011 failed to indicate a complete nursing assessment of the resident's skin related to the rash and itching.</p> <p>"Elder Skin Sheet Assessment, "signed by CNAs, indicated information including,</p>				

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	<p>but not limited to, the following related to the resident's skin in September 2011:</p> <p>9/6/11: "Small red spots secondary to scratching." 9/20/11: "Red spots all over body." 9/24/11: "No new areas." 9/26/11: "Full body [illegible word] (tx indicated)," followed by a nurse's signature. Only the 9/26/11 "Elder Skin Sheet Assessment" was signed by a nurse.</p> <p>Weekly Skin Integrity Reports For September 2011, four reports were completed an indicated: 9/6/11: check mark next to Open area and handwritten in other was "Skin tears." 9/19/11: check marks next to: Skin intact; dry; bruises (with "hands" handwritten in); Rash (with "legs, abd") handwritten in; and Open area (skin tear to right lower leg.); 9/20/11: check mark next to: Old; 9/27/11: check mark next to Other with "sores on legs" handwritten in.</p> <p>Nurse's Notes indicated the following related to the resident's rash/itching in September 2011: 9/3/11 at 8:00 p.m., "Elder taking shower @ this time. Skin assessment noted in shower that old skin tears on back of calfs [sic] are not healing. It appears that elder may be scratching @ them. Have wrapped in gauze...."</p>						

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	<p>9/8/11 at 5:30 p.m., "Elder's son here to visit [symbol for with] mother. Concerned that his mother's itching is caused by Hydrocodone/Aceta [acetaminophen] 5/500 [pain medication]. Stated when she has taken this med [medication] before it has also caused itching...."</p> <p>Documentation in assessments and Nurse's Notes for September 2011 failed to indicate a complete nursing assessment of the resident's skin related to the rash and itching.</p> <p>Physician's orders, dated 9/8/11, indicated the Hydrocodone/Acetaminophen was changed to a Duragesic patch for pain management, and an order for Nystatin [antifungal] powder under the bilateral breasts twice daily for 10 days and Medrol dose pack [anti inflammatory] was received.</p> <p>A dermatology consult report, from a dermatologist other than the dermatologist visited on 6/611, dated 9/12/11, indicated, "Complaint(s): rash. History of Present Illness: Problem 1: 1) Chest, shoulders, back; 2) 2-3 months? 3) itches; 4) [name of physician] gave Medrol dose pack, Cetaphil lotion, non-pres [non-prescription] lotion, Duragesic patch but rash got worse...." Examination notes</p>				

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	<p>indicated dry skin on the face, "rash entire back eczematous chest, abd [abdomen] dry scaly skin, arms & legs dry scaly skin." Medical decision making indicated, "Drug eruptions...."</p> <p>Physician's orders from the dermatologist, dated 9/12/11, indicated, "Zyrtec [antihistamine] 10 mg i po q [every] am, [morning], Atarax [for itching] 10 mg i po q hs [bedtime], Prednisone [anti inflammatory] 10 mg ii [two] po qd X 7 days then i po qd X 7 days, Triamcinalone cream [skin inflammation] 0.1% apply to affected areas BID, Use Cerave Cream BID or Vaseline BID."</p> <p>Nurse's Notes indicated the resident was discharged to the hospital on 9/12/11 and readmitted to the facility on 9/19/11.</p> <p>Nurse's Notes on 9/19/11 at 5:00 p.m. indicated, "...C/O itching on ABD...Rash throughout body, bruising noted on back of bilat [bilateral] hands appears to be old, old scratches noted on R [right] LE [lower extremity] and bilat LE [sic]...."</p> <p>A Condition Change Form in the Nurse's Notes, dated 9/24/11, indicated, "Status Change: itchy rash to upper/lower extremities chest, stomach, back. Kwell lotion [scabicial] medication as per order & repeat in 1 week." The Medication</p>				

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	<p>Administration Record indicated the resident was treated with an scabicial on 9/25/11, 10/6/11, and 10/13/11.</p> <p>During interview completed on 10/18/11 at 4:45 p.m., the Administrator indicated no other skin assessment by nurses related to the resident's rash were available. During interview on 10/19/11 at 12:00 noon, the Administrator indicated the wound nurse would not have assessed the resident's rash in follow-up to the Nurse's Note of 7/13/11, because the "wound nurse doesn't do rashes."</p> <p>Resident D's skin was observed on 10/19/11 at 2:15 p.m., during incontinence care provided by LPN #5 and CNA #8, with the assistance of CNA #3. The skin on resident's abdomen, thighs, and back was observed to have no rash present. The skin of the lower right and left legs were observed to have reddish dots on them. During interview at this time, LPN #5 indicated the resident's rash was "so much better...it's a 100% better" and CNA #8 indicated in regard to the rash, "She's done a complete 180 [degree turn around]."</p> <p>This federal tag relates to Complaint IN00097469.</p> <p>3.1-37(a)</p>				

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NAME OF PROVIDER OR SUPPLIER VILLAS OF GUERIN WOODS	STREET ADDRESS, CITY, STATE, ZIP CODE 1002 SISTER BARBARA WAY GEORGETOWN, IN47122
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F0441 SS=F	<p>The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection.</p> <p>(a) Infection Control Program The facility must establish an Infection Control Program under which it - (1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections.</p> <p>(b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must isolate the resident. (2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease. (3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of infection. Based on observation, record review, and interview, the facility failed to follow its guidelines for assessing signs and</p>	F0441	The Administrator and Director of Nursing reviewed the Villas' Infection Control Policy and Scabies Control policy on	11/04/2011

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	<p>symptoms for identification and failed to maintain a high suspicion of scabies for a resident with undiagnosed skin rash for 1 of 5 residents reviewed related to possible scabies infestation in a sample of 5. (Resident D) 3 of 5 other residents in the sample of 5 were also treated for possible scabies infestation. (Residents B, C, and F) The deficient practice affected 29 of 29 residents residing in the facility who were treated for potential of exposure to or possible scabies infestation.</p> <p>Findings include:</p> <p>On 10/19/11 at 9:30 a.m., the Administrator provided a copy of the facility's policy, approved 3//2011, for "Scabies Control." The policy included, but was not limited to, "Purpose: To eliminate and treat irritated skin areas, to prevent the spread of infection....Signs and Symptoms: 1. Intense itching and eruptions of burrows (small discolored lines) and small red elevations of the skin which may have fluid in them. The hand, fingers, wrists, underarms, genitalia and inner aspect of the thigh are the most common areas affected. 3. The scalp and face are almost never involved...."</p> <p>On 10/19/11 at 9:40 a.m., the Director of Nursing (DON) provided copy of her documentation related to recent treatment</p>		<p>October 27, 2011 (Exhibit #9).The Administrator held in-servicing October 27, 2011 on Infection control, hand washing, scabies, infectious disease and PPE to staff (Exhibit #2).The Director of Nursing will in-service staff monthly for 3 months then quarterly for one year and then annually thereafter (Exhibit #5).The Director of Nursing and Registered Nurse made skin rounds on all elders at the Villas as a follow up from treatment of rash. The Elders are free of rash (Exhibit #7).The Director of Nursing will complete audit tool reviewing order for medication, skin assessments, care plans, and wound tracking Monday thru Friday for 30 days then once a week then monthly for 3 months (Exhibit #8). The Pharmacist Consultant completed a medication administration audit on 11/3/11 to verify techniques of LPN #5 within compliance. following the medication administration LPN #5 successfully completed written tests on passing medication (Exhibit #3).The Administrator will bring these in-services to the Quality Assurance committees for recommendations and further actions.Completion Date November 4, 2011</p>		

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NAME OF PROVIDER OR SUPPLIER VILLAS OF GUERIN WOODS				STREET ADDRESS, CITY, STATE, ZIP CODE 1002 SISTER BARBARA WAY GEORGETOWN, IN47122			
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	<p>of all facility residents with an scabicial medication. Review indicated the documentation included information from the CDC (Center for Disease Control), which the DON indicated the facility would follow. Information included, but was not limited to, "MULTIPLE CASES...Below are suggestions for developing guidelines for preventing, detecting, and responding to multiple cases of non-crusted scabies in an institution....Surveillance: Establish surveillance. Have an active program for early detection of infested patients and staff. Maintain a high index of suspicion that scabies may be the cause of undiagnosed skin rash; suspected cases should be evaluated and confirmed by obtaining skin scrapings. Screen all new patients and staff for scabies...."</p> <p>1. The clinical record for Resident D was reviewed on 10/18/11 at 10:35 a.m. The record included an admission assessment, dated 5/2/11, with the section for "Skin Assessment" indicating, "...She has a rash on abdomen and left side...." The quarterly assessment, dated 6/25/11, indicated in the "Skin Assessment" section, "Rash on neck that itches - spots on arms that itch...." The quarterly assessment, dated 9/19/11, indicated in the "Skin Assessment" section, "...rash throughout body, legs, abdomen...."</p>						

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	<p>The resident's Care Plan, dated 5/13/11, indicated, "Problem: Potential alteration in skin impairment r/t [related to] freq [frequent] incont [incontinent] B&B [bowel and bladder], requires staff assist for mobility, recent rash, area to lt [left] hand fragile skin - S/T's [skin tears]. Goal: Will have no skin impairment X 90 days 8/13/11. Approaches: Routine toileting with incont care prn [as needed]; Routine repositioning; Weekly skin assessments, 2 assist if needed for transfers, PT [physical therapy] as ordered to increase mobility/adls [activities of daily living], Nystatin [antifungal medication] 10 days chest/abd [abdomen], TAO [triple antibiotic ointment] to L [left] hand as ordered until healed, Tx [treatment] as ordered."</p> <p>During interview on 10/19/11 at 12:30 p.m., the Administrator indicated there was no other care plan related to the resident's rash.</p> <p>Physician's orders on 5/2/11 included, but were not limited to, "Hydrocortisone cream [medication for skin inflammation] 0.5% topically to rash area BID [twice daily] until healed, the D/C [discontinue]," and "Nystatin powder to chest & abdomen BID X 10 days." Medication Administration Records for</p>			

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	<p>May, June, July, August, September, and October 2011 indicated the resident continued to receive the Hydrocortisone cream twice daily to the rash area.</p> <p>A report from a dermatology consult, dated 6/6/11, indicated the resident was seen for "evaluation of a number of crusty growths on her skin....She has a number of lesions on her face and neck as well as the upper chest that have been bothersome, persistent and itchy....Her son states that her skin overall is very dry and irritated and itchy." The physical exam of the skin indicated the skin was "very dry and xerotic [extremely dry]." The Assessment/Plan included, "...For her dry skin I recommend Cetaphil Cream to be applied at least daily and Sarna lotion for areas that are itchy...."</p> <p>Physician's orders for 6/6/11 indicated, "Apply Cetaphil cream daily to dry skin," and "Apply Sarna lotion q.d. [daily] for itching."</p> <p>Weekly Skin Integrity Reports for June 2011 indicated only one report was completed, on 6/14/11, and had check marks next to "Rash" and "Redness." No further assessment of the areas was indicated.</p> <p>The Nurse Practitioner's Progress Note,</p>				

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	<p>dated 6/30/11, indicated, "...Son @ facility & states C/O [complaints of] itching. PRN [as needed] Benadryl in place but only ordered X 3 days..." Physician's orders were received 6/30/11 for Benadryl 25 mg PO [by mouth] q [every] 4 hrs. prn X 1 week."</p> <p>"Elder Skin Sheet Assessment," signed by CNAs, indicated information including, but not limited to, the following related to the resident's skin: 7/5/11: "Small scabs secondary to itching on skin (all over)." 7/12/11: "Scratch places all over skin." 7/18/11: "Scratch places all over body." 7/23/11: "No new areas. Does have a bunch of scratch marks been there for awhile."</p> <p>Weekly Skin Integrity Reports For July 2011, four reports were completed and indicated: 7/5/11: Skin intact; 7/12/11: check mark next to "Other" with the following handwritten: Rash chest area has Tx. 7/19/11: Skin intact; 7/26/11: Skin intact.</p> <p>Nurse's Notes indicated the following related to the resident's rash/itching in July 2011: 7/8/11 at 2:00 a.m., "...Elder was scratching left leg and scratched off an old scab...."</p>				

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NAME OF PROVIDER OR SUPPLIER VILLAS OF GUERIN WOODS	STREET ADDRESS, CITY, STATE, ZIP CODE 1002 SISTER BARBARA WAY GEORGETOWN, IN47122
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	<p>7/13/11 at 1:00 a.m., "...Elder has dry skin on upper chest and neck and arms. Digs at areas and needs something for itch. Wound nurse will be @ facility during the [illegible word] left notes to have them see this patients skin."</p> <p>Documentation in assessments and Nurse's Notes for July 2011 failed to indicate a complete nursing assessment of the resident's skin.</p> <p>A physician's order was received 7/24/11 for "Benadryl q 4 [symbol for hours] r/t related to] itching X 3 days." The Medication Administration Record for July 2011 indicated the medication was administered three times on 7/24, once on 7/25, and twice on 7/26/11.</p> <p>"Elder Skin Sheet Assessment," signed by CNAs, indicated information including, but not limited to, the following related to the resident's skin in August 2011: 8/2/11: "Open spots all over skin due to scratching." 8/9/11: "Small spots all over secondary to scratching." 8/12/11: A circle was drawn around the back of the body from shoulder to waist on around a body picture. An arrow pointed to the circle and written was "Hives?" 8/16/11: "Red spots all over skin</p>			

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NAME OF PROVIDER OR SUPPLIER VILLAS OF GUERIN WOODS	STREET ADDRESS, CITY, STATE, ZIP CODE 1002 SISTER BARBARA WAY GEORGETOWN, IN47122
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	<p>secondary to scratching." 8/27/11: A circle was drawn around the left upper thigh/groin area on a body picture. An arrow pointed to the circle and written was "Red rash." 8/30/11: "Small open spots all over secondary to scratching."</p> <p>Weekly Skin Integrity Reports For August 2011, five reports were completed and indicated: Skin intact on 8/2/11 and 8/9/11; 8/16/11: check marks were next to: Skin intact, Dry, Rash with handwritten "Ongoing tx for rash and dry skin," 8/23/11: check marks next to: Dry, Other "Old scratches [symbol for no] new issues," and "small spots" handwritten next to "Old" in the "Open Areas" section.; 8/30/11: checkmarks next to Skin intact and Bruises.</p> <p>Nurse's Notes indicated the following related to the resident's rash/itching in August 2011: 8/10/11 at 10:00 p.m., "...C/O [complains of] itching so [symbol for with] meds [medications] this Benadryl was given...." 8/12/11 at 4:00 a.m. indicated the resident's bedtime medications were given with "Lortab held due to report taken from 7A [a.m.] to 7P p.m.] nurse stating she saw hives or rash on chest...." 8/12/11 at 10:00 p.m., "...Still has itching and has hives on back....i [one] Benadryl</p>			

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	<p>given for itching." 8/24/11 at 4:00 a.m., "...C/O itching....Elder skin dry [symbol for with] patches of scabs on arms where scratched by Elder...."</p> <p>Documentation in assessments and Nurse's Notes for August 2011 failed to indicate a complete nursing assessment of the resident's skin related to the rash and itching.</p> <p>"Elder Skin Sheet Assessment," signed by CNAs, indicated information including, but not limited to, the following related to the resident's skin in September 2011: 9/6/11: "Small red spots secondary to scratching." 9/20/11: "Red spots all over body." 9/24/11: "No new areas." 9/26/11: "Full body [illegible word] (tx indicated)," followed by a nurse's signature. Only the 9/26/11 "Elder Skin Sheet Assessment" was signed by a nurse.</p> <p>Weekly Skin Integrity Reports For September 2011, indicated four reports were completed and indicated: 9/6/11: check mark next to Open area and handwritten in other was "Skin tears." 9/19/11: check marks next to: Skin intact; dry; bruises (with "hands" handwritten in); Rash (with "legs, abd</p>				

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	<p>handwritten in; and Open area (skin tear to right lower leg.); 9/20/11: check mark next to: Old; 9/27/11: check mark next to Other with "sores on legs" handwritten in.</p> <p>Nurse's Notes indicated the following related to the resident's rash/itching in September 2011: 9/3/11 at 8:00 p.m., "Elder taking shower @ this time. Skin assessment noted in shower that old skin tears on back of calfs [sic] are not healing. It appears that elder may be scratching @ them. Have wrapped in gauze...." 9/8/11 at 5:30 p.m., "Elder's son here to visit [symbol for with] mother. Concerned that his mother's itching is caused by Hydrocodone/Aceta [acetaminophen] 5/500 [pain medication]. Stated when she has taken this med [medication] before it has also caused itching...." 9/12/11 at 2:00 p.m., "Elder's sons are here to take to MD appt.</p> <p>Documentation in assessments and Nurse's Notes for September 2011 failed to indicate a complete nursing assessment of the resident's skin related to the rash and itching.</p> <p>Physician's orders, dated 9/8/11, indicated the Hydrocodone/Acetaminophen was</p>				

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	<p>changed to a Duragesic patch for pain management, and an order for Nystatin powder under the bilateral breasts twice daily for 10 days and Medrol dose pack [anti inflammatory] was received.</p> <p>A dermatology consult report, from the dermatologist (other than the dermatologist visited on 6/6/11), dated 9/12/11, indicated, "Complaint(s): rash. History of Present Illness: Problem 1: 1) Chest, shoulders, back; 2) 2-3 months? 3) itches; 4) [name of physician] gave Medrol dose pack, Cetaphil lotion, non-pres [non-prescription] lotion, Duragesic patch but rash got worse...." Examination notes indicated dry skin on the face, "rash entire back eczematous chest, abd [abdomen] dry scaly skin, arms & legs dry scaly skin." Medical decision making indicated, "Drug eruptions...."</p> <p>Physician's orders from the dermatologist, dated 9/12/11, indicated, "Zyrtec 10 mg i po q [every] am, [morning], Atarax [medication for itching] 10 mg i po q hs [bedtime], Prednisone [anti inflammatory] 10 mg ii [two] po qd X 7 days then i po qd X 7 days, Triamcinalone cream [anti inflammatory for skin] 0.1% apply to affected areas BID, Use Cerave Cream BID or Vaseline BID."</p> <p>Nurse's Notes indicated the resident was</p>						

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NAME OF PROVIDER OR SUPPLIER VILLAS OF GUERIN WOODS	STREET ADDRESS, CITY, STATE, ZIP CODE 1002 SISTER BARBARA WAY GEORGETOWN, IN47122
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	<p>discharged to the hospital on 9/13/11 and readmitted to the facility on 9/19/11.</p> <p>Nurse's Notes on 9/19/11 at 5:00 p.m. indicated, "C/O itching on ABD...Rash throughout body, bruising noted on back of bilat [bilateral] hands appears to be old, old scratches noted on R [right] LE [lower extremity] and bilat LE [sic].....</p> <p>A Condition Change Form in the Nurse's Notes, dated 9/24/11, indicated, "Status Change: itchy rash to upper/lower extremities chest, stomach, back. Kwell lotion [scabicial] medication as per order & repeat in 1 week." The Medication Administration Record indicated the resident was treated with an scabicial on 9/25/11 and 10/6/11.</p> <p>During interview completed on 10/18/11 at 4:45 p.m., the Administrator indicated no other skin assessment by nurses related to the resident's rash were available.</p> <p>During interview on 10/19/11 at 12:00 noon, the Administrator indicated the wound nurse would not have assessed the resident's rash in follow-up to the Nurse's Note of 7/13/11, because the "wound nurse doesn't do rashes."</p> <p>Resident D's skin was observed on 10/19/11 at 2:15 p.m., during incontinent care provided by LPN #5 and CNA #8,</p>			

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	<p>with the assistance of CNA #3. The skin on resident's abdomen, thighs, and back were observed to have no rash present. The skin of the lower right and left legs were observed to have reddish dots on them. During interview at this time, LPN #5 indicated the resident's rash was "so much better...it's a 100% better" and CNA #8 indicated in regard to the rash, "She's done a complete 180 [degree turn around]."</p> <p>2. The clinical record for Resident B was reviewed on 10/18/11 at 3:20 p.m. The record indicated a physician's order, dated 9/24/11, for "Kwell Lotion [scabicial medication] to area/ on PM [evening] then rinse in AM [morning], repeat i [one] week."</p> <p>3. The clinical record for Resident C was reviewed on 10/19/11 at 11:40 a.m.</p> <p>A Physician's Progress Note, dated 9/24/11, indicated, "[Illegible word] R/t [related to] scabies outbreak."</p> <p>A physician's order, dated 9/24/11, indicated, "Kwell Lotion [scabicial medication] to area/ on PM [evening] then rinse in AM [morning], repeat i [one] week."</p> <p>4. The clinical record for Resident F was</p>				

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	<p>reviewed on 10/18/11 at 4:10 p.m.</p> <p>A Physician's Progress Note, dated 9/24/11, indicated, "[Illegible words] for scabies RX [prescription]."</p> <p>A physician's order, dated 9/24/11, indicated, "Kwell Lotion [scabidical medication] to area/ on PM [evening] then rinse in AM [morning], repeat i [one] week."</p> <p>During interviews with the Director of Nursing (DON), the following was indicated related to a possible scabies outbreak in the facility:</p> <p>On 10/18/11, during interviews between 3:40 p.m. and 4:45 p.m., the DON indicated no staff or residents had skin scrapings for diagnosis of scabies. She indicated residents in all four of the facility's separate Villas had been treated for scabies. She indicated staff who provided direct resident care had been treated for scabies. She indicated she and the Administrator had not been treated. She indicated that initially four residents in Villa 3 were treated for scabies, but subsequently, it was decided that since all residents had been together in Villa 2 for an entertainment activity, all residents should be treated. The DON indicated she first became aware of the problem on</p>				

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	<p>9/23/11, when she saw a staff member scratching. As this comment was made, the DON was observed to demonstrate scratching at the neck and upper chest. She indicated three other staff members also reported rashes and itching skin. The DON indicated staff received extensive inservice on CDC [Center for Disease Control] guidelines related to scabies.</p> <p>During interview on 10/19/11 at 11:00 a.m., the Administrator indicated Resident D had a rash when she arrived at the facility. The Administrator indicated the resident had been "back and forth" to the dermatologist who had "burned areas to her face." The Administrator indicated the resident's rash "came and went."</p> <p>On 10/19/11, during interview completed at 12 noon, the DON indicated when she first discovered the problem, the nurse practitioner was requested to come to the facility but was unable on that day. The facility's medical director visited the next day, on 9/24/11, to assess residents. The DON indicated if the physician thought the residents might have scabies, they were treated. She indicated the four residents were treated first were Residents B, C, D, and F, and then all residents were treated a few days later.</p>				

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	<p>On 10/19/11, during interview completed at 3:35 p.m., the DON indicated the four residents initially treated actually received three treatments: 9/25/11, 10/6/11 with all other residents, when the medications were available from pharmacy, and 10/13/11 with all other residents, in accordance with physicians' orders.</p> <p>This federal tag relates to Complaint IN00097469.</p> <p>3.1-18(b)(2)</p>				