

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155574	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 03/25/2013
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NAME OF PROVIDER OR SUPPLIER MILLER'S MERRY MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 500 WALKERTON TR WALKERTON, IN 46574
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F000000	<p>This survey was for the Investigation of Complaint IN00125268 and Complaint IN00125864.</p> <p>Complaint IN00125268 - Substantiated. No deficiencies related to the allegations are cited. Complaint IN00125864 - Substantiated. Federal/state deficiencies related to the allegations are cited at F157 and F328.</p> <p>Survey dates: March 21, 22, & 25, 2013.</p> <p>Facility number: 000431 Provider number: 155574 AIM number: 100290380</p> <p>Survey team: Honey Kuhn, RN</p> <p>Census bed type: SNF: 13 SNF/NF: 71 Total: 84</p> <p>Census payor source: Medicare: 9 Medicaid: 53 Other: 22 Total: 84</p> <p>Sample: 6</p>	F000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>These deficiencies reflect state findings cited in accordance with 410 IAC 16.2.</p> <p>Quality Review completed by Brenda Meredith, R.N. on March 27, 2013.</p>			

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F000157 SS=D	<p>483.10(b)(11) NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC) A facility must immediately inform the resident; consult with the resident's physician; and if known, notify the resident's legal representative or an interested family member when there is an accident involving the resident which results in injury and has the potential for requiring physician intervention; a significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life threatening conditions or clinical complications); a need to alter treatment significantly (i.e., a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or a decision to transfer or discharge the resident from the facility as specified in §483.12(a).</p> <p>The facility must also promptly notify the resident and, if known, the resident's legal representative or interested family member when there is a change in room or roommate assignment as specified in §483.15(e)(2); or a change in resident rights under Federal or State law or regulations as specified in paragraph (b)(1) of this section.</p> <p>The facility must record and periodically update the address and phone number of the resident's legal representative or interested family member.</p> <p>Based on record review and interview, the facility failed to notify a resident's physician prior to changing the route of O2 (Oxygen) administration for 1 of 3 residents</p>	F000157	F157It is the policy of Miller's Merry Manor that telephone notification of a physician and the responsible party is required for all emergencies or all condition changes that require immediate	04/10/2013	

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	<p>reviewed for O2 administration in a sample of 3. (Resident "C")</p> <p>Finding includes:</p> <p>The record of Resident "C" was reviewed on 03/21/13, at 12:00 p.m. Resident "C" was admitted to the facility on 02/24/12 with diagnoses including, but not limited to, CHF (Congestive Heart Failure), COPD (Chronic Obstructive Pulmonary Disease), depression, O2 (Oxygen) dependency, and anxiety. Resident "C" had been admitted to a hospital on 03/05/13, for COPD and Pneumonia and returned to the facility on 03/07/13 at 2:00 p.m.</p> <p>Review of Progress Notes indicated: "03/08/2013 06:31 [6:31 a.m.] Son [name] phoned at 6am [sic] and was given update on [resident name] condition during the night. He requested a o2 mask instead of the nasal cannula. [Resident name] stated this would be fine with her. O2 mask placed as requested. O2 sat [saturation] 97%...."</p> <p>"03/08/2013 07:05 [7:05 A.M.] This writer making rounds on this resident. She was laying in bed HOB [head of bed] elevated 45 degrees and the oxygen was not on resident.</p>		<p>response. Resident "C" was immediately transferred to the hospital via ambulance service at 7:45 AM after the physician was notified and an order was received to transport. The responsible party/POA was also immediately notified regarding Resident "C's" condition and the physician's order to transport to the ER. At the time, the physician was apprised of resident's condition, oxygen administration system, change of delivery system, however the order to change the delivery system was not documented in the medical record. All residents have the potential to be affected by this deficient practice. To prevent this from occurring again, an inservice titled "About COPD, Oxygen Administration and Delivery System and Physician Notification and Documentation of that Delivery System" was given on April 2, 2013 to all RN's and LPN's. Also, all COPD patients on oxygen will be audited each shift to insure that they are receiving correct liter flow per physician's order, correct route and that the correct delivery system is in place per physician's order. This monitoring system will take place daily on every shift on an ongoing basis. Results will be reviewed at the monthly Quality Assurance meeting on an ongoing basis per facility policy.</p>		

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	<p>Resident had pulled the tubing off the concentrator and wound it up in a ball when asked why shed had done it she stated she was hot and couldn't breathe. Window was open. Oxygen reapplied and window closed assessed and resident was still having labored breathing. Biox [O2 saturation] was 91% on 4L [4 liters]of O2....Resident unable to catch her breath."</p> <p>"03/08/2013 07:45 [7:45 a.m.] Resident re assessed [sic] and still labored pursed lip breathing.... [Physician's name] paged and returned call and send resident out to emergency room immediately..."</p> <p>Review of the Physician Order Sheet, dated "March 2013," indicated: "03/07/2013: O2 - OXYGEN AT 4L/M [liter/minute] PER [by] NC [nasal canula: a tube to administer oxygen into the nostrils] CONTINUOUSLY"</p> <p>There was no documentation to indicate the staff notified the physician prior to changing the method of O2 administration.</p> <p>The DNS (Director of Nursing Services) was interviewed on 03/25/13 at 11:30 a.m. The DNS indicated the staff should have</p>			

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	<p>obtained a physician's order prior to changing the method of O2 administration to Resident "C."</p> <p>Review of a Policy & Procedure, provided by the DNS on 03/25/13 at 11:40 a.m., "Physician & Family Notification of Condition Changes: 03/01/20013," indicated: "1. Physician & Family Notification of Condition Changes: A. Purpose 1. To keep the physician, resident and family appraised of all condition changes.... C. Procedures: 1. Telephone: a. Telephone notification is required for all emergencies or all condition changes that require an immediate response. b. Notify the physician of any change in condition that may or may not warrant a change in the treatment plan...."</p> <p>This Federal tag relates to Complaint IN00125864.</p> <p>3.1-5(a)(3)</p>			
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F000328 SS=D	<p>483.25(k) TREATMENT/CARE FOR SPECIAL NEEDS The facility must ensure that residents receive proper treatment and care for the following special services: Injections; Parenteral and enteral fluids; Colostomy, ureterostomy, or ileostomy care; Tracheostomy care; Tracheal suctioning; Respiratory care; Foot care; and Prostheses.</p> <p>Based on record review and interview, the facility failed to obtain a physician's order prior to changing the route of O2 (Oxygen) administration for 1 of 3 residents reviewed for O2 administration in a sample of 3. (Resident "C")</p> <p>Finding includes:</p> <p>The record of Resident "C" was reviewed on 03/21/13 at 12:00 p.m. Resident "C" was admitted to the facility on 02/24/12, with diagnoses including, but not limited to, CHF (Congestive Heart Failure), COPD (Chronic Obstructive Pulmonary Disease), depression, O2 (Oxygen) dependency, and anxiety. Resident "C" had been admitted to a hospital on 03/05/13, for COPD and Pneumonia and returned to the facility on 03/07/13 at 2:00 p.m.</p>	F000328	F328It is the policy of Miller's Merry Manor to insure that residents receive proper treatment and care for special services. Resident 'C's" physician was contacted at presentation of labored breathing and decreased Biox of 91%. The physician was made aware of oxygen administration, liters per minute, and delivery. Documentation in resident medical record of condition changes and order to send to ER are present. Resident "C's" responsible party/POA also notified at this time however, notification of physician prior to change of route of administration was not documented in medical record. All residents have the potential to be affected by this deficient practice. To prevent this from occurring again, an inservice titled "About COPD, Oxygen Adminsitration and Delivery System, and Physician Notification Prior to Change of Delivery System" was given on	04/10/2013			

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	<p>Review of Progress Notes indicated: "03/08/2013 06:31 [6:31 a.m.] Son [name] phoned at 6am [sic] and was given update on [resident name] condition during the night. He requested a O2 mask instead of the nasal cannula. [Resident name] stated this would be fine with her. O2 mask placed as requested. O2 sat [saturation] 97%...."</p> <p>"03/08/2013 07:05 [7:05 A.M.] This writer making rounds on this resident. She was laying in bed HOB [head of bed] elevated 45 degrees and the oxygen was not on resident. Resident had pulled the tubing off the concentrator and wound it up in a ball when asked why shed had done it she stated she was hot and couldn't breathe. Window was open. Oxygen reapplied and window closed assessed and resident was still having labored breathing. Biox [O2 saturation] was 91% on 4L [4 Liters] of O2....Resident unable to catch her breath."</p> <p>"03/08/2013 07:45 [7:45 a.m.] Resident re assessed [sic] and still labored pursed lip breathing... [Physician's name] paged and returned call and send resident out to emergency room immediately...."</p>		<p>April 2, 2013 to all RN's and LPN's Also, all COPD patients on oxygen will be audited each shift to insure that they are receiving the correct liter flow, correct roue and correct delivery system per the physician's order. This monitoring system will take place daily on all three shifts on an ongoing basis. Results will be reviewed at the Quality Assurance Meeting every month and on an ongoing basis per facility policy.</p>		

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	<p>Review of the Physician Order Sheet, dated "March 2013," indicated: "03/07/2013: O2 - OXYGEN AT 4L/M [liter/minute] PER [by] NC [nasal cannula: a tube to administer oxygen into the nostrils] CONTINUOUSLY"</p> <p>There was no documentation to indicate the staff notified the physician prior to changing the method of O2 administration.</p> <p>Review of the hospital History & Physical, dated 03/08/13, indicated: "ASSESSMENT AND PLAN: 1. Acute respiratory failure requiring BiPAP [Bilevel Positive Air Pressure] therapy."</p> <p>The DNS (Director of Nursing Services) was interviewed on 03/25/13 at 11:30 a.m. The DNS was queried in regards to reference's for staff to use in regards to administer oxygen and indicated, "The Lippincott Manual of Nursing Practice" was available on the nursing units. The DNS provided the manual, "Fourth Edition: Copyright 1986," which indicated, "Oxygen Therapy:...Nursing Interventions 1. Select the appropriate form of oxygen therapy...Choices are: a. Low concentration-appropriate for patients prone to retain carbon dioxide</p>			

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	(chronic obstructive pulmonary disease,...). Such patients may be dependent on hypoxemia...to maintain respiration. If hypoxemia is suddenly reversed, hypoxic drive may be lost. Respiratory arrest may then occur....Evaluation...Oxygen Delivery Systems 1. Oxygen may be administered by nasal cannula, various typed of face masks, or a tent.....2. The method selected depends on the required concentration of oxygen (low, medium, high), desired variability in delivered oxygen concentration (non, minimal, moderate), ...NURSING ALERT:...Of particular importance is the effect of oxygen therapy on the patient who has chronic obstructive pulmonary disease and who may retain carbon dioxide if given too much oxygen....evaluations may be necessary in this type of patient to make sure that respiratory drive is not suppressed." The manual further indicated: "Guidelines: Administering Oxygen by Nasal Cannula...Assessment: Nursing Action 1. Assess the patient's respiratory rate and level of consciousness. Rationale/Amplification: 1. Nasal cannula oxygen administration is often used for patients prone to CO 2 [Carbon Dioxide] retention. Oxygen			

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	<p>may depress the hypoxic drive of these patients (evidenced by a decreased respiratory rate, altered mental status, ..."</p> <p>This Federal tag relates to Complaint IN00125864.</p> <p>3.1-47(a)(6)</p>			