

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155286	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/14/2015
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NAME OF PROVIDER OR SUPPLIER AVALON VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 200 KINGSTON CIR LIGONIER, IN 46767
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F000000	<p>This visit was for the Investigation of Complaint IN00162429.</p> <p>Complaint IN00162429 Substantiated. Finding related to the allegations is cited at F 431.</p> <p>Survey dates: January 12, 13, and 14, 2015</p> <p>Facility number: 000184 Provider number: 155286 AIM number: 100267210</p> <p>Survey team: Christine Fodrea, RN, TC</p> <p>Census bed type: SNF/NF: 50 Total: 50</p> <p>Census payor type: Medicare: 10 Medicaid: 32 Other: 8 Total: 50</p> <p>Sample: 3</p> <p>This deficiency reflects state findings cited in accordance with 410 IAC</p>	F000000	Submission of this plan of correction does not constitute admission or agreement by the provider of the truth of facts alleged or correction set forth on the statement of deficiencies. This plan of correction is prepared and submitted because of requirement under state and federal law. Please accept this plan of correction as our credible allegation of compliance. Requesting desk review	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F000431 SS=D	<p>16.2-3.1.</p> <p>Quality review completed on January 15, 2015 by Randy Fry RN.</p> <p>483.60(b), (d), (e) DRUG RECORDS, LABEL/STORE DRUGS & BIOLOGICALS</p> <p>The facility must employ or obtain the services of a licensed pharmacist who establishes a system of records of receipt and disposition of all controlled drugs in sufficient detail to enable an accurate reconciliation; and determines that drug records are in order and that an account of all controlled drugs is maintained and periodically reconciled.</p> <p>Drugs and biologicals used in the facility must be labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable.</p> <p>In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys.</p> <p>The facility must provide separately locked, permanently affixed compartments for storage of controlled drugs listed in Schedule II of the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package</p>			

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	<p>drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected.</p> <p>Based on observation, interview and record review, the facility failed to follow their policy regarding medication returns after discharge for 3 of 3 residents reviewed for medication returns in a sample of 3. (Resident #J, Resident #K, and Resident #L)</p> <p>Findings include:</p> <p>1. Resident #J's record was reviewed 1-13-2015 at 11:04 AM. Resident #J's diagnoses included, but were not limited to, depression, mood disorder, and heartburn.</p> <p>In a review of the medication room on 1-12-2015 at 1:18 PM, medications for Resident #J were observed in the tote for return to the pharmacy as follows: (26) Omeprazole (a medication for heartburn) 20 mg (milligrams); (19) Allegra 60 (A medication for allergies); (5) Levothyroxine (A medication for low thyroid) 75 micrograms; and (12) Colace (a medication for constipation) 100 mg.</p> <p>A review of Resident #J's medication orders, dated January 2015, indicated Resident #J was ordered to have Colace</p>	F000431	<p>Requesting Desk Review F431</p> <p>1. Residents in question no longer reside at the facility. Nursing staff was educated by the Director on January 14, 2015 on medication returns following discharge. All medications are now being returned to the pharmacy or destroyed per policy following discharge.</p> <p>2. All residents have the potential to be affected by this practice. Nursing staff was educated by the Director on January 14, 2015 on medication returns following discharge.</p> <p>3. The DNS/Designee will monitor daily that medications have been returned to the pharmacy or destroyed in a timely manner per policy following discharge by completing the medication return/destruction checklist form. Nursing staff educated by the Director on January 14, 2015 on medication returns following discharge.</p> <p>4. To ensure compliance, the DNS/Designee is responsible for the completion of the pharmacy services CQI tool weekly times 4 weeks, monthly times 6 and then quarterly to encompass all shifts until continued compliance is maintained for 2 consecutive quarters. The results of these audits will be reviewed by the CQI</p>	01/21/2015	

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	<p>100 mg; Levothyroxine 75 micrograms, Omeprazole 20 mg, Allegra 60, Tylenol 325 mg, Bisacodyl 10 mg, Milk of Magnesia, Polytrim eye drops, Refresh eye drops, and Systane eye drops.</p> <p>A review of Resident #J's Medication Return Form dated 1-7-2105, indicated the Colace, Omeprazole, Allegra, and Levothyroxine had been returned, and the Polytrim, refresh, and Systane had been destroyed. There was no indication the sort of disposal of the Tylenol, Bisacodyl, and Milk of Magnesia.</p> <p>In an interview on 1-13-2015 at 1:48 PM, the Director of Nursing (DON) indicated The Bisacodyl, Milk of Magnesia, and Tylenol were available through the Emergency Kit, and because Resident #J did not use the medications often, a regular script was not obtained.</p> <p>In a review of the medication room on 1-13-2015 at 9:58 AM, medications for Resident #J were observed in the tote for return as follows: (26) Omeprazole (a medication for heartburn) 20 mg (milligrams); (19) Allegra 60 (A medication for allergies); (5) Levothyroxine (A medication for low thyroid) 75 micrograms; and (12) Colace (a medication for constipation) 100 mg.</p>		<p>committee overseen by the ED. If threshold of 95% is not achieved an action plan will be developed to ensure compliance.</p> <p>5. Completion Date: 1/21/15</p>	

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	<p>In an interview on 1-13-2015 at 9:36 AM, LPN #1 indicated medications were to be logged on the Medication Return Form and be returned to the pharmacy within 24 hours for credit or destruction. No destruction was done in the facility.</p> <p>2. Resident #K's record was reviewed 1-13-2015 at 1:39 PM. Resident #K's diagnoses included, but were not limited to, diabetes, leukemia, and high blood pressure.</p> <p>In a review of the medication room on 1-12-2015 at 1:18 PM, medications for Resident #K were observed in the tote for return as follows: (9) Glipizide (a medication for lowering blood sugar) 5 mg; (14) Prednisone (A steroid medication) 10 mg; (27) Glipizide 2.5 mg; (5) Lasix (a diuretic) 80 mg; and (30) Tylenol PM (an analgesic) 325 mg.</p> <p>A review of Resident #K's medication orders, dated January 2015, indicated Resident #K was ordered to have Tylenol PM 325 mg; Glipizide 5 mg, Glipizide 2.5 mg, Prednisone 10 mg, Albuterol Sulfate nebulizer solution, Allopurinol 100 mg, EC Aspirin, Vitamin D3, Diltiazem, Enabelex ER, Mary's Mouthwash, Humalog insulin, Lantus insulin, Plavix 75 mg, Potassium 20 MilliEquivalents, Protonix 40 mg,</p>			

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	<p>Sodium Chloride 1 Gram, Toprol XL, and Tylenol 325 mg.</p> <p>A review of Resident #K's Medication Return Form, dated 1-11-2015, indicated the Glipizide 5 mg, Glipizide 2.5 mg, Lasix, Tylenol PM, and Prednisone had been returned. There was no indication of the disposal of the Albuterol Sulfate nebulizer solution, Allopurinol 100 mg, EC Aspirin, Vitamin D3, Diltiazem, Enabelex ER, Mary's Mouthwash, Humalog insulin, Lantus insulin, Plavix 75 mg, Potassium 20 MilliEquivalents, Protonix 40 mg, Sodium Chloride 1 Gram, Toprol XL, and Tylenol 325 mg.</p> <p>In an interview on 1-13-2015 at 1:48 PM, the Director of Nursing (DON) indicated Resident #K had been discharged with medications, but no record was made to reconcile where the medications had been sent to.</p> <p>In a review of the medication room on 1-13-2015 at 9:58 AM, medications for Resident #K were observed in the tote for return as follows: (9) Glipizide 5 mg; (14) Prednisone 10 mg; (27) Glipizide 2.5 mg; (5) Lasix 80 mg; and (30) Tylenol PM 325 mg.</p> <p>In an interview on 1-13-2015 at 9:49 AM, LPN #2 indicated the facility was</p>			

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	<p>supposed to document if the medications were sent home with the resident, or if they were sent back to the pharmacy. Additionally, medications were to be returned when the medication delivery was made each night.</p> <p>3. Resident #L's record was reviewed 1-14-2015 at 9:41 AM. Resident #L's diagnoses included, but were not limited to, heart failure, high blood pressure, and diabetes.</p> <p>In a review of the medication room on 1-12-2015 at 1:18 PM, medications for Resident #L were observed in the tote for return as follows: (45) Zoloft (an antidepressant) 100 mg; (27) Zoloft 50 mg; (18) Aldactone (an antihypertensive) 25 mg; (16) Lasix (a diuretic) 40 mg, (3) Plavix (an anti-coagulant) 75 mg, (9) Norvasc (an antihypertensive) 5 mg, (3) Xarelto (a medication for diabetes) 20 mg, (25) Namenda (a medication for dementia) 10 mg, (5) Flomax (a medication for urinary dysfunction) 0.4 mg, (25) Protonix (a medication for heartburn) 40 mg, and (6) Tylenol (an analgesic) 325 mg.</p> <p>A review of Resident #L's medication orders dated January 2015, indicated Resident #L was ordered to have Zoloft 150 mg; Aldactone 25 mg, Lasix 40 mg,</p>			

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	<p>Plavix 75 mg, Norvasc 5 mg, Xarelto 20 mg, Namenda 10 mg, Flomax 0.4 mg, Protonix 40 mg, Tylenol 325 mg, Colace 100 mg, Humulin Insulin, and Miralax.</p> <p>A review of Resident #L's Medication Return Form, dated 1-11-2015 indicated the Zoloft, Aldactone, Lasix, Plavix, Norvasc, Xarelto, Flomax, Protonix, Humulin Insulin and Tylenol had been returned and the Miralax had been destroyed. There was no indication about the disposal of the Colace, and Namenda.</p> <p>In an interview on 1-13-2015 at 1:48 PM, the Director of Nursing (DON) indicated she was unsure of the disposal of the Colace and Namenda.</p> <p>In a review of the medication room on 1-13-2015 at 9:58 AM, medications for Resident #L were observed in the tote for return as follows:(45) Zoloft 100 mg; (27) Zoloft 50 mg; (18) Aldactone 25 mg; (16) Lasix 40 mg, (3) Plavix 75 mg, (9) Norvasc 5 mg, (3) Xarelto 20 mg, (25) Namenda 10 mg, (5) Flomax 0.4 mg, (25) Protonix 40 mg, and (6) Tylenol 325 mg.</p> <p>In an interview on 1-13-2015 at 10:09 AM, RN #3 indicated Medications were to be reconciled and returned with the next medication delivery from the</p>			

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	<p>pharmacy (within 24 hours). RN #3 further indicated there had been a pharmacy delivery between 1-12, and 1-13-2015.</p> <p>A review of a current policy titled Medications Return to Pharmacy dated 7-2011, provided by the Regional Nurse Consultant on 1-13-2015, indicated "the nurse will complete a Medication Return Form. Attach the medications to be returned to the return form, and place in the pharmacy tote to be returned with the next pharmacy delivery."</p> <p>This Federal tag relates to Complaint IN00162429.</p> <p>3.1-25(j)(k)(l)</p>				