STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155258	(X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING	(X3) DATE SURVEY COMPLETED 07/24/2014

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COUNTRYSIDE MANOR HEALTH & LIVING COMMUNITY	205 MARINE DR ANDERSON, IN 46016

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F000000	This visit was for the Investigation of Complaint IN00151649. Complaint IN00151649 - Substantiated. Federal/State deficiency related to the allegation is cited at F465. Survey date: July 24, 2014 Facility number: 000160 Provider number: 155258 AIM number: 100267190 Survey team: Betty Retherford RN Census bed type: SNF: 22 SNF/NF: 79 Total: 101 Census payor type: Medicare: 28 Medicaid: 55 Other: 18 Total: 101 Sample: 3 This deficiency also reflects state findings cited in accordance with 410 IAC 16.2-3.1.	F000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	Quality review completed by Debora Barth, RN.			
F000465 SS=E	483.70(h) SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public. Based on observation, interview, and record review, the facility failed to ensure 2 of 2 soiled utility rooms observed were maintained in an orderly manner to allow easy access to the handwashing sinks and failed to ensure 2 of 4 mop buckets were free from dried grit and soilage during the entrance tour. Findings include: During observations and interviews conducted with the Maintenance/Housekeeping Director (Director #1) on 7/24/14 from 8:45 a.m. through 9:20 a.m., the following was observed: Rehab side of the building 1. The soiled utility room contained 2 large linen barrels and 2 large trash barrels which blocked access to the handwashing sink. Both basins of the	F000465	This plan of correction is to serve as Countryside ManorHealth and Living Community's credible allegation of compliance. Submission of this plan of correction does not constitute anadmission by Countryside Manor Health and Living Community or its managementcompany that the allegations contained in the survey report is a true andaccurate portrayal of the provision of nursing care and other services in thisfacility. Nor does this submission constitute an agreement or admission of thesurvey allegations. F465 1. The two soiled utility rooms have been arranged in anorderly manner to allow easy access to the hand washing sinks. The mop buckets have been cleaned and are nowfree of grit and soilage. 2. There are only twolocations for soiled utility rooms in the	08/05/2014

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	double sink were full with 4 soiled bath basins and 2 soiled bedpans preventing use of the sink. 2. The yellow mop bucket currently in use by Housekeeper #2 contained clean water, but had a dark, black, dried residue all around the interior of the bucket. The section of the bucket used to squeeze water out of the mop also had a dark residue present on the plastic sections. When queried regarding how often the mop buckets were to be cleaned and/or sanitized, Housekeeper #2 indicated she did not know, but felt they should probably be cleaned weekly. Long Term Care side of the building 3. The yellow mop bucket currently in use by Housekeeper #3 was empty. Housekeeper #3 indicated she was on her way to get clean water. The bucket had a dark, black, dried residue all around the interior of the bucket. The section of the bucket used to squeeze water out of the mop also had a dark residue present on the plastic sections. 4. The soiled utility room contained 3 large linen barrels and 1 large trash barrel which blocked access to the handwashing sink.		community, both which were addressed. The soiled utility rooms have been arranged in an orderlymanner to allow easy access to the hand washing sinks. The mop buckets were also cleaned and are nowfree of grit and soilage. 3. The systemic changewill be that housekeeping staff will be educated on cleaning the mop bucketsdaily. The daily cleaning schedule wasalso updated to reflect that mop buckets are to be cleaned daily; along withensuring that the soiled utility room is arranged in an orderly manner to alloweasy access to the hand washing sinks. Laundry and housekeeping staff was educated that the soiledutility rooms must be arranged in an orderly manner to allow easy access to thehand washing sinks. 4. The Director ofEnvironmental Services or designee will audit to ensure that mop buckets areclean and that the soiled utility room is arranged in a manner to allow easyaccess to the hand washing sinks. This audit will be completed daily Monday thru Friday forone month; two times per week for one month, weekly for the next six months,then monthly for the remaining four months to total 12 months of monitoring. Results of these audits will be reviewed at the monthlyfacility	

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	Director #1 was interviewed on 7/24/14 at 9:20 a.m. He indicated all of the barrels should not be in the rooms preventing access to the handwashing sink. He indicated the yellow mop buckets were soiled with a gritty residue and should be cleaned. When queried if there was a policy for cleaning the buckets, he indicated he did not think so, but would check and see. The Administrator was interviewed on 7/24/14 at 9:45 p.m. Additional information was requested related to any policy designating how often the mop buckets were to be cleaned/sanitized. She indicated she would check and see. A copy of the housekeeping job description was also requested. The Administrator was interviewed on 7/24/14 at 10:05 a.m. She indicated the facility did not have a policy related to the cleaning of the mop buckets. Review of the current facility job description, dated March 2004, titled "Housekeeper", provided by the Administrator on 7/24/14 at 10:10 a.m., included, but was not limited to, the following: "Basic Function		Quality Assurance Committee meeting and frequency and duration ofreviews will be adjusted as needed. 5. Systemic changeswill be completed by August 5, 2014.	

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	The Housekeeper performs housekeeping duties as assigned in resident rooms and other building areas to maintain an environment that is orderly, clean, and attractive for residents, employees and the general public. ...Essential Job Functions The employee must be able to perform each essential function effectively to be successful in this position. 1. Performs housekeeping duties according to shift assignment and daily, weekly, and monthly schedules, as well as special assignments or requests as directed, for example: ....*Cleans and disinfects housekeeping equipment as scheduled. ...11. Keeps work areas, storage rooms, utility rooms, and janitorial closets clean...." This federal tag relates to complaint IN00151649. 3.1-19(f)			