

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155799	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 05/30/2014
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NAME OF PROVIDER OR SUPPLIER MARION REHABILITATION AND ASSISTED LIVING CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 614 WEST 14TH STREET MARION, IN 46953
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F000000	<p>This visit was for the Investigation of Complaints IN00149031, IN00149854 and IN00149979.</p> <p>Complaint #IN00149031 - Substantiated. Federal/State deficiencies related to the allegations are cited at F241 and F309.</p> <p>Complaint #IN00149854 - Substantiated. Federal/State deficiencies related to the allegations are cited at F241.</p> <p>Complaint #IN00149979 - Substantiated. Federal/State deficiencies related to the allegations are cited at F312 and F328.</p> <p>Survey dates: May 27, 28, 29 and 30, 2014</p> <p>Facility number: 012809 Provider number: 155799 AIM number: 2011265580</p> <p>Survey team: Shelley Reed, RN TC</p> <p>Census bed type: SNF: 31 SNF/NF: 16 Residential: 29 Total: 76</p>	F000000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F000241 SS=E	<p>Census payor type: Medicare: 23 Medicaid: 15 Other: 38 Total: 76</p> <p>Sample: 8</p> <p>These deficiencies reflect state findings cited in accordance with 410 IAC 16.2.</p> <p>Quality review completed by Debora Barth, RN.</p> <p>483.15(a) DIGNITY AND RESPECT OF INDIVIDUALITY The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality. Based on interview and record review, the facility failed to ensure residents were provided with care in a dignified manner related to responding to requests for "as needed" pain medication given in a timely manner for 4 of 8 residents reviewed for pain. (Resident B, C, H and I)</p> <p>Findings included: 1. During an interview on 5/27/14 at 1:15 p.m., Resident (B) indicated he had</p>	F000241	<p>F 241 483.15(a) The facility will promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.</p> <p>Residents B and C pain level were assessed. Resident H and I no longer reside in the facility.</p>	06/25/2014			

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	<p>to wait up to two hours to receive his pain medication. He indicated because it took a long time to receive his medications, his legs continued to hurt and have muscle spasms. He said it happened frequently and on all three shifts.</p> <p>The clinical record for Resident (B) was reviewed on 5/28/14 at 8:10 a.m. Diagnoses for the resident included, but were not limited to, cervical spinal stenosis, anemia, aortic valve, hypertension and insomnia.</p> <p>Review of the current physician orders, Resident (B) had the following pain medications:</p> <p>Baclofen [muscle relaxant] 20 mg 4 times daily, Oxycodone [pain medication] 10 mg as needed, Morphine [pain medication] 30 mg as needed, Tizanidine [muscle relaxant] 4 mg- 4 tablets three times daily, Neurontin [pain medication] 300 mg three times daily and Tylenol [pain medication] 650mg as needed.</p> <p>A quarterly Minimum Data Set assessment, dated 3/24/14, indicated the resident was cognitively intact.</p> <p>Review of a current care plan, dated 5/28/14, indicated the resident had a problem related to pain related to cervical surgical site and muscle spasms.</p> <p>Approaches to this problem included, but were not limited to, "administer pain</p>		<p>The facility interviewed residents receiving prn pain medication to ensure as needed medication is being given timely.</p> <p>Licensed staff will be re-educated on administering prn pain medication in a timely fashion. The DON/designee will monitor compliance through random interviews with 5 residents weekly for 2 weeks then 5 residents every other week for 2 weeks then 3 residents monthly for 1 month.</p> <p>Result of audits will be forwarded to QA&A committee for tracking and trending monthly times 3 months then quarterly thereafter.</p>				

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	<p>medications as indicated/prescribed, monitor effectiveness of pain management interventions, and frequent position changes and splinting..."</p> <p>2. During an interview on 5/28/14 at 9:20 a.m., Resident (C) indicated he had to wait up to two hours to receive his pain medication. He indicated he had often gone to the nurses' station after waiting for his pain medication. The clinical record for Resident (C) was reviewed on 5/28/14 at 9:47 a.m. Diagnoses for the resident included, but were not limited to, left side craniotomy/acute subdural hematoma, seizure disorder, spinal cord injury, hypertension and pain. Review of the current physician orders, Resident (C) had the following pain medications: Hydrocodone [pain medication] 5/325 mg as needed and Tylenol 650 mg as needed.</p> <p>An admission Minimum Data Set assessment, dated 5/16/14, indicated the resident was cognitively intact.</p> <p>Review of a current care plan, dated 5/27/14, indicated the resident had a problem related to wound infection evidenced by tenderness. Approaches to this problem included, but were not limited to, "administer pain medications as indicated/prescribed and monitor wound and surrounding tissue for</p>			

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	<p>increased redness, swelling, drainage, foul odor, pain tenderness and warmth...."</p> <p>3. During an interview on 5/29/14 at 12:10 p.m., Resident (H) indicated she had to wait up to two hours to receive her requested pain medication.</p> <p>The clinical record for Resident (H) was reviewed on 5/29/14 at 12:30 p.m.</p> <p>Diagnoses for the resident included, but were not limited to, right knee replacement, pain, osteoarthritis, diabetes mellitus and heart failure.</p> <p>Review of the current physician orders, Resident (H) had the following pain medications orders: hydrocodone 10/325 mg as needed, Flexeril [muscle relaxant] 10 mg as needed and Tylenol 650 mg as needed.</p> <p>Review of a current care plan, dated 5/24/14, the resident had a problem related to pain related to right knee. Approaches to this problem included, but were not limited to, "administer pain medications as indicated/prescribed and monitor effectiveness of pain management interventions and cold compress therapy...."</p> <p>4. During an interview on 5/29/14 at 3:00 p.m., Resident (I) indicated he had to wait 1-2 hours to receive his pain medication.</p> <p>The clinical record for Resident (I) was reviewed on 5/29/14 at 3:35 p.m.</p>						

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	<p>Diagnoses for the resident included, but were not limited to, congestive heart failure, anemia, open wound, cellulitis and pain.</p> <p>Review of the current physician orders indicated Resident (I) had the following pain medications: hydrocodone 10/325 mg as needed, Tramadol [pain medication] 50 mg every 4 hours and hydrocodone 5/325 mg daily.</p> <p>A readmission Minimum Data Set assessment, dated 5/23/14, indicated the resident was cognitively intact.</p> <p>Review of a current care plan, dated 5/18/14, indicated the resident had a problem with pain related to an open wound and bilateral edema. Approaches to this problem included, but were not limited to, "administer pain medications as indicated/prescribed and monitor effectiveness of pain management interventions...."</p> <p>5. During an interview on 5/27/14 at 8:10 a.m., LPN #3 indicated medication administration could not be completed within the time frame of 2 hours on the E Hall.</p> <p>During an interview on 5/28/14 at 7:45 a.m., LPN #2 indicated medication administration was very difficult to get completed in the time given. She indicated the morning medication pass took approximately 3 hours.</p> <p>During an interview on 5/29/14 at 3:00</p>						

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	<p>p.m., LPN #4 indicated it was not possible to pass the medications within the 2 hour time frame. She indicated on certain days, her morning medication pass was completed about the same time she could start the noon medication administration.</p> <p>On 5/28/14 at 1:40 p.m., the Corporate Nurse and Director of Nursing (DoN) were asked to provide the log related to exact medication times of specific medications when specific residents received their medications. The Corporate Nurse indicated the log could not be provided because it was part of the Quality Assessment and Assurance. The Medication Administration Record (MAR) only indicated the medication was given and the time was not part of the MAR. The DoN indicated she was unaware the medications were being given late on the E Hall. Medications could be given 1 hour before and 1 hour after the specified time.</p> <p>Review of a current facility policy, revised 1/1/13, provided by the Corporate Nurse on 5/28/14 at 8:17 a.m., titled "LTC Facilities Receiving Pharmacy Products and Services from Pharmacy", included, but was not limited to,</p> <p>"...5.4 Administer medications within timeframes specified by Facility policy." This federal tag related to Complaints IN</p>						

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F000309 SS=E	<p>00149031 and IN00149854. 3.1-3(t)</p> <p>483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.</p> <p>Based on observation, interview and record review, the facility failed to administer scheduled medications in a timely manner to 3 of 8 residents reviewed for medication administration (Resident B, I and G). The facility also failed to obtain and administer scheduled medications in a timely manner for 2 of 8 residents reviewed. (Resident D and E).</p> <p>Findings include:</p> <p>1. During medication administration observation on 5/27/14 at 9:27 a.m., Resident (I) received the following 8:00 a.m. medications:</p> <p>Bactrim [antibiotic] 800/160 mg 1 tablet, Lisinopril [antihypertensive] 40 mg 1 tablet, Lasix [diuretic] 40 mg 1 tablet,</p>	F000309	<p>F 309 - 483.25 Each resident will receive and the facility will provide the necessary care and services o attain or maintain the highest practicable physical , mental., and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.</p> <p>The MD was notified of the untimely medication pass on 5/27/14 for residents B, I and G. No additional orders were noted. Residents D and E medication were administered and neither resident has exhibited any adverse effect.</p> <p>All residents receiving medication</p>	06/25/2014	

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	<p>Prilosec 20 mg 1 tablet, Vitamin C 500 mg 1 tablet, Zinc sulfate 220 mg 1 tablet and Juven [improve wound healing] 1 packet.</p> <p>During an interview on 5/29/14 at 3:00 p.m., Resident (I) indicated he had to wait 1-2 hours to receive his pain medication.</p> <p>The clinical record for Resident (I) was reviewed on 5/29/14 at 3:35 p.m. Diagnoses for the resident included, but were not limited to, congestive heart failure, anemia, open wound, cellulitis and pain. Resident (I) was admitted to the facility on 5/16/14.</p> <p>Review of the current physician orders indicated the observed medications were scheduled to be given at 8:00 a.m. A readmission Minimum Data Set assessment, dated 5/23/14, indicated the resident was cognitively intact.</p> <p>2. During medication administration on 5/27/14 at 10:40 a.m., Resident (B) received the following 8:00 a.m. medications: Ampicillin [antibiotic] 500 mg 1 tablet, Tizanidine [muscle relaxant] 4-4mg tablets, Tamulosin [used to increase urine flow] 0.4 mg tablet, Risaquad [probiotic] 1 tablet, Neurontin [neurotic pain relief] 300 mg 1 tablet, Prilosec 20 mg 1 tablet,</p>		<p>has the potential to be affected. The facility will review all residents to ensure medications are available.</p> <p>Licensed staff will be re-educated on the importance of completing medication pass in a timely fashion and obtaining medication from the pharmacy timely. DON/designee will monitor compliance with timely medication pass through 4 random med pass observations weekly for 3 weeks then 2 observations weekly for 3 weeks then one a month for 2 months. DON/designee will monitor compliance with obtaining medication timely through MD order review 5 times weekly for 2 weeks then 3 times weekly for 2 weeks then weekly thereafter.</p> <p>Result of audits will be forwarded to QA&A committee for tracking and trending monthly times 3 months then quarterly thereafter.</p>				

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	<p>Xarelto [venous thrombosis] 20 mg 1 tablet, Thera-M and Colace [stool softener] 100 mg 1 tablet.</p> <p>During an interview on 5/27/14 at 1:15 p.m., Resident (B) indicated he had to wait up to two hours to receive his pain medication. He indicated because it took a long time to receive his medications, his legs continued to hurt and have muscle spasms. He said it happened frequently and on all three shifts</p> <p>The clinical record for Resident (B) was reviewed on 5/28/14 at 8:10 a.m.</p> <p>Diagnoses for the resident included, but were not limited to, cervical spinal stenosis, anemia, aortic valve, hypertension and insomnia.</p> <p>Review of the current physician orders indicated the observed medications were scheduled to be given at 8:00 a.m.</p> <p>A quarterly Minimum Data Set assessment, dated 3/24/14, indicated the resident was cognitively intact.</p> <p>3. During medication administration on 5/27/14 at 11:40 a.m., Resident (G) received the following 8:00 a.m. medications:</p> <p>Symbicort [asthma medication] 160 mcg, Spironolactone [diuretic] 12.5 mg 1 tablet, Metoprolol [antihypertensive] 100 mg 1 tablet, Lisinopril 10 mg 1 tablet, Lasix 40 mg 1 tablet and Citalopram [antidepressant] 10 mg 1 tablet.</p> <p>The clinical record for Resident (G) was</p>			

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	<p>reviewed on 5/29/14 at 9:00 a.m.</p> <p>Diagnoses for the resident included, but were not limited to, Alzheimer's disease, congestive heart failure, diabetes mellitus and debility. Resident (G) was admitted to the facility on 4/14/14.</p> <p>Review of the current physician orders indicated the observed medications were scheduled to be given at 8:00 a.m.</p> <p>An admission Minimum Data Set assessment, dated 4/23/14, indicated the resident was cognitively intact.</p> <p>4. During an interview on 5/27/14 at 11:45 a.m., Resident (D)'s husband indicated his wife was doing well except her back had been hurting and she could not get comfortable.</p> <p>The clinical record for Resident (D) was reviewed on 5/28/14 at 4:37 p.m.</p> <p>Diagnoses for the resident included, but were not limited to, ileocectomy secondary to perforation of the cecum, cervical spine repair and hypertension.</p> <p>Review of the current physician orders indicated Biofreeze [topical pain relief] to back three times daily for pain was ordered on 5/26/14.</p> <p>Review of the current Medication Administration Record (MAR), Biofreeze 4% gel was to be applied to the resident's back three times daily. The (MAR) indicated the medication was not started until 5/27/14. On 5/27/14, the medication was given once.</p>						

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	<p>Review of a current care plan, dated 5/18/14, indicated the resident had a problem with pain related to a surgical site/back pain. Approaches to this problem included, but were not limited to, administer pain medications as indicated/prescribed, monitor effectiveness of pain management interventions and frequent position changes.</p> <p>5. During an interview on 5/28/14 at 12:00 p.m., Resident (E) indicated she was in the facility for 3 days prior to receiving her antidepressant medication. She indicated by the time she received the medication, she was a "mess." The clinical record for Resident (E) was reviewed on 5/28/14 at 2:53 p.m. Diagnoses for the resident included, but were not limited to, joint hip replacement, episodic mood disorder, joint pain and hypertension. Review of the current physician orders indicated Celexa [antidepressant] 10 mg at night was ordered on 5/22/14. Review of the current Medication Administration Record (MAR), Celexa was not given on until 5/25/14. This federal tag relates to Complaint IN 00149031 and IN00149854. 3.1-37(a)</p>						

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F000312 SS=D	<p>483.25(a)(3) ADL CARE PROVIDED FOR DEPENDENT RESIDENTS</p> <p>A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.</p> <p>Based on interview and record review, the facility failed to ensure a resident who was dependent on staff for grooming and personal hygiene received those services in regards to a shower/complete bed bath and/or tub bath twice weekly for 3 of 5 residents reviewed for assistance with activities of daily living in a sample of 5. (Resident F, G and H)</p> <p>Findings include:</p> <p>1. During an interview on 5/29/14 at 10:33 a.m., Resident (F)'s daughter indicated her mom received a partial bath 4 days after being admitted. She indicated she had to request that her mother receive a bath from the staff.</p> <p>The clinical record of Resident (F) was reviewed on 5/29/14 at 11:23 a.m. Diagnoses for the resident included, but were not limited to, deep vein thrombosis, diabetes mellitus, asthma and hypercarbic respirator failure. Resident (F) was admitted on 5/14/14.</p>	F000312	<p>F 312 – 483.25 (a)(3) A resident who is unable to carry out activities of daily living will receive the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.</p> <p>Residents G and H were given bathing assistance and the plan of care was updated as appropriate. Resident F no longer resides in the facility.</p> <p>Facility will review all residents to ensure bathing is being completed as per the plan of care.</p> <p>Nursing staff to be re-educated on bathing the resident per the plan of care. DON/designee will monitor compliance through ADL documentation audits and 2 random resident interviews 5 x weekly times 2 weeks, 3 times per week for 2 weeks, then monthly thereafter.</p>	06/25/2014			

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	<p>Review of the flow sheet from 5/19-5/24/14, indicated Resident (F) received a bed bath on 5/23/14.</p> <p>2. During an interview on 5/29/14 at 8:40 a.m., Resident (G) indicated he was to receive a shower three times weekly, but had not been getting his showers.</p> <p>The clinical record of Resident (G) was reviewed on 5/29/14 at 9:00 a.m. Diagnoses included, but were not limited to, Alzheimer's disease, congestive heart failure, debility and history of falls.</p> <p>Review of the flow sheet for showers from 4/19/14-5/24/14, indicated Resident (F) received a shower on 4/19 and again on 4/26. On 5/7/14, Resident (F) received a shower and again on 5/19/14.</p> <p>Review of a current care plan, dated 4/14/14, indicated Resident (F) had a problem with self-care deficit related to weakness. Approaches to this problem included, but were not limited to, one person physical help with personal hygiene and one person physical help with bathing.</p> <p>The admission Minimum Data Set (MDS) assessment, dated 4/23/14, indicated Resident (F) was cognitively intact.</p>		<p>Result of audits will be forwarded to QA&A committee for tracking and trending monthly times 3 months then quarterly thereafter.</p>				

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	<p>3. During an interview on 5/29/14 at 12:10 p.m., Resident (H) indicated she did not receive help with showers. She indicated she transferred herself today into her wheelchair to clean up in the bathroom. She indicated she had to wait for someone to answer her call light so she had been doing it herself.</p> <p>The clinical record for Resident (H) was reviewed on 5/29/14 at 12:30 p.m. Diagnoses for the resident included, but were not limited to, right knee replacement, pain, osteoarthritis, diabetes mellitus and heart failure. Resident (H) was admitted to the facility on 5/23/14. Review of the current assist level for Resident (H) indicated transfer to bed and chair was an extensive assist with one person.</p> <p>Review of the flow sheet from 5/23/14-5/29/14, Resident (H) did not have a documented bath or shower in the flow sheet record.</p> <p>Review of a current care plan, dated 5/24/14, the resident had a problem related to pain related to right knee. Approaches to this problem included, but were not limited to, administer pain medications as indicated/prescribed and monitor effectiveness of pain management interventions and cold</p>			

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F000328 SS=D	<p>compress therapy.</p> <p>This federal tag relates to Complaint IN00149979.</p> <p>3.1-38(a)(2)(A)</p> <p>483.25(k) TREATMENT/CARE FOR SPECIAL NEEDS The facility must ensure that residents receive proper treatment and care for the following special services: Injections; Parenteral and enteral fluids; Colostomy, ureterostomy, or ileostomy care; Tracheostomy care; Tracheal suctioning; Respiratory care; Foot care; and Prostheses.</p> <p>Based on interview and record review, the facility failed to order, apply and monitor the oxygen saturation percentage while wearing a Bilateral Positive Airway Pressure [Bipap] machine for 1 of 3 residents receiving supplemental airway assistance. (Resident F)</p> <p>Findings include:</p> <p>1. The clinical record of Resident (F) was reviewed on 5/29/14 at 11:23 a.m. Diagnoses for the resident included, but</p>	F000328	<p>F 328 – 483.25(k) The facility will ensure that residents receive proper treatment and care for special services.</p> <p>Resident F no longer resides in the facility.</p> <p>The facility will review residents admitted in the last 30 days to ensure orders for Bipap were placed on the MAR.</p>	06/25/2014			

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	<p>were not limited to, deep vein thrombosis, diabetes mellitus, asthma and hypercarbic respiratory failure. Resident (F) was admitted to the facility on 5/19/14.</p> <p>The admission orders, dated 5/19/14, indicated an order for Resident (F) to wear a Bipap machine set at 16 cm at night and during daytime naps. The oxygen was to be set at 1.5 L/min continuous. The order indicated for the oxygen saturation be kept between 88-89%.</p> <p>During review of the Medicare documentation charting on 5/20/14, the resident's oxygen saturation was noted to be 95%.</p> <p>The Medicare charting on 5/21/14, 5/22/14 and 5/23/14, indicated the resident's saturation was between 90-93% on oxygen. Resident (F) continued to remain alert and oriented.</p> <p>Review of the Medication Administration Record (MAR), the order indicated "oxygen at 1.5LPM via nasal cannula continuous. Maintain O2 sats at 88-89%."</p> <p>The Bipap order was not on the (MAR). No additional documentation was noted.</p>		<p>Licensed staff will be re-educated the procedure for transcribing orders. Medical Records/designee will monitor that orders have been transcribed through Admission audits which will be completed within 72 hours of admission.</p> <p>Result of audits will be forwarded to QA&A committee for tracking and trending monthly times 3 months then quarterly thereafter.</p>	

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	<p>A change of condition/mental status change form, dated 5/24/14, indicated at 8:49 a.m., Resident (F) was noted unresponsive. The oxygen saturation was 96%, blood pressure 125/75, pulse 96 and respiration 14 bpm. The primary physician was notified and requested a transfer to the local hospital. Resident (F) was transferred at 8:49 a.m.</p> <p>During an interview on 5/29/14 at 5:10 p.m., the Director of Nursing (DoN) indicated the Bipap order did not get placed on the (MAR). She indicated the Bipap would only be found on the (MAR) and no other documentation related to checking the oxygen saturation was provided. She indicated if a resident was receiving oxygen continuously, staff should be monitoring saturation every shift.</p> <p>Review of a current undated facility policy, provided by the Corporate Nurse on 5/30/14 at 9:15 a.m., titled "Oxygen Administration", included, but was not limited to:</p> <p>"PURPOSE To administer oxygen to the resident when insufficient oxygen is being carried by the blood to the tissues.</p> <p>...Procedure</p>			

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	<p>1. Check physician's order for liter flow and method of administration...</p> <p>...13. Check resident's respirations and observe at regular intervals to assess need for further oxygen therapy...</p> <p>14. Monitor resident's response to therapy with pulse oximetry as necessary."</p> <p>This federal tag relates to Complaint IN00149979.</p> <p>3.1-47(a)(6)</p>				